

100 CenturyLink Drive
Monroe, LA 71203
Tel: 318.388.9000



UT-101290-CT
Om 9-30-10
Regular
Agenda

July 29, 2010

Mr. David Danner
Executive Director & Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, Washington 98504

Re: Certification as to Bundled Services in Compliance with RCW
80.36.332 and UTC Order 1 in Docket UT-071964 for CenturyTel
of Washington, Inc. and CenturyTel of Inter-Island, Inc. dba
CenturyLink

Dear Mr. Danner:

Pursuant to UTC Order 1 in Docket UT-071575, CenturyTel of Washington,
Inc. and CenturyTel of Inter-Island, Inc. dba CenturyLink ("Company") hereby
submits its annual certification as to bundled services.

Should you have any questions, please contact Mary Taylor at (360) 943-
6996 or myself at (318) 362-1246.

Sincerely,

A handwritten signature in cursive script that reads "Amy Young".

Amy Young
Regulatory Analyst
CenturyLink

Enclosures

2010 JUL 30 AM 8:01
CENTURYLINK
REGULATORY ANALYST

CERTIFICATION AS TO BUNDLED SERVICES

I, Jeffrey S. Glover, am an officer for CenturyTel of Washington, Inc. and CenturyTel of Inter-Island, Inc. dba CenturyLink (the "Company") and hereby certify (or declare) under penalty of perjury under the laws of the State of Washington that as of the date of execution of this document, to the best of my knowledge, information, and belief the Company's packages or bundles of telecommunications services that are offered on a minimally regulated basis comply with RCW 80.36.332 and comply with UTC Order 01 in Docket UT-071964.

The foregoing is true and correct:

Dated this 22nd day of July, 2010

Company: CenturyTel of Washington, Inc and CenturyTel of Inter-Island, Inc. dba CenturyLink

By: Jeffrey S. Glover
Jeffrey Glover

Vice President of Regulatory Operations and Policy

Subscribed to and sworn before me this 22nd day of July, 2010 in Monroe, Louisiana.

Kenneth L. Vincent # 17193
Notary Public

KENNETH L. VINCENT
Printed Name of Notary

My Commission Expires: FOR LIFE

100 CenturyLink Drive
Monroe, LA 71203
Tel: 318.388.9000



July 29, 2010

Mr. David Danner
Executive Director & Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, Washington 98504

2010 JUL 30 AM 8:03
STATE OF WASHINGTON
UTILITY AND TRANSPORTATION COMMISSION
COMMUNICATIONS SECTION

Re: Request for Certification Pursuant to WAC 480-123-060 and
47 C.F.R. §54.314, and Claim of confidentiality.

Dear Mr. Danner:

Pursuant to WAC 480-123-060, CenturyTel of Washington, Inc. and CenturyTel of Inter-Island, Inc. dba CenturyLink ("Company") hereby requests that the Washington Utilities and Transportation Commission certify that the Company has met the requirements of 47 C.F.R. §54.314 for eligibility for continued receipt of federal high-cost funds. The certifications and reports that are specified in WAC 480-123-060, WAC 480-123-070 and WAC 480-123-080 are enclosed.

The Company also requests that the attachments entitled "CenturyLink 2010 Planned Investments" and "CenturyLink 2009 Planned Investments Progress Report" be treated as confidential. The schedule contains information that is quite detailed as to type of equipment, location and cost. Therefore, the Company claims that the information on the schedule is confidential under RCW 80.04.095 and WAC 480-07-160 in that it constitutes valuable commercial information in the form of network configuration and design information.

Should you have any questions, please contact Mary Taylor at (360) 943-6996 or myself at (318) 362-1246.

Sincerely,

A handwritten signature in cursive script that reads "Amy Young".

Amy Young
Regulatory Analyst
CenturyLink

Enclosures

**REPORT AS REQUIRED BY WAC 480-123-060, WAC 480-123-070,
AND WAC 480-123-080
CENTURYTEL OF WASHINGTON, INC. AND CENTURYTEL OF INTER-
ISLAND, INC. DBA CENTURYLINK**

CenturyTel of Washington, Inc. and CenturyTel of Inter-Island, Inc. dba CenturyLink (the "Company") hereby submits the following report in accordance with WAC 480-123-060, WAC 480-123-070, and WAC 480-123-080.

WAC 480-123-070(1)(a): Attached is a copy of the Company's preliminary NECA-1 Report for the calendar year 2009. The final report will be submitted to NECA by the August 2, 2010 due date. The plant investment and expense amounts listed on NECA-1 represent the basis for federal high cost funding support associated with the Company's operations in 2009.

WAC 480-123-070(1)(b): The Company reports that the investment in plant and the expenses reported on the 2009 NECA-1 report submitted herewith provide very direct and substantial benefits to consumers. Over the years the Company has invested millions of dollars in building, maintaining, and operating a telecommunications network in the state of Washington. It is the growth, enhancement, and continued viability of this network that gives consumers in the Company's service territory access to services that are vital in meeting their telecommunications needs. The expenditures reflected in the Company's NECA-1 report have allowed the Company to provide services that meet the expectations addressed in 47 U.S.C. 254 for consumers in the service area for which the Company is designated as an Eligible Telecommunication Carrier.

The expenditures reflected in the Company's NECA-1 were directed to assuring that the network is positioned to meet the ever increasing needs and expectations of consumers. The company's expenditures included projects to increase network capacity.¹ For example, projects that added fiber to the network increased the network's capacity. Consumers benefit from increased capacity in that it allows additional consumers to join or access the network, allows additional services to be offered over the network, and reduces the likelihood that calls will be blocked.

Company expenditures have also gone to maintaining and increasing network reliability. Ability to access the network during periods of power outages clearly benefits the health and safety of consumers. Network reliability also benefits consumers by generally increasing the overall quality of service.

Local Service Outage Report per WAC 480-123-070 (2):

¹ The NECA-1 report does not identify expenditures at the project level. The projects underlying the expenditures on NECA-1 would tend to be very similar to those identified in response to WAC 480-123-080 (1) (b) which does identify certain planned expenditures at the project level.

The Company is exempt from this requirement as it is subject to WAC 480-120-412 and WAC 480-120-439(5).

Report on Failure to Provide Service per WAC 480-123-070 (3):

The Company is exempt from this requirement as it is subject to WAC 480-120-439(5).

Report on Complaints per One Thousand Handsets of Lines per WAC 480-123-070(4):

The Company reports that there were 0.02% complaints per thousand access lines during calendar year 2009 to the Federal Communications Commission or to the Consumer Protection Division of the Office of the Attorney General of the State of Washington concerning the services provided to its customers.

Company had 13 complaints to the FCC. The complaints were as follows:

- 4 – DSL
- 4 – Disputed Charges, resolved by explanation of charges or crediting accounts.
- 1 – Other Carrier, resolved by helping with wireless number port
- 4 – Dissatisfaction with Information/Explanation, resolved by explaining policies, contracts, porting, service area, or bundles to customers.

Company had 12 complaints to the office of Attorney General. The complaints were as follows:

- 5 – DSL
- 2 – Service issues, resolved by explanation or provision of service
- 1 – Long Distance, explained policy for data calls using Unlimited Long Distance Plans
- 4 – Disputed Charges, resolved by explanation of charges or crediting accounts.

WAC 480-123-080(1)(b): The Company submits herewith a schedule entitled “CenturyLink 2010 Planned Investments.”² The schedule is not all-inclusive of the Company’s planned capital expenditures but does list some of the more significant projects the Company is undertaking in 2010. The schedule is quite detailed with regard to equipment, location and cost and therefore constitutes valuable commercial information in the form of network configuration and design information as recognized under RCW 80.04.095. Therefore the schedule is being submitted as a CONFIDENTIAL document under WAC 480-07-160 and RCW 80.04.095. The Company also expects to incur expenses associated with maintaining and operating its network in the state of Washington at a level that will be similar to the expenses indicated on the 2009 NECA-1 form submitted in response to WAC 480-123-070(1)(a). The Company also submits the schedule entitled “CenturyLink 2009 Planned Investments Progress Report”. The schedule describes the status of construction projects during 2009 and is being submitted as a CONFIDENTIAL document under WAC 480-07-160 and RCW 80.04.095.

² The schedule includes projects for CenturyTel of Washington, Inc., CenturyTel of Inter-Island, Inc., CenturyTel of Cowiche, Inc., and United Telephone of the Northwest.

WAC 480-123-080(2): The Company states that federal support will be used only for the provision, maintenance, and upgrading of the facilities and services for which the support is intended under 47 U.S.C. 254. The federal support will be used to fund operation of, and improvements to, the network, including some of the various projects included on the CenturyLink 2010 Planned Investments schedule as well as expenses at a level similar to that indicated on the 2009 NECA-1 form submitted in response to WAC 480-123-070(1)(a). The Company's use of federal support in this manner will benefit consumers. As discussed previously in this report, these types of expenditures will serve to sustain and improve network capacity and reliability. This network capacity and reliability is essential to providing the level of service anticipated in 47 U.S.C. 254 and therefore benefits consumers.

For more specific consumer benefits associated with planned expenditures, the Company incorporates by reference the column of the CenturyLink 2010 Planned Investments schedule that is entitled "Narrative." The narrative for each project on the schedule identifies specific improvements that will benefit consumers in specific areas.

CenturyLink 2010 Planned Investments

COMPANY	Budget	Estimated Start Date	Estimated End Date	Narrative
[Redacted Content]				

Redacted

CenturyLink 2010 Planned Investments

COMPANY	Budget	Estimated Start Date	Estimated End Date	Narrative
[Redacted Content]				

Redacted

CenturyLink 2009 Planned Investments Progress Report
WAC 480-123-080 (1)(B)

Co	Project	NARRATIVE	Desc	Initiative	Mnemonic	Verb	Status

REDACTED

CenturyLink 2009 Planned Investments Progress Report
WAC 480-123-080 (1)(B)

Co	Project	NARRATIVE	Desc	Initiative	Mismonic	Verb	Status
[REDACTED]							



USF1010 ERROR REPORT

Applies to Period: Year End 12/2009
Contact Name: Donnie Aultman
Contact Phone: (318)-388-9497 Ext:
Release Status: Not Released
Soft Edit Status: Passed Edit

Reg: 2 SOUTHERN Subset 2
MSM: 000021047 Marilyn Stewart
OO: 200000016 CenturyTel, Inc. dba CenturyLink
Co: 300000440 CenturyTel, Inc. dba CenturyLink
SAR: 522408 CENTURYTEL-WASHINGTO

Description	Pending View	Message
060 Total Loops	137,784	
070 Cat. 1.3 Loops	131,418	
160 Account 2001	643,091,269	
170 Account 1220	0	
190 Account 3100	418,172,631	
195 Account 3400	0	
210 Account 4340	43,397,860	
220 Net Plant Investment	181,520,778	
230 Account 2210	92,309,680	
235 Account 2220	0	
240 Account 2230	149,740,778	
245 Total Central Office	242,050,458	
250 Ckt Equip Cat 4.13	91,064,213	
255 Account 2410	371,808,197	
260 Account 3100 (2210)	60,491,261	
265 Account 3100 (2220)	0	
270 Account 3100 (2230)	113,400,432	
275 Account 3100 (2210-2230)	173,891,693	
280 Account 3100 (2410)	230,530,514	
310 Account 4340 (2210)	6,229,353	
315 Account 4340 (2220)	0	
320 Account 4340 (2230)	10,104,988	
325 Account 4340 (2210-2230)	16,334,341	
330 Account 4340 (2410)	25,090,809	
335 Account 6110 Total	247,204	
340 Account 6110 Benefits	37,194	
345 Account 6110 Rents	3,025	
350 Account 6120 Total	2,271,897	
355 Account 6120 Benefits	134,137	
360 Account 6120 Rents	315,874	
365 Account 6210 Total	4,626,313	
370 Account 6210 Benefits	1,089,279	
375 Account 6210 Rents	43,154	
380 Account 6220 Total	0	
385 Account 6220 Benefits	0	
390 Account 6220 Rents	0	
395 Account 6230 Total	2,394,176	
400 Account 6230 Benefits	436,265	
405 Account 6230 Rents	57,157	
410 Account 6210-6230	7,020,489	
430 Account 6410 Total	14,692,930	
435 Account 6410 Benefits	2,908,778	
440 Account 6410 Rents	2,311,976	
445 Total Plant Specific	24,232,520	
450 Account 6530 Total	5,113,672	
455 Account 6530 Benefits	923,007	
510 Account 6560 (2210)	5,149,739	
515 Account 6560 (2220)	0	
520 Account 6560 (2230)	11,561,961	



USF1010 ERROR REPORT

7/20/2010
3:30:07 pm
Page 2 of 2

Applies to Period: Year End 12/2009
Contact Name: Donnie Aultman
Contact Phone: (318)-388-9497 Ext:
Release Status: Not Released
Soft Edit Status: Passed Edit

Reg: 2 SOUTHERN Subset 2
MSM: 000021047 Marilyn Stewart
OO: 200000016 CenturyTel, Inc. dba CenturyLink
Co: 300000440 CenturyTel, Inc. dba CenturyLink
SAR: 522408 CENTURYTEL-WASHINGTO

Description	Pending View	Message
525 Account 6560 (2210-2230)	16,711,700	
530 Account 6560 (2410)	15,617,123	
535 Account 6710 Total	2,658,562	
540 Account 6710 Benefits	1,659,980	
550 Account 6720 Total	9,641,502	
555 Account 6720 Benefits	1,420,193	
565 Sum of Lines 535 + 550	12,300,064	
600 Ben. Por. of all Op. Exp.	10,427,464	
610 Rent Por. of all Op. Exp.	2,731,186	
650 Account 7200 Other Taxes	12,352,219	
700 2410 (C S Total CWF - AV)	363,237,316	
710 2410 (C S CWF - Cat.1)	353,725,547	
800 Account 2680 Total	0	
805 Account 2680 (2230)	0	
810 Account 2680 (Cat. 4.13)	0	
815 Acc 2680 (2410) Total CWF	0	
820 Acc 2680 (2410)CWF-Cat1	0	
830 Account 6560 (2680)	0	
Control Total:	3,757,552,060	

Comments:

**AFFIDAVIT CONTAINING CERTIFICATIONS
AS REQUIRED BY WAC 480-123-060 AND WAC 480-123-070**

I, Jeffrey Glover, being of lawful age and duly sworn, on my oath state that I am Vice President of Regulatory Operations and Policy for CenturyTel of Washington, Inc. and CenturyTel of Inter-Island, Inc. dba CenturyLink (“Company”), that I am authorized to execute this Affidavit on behalf of the Company, and that the facts set forth in this Affidavit are true to the best of my knowledge, information, and belief. On this basis, I hereby certify to the Washington Utilities and Transportation Commission (“Commission”) for use by the Commission in providing the certification to the Federal Communications Commission and Universal Service Administrative Company required by 47 C.F.R. §54.314, as follows:

(1) That the federal high-cost universal service fund support received by the Company will be used only for the provision, maintenance, and upgrading of the facilities and services for which the support is intended;

(2) That during the 2009 calendar year, the Company met substantially the applicable service quality standard found in WAC 480-123-030(1)(h);

(3) That during the 2009 calendar year, the Company maintained the ability to function in emergency situations under the standard found in WAC 480-123-030(1)(g), as such standard relates to functionality of wireline carriers in emergency situations; and

(4) That during the 2009 calendar year, the Company publicized the availability of its applicable telephone assistance programs in a manner reasonably designed to reach those likely to qualify for service, including residents of federally recognized Indian Reservations and in a manner which, in the Company’s judgment, included advertisements likely to reach those who are not current customers of the Company within the Company’s designated service area.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

FURTHER AFFIANT SAYETH NOT.

Dated this 21st day of July, 2010

Company: CenturyTel of Washington, Inc. and CenturyTel of Inter-Island, Inc. dba CenturyLink

By: Jeffrey S. Glover
Jeffrey Glover

Vice President of Regulatory Operations and Policy

Subscribed to and sworn before me this 22nd day of July, 2010 in Monroe, Louisiana.

Kenneth L. Vincent #17193
Notary Public

KENNETH L. VINCENT
Printed Name of Notary

My Commission Expires: FDR LIFE