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March 31, 2010

Mr. David Danner
Secretary and Executive Director
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504-7250

2010 APR -1 AM 9:28
OFFICE OF THE
SECRETARY AND
EXECUTIVE DIRECTOR
WASHINGTON UTILITIES
AND TRANSPORTATION
COMMISSION

Re: Notice of Discontinuance of Certain Services by Verizon Long Distance LLC and
Verizon Enterprise Solutions LLC pursuant to WAC 480-120-083

Dear Mr. Danner:

On June 30, 2010, Verizon Long Distance LLC (“VLD”) and Verizon Enterprise Solutions LLC (“VES”) will discontinue providing certain calling card services, the terms, conditions and rates for which may be found at <http://www.verizonld.regulatory.com>.¹ Specifically, VLD will discontinue an obsolete service marketed as SmartTouch², as well as residential calling cards³, business calling cards⁴ and residential personal toll free number.⁵ VES will also discontinue an obsolete travel card service.⁶ All of these services are being discontinued on a national basis in the lower 48 states and in the District of Columbia.

Notices are being sent to affected customers as bill messages during April 2010 and again during May 2010.⁷ In addition, a recorded message will be provided to customers each time they use these services from May 1, 2010 through June 30, 2010, advising them that the services will be

¹ These are described as “price lists,” but they do not constitute a “price list” such as those that used to be filed with the Commission. Pursuant to RCW 80.36.333, such “price lists” were withdrawn from the Commission on June 2, 2007.

² VLD Price List, Section 6.21, Original Pages 178-181 attached as Exhibit A.

³ VLD Price List, Section 4.21, Original and First Revised Pages 103-109 attached as Exhibit B.

⁴ VLD Price List, Section 6.23, Original Page 193 attached as Exhibit C.

⁵ VLD Price List, Section 4.5.2, First Revised Pages 116-117 attached as Exhibit D.

⁶ VES Price List, Section 6.10, Original Pages 163-164 attached as Exhibit E.

⁷ Copies of the notices are attached as Exhibit F.

discontinued on June 30, 2010. SmartTouch customers will receive two letters, one in mid-April and one in mid-May, 2010 rather than bill messages.

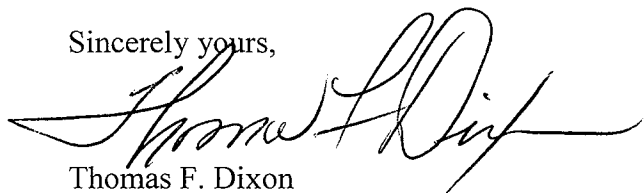
For SmartTouch customers, the written notices will also advise customers that any balances that remain on their SmartTouch accounts will be refunded within 90 days after their accounts are disconnected and that the affected customers may contact VLD's Customer Service number at 1-888-599-0107.⁸ All other discontinued services are charged only when used and require no prepayment; therefore, no refunds will be necessary.

The number of customers for each discontinued service and their location is contained on the attached confidential exhibit G.

Because the services that are being discontinued are not being provided by an incumbent local exchange carrier and are not local exchange services, VLD and VES are not required to provide notice of the discontinuance of these services to the state 911 program, any incumbent local exchange carrier, or to the national numbering administrator because there are no assigned telephone numbers to be released.

If you have any questions, please contact me.

Sincerely yours,



Thomas F. Dixon

⁸ The Customer Service number of 1-888-599-0107 will be operational 24 hours per day through June 30, 2010. After July 1, 2010 customer service hours of operation for SmartTouch will change to Monday to Friday, 8 am – 4 pm EST.

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

Plan E Service is no longer available to new Customers.

6.21 Plan E Service

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6.2.1 General Description

Plan E Service is an optional calling plan offered at the rates and charges specified below to Residential Customers for prepaid switched equal access direct-dialed intrastate interexchange outbound calling service. Plan E Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed calling. Plan E Service utilizes Residential Customer-provided switched access lines that are presubscribed to the Company.

This service cannot be selected for IntraLATA calling only.

Initial prepayments for service and replenishments may be made in any whole dollar increment at or above the minimum amount of \$10.00. Prepayments must be received by the Company or its authorized agent prior to the establishment or replenishment of the Residential Customer's prepaid account. The Company must receive verification of payments made via credit card or check cards (issued by Visa or MasterCard) from the authorized agent or financial institution prior to crediting an account. Account details, including calling activity and other charges, may be viewed by the Residential Customer at a Web site designated by the Company via the Internet at no extra charge. Residential Customers who elect prepaid service will not receive printed monthly statements, but may request a printed statement of account activity for the previous 30 days. Residential Customers requesting account statements will be charged per account statement as specified below. The charge will be deducted from the Residential Customer's prepaid account balance.

(M)

** Material found on this page was previously located on Page 39*

Effective: June 12, 2009

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit A

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)**6.21 Plan E Service, (Cont'd.)**

(M)

6.21.1 General Description, (Cont'd.)

For the Residential Customer who elects pre-paid service, the available balance that may be applied to prepaid presubscribed switched equal access direct dialed intrastate interexchange outbound calling service is the net amount after the Company has deducted Residential Customer-elected charges, e.g., charges for statements of account. The Residential Customer who elects pre-paid service will be notified of the account balance available for calling and the time available for a call by a network recording at the beginning of each call. At the Residential Customer's option, the Residential Customer will also be notified of the available balance for calling at the end of each call. The Residential Customer will receive warning messages as the account balance is nearing depletion. Once the Residential Customer's available balance for calling has been depleted, the Residential Customer will be unable to place a new call, or continue a current call, using the Company's Plan E service until the available balance for calling is replenished. The routine depletion and replenishment of the available balance for calling does not constitute suspension of service under this price list.

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** Material found on this page was previously located on Page 40*

Effective: June 12, 2009

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit A

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.21 Plan E Service, (Cont'd.)

(M)

A. General Description, (Cont'd.)

The Plan E Customer may elect to have the account automatically replenished through a pre-authorized credit card arrangement. The automatic replenishment can either be a monthly automatic deposit or a replenishment that is triggered when the balance in the account reaches a threshold specified by the Customer, as described below. The Customer may arrange for monthly automatic replenishment pursuant to Company-presubscribed procedures. A date of the month, 1 through 30, may be selected. In February, when day 29 or 30 is the selection, the automatic replenishment will take place on the 28th, except in a Leap Year when, if the 29th or 30th is selected, the automatic replenishment will take place on the 29th. The monthly automatic replenishment amount will be determined by the Customer. The monthly automatic replenishment shall be a whole dollar amount between \$10.00 and a maximum of \$999.00. The Customer may also arrange for automatic replenishment when the account balance falls below a Customer designated dollar threshold with a minimum threshold of \$5.00 and a maximum threshold of \$999.00.

The threshold must be a whole dollar amount. When the threshold is reached, the recharge amount specified by the Customer will be automatically added to the account balance. The replenishment amount must be between \$10.00 and \$999.00 and must be a whole dollar amount. If for any reason the credit card company does not authorize any given automatic replenishment selected by the Customer, the automatic replenishment feature will be suspended until the Customer contacts the Company and reestablishes the service.

The Residential Customer with a remaining available balance who discontinues the Company's prepaid service, or whose service is discontinued by the Company, shall be issued a refund within 90 days of cancellation. All refunds will be provided to the Residential Customer of record by check or credit card refund, depending on the method of payment.

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** Material found on this page was previously located on Page 41*

Effective: June 12, 2009

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit A

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.21 Plan E Service, (Cont'd.)

(M)

6.2.2 Rates and Charges

Rates and charges for prepaid calling services consist of a per minute rate for prepaid calling services. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Rates include all applicable federal, state, and local sales and other taxes, fees and surcharges. All rates and charges applicable to Plan E Service are listed below.

A one-time activation credit applies per account when a Customer first subscribes to Plan E Service or switches from another plan to Plan E. If the Customer cancels Plan E service before utilizing the entire activation credit, then the Company will not refund to the Customer any unused activation credit.

Prepaid Service Rate per Minute:	\$0.08
Travel Card:	\$0.25
Directory Assistance Charge:	\$0.50
Account Statement:	\$1.95 (per account statement)
Activation Credit:	\$5.00

(M)

** Material found on this page was previously located on Page 42*

Effective: June 12, 2009

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit A

SECTION 4 - MISCELLANEOUS SERVICES**4.1 Travel Card Services**

Effective March 20, 2010, Travel Card Services will be grandfathered and will no longer be available to new residential Customers.

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4.1.1 General Description

Travel Card Services are available for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Mariana Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4.7 of this price list.

Effective: March 20, 2010

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit B

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.2 Residential Travel Card Service

Effective March 20, 2010, Residential Travel Card Service will be grandfathered and will no longer be available to new residential Customers. (T)

(T)

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute. Type 1 rates apply to Customers using a Travel Card not associated with a presubscribed line. Type 1 rates also apply to Travel Card Customers who purchase local services from a local exchange affiliate of the Company, but who are not presubscribed to the Company for long distance services. Type 2 rates apply to Customers whose Travel Card is associated with a line presubscribed to the Company's long distance service.

A. Usage Charges

	Rate Per Minute	
1. Type 1 Travel Card	\$0.75	
2. Type 2 Travel Card	InterLATA	IntraLATA
	\$0.50	\$0.50

B. Per Call Charge

1. Type 1 Travel Card	\$0.75
2. Type 2 Travel Card	\$0.00

Effective: March 20, 2010

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.3 [Reserved For Future Use]

(M)

(M) – Material previously located on this page is now found on Page 193.

(M)

Effective: November 19, 2009

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit B

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.1 Travel Card Services, (Cont'd.)****4.1.4 Away from Home Service**

Effective March 20, 2010, Away from Home Service will be grandfathered and will no longer be available to new residential Customers.

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A. General Description

The Away from Home Service Travel Card plan is offered to Residential Customers. The Away from Home plan offers a choice of domestic Travel Card packages designed to meet varying Customer requirements. For the packages that include monthly recurring charges, the Travel Card and Residential Personal Toll Free Number rates are lower than the rates available if those services were purchased outside of an Away from Home package. This plan allows Customers to originate long distance travel card calls via a Company provided toll free number. Customers will be billed a flat per minute rate for each call that originates and terminates within the 50 United States and the District of Columbia, Puerto Rico, American Samoa, Guam, the U.S. Virgin Islands and the Northern Mariana Islands. Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. A pay telephone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. The Customer must presubscribe to the Company and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days.

Effective: March 20, 2010

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit B

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)
4.1 Travel Card Services, (Cont'd.)**4.1.4 Away from Home Service, (Cont'd.)****B. Rates and Charges**

- | | | |
|----|---------------------------------|-------------------|
| 1. | Plan 1 - Basic Package | |
| | Travel Card: | \$0.50 per minute |
| | Per Call Charge: | \$0.00 |
| | Toll Free | |
| | (Including Residential Personal | |
| | Toll Free Number): | \$0.25 per minute |
| 2. | Plan 2 - Standard Package * | |
| | Travel Card | \$0.25 per minute |
| | Toll Free | |
| | (Including Residential Personal | |
| | Toll Free Number): | \$0.20 per minute |
| | Monthly Recurring Charge | \$1.00 |
| 3. | Plan 3 - Deluxe Package * | |
| | Travel Card | \$0.10 per minute |
| | Toll Free | |
| | (Including Residential Personal | |
| | Toll Free Number): | \$0.10 per minute |
| | Monthly Recurring Charge | \$4.95 |
| 4. | Plan 4 - Plus Package | |
| | Travel Card | \$0.10 per minute |
| | Per Call Charge: | \$0.00 |
| | Toll Free | |
| | (Including Residential Personal | |
| | Toll Free Number): | \$0.10 per minute |
| | Monthly Recurring Charge | \$3.00 |

* Plans 2 and 3 are not available to new Customers.

 Effective: February 18, 2009

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit B

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.5 Travel Card Options

Effective March 20, 2010, Travel Card Options will be grandfathered and will no longer be available to new residential Customers.

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A. Conference Calling

Customers may use the Company's Travel Card services to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal travel card surcharges. Operator services charges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

Per Leg Charge \$0.00

Per minute charges apply in accordance with LDMTS rates in Section 3.5 of this price list

Effective: March 20, 2010

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit B

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.2 Joint Offer Card Service**

Effective March 20, 2010, Joint Offer Card Service will be grandfathered and will no longer be available to new residential Customers.

(T)
(T)**4.2.1 General Description**

Joint Offer Card Service is available to Residential Customers who are not presubscribed to the Company's services, but who are customers of an affiliated local exchange carrier. Customers may originate telephone calls by dialing the Company-designated access numbers or via the Company's operator services. An additional per call service charge as specified in Section 4.2.3 applies when operator assistance is provided by the Company.

4.2.2 Joint Offer Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

A. Usage Charges

Rate Per Minute

	InterLATA
All Times Of Day	\$0.750

	IntraLATA
All Times Of Day	\$0.750

B. Per Call Charge

Rate per call	\$0.75
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4.2.3 Operator Assistance

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits.

Service charges apply to each completed call, in addition to the usage charges specified above.

See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4.

Effective: March 20, 2010

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit B

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.23 Travel Card Services, (Cont'd.)

6.23.1 Business Travel Card Service

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Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

A. Usage Charges

Month to Month	\$0.3600
1 Year Term	\$0.3400
2 Year Term	\$0.3200
3 Year Term	\$0.3100

B. Per Call Charges

Per Call	\$0.00
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(M) – Material found on this page was previously located on Page 105.

Effective: Effective: November 19, 2009

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit C

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.5 Toll Free Services, (Cont'd.)****4.5.2 Residential Personal Toll Free Number**

Effective March 20, 2010, Residential Personal Toll Free Number will be grandfathered and will no longer be available to new residential Customers.

(T)
(T)

A. General Description

Residential Personal Toll Free Number is a toll free service that provides a telephone number for Residential Customers to receive calls. Residential Personal Toll Free Number is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

Residential Personal Toll Free Number calls can originate from all intrastate locations. Residential Personal Toll Free Number call termination is available to all domestic locations served by the Company. The Customer-designated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888, 877, etc.), 500, 700, 900, 976, public or semi-public pay telephone numbers and directory assistance (411 and NPA-555-1212) numbers.

Residential Personal Toll Free Number is free to the calling party. All charges are billed to the Residential Personal Toll Free Number Customer, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to Residential Personal Toll Free Number, in addition to the applicable usage charges and per call charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this price list, will also discontinue, or have discontinued by the Company, their Residential Personal Toll Free Number option.

Effective: March 20, 2010

Issued by: Verizon Long Distance LLC
By: Edward L. Googe, President

Exhibit D

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (Cont'd.)

4.5.4 Residential Personal Toll Free Number, (Cont'd.)

A. General Description, (Cont'd.)

To call the Customer's designated terminating number, the Customer must dial the Company-designated toll free (800, 888, 877, etc.) terminating number and 4-digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may change the termination number to an alternate telephone number. Because Residential Personal Toll Free Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customers may have multiple toll free numbers per account. Call detail is available on the Customer's monthly statement at no additional charge. (T)

Calls will be billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute will be rounded up to the next full minute. Residential Personal Toll Free Number may not be assigned or transferred for use with service provided by another carrier.

Distinctive Ring and Area Code Selection are not available with Residential Personal Toll Free Number. Customers must have touch-tone dialing to complete the toll free call. Minimum Service period for Residential Personal Toll Free Number is one month.

B. Rates and Charges

1. Usage Charges

Per Minute Rate: \$0.25

Effective: March 20, 2010

SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Travel Card Service (This service is no longer available to new Customers.)

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6.10.1 General

Optional Travel Card Service is available to Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via Operator services. Travel Card Service is offered only to Customers with lines presubscribed to Company services. The applicable rates vary based on which Company service is selected by the Customer.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Mariana Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

6.10.2 Rates

A. Usage Charges

1. Long Distance Message Telecommunications Service

LDMTS	Per Minute \$0.50
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2. Optional Calling Plans

Month to Month	Per Minute \$0.3600
1 Year Term	\$0.3400
2 Year Term	\$0.3200
3 Year Term	\$0.3100

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(M) – Material found on this page was previously located on Page 81.

Effective: November 19, 2009

Issued by: Verizon Enterprise Solutions LLC
By: Edward L. Googe, President

Exhibit E

SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Travel Card Service

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6.10.2 Rates, (Cont'd.)

B. Per Call Charges

1. LDMTS Customers without specific Travel Card Package \$0.00
2. Optional Calling Plan Customers \$0.00

6.10.3 Operator Assistance

Service charges apply to each completed call, in addition to the usage charges specified above.

When the caller requires operator assistance to complete the call, per call Service Charge rates as specified in Section 4.4.6 of this price list will apply in addition to the rates listed above.

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(M) – Material found on this page was previously located on Page 82.

Effective: November 19, 2009

Issued by: Verizon Enterprise Solutions LLC
By: Edward L. Googe, President

Exhibit E

Customer Communication Plan - Discontinued Products

LD Calling Card – tariffed as Travel Card

LEC Calling Card – tariffed as Joint Offer Card (no customers in Washington)

Personal Toll Free Service

Away From Home (not a separate service, but a package of calling card and toll free calling services)

SmartTouch – tariffed as Plan E

Bill Message – sent to all Consumer LD customers:

Bill messages scheduled to run 4/1/10 – 4/30/10 and 5/1/10 – 5/31/10

Calling Card, Personal Toll Free Service, Away From Home

Notice of Service Change: On or after 7/1/10, Verizon Long Distance will discontinue providing service for Calling Card (post-paid calling cards), Personal Toll Free Service (personal toll free number for incoming calls to be billed to your account) and Away From Home Services (combination of Calling Card and Personal Toll Free Service). As of this date, calls will no longer be completed in all fifty states and the District of Columbia using these services. Effective immediately, changes to your account may deactivate these services. We apologize for any inconvenience this may cause. If you have additional questions, please call the business office number on your bill.

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Verizon Long Distance LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Verizon Long Distance – 1320 N. Courthouse Rd; 6th floor; Arlington, VA 22201

Letter— sent to SmartTouch customers nationwide (except NY and AZ):

Two Letters scheduled to be mailed in mid-April and mid-May 2010

SmartTouch

Dear John Q. Sample,

Our records indicate that billing phone number xxx-xxx-xxxx has an active SmartTouch account with Verizon Long Distance LLC*. Since you are a valued customer, we want to notify you right away about some important changes to your service.

On or after July 1, 2010 Verizon Long Distance LLC will discontinue your prepaid long distance calling plan, SmartTouch, and calls will no longer be completed using this service.

Action Required: You must choose a different Verizon plan or new service provider before July 1, 2010 to prevent interruption of your calling service.

Any balances that remain on your SmartTouch account will be refunded within 90 days after your account is disconnected. If you have any questions about your SmartTouch account, call our 24-hour Customer Service number at 1-888-599-0107. After July 1, 2010 customer service hours of operation for SmartTouch will change to Monday to Friday, 8 am – 4 pm EST.

We value your business and look forward to serving you now and in the future.

Sincerely,

Edward Googe, Vice-President
Verizon Long Distance LLC

Verizon Long Distance – 1320 N. Courthouse Rd; 6th floor; Arlington, VA 22201

*As of December 1, 2008, our company name changed to Verizon Long Distance LLC (formerly known as Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance).

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Verizon Long Distance LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Platform notification – Calling Card:

Scheduled to run when caller dials into the platform from 5/1/10 – 6/30/10
Calling Card

On or after July 1, 2010, Verizon Long Distance LLC plans to discontinue this Calling Card and calls will no longer be completed using this service. We apologize for the inconvenience.

Platform notification – Personal Toll Free Service:

Scheduled to run when caller dials into the platform from 5/1/10 – 6/30/10
Personal Toll Free Service – all states

On or after July 1, 2010, Verizon Long Distance LLC plans to discontinue your Personal Toll Free Service and calls will no longer be completed using this service. We apologize for the inconvenience.

Platform notification – SmartTouch:

Scheduled to run when caller dials into the platform from 5/1/10 – 6/30/10
SmartTouch- all states except NY and AZ

On or after July 1, 2010 Verizon Long Distance LLC plans to discontinue your prepaid long distance calling plan, SmartTouch, and calls will no longer be completed using this service. You must choose a different Verizon plan or new service provider to prevent interruption of your calling service. Any remaining balances that you put into your SmartTouch account will be refunded within 90 days after your account is disconnected. We apologize for the inconvenience.

CONFIDENTIAL CURRENT WASHINGTON CUSTOMER COUNTS

SmartTouch





Calling Card*



Personal Toll Free Number**



* During the period from March 12, 2009 through March 11, 2010, Washington customers actually used a calling card  times.

** During the period from May 2009 through November 2009, Washington customers actually used a personal toll free number  times.

Redacted Exhibit G