

FOURTH REVISED SHEET NO. 25
CANCELLING
THIRD REVISED SHEET NO. 25

WN U-3

MASHELL TELECOM, INC.

GENERAL RULES AND REGULATIONS

C. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

2. Customer Billing (Continued)

- c. Bills should be payable immediately upon receipt and past due fifteen days after the date of the bill or after any preferred payment date previously established by agreement between a Customer and the telephone company.
- d. For billing purposes, each month is presumed to have 30 days.
- e. Retroactive billing adjustments will not be made for a period exceeding eighteen months.
- f. The Company may disconnect service(s) in the event the customer fails to pay amount due in compliance with WAC 480-120-172.
- g. Customers who have any type of Internet service with the Company or its CLEC affiliate and therefore are able to receive electronic billing notifications and view their bills online will be charged a \$2.00 fee if they wish to receive a paper bill. Mashell Telecom has implemented this policy to promote paperless billing, eliminate excess paper waste to protect our environment and improve the billing process, allowing customers to receive their monthly statements as timely and efficiently as possible. Customers who only have telephone service and do not subscribe to any type of Internet service through the company or its CLEC affiliate will not be charged this fee.

(N)

(N)

3. Minimum Contract Period

- a. Except as specified elsewhere in this tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the established rate for one month.

4. Abuse or Fraudulent Use of Service

- a. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

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Issued By: Mashell Telecom, Inc.

By: Mark Carrier Title: Regulatory & Compliance Manager