

NORTHWEST NATURAL GAS COMPANY

WN U-6 Fourth Revision of Sheet iii
 Cancels Third Revision of Sheet iii

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d.b.a. NW Natural
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 Portland, Oregon 97209-3991

GENERAL RULES AND REGULATIONS
(continued)

Definitions (continued):

Qualifying Valid State or Federal Identification. Includes but is not necessarily limited to: (a) Passport; (b) U.S. Visa; (c) Military identification; (d) Immigration and Naturalization Service (INS) identification; (e) Washington Tribal Identification; (f) Washington Driver's License; (g) Washington Department of Motor Vehicles (DMV) Identification. Any identification having an expired date will not be considered valid. Other forms of state or federal identification may be allowed in accordance with Company policy and procedures.

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|
(N)

Receipt Point. The point at which gas enters Company's system from the Pipeline's interconnect.

Residential Customer Class. Single-family dwellings, separately metered apartments, condominiums or townhouses, and centrally metered multiple dwellings or apartments.

Sales Service. Gas Service to Customers that use Company procured gas supplies. This term does not include service to Customers that purchase Company procured gas supplies upstream of the Company's distribution system.

Schedule C03. Refers to Rate Schedule 3, Commercial Firm Sales Service.

Schedule C41SF. Refers to Rate Schedule 41, Commercial Firm Sales Service.

Schedule C41TF. Refers to Rate Schedule 41, Commercial Firm Transportation Service.

Schedule C41SI. Refers to Rate Schedule 41, Commercial Interruptible Sales Service.

Schedule I41SF. Refers to Rate Schedule 41, Industrial Firm Sales Service.

Schedule I41TF. Refers to Rate Schedule 41, Industrial Firm Transportation Service.

Schedule I41SI. Refers to Rate Schedule 41, Industrial Interruptible Sales Service.

Schedule C42SF. Refers to Rate Schedule 42 Commercial Firm Sales Service.

Schedule C42TF. Refers to Rate Schedule 42 Commercial Firm Transportation Service.

Schedule C42SI. Refers to Rate Schedule 42 Commercial Interruptible Sales Service.

Schedule C42TI. Refers to Rate Schedule 42 Commercial Interruptible Transportation Service.

Schedule I42SF. Refers to Rate Schedule 42 Industrial Firm Sales Service.

Schedule I42TF. Refers to Rate Schedule 42 Industrial Firm Transportation Service.

Schedule I42SI. Refers to Rate Schedule 42 Industrial Interruptible Sales Service.

Schedule I42TI. Refers to Rate Schedule 42 Industrial Interruptible Transportation Service.

Schedule 43TF. Refers to Rate Schedule 43 Firm Transportation Service.

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GENERAL RULES AND REGULATIONS
(continued)

Definitions (continued):

Schedule 43TI. Refers to Rate Schedule 43 Interruptible Transportation Service. (M)

Service Installation Agreement. A written agreement between Company and Applicant as provided under Schedule E.

Service Line. The piping which runs from the Main to the Delivery Point at the service site.

Standby Service. Service to equipment that is available in lieu of or as a supplement to the usual source of supply; or service to equipment that is used for the protection of equipment or commodity during cold weather.

Storage Charge. A charge applicable to Firm Sales Service Customers served under Rate Schedule 42 designed to recover the cost of storage facilities used to support Firm Sales Service on the Company's Distribution System.

Tariff. The published volume of schedules and general terms and conditions under which Natural Gas service will be provided.

Temporary Adjustment. The net amount by which the rates under a given Rate Schedule are to be adjusted on a temporary basis. Temporary Adjustments include amounts set forth in Schedule 201, and any other Schedules as may be approved by the Commission.

Termination of Service. The ending of the service relationship between a Customer and the Company effectuated by closing the Customer's service account at a specific Premise, by the Disconnection of Service at a Customer's Premise, or both.

Therm. A unit of heating value equivalent to 100,000 Btu. The amount of heat energy in approximately 100 cubic feet of Natural Gas. One therm equals 29.3 kilowatt hours of electricity at 100% conversion efficiency.

Transportation. The movement of customer-owned natural gas from the Pipeline Receipt Point through the Company's transmission and distribution system to a customer's Delivery Point(s).

Transportation Service. Service to Customers that use Customer procured gas supplies.

Underrun Entitlement. A condition whereby a Transportation Service Customer is required to use the gas previously nominated and received on such Customer's behalf on a specified Gas Day.

Weighted Average Cost of Gas (WACOG). See Annual Sales WACOG and Winter Sales WACOG. Sometimes referred to as the Commodity Component.

Winter Sales WACOG. The Company's weighted average commodity cost of gas for the winter period (October through March), as determined in the Company's most recent Purchased Gas Cost Adjustment (PGA) Filing, and set forth in Schedule P and Schedule 203 of this Tariff. Sometimes referred to as the Commodity Component.

Year. A period of twelve (12) consecutive billing months.

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GENERAL RULES AND REGULATIONS
(continued)

Rule 1. Service Application and General Terms of Service.

SERVICE APPLICATIONS

An application for service shall be made by Applicant(s) orally or in writing. For Applicants with multiple service sites, separate applications shall be required for each site. Service will be furnished by Company, provided Applicant has met the credit criteria set forth in **Rule 2**; and where an application for service requires installation of Distribution Facilities, Applicant has first paid any amounts required under **Rule 12** or **Schedule E**. A contract will be deemed to be in effect upon Company acceptance of the application. The Company shall furnish service in accordance with the Schedules and Rules and Regulations of this Tariff, as approved and on file with the Commission.

All Residential Applicants shall provide the following information for each responsible individual named on the account:

- (a) The service address;
- (b) The name of the person(s) responsible for payment on the account;
- (c) The name to be used to identify the account, if different than the actual name;
- (d) The birth date of the person(s) responsible for payment on the account;
- (e) The billing address, if different than the service address; and
- (f) Any available telephone numbers where the Applicant can be reached night and day.

Customer must provide at least one of the following forms of identification at the time of application:

- 1. A valid social security number.
- 2. A valid Washington driver's license number.
- 3. The identification number of a Qualifying Valid State or Federal Identification containing name and photograph of the person(s) responsible for payment on the account.
- 4. An original or certified true copy of the Applicant's birth certificate together with a photocopy of a current identification from school or employer containing a photograph, notarized by a notary public commissioned by any of the 50 United States or the District of Columbia, and the name, address, and telephone number of a person who can verify the Applicant's identity, such as a teacher, employer, or caseworker.

(continue to Sheet 1.2)

GENERAL RULES AND REGULATIONS
(continued)

Rule 1. Service Application and General Terms of Service. (continued)
SERVICE APPLICATIONS (continued):

All Non-Residential Applicants shall provide the following information for the responsible entity and each responsible individual named on the account:

- (a) The service address;
- (b) The business name, and the name of the parent company, if applicable;
- (c) A description of the business activity and the applied use of natural gas at the service address for purposes of determining rate and customer classification
- (d) The name of the business owner or representative of the business that is responsible for payment on the account;
- (e) The name to be used to identify the account, if different than (b);
- (f) The federal tax identification number, or the social security number of the person(s) responsible for payment on the account, whichever applies;
- (g) The billing address, if different than the service address; and
- (h) Any available telephone numbers where a representative of the business can be reached night and day.

(N)

(N)

A Non-Residential Customer is responsible to notify the Company within ten (10) Business Days of any change in business name, change in the principals of the business, or of a sale or transfer of business ownership. In the event of a sale or transfer of ownership, the new owner will be considered an Applicant, and will have twenty (20) Business Days from the date of ownership to apply for service. If the business activity materially differs from the previous owner, a change in Rate Schedule or Service Type may be warranted and a new Service Election Form may be required.

(M)

The Provisions of Rule 2 shall apply in the event of any change in the principals of the business, or to any sale or transfer of ownership.

GENERAL TERMS OF SERVICE

The contract between Customer and Company, created by the acceptance of an application for gas service, shall continue in full force and effect for a term of not less than one Year, unless otherwise specified in a Rate Schedule or written service agreement, or until terminated by the Customer or by the Company as provided in the rules of this Tariff. Seasonal or temporary disconnection of service may be allowed under certain Rate Schedules, subject to the payment of charges as set forth in **Schedule C** of this Tariff.

(M)

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(M)

The Rate Schedule election shall be made at the time of initial application. The Customer shall elect the Rate Schedule for which they fully qualify, and which is best suited to meet Customer's service requirements. The Company will assist Customer in electing the appropriate Rate Schedule based on the representations of the Customer at the time of application. The Company shall classify a Non-Residential Applicant as Commercial or Industrial based on the Customer-provided description of the business and applied natural gas use at the service address. Customer shall be responsible to notify the Company of any changes in installed equipment or service conditions that may warrant a change in Rate Schedule, a change in Customer class, or that necessitate construction, relocation, removal, or replacement of Distribution Facilities.

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GENERAL RULES AND REGULATIONS
(continued)

Rule 1. Service Application and General Terms of Service (continued).

(T)

GENERAL TERMS OF SERVICE (continued)

(T)

Company may examine Customer's equipment at any time, and Company shall have the right to disconnect, discontinue or refuse service under a Rate Schedule if the Customer's equipment and use of gas are found not to entitle the Customer to continued service under that Rate Schedule.

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Unless specifically allowed in a Rate Schedule, written Service Agreement, or Special Contract, or as otherwise permitted by the Company, Customer may not transfer from one Rate Schedule to another or change a Service Agreement or Special Contract for the purpose of obtaining more favorable rates, priority of service, or avoiding minimum charges, unless the minimum term of service has been met and appropriate notices have been received by the Company.

Any person(s) who use gas service prior to application and Company acceptance of same, shall be responsible to pay for service taken in accordance with the applicable Rate Schedule, provided that no other person(s) are known by Company to have responsibility for such service.

(M)

Any person(s) that at any time is found to have provided false identification to establish service, continue service, or verify identity will be considered an Applicant and will be required to immediately provide valid proof of identification in order to receive new or continued service. Failure to provide valid identification will be cause for disconnection as set forth in General Rule 5 of this Tariff.

(N)

(N)

Notice to terminate gas service must be made by Customer to Company at its office no fewer than three (3) Business Days prior to the desired termination date. More than 3-days' notice may be required under certain Rate Schedules or written service agreements. Customer shall be liable for all gas supplied to the Premise named in the application until such termination notice is received.

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(continue to Sheet 2.1)

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GENERAL RULES AND REGULATIONS
(continued)

Rule 2. Establishment of Credit.

RESIDENTIAL SERVICE:

Before an application for service is accepted, Applicant shall establish credit standing. Credit standing for Residential service will be determined based on the criteria set forth in Chapter 480-90 of the Washington Administrative Code (hereinafter referred to as "WUTC Credit Rules").

Failure to establish satisfactory credit may be cause to require a deposit as set forth in **RULE 3**.

The re-establishment of credit or establishment of credit shall be considered to be complete if within one (1) year; (a) the account is current; (b) not more than two (2) disconnection notices were issued to the customer during the previous twelve (12) months; and (c) the Customer was not disconnected for non-payment during the previous twelve (12) months.

A Customer may be required to establish or re-establish credit under this General Rule where the conditions of service or the basis upon which credit was originally established have materially changed. For the purposes of this rule, a change is deemed to be material if it is important or in any manner influences or has influenced the Company's determination of a Customer's credit standing or manner of providing service.

The establishment or re-establishment of credit under this rule shall not relieve an Applicant or Customer from complying with the rules and regulations set forth in Chapter 480-90, of the Washington Administrative Code, including but not limited to, the prompt payment of bills and the disconnection of service for nonpayment. (T)

NON-RESIDENTIAL SERVICE:

The Company will not approve an application for service until the Applicant(s) has established satisfactory credit.

The establishment or re-establishment of credit under this General Rule shall not relieve an Applicant or Customer from complying with the Rules and Regulations established by the Commission, including but not limited to, the prompt payment of bills and the disconnection of service for nonpayment. (T)

If the principals of a corporation, partnership or other Non-Residential enterprise are substantially the same as those of another corporation, partnership or Non-Residential enterprise that either is or has at one time received Natural Gas service for a like business, then they will be deemed to be the same corporation, partnership or Non-Residential enterprise for the purposes of establishing credit standing under this **RULE 2**.

For purposes of this General Rule, in order to be considered substantially the same as those of another corporation, partnership or Non-Residential enterprise, the majority of the business ownership must be the same. Where there are only two principals, both principals must be the same in order to be considered substantially the same corporation, partnership, or Non-Residential enterprise.

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GENERAL RULES AND REGULATIONS
(continued)

Rule 2. Establishment of Credit (continued).

NON-RESIDENTIAL SERVICE (continued):

Establishment of Credit.

An Applicant for new or continuing service may establish or re-establish satisfactory credit as follows:

- (A) The Applicant is a prior customer of any Washington energy utility, and the Company can verify that the Applicant:
- a. Received twelve (12) months of continuous service with the Company for the same type of service prior to the date of application;
 - b. Received no more than one (1) late payment or disconnection notice from the Company during such 12 month period; (T)
 - c. Is licensed to do business in the state of Washington and has kept current over the past twelve (12) months on all real estate mortgages or lease agreements, commercial loans, utility bills and trade accounts;
 - d. Does not owe a past due amount to the utility; and
 - e. Service has not been terminated for non-payment, theft, diversion of service, or for tampering with utility facilities; or
- (B) Payment of a deposit or other security, as set forth in **RULE 3**.

Re-establishment of Credit.

Any Customer may be required to re-establish credit if service to the Customer has been disconnected for non-payment, if the Customer has filed for bankruptcy, or when the conditions of service or the basis upon which credit was originally established have changed. (T)

For purposes of this rule, conditions are considered to have materially changed if any of the following exist:

- (A) A Customer's bill has, or is expected to increase by 50% or more;
- (B) A Customer has been approved by the Company to make a change in their Service Type Selection, and such change is expected to result in an average annual bill to such Customer of \$100,000 or more.

When the re-establishment of credit is required due to a material change in condition, within five (5) Business Days of the Company's request for information, a Customer must provide the Company with any additional credit or financial information as may be necessary for the Company to verify the Customer's creditworthiness.

(continue to Sheet 2.2)

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GENERAL RULES AND REGULATIONS
(continued)

**Rule 4. Billing, Payment Responsibilities, and Payment Arrangements
(continued).**

The following criteria will be used when the Company must issue an estimated bill for reasons set forth in Rules 7 and 10, or when weather conditions or other conditions beyond the Company's control interfere with the Company's ability to complete meter read routes, or at such other times as may be warranted.

- Space and/or water heating load. For accounts with known space and/or water heating equipment, the estimate will be based upon historical base load and degree day use of the account premise, if available. Otherwise, the estimate will be calculated from a recent historical use profile, adjusted for actual weather, if appropriate.
- All other load. For all other accounts, the estimate will be based on the actual use at the account premise from the same month of the prior year, or if not available, from the most recently billed months.
- Insufficient historical use. If there is insufficient historical usage from which to derive an estimate based on the above criteria, a default estimate may be used based on the most recent average use of other customers on the same rate schedule.

Any estimated read will be clearly noted on the bill. Except in extraordinary circumstances, the Company will not issue an estimated bill for more than two consecutive months.

Opening and closing bills will be prepared from actual meter reads obtained through the normal meter read cycle. Upon a Customer request, or when otherwise deemed necessary, the Company will obtain an out-of-cycle meter read for purposes of preparing an opening or closing bill.

Regular monthly gas bills are due when rendered, and become delinquent without payment, upon expiration of the due date printed on the bill. In the event that a payment is not honored by the respective financial institution, the bill will be deemed unpaid. In such event, if valid payment is not received within one business day following notice to Customer, the account may be subject to disconnection under Rule 5. A fee will be assessed for each payment not honored as set forth in Schedule C. The Company may require payment by cash, certified check, or money order if two or more payments are not honored in any consecutive twelve (12) month period. (T)

Customer may select a payment due date different than the date normally designated for that customer's regular billing cycle, except that the Company may deny a customer's preferred due date if the requested date is later than the next bill issue date in any billing month within the next 12-month period, or if such date would otherwise violate standard billing practices or Commission Rules. The Company may restrict a Customer from changing their bill due date more than once in a 12-month period.

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GENERAL RULES AND REGULATIONS
(continued)

Rule 5. Disconnection and Reconnection Procedures.

The following shall be cause for Company to disconnect service to any customer: (a) for failure to pay Tariff or price-listed charges for services rendered; (b) for meter tampering, diverting service, or other theft of service; (c) when a Customer is found to have provided false identification to establish service, continue service, or verify identity; (d) for failure to pay a deposit under the terms of RULE 3; (e) for failure to abide by the terms of a time payment agreement; (f) for a delinquent collect balance on an Equal Pay Plan; (g) for hazardous or unsafe conditions; or (h) for certain other reasons set forth in the Rules of the Washington Administrative Code (hereinafter referred to as "WUTC Disconnection Rules"). Residential customers will be given the opportunity to enter into a time payment agreement designed to bring their account current before service will be disconnected. The payment plans available to customers are described in RULE 4 of this Tariff. The Company will not disconnect service on, or the day prior to, a weekend or holiday.

(T)

(N)

(N)

(N)

Disconnection of Service

If at any time the Company finds that the identification provided by a Residential Customer was false at the time the Customer: (a) established new service, (b) re-established service following a disconnection, (c) continued service at a new service address, (d) or for any other reason was required to provide proof of identification, the Company may disconnect service. If the false identification is found more than sixty (60) days from the date of Customer contact, the Company will issue a notice requiring the Customer to provide valid identification within fifteen (15) business days following the date the notice was mailed. If the false identification is found within sixty (60) days from the date of Customer contact, the Company will issue a notice requiring the Customer to provide valid identification within five (5) business days following the date the notice was mailed. If the Customer fails to provide valid identification in the form required by Rule 1 within the time indicated on the notice, the Company will disconnect service without further notice.

(T)

(N)

Except as otherwise allowed under WAC 480-90-128(2) or as otherwise specified in this General Rule, the Company shall issue a disconnect notice to customer prior to disconnecting service. Except as provided below, the Company will make no fewer than two attempts to contact a customer before disconnecting service. The first notice will give the customer no fewer than eight (8) business days following the day the notice was mailed to make payment or payment arrangements before service is disconnected. If the disconnect notice is personally delivered to customer, customer will have no fewer than two (2) business days following the day notice was delivered to make payment or payment arrangements before service is disconnected. Prior to disconnecting service, Company will attempt to contact the customer in person, by telephone, or by additional written notice. If by telephone, at least two attempts will be made to contact customer on the day the Company expects to disconnect service. If contact is not made, a written notice will be mailed and the Company will give at least three (3) business days following the date of mailing before disconnecting service. If by additional written notice, the Company will give at least three (3) business days following the date of mailing before disconnecting service.

(N)

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If the disconnect notice is for nonpayment of a deposit, customer will have no fewer than six (6) business days after mailing or delivery of the notice to customer before service is disconnected.

(M)

(continue to Sheet 5.2)

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GENERAL RULES AND REGULATIONS
(continued)

Rule 5. Disconnection and Reconnection Procedures (continued).

(T)

Advance notice of disconnection is not required when disconnection is for meter tampering, diverting service, other theft of service, or for hazardous or unsafe conditions.

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A residential customer who can certify that a medical emergency exists will be given an additional five (5) business days to obtain an emergency medical certificate before service will be disconnected. See RULE 6 for more information on emergency medical certificates.

(M)

When a Customer makes a payment subsequent to the issuance of a notice to disconnect service due to nonpayment, whether payment is made to prevent a disconnection of service or to reactivate service that was disconnected, and the payment is not honored by the bank or other financial institution, the account will be deemed unpaid. The Company will attempt to notify the Customer in person, by telephone, or by written notice, of the payment failure and the Customer will have one Business Day to correct the failure. If a valid payment is not received, service to the Customer may be disconnected after the due date of the previously issued five (5) day notice, and without further written notice. This process may proceed separate from the normal notice process described herein.

(N)

Reconnection of Service

Customer or Applicant must first satisfy the requirements and request reconnection before the Company will schedule a reconnection of service. Upon satisfaction of the requirements for reconnection, service will be scheduled for reconnection in accordance with the Customer's elected reconnection option, as set forth in Schedule C.

If the service disconnection was due to a Company action, such as maintenance or repair of Company facilities, then service will be reconnected as soon as reasonably possible and the terms and conditions set forth in this provision will not apply.

Residential

Where service was disconnected for non-payment, Customer/Applicant must at a minimum pay any deposit amount due plus the service reconnection charge

If service was disconnected for theft, Customer/Applicant must pay in full all amounts owed by Customer/Applicant, plus any applicable Schedule C charges, and any amounts due for damage to the Company's meter or other Distribution Facilities.

(N)

(continue to Sheet 5.3)

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GENERAL RULES AND REGULATIONS
(continued)

Rule 5. Disconnection and Reconnection Procedures (continued).

(N)

Reconnection of Service (continued)

Non-Residential

Where service was disconnected for non-payment, Customer/Applicant must first pay all past due amounts, plus any deposit amounts, plus the service reconnection charge.

If service was disconnected for theft, Customer/Applicant must pay in full all amounts owed by Customer/Applicant, plus any applicable Schedule C charges, and any amounts due for damage to the Company's meter or other Distribution Facilities.

Residential and Non-Residential- Reconnect more than 20 days of Disconnection

A new service application, as set forth in General Rule 1 of this Tariff, will be required before service will be reconnected for any residential or non-residential applicant that requests reconnection of service at the same address more than 20 days from the date the service was disconnected. Applicant must pay any deposit amount plus the service reconnection charge before service will be reconnected.

If the request for reconnection comes more than twelve (12) months from the date of disconnection, the reconnection charge set forth in Schedule C shall not apply.

(N)

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SCHEDULE C MISCELLANEOUS CHARGES

APPLICABLE:

To all customers served by the Company under the Tariff of which this Schedule is a part.

PURPOSE:

To describe and summarize the charges which may apply to Customers in addition to the rates established in the Rate Schedule or service agreement under which Customer receives service.

SUMMARY OF CHARGES:

Late Payment Charge	1.0% of unpaid balance per payment period, but no less than \$1.00	
Charge for Payment Not Honored	\$ 15.00 per incident	
Reconnect Charges		
Standard Reconnection	\$ 25.00	(T)
After Hours Reconnection	\$ 50.00	(T)
Service Reconnection Charges – Curtailment Order (Scheduled Completion Time)		(T)
8:00 a.m. – 5:00 p.m. on Business Days	\$ 150.00	(T)
After 5:00 p.m. and on weekends or holidays	\$ 600.00	
Field Collection Charge	\$ 15.00	
Meter Interference	Actual costs of damages, repairs and any additional or unusual costs or services directly related to the meter interference, plus the amount of unbilled gas determined to have been lost, plus applicable reconnect charges	
Unauthorized Use – failure to comply with Curtailment Order	\$ 10.00 per therm	
Copies - Tariff Schedules	\$ 0.10 per page	
Charge for Duplicate Check	\$ 3.00 per request	
Special Automated Payment Charge	\$ 2.50 per check	

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SCHEDULE C
MISCELLANEOUS CHARGES
 (continued)

DESCRIPTION OF CHARGES:

Late Payment Charge. A late payment charge will be applied to Customer accounts not paid in full each month by the payment due date. The late payment charge will not apply to accounts if the balance is less than \$50.00, or to Equal Pay Plan or Time Payment Plan accounts that are current.

Charge For Payment Not Honored. A charge of fifteen dollars (\$15.00) will be applied each time a customer makes a payment on account that is not honored, for any reason, by a bank or other financial institution.

Reconnection Charges. A reconnection charge will be assessed for re-establishment of service to customer following the disconnection of service at the meter, or where Customer initiated a seasonal or temporary disconnection of service and is requesting service be restored at the same address within twelve (12) months. Before service will be re-established, all amounts then due and payable, including the reconnection charge, must be paid to Company at the Company's offices prior to 6:00 p.m., or, upon prior arrangement between Company and customer, shall be paid to the Company's representative at the time of visit. The service reconnection options are as follows:

(C)

Customer Contact with Company	Service Reconnection Options	Charge
Monday-Thursday 7:00 a.m. to 6:00 p.m.	By 5:00 p.m. of the next day * Same Day after 5:00 p.m.**	\$25 \$50
Monday-Thursday after 6:00 p.m.	None ***	N/A
Friday before 3:00 p.m.	By 5:00 p.m. of the next day (Saturday) * Same Day after 5:00 p.m.**	\$25 \$50
Friday 3:00 p.m. to 6:00 p.m.	By the end of the next Business Day (Monday)* Friday after 6:00 p.m.** Saturday**	\$25 \$50 \$50
Monday-Friday after 6:00 p.m.	None***	N/A

* Standard Reconnection. This time frame is subject to change for any cause not reasonably within the control of the Company. If the next day is a state-recognized holiday, then it will be the next Business Day
 ** After Hours Reconnection.
 *** Applicant must call on next Business Day to schedule the reconnection

(C)

Field Collection Charges.

Disconnect Visit. A charge of fifteen dollars (\$15.00) will be assessed to customer when the Company goes to the premise to disconnect service for non-payment and the visit does not result in termination of service.

Reconnect Visit. A charge of fifteen dollars (\$15.00) will be assessed to customer when the Company is requested to go to the premise to reconnect service after a disconnect at the meter, should the visit not result in reconnection of service due to customer actions or inactions.

Charge For Meter Interference. When the Company discovers that there has been interference with the meter or its connections at the customer's place of service, such that gas has been used in a manner which prevents it from being registered accurately on the meter, customer will be required to pay the cost of any repairs, replacement, or prevention devices required to be installed by the Company as a result of said interference, plus the amount of any unbilled gas determined to have been lost as a result of customer's interference, at the rates specified in the schedule under which customer took service at the time of the incident.

(continue to Sheet C.3)

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Effective with service on
 and after February 12, 2010