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FIRST REVISION OF SHEET NO. 2 CANCELING ORIGINAL SHEET NO. 2

FRAGARIA LANDING WATER COMPANY

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FRAGARIA LANDING WATER COMPANY

WATER SERVICE RULES AND REGULATIONS

Rule 6 - Company Service Pipe and Meters (Cont'd)

The utility reserves the right to meter any flat rate service at its convenience, the utility's metered service rates thereupon to become effective, provided the customer has received 30 days written notice. All meters so placed will be installed and maintained by the utility without cost to the customer.

Rule 7 – Reconnection Charge

A reconnection charge of \$300.00 per service shall be made for any subsequent (I) reconnection of the customer's service to the utility's distribution system. Such charge is to apply only in cases where service has been discontinued on account of delinquent account, request of the customer, refusal to make proper repairs or similar cause. No charge will be made for reconnection of service if the shut-off was made for the convenience of the utility in making repairs, changes, etc.

When a utility employee is dispatched to disconnect service, that person shall be required to accept payment of a delinquent account at the service address if tendered in cash, but shall not be required to dispense change for cash tendered in excess of the amount due and owing. Any excess payment shall be credited to the customer's account.

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FRAGARIA LANDING WATER COMPANY

WATER SERVICE RULES AND REGULATIONS

Rule 11 – Interruption to Service

The utility will make a diligent effort to render uninterrupted service and supply of water; and, in cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the utility shall give advance notice to its customers of such scheduled shut-off. However, the utility will not be responsible for any damage which may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above.

Rule 12 - Payment of Bills

All bills are due and payable upon receipt and are considered delinquent fifteen (15) days after the date mailed. Bills shall be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States Mail to the customer's last known address. Each bill not paid before it becomes delinquent shall be assessed a late payment charge of \$2.00. In addition, any amounts not paid within ninety (90) days of the due date shall accrue interest at the rate of one percent (1%) per month, prorated to day of payment. On metered service, where the meter has not been read, the bill shall be for the average of the two prior billing periods for which readings are available with any necessary correction or adjustment shown when the next succeeding meter reading is available.

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FRAGARIA LANDING WATER COMPANY

WATER SERVICE RULES AND REGULATIONS

Rule 14 - Discontinuance of Service – (Cont'd)

The utility will restore service when the cause of discontinuance has been removed and payment of all proper charges due from customer, including the Reconnection Charge set forth in this tariff, have been made.

Rule 15 - Outdoor Watering - Sprinkling, Irrigation, Pools, Hot Tubs, etc.

Water used for sprinkling and irrigation shall be paid for at the regular prescribed tariff rates for such service. The hours for such use shall be as prescribed from time to time by the utility or as required by the Department of Health. In addition, the company may put restrictions on filling of swimming pools, hot tubs, etc.

No person shall use water for sprinkling or irrigation purposes during any fire in the area, and all sprinkling or irrigation shall be stopped immediately when an alarm of fire is sounded, and not resumed until the fire has been extinguished.

Each customer will follow a "best practices" approach to the use of irrigation service. This best practices approach includes the following:

- a. revisiting existing landscaping to determine if modifications are needed to reduce use of water;
- b. irrigating grass areas at a rate of no more than one (1) inch per week;
- c. sizing irrigation sprinklers or installing irrigation sprinklers to provide as near a uniform coverage of grass-landscaped areas as feasible;
- d. not using watering practices that involve a "sponge" approach where water is applied in one area with the thought that it will eventually provide coverage of other areas through the water traveling over, through or under the ground; and
- e. not irrigating when the temperature is forecasted to exceed ninety (90) degrees Fahrenheit.

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FRAGARIA LANDING WATER COMPANY

WATER SERVICE RULES AND REGULATIONS (N)

Rule 15 - Outdoor Watering - Sprinkling, Irrigation, Pools, Hot Tubs, etc. - (Cont'd)

If the utility issues a "no irrigation" order for the water system, the customer must immediately cease irrigation until the "no irrigation" order is lifted.

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FRAGARIA LANDING WATER COMPANY

WATER SERVICE RULES AND REGULATIONS (N)

Rule 17 – Limitations on Liability

(a) General

The utility's liability, if any, for its gross negligence, willful misconduct or violation of Chapter 19.122 RCW is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the utility's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this tariff as an allowance for interruptions. THERE SHALL BE NO LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

(b) Disclaimer

THE UTILITY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, EXCEPT THOSE EXPRESSLY SET FORTH IN THIS TARIFF, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

(c) Relation to Charges

The charges for services rendered under this tariff are expressly based on the limitations on damages and disclaimer of warranties set forth above.

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ORIGINAL SHEET NO. 17

FRAGARIA LANDING WATER COMPANY

WATER SERVICE RULES AND REGULATIONS

(N)

Rule 18 - Account Service Charges

A service charge of \$50.00 will be made for each new account or change of account responsibility on an existing service. Such charge shall be included in the initial billing to the customer. An additional charge of \$25.00 is applicable when the utility must dispatch an employee to establish a base meter reading. Where separate new connections or changes are required for service billed on different account numbers at the same address, the service charge shall be applied to each account, unless service has been separated for the utility's convenience.

The service charge shall not apply to the following:

- (a) Installation of a new service.
- (b) When a temporary or seasonal connection or reconnection charge is made.
- (c) When an owner or agent assumes temporary responsibility for service to vacated premises.

A service charge shall be applied to each account for each check returned unpaid for any reason by the bank upon which the check is drawn. The service charge is \$25.00. A returned check is considered to be a nonpayment.

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FIRST REVISION OF SHEET NO. 23 CANCELING ORIGINAL SHEET NO. 23

FRAGARIA LANDING WATER COMPANY

SCHEDULE NO. 3

CROSS CONNECTION CONTROL

A. <u>Applicable</u>:

To all customers served by the utility for purposes of assessing the presence of cross connections and additional requirements apply to those customers that have cross connections.

B. <u>Rate</u>:

Site Visit Charge

- \$150.00

Premises Inspection Charge Installation of Approved Backflow

Prevention Assembly

- Time and materials

- \$75.00 per hour prorated for time spent

(I)

C. <u>Conditions</u>:

1. This schedule is established pursuant to the requirements adopted by the Washington State Department of Health in WAC 246-290-490, as it now exists or is hereafter amended or replaced. Copies of this regulation are available from the Washington State Department of Health or from the utility.

2. All customers shall be surveyed as to the existence of cross connections pursuant to the definition of cross connections established by the Washington State Department of Health. A second survey shall be sent to those customers who fail to respond to the initial survey. If the customer fails to respond to the second survey, then the following non-response options may be necessary and the customer will be charged pursuant to the rate or rates, as applicable, set forth in section B, above. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

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