

Tel West Communications, LLC  
Residence Services

Washington Price List  
1<sup>st</sup> Revised Page No. 2

**CHECK SHEET**

The pages of this Price List are effective as of the date shown at the bottom right corner of each page. Original and revised pages, as named below, comprise all changes from the original Price List in effect on the date indicated.

Page Number	Version
1	Original
2	1 <sup>st</sup> Revised
3	Original
4	Original
5	Original
6	Original
7	1 <sup>st</sup> Revised
8	Original
9	1 <sup>st</sup> Revised
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original

---

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-991129

Issue Date: 7/28/2003

Effective Date: 8/7/2003

---

Tel West Communications, LLC  
3701 S. Norfolk Street, Ste 300  
Seattle, WA 98118

Jeff Swickard  
President

Tel West Communications, LLC  
Residence Services

Washington Price List  
1<sup>st</sup> Revised Page No. 7

**Section 2. Services, Location, Rates and Charges**

**2.1 Description of Services**

**2.1.1 General Description of Services**

Residence services of the Company are offered as either Basic Residence Service, Premium Residence Service, or WTAP Service, as described in the following paragraphs. Additional chargeable optional features are available to all types of Residence Service with additional monthly and nonrecurring charges. Rates and charges for Residence Services are described in Section 2.3 following.

**2.1.1.1 Basic Residence Service**

Basic Residence Service is offered as a pre-paid, flat-rate, local-only service. Basic Residence Service provides the ability to place and receive unlimited local calls, to place calls to 8XX or other toll-free numbers, to place calls to 911 emergency services, and to receive non-collect long distance calls. Basic Residence Service does not include access to any long distance or pay-per-use services (including directory assistance), and the Company will attempt to block customers from placing any calls or accessing any features or services which incur charges not included in the customer's basic monthly service. Basic Residence Service does not include acceptance of collect calls, and customers are not authorized to accept billing for such calls. Customers who place unauthorized long distance calls, access unauthorized pay-per-use services, or accept billing for collect calls, will be billed for such calls or services at the rates in Section 2.3.6, and may be subject to disconnection of service under the provisions of Section 3.7. Optional calling and call-control features are available with Basic Residence Service at additional nonrecurring and/or monthly charges in Section 2.3.5.

**2.1.1.2 Washington Telephone Assistance Program (WTAP)**

The WTAP is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by the Washington Department of Social and Health Services (DSHS). Only one line per household is eligible for WTAP. Qualifying residential customers are eligible for discounted Basic Residence service under WTAP. See the appropriate section of the Washington Administrative Code (WAC) 480-122 for details. If eligible, the program includes a discounted line rate for residential flat rate service and a reduction in connection charges associated with installing the local line, as determined by the Commission. The rates and charges for WTAP Service are specified in Section 2.3.2. Optional services and features are available with WTAP lines, and are provided at the rates specified in Section 2.3.4. (C)

---

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-991129

Issue Date: 7/28/2003

Effective Date: 8/7/2003

---

Tel West Communications, LLC  
3701 S. Norfolk Street, Ste 300  
Seattle, WA 98118

Jeff Swickard  
President

Tel West Communications, LLC  
Residence Services

Washington Price List  
1<sup>st</sup> Revised Page No. 9

**Section 2. Services, Location, Rates and Charges**

**2.3 Rates and Charges (Cont'd)**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
2.3.2 WTAP Eligible Basic Telephone Service, Per Line.....	\$8.00 (1)	\$15.00
2.3.3 Premium Residence Telephone Service, Per Line.....	\$79.99	\$30.00

**2.3.4 Chargeable Optional Features**

The following optional features are available with Basic, Premium and WTAP Residence Telephone Service with additional monthly and/or nonrecurring charges on a per-line basis, unless otherwise specified:

Caller ID .....	\$10.00	See Note
Call Forwarding.....	\$5.00	See Note
Call Waiting.....	\$5.00	See Note
Three-Way Calling.....	\$5.00	See Note
Non-Published Service.....	\$5.00	\$5.00

**Note:** The Optional Feature Set Up Charge below activates any one or all of the above features, except Non-Published Service, if ordered with initial service. Subsequent orders for optional features not included with the initial order will be subject to the Optional Features Set Up Charge.

**2.3.5 Miscellaneous Charges**

The following miscellaneous charges apply to Basic, WTAP Basic, and Premium Residence Telephone Service, as applicable:

Cancelled Order Charge.....	\$15.00
Change Telephone Number.....	\$30.00
Disconnect Cancellation Fee.....	\$10.00
Expedited Order Charge.....	\$20.00
Late Payment Charge.....	\$10.00
Optional Features Set Up.....	\$15.00
Reconnection Fee.....	\$20.00
Returned Check Charge.....	\$25.00
Service At New Address.....	\$30.00
Special Request Telephone Number.....	\$10.00

---

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-991129

Issue Date: 7/28/2003

Effective Date: 8/7/2003

---

Tel West Communications, LLC  
3701 S. Norfolk Street, Ste 300  
Seattle, WA 98118

Jeff Swickard  
President