February 24, 2003

Advice No. 3884T

Carole Washburn, Executive Secretary
Washington Utilities and
    Transportation Commission
P.O. Box 47250
Olympia, Washington 98504-7250

Dear Ms. Washburn:

Qwest Corporation (Qwest) is forwarding for filing the sheets listed on Attachment A.
Qwest respectfully requests that this filing become effective with less-than-statutory consideration on
March 13, 2003.

This filing introduces N11 Service. N11 provides wire-line customers with the ability to dial a three-digit code rather than a seven or ten digit number to be connected to a pre-programmed telephone number as if that number was dialed directly. The specific N11 services being deployed include 211 Service, 311 Service, 511 Service and 711 Service. These services will not be made available to the public until they are purchased by the provider of the applicable service.

The Federal Communications Commission (FCC) in CC Docket 92-105, specified how 211, 311, 511 and 711 codes would be assigned to facilitate network access to various types of information of interest to the public.

The use of each specific code is as follows:

211 Public, health, and community services. 211 calls will most likely be administered by the United Way, the Association of Information Referral Services or a United Way designated organization.

311 Non-emergency police, fire and municipal business. Local and municipal governments will administer 311 calls.

511 Road and traffic conditions. The state department of transportation or designated local departments of transportation will administer 511 calls in most cases.

711 Telecommunications Relay Service (TRS) for the speech and hearing impaired.

Support documentation for this filing is considered confidential by Qwest, is stamped as such, and should be protected under provisions of WAC 480-09-015.

If you have questions concerning this filing, please contact Holly Dean on (360) 754-3241.

Yours very truly,

By _____

President

Attachments

EXCHANGE AND NETWORK SERVICES
WN U-40

SECTION	SHEET	REVISION
1	13	1st
1	20	1st
1	21	5th
10	Index 1	1st
10	56.1 thru 56.27	Original