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## **AMENDMENT #3 TO THE AGREEMENT FOR THE PROVISION OF BILLING AND COLLECTION SERVICES**

The Parties acknowledge that this Amendment #3 contains commercially confidential information that may be considered proprietary by either or both Parties, and agree to limit the disclosure of the Amendment to those individuals in their respective organizations with a need to know the contents of the Amendment.

This Amendment is made a part of the Agreement for the Provision of Billing and Collection Services for Message Telecommunication Services ("MTS Agreement"), dated September 1, 2001, by and between Qwest Corporation, a Colorado corporation, (hereinafter "Qwest"), and Qwest Communications Corporation, a Colorado Corporation (hereinafter "QCC"), acting WHEREAS, the Agreement provides that it may be amended by the Parties pursuant to Section 20;

NOW, THEREFORE, the Parties agree as follows:

1. Unless otherwise stated herein, the changes set forth in this Amendment #3 shall be effective July 1, 2003.
2. Exhibit B (Description of Services), Section II (Custom Request Service) is hereby modified to add the following (5) projects implemented on QCC's behalf, pursuant to Custom Request Service:

**272 Phase 1:**

- Established an interface to accept and bill QCC's casual message-based billing transactions through the Qwest bill for CIC 0432
- QCC was charged for development and implementation of these activities at the hourly rates specified in Exhibit C, Section II (Custom Request Service).

**272 Phase 2:**

- Established a new interface for Qwest to originate end user adjustments of QCC's charges. Also created a new discount section within QCC's invoice bill format for CIC 0432.
- QCC was charged for development and implementation of these activities at the hourly rates specified in Exhibit C, Section II (Custom Request Service).

**LATIS to RIB:**

- Established invoice-billing interfaces and customized invoice bill format capability for QCC within the Qwest bill for CIC 0432.
- QCC was charged for development and implementation of those activities at the hourly rates specified in Exhibit C, Section II (Custom Request Service).

**272 Phase 4:**

- Established the capability for QCC to print market messages in Spanish in the invoice billing environment for CIC 0432.
- QCC was charged for development and implementation of these activities at the hourly rates specified in Exhibit C, Section II (Custom Request Service).

**272 Phase 6:**

- Modified the appearance of QCC's name and logo on the invoice bill page and treatment numbers for CIC 0432.
- QCC was charged for development and implementation of these activities at the hourly rates specified in Exhibit C, Section II (Custom Request Service).

IN WITNESS WHEREOF, the Parties hereto have caused this Amendment to be fully executed by their authorized representatives.

Qwest Communications Corporation

  
Signature

  
Printed Name

VP - National Network  
Title

7/10/03  
Date

Qwest Corporation

  
Signature

  
Printed Name

SAC - Sales Mgr.  
Title

7/10/03  
Date