# Docket Nos. UE-190529 and UG-190530 (Consolidated) - Vol. II

# WUTC v. Puget Sound Energy

January 7, 2020



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	sket Nos. DE-190529 and DG-190550 (Consolida	icu	
	Page 20		Page 22
1	BEFORE THE WASHINGTON	1	LACEY, WASHINGTON; JANUARY 7, 2020
2	UTILITIES AND TRANSPORTATION COMMISSION	2	6:00 P.M.
3	WASHINGTON LITHLITIES AND ADOCKETS HE 100520 and	3	00o
5	WASHINGTON UTILITIES AND, )DOCKETS UE-190529 and TRANSPORTATION COMMISSION, )UG-190530 (Consolidated)	5	PROCEEDINGS
6	Complainant, ) )	6	CHAIRMAN DANNER: Good evening. Today is
7	vs. )	7	January 7th, 2020, and this is a hearing of the
8	PUGET SOUND ENERGY, )	8	Utilities and Transportation Commission.
9	Respondent. )	9	I'm Dave Danner. I'm Chair of the
10		10	Commission. I'm joined by my colleagues, Commissioner
11	PUBLIC COMMENT HEARING, VOLUME II	11	Jay Balasbas and Commissioner Ann Rendahl. And this is
12	Pages 20-85	12	the first of two public comment hearings in the Puget
13	CHAIRMAN DANNER, COMMISSIONER RENDAHL AND	13	Sound Energy general rate case that was filed on
14	COMMISSIONER BALASBAS	14	June 20th, 2019, and these are Dockets UE-190529 and
15	January 7, 2020	15	UG-190530.
16	6:00 p.m.	16	On June 20th, 2019, PSE filed with the
17	5.55 p	17	Commission a request to raise rates that it charges for
18	Washington Utilities and Transportation Commission 621 Woodland Square Loop Southeast	18	both electric and gas service. For the electric
19	Lacey, Washington 98503	19	service, the Company proposed an increase of 139.9
20		20	million, that would be an increase of 6.9 percent to its
21	REPORTED BY: TAYLER GARLINGHOUSE, CCR 3358	21	revenues. For the average customer, that would be a
22	Buell Realtime Reporting, LLC 1325 Fourth Avenue, Suite 1840	22	bill impact of \$5.51 a month. For gas, the Company is
23	Seattle, Washington 98101 (206) 287-9066   Seattle	23	proposing an increase of 65 million or 7.5 percent. For
24	(360) 534-9066   Olympia (800) 846-6989   National	24	the average customer, that would be an increase of \$2.45
25	www.buellrealtime.com	25	per month.
	Page 21		Page 23
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1	APPEARANCES	1	General rate cases are basically like court
1 2	APPEARANCES COMMISSIONERS:	1 2	General rate cases are basically like court trials. The Commissioners sit as judges in lengthy
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2 3 4 5 6 7 8	COMMISSIONERS:  DAVID DANNER, Chair ANN RENDAHL, Commissioner JAY BALASBAS, Commissioner	2 3 4 5 6 7 8	trials. The Commissioners sit as judges in lengthy proceedings, and we hear testimony from the Company as well as from numerous formal parties to the proceeding, and those would be the UTC Staff, who operate independently of the Commissioners, the Public Counsel Office of the Attorney General, and the State's Public Counsel is here tonight, Lisa Gafken. So if anyone has
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	COMMISSIONERS:  DAVID DANNER, Chair ANN RENDAHL, Commissioner JAY BALASBAS, Commissioner	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	trials. The Commissioners sit as judges in lengthy proceedings, and we hear testimony from the Company as well as from numerous formal parties to the proceeding, and those would be the UTC Staff, who operate independently of the Commissioners, the Public Counsel Office of the Attorney General, and the State's Public Counsel is here tonight, Lisa Gafken. So if anyone has questions about the case, Ms. Gafken is here to take your questions. And the Public Counsel office represents the interests of the residential customers and small business customers. We also have, as formal parties, large industrial customers, environmental groups, and advocates for low income citizens.  By law, the proceedings that we have take up to 11 months, and they generally involve thousands of pages, data spreadsheets, and testimony. The purpose of the public hearing tonight is to hear from citizens about the proposed rate increases, what impacts they'll have on individual households and businesses, and what changes you think might be warranted regarding your electric or gas service. We take seriously what you

#### Docket Nos. UE-190529 and UG-190530 (Consolidated) - Vol. II 1/7/2020 Page 24 Page 26 1 you testify because this is part of a public proceeding I don't see a rate increase as being needed. 2 of an adjudicatory proceeding. As I said, this is the 2 What I see being needed more likely is some improved first of two public proceedings that we're having to management of costs at PSE. 4 hear public comments. The next one will be January 22nd 4 CHAIRMAN DANNER: All right. Thank you very in Bellevue City Hall at 6:00 p.m., and then we begin much. Mr. Butler, I -- you had a number of questions. 5 our evidentiary hearing in the case with the formal 6 I want to make clear that this, tonight, the parties on February 6th and 7th. Commissioners don't take questions or answer questions. So without further ado, what I intend to do. We -- we will take all questions as either rhetorical or 8 8 unless my colleagues have anything they would like to we will refer them to parties who will get back to you 9 say tonight, I'm going to start at the beginning of the then. And we have your information here I believe in sign-in list in the order, and -- and we will take your the sign-up sheet, and -- and so in answer to your testimony in order. To save time, I would like to ask questions, I will ask the Public Counsel to -- to that those who are on the bridge line or in the room, respond, and they'll -- they'll get back to you on 13 13 can we swear you in as a group as opposed to swearing questions that you have. But the overall gist of your 14 14 you in individually. So if you intend to testify, could testimony we have taken down and -- and we have got that 15 15 recorded. So thank you very much. I ask you to please stand and raise your right hand. 16 16 17 (All persons testifying sworn.) MR. BUTLER: Great. I appreciate that. 17 CHAIRMAN DANNER: Thank you very much. You CHAIRMAN DANNER: Okay. Marion Thrasher, 18 18 19 may be seated. 19 are you on the line? Okay. Let's start with Clayton Fleming, are MS. THRASHER: Yes, I am. 20 20 you on the line? 21 21 CHAIRMAN DANNER: Okay. Would you like to 22 All right. Kirt Butler? testify? 22 MR. BUTLER: Yes, hi. Kirt Butler. I'm a MS. THRASHER: Yes, I would. I live in 23 23 resident in Kent, and based on the mailing that came out 24 Renton, and I noticed again what the gentleman just 24 with the average percent change listed, it shows a 13.64 stated, the increase is substantial, I -- and the Page 25 Page 27 percent increase on average for the average household. 1 indicators as to why they're being increased are That's pretty substantial. And then I look on the questionable. 2 opposite side of this and there's entities that are Number one, it appears that -- hold on just 3 getting quite a -- quite a nice reduction in rates. So a moment, please. It appears that the issue that we're 4 that the -- I have a number of questions related to dealing with here is solar, which indicates that there's 6 this. a loss of revenue there. It's not an area that should be a concern of mine or any customer or anybody who's There have been extensive housing increases, meaning the number of homes built in Kent have increased being serviced by PSE. Technology as far as quite a bit over the past year. I believe upwards of self-service tools to allow the customers better 9 500-plus units have actually been added just around our 1 0 10 interaction, again, I'm not really sure that a survey neighborhood. With that -- with the -- the potential was done with the customers to indicate that they truly 11 11 increase in -- in use of electricity by those who have 12 12 do need that particular type of assistance. gone to LED lighting -- and then with this decrease on 13 If those are the areas -- and, of course, it looks like from various special interests that have the infrastructure of gas, but if they -- if those been proposed to have decreases for their rates, it adjustments are based on those reasons, that's a 15 15 doesn't make sense to me that Puget Sound Energy has to significantly high percentage of increase, and I would 16 16 increase residential rates at all, because the strongly suggest as was spoke to you about certainly 17 17 population that they are receiving money from has just recently, I think that you might want to talk about 18 18

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what's happening internally in term -- in terms of those

owners, homeowners. And those are my comments I would

CHAIRMAN DANNER: All right. Thank you very

Page: 2 (24 - 27)

who are monitoring the progress and -- and -- and

success of PSE rather than putting an onus on the

much, and thank you for participating tonight.

like to share with you today.

increased exponentially over the past few years.

electrical power to those residents has increased

I don't believe their costs to provide

exponentially. And, again, based on this mailing that came out, it shows an average increase really of 13.64

percent for the general household if I understand the

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mailing correctly.

Page: 3 (28 - 31)

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	Page 28		Page 30
1	John Brutton, Brottem? Yes, come forward,	1	
	Sir.	2	Now, I can support these increases when I
3	MR. BROTTEM: Can I just speak through one of these mics here?	3	hear they're designed to improve the safety of the
4		4	system, which I think is really an important issue
5	CHAIRMAN DANNER: Yes.	5	that's overlooked, and it was in California too. I have
6	And for those on the bridge line, we can	6	tried to make copies of these for the Commissioners, but
7	hear the clanking around, so if you can either mute your	7	was unsuccessful today.
8	phone or or just quiet down a bit, then we won't have	8	Anyway, the second reason that the request
9	so much noise here. Appreciate it.	9	was made was to enhance the investment of the private
10	Go ahead.	10	equity owners in this private monopoly, which frankly, I
11	MR. BROTTEM: Yes, thank you.	11	I don't have any interest in supporting.
12	CHAIRMAN DANNER: Is the green light on on	12	And those are my reasons for not supporting
13	your microphone?	13	these rate increases. I don't think they address what I
14	MR. BROTTEM: No, this is red. There we go.	14	think is really a very significant public and private
15	Okay. How's that?	15	issue, which is maintenance of the equipment that they
16	CHAIRMAN DANNER: That's great. Speak in	16	use. And I don't think I need to say any more.
17	the microphone would be great.	17	CHAIRMAN DANNER: All right. Thank you very
18	MR. BROTTEM: Yes. Thank you very much for	18	much. Did you say you have some written remarks or
19	the opportunity to address the UTC regarding concerns on	19	written
20	these requests for rate hikes. I am a 40-year resident	20	MR. BROTTEM: I have material with me that
21	of the county, retired, and have been a client of PSE	21	I I tried to make these copies of these, but was
22	during that period of time. My concerns about the rate	22	unsuccessful. These were publications. (As read) Here
23	increase by mainly in the reason or reasons for that	23	are five fixes for PG&E. Safety experts say California
24	rate increase that I could see on the mail-out sheet	24	utility needs to seize opportunity to make big
25	where I saw this meeting posted, one of them is the need	25	changes
	Daga 20		Dago 21
	Page 29		Page 31
1	to invest further in the technology and this is a	1	CHAIRMAN DANNER: And what is the date of
1 2	to invest further in the technology and this is a quote (as read) technology systems such as	1 2	CHAIRMAN DANNER: And what is the date of that and
	to invest further in the technology and this is a quote (as read) technology systems such as self-service tools that allow customers to interact with	2	CHAIRMAN DANNER: And what is the date of that and MR. BROTTEM: This this paper is December
2 3 4	to invest further in the technology and this is a quote (as read) technology systems such as self-service tools that allow customers to interact with PSE at their convenience.	2 3 4	CHAIRMAN DANNER: And what is the date of that and  MR. BROTTEM: This this paper is December 30th, Monday
2 3 4 5	to invest further in the technology and this is a quote (as read) technology systems such as self-service tools that allow customers to interact with PSE at their convenience.  To me that looks like additional efforts to	2 3 4 5	CHAIRMAN DANNER: And what is the date of that and MR. BROTTEM: This this paper is December 30th, Monday CHAIRMAN DANNER: And what's the newspaper?
2 3 4 5 6	to invest further in the technology and this is a quote (as read) technology systems such as self-service tools that allow customers to interact with PSE at their convenience.  To me that looks like additional efforts to eliminate the human element and the human interaction	2 3 4 5 6	CHAIRMAN DANNER: And what is the date of that and MR. BROTTEM: This this paper is December 30th, Monday CHAIRMAN DANNER: And what's the newspaper? MR. BROTTEM: 2019. It's The Wall Street
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Page 32 Page 34 1 that -- trying and work through things -- especially 1 get a lot of gas from Canada, which they have ownership 2 when you can't work with each other except in public 2 shared with the Canadians. I don't know how you meeting regulate that if they're paying themselves. Up in So I am here today to comment on this rate Canada, the gas line, the resource up in Canada is structure that is being proposed and ask for some vertically integrated conglomerate. Good luck 5 considerations. First of all, the return on equity is 6 6 regulating it. being changed from what I understand from 9.5 to 9.8. But what I'm concerned about, I guess, that 7 When the company was taken over in 2009 I believe it I'm concerned about is our future generation mix. They 8 8 was, first year I served, it was given I think a 9 have contracts expiring in 2035 for public power, maybe 9 percent rate of return. off the PUD dams in Columbia, the separate mid Columbia 10 10 UNIDENTIFIED SPEAKER: Speak up, please. dams. Other contracts are expiring, and they have no 11 MR. STEARNS: It was a given 9 percent 12 plans to -- they have nothing set to replace that return on equity at that time, so it's risen gradually. generation. I don't know if they're going to get it off 13 13 I don't know anybody whose stock portfolio gets more the spot market. I'm kind of wondering what they're 14 14 than 4 or 5 on the average. Of course maybe their doina. 15 15 stocks go up over time. You have to consider that part 16 So this is only 15 years from now, and I'm 16 of it. But PSE is upper end, very high rate of return surprised that the utility's planning on its generation. 17 17 on equity in my mind. It is a regulated entity. You Of course, the market changes as we all know, and a lot 18 guys decide that, but I'm just giving you some input 19 of things are influx, but there's no definitive -- for about, you know, even the private utilities out there the largest utility in the state, there's no definitive 20 21 that are shareholder-owned and the stock market don't do 21 place where this electricity is going to come from in 15 22 this. 22 years, and I'm concerned about that as a customer. So one of the things that I see that PSE is 23 My utility depends on their power. When 23 lagging in is needs to focus more on its base charge for 24 somebody cracks up a line nearby and then they don't pay 24 power. Fixed costs are often covered by utilities. I 25 for the damages because they claim it's a right of --Page 33 Page 35 1 you know, act of God or something like that, they're not know because I attend public community meetings. More 2 and more by base charges because fixed costs don't go acting responsibility -- responsibly to other people away. If you have a vacation home, you still have to that provide vital services like water to the have that power delivered there even if you're not communities around here, and I think people are figuring there. And there are a growth of those kinds of things. it out. Thank you. 5 I know in my utility there are. I run a water utility, 6 CHAIRMAN DANNER: All right. Thank you very but I know that that's what exists. And sometimes much. Thank you for coming out tonight. 7 they're not really paying adequately to cover the costs 8 Lynn Larsen, not wishing to testify; is that 9 of maintaining service. 9 correct? And I think PSE's maintaining of service is MR. LARSEN: No. 1 0 10 CHAIRMAN DANNER: Okay. Stephon Shelley? somewhat remiss because we often see people coming in 11 11 MR. SHELLEY: Yeah. from Missouri, California to fix the utility over the 12 12 phone, they don't know the system, and this really CHAIRMAN DANNER: Come forward, sir. 13 MR. SHELLEY: Yeah, I'm Stephon Shelly, and concerns the citizens of our county or in the further 14 part of their area. We're not as close to Renton where my wife and I live in the Yelm area, and we're under the 15 15 16 most of their workers are located. Puget Sound Energy, and we've not been very happy with 17 They do have Potelco down here, but I mean, them. We're on a fixed budget, a low income -- low 17 their own employees aren't here in an emergency. Often income fixed budget, and, you know, we heat with wood, 18 18 they are not able to come because of the snow, sleet, we cook and dry clothes and -- and our water heater's 19 19 whatever ice storm situation. And most recently, I all propane so that we're not using any of that 20 20 21 think it was in 2012 was that situation in Thurston 21 electric. All of our lights are all LED. We do use electric to -- refrigerator and we have a well pump and 22 County. I think you remember that time. And, you know, I'm concerned about where a small freezer. But that doesn't constitute the amount PSE's future generation is going to come from. They're of electricity that they say we're using 24

25

purporting to be the largest utility. Certainly they

And we have confronted them about these

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	December 190929 and 99-190990 (90190110		
	Page 36		Page 38
1	issues, and they've only covered the basis legally so	1	CHAIRMAN DANNER: Okay. And thank you for
2	that they can get away with what they're getting away	2	coming out tonight.
3	with. But there's no way we're using the kind of	3	Okay. Jane Doe? So, Ms. Doe, I have to
4	electricity, spending 3- and \$400 a month for for	4	ask, because this is an adjudicatory proceeding, if that
5	electricity that should not be. A lot of the guessing	5	is an alias source of a name, we're going to ask
6	that they were doing for quite a few months was really	6	we're going to need to have your your name.
7	out of line.	7	MS. SHAW: I prefer not to give it.
8	They they have just recently gone through	8	CHAIRMAN DANNER: I don't have a counsel
9	a rate increase, and they have no business asking for	9	here or, Mr. Fukano?
10	another rate increase. If anything at all, they should	10	MR. FUKANO: I believe for record purposes,
11	be lowering their rates as they're already the most	11	you would need to give your name.
12	expensive power company or supplier in the state of	12	MS. SHAW: Okay. The last name is Shaw.
13	Washington. And they our electricity hasn't been	13	CHAIRMAN DANNER: And your first name?
14	resolved and the issues have not been resolved even	14	MS. SHAW: I the first initial is D, and
15	though we have complained to the Commission and we have	15	that is all that I am willing to provide.
16	complained to the the Puget Sound Energy, but they	16	CHAIRMAN DANNER: And you are a customer of
17	have not they have not properly answered the the	17	Puget Sound Energy?
18	issues that we're having with our with our	18	MS. SHAW: Yes.
19	electricity usage, which I know we're not using.	19	CHAIRMAN DANNER: All right.
20	So I don't know what all is going on or why,	20	MS. SHAW: Okay. I have several issues.
21	but I'd like to get to the bottom of it, and I don't	21	The investments and technology systems, I don't know too
22	know who else to go to to ask about that either.	22	many agencies that require the customers to take care of
23	CHAIRMAN DANNER: Okay. So so let me	23	that. I believe that should be taken care of out of
24	ask. You have you have talked to our consumer staff?	24	their earnings, out of their revenue that they that
25	MR. SHELLEY: Yes, I have.	25	they gain. The the brochure that we received said
	Page 37		Page 39
1	CHAIRMAN DANNER: And how recently was this?	1	that the customers pay for these returns in order to
2	MR. SHELLEY: This has been going on for the	2	service debt expenses and provide the opportunity for
3	MR. SHELLEY: This has been going on for the last several months, probably six months or or more	2	service debt expenses and provide the opportunity for shareholders to earn a fair return on their investment.
3	last several months, probably six months or or more	3	shareholders to earn a fair return on their investment.
3	last several months, probably six months or or more that we've been working with you guys as well as with	3 4	shareholders to earn a fair return on their investment.  You know, I think PSE has had so many rate
3 4 5	last several months, probably six months or or more that we've been working with you guys as well as with the Puget Sound Energy. And we have had them come out	3 4 5	shareholders to earn a fair return on their investment.  You know, I think PSE has had so many rate increases in the last few years that nobody's cost of
3 4 5 6	last several months, probably six months or or more that we've been working with you guys as well as with the Puget Sound Energy. And we have had them come out and they did replace a meter that they said wasn't	3 4 5 6	shareholders to earn a fair return on their investment.  You know, I think PSE has had so many rate increases in the last few years that nobody's cost of living increase can even possibly come close to what PSE
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  m 1}$  not, goes to the Warm Fund to ensure that Puget Sound
- 2 Energy will receive the payment for their -- for their
- 3 charges from low income people. There is an area on the
- 4 bill where you can check if you wish to contribute, but
- 5 the portion that is automatically charged each customer,
- 6 they have \$8 million available for use.
- 7 I tried to access some of that money for my
- 8 elderly mother a while back, but the amount of money
- 9 that you have to earn in order to be eligible to access
- 10 assistance from that fund is so low that you would
- 11 practically have to be homeless to do that, to get
- 12 any -- any assistance. But they brag that they have so
- 13 much money available to assist people with, but it's
- 14 only at their discretion if you're practically homeless
- 15 that -- that you need assistance.
- So I -- I take issue with trying to conserve
- my energy usage when the woman on welfare up the street
- 18 who has five kids has her windows hanging open, the
- 19 lights are on all the time, and yet she gets assistance.
- 20 And I'm sitting at home freezing, spending most of my
- 21 time in my bedroom in bed to stay warm with no lights
- 22 on, I have the battery-operated candles to try to
- 23 conserve. To try to get assistance to weatherize my
- 24 house, oh, yeah, you're going to pay for it. It's not
- 25 really assistance. They're just going to work out a

- 1 plan that you can pay each month for them to come out
- 2 and weatherize your house.
- 3 So, people, make sure that you know that
- 4 you're helping to pay for other people's not being able
- to pay their bill. I really take issue with that.
- 6 Most appliances that we purchase these days
- 7 are the energy conserving appliances, and it seems to me
- 8 that we're being penalized for trying to conserve on
- 9 energy. Increasing the levels of residential solar
- 10 battery storage and electric vehicles. I had read
- 11 something about PSE here not too long ago that because
- 12 they weren't making as much money as they were used to
- 13 making because everybody is trying to conserve energy
- 14 and use the energy efficient appliances, that they had
- 15 to increase rates to make up for that revenue. Not
- 16 right. Not right.
- 17 I mean, the public -- we don't have an
- 18 opportunity to even come out ahead again. That's just
- 19 not fair. And I know it's not a matter of fairness, but
- 20 PSE just -- they do whatever they want to do. I think
- 21 we're still selling our energy to other states.
- 22 Shouldn't we be taking care of our state, the residents
- 23 in our state? We don't have the option of buying an
- 24 appliance that's not smart -- or an energy efficient
- 25 appliance, so we're buying the appliances that are

- Page 42
- 1 energy efficient. We're not seeing any return in that
- 2 purchase because the rates are being increased.
- 3 I just think it's a shame that we live in
- 4 Washington and we're giving our -- or selling our energy
- 5 to other states. They're increasing the rates just
- 6 about every year. Almost 8 percent yearly. I don't
- 7 know anyone's checks who are -- that are able to keep up
- 8 with that. My cost of living isn't that much. People
- 9 who are low income, how do they even stand a chance?
- 10 They make just barely above what PSE determines is
- 11 acceptable for receiving assistance on their energy
- 12 bill. Look at the homeless people. I mean, how do they
- 13 have a chance even if they had a house? They wouldn't
- 14 be able to afford their electric bill.
- PSE is contributing to a problem. Oh, and
- 16 the flyer back here says, (as read) The company must
- 17 prove to the Commission that it requires additional
- 18 revenue to provide safe and reliable service.
  - I don't think it's safe and reliable service
- when they're asking for -- to provide the opportunity
- 21 for shareholders to earn a fair return on their
- 22 investment. I'd like to make a fair return on my
- 23 investment also, but PSE takes care of that. I try to
- 24 cut back so that I don't have to give as much money to
- 25 PSE. I'd like to be able to buy a nice meal once in a

## Page 43

- 1 while, go out for a dinner. I can't do that because my
- 2 bill from PSE goes up even though my energy use -- usage
- 3 goes down.

4

19

- CHAIRMAN DANNER: All right. Thank you very
- 5 much for coming out tonight.
- 6 Jenny Hitch?
  - MS. HITCH: I have a question, but it sounds
- 8 like you're not taking questions so...
- 9 CHAIRMAN DANNER: No, so I would refer you
- 10 to Public Counsel.
- 11 MS. HITCH: Okay.
- 12 CHAIRMAN DANNER: So, Ed, on the line, I
- 13 don't think we ever got your last name, but are you
- 14 there?
- MR. ROBERTS: They're muted right now.
- 16 CHAIRMAN DANNER: Okay.
- MR. ROBERTS: And it looks like Ed is gone.
- 18 CHAIRMAN DANNER: Okay. How about -- trying
- 19 to read this, Kirt Butler? Kirt, okay.
- 20 And Nathaniel Tillman?
- 21 MR. BUTLER: Yeah, hi, it's Kirt. I spoke
- 22 earlier.
- 23 CHAIRMAN DANNER: Yes, thank you. You're
- $24\,$  down here twice, but, yeah, we got you. Thank you very
- 25 much.

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	Page 44	1	Page 46
1	MR. BUTLER: All right.	1	the price is. You know, if they got rid of they're
2	CHAIRMAN DANNER: Mr. Tillman? All right.	2	asking for an increase in the rate of return return
3	Moving on.	3	on equity of the shareholder investments from 9.5
4	MR. TILLMAN: Yeah, sorry about that. I was	4	percent to 9.8 percent. Well, they just shut down our
5	on mute.	5	local billing station. You know, and that's where I pay
6	CHAIRMAN DANNER: Okay. Great, go ahead,	6	my bills. You know, I hate to say it, but it's like
7	sir.	7	I'm I'm gotta wrangle up the the share of the
8	MR. TILLMAN: Yeah, I just kind of wanted	8	bills from three other people who don't have, you know,
9	to, I guess, piggyback on some of the things that have	9	much money and some people get paid in tips, you know,
10	already been said here tonight, mainly being the Puget	10	and so they're paying me with cash, and I'm running it
11	Sound Energy seeking a rate increase to essentially	11	down there. You know, I used to just run it down there,
12	reward their shareholders. For working families and	12	you know, every month and now I have to figure out how
13	people, everyone else who is out here just trying to	13	to how to go to the bank, put it in there, make sure
14	take care of their bills, I just see that as simply	14	I have the money, it's going to clear. And and it
15	egregious, a slap in the face on being a customer of	15	makes it makes it just that much more difficult for
16	Puget Sound Energy. So I'm not going to be long-winded	16	me to manage all of that sort of stuff.
17	tonight, but I just wanted to add that to the record.	17	I'm not I'm not the you know, I know
18	Thank you.	18	some people who have all their bills ready and just
19	CHAIRMAN DANNER: All right. Thank you very	19	automatically deducts and that's all fine and dandy,
20	much, and thank you for calling in tonight.	20	but, you know, that's not how it is for people who don't
21	All right. Bruce Wilkinson?	21	have a lot. And I don't understand why they have
22	MR. WILKINSON: Sorry for my appearance.	22	they get a rate of return that's so high in general.
23	I'm a just got off work and digging in the mud all	23	I mean, you know, I I guess you know,
24	day, and	24	what's the rate of return on a savings account? It's
25	CHAIRMAN DANNER: Quite a day for being	25	like, what, .2, .3 percent? You know, I think an
	Page 45		Daga 47
			Page 47
1	_	1	Page 47 electric monopoly, it's privately owned should be able
1 2	outside.	1 2	electric monopoly, it's privately owned should be able to you know, it should be like this the return on
1 2 3	outside.  MR. WILKINSON: Right, yeah. And so	1 2 3	electric monopoly, it's privately owned should be able
2	outside.  MR. WILKINSON: Right, yeah. And so yeah, I I have a few concerns. I I am working	2	electric monopoly, it's privately owned should be able to you know, it should be like this the return on
2	outside.  MR. WILKINSON: Right, yeah. And so	2	electric monopoly, it's privately owned should be able to you know, it should be like this the return on a savings account or a return on a long-term bond, you
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- $_{
  m 1}$  dollars in 2008 defeating those -- those three. They
- 2 were -- they spent six hundred -- around \$650,000
- 3 according to the PDC of our -- of our money on trying to
- 4 defeat it in 2012. It was the most ever spent on a
- 5 countywide election by -- you know, about -- I think the
- 6 most spent before that was a hundred thousand dollars
- 7 for a commissions race.
- 8 So it was -- it was a huge amount, and you
- 9 know what the PDC doesn't count was PSE's
- 0 self-promotion. At every -- every event in -- in
- 1 Thurston County for the -- for the entire spring and
- 12 summer, Puget Sound Energy had to stand there just
- 13 talking about how great it was, how green it was, how
- 14 corporate, how responsible it was. That doesn't get
- 15 measured in the PDC reports, right, because they're
- 16 just, you know, hey, we have to promote ourselves, we're
- 17 a business that doesn't have any competitors, but for
- 18 some reason they have to do ads saying how great and
- green and wonderful they are and responsibile.
- 20 Well, I don't buy it. And if they've got
- 21 enough money to throw at things like that, then they
- 22 should get rate decreases. They should get -- their --
- 23 their profits are too high. I -- you know, if they're
- 24 giving away things like this -- election year, this is
- 25 just a Puget Sound Energy little light, flashy light,

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- 1 you know, they just toss these away at every little
- $_{\rm 2}$   $\,$  event in town. They're just already starting doing that
- 3 right now. Last time they gave away little shower heads
- 4 and light bulbs for free. They haven't done -- they
- 5 haven't done it since then, they just happened to do it
- 6 the year we were running a campaign against them to
- 7 bring in public.
- 8 So, you know, if they've got money to burn
- 9 on stuff like that, then that's -- that's -- you're
- 10 all -- you all should be investigating that. And you
- 11 should calculate is this where -- where ratepayers'
- 12 money should go? And I don't think it is.
- And, you know, another thing is how many --
- 14 how many legislators do they give money to in their
- 15 campaign fund? I mean, I've heard in the 22nd District
- 16 as soon as you become a -- you get elected or something
- 17 like that, you just automatically get like 500 -- \$500
- 18 from PSE. You know, it's like welcome to being a public
- 19 official, here's \$500 from PSE for your next campaign.
- 20 I mean, I've heard -- other people have said
- that they have given money to over 600, 600 people's
- 22 political campaigns. I mean, that's -- that's a lot
- 23 of -- that's a lot of money to spend, and what's it
- 24 being spent on, you know, and where do they get that
- 25 money? And if we want to ever have PSE -- there's a way

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- 1 to make PSE actually something that -- that like at the
- 2 end of the day, I wouldn't try and, you know, run
- 3 against -- and that's by bringing their -- their --
- 4 their profit rate to -- to Canada. It's not like before
- 5 in 2008 where it's, okay, paying shareholders a lot that
- 6 live in Washington or at least the United States. But
- 7 now they're all in Canada or Europe. You can't even
- 8 figure it out, where they're -- who owns them anymore.
- 9 It's so hard to track it all down. It's like, you know,
- 10 house of cards trying to figure it out.
- 11 And so none of it comes back to us. It's
- 2 like why do we -- why do we allow them to send any of
- that away? You know, it just didn't make any sense to
- 14 me. And I feel like, you know, if you brought it down,
- 15 if you were like to -- right now, we're at the end of
- this case, we've decided we're going to bring your rate
- 17 of return to zero, to zero or .1 or .2 or whatever the
- 18 savings account is, what's going to happen? They're
- 19 going to be like, that's unfair. We can't buy out the
- 20 legislators in the state anymore, you know. We can't
- 21 give away -- you know, we can't greenwash our image
- 22 rather than invest in -- in -- in actual green
- 23 energy.
- You know, they spend so much money just
- 25 telling us that they're green and responsible with

- 1 advertising campaigns. It's very expensive ones. And,
- 2 you know, you brought it down to zero, they wouldn't be
- 3 able to do that. Public utility districts, they don't
- 4 do that. They're not out there every day saying -- with
- 5 billboards saying how wonderful they are. They're not
- 6 trying to pretend to sell themselves to us.
  - So anyway, I just -- just think we need
- 8 to -- to -- to treat them more hostile and -- than we
- 9 currently are.
- 10 CHAIRMAN DANNER: All right. Thank you very
- 11 much.
- 12 Okay. We have a number of people still
- 13 wishing to speak. At this point, we swore in folks to
- 14 speak who had arrived early, but I think now we're at
- 15 the point where we've had a number of late arrivals who
- 16 did not -- we did not swear in to testify. So if you're
- 17 intending to swear -- you're intending to speak to us
- 18 tonight but you have not raised your right hand, I would
- 19 ask you to stand and raise your right hand now so that
- 20 we can swear you in.
- 21 (All persons testifying sworn.)
- 22 Thank you very much.
- 23 So Laura Slagger?
- MS. SCHLEYER: Schleyer, it's really hard to
- 25 say.

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Page 52 CHAIRMAN DANNER: How is it? 1 1 raised bed, which, yeah, I didn't usually need to do MS. SCHLEYER: Schleyer. 2 2 that, but I mean, I could practically touch the line. CHAIRMAN DANNER: That's a Y, not a G, then. 3 And then the way the -- our street is, MS. SCHLEYER: Don't worry. The rare person the -- some of the people on the east side of the street 5 gets a prize if they say it right. 5 have kind of a raised property just in order to level CHAIRMAN DANNER: I'm sorry. Often it's a 6 6 it, and there's an -- an elder woman who lives across matter of me trying to read. the street. And her -- the way the line comes straight 7 7 MS. SCHLEYER: Thank you. I am a customer across, her property comes up, and so her line is even 8 of PSE. I happen to live close to the office, but the closer to the ground, and that just concerns me for her 9 9 old office. Anyway, my concern is that PSE currently 10 sake already has some of the highest rates in the state, and 11 So the -- the other thing that doesn't make I'm -- really don't feel at all that they have some of me feel very comfortable about the service from PSE is 12 highest service in the state currently. So I don't feel that we had an ice storm, and these lines were 13 13 very generous towards wanting to pay more on my bill. already -- some of them were already exactly as I've 14 14 15 The things that -- that I have noted is that described, and at -- they restrung it exactly the same 15 the PUDs are -- get power back up much faster than PSE way. And it seemed to me that since the power lines 16 16 does, and I have heard and I -- I believe this to be were down, they had every opportunity to rectify where true that the PUDs have not bottom-lined their staff, those were placed. And so that -- I didn't appreciate and so their staff knows their area and can get around 19 to the problem areas where the power lines are down much I -- these lines that go across my property, 20 20 21 faster; whereas the PSE bottom-line their staff, they 21 other service providers -- you know, we have that -contract to get power back up. And sometimes the the -- the public service utility six feet from the 22 22 contractors are from far away and they're sitting around street over to where the sidewalk and your property 23 23 with their GPS, Google thing trying to find where the technically begins. That's where PSE should be having 25 heck it is. their utility lines run. And Comcast and some of the Page 53

And Olympia has a really squirrelly layout 1 where one street will stop at a park and then you don't 3 know exactly how to get around to get to the part of that street. And I've lived here 44 years and it's really hard. So I -- I think that that doesn't really make me feel like they deserve to get a higher rate when their service is not very good on that. I had a personal experience at my house that I was building where before I built my house, I -- I was 9 very concerned because the power line -- I had -- well, 10

11 there's one typically where I live in northeast Olympia eastside, the -- there's usually just one power pole per 12 block. And then so it's the lines string out, string across streets and all kinds of ways. And, you know, that is what it is. I'm not wishing there was more 15 16 power poles. They're not particularly nice to look at. 17 But what it meant in my case was that the lines strung right across the middle of my -- my 18 property where I wanted to build. And actually not just 19 one, but three, because it just happened to be the way they -- oops, excuse me -- strung to this neighbor, that neighbor and this neighbor. And that happened -- I mean, it was like that and it was less than the 12-foot minimum from the ground. So when I -- I could

1 other service providers do exactly that, they run right

along the street, you know, parallel, and then when they 2

need to cut in, they cut in in a perpendicular way

instead of stringing across people's property. And

Comcast calls it aerial trespass when they go across a

6 property like that. So I'm not sure why PSE feels that it was 7 8 within their right to charge me to move all three of

9 those lines for my neighbors before I could build my house. I also had to pay for the intermediate pole, 10

which they chose the design of. I thought they should 11

at least -- if I'm going to pay for it, I would like to 12

vote or something, you know, to like do it the right

way, just perpendicularise [sic] it rather than string

it yet again at a diagonal across my property. I'd

16 rather just not have it across my property at all.

17 And so all of those things, I mean, that was really expensive. It cost me \$8,000 for the 18

intermediate pole and the restringing. And so, you 19

know, I -- that doesn't feel right to me, to give more

money to a service provider that is not doing a better

job than -- than other service providers like PUDs. So

25 much.

CHAIRMAN DANNER: All right. Thank you very 24

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practically touch the lines, and if I stood up on my

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Page 56 Page 58 And, William Kupinski? Did I get that 1 1 approving residential customers paying \$133 million, 2 right? 2 which is a tremendous amount of a project that they're 3 MR. KUPINSKI: William Kupinski, yes. going to see very little for. CHAIRMAN DANNER: Okay. If you do the actual math and the peak MR. KUPINSKI: My name is William Kupinski, 5 5 shaving would only go for ten years, what you would 6 and I am resident of Tacoma. I'm a PSE ratepayer as 6 actually get, assuming that the peak shaving is even 7 well. necessary, there's plenty of reason to believe that it's 7 COMMISSIONER RENDAHL: I'm sorry, could you 8 not. They have lots of gas for new commercial projects. turn on your microphone? But even if that were necessary, what that would work 9 9 MR. KUPINSKI: Oh, yeah, I'm sorry. Is it 10 10 out to be for those ten years for the 2 percent would be 11 not on? 11 about \$1.5 million, not 133 million. 12 COMMISSIONER RENDAHL: Just press until it 12 So if you go ahead and approve this rate 13 turns green. There you go. increase, which you will be asked to do soon, and I'll 13 MR. KUPINSKI: How are we now, better? be back here again, and now I know where your new 14 14 Thank you. My name is William Kupinski, and I live in facility is so I will have an easier time getting here. 15 15 Tacoma. I am a resident there, and I also am a PSE So they're going to be asking for that as well from --16 16 ratepayer. And I'm -- I'm here to speak against the from all of their ratepayers. 17 17 request that PSE has made for a rate increase. And I 18 What concerns me is my first encounter with want to speak more generally about the greater economic 19 the UTC, you were the only thing standing between the -and environmental landscape under which this request is the exploited behavior of a monopoly that -- that sells 20 20 21 21 something that people need, right? They need to -- to 22 This is the second time that I have heat their homes, although hopefully we'll not be 22 testified before you all. When I was here last time, it heating with fossil fuels for very much longer. We 23 was in 2016, I believe, and Puget Sound Energy was can't afford to do that because of the climate crisis. 24 asking for a waiver of the ring-fencing requirement so But you're the only thing that's standing between us and Page 57 Page 59 that they could not just be a public utility, but they the worst abuses of a monopoly. could enter the private for-profit LNG market. Not that 2 And based upon my experience with you in they're not making enough profit already apparently. 2016, I am not all that encouraged. I think that what And your counsel I believe recommended against that, the we get here often is the appearance of justice without actual justice. We have sort of filling out the forms Public Counsel, and yet that waiver was granted. And I now live near an eight-million gallon LNG fracked gas very much the same way that PSE makes itself look refinery and storage tank that is built on unsteady soil like it is a responsible corporation when, in fact, it in a residential area very close to residential areas on 8 is anything but that. 9 the traditional lands of the Puyallup Tribe and near an 9 The international [sic] Panel on Climate ICE facility. Change issued a report that we have 12 years to avert 10 10 11 So today we're here to talk about the fact the absolute worst case scenarios from climate change. 11 We need to be building no new fossil fuel that Puget Sound Energy wants another rate increase. I 12 12 believe they just got a 14.2 percent increase for gas infrastructure. We need to be retiring it now, and all of the financial calculations should be going towards this past November, and now they're asking for more. And your -- Public -- the Public Counsel is once again how do we make that transition and how do we build it 15 making a recommendation. This recommendation is that 16 electric rates go down and that there be a much more 17 So when PSE asks for money for natural gas, 17 modest increase in the -- in the gas rates. I would say -- I would deny every rate increase 18 18 Now, I know this is looking a bit ahead that that's -- moving in that direction that is not directly 19 Puget Sound Energy will very soon be asking you to moving us toward zero carbon energy sources in the 20 permit them to pass along the cost of this LNG facility future. I really ask you to look at the bigger picture. that's built in Tacoma. 43 percent of a \$310 million I think the best thing in the world that would happen facility that will provide at most 2 percent of peak would be for Puget Sound Energy to get out of the shaving to residential customers, yet the residential Washington energy business, for us to have public, truly customers you've indicated your initial likelihood of public nonprofit utility companies that -- the ones that

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Page 60 Page 62 there are already have a much better record of using 1 profitable for Puget Sound Energy. And I'll just repeat this because I think 2 renewables, they have much lower rates, and they have 2 better service. And that's where we need to be going. it's really worth repeating, and I really think that So you're regulators, regulate. This is people need to know and they don't know that -- that your chance to do something important. This is this 133 million of the total 310 million of this 5 project, it would give Puget Sound Energy a return on something to do -- chance to do something your grandchildren will remember you for. This is a chance investment of 43 percent. Now, this 133 million is what to do something that matters. Thank you. 8 our ratepayers are paying when they're only, in fact, CHAIRMAN DANNER: Okay. Thank you very 9 9 ultimately going to be using 2 percent in ten years. So 10 much. I'm just sharing this information and hoping that you 11 Barb Churdy? will deny any rate increase. Thank you. MS. CHURCH: Church. CHAIRMAN DANNER: All right. Thank you. 12 12 CHAIRMAN DANNER: Church, all right. Good Stacy Oaks? 13 13 evening. Thanks for coming. MS. OAKS: Hello. Hi, my name is Stacy 14 14 MS. CHURCH: Thank you for letting me speak. Oaks. I'm an organizer with 350 Seattle, and just want 15 15 My name is Barb Church -- this is on, right? And I am a to say thank you for having us here today and good to be 16 resident of Tacoma. The previous speaker said a lot of here today with you on the land of the Coast Salish what I am going to say, but I wanted to respond to what 18 I have heard too, and I hear people saying things about 19 I want to -- I want to say that I agree with the poor service that they received and -- and how a lot of the sentiments that have already been said 20 expensive the service is and how a lot of the money goes here, so there's a lot of points that I don't feel like 21 to Canada that's running for office. I need to -- to speak on too deeply, but I want to echo 22 22 the -- echo a lot of the thoughts around what's been I know I am from Tacoma and our mayor got 23 thousands and thousands and thousands of dollars from shared on some of the things PSE's been spending their 24 Puget Sound Energy. I know that when I turn on the 25 money on and how it must feel to people scraping by to Page 61 Page 63 television I see advertising -- I could see it daily know that this company can clearly spend money on all of only I realize that they were advertising -- Puget Sound these things, yet if there's a gas explosion, we have to Energy was advertising about liquified natural gas and cover that. Yet if they want to build projects that are how much cheaper it's going to be and how much cleaner likely to be stranded assets, we have to cover that. it's going to be. I listen to it every day. I just --There is no options, there's no chances. I just don't listen to that channel anymore because I'm 6 We are in a monopoly system over unnecessary just so tired of hearing it. commodity, and to see that entity out spending money in Puget Sound Energy donates to -- they will such a way while also asking for more on such a frequent 8 donate to everybody. They donate to our chamber, they basis, you are the people to protect us from that. 9 9 donate to our Urban League, they donate everywhere. So You're in such a unique position to do that, and when we 10 factor in all of the other things associated with some if you wonder where Puget Sound Energy is spending their 11 11 money, they're spending it in places where they can have of PSE's choices, it's an even bigger deal that goes 12 12 beyond making sure that the public's money is taken care 13 political clout. 13 What I -- I do think it's valuable, though, 14 of. to repeat especially to the ratepayers and the 15 15 You know, for me personally, I really care 16 ratepayers here wondering where Puget Sound Energy is about where my money goes. I try and look into 16 spending their money and to also address one of the main companies before I buy products. You know, I -- I don't 17 17 drivers is on capital investments. And we have an LNG want to, you know, give -- give money to someone I -- I 18 18 plant in the city of Tacoma that, as Bill said, is going know does things that I think are immoral, and I think a 19 19 to be costing the ratepayers an estimated \$133 million lot of us try and do that. And so to be forced to give 20 and -- of the \$310 million cost of just building this -money to a company that you know is doing really immoral this facility when, you know, they're -- they're only things, you know, that's -- that's an extra thing that going to be -- well, depending on what you want to we need you to protect us from in this particular determine the return on the investment, there are two 24 circumstance unfortunately. views to show that this is currently or extremely 25 And a couple of those things are actually,

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- 1 you know, connected to the gas use in general and to
- 2 that Tacoma LNG project. When we talk about gas use in
- general and continuing that after having these dire
- warnings for a year and a half now from the
- international [sic] Panel on Climate Change, we do this
- knowingly. When we continue to use gas knowing that
- most of it comes from fracking and fracking is poisoning
- our already shrinking clean drinking water supply, we do 8
- that knowingly. When we're complicit in companies that
- choose to make these decisions, we're a part of that. 10
- If my money is going to that, I am complicit in that. 11
- If you're making the decision that they can charge us
- that, you are complicit in that. 13

14 When we talk about continued fossil fuel use

- and we talk about fracking, we're talking about missing 15
- and murdered indigenous women and the incidents of that 16
- that follow these man camps at these extractive types of 17
- sites. It's a culture of behavior within these
- companies that has not been corrected, yet we continue
- to do it. We're complicit in knowing that there are 20
- 21 refineries being built to deal with this gas. We're
- complicit in knowing where most of those refineries are 22
- located such as the Tacoma LNG project. 23
- Where is that being sited? Right on the 24
- edge of the Puyallup Tribe's reservation? Within less

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- than a mile from homes? Within less than two miles of
- the Northwest Detention Center where over 1500 people
- have to breathe in all of those fumes every day in a
- for-profit immigration prison.
- And we go back to the same City Council
- 6 people in Tacoma taking money from both the people
- locking up those poor people in Northwest Detention
- Center that are also taking the money from PSE, yet
- they're allowed to make decisions that give contracts to
- these companies. Yet it's okay for PSE to spend all 10
- 11 this money on campaign contributions. So in a certain way, we're paying to do this to ourselves because we
- keep allowing these rate increases knowing what they're
- doing. We are complicit in all of that behavior.
- That project is being built on treaty land 15
- against the consent of the Puyallup people in an unsafe 16
- location. So not only are they having refinery issues 17
- right there in a place where people are already 18
- suffering from massive health issues, but there's a 19
- safety issue there. They're being forced to live next 20
- to what pretty much is a ticking time bomb. Part of
- this rate increase is being asked for because of a gas
- explosion, yet we're supposed to believe that this is
- safe, reliable, and clean. 24
- We do this knowingly when we make decisions 25

- 1 at this point in time to continue gas use. We make this
- 2 knowingly when we allow a company that builds without
- their permits on treaty land against consent. We are
- complicit in the continued genocide of indigenous people
- on the other end of that pipeline. I'm not sure if 5
- 6 you're aware, but up in B.C., Canada, there's a group of
- people called the Unist'ot'en people. They were 7
- forcibly evacuated at gunpoint from their unceded treaty 8
- territory a couple months ago for a gas pipeline from 9
- the general area where gas would come from for this 10
- project, for the proposed Kitimat project. This is
- still happening today, and recently it was released that
- the RCMP up there were ready to use deadly force on 13
- those people if they did not leave of their own accord. 14
- 15 We are complicit in this behavior when you
- accept continued rate hikes for fracked gas. We can't 16
- keep doing this, and we can't keep doing business as 17
- 18 usual when we know where we're at with the climate. So
- 19 not only are there all those social justice issues,
- which we just talked about there, but the global 20
- 21 scientific community says keep it in the ground. Please
- help the public to move away from fossil fuels. 22
- Puget Sound Energy is part of one of the --23
- the group that was created that's spending a million
- 25 dollars in the Pacific Northwest on a PR campaign to

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- 1 push back against any efforts to stop gas in new
- 2 residential buildings and anything else that can limit
- gas infrastructure. They're using our money to do that.
- Please help us. Thank you. 4
- CHAIRMAN DANNER: All right. Thank you very 5
- 6 much.

7

- John Carlton?
- 8 MR. CARLTON: Good evening, and thank you
- 9 for allowing me to share my thoughts. I want to say I
- really appreciate everybody who showed up tonight and 10
- spoke -- has spoken out against this proposal to 11
- increase profit for Puget Sound Energy at the cost of 12
- 13 ratepavers.
- 14 One word comes to mind when I think of Puget
- Sound Energy and it's corruption. Here we have a 15
- 16 monopoly. There's no challenging their monopoly of
- power in Washington State. I can't go to another 17
- company to get whether it be gas or electricity 18
- depending on where I live, there's -- there are no other 19
- options. And so to -- to give them a greater amount of 20
- 21 profit is just -- it's corrup- -- all I see is
- corruption. 22
- And I hope that -- and I know that not
- 24 everyone is involved in -- in the corruption, but the
- 25 machine is lubed as we've heard tonight from multiple

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Page 68 Page 70 people that they -- they are financing every winning CHAIRMAN DANNER: Thank you, sir. 1 2 campaign in Washington State. They're -- even losing Claudia Riedenous, did I get that wrong? 2 3 campaigns. They're pushing money in every direction MS. RIEDENER: Almost. Almost right. Hi. 4 because that's how they know that they can have their Good evening. My name is Claudia Riedener, and I am from Tacoma. And I want to say thank you for hosting us 6 And so this money is going to be spent to and thank you for not having a big time clock clicking 7 lube corruption. That's what they need this extra money away that makes everybody nervous, so thank you for 7 8 for as well as profit for the investors elsewhere. But 8 that this is not in the interest of the public that they're 9 I also want to acknowledge that we are on going to make -- that we would allow them to make more indigenous land and indigenous people indeed are 10 11 profit is -- is of no value to us at all. It's going suffering tremendously from extractive industries like to -- it's going to make it worse for us. Not only is we already heard. The Washington State Board of Health it money out of our pocket, but it's -- it's -- it's did a study on indigenous women and asthma and 13 13 granting more power to this -- this corrupt monopoly. respiratory illness, and they suffer four times worse. 14 14 So I hope you will take this opportunity to 15 So that LNG facility in Tacoma situated inside a tribal 15 put the clamp down on this company and not allow them to reservation is a -- is a tremendous hurt to indigenous 16 16 continue to -- to make more and more profit at our 17 17 people 18 expense. 18 I also want to say I'm not paid to be here, 19 And for me, there are many things wrong 19 and I will bet most people that speak here are not paid with -- with Puget Sound Energy. I live in Tacoma and to be here, but we know PSE is here and they're very 20 21 I've been following what's happened with this liquified 21 well paid to be here. natural gas refinery that most people spoke on. 22 22 So I -- I am not sure how they are allowed They actually took me to court when I did a again to even ask for gas money increases. We are 23 23 public records request to find out what the safety 24 really fortunate in Tacoma, we have Tacoma Public 24 25 Utilities. It's our -- it's our own utility. We -- we issues were, that I had one day to prepare for court. Page 69 Page 71 1 Fortunately, I had done my own research already. I 1 have transparency. We manage to get to go talk with didn't have a lawyer, but I can tell you Puget Sound 2 them, we have our questions answered. I don't know if -- if you have ever talked to residents, and when 3 Energy did. They had the most expensive law team from they try to talk to PSE, it's not very easy. Seattle come down and make spurious arguments that -why I should not receive the information that I had made So I -- I'm not sure how they can ask for 6 a request for. And, you know, that cost them a lot of more money for gas. The gas prices over the last 12 money to try to keep public records from the -- from the months have collapsed by 50 percent. That is such a public. And they failed, but they -- that's what they tremendous drop to where you would think we -- we as --8 want to spend this money on. They -- this is not to the 9 as gas utility monopoly ratepayers would get a windfall benefit of the public that they're seeking. They're from this. But instead, just two months ago they got 1 0 10 seeking more profit, they're seeking more control, and over 14 percent increases. And why? Because the 11 11 it's time to put the clamp down on these guys. Canadian gas pipeline blew up. So even though the 12 12 market prices for gas are collapsing, we are now forced 13 And also, this is for -- this is -- for gas, 13 the time is now. This is a climate crisis. Australia to pay for Canadian infrastructure because a Canadian is going through an apocalypse right now. I can tell interest company purchased PSE. Something's really not 15 15 you what science is telling us -- and it's not just me. 16 Everyone -- science is uniformly telling us that we have 17 And also, if PSE wants to have more money 17 to stop pulling fossil fuels out of the ground for investors, it's the Canadian pension investment 18 18 immediately. If Puget Sound Energy wants to make more fund. Do you know that your staff here at Washington 19 money on gas, no. This is our chance to say we're not State, those pensions are not allowed to be invested in 20 going to allow you to make more money on gas. You need 21 fossil fuels because fossil fuels are killing the to find other alternatives, sustainable energy sources. 22 planet. But yet you ask of us to pay more to feed

foreign pension funds in a fossil fuel gamble in a -- in

In 2018, PSE paid no federal taxes. How

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a fossil fuel racket? Please, please don't.

24

25

rates on this.

24 listening to us, and please don't allow them to increase

So anyway, I appreciate you taking the time

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	Page 72		Page 74
1	many millions? 68-, 69-? Where did that money go? I	1	under oath. I am going to be speaking under oath about
2	can tell you where we see the moneys going in Tacoma.	2	my own experience with public and private utilities.
3	We get glossy brochures, we get lie upon lie upon lie	3	I'm not a native of Washington. I moved
4	told about this LNG refinery. We get push-pulls, we get	4	here in the year 2000. So I have been a customer of
5	PSE calling people, thousands of people at home telling	5	Pacific Gas and Electricity otherwise known as PG&E,
6	the people, complaining about the Puyallup Tribe and	6	SoCal Edison, Sacramento Utilities, which is public,
7	basically glorifying the politicians they're supporting	7	Avista when I lived in Spokane, and now I am not a
8	in push-pulls, calling into the phone lines to people's	8	customer, I am not a ratepayer of PSE because I live in
9	homes to people's ears. We pay for that.	9	senior HUD housing and my electricity is provided by
10	We see PSE with with banners and posters	10	Tacoma Public Utilities. I will reiterate the testimony
11	and TV advertisements. It cannot be turned off. It's	11	of the people who came before me from Tacoma about PSE's
12	ridiculous. It's on on every platform. We don't	12	campaign. They are always they just don't contribute
13	even have a TV, and yet still because we get washed with	13	to campaigns, they are on a constant campaign to
14	all this PSE spending money like there is no tomorrow	14	greenwash our community.
15	because maybe in their mind there might not be a	15	I live, as I said, in senior HUD housing. I
	tomorrow.	16	am not a ratepayer and neither are any of the tenants
16	I I beg of you. I don't know how		who live in that apartment complex, and yet we receive
17	many times you have not allowed an increase. I don't	17	six- and eight-page glossy brochures, you know,
18		18	
19	know how many times you ever have decreased a demand of	19	oversized glossy, full color postcards. You know, who
20	increase by this monopoly. I beg you now to to to	20	pays for this? I don't know. You know, do you know?
21	do what's right, to do what's right in the interest of	21	Do you know how much is paid for the campaigns that PSE
22	the people of this state. It's it's urgent. It's	22	continually puts out on TV, on Internet, in cards,
23	urgent on so many levels. And the fact that that	23	brochures, mailers on a constant basis, and now they
24	that very soon if you approve the 43 percent share of	24	want a rate increase for their shareholders?
25	this LNG, you will hoist it upon us too.	25	This is not a local company. It does not in
	5 70	1	B 75
	Page 73		Page 75
1	I don't know if you know if you speak	1	any way benefit local consumers. And I know that the
1 2	I don't know if you know if you speak ever to to PSE customers and what happens when their	1 2	any way benefit local consumers. And I know that the Public Utilities Commission in California did a grave
	I don't know if you know if you speak ever to to PSE customers and what happens when their gas gets turned off. It's hundreds and hundreds and		any way benefit local consumers. And I know that the Public Utilities Commission in California did a grave disservice by allowing PG&E to go on unabated, unwatched
2	I don't know if you know if you speak ever to to PSE customers and what happens when their gas gets turned off. It's hundreds and hundreds and hundreds of dollars to turn it back on. And and who	2	any way benefit local consumers. And I know that the Public Utilities Commission in California did a grave disservice by allowing PG&E to go on unabated, unwatched for decades until tragedies happened. The same thing
2 3	I don't know if you know if you speak ever to to PSE customers and what happens when their gas gets turned off. It's hundreds and hundreds and hundreds of dollars to turn it back on. And and who is paying for this? The poorest of the poor, the ones	2 3	any way benefit local consumers. And I know that the Public Utilities Commission in California did a grave disservice by allowing PG&E to go on unabated, unwatched for decades until tragedies happened. The same thing will happen in this state with PE PSE if it is
2 3 4 5 6	I don't know if you know if you speak ever to to PSE customers and what happens when their gas gets turned off. It's hundreds and hundreds and hundreds of dollars to turn it back on. And and who is paying for this? The poorest of the poor, the ones who can least afford it. So please do not allow this	2 3 4 5 6	any way benefit local consumers. And I know that the Public Utilities Commission in California did a grave disservice by allowing PG&E to go on unabated, unwatched for decades until tragedies happened. The same thing will happen in this state with PE PSE if it is allowed to continue as it has been. Thank you.
2 3 4 5	I don't know if you know if you speak ever to to PSE customers and what happens when their gas gets turned off. It's hundreds and hundreds and hundreds of dollars to turn it back on. And and who is paying for this? The poorest of the poor, the ones who can least afford it. So please do not allow this hurt to go on.	2 3 4 5	any way benefit local consumers. And I know that the Public Utilities Commission in California did a grave disservice by allowing PG&E to go on unabated, unwatched for decades until tragedies happened. The same thing will happen in this state with PE PSE if it is allowed to continue as it has been. Thank you.  CHAIRMAN DANNER: Thank you.
2 3 4 5 6	I don't know if you know if you speak ever to to PSE customers and what happens when their gas gets turned off. It's hundreds and hundreds and hundreds of dollars to turn it back on. And and who is paying for this? The poorest of the poor, the ones who can least afford it. So please do not allow this hurt to go on.  PSE shut all the all the customer	2 3 4 5 6	any way benefit local consumers. And I know that the Public Utilities Commission in California did a grave disservice by allowing PG&E to go on unabated, unwatched for decades until tragedies happened. The same thing will happen in this state with PE PSE if it is allowed to continue as it has been. Thank you.  CHAIRMAN DANNER: Thank you.  All right. Nikie Walters?
2 3 4 5 6 7	I don't know if you know if you speak ever to to PSE customers and what happens when their gas gets turned off. It's hundreds and hundreds and hundreds of dollars to turn it back on. And and who is paying for this? The poorest of the poor, the ones who can least afford it. So please do not allow this hurt to go on.  PSE shut all the all the customer offices, all the customer offices in the entire region,	2 3 4 5 6 7	any way benefit local consumers. And I know that the Public Utilities Commission in California did a grave disservice by allowing PG&E to go on unabated, unwatched for decades until tragedies happened. The same thing will happen in this state with PE PSE if it is allowed to continue as it has been. Thank you.  CHAIRMAN DANNER: Thank you.  All right. Nikie Walters?  MS. WALTERS: Hi, my name's Nikie.
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- 1 bought my home, you know, and so I thought I'd go down
- 2 there and check it out.
- And there was a booth there that was from
- 4 PSE, and I didn't know anything about, you know, pretty
- 5 much everything out here. I -- I had just moved out
- 6 here. And they were offering like somebody to come over
- to my house, like a third-party person or something like
- 8 that, to come over to my house and evaluate if my home
- 9 was energy efficient. And so it was free, I was like,
- 10 heck, yeah, you know, I want to find out where I can
- 11 save money.
- 12 And they came, the guy came, and he
- 13 evaluated my home, and the only -- the only appliance in
- 14 my home that -- that ran off of gas at that time was --
- 15 was my furnace. Everything else was electric. And that
- 16 was actually one of the selling points for my home
- 17 because -- for me because I was interested in eventually
- 18 putting solar on my house. And I thought, oh, you know,
- 19 that -- that won't be a huge conversion if I were to
- 20 have like, you know, stove and water heater and
- 21 everything else, you know, that could be gas.
- But anyway, this man came, and he tried to
- 23 talk me into converting my appliances into gas, telling
- 24 me that, you know, how much cheaper it is than
- 25 electricity and -- and everything. And that was pretty
  - Page 77
  - much his evaluation of my home, that my home was pretty,
- $_{\rm 2}$   $\,$  you know, insulated really good and everything. But
- 3 anyway, so I was like, no, I don't know about that
- 4 because I -- I want to go solar at my house eventually.
- 5 That -- that's not going to work.
- 6 So upon like attending my first City Council
- 7 meeting, I figured out that there was actually, indeed,
- 8 a big problem in Tacoma, and it was that LNG refinery
- 9 that was being built down there at the tide flat -- on
- 10 the tide flats. And that was a -- well, there are some
- 11 other issues too, but that was -- that was one of them.
- 12 And anyway, upon -- upon learning about PSE
- 13 and, you know, the way they go about their business, it
- 14 pushed me to go ahead and put solar on my home. So it's
- 15 been two years now since I've had solar on my home. I
- 16 decided that I was -- you know, like Stacy was
- 17 explaining, you know, that, you know, I'm -- I'm one of
- 18 those type of people that like to look into the type of
- 19 companies that I'm -- that I'm financially supporting.
- 20 You know, I feel like I have a moral obligation to do
- that. And so I decided to go ahead and put the solar in
- 22 a lot sooner than I was planning just because I was
- 23 having a moral conflict with giving this company my
- 24 money.
- 25 And I'll tell you what, when that pipeline

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- 1 exploded up in B.C. and everybody was told to cut back
- 2 on their gas and -- and don't take a shower, you know,
- 3 don't -- don't run any hot water in your -- in your
- 4 washing machine, I'll tell you what. I went outside --
- 5 when -- when I saw that was happening, I went outside to
- 6 look at my meter and it was running backwards.
- So, you know, I felt like, you know, why do
- 8 I get the privilege to, you know, not have to cut back
- 9 on my consumption when everybody else has to, you know.
- 10 And why -- and -- I was -- I was able to, you know, do
- 11 my laundry, I was able to -- to do my dishes, I was able
- 12 to do anything I wanted that a lot of -- in my home that
- 13 a lot of other people couldn't do for -- I don't
- 14 remember how many days that was.
- But, you know, I feel like, you know,
- 16 companies like PSE, they -- they try to make people feel
- 17 like that they're -- that they're -- they're needed, and
- 18 they're not. It's more of a forced dependancy issue
- 19 that we're having with these nasty fossil fuels that are
- 20 killing our earth. And, you know, as -- as John
- 21 explained the corruption, they're -- you know, we need
- 22 to be honest. We need to be honest with each other, we
- 23 need to be -- and companies need to be honest with the
- 24 people that, you know, they're providing services for.
- 25 And PSE is not doing that. That's why I

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- 1 took the initiative to do my part and defund them out of
- 2 my home. I had them come cap the lines off in the
- 3 street and remove their rusted meter off the side of my
- 4 home, because I'm one of those people that I won't, I
- 5 won't
- 6 There's alternatives, there's other ways.
- 7 We don't have to keep feeding these monsters. And I ask
- 8 you to please help the people that don't have the
- 9 privilege that I have that -- that I -- that I afforded
- 10 myself. Thank you.
- 11 CHAIRMAN DANNER: Thank you very much.
- 12 Joe Hiss?
- MR. HISS: You actually pronounced my last
- 14 name correctly.
- 15 CHAIRMAN DANNER: I think that's the first
- 16 this evening.
- 17 MR. HISS: Joe Hiss, yes.
- 18 Many people have already spoken to the same
- 19 issue that I came here thinking that I might be the only
- 20 one left to address it, and that was how our actions
- 21 today are affecting global climate change. And they've
- 22 certainly spoken about that much more eloquently than I
- 23 could do, so I'm just going to try to fit my
- 24 presentation into a few more specific things, which all
- 25 are motivated by my interest in climate protection.

Page 80 Page 82 First of all, like the previous speaker, I 1 working fast and furious to change their plans since 2 have installed solar panels on my house with reversed 2 they know that the 2018 plan is no longer going to be 3 metering, and I know full well that that's not all that possible. And they assured me that they were going to 4 I should be doing. So I -- every day I have to examine take radical action. So far so good. my conscience and say, what more can I do? 5 I only spoke briefly with that person, so I 6 So what I want to do tonight is this bro- --6 need your help to make that come true to make sure that this flyer that you have here called Clean Energy in 7 you hold their feet to the fire and have them convert Washington State, I think that it's heartening to hear from fossil fuels to renewable fuels just as soon as the Utilities and Transportation Commission is putting possible. Thank you. 9 CHAIRMAN DANNER: Thank you very much, out such an item, which specifies Washington State's 10 goals for the next -- well, 2045, and the question is, 11 Mr. Hiss. will this be enough? Will we have to phase out fossil 12 All right. Bradley Thompson? fuels only when we get to 2045 or should we be furiously UNIDENTIFIED SPEAKER: He wasn't speaking. 13 working on this to get the -- the job done a lot CHAIRMAN DANNER: Okay. Thank you very 14 14 quicker? I think a lot quicker seems to be the obvious much. 15 15 conclusion of most of the people who have studied the And that takes us looks like to the end. 16 16 issue Mr. Yoos, we do not have a sign language 17 17 Secondly, I would say on this -- this second interpreter available. We had asked that those -- if 18 18 you needed that to contact us in advance, and I regret page, there's clean energy plans and rulemaking, and then there's Utilities and Transportation Commission that we don't have a person here tonight unless there is 20 20 21 support of reporting and advisory committees. And 21 someone in the audience. curiously, first paragraph under Clean Energy says the 22 Tom Nogler, are you present? 22 act requires Washington's investor-owned utilities have UNIDENTIFIED SPEAKER: Person passed away 23 to develop clean energy implementation by January of 24 recently CHAIRMAN DANNER: Oh. Could someone else 22 -- of twenty twenty -- 2022. But then UTC support 25 Page 83 Page 81 1 reporting advisory committees says that their first 1 read what he wrote? 2 report won't come out until 2024. And it seems to me 2 Mr. Yoos --3 that it -- since the reports appear to me to be covering Should we take a video of him and have it 3 translated for the record? similar material, they ought to have the same years when 4 So this is what I suggest, Mr. Yoos. they're required. 5 Then it says, second sentence under Clean 6 Andrew, can you write down for him? Energy Plans, every four years is when the updates are UNIDENTIFIED SPEAKER: Thanks. I'm 7 due, but the last sentence, first paragraph, that UTC 8 accustomed to being silenced. support reporting advisory says every two years. So I'm 9 CHAIRMAN DANNER: So what I would like to just wondering why are there different deadlines for propose -- yeah, let's -- can -- can we take a -- we'll 10 take a short break, and then we will come back to you, 11 reports? We seem to have the same material in them. Mr. Yoos, because we do want to hear what you have to Finally, I think that the clean energy 12 say. I think that one option we will have, Mr. Pertner rulemaking plans, it says, (as read) In its review of is in the back. what the companies do, the utilities and transportation 14 committee will consider the safety and reliability of Do you have a cell phone that is video 15 grid, the lowest reasonable cost for electricity, and 16 capable? Can you take a video of Mr. Yoos' testimony identify impacts to low income customers and the and then we can have someone take care of it and get it 17 17 environment. The last word of that sentence is really into the record? 18 18 the key thing. The environment can't wait. So we ought 19 19 So, yeah, we will take a -- we'll take a to at least implement the current legislation to the three-minute break and then we'll get that set up. Is 20 21 fullest. And after that, let the chips fall where they 21 there anyone else who has signed in to speak tonight? 22 may. We don't have time to waste. 22 MR. ROBERTS: There's two on the line. So I'll close by saying I spoke briefly with CHAIRMAN DANNER: There's two on the line? 23 24 a representative to the County Planning Commission from 24 All right. So we'll be back in just a few minutes,

25 then. We're off the record.

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Puget Sound Energy, and she was saying that they're

Page: 17 (84 - 85)

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	Page 84	
1	(Break taken from 7:36 p.m.	
2	until 7:45 p.m.)	
3	CHAIRMAN DANNER: We're back on the record.	
4	Andrew, did you say they're there?	
5	MR. ROBERTS: They're gone now.	
6	CHAIRMAN DANNER: They're gone now, all	
7	right.	
8	Okay. We are off the record.	
9	(Pause in the proceedings.)	
10	CHAIRMAN DANNER: All right. So we're going	
11	to conclude tonight. We will take Mr. Yoos' comments in	
12	written form, and then we will adjourn for the evening.	
13	We have another public hearing that will be on January	
14	22nd at the Bellevue City Hall at 6:00 p.m., and then we	
15	begin the evidentiary hearing in this case on February	
16	6th and 7th. So with that, we will be adjourned. Thank	
17	you.	
18	(Adjourned at 7:48 p.m.)	
19	(rejourned at 1:10 p.m.)	
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	CERTIFICATE	
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