From:	Cheryl Richmond
To:	UTC DL Records Center
Subject:	Docket # U-200281
Date:	Thursday, September 17, 2020 11:29:50 AM

Dear Utilities and Transportation Commission Washington State,

I am a single mother, and head of household. I lost my job on Feb 5 2020 due to Covid and haven't found employment since. I cannot afford my utilities, let alone my mortgage. PSE and others MUST do something to help middle-low income families, or the housing crises will surely explode into a further disaster of epic proportions!

I am calling on the Utilities and Transportation Commission to do everything in its power to ensure that people have access to stable, debt-free utility service during this pandemic and beyond. This includes:

- Extend the moratorium on utility shut-offs to at least the spring of 2021, or whenever all the counties in a utility's service territory have been in Phase 4 of Washington's Safe Start Plan for at least 60 days.

- No debt for poor and working-class families.
- Payment plans for all utilities.
- No late fees, disconnection fees, or reporting to credit agencies!
- Ratepayers should not have to pay for all COVID costs during this global crisis -- utilities must consider cutting executive and/or shareholder pay to ensure people's basic health and safety!

Regards,
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