From:	Joan Nelson
To:	UTC DL Records Center
Subject:	Docket # U-200281
Date:	Thursday, September 17, 2020 2:54:18 PM

Dear Utilities and Transportation Commission Washington State,

Many people have lost their jobs, their hours have been cut or they are home taking care of kids while schools are operating only online. Utilities are more essential than ever. Together, we must make sure Washingtonians can count on essential utilities.

I am calling on the Utilities and Transportation Commission to do everything in your power to ensure that people have access to stable, debt-free utility service during this pandemic and beyond. This includes:

- Extend the moratorium on utility shut-offs to whenever all the counties in a utility's service territory have been in Phase 4 of Washington's Safe Start Plan for at least 60 days.
- No debt for poor and working class families.
- Reasonable payment plans for all utilities.
- No late fees, disconnection fees, or reporting to credit agencies.
- Ratepayers should not have to pay for all COVID costs during this global crisis -- utilities must consider cutting executive and/or shareholder pay to ensure people's basic health and safety.

Regards,
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