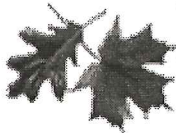


Mike Sommerville

04:54:47 PM

07/24/2001



Graciela Etchart

07/24/2001 03:59 PM

To: Records Center, Jim Russell/WUTC@WUTC, Lisa Steel/WUTC@WUTC, Dixie Linnenbrink/WUTC@WUTC, Dick Byers/WUTC@WUTC, Bob Cedarbaum/WUTC@WUTC, Don Trotter/WUTC@WUTC, Mert Lott/WUTC@WUTC  
cc: Dennis Moss/WUTC@WUTC  
Subject: RE: Electric/gas rulemaking

FYI.

----- Forwarded by Graciela Etchart/WUTC on 07/24/01 03:57 PM -----

RECEIVED ELECTRONICALLY 7-24-01  
HARD COPIES RECEIVED



"Rockney, Carole"  
<Carole.Rockney@Pacifi  
Corp.com>

07/24/01 02:47 PM

To: "getchart@wutc.wa.gov" <getchart@wutc.wa.gov>  
cc:  
Subject: RE: Electric/gas rulemaking

01 JUL 24 PM 4:55  
RECEIVED

Graciela,

Thank you for forwarding this along. The wording change suggested by Staff for 480-100-123(2)(d) in response to our proposed change is acceptable.

Regarding the discussions around changes and counter-changes to 480-100-123(4), Staff's proposed change in response to PSE's change loses the idea that utilities can refuse service because the applicant may cause adverse impacts on existing customers. To remedy this we would suggest the following language which modifies Staff's proposal slightly:

"Upon prior approval of the commission, the utility may refuse to provide new or additional service for reasons not expressed in subsections (1) through (3) of this section, for example due to an applicant or customer adversely impacting an existing customers. The commission may grant the request upon determining that the utility has no obligation to provide the requested service under RCW 80.28.110. Prior to seeking commission approval, the utility must work with the applicant or customer requesting service to seek resolution of the issues resolved."

Finally, we have revisited the system requirements for implementing prior obligation and have clarified that we will not be changing our customer service system to track customers who have used prior obligation more than 3 times in a calendar year. Instead, we will use a manual process to identify customers who have used prior obligation more than 3 times and train our employees to flag this information and review customer records at the time of application for service.

I may join tomorrow via the bridge line -- the connection was very bad last time so I'm reluctant to commit to participate in this way.

Thanks again for the notification. Carole

-----Original Message-----

From: getchart@wutc.wa.gov [mailto:[getchart@wutc.wa.gov](mailto:getchart@wutc.wa.gov)]

Sent: Monday, July 23, 2001 11:48 AM

To: bfolsom@avistacorp.com; ppopof@puget.com;

**Mike Sommerville**

**04:54:47 PM**

**07/24/2001**

Carole.rockney@pacificorp.com; ska@nwnatural.com; kbarnard@cngc.com;  
ork@nwnatural.com; matts1@atg.wa.gov; maryk2@atg.wa.gov;  
efinklea@energyadvocates.com  
Cc: jrussell@wutc.wa.gov  
Subject: Electric/gas rulemaking

Dear Stakeholders:

Here are staff's memo and attachments with proposed draft rules for the  
July 25 open meeting:  
(See attached file: 990294 & 990473july25memo.doc)(See attached file:  
UG-990294 & UE-990374 att a (revised).doc)(See attached file: UG-990294 &  
UE-990473 att b (revised).doc)

Regards,

Graciela Etchart, PhD  
Ut. Rate Research Specialist  
WUTC  
P.O. Box 47250  
Olympia, WA 98504-7250  
getchart@wutc.wa.gov  
Phone: (1-360) 664 1310  
Fax: (1-360) 753 2629