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STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION



17933 N.W. Evergreen Pkwy  
P.O. Box 1100  
Beaverton, OR 97076

April 27, 2004

Ms. Carole J. Washburn, Executive Secretary  
Washington Utilities and  
Transportation Commission  
Chandler Plaza Building  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, Washington 98504-7250

Dear Ms. Washburn:

Subject: **MARCH SERVICE QUALITY REPORT**

Pursuant to WAC 480-120-439, enclosed is the Verizon Northwest Inc. Service Quality Performance Report for March 2004.

Very truly yours,

A handwritten signature in cursive script that reads "Dean Randall".

Dean Randall  
Specialist – Regulatory

SvcQualRpt.doc  
Enclosure





**Reported To Commission Quarterly:**

**INSTALLATION OF BASIC SERVICE (WAC 439 sub 4a)**

Total # Installation Orders Completed	None	15074	16281	14946	14045	10863	11837	11478	11018	13051
# Of Installation Orders Not Completed In 90 Days	None	22	32	17	22	20	21	15	15	19
% Orders Completed In 90 Days	99.0%	99.85%	99.80%	99.89%	99.84%	99.82%	99.82%	99.87%	99.86%	99.85%

WASHINGTON PUC REPORT

INSTALLATION OF BASIC SERVICE BY CENTRAL OFFICE

MARCH 2004

CO's	CO Code	MARCH 2004				CR Orders Missed
		G	H	I	J	
		Due Dated I Orders	Due Dated Orders Not Comp In 5 Days	Completed CR Orders		
ALGER	NW1ALGR	4	1	4		
ANACORTES	NW1ANCR	90	1	57	2	
ARLINGTON	NW1ARTN	120	5	78	1	
BIG LAKE	NW1BGLK	13	1	8		
BLAINE	NW1BLAN	40	2	16	1	
BENTON CITY	NW1BNCY	43	3	13		
BOTHELL	NW1BOTH	450	19	323	3	
BIRCH BAY	NW1BRBA	40		32	2	
BRIDGEPORT	NW1BRPT	23	2	7		
BREWSTER	NW1BRWS	26	2	3		
BURLINGTON CONTEL	NW1BURC	78	3	36	1	
BURLINGTON	NW1BURL	23		15		
CAMAS	NW1CAMS	85	5	81	2	
CHELAN	NW1CHLN	46	2	16		
CLEARVIEW	NW1CLVW	49	2	32		
CAMANO ISLAND	NW1CMIS	42	3	48		
CONCRETE	NW1CNCR	19		5		
CONWAY	NW1CNWY	4	1	7		
COUPEVILLE	NW1CPVL	44	3	27		
CURLEW	NW1CRLW	2	1	4		
CASHMERE	NW1CSHR	46		19		
EVERETT CASINO	NW1CSNO	746	17	440	4	
CUSTER	NW1CSTR	18		3		
DEMING	NW1DMNG	16	1	8		
DARRINGTON	NW1DRTN	16		7		
DUVALL 1	NW1DULL	44	1	37	2	
EDISON	NW1EDSN	8	1	6		
ENTIAI	NW1ENTT	16		10		
EVERETT MAIN	NW1EVRT	294	11	178	2	
EVERSON	NW1EVSN	35	5	17		
EAST WENATCHEE	NW1EWNC	99	2	74	3	
FERNDALE	NW1FNDL	82	5	45	2	
FAIRFIELD	NW1FRFD	5	1	1		
FARMINGTON	NW1FRTN	1				
GEORGE	NW1GERG	15	2	2		
GARFIELD	NW1GRFD	8	1	3		
GRANITE FALLS	NW1GRFL	51	4	25		
GRAYLAND	NW1GRLD	16	1	4		
KENNEWICK-HIGHLAND	NW1HIGH	265	6	115	4	
HALLS LAKE	NW1HLLK	501	22	351	4	
LYMAN	NW1HMTN	26	2	9		

WASHINGTON PUC REPORT

INSTALLATION OF BASIC SERVICE BY CENTRAL OFFICE

MARCH 2004

CO's	CO Code	Due Dated I Orders	Due Dated Orders Not Comp In 5 Days	Completed CR Orders	CR Orders Missed
JUANITA	NW1JUNT	235	3	167	2
KENNEWICK MAIN	NW1KNWC	259	10	131	2
KIRKLAND	NW1KRLD	170	4	144	3
LA CONNER	NW1LACN	24	1	18	
LAUREL	NW1LARL	38	1	10	2
LATAH	NW1LATH				
LAKE GOODWIN	NW1LKGW	67	2	33	
LAKE STEVENS	NW1LKST	145	4	121	
ACME	NW1ACME	20	2	11	
LAKE WENATCHEE	NW1LKWN	10		2	
WSU	NW1XWSU				
LOOMIS	NW1LOMS	6		2	
LEAVENWORTH	NW1LVWO	27	1	18	1
LYNDEN	NW1LYND	80		46	1
MALDEN	NW1MLDN	1			
MOLSON-CHESAW	NW1MLSN	3	1		
MANSFIELD	NW1MNFJ	2		1	
MANSON	NW1MNSN	28	2	7	
MONROE	NW1MONR	123	2	72	
MAPLE FALLS	NW1MPFL	25	3	12	
MARBLEMOUNT	NW1MRBL	3		2	
MANOR WAY	NW1MRWY	343	9	241	3
KENNEWICK MEADOW S	NW1MSPG	73	2	48	2
MT VERNON CONTEL	NW1MTVC	178	5	94	3
MOUNT VERNON	NW1MTVR	49	2	27	
MARYSVILLE	NW1MYVI	305	11	205	2
NACHES	NW1NCHS	10		3	
NILE	NW1NILE	4		2	
NORTH RICHLAND	NW1NTRD	18		22	
OAKESDALE	NW1OKDL	5		2	
OAK HARBOR	NW1OKHR	268	5	158	2
PULLMAN	NW1PLMN	63		32	1
QUINCY	NW1QNCY	55	7	19	
RICHMOND BEACH	NW1RCBH	109	3	87	1
ROCKFORD	NW1RCFR	5		1	
RICHLAND	NW1RCLD	151	3	79	3
REDMOND	NW1RDMD	374	7	303	2
ROSALIA	NW1ROSL	4	1	1	
REPUBLIC	NW1RPBL	15		9	
SKYKOMISH	NW1SKYK	1		2	
SILVER LAKE	NW1SLLK	235	12	201	2

WASHINGTON PUC REPORT

INSTALLATION OF BASIC SERVICE BY CENTRAL OFFICE

MARCH 2004

CO's	CO Code	MARCH 2004				CR Orders Missed
		G	H	I	J	
		Due Dated 1 Orders	Due Dated Orders Not Comp In 5 Days	Completed CR Orders		
SAMMAMISH	NW1SM5H	96	4	102	2	2
SNOHOMISH	NW1SN5H	90	4	52	2	2
SOAP LAKE	NW1SOLK	24	2	9		
STEVENS PASS	NW1STPS	1				
STANWOOD	NW1STWD	61		33		
SULTAN	NW1SULT	59	3	25		
SUMAS	NW1SUMS	12	1	9		
SEDRO-WOOLEY CONTEL	NW1SWLC	69	3	42		
SEDRO WOOLLEY	NW1SWLY	24		9		
TEKOA	NW1TEKO	7		3		
THORNTON	NW1THTN	1		1		
TONASKET	NW1TNSK	29	1	14		
WOODLAND	NW1WDLD	67	6	30		
WENATCHEE	NW1WNTC	238	11	127	2	2
WEST RICHLAND	NW1WRLD	39		27		
WASHOUGAL	NW1WSHG	63	1	34		
WASHOUGAL RIVER	NW1WSHR	7		4	1	1
WESTPORT	NW1WSPT	37	2	17		
WATERVILLE	NW1WTVL	5		5		
		8009	279	5042		72

**WASHINGTON STATE PUC REPORT**

**Customer Network Trouble Per 100 Switched Access Lines**

Threshold is less than =	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	
CENTRAL OFF. LOCATION	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	
ACME	2.31	0.14	1.29	1.29	0.93	1.21	1.83	1.12	0.84	0.64	0.99	2.41	NW1ACME
ALGER	1.68	1.09	2.50	1.09	0.25	1.18	2.60	0.59	1.76	0.84	1.17	2.01	NW1ALGR
ANACORTES	0.54	0.78	0.55	0.63	0.56	0.72	0.87	0.80	0.65	0.71	0.72	0.4	NW1ANCR
ARLINGTON	0.38	0.48	0.89	0.72	1.06	0.83	1.57	1.13	0.64	0.87	0.62	0.91	NW1ARTN
BENTON CITY	1.19	1.19	1.51	1.13	2.89	1.74	1.35	1.49	2.39	1.48	1.09	2.16	NW1BNCY
BIG LAKE	0.61	1.69	0.94	1.88	1.21	1.21	0.87	0.67	2.75	0.68	2.43	0.47	NW1BGLK
BIRCH BAY	0.73	0.64	0.88	0.86	0.49	0.86	0.89	0.95	1.09	0.57	0.60	0.65	NW1BRBA
BLAINE	0.77	0.51	0.54	0.87	0.81	0.61	1.19	0.97	0.67	0.54	0.67	0.82	NW1BLAN
BOTHELL	0.44	0.47	0.53	0.53	0.51	0.42	0.57	0.47	0.60	0.68	0.53	0.46	NW1BOTH
BREWSTER	0.92	0.27	0.60	0.72	0.61	0.99	1.65	0.39	0.22	0.88	0.28	0.95	NW1BRWS
BRIDGEPORT	0.59	0.76	1.45	0.76	1.10	1.95	1.63	0.96	1.76	0.62	0.89	1.15	NW1BRPT
BURLINGTON	0.61	0.30	1.18	0.72	0.67	0.73	1.56	0.94	0.74	0.43	1.02	0.43	NW1BURL
BURLINGTON CONTEL	0.47	0.54	0.39	0.67	0.63	0.68	0.69	0.69	0.62	0.58	0.37	0.48	NW1BURC
CAMANO ISLAND	0.47	0.47	0.44	0.63	0.84	1.50	0.63	0.57	0.54	0.62	0.44	1.78	NW1CMIS
CAMAS	0.84	1.25	0.68	0.72	0.69	0.64	1.44	1.04	1.01	1.45	1.26	0.9	NW1CAMS
CASHMERE	0.46	0.28	0.59	0.62	0.47	0.73	0.73	0.42	0.58	1.72	0.61	0.4	NW1CSHR
CHELAN	0.46	1.00	0.75	1.28	0.91	1.23	0.85	0.76	0.54	0.77	0.77	0.55	NW1CHLN
CLEARVIEW	0.69	0.67	0.83	0.80	0.94	0.96	1.30	1.00	0.65	1.45	0.85	0.55	NW1CLVW
CONCRETE	1.65	1.59	1.75	1.25	0.88	3.01	4.18	1.76	1.98	2.58	4.01	1.34	NW1CNCR
CONWAY	0.43	0.50	0.57	1.08	0.93	0.57	1.07	0.93	0.79	0.57	0.71	0.64	NW1CNWY
COUPEVILLE	0.58	0.64	0.78	0.60	0.98	0.92	1.29	1.75	0.97	0.99	0.64	0.97	NW1CPVL
CURLEW	0.94	2.54	1.98	1.80	1.40	4.35	2.96	1.42	1.28	1.92	2.93	4.08	NW1CRLW
CUSTER	0.59	0.59	2.81	0.92	0.92	0.58	2.45	0.34	0.76	0.72	1.14	0.8	NW1CSTR
DARRINGTON	0.31	1.23	0.49	0.37	1.11	0.92	2.33	1.35	1.82	1.58	0.73	0.43	NW1DRTN
DEMING	1.46	0.99	1.36	1.10	0.94	0.63	1.73	1.05	1.36	1.15	0.68	1.09	NW1DMNG
DUVALL	0.83	0.88	1.00	1.88	0.89	0.86	1.04	1.36	1.26	3.25	1.31	1.07	NW1DULL
EAST WENATCHEE	0.90	0.98	0.84	0.78	0.90	1.04	0.81	0.79	0.67	0.72	0.48	0.46	NW1EWNC
EDISON	0.71	1.21	1.91	1.12	0.35	0.70	1.47	0.78	1.06	1.13	0.78	0.92	NW1EDSN
ENTIAT	0.52	0.58	0.41	0.99	1.10	0.86	0.57	0.74	0.69	0.86	0.52	1.04	NW1ENTT
EVERETT CASINO	0.47	0.52	0.57	0.79	0.52	0.57	0.76	0.64	0.54	0.58	0.49	0.49	NW1CSNO
EVERETT MAIN	0.51	0.48	0.56	0.57	0.48	0.48	0.76	0.78	0.56	0.58	0.47	0.43	NW1EVRT
EVERSON	0.24	0.61	0.30	0.51	0.61	0.58	1.25	0.98	1.01	0.91	0.75	0.64	NW1EVSN
FAIRFIELD	1.83	0.54	1.27	1.28	0.18	0.73	2.02	1.29	2.22	2.03	0.93	1.68	NW1FRFD
FARMINGTON	2.40	2.40	1.60	2.44	4.92	3.25	3.15	3.88	0.78	2.31	3.05	1.53	NW1FRTN
FERNDALE	1.15	0.72	1.11	1.46	1.01	1.12	1.89	1.04	0.93	0.94	0.92	1.16	NW1FNDL
GARFIELD	3.33	0.67	1.56	1.57	2.44	2.20	1.74	1.54	6.46	2.23	3.50	2.6	NW1GRFD
GEORGE	1.34	2.68	1.96	2.67	2.39	1.15	1.24	0.99	2.08	1.91	1.20	1.19	NW1GERG
GRANITE FALLS	2.15	2.30	1.53	1.05	0.82	1.21	1.70	1.73	1.34	3.05	0.93	1.7	NW1GRFL
GRAYLAND	0.44	0.65	0.66	0.80	0.44	1.39	0.80	0.73	1.18	0.96	0.66	1.1	NW1GRLD
HALLS LAKE	0.47	0.46	0.53	0.49	0.51	0.54	0.76	0.67	0.59	0.90	0.43	0.41	NW1HLLK
JUANITA	0.66	0.52	0.61	0.43	0.75	0.59	0.81	0.53	0.66	0.77	0.43	0.59	NW1JUNT
KENNEWICK MAIN	0.71	0.66	1.02	0.95	1.10	0.85	1.12	0.85	1.30	2.13	1.11	1.01	NW1KNWC
KENNEWICK MEADOW	0.82	1.62	1.53	0.70	1.44	0.77	1.39	0.69	0.66	1.03	0.58	0.64	NW1MSPG
KENNEWICK-HIGHLAN	1.00	0.75	0.57	0.75	0.71	0.70	0.76	0.65	0.92	1.51	0.85	0.63	NW1HIGH
KIRKLAND	0.52	0.64	0.93	0.64	0.60	0.73	1.37	0.65	0.80	0.76	0.53	1.69	NW1KRLD
LA CONNER	0.71	0.54	0.51	0.80	0.90	0.97	1.03	0.54	1.15	0.90	0.81	0.97	NW1LACN
LAKE GOODWIN	1.04	0.88	0.73	1.27	1.18	0.77	1.51	1.07	1.01	1.18	0.92	0.71	NW1LKGW
LAKE STEVENS	0.70	0.94	0.78	0.80	0.69	0.84	0.95	2.00	0.88	0.92	0.81	0.89	NW1LKST
LAKE WENATCHEE	0.33	0.84	1.01	1.40	0.34	0.78	0.56	0.62	0.68	1.36	0.51	0.51	NW1LKWN
LATAH	2.86	0.72	2.14	0.71	0.70		0.70	0.69	0.68	3.45	2.05	0.68	NW1LATH
LAUREL	0.89	0.54	0.50	0.69	0.61	0.53	1.14	0.83	0.46	0.91	0.91	1.82	NW1LARL
LEAVENWORTH	0.91	1.02	0.88	2.59	1.46	1.43	1.59	0.75	0.80	1.24	0.53	0.57	NW1LVWO
LOOMIS	2.33	0.76	1.53	2.68	1.89	2.26	2.17	0.74	0.74	1.49	0.74	0.74	NW1LOMS
LYMAN	1.61	1.67	0.97	1.52	1.41	2.42	13.14	4.32	2.11	2.45	2.41	1.85	NW1HMTN
LYNDEN	0.47	0.67	0.73	0.63	0.74	0.61	0.55	0.44	0.63	0.77	0.48	0.67	NW1LYND
MALDEN	1.73		1.17	2.30	1.71	5.59	2.84	2.29	0.56	0.57	0.57	1.74	NW1MLDN
MANOR WAY	0.44	0.78	0.55	0.47	0.48	0.70	0.64	0.57	0.55	0.76	0.46	0.48	NW1MRWY
MANSFIELD	2.51	2.92	1.82	3.27	1.85	3.66	2.57	4.35	3.62	5.11	0.72	0.72	NW1MNFN
MANSON	0.69	1.10	1.09	1.65	1.64	1.12	2.00	0.93	0.56	0.97	0.69	0.33	NW1MNSN
MAPLE FALLS	0.84	0.84	0.67	1.34	0.66	1.26	1.90	0.70	1.27	1.22	1.00	0.42	NW1MPFL
MARBLEMOUNT	2.51	2.00	0.56	0.85	0.84	1.13	1.11	0.85	3.41	2.85	0.28	2.59	NW1MRBL



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**Customer Network Trouble Per 100 Switched Access Lines**

Threshold is less than =	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	
CENTRAL OFF. LOCATION													
MARYSVILLE	0.53	0.53	0.50	0.68	0.70	0.61	1.31	0.63	0.59	0.62	0.58	0.63	NW1MYVI
MOLSON-CHESAW	1.10	1.10	3.54	2.19	2.18	1.34	2.13	2.41	0.81	1.89	0.54	1.89	NW1MLSN
MONROE	0.42	1.29	0.72	0.79	0.72	0.65	0.87	0.94	1.12	1.66	0.55	0.8	NW1MONR
MOSCOW	0.43	0.48	0.53	0.58	0.65	0.57	0.50	0.37	0.76	0.82	0.72	0.42	NW1MSCW
MOUNT VERNON	0.45	0.41	0.59	0.58	0.54	0.64	1.22	0.86	0.62	0.56	0.63	0.67	NW1MTVR
NACHES	0.59	0.20	0.59	0.29	0.87	0.29	0.49	0.30	0.10	0.58	0.20	0.39	NW1NCHS
NEWPORT	1.00	0.98	1.23	1.38	1.85	1.25	1.29	0.85	0.97	1.04	0.79	0.76	NW1NWPT
NILE	0.77	0.31	0.76	2.62	1.99	1.22	0.46	1.23	0.92	1.07	0.30	1.06	NW1NILE
NORTH RICHLAND	0.47	0.28	0.63	0.43	0.67	0.52	0.67	0.26	0.65	1.13	0.57	0.42	NW1NTRD
OAK HARBOR	0.73	0.61	0.65	0.64	0.68	1.31	1.19	0.80	0.69	0.75	0.56	0.57	NW1OKHR
OAKESDALE	1.88	8.27	4.03	1.36	1.66	3.07	0.83	1.94	3.31	5.52	3.33	3.06	NW1OKDL
PULLMAN	0.46	0.57	1.14	0.89	0.96	1.21	0.84	0.67	0.92	0.99	0.83	0.79	NW1PLMN
QUINCY	1.42	1.04	1.09	1.94	1.66	0.89	1.66	0.59	0.99	2.35	1.19	1.53	NW1QNCY
REDMOND	0.43	0.39	0.48	0.48	0.54	0.54	0.46	0.46	0.45	0.52	0.42	0.42	NW1RDMD
REPUBLIC	1.08	0.74	0.69	1.28	0.65	0.54	0.89	0.64	1.20	0.70	0.70	1.19	NW1RPBL
RICHLAND	0.48	0.60	0.71	0.58	0.59	0.54	0.54	0.70	1.39	1.36	0.85	0.7	NW1RCLD
RICHMOND BEACH	0.38	0.42	0.40	0.47	0.61	0.43	0.98	1.18	0.60	0.69	0.57	0.41	NW1RCBH
ROCKFORD	1.21	1.75	1.88	2.16	1.62	0.67	0.81	0.54	1.07	1.87	0.80	0.8	NW1RCFR
ROSALIA	1.64	1.48	2.96	0.49	6.17	9.30	3.10	2.44	1.31	2.65	3.16	2.5	NW1ROSL
SAMMAMISH	0.67	0.68	0.77	0.93	0.76	0.90	1.27	0.66	1.07	0.81	0.59	0.5	NW1SM SH
SEDRO WOOLLEY	0.75	0.54	0.72	0.59	0.59	0.92	1.16	0.78	0.88	0.61	0.28	0.61	NW1SWLY
SEDRO-WOOLEY CONT	0.56	0.68	0.98	0.64	0.61	0.70	1.31	0.82	0.74	0.91	0.76	0.79	NW1SWLC
SILVER LAKE	0.57	0.48	0.57	0.54	0.44	0.52	0.55	0.54	0.46	0.46	0.43	0.5	NW1SLLK
SKYKOMISH	0.65		0.66	0.44	1.77	0.44	1.55	2.01	2.02	1.12	0.67	0.67	NW1SKYK
SNOHOMISH	0.74	0.80	0.60	0.81	1.27	0.74	1.68	1.30	1.50	2.15	0.75	0.74	NW1SNHS
SOAP LAKE	0.73	0.68	1.03	1.21	0.92	1.61	1.79	0.63	0.92	1.05	0.76	1.11	NW1SOLK
STANWOOD	1.19	1.24	1.16	0.81	0.58	1.23	1.96	0.69	1.65	0.41	0.59	0.48	NW1STWD
STEVENS PASS		2.17		1.08	2.15		5.38	2.11	1.03	1.00			NW1STPS
SULTAN	0.61	0.66	0.68	1.24	0.74	0.86	1.32	2.92	3.56	1.85	1.27	0.67	NW1SULT
SUMAS	0.84	0.84	0.61	0.46	0.86	0.62	1.32	0.54	0.61	0.92	0.77	0.46	NW1SUMS
TEKOA	1.35	3.71	0.79	1.46	0.90	1.69	1.35	1.24	1.59	3.39	1.37	1.81	NW1TEKO
THORNTON	1.03		1.04		1.05	1.06		2.13	1.05	2.08	5.21	1.03	NW1THTN
TONASKET	2.24	1.28	2.59	2.05	1.12	1.90	1.58	1.50	1.38	1.34	0.96	1.38	NW1TNSK
WASHOUGAL	0.77	0.88	1.23	1.35	0.81	1.33	2.09	1.39	1.65	1.44	0.91	2.55	NW1WSHG
WASHOUGAL RIVER	0.71	0.70	1.09	1.33	1.01	1.78	2.01	2.24	1.69	2.79	1.24	1.08	NW1WSHR
WATERVILLE	3.38	0.58	2.22	0.58	1.05	1.40	1.52	0.46	0.23	0.93	0.94	1.18	NW1WTVL
WENATCHEE	0.66	0.67	0.93	0.73	0.84	0.61	0.70	0.46	0.65	0.50	0.54	0.62	NW1WNTC
WEST RICHLAND	0.58	0.65	2.03	1.52	0.94	1.66	0.94	0.96	1.54	1.73	1.29	1.25	NW1WRDL
WESTPORT	0.76	0.62	0.66	0.80	0.47	0.66	1.13	0.66	0.80	0.80	0.52	1.08	NW1WSPT
WOODLAND	0.90	0.81	1.06	0.67	1.20	0.83	0.96	0.92	1.08	1.64	1.07	1.13	NW1WDLD
4													

Washington State PUC Report  
Customer Network Trouble Per 100 Switched Access Lines

		Mar-04	Mar-04
Central Office		Sw Lns	Total Rpts
ACME	NW1ACME	1,411	34
ALGER	NW1ALGR	1,196	24
ANACORTES	NW1ANCR	12,386	50
ARLINGTON	NW1ARTN	12,637	115
BENTON CITY	NW1BNCY	2,829	61
BIG LAKE	NW1BGLK	1,484	7
BIRCH BAY	NW1BRBA	3,514	23
BLAINE	NW1BLAN	2,933	24
BOTHELL	NW1BOTH	63,274	289
BREWSTER	NW1BRWS	1,790	17
BRIDGEPORT	NW1BRPT	1,135	13
BURLINGTON	NW1BURL	1,864	8
BURLINGTON CONTEL	NW1BURC	7,239	35
CAMANO ISLAND	NW1CMIS	8,089	144
CAMAS	NW1CAMS	9,487	85
CASHMERE	NW1CSHR	3,783	15
CHELAN	NW1CHLN	3,995	22
CLEARVIEW	NW1CLVW	5,493	30
CONCRETE	NW1CNCR	1,341	18
CONWAY	NW1CNWY	1,402	9
COUPEVILLE	NW1CPVL	5,646	55
CURLEW	NW1CRLW	784	32
CUSTER	NW1CSTR	2,133	17
DARRINGTON	NW1DRTN	1,624	7
DEMING	NW1DMNG	1,934	21
DUVALL	NW1DULL	11,068	118
EAST WENATCHEE	NW1EWNC	12,061	56
EDISON	NW1EDSN	1,414	13
ENTIAT	NW1ENTT	1,730	18
EVERETT CASINO	NW1CSNO	46,760	230
EVERETT MAIN	NW1EVRT	25,383	110
EVERSON	NW1EVSN	2,961	19
FAIRFIELD	NW1FRFD	537	9
FARMINGTON	NW1FRTN	131	2
FERNDALE	NW1FNDL	7,485	87
GARFIELD	NW1GRFD	462	12
GEORGE	NW1GERG	1,090	13
GRANITE FALLS	NW1GRFL	5,250	89
GRAYLAND	NW1GRLD	1,358	15
HALLS LAKE	NW1HLLK	57,378	233
JUANITA	NW1JUNT	24,718	145
KENNEWICK MAIN	NW1KNWC	18,388	185
KENNEWICK MEADOW	NW1MSPG	8,844	57
KENNEWICK-HIGHLAN	NW1HIGH	20,483	130
KIRKLAND	NW1KRLD	24,728	417
LA CONNER	NW1LACN	3,103	30
LAKE GOODWIN	NW1LKGW	8,113	58
LAKE STEVENS	NW1LKST	18,612	165
LAKE WENATCHEE	NW1LKWN	1,759	9
LATAH	NW1LATH	148	1
LAUREL	NW1LARL	2,643	48
LEAVENWORTH	NW1LVWO	4,348	25

Washington State PUC Report  
Customer Network Trouble Per 100 Switched Access Lines

		Mar-04	Mar-04
Central Office		Sw Lns	Total Rpts
LOOMIS	NW1LOMS	269	2
LYMAN	NW1HMTN	1,840	34
LYNDEN	NW1LYND	7,284	49
MALDEN	NW1MLDN	172	3
MANOR WAY	NW1MRWY	27,192	130
MANSFIELD	NW1MNFD	277	2
MANSON	NW1MNSN	2,448	8
MAPLE FALLS	NW1MPFL	1,891	8
MARBLEMOUNT	NW1MRBL	347	9
MARYSVILLE	NW1MYVI	30,800	195
MOLSON-CHESAW	NW1MLSN	370	7
MONROE	NW1MONR	12,560	101
MOSCOW	NW1MSCW	13,120	55
MOUNT VERNON	NW1MTVR	18,549	124
NACHES	NW1NCHS	1,023	4
NEWPORT	NW1NWPT	6,089	46
NILE	NW1NILE	659	7
NORTH RICHLAND	NW1NTRD	4,562	19
OAK HARBOR	NW1OKHR	19,771	112
OAKESDALE	NW1OKDL	360	11
PULLMAN	NW1PLMN	12,287	97
QUINCY	NW1QNCY	4,523	69
REDMOND	NW1RDMD	45,771	191
REPUBLIC	NW1RPBL	2,013	24
RICHLAND	NW1RCLD	13,209	93
RICHMOND BEACH	NW1RCBH	15,348	63
ROCKFORD	NW1RCFR	751	6
ROSALIA	NW1ROSL	601	15
SAMMAMISH	NW1SMSH	14,372	72
SEDRO WOOLLEY	NW1SWLY	2,127	13
SEDRO-WOOLEY CONT	NW1SWLC	6,848	54
SILVER LAKE	NW1SLLK	24,086	121
SKYKOMISH	NW1SKYK	446	3
SNOHOMISH	NW1SNHS	10,057	74
SOAP LAKE	NW1SOLK	1,718	19
STANWOOD	NW1STWD	6,016	29
STEVENS PASS	NW1STPS	99	
SULTAN	NW1SULT	5,555	37
SUMAS	NW1SUMS	1,296	6
TEKOA	NW1TEKO	882	16
THORNTON	NW1THTN	97	1
TONASKET	NW1TNSK	2,604	36
WASHOUGAL	NW1WSHG	6,051	154
WASHOUGAL RIVER	NW1WSHR	1,302	14
WATERVILLE	NW1WTVL	851	10
WENATCHEE	NW1WNTC	21,460	132
WEST RICHLAND	NW1WRLD	4,168	52
WESTPORT	NW1WSPT	2,125	23
WOODLAND	NW1WDLN	5,489	62
<b>Washington State:</b>		<b>832,093</b>	<b>5,861</b>