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|---|--------------------|-----------------------------|------------------------------------|--|--|-------------------------|--------------------|
| Company Name | | | | | Broadview Networks, Inc | | |
| Services Provided | | | | | CLEC, IXC | | |
| Emergency Plan (Y/N) | | | | | Y | | |
| Emergency Plan Filed with the UTC (Y/N) | | | | | N | | |
| Network Operations Center (Y/N) | | | | | Y | | |
| Network Operations Center Location | | | | | Greenville SC | | |
| | <u>Name</u> | <u>24 Hour (Y/N)</u> | <u>Title</u> | <u>Address</u> | <u>Email</u> | <u>Telephone</u> | <u>Cell</u> |
| Regulatory Contact | Nicole Winters | | Senior Counsel | 4001 N Rodney Parham Rd, Little Rock, AR 72212 | wci.washington.govaffairs@windstream.com | 501-748-6313 | |
| Primary Emergency Contact | Jeff Dupuie | Y | Senior Director – Netxio VNOC | 245 North Main St., Hudson, OH 44236 | jeff.dupuie@windstream.com | 330-650-7006 | |
| | | | | | | | |
| Alternate Emergency Contact | Frank Kokosza | | Senior Consultant - Network | 301 N. Main St. Suite 5000 Greenville, SC 29601 | frank.kokosza@windstream.com | 864-672-5237 | 724-762-0048 |
| Network Operations Center Contact | Donald Blanchard | | Staff Manager – Network Operations | 301 N. Main St. Suite 5000 Greenville, SC 29601 | donald.blanchard@windstream.com | 864-672-5408 | 864-505-3149 |
| 24 Hour Emergency Contact | Rick Farler | Y | Manager – Local Operations | 1011 San Jacinto Blvd. Ste. 100 Austin, TX 78701 | ricky.farler@windstream.com | 512-687-9699 | 281-386-7605 |
| Signed: Stephanie D. Marsh, Senior Analyst – Regulatory Compliance | | | | | <i>Stephanie D. Marsh</i> | | |
| Date: December 1, 2021 | | | | | | | |