

QwestDex[®]



qwestdex.com online yellow pages



36USC220506

PROUD PARTNER

Spokane Coeur d'Alene

and Surrounding Area

use through September 2003

area codes:

Washington 509

Idaho 208

ROBERTS

P.S.

MAHONEY

A C C I D E N T S

INJURY CLAIMS

- Vehicle Accidents
- Head/Spine Injuries
- Wrongful Death
- Neck/Back Injuries
- Injuries to Children
- Burns/Fractures
- Defective Medical Devices/Drugs

FREE LEGAL CONSULTATION

325.8770

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24 Hour Audio Information General Interest, Business, Real Estate, Legal, Health and Beauty. *See page 3 for complete listings*



Community Pages 15

Local Community Information, Maps, and ZIPs
See page 15 for complete listings



Phone Service Pages

Local and Long Distance Information, Consumer Tips, Local Service Providers



Government Pages

City, County, State, and Federal Listings



Index

Located in front of the Yellow Pages



White Pages

Business and Residential Listings



Yellow Pages

Complete Yellow Pages Section



QwestDex offers complete listings for all local telephone companies

Qwest	Midvale Telephone Exchange, Inc.
1-800-RECONEX	New Access Communications LLC
Advanced Telcom Group, Inc.	Northwest Telephone, Inc.
Allegiance Telecom, Inc.	NOS Communications
AT&T	Phone Solution, Inc.
B G Enterprises	Quantum Shift
CenturyTel	Talk America Inc.
Electric Lightwave, Inc.	Tel West Communications
Eschelon Telecom Inc.	Telnet, Inc.
FairPoint Communications	Time Warner Telecom
Focal Communications	Tsunami Communications, Inc.
Frontier Corp dba Global Crossing	US Long Distance
Integra	Verizon
ionex telecommunications, inc.	WorldCom
Marathon Communications	XO Communications
MCI	Z-Tel Communications
McLeodUSA	

Welcome to the QwestDex White & Yellow Pages Spokane / Coeur d'Alene and Surrounding Area



Photo courtesy of Riverfront Park

QwestDex™

For additional copies call (800) 422-8793.

Advertising Sales & Customer Service: (800) 422-1234.



For more information about the QwestDex Phone Book Recycling Program call 509-324-8800 ext. BOOK (2665), 24 hours a day!

Visit QwestDex on the Internet at qwestdex.com

Directory to Phone Service

Telephone subscribers requiring changes to their current directory white pages listings or those subscribers requesting the set-up of new listings to appear in the White Pages should contact their local telephone service provider directly to arrange for such listing services.



Telephone Service

To order new service, to change or disconnect service, or for billing questions, call:

Hours: Monday – Friday, 7:00 a.m. – 7:00 p.m.
 For your home1 800 244-1111
 For your business1 800 603-6000
 For home office consulting1 800 898-9675

Repair Service 24-Hour Reporting Numbers*

For your home1 800 573-1311
 For your business1 800 954-1211
 For public pay phones1 800 234-4041

*A charge may apply for this service.

Directory Assistance*

Local and national numbers411
 International numbers
 Call your long distance company

*A charge usually applies for this service.

Services for Customers with Disabilities

Hours: Monday – Friday, 8:30 a.m. – 6:00 p.m. (CST)
 TTY (Telecommunications Device
 for the Deaf)/Voice1 800 223-3131
 (Also, see page 60 of the Phone Service Pages.)

Centro de Servicio en Español

El Centro de Qwest1 800 564-1121

Continued next column

Qwest (cont'd)

Public (Pay) Phone Accounts

Qwest1 800 477-7211

Buried Cable Location Service

Call two work days in advance before you dig1 800 424-5555

Developer & Builder Services

.....1 800 526-3557

To Pay for Qwest Phone Service

To Pay by Mail:

Qwest
 P.O. Box 12480
 Seattle, WA 98111-4480

AT&T

Residential

Sales and service1 800 222-0300
 Directory assistance, collect,
 or card calls1 800 CALL ATT
 (225-5288)
 Repair service1 800 222-3000
 Internet services1 800 WORLD NET
 (967-5363)

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Local Phone Service

Long Distance Calling ▶

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Directory to Phone Service

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AT&T (cont'd)

Business

Sales and service	1 800 222-0400
Corporate calling card	1 800 882-2273
Repair service	1 800 222-3000
Teleconference services	1 800 232-1234
Data network solutions	1 800 248-3632
Internet services	1 800 746-7846

CenturyTel

Including

Ames Lake

Residential Customers

.....	.8-1-1
From Outside CenturyTel Service Area	1 800 550-8110

Business Customers

.....	.8-1-1
From Outside CenturyTel Service Area	1 800 550-8110

Repair Service

.....	.6-1-1
From Outside CenturyTel Service Area	1 800 533-4171



Electric Lightwave, Inc.

Corporate Headquarters
4400 NE 77th Ave
Vancouver, WA 98662

Telephone Service for Your Business

Sales and Service	1 888 282-4242
Billing Questions	1 800 354-2780
Repair Service	1 800 622-4354



Customer Service Information

MCI Business Customers	
Local Sales, Service, Billing and Repair	800 374-6400
MCI Residential Customers, Local Sales, Service, Billing and Repair	800 950-5555

Billing and Payment Information

MCI Business Customers	
For information on where to send your payment, call MCI customer service at	800 374-6400
MCI Residential Customers	
For information on where to send your payment, call MCI customer service at	800 950-5555



422 W Riverside Ave
Spokane, WA 99201

Telephone & Data Services

For Your Business	1 509 747-8757
For Your Home	1 800 909-3012

Customer Care Information

Business Local Services	1 800 593-1177
Business Long Distance Services	1 800 574-5400
Residential Services	1 800 500-3453
General Information	1 800 600-3008

World Web Address

www.mcleodusa.com

Midvale Telephone Exchange

Including

Lakeview, ID

Business Office

.....	1 800 462-4523
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Repair Service

.....	1 800 462-4523
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Directory to Phone Service

Telephone subscribers requiring changes to their current directory white pages listings or those subscribers requesting the set-up of new listings to appear in the White Pages should contact their local telephone service provider directly to arrange for such listing services.

Northwest Telephone Inc.

Telephone Service For Your Business

Hours: 8:00 a.m. - 5:00 p.m.

To order new service, to change or disconnect service, or questions regarding service:

.....888 528-7889
Billing questions888 528-7889

Repair Service

For your business888 528-7889

Administrative Offices:
Northwest Telephone Inc.
1630 N. Wenatchee Ave. Suite 9
Wenatchee, WA 98801

1-800-RECONEX

New Sales

Hours: 6:00 a.m. - 6:00 p.m. (Pacific Time)
.....1 800 732-6639

Customer Service

Hours: 6:00 a.m. - 6:00 p.m. (Pacific Time)
.....1 800 275-8223

Repair Service

Hours: 6:00 a.m. - 6:00 p.m. (Pacific Time)
.....1 800 275-8223



OneEighty Networks, Inc.
118 N. Stevens
Spokane, WA 99201

Business Services

Sales and Service(509) 688-8180
Repair/Tech Support(509) 688-8180
Billing Questions(509) 688-8180
E-mailsupport@go180.net
Internetwww.go180.net
Toll Free for any of the above services(888) 430-9281



Phone Solution, Inc.

Installation/Additions & Changes in Service

9 a.m. - 7 p.m. M-Th
9 a.m. - 6 p.m. F
10 a.m. - 2 p.m. Sat

Closed Major Holidays
Residential Customers888 907-4663

Billing

9 a.m. - 7 p.m. M-Th
9 a.m. - 6 p.m. F

Closed Major Holidays
Residential Customers888 907-4663

Repair

9 a.m. - 7 p.m. M-Th
9 a.m. - 6 p.m. F
10 a.m. - 2 p.m. Sat

Closed Major Holidays
Residential Customers888 907-4663

Centro de Servicio - Se habla Español

Instalación, traslados, cancelaciones,

9 a.m. - 7 p.m. M-Th
9 a.m. - 6 p.m. F
10 a.m. - 2 p.m. Sat

Cerramos Dias Festivos
Llame gratis al888 907-4663

Local Phone Service

Long Distance Calling ▶

Area Codes ▶

Consumer Tips ▶

Local Phone Service Provider Info ▶



Directory to Phone Service

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Tel West Communications, L.L.C.

Telephone Service For Your Home/Business

6:00 a.m. - 6:00 p.m. Monday - Friday PST

To order new service, additional service, to change or disconnect service, or questions regarding service:

.....1 877 463-9366
Billing questions1 877 463-9366

Repair Service

For Your Home/Business1 877 463-9366

Español

.....1 888 388-1663



Telnet, Inc.

Telephone Service For Your Home

Hours:

Monday - Friday

8:30 a.m. - 6:00 p.m., PST

To order new service, additional service, to change or disconnect service, or questions regarding service:

PhoneToll Free 888 417-4663
.....Option (press#) 1
Billing questionsToll Free 888 417-4663
.....Option (press#) 2

Repair Service

For Your HomeToll Free 888 417-4663
.....Option (press#) 3

Administrative Offices:
P.O. Box 42448
Portland, OR 97242



Establishing Service

.....1 509 252-8300

Corporate Main Number

.....1 866-654-2547

Billing Inquiry

.....1 866-654-2535

Trouble Reporting/Maintenance

24 Hours A Day

Switched Services1 866 654-4624
Transport Services1 866-654-4630
Data Services1 866-654-4627

Verizon

Including

Bayview, ID, Coeur D'Alene, ID, Fairfield, Hayden Lake, ID, Latah, Post Falls, ID, Rathdrum, ID, Rock Creek, ID, Rockford, Rosalia, Setters, ID, Spirit Lake, ID, Tekoa

Installation/Additions & Changes in Service

Residential Customers1 800 483-4000
Business Customers1 800 483-5000

For Questions About Your Bill

Residential Customers1 800 483-3000
Business Customers1 800 483-5000

For Problems with Your Telephone Service

Answered 24-Hours a Day, Including Holidays

Residential Customers1 800 483-1000
Single Line Business Customers
(two lines or less)1 800 483-1000
Multiline Business Customers
(three lines or more)1 800 483-2000

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Directory to Phone Service

Telephone subscribers requiring changes to their current directory white pages listings or those subscribers requesting the set-up of new listings to appear in the White Pages should contact their local telephone service provider directly to arrange for such listing services.

Verizon (cont'd)

For Persons with Hearing or Speech Disabilities

Washington Relay Service

Text Telephone (TTY) Customers1 800 735-2900

Centro de Servicio – Se habla Español

Instalación, traslados, cancelaciones, servicios especiales, equipo telefónico, facturación

Llame gratis al1 800 743-2483

Verizon Long Distance

Residential Customers1 800 483-3737
Business Customers1 800 483-1660

Verizon Prepaid Phone Cards

Business Customers Only1 800 411-8461
Internet From Verizon
Residential and Business Customers1 877 483-9322
Contact us on the Internet atwww.verizon.net

Buried Cable

Before you dig or drill, please call1-800-332-2344

Public Coin Telephone

For Questions Regarding Pay Phones, Call Public (COIN) Communications Service1 800 483-2646

Customer-Owned Pay Telephone (COPT) Service1 800 483-2678

Note: Not all services available in all areas

***700/900/976 blocking is available for all counties where these services are available.**



Administrative Offices
1330 N. Washington, Suite 5000
Spokane, WA 99201

Telephone Service for Your Business

Business Customers
Hours: 24-Hours a Day
To order new service, additional service, to change or disconnect service, or billing questions:
.....888 699-6398

Repair Service

.....888 699-6398



Administrative Offices:
Z-Tel Communications, Inc.
P.O. Box 10751
Atmore, AL 36504-5751

Telephone Service For Your Home

Hours:
Customer Sales hours 6:00 a.m. - 11:00 p.m. Central
7 days a week
To order new service, additional service, to change or disconnect service, or questions regarding service
.....800 246-5450

Internet: www.ztel.com

Billing Questions

Hours: 6:00 a.m. - 10:00 p.m. Central - 7 days a week
.....800 511-4572

Repair Service For Your Home

24-hours a day - 7 days a week
.....877 600-8755

Local Phone Service

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Services for Customers with Disabilities

Instead of dialing an 800#, you now only need to dial 7-1-1. Dialing 7-1-1 is a free connection to the state transfer relay service for TTY and voice calls to and from the speech and hearing impaired.

Qwest Special Needs Center

Hours: Monday – Friday, 8:30 a.m. – 6:00 p.m. (CST)

Qwest provides special assistance to customers with motion, vision, speech and hearing disabilities.

TTY/Voice1 800 223-3131

For TTY (Telecommunications Device for the Deaf) Customers, Trained Representatives can:

- Establish LONG DISTANCE DISCOUNTS for Qwest's TTY customers. (Eligibility requirements must be met to qualify for discounts.)
- Order or disconnect telephone service, and answer billing questions.
- Handle Qwest repair requests.

For Customers with Vision and Motion Disabilities

If a physical limitation prevents you from using our services, we offer exemption from directory assistance and operator dialing assistance charges. Our representatives can explain eligibility requirements. (Selected "LARGE PRINT" material available upon request. Excludes directories.)

AT&T's Operator Service for TTY

(24-Hours)1 800 855-1155

7-1-1 Dialing

Now it is easier than ever to communicate with friends, family and business associates who are deaf, hard of hearing or speech disabled and use a TTY device.

Just dial 7-1-1 on your regular phone.*

You will be connected to a Communications Assistant, who will relay the conversation in the strictest confidentiality, to the phone number you specify. The Communications Assistant uses a TTY and has been trained to help conversations flow accurately and with ease.

7-1-1 is available 24-hours a day, 7 days a week. Try it. It's as simple as 7-1-1.

*no additional charges for 7-1-1

Telecommunications Relay Service

Washington State Telecommunications Relay Service

Telebraille1 800 833-6385
 TTY (ASCII & Baudot)1 800 833-6388
 Voice1 800 833-6384

Washington Telecommunications Relay Service is a service that links deaf and hard of hearing people via the telephone. To use this service dial the appropriate numbers above. Give the agent the number you would like to call and he or she will stay on the line to relay the conversation. You can talk directly with the person you are calling. All calls and information are confidential.

This 24-Hour relay service is provided at no cost to callers. Long distance calls will be billed accordingly.

TTY Legislation

Under Washington state law, deaf and hearing impaired persons who are determined by the state to be eligible can obtain special tele-typewriter equipment allowing telephone calls to be sent or received by those with hearing disabilities.

Because these special services are to be provided at a consumer cost no greater than that paid by other consumers, this program is funded through a monthly surcharge on all telephone customers in the state.

Eligibility for these services will be determined by the Washington State Department of Social and Health Services. Interested persons should write to:

Telecommunications Access Service
 14th & Jefferson
 P.O. Box 45301
 Olympia, WA 98504-5301.

Or call the office at: 360 902-8001 (TTY).

Telecommunications Device for the Deaf cannot be used on a party line.

