

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Deviation	Modified Z Score	Parity Score
November 2015	WA	A02	Billing	PIB-3B Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	3,428	3,428	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.78663	-1.478275
November 2015	WA	A02	Billing	PIB-4A UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A	53	53	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.166197	-1.101041
November 2015	WA	A02	Billing	PIB-4B Reciprocal Compensation (MOU)	Reciprocal Compensation	Diagnostic	N/A	3,428	3,428	100.00%	0.00%	5,021	374,643	1.34%	11.50%	-0.116551	-1.070958
November 2015	WA	A02	Maintenance and Repair	MR-3 Trouble Rate	Residence	Parity	N/A	0	1	0.00%	0.00%	70,085	70,904	98.84%	10.69%	-1.702816	-2.035239
November 2015	WA	A02	Maintenance and Repair	MR-3A Trunk Blockage to CTL-Q Tandem Cfc w/ TGSR exc	US Trunk	Diagnostic	N/A	0	648	0.00%	0.00%	14	24	58.33%	49.30%	-0.459112	-1.27912
November 2015	WA	A02	Network Performance	NI-1C Trunk Blockage to CTL-Q Tandem Cfc w/ TGSR exc	US Trunk	Diagnostic	N/A	0	648	0.00%	0.00%	13	24	54.17%	49.83%	-0.409673	-1.249064
November 2015	WA	A07	Billing	BI-3A Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	198,569	198,569	100.00%	0.00%	14	33	42.42%	49.42%	-0.210463	-1.127871
November 2015	WA	A07	Billing	BI-4A UNEs and Resale Aggregate	UNEs and Resale Aggregate	Diagnostic	N/A	249	249	100.00%	0.00%	107,14	20	5.22	4.22	-0.967831	-1.588399
November 2015	WA	A07	Maintenance and Repair	MR-5A All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	2	50.00%	0.00%	4	25	16.00%	36.66%	0.407337	-0.752357
November 2015	WA	A07	Maintenance and Repair	MR-5A All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	1	1	100.00%	0.00%	0	1,143	0.00%	0.00%	0.82338	-0.699421
November 2015	WA	A07	Maintenance and Repair	MR-5A All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - 2 Wire Non-Loaded	Parity	N/A	11,51	3	3.57	3.16	118,22	21	5.38	4.26	-0.963657	-1.595862
November 2015	WA	A07	Maintenance and Repair	MR-5A All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	30,54	8	3.52	3.00	147,28	10	10.56	78.52	-3.491336	-3.122592
November 2015	WA	A07	Maintenance and Repair	MR-5B All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	14,45	7	7.15	7.15	385,92	41	3.781	101.56	-3.491336	-3.122592
November 2015	WA	A07	Maintenance and Repair	MR-5B All Troubles Cleared w/ 4 Hours-Zone 2	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	15,12	2	7.36	6.57	186,48	27	6.55	7.24	0.530161	-0.877685
November 2015	WA	A07	Maintenance and Repair	MR-6D Mean Time to Restore Interval-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	2	50.00%	0.00%	4	25	16.00%	36.66%	0.407337	-0.752357
November 2015	WA	A07	Maintenance and Repair	MR-6D Mean Time to Restore Interval-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	1	0.00%	0.00%	0	1,143	0.00%	0.00%	0.82338	-0.699421
November 2015	WA	A07	Maintenance and Repair	MR-6D Mean Time to Restore Interval-Zone 1	UNBUNDLED LOOP - 2 Wire Non-Loaded	Parity	N/A	11,51	3	3.57	3.16	118,22	21	5.38	4.26	-0.963657	-1.595862
November 2015	WA	A07	Maintenance and Repair	MR-6D Mean Time to Restore Interval-Zone 1	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	30,54	8	3.52	3.00	147,28	10	10.56	78.52	-3.491336	-3.122592
November 2015	WA	A07	Maintenance and Repair	MR-6E Mean Time to Restore Interval-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	14,45	7	7.15	7.15	385,92	41	3.781	101.56	-3.491336	-3.122592
November 2015	WA	A07	Maintenance and Repair	MR-6E Mean Time to Restore Interval-Zone 2	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	15,12	2	7.36	6.57	186,48	27	6.55	7.24	0.530161	-0.877685
November 2015	WA	A07	Maintenance and Repair	MR-7D Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	2	50.00%	0.00%	4	25	16.00%	36.66%	0.407337	-0.752357
November 2015	WA	A07	Maintenance and Repair	MR-7D Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	1	0.00%	0.00%	0	1,143	0.00%	0.00%	0.82338	-0.699421
November 2015	WA	A07	Maintenance and Repair	MR-7D Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - 2 Wire Non-Loaded	Parity	N/A	11,51	3	3.57	3.16	118,22	21	5.38	4.26	-0.963657	-1.595862
November 2015	WA	A07	Maintenance and Repair	MR-7D Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	30,54	8	3.52	3.00	147,28	10	10.56	78.52	-3.491336	-3.122592
November 2015	WA	A07	Maintenance and Repair	MR-7E Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	14,45	7	7.15	7.15	385,92	41	3.781	101.56	-3.491336	-3.122592
November 2015	WA	A07	Maintenance and Repair	MR-7E Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	15,12	2	7.36	6.57	186,48	27	6.55	7.24	0.530161	-0.877685
November 2015	WA	A07	Maintenance and Repair	MR-8 Trouble Rate	Residence	Parity	N/A	0	1	0.00%	0.00%	4	25	16.00%	36.66%	0.407337	-0.752357
November 2015	WA	A07	Maintenance and Repair	MR-8 Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	1	0.00%	0.00%	0	1,143	0.00%	0.00%	0.82338	-0.699421
November 2015	WA	A07	Maintenance and Repair	MR-8 Trouble Rate	UNBUNDLED LOOP - 2 Wire Non-Loaded	Parity	N/A	11,51	3	3.57	3.16	118,22	21	5.38	4.26	-0.963657	-1.595862
November 2015	WA	A07	Maintenance and Repair	MR-8 Trouble Rate	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	30,54	8	3.52	3.00	147,28	10	10.56	78.52	-3.491336	-3.122592
November 2015	WA	A07	Maintenance and Repair	MR-8 Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	14,45	7	7.15	7.15	385,92	41	3.781	101.56	-3.491336	-3.122592
November 2015	WA	A07	Maintenance and Repair	MR-8 Trouble Rate	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	15,12	2	7.36	6.57	186,48	27	6.55	7.24	0.530161	-0.877685
November 2015	WA	A07	Ordering and Provisioning	OP-15A Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	5	13	38.46%	48.65%	3.719016	1.281001
November 2015	WA	A07	Ordering and Provisioning	OP-15B-RC Pending Orders Delayed for Facilities	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	2	4	50.00%	50.00%	-1.309307	-1.796002
November 2015	WA	A07	Ordering and Provisioning	OP-3D Interval Zone 1 Areas	UNBUNDLED LOOP - 2 Wire Non-Loaded	Benchmark	90.00%	16	22	72.73%	0.00%	2	2	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A07	Ordering and Provisioning	OP-3D Interval Zone 1 Areas	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	3	7	100.00%	0.00%	2	2	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A07	Ordering and Provisioning	OP-3D Interval Zone 1 Areas	UNBUNDLED LOOP - DS1 Capable	Benchmark	90.00%	3	7	100.00%	0.00%	2	2	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A07	Ordering and Provisioning	OP-4D Interval Zone 1 Areas	UNBUNDLED LOOP - 2 Wire Non-Loaded	Benchmark	5.50	22	2.73	4.67	0.00%	2,451	2,605	94.09%	23.58%	-0.6623	-1.40265
November 2015	WA	A07	Ordering and Provisioning	OP-4D Interval Zone 1 Areas	UNBUNDLED LOOP - DS1 Capable	Benchmark	6.00	21	7	3.00	0.00%	2	2	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A07	Ordering and Provisioning	OP-5A New Service Installation Quality	UNBUNDLED LOOP - 2 Wire Non-Loaded	Parity	N/A	22	22	100.00%	0.00%	2	2	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A07	Ordering and Provisioning	OP-5A New Service Installation Quality	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	3	3	100.00%	0.00%	4	4	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A07	Ordering and Provisioning	OP-5A New Service Installation Quality	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	7	7	100.00%	0.00%	2,451	2,605	94.09%	23.58%	-0.6623	-1.40265
November 2015	WA	A07	Pre-Ordering	PO-2A All Electronic LSRs	UNBUNDLED Loop Aggregate	Diagnostic	N/A	68	78	86.08%	0.00%	5	99	5.05%	21.90%	-0.541063	-1.328943
November 2015	WA	A07	Pre-Ordering	PO-2B All Four-Through Eligible LSRs	UNBUNDLED Loop Aggregate	Diagnostic	N/A	68	68	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-1.586772	-1.94645
November 2015	WA	A07	Pre-Ordering	PO-3X Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	16,57	3	5.39	0.00%	70,085	70,904	98.84%	10.69%	-1.586772	-1.94645
November 2015	WA	A07	Pre-Ordering	PO-5A(1b) FOCs on Time for Fully Electronic LSRs	UNBUNDLED Loop AGG-EELS	Benchmark	95.00%	60	61	96.36%	0.00%	14	24	58.33%	49.30%	-0.459112	-1.27912
November 2015	WA	A07	Pre-Ordering	PO-5B(1b) FOCs on Time for Electronic/Manual LSRs	UNBUNDLED Loop AGG-EELS	Benchmark	90.00%	15	15	100.00%	0.00%	14	24	58.33%	49.30%	-0.459112	-1.27912
November 2015	WA	A20	Billing	BI-3A Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Parity	N/A	0	7	0.00%	0.00%	5	99	5.05%	21.90%	-0.541063	-1.328943
November 2015	WA	A20	Billing	BI-3B Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Parity	N/A	140,562	140,562	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-1.586772	-1.94645
November 2015	WA	A20	Billing	BI-4A UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	208	208	100.00%	0.00%	14	24	58.33%	49.30%	-0.459112	-1.27912
November 2015	WA	A20	Billing	BI-4B Reciprocal Compensation (MOU)	Reciprocal Compensation	Diagnostic	N/A	153	153	100.00%	0.00%	13	24	54.17%	49.83%	-1.240852	-1.759856
November 2015	WA	A20	Maintenance and Repair	MR-5A All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	2	50.00%	0.00%	15	33	45.45%	49.79%	-1.50428	-1.914537
November 2015	WA	A20	Maintenance and Repair	MR-5A All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	1	1	100.00%	0.00%	191	721	26.48%	44.13%	-0.626402	-1.382649
November 2015	WA	A20	Maintenance and Repair	MR-5A All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	2,44	1	2.44	0.00	20	20	5.22	4.22	-0.457483	-1.276489
November 2015	WA	A20	Maintenance and Repair	MR-5B All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	2	100.00%	0.00%	13	24	54.17%	49.83%	-1.240852	-1.759856
November 2015	WA	A20	Maintenance and Repair	MR-5B All Troubles Cleared w/ 4 Hours-Zone 2	UNBUNDLED LOOP - 2 Wire Non-Loaded	Diagnostic	N/A	3	3	100.00%	0.00%	15	33	45.45%	49.79%	-1.50428	-1.914537
November 2015	WA	A20	Maintenance and Repair	MR-5B All Troubles Cleared w/ 4 Hours-Zone 2	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	0	1	0.00%	0.00%	191	721	26.48%	44.13%	-0.626402	-1.382649
November 2015	WA	A20	Maintenance and Repair	MR-5X Out of Service cleared w/ 24 hours	Business	Parity	N/A	2	2	100.00%	0.00%	107,14	20	5.22	4.22	-0.457483	-1.276489
November 2015	WA	A20	Maintenance and Repair	MR-6D Mean Time to Restore Interval-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	7,47	2	3.53	0.46	107,14	20	5.22	4.22	-0.457483	-1.276489
November 2015	WA	A20	Maintenance and Repair	MR-6D Mean Time to Restore Interval-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2,44	1	2.44	0.00	20	20	5.22	4.22	-0.457483	-1.276489
November 2015	WA	A20	Maintenance and Repair	MR-6D Mean Time to Restore Interval-Zone 1	UNBUNDLED LOOP - DS1 Capable	Parity	N/A	2,59	2	1.29	1.30	119,22	21	5.38	4.26	-1.264066	-1.768516
November 2015	WA	A20	Maintenance and Repair	MR-6E Mean Time to Restore Interval-Zone 1	UNBUNDLED Loop - 2 Wire Non-Loaded	Parity	N/A	92,36	8	11.35	6.40	385,92	41	3.781	101.56	-3.272705	-2.869081
November 2015																	

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Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
November 2015	WA	A20	Maintenance and Repair	MR-7D	Repair Repeat Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	0	0.00%	0.00%	4	25	16.00%	36.66%	-0.593914	-1.361074
November 2015	WA	A20	Maintenance and Repair	MR-7D	Repair Repeat Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	2	0.00%	0.00%	619	4,889	12.66%	33.25%	-1.076022	-1.654175
November 2015	WA	A20	Maintenance and Repair	MR-7E	Repair Repeat Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	3	0.00%	0.00%	7	34	20.59%	40.43%	0.253347	-0.845976
November 2015	WA	A20	Maintenance and Repair	MR-7E	Repair Repeat Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	1	8	12.50%	33.07%	118	1,014	11.64%	32.07%	-0.33159	-1.201592
November 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	93	2.15%	14.51%	57	2,838	2.01%	14.03%	-0.163176	-1.099204
November 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	LS Trunk	Parity	N/A	0	434	0.00%	0.00%	3	61,967	0.00%	0.70%	-0.144428	-1.087606
November 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	302	0.33%	5.74%	0	1,143	0.00%	0.00%	0.808988	-0.507611
November 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	731	0.41%	6.39%	0	1,144	0.00%	0.00%	-2.318346	-2.100663
November 2015	WA	A20	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	16	9,722	0.43%	6.54%	57	2,863	1.99%	10.31%	-3.757474	-3.3087
November 2015	WA	A20	Network Performance	NI-1A	Trunk Backlog to CTL-Q Tandem Off w/ TGSR exc	LS Trunk	Diagnostic	N/A	0	120	0.00%	0.00%	2	4	50.00%	50.00%	-0.864427	-1.543773
November 2015	WA	A20	Ordering and Provisioning	OP-3D	Internal Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	2	4	50.00%	50.00%	-0.864427	-1.543773
November 2015	WA	A20	Ordering and Provisioning	OP-3D	Internal Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	90.00%	3	3	100.00%	0.00%	2	4	50.00%	50.00%	-0.864427	-1.543773
November 2015	WA	A20	Ordering and Provisioning	OP-3E	Internal Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	14	14	100.00%	0.00%	2	2	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A20	Ordering and Provisioning	OP-3E	Internal Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	12	12	100.00%	0.00%	4	4	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A20	Ordering and Provisioning	OP-4D	Internal Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	6.00	4	1	4.00	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Ordering and Provisioning	OP-4D	Internal Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	6.00	9	3	3.00	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Ordering and Provisioning	OP-4E	Internal Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	30	10	3.00	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Ordering and Provisioning	OP-4E	Internal Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	58	12	4.63	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	14	14	100.00%	0.00%	2	2	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A20	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	1	1	100.00%	0.00%	4	4	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A20	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	14	15	93.33%	24.94%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	4	4	100.00%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	5	8	62.50%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	2	4	50.00%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	56	62	90.32%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	2	2	100.00%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	56	56	100.00%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	408	2	2.04	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-5A(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	2	2	100.00%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-5A(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	46	46	100.00%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	5	5	100.00%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-5B(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	2	2	100.00%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-5B(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	12	12	100.00%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A20	Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	3	3	100.00%	0.00%	2,451	2,605	94.09%	23.56%	0.254358	1.154639
November 2015	WA	A41	Maintenance and Repair	MR-9	Trouble Rate	Unbundled Loops and Number Portability	Parity	N/A	0	6,672	0.00%	0.00%	5	99	5.05%	21.90%	-4.314163	-3.922825
November 2015	WA	A41	Network Performance	NI-1A	Trunk Backlog to CTL-Q Tandem Off w/ TGSR exc	LS Trunk	Parity	N/A	0	1,392	0.00%	0.00%	3	61,967	0.00%	0.70%	-0.539846	-1.238264
November 2015	WA	A41	Network Performance	NI-1B	Trunk Backlog to CTL-Q End Of w/ TGSR exc	LS Trunk	Parity	N/A	0	48	0.00%	0.00%	7	7	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A41	Network Performance	NI-1D	Trunk Backlog to CTL-Q Tandem Off w/ TGSR exc	LS Trunk	Diagnostic	N/A	0	48	0.00%	0.00%	7	7	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A41	Ordering and Provisioning	OP-5A	New Service Installation Quality	LS Trunk	Parity	N/A	2	2	100.00%	0.00%	7	7	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A41	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	1,512	1,619	83.12%	0.00%	7	7	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A41	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	1,512	1,535	98.50%	0.00%	7	7	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A41	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	152.04	55	2.46	0.00%	7	7	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A41	Pre-Ordering	PO-5A(a)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1,393	1,385	99.86%	0.00%	7	7	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A41	Pre-Ordering	PO-5B(c)	FOCs provided for ASRs requesting US Trunks	LNP	Benchmark	90.00%	305	306	99.67%	0.00%	7	7	100.00%	0.00%	0.00%	0.00%
November 2015	WA	A45	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	5,052	5,052	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.97833	-1.544762
November 2015	WA	A45	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	82	82	100.00%	0.00%	5,021	374,643	1.34%	11.50%	-0.164828	-1.100208
November 2015	WA	A45	Maintenance and Repair	MR-8	Trouble Rate	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	0	2	0.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	A45	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	5	17	29.41%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	A45	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate	Diagnostic	N/A	5	5	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	A45	Pre-Ordering	PO-5A(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	3	3	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	A73	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	136	9	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	A73	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	9	9	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	B17	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	1,927	1,927	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	B17	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	33	33	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	B17	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	B17	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	B17	Pre-Ordering	PO-5A(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	B22	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	180	180	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715
November 2015	WA	B22	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.65%	-0.324582	-1.19715

Month	State	Carrier	Category	PID	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Deviation	Modified Result	Parity Score
November 2015	WA	B30	Maintenance and Repair	MR-8	Trouble Rate	Parity	N/A	0	2,856	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B30	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Off-w/ TGSR excl	Parity	N/A	0	336	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B30	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR excl	Parity	N/A	0	24	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B30	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Off-w/ TGSR excl	Diagnostic	N/A	0	336	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B30	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR excl	Diagnostic	N/A	0	24	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B30	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	Benchmark	95.00%	76	76	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B30	Pre-Ordering	PO-2A	All Electronic LSRs	Diagnostic	N/A	78	95	82.11%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B30	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Diagnostic	N/A	78	80	97.50%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B30	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Diagnostic	N/A	312	8	0.24	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B30	Pre-Ordering	PO-5A(i)	FOCs on Time for Fully Electronic LSRs	Benchmark	90.00%	76	76	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B30	Pre-Ordering	PO-5B(i)	FOCs on Time for Electronic/Manual LSRs	Benchmark	90.00%	17	17	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B33	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Diagnostic	N/A	1,550	1,550	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B33	Billing	BI-4B	Reciprocal Compensation (MOC)	Diagnostic	N/A	1,550	1,550	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B33	Maintenance and Repair	MR-8	Trouble Rate	Parity	N/A	0	912	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B33	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Off-w/ TGSR excl	Parity	N/A	1	336	0.26%	0.27%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B33	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Off-w/ TGSR excl	Parity	N/A	1	336	0.26%	0.27%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B33	Pre-Ordering	PO-2A	All Electronic LSRs	Diagnostic	N/A	0	4	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B33	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Diagnostic	N/A	1,36	1	1.36	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	B33	Pre-Ordering	PO-5E(i)	FOCs on Time for Electronic/Manual LSRs	Benchmark	90.00%	4	4	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	Diagnostic	N/A	67,579	67,579	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Billing	BI-4A	UNEs and Resale Aggregate	Diagnostic	N/A	150	150	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Diagnostic	N/A	4	6	66.67%	48.48%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Diagnostic	N/A	3	7	42.86%	48.48%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Parity	N/A	1	1	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Parity	N/A	6	4	4.33	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 1	Parity	N/A	3215	3,40	106.00%	4.26	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-7D	Repair Report Rate-Zone 1	Parity	N/A	302	1	3.02	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-7D	Repair Report Rate-Zone 2	Parity	N/A	1	6	16.67%	37.27%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-7E	Repair Report Rate-Zone 1	Parity	N/A	2	7	28.57%	45.18%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-7E	Repair Report Rate-Zone 2	Parity	N/A	0	1	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-8	Trouble Rate	Parity	N/A	6	2,168	0.28%	5.25%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-8	Trouble Rate	Parity	N/A	8	436	1.83%	13.42%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Maintenance and Repair	MR-8	Trouble Rate	Parity	N/A	0	1	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Benchmark	90.00%	30	31	96.77%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Benchmark	90.00%	3	3	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Benchmark	6.00	10	5	2.00	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Benchmark	5.00	12	3	4.00	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Ordering and Provisioning	OP-5A	New Service Installation Quality	Benchmark	6.00	1	3.00	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Ordering and Provisioning	OP-5A	New Service Installation Quality	Parity	N/A	35	35	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Pre-Ordering	PO-2A	All Electronic LSRs	Diagnostic	N/A	71	92	77.17%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Diagnostic	N/A	71	72	98.61%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Diagnostic	N/A	37	10	3.43	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Pre-Ordering	PO-5A(i)	FOCs on Time for Fully Electronic LSRs	Benchmark	95.00%	44	44	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Pre-Ordering	PO-5B(i)	FOCs on Time for Electronic/Manual LSRs	Benchmark	90.00%	40	42	95.24%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C20	Pre-Ordering	PO-9B	Unbounded Loops	Parity	N/A	0	2	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	Diagnostic	N/A	79,082	79,082	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Billing	BI-4A	UNEs and Resale Aggregate	Diagnostic	N/A	30	30	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Parity	N/A	1	1	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Parity	N/A	1	4	25.00%	43.30%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Parity	N/A	3,58	4	3.58	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Parity	N/A	37	39	92.31%	6.11	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Maintenance and Repair	MR-7D	Repair Report Rate-Zone 1	Parity	N/A	1	4	25.00%	43.30%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Maintenance and Repair	MR-7E	Repair Report Rate-Zone 2	Parity	N/A	5	509	0.98%	9.86%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Maintenance and Repair	MR-8	Trouble Rate	Parity	N/A	0	1,564	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Maintenance and Repair	MR-8	Trouble Rate	Parity	N/A	0	149	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Off-w/ TGSR excl	Parity	N/A	0	936	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Off-w/ TGSR excl	Parity	N/A	0	936	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Pre-Ordering	PO-2A	All Electronic LSRs	Diagnostic	N/A	3	3	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Diagnostic	N/A	3	3	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Diagnostic	N/A	104	104	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Pre-Ordering	PO-5A(i)	FOCs on Time for Fully Electronic LSRs	Benchmark	95.00%	11	11	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C37	Pre-Ordering	PO-5B(i)	FOCs on Time for Electronic/Manual LSRs	Benchmark	90.00%	4	4	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C52	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	Parity	N/A	112	112	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221
November 2015	WA	C52	Pre-Ordering	PO-2A	All Electronic LSRs	Diagnostic	N/A	129	144	89.58%	0.00%	3	61,987	0.00%	0.70%	-0.363512	-1.221

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerat or ation	CLEC Denominat or	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
November 2015	WA	C52	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	129	131	98.47%							
November 2015	WA	C52	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	5-19	2	2.39							
November 2015	WA	C52	Pre-Ordering	PO-5A(g)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	119	120	98.17%							
November 2015	WA	C52	Pre-Ordering	PO-5B(g)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	95.00%	15	15	100.00%							
November 2015	WA	C68	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	170	170	100.00%							
November 2015	WA	C68	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	180	218	82.57%							
November 2015	WA	C68	Pre-Ordering	PO-3X	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	180	185	97.30%							
November 2015	WA	C68	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	13-36	11	1.14							
November 2015	WA	C68	Pre-Ordering	PO-5A(g)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	161	163	98.77%							
November 2015	WA	C68	Pre-Ordering	PO-5B(g)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	31	31	100.00%							
November 2015	WA	C64	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	39	39	100.00%							
November 2015	WA	E03	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	1	1	100.00%							
November 2015	WA	E03	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	109-210	109-210	100.00%							
November 2015	WA	E03	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	3710	3710	100.00%							
November 2015	WA	E03	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	140	140	100.00%							
November 2015	WA	E03	Billing	BI-4B	Reciprocal Compensation (MOU)	Reciprocal Compensation	Diagnostic	N/A	3710	3710	100.00%							
November 2015	WA	E03	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%							
November 2015	WA	E03	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	11	13	84.62%							
November 2015	WA	E03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0.50	1	0.50							
November 2015	WA	E03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	73-54	13	5.41							
November 2015	WA	E03	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	19-10	31	6.23							
November 2015	WA	E03	Maintenance and Repair	MR-7D	Repair Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	8-09	1	0.00%							
November 2015	WA	E03	Maintenance and Repair	MR-7D	Repair Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%							
November 2015	WA	E03	Maintenance and Repair	MR-7D	Repair Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	0	3	0.00%							
November 2015	WA	E03	Maintenance and Repair	MR-7E	Repair Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	0	1	0.00%							
November 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	2,064	0.00%							
November 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - ADSL COMPATIBLE	Parity	N/A	0	5,976	0.00%							
November 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	376	0.00%							
November 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	1	1,604	0.06%							
November 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	13	466	2.79%							
November 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	4	1,920	0.21%							
November 2015	WA	E03	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	0	2,064	0.00%							
November 2015	WA	E03	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TCSR exc	US Trunk	Parity	N/A	0	144	0.00%							
November 2015	WA	E03	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Otc w/ TCSR exc	US Trunk	Parity	N/A	0	144	0.00%							
November 2015	WA	E03	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Otc w/ TCSR exc	US Trunk	Parity	N/A	0	2,064	0.00%							
November 2015	WA	E03	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Otc w/ TCSR exc	US Trunk	Parity	N/A	0	144	0.00%							
November 2015	WA	E03	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	56	11	5.09							
November 2015	WA	E03	Ordering and Provisioning	OP-15B-RC	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	5	11	45.46%							
November 2015	WA	E03	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	21	21	100.00%							
November 2015	WA	E03	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	3	3	100.00%							
November 2015	WA	E03	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	16	16	100.00%							
November 2015	WA	E03	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	59	21	2.81							
November 2015	WA	E03	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	15	3	5.00							
November 2015	WA	E03	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	74	16	4.63							
November 2015	WA	E03	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	25	25	100.00%							
November 2015	WA	E03	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	3	3	100.00%							
November 2015	WA	E03	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	16	16	100.00%							
November 2015	WA	E03	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	117	117	100.00%							
November 2015	WA	E03	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	9	56	16.07%							
November 2015	WA	E03	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	56	73	76.71%							
November 2015	WA	E03	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	9	9	100.00%							
November 2015	WA	E03	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	55	55	100.00%							
November 2015	WA	E03	Pre-Ordering	PO-5A(g)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	41	42	97.62%							
November 2015	WA	E03	Pre-Ordering	PO-5B(g)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	27	29	93.10%							
November 2015	WA	E03	Pre-Ordering	PO-5B(g)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	30	30	100.00%							
November 2015	WA	E03	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	4	9	44.44%							
November 2015	WA	E12	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	710	710	100.00%							
November 2015	WA	E12	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	11	11	100.00%							
November 2015	WA	E12	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-F-POTS	Diagnostic	N/A	1	1	100.00%							
November 2015	WA	E12	Pre-Ordering	PO-5A(g)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate W/O UNE-F-POTS	Diagnostic	N/A	1	1	100.00%							
November 2015	WA	E29	Maintenance and Repair	MR-8	Trouble Rate	Resale Aggregate	Benchmark	95.00%	1	1	100.00%							
November 2015	WA	E29	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TCSR exc	US Trunk	Parity	N/A	0	672	0.00%							
November 2015	WA	E29	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Otc w/ TCSR exc	US Trunk	Parity	N/A	0	192	0.00%							
November 2015	WA	E37	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	4,015	4,015	100.00%							
November 2015	WA	F01	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	2,679	2,679	100.00%							

Month	State	Carrier	PID Category	PID Title	Product Category	Standard	Benchmark	CLEC Numerical or Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Party Score
November 2015	WA	F01	Billing	UNE and Resale Aggregate	UNE and Resale Aggregate	Parity	N/A	226	99.50%	5.021	70,085	70,904	99.64%	11.50%	-1.00987	-1.60957
November 2015	WA	F01	Maintenance and Repair	UNE and Resale Aggregate	UNE and Resale Aggregate	Parity	N/A	5	100.00%							
November 2015	WA	F01	Pre-Ordering	Trouble Rate	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	2	13.33%							
November 2015	WA	F01	Pre-Ordering	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	2	100.00%							
November 2015	WA	F01	Pre-Ordering	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	1	100.00%							
November 2015	WA	F02	Billing	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	N/A	99	100.00%							
November 2015	WA	F02	Billing	Trouble Rate	LIS Trunk	Parity	N/A	0	0.00%							
November 2015	WA	F02	Maintenance and Repair	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	240	0.00%						
November 2015	WA	F02	Network Performance	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	240	0.00%						
November 2015	WA	F02	Network Performance	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Diagnostic	N/A	0	240	0.00%						
November 2015	WA	F09	Maintenance and Repair	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	264	0.00%						
November 2015	WA	F34	Billing	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	N/A	430	100.00%							
November 2015	WA	F34	Billing	UNE and Resale Aggregate	UNE and Resale Aggregate	Parity	N/A	4	100.00%							
November 2015	WA	F34	Maintenance and Repair	Trouble Rate	Resale Aggregate	Diagnostic	N/A	17	0.00%							
November 2015	WA	G01	Billing	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	N/A	380	100.00%							
November 2015	WA	G09	Billing	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	N/A	25,952	100.00%							
November 2015	WA	G09	Billing	UNE and Resale Aggregate	UNE and Resale Aggregate	Parity	N/A	478	99.96%							
November 2015	WA	G09	Maintenance and Repair	Out of Service cleared w/ 24 hours	Business	Parity	N/A	0	1	0.00%						
November 2015	WA	G09	Pre-Ordering	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	11	100.00%							
November 2015	WA	G09	Pre-Ordering	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	11	100.00%							
November 2015	WA	G09	Pre-Ordering	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	2,47	1.24							
November 2015	WA	G09	Pre-Ordering	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	17	100.00%							
November 2015	WA	G09	Pre-Ordering	Billing Accuracy - Adjustments for Errors	Resale Aggregate	Benchmark	90.00%	17	100.00%							
November 2015	WA	G15	Billing	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	N/A	2,070	100.00%							
November 2015	WA	G15	Billing	UNE and Resale Aggregate	UNE and Resale Aggregate	Parity	N/A	1	100.00%							
November 2015	WA	G15	Pre-Ordering	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	0	1	0.00%						
November 2015	WA	G15	Pre-Ordering	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	0	1	0.00%						
November 2015	WA	G15	Pre-Ordering	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	2,35	2.35							
November 2015	WA	G15	Pre-Ordering	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	5	100.00%							
November 2015	WA	G19	Billing	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	N/A	1,206	100.00%							
November 2015	WA	H11	Maintenance and Repair	Trouble Rate	Resale Aggregate	Parity	N/A	0	120	0.00%						
November 2015	WA	H11	Network Performance	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	48	0.00%						
November 2015	WA	H11	Network Performance	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	48	0.00%						
November 2015	WA	H11	Ordering and Provisioning	Number Probable Timeliness without Loop Coord	LNP	Benchmark	95.00%	27	100.00%							
November 2015	WA	H11	Pre-Ordering	All Electronic LSRs	LNP	Diagnostic	N/A	20	80.00%							
November 2015	WA	H11	Pre-Ordering	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	20	95.24%							
November 2015	WA	H11	Pre-Ordering	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	4,13	4.13							
November 2015	WA	H11	Pre-Ordering	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	20	100.00%							
November 2015	WA	H11	Pre-Ordering	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	5	100.00%							
November 2015	WA	H32	Billing	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Parity	N/A	0	100.00%							
November 2015	WA	H32	Billing	Reciprocal Compensation (MOL)	Reciprocal Compensation	Parity	N/A	0	100.00%							
November 2015	WA	H32	Maintenance and Repair	Trouble Rate	Resale Aggregate	Diagnostic	N/A	0	2,328	0.00%						
November 2015	WA	H32	Network Performance	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	240	0.00%						
November 2015	WA	H32	Network Performance	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	240	0.00%						
November 2015	WA	H32	Pre-Ordering	FOCs provided for ASRs, requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	2	100.00%							
November 2015	WA	H32	Pre-Ordering	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	N/A	282	100.00%							
November 2015	WA	H32	Pre-Ordering	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	N/A	3	100.00%							
November 2015	WA	H32	Pre-Ordering	Reciprocal Compensation (MOL)	Reciprocal Compensation	Diagnostic	N/A	3	100.00%							
November 2015	WA	H32	Pre-Ordering	Trouble Rate	LIS Trunk	Parity	N/A	0	458	0.00%						
November 2015	WA	H32	Pre-Ordering	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	96	0.00%						
November 2015	WA	H32	Pre-Ordering	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	96	0.00%						
November 2015	WA	H32	Pre-Ordering	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Diagnostic	N/A	0	456	0.00%						
November 2015	WA	H32	Pre-Ordering	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	N/A	56	100.00%							
November 2015	WA	H32	Pre-Ordering	UNE and Resale Aggregate	UNE and Resale Aggregate	Parity	N/A	8	100.00%							
November 2015	WA	H32	Pre-Ordering	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	9	50.00%							
November 2015	WA	H32	Pre-Ordering	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	9	100.00%							
November 2015	WA	H32	Pre-Ordering	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	3	100.00%							
November 2015	WA	H32	Pre-Ordering	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	1	100.00%							
November 2015	WA	H32	Pre-Ordering	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	10,47	2	5.23						
November 2015	WA	H32	Pre-Ordering	All Electronic LSRs	LNP	Diagnostic	N/A	1	100.00%							
November 2015	WA	H32	Pre-Ordering	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	1	100.00%							
November 2015	WA	H32	Pre-Ordering	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1	100.00%							
November 2015	WA	H32	Pre-Ordering	Billing Accuracy - Adjustments for Errors	UNE and Resale Aggregate	Diagnostic	N/A	936	100.00%							
November 2015	WA	H32	Pre-Ordering	UNE and Resale Aggregate	UNE and Resale Aggregate	Parity	N/A	2	100.00%							
November 2015	WA	H32	Pre-Ordering	Trouble Rate	Resale Aggregate	Parity	N/A	0	6	0.00%						
November 2015	WA	H32	Pre-Ordering	Dispatches within MSAs	Residence	Parity	N/A	1	100.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Deviation	Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Deviation	Modified Z Score	Parity Score
November 2015	WA	I27	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A	9	9	100.00%	0.00%	7.805	1,368	5.62	82.22%	6.07	0.87055	-0.070743
November 2015	WA	I27	Ordering and Provisioning	OP-5A	New Service Installation Quality	Product Aggregate	Diagnostic	N/A	437	1	43.7	0.00%	3.119	3,382	92.22%	26.76%	-0.280339	-1.176514	
November 2015	WA	H2	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	UNEs and Resale Aggregate	Diagnostic	N/A	56	1	56	100.00%	0.00%						
November 2015	WA	H2	Pre-Ordering	PO-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	0	1	0.00%	0.00%							
November 2015	WA	H2	Pre-Ordering	PO-5B(-)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	1	1	100.00%	0.00%							
November 2015	WA	H2	Pre-Ordering	PO-5B(+)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	1	1	100.00%	0.00%							
November 2015	WA	L01	Billing	Bl-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	119	119	100.00%	0.00%							
November 2015	WA	L01	Billing	Bl-4B	Reciprocal Compensation (MOU)	Reciprocal Compensation	Diagnostic	N/A	119	119	100.00%	0.00%							
November 2015	WA	L01	Maintenance and Repair	MR-8	Trouble Rate	US Trunk	Parity	N/A	0	5,688	0.00%	0.00%		3	61,987	0.00%	0.70%	-0.502154	-1.305286
November 2015	WA	L01	Network Performance	Nl-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	US Trunk	Parity	N/A	0	2,304	0.00%	0.00%							
November 2015	WA	L01	Network Performance	Nl-1B	Trunk Blockage to CTL-Q End Otc w/ TGSR exc	US Trunk	Parity	N/A	0	216	0.00%	0.00%							
November 2015	WA	L01	Network Performance	Nl-1C	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	US Trunk	Diagnostic	N/A	0	216	0.00%	0.00%							
November 2015	WA	L01	Network Performance	Nl-1D	Trunk Blockage to CTL-Q End Otc w/ TGSR exc	US Trunk	Diagnostic	N/A	0	216	0.00%	0.00%							
November 2015	WA	L01	Pre-Ordering	PO-5D	FOCs provided for ASRs, requesting LIS Trunks	US Trunk	Benchmark	85.00%	11	11	100.00%	0.00%							
November 2015	WA	L05	Billing	Bl-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	2,851	2,851	100.00%	0.00%							
November 2015	WA	L05	Billing	Bl-4B	Reciprocal Compensation (MOU)	Reciprocal Compensation	Diagnostic	N/A	2,851	2,851	100.00%	0.00%							
November 2015	WA	L05	Maintenance and Repair	MR-8	Trouble Rate	US Trunk	Parity	N/A	1	1,392	0.00%	0.00%		3	61,987	0.00%	0.70%	-0.256685	-1.15606
November 2015	WA	L05	Network Performance	Nl-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	US Trunk	Parity	N/A	1	744	0.12%	0.00%							
November 2015	WA	L05	Network Performance	Nl-1C	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	US Trunk	Diagnostic	N/A	1	744	0.12%	0.00%							
November 2015	WA	L05	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	US Trunk	Parity	N/A	3	3	100.00%	0.00%		4	5	80.00%	40.00%	-0.694653	-1.41624
November 2015	WA	L05	Ordering and Provisioning	OP-5A	New Service Installation Quality	US Trunk	Parity	N/A	3	3	100.00%	0.00%		7	7	100.00%	0.00%		
November 2015	WA	L05	Ordering and Provisioning	OP-6C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	1,922	1,922	100.00%	0.00%							
November 2015	WA	L05	Ordering and Provisioning	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	114	191	59.69%	0.00%							
November 2015	WA	L05	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	114	116	98.28%	0.00%							
November 2015	WA	L05	Pre-Ordering	PO-3C	LSRs received via Facsimile	Product Aggregate	Diagnostic	N/A	76	37	25.39	0.00%							
November 2015	WA	L05	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	100	37	26	3.52	0.00%						
November 2015	WA	L05	Pre-Ordering	PO-5A(-)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	110	110	100.00%	0.00%							
November 2015	WA	L05	Pre-Ordering	PO-5B(-)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	18	16	100.00%	0.00%		70,085	70,904	98.84%	10.69%	-0.216196	-1.131438
November 2015	WA	L05	Pre-Ordering	PO-5B(+)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	76	77	98.70%	0.00%		3	61,987	0.00%	0.70%	-0.138693	-1.084319
November 2015	WA	L05	Pre-Ordering	PO-5C(-)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	2	2	100.00%	0.00%		5,021	374,643	1.34%	11.50%	-0.200614	-1.158442
November 2015	WA	L05	Pre-Ordering	PO-5D	FOCs provided for ASRs, requesting LIS Trunks	US Trunk	Benchmark	85.00%	7	7	100.00%	0.00%							
November 2015	WA	L11	Billing	Bl-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	4,092	4,092	100.00%	0.00%							
November 2015	WA	L11	Billing	Bl-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	4	4	100.00%	0.00%							
November 2015	WA	L11	Maintenance and Repair	MR-8	Trouble Rate	US Trunk	Parity	N/A	0	400	0.00%	0.00%							
November 2015	WA	L11	Maintenance and Repair	MR-8	Trouble Rate	US Trunk	Parity	N/A	0	72	0.00%	0.00%							
November 2015	WA	L11	Network Performance	Nl-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	US Trunk	Diagnostic	N/A	0	72	0.00%	0.00%							
November 2015	WA	L11	Network Performance	Nl-1C	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	US Trunk	Diagnostic	N/A	0	72	0.00%	0.00%							
November 2015	WA	L11	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	2	2	100.00%	0.00%							
November 2015	WA	L11	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	0	1	0.00%	0.00%							
November 2015	WA	L11	Pre-Ordering	PO-5B(-)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	1	1	100.00%	0.00%							
November 2015	WA	L11	Pre-Ordering	PO-5B(+)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	2	2	100.00%	0.00%							
November 2015	WA	L16	Billing	Bl-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	36	36	100.00%	0.00%							
November 2015	WA	L20	Billing	Bl-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	154	154	100.00%	0.00%							
November 2015	WA	M01	Billing	Bl-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	76,748	76,748	100.00%	0.00%							
November 2015	WA	M01	Billing	Bl-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	93	93	100.00%	0.00%							
November 2015	WA	M01	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	4	50.00%	40.00%							
November 2015	WA	M01	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	5	80.00%	40.00%							
November 2015	WA	M01	Maintenance and Repair	MR-8D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	12,06	4	3.01	2.16							
November 2015	WA	M01	Maintenance and Repair	MR-8D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	17,01	5	3.24	3.04							
November 2015	WA	M01	Maintenance and Repair	MR-8D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	92,28	5	18.30	21.01							
November 2015	WA	M01	Maintenance and Repair	MR-8E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	3,06	1	3.06	0.00							
November 2015	WA	M01	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	4	0.00%	0.00%							
November 2015	WA	M01	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	5	0.00%	0.00%							
November 2015	WA	M01	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	0	1	0.00%	0.00%							
November 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	215	1.66%	13.51%							
November 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	US Trunk	Parity	N/A	0	1,950	0.00%	0.00%							
November 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	8	0.00%	0.00%							
November 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	18	0.00%	0.00%							
November 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	5	233	2.15%	14.49%							
November 2015	WA	M01	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	6	1,692	0.35%	5.94%							
November 2015	WA	M01	Network Performance	Nl-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	US Trunk	Parity	N/A	0	624	0.00%	0.00%							
November 2015	WA	M01	Network Performance	Nl-1C	Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	US Trunk	Parity	N/A	0	624	0.00%	0.00%							
November 2015	WA	M01	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	US Trunk	Diagnostic	N/A	3	3	100.00%	0.00%							
November 2015	WA	M01	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	19	19	100.00%	0.00%							
November 2015	WA	M01	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	90.00%	10	1	100.00%	0.00%							
November 2015	WA	M01	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	114	21	5.43	0.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Center	PID Category	PID Title	Product Category	Standard	Benchmark	CLEC Numerical Deviation	CLEC Standard Deviation	CTLO Document or Numerator	CTLO Denominator	CTLO Result	CTLO Standard Deviation	Modified Z Score	Parity Score
November 2015	WA	M01	Ordering and Provisioning	OP-4E Internal Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	5	3.00						
November 2015	WA	M01	Ordering and Provisioning	OP-5A New Service Installation Quality	Unbundled Loop - DST Capable	Parity	N/A	3	100.00%			100.00%	0.00%		
November 2015	WA	M01	Ordering and Provisioning	OP-5A New Service Installation Quality	Unbundled Loop Analog	Benchmark	N/A	24	95.83%			100.00%	23.58%	-0.360924	-1.219369
November 2015	WA	M01	Ordering and Provisioning	OP-8C Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	36	100.00%			94.09%			
November 2015	WA	M01	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	5	12			41.67%			
November 2015	WA	M01	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	21	33			63.64%			
November 2015	WA	M01	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	5	71.43%			100.00%			
November 2015	WA	M01	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	21	100.00%			100.00%			
November 2015	WA	M01	Pre-Ordering	PO-3X Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	36	4.46			100.00%			
November 2015	WA	M01	Pre-Ordering	PO-5A(g) FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	23	100.00%			100.00%			
November 2015	WA	M01	Pre-Ordering	PO-5A(g) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	4	85.71%			100.00%			
November 2015	WA	M01	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	12	7			100.00%			
November 2015	WA	M01	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	7	100.00%			100.00%			
November 2015	WA	M02	Billing	BI-3A Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	8,205	100.00%			100.00%			
November 2015	WA	M02	Billing	BI-3A Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	108	100.00%			100.00%			
November 2015	WA	M02	Billing	BI-3B Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Parity	N/A	73	73			100.00%			
November 2015	WA	M02	Billing	BI-4A UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	462	100.00%			96.84%	10.69%	-0.92314	-1.561229
November 2015	WA	M02	Billing	BI-4B Reciprocal Compensation (MOL)	Reciprocal Compensation	Diagnostic	N/A	0	1,565			0.00%			
November 2015	WA	M02	Maintenance and Repair	MR-8 Trouble Rate	LIS Trunk	Parity	N/A	0	0.00%			0.00%			
November 2015	WA	M02	Maintenance and Repair	MR-8 Trouble Rate	Residence	Parity	N/A	0	0.00%			0.00%			
November 2015	WA	M02	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	0.00%			0.00%			
November 2015	WA	M02	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop Analog	Parity	N/A	0	0.00%			0.00%			
November 2015	WA	M02	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop Analog	Parity	N/A	0	0.00%			0.00%			
November 2015	WA	M02	Network Performance	NI-1A Trunk Blockage to CTL-Q Tandem Ofc w/ TGRS excl	LIS Trunk	Parity	N/A	0	384			0.00%			
November 2015	WA	M02	Network Performance	NI-1A Trunk Blockage to CTL-Q Tandem Ofc w/ TGRS excl	LIS Trunk	Diagnostic	N/A	0	384			0.00%			
November 2015	WA	M02	Network Performance	NI-1C Trunk Blockage to CTL-Q End Ofc w/ TGRS excl	LIS Trunk	Parity	N/A	0	24			0.00%			
November 2015	WA	M02	Network Performance	NI-1C Trunk Blockage to CTL-Q End Ofc w/ TGRS excl	LIS Trunk	Diagnostic	N/A	0	24			0.00%			
November 2015	WA	M02	Ordering and Provisioning	OP-3D Internal Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	1	100.00%			100.00%			
November 2015	WA	M02	Ordering and Provisioning	OP-4D Internal Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	1	1.00			100.00%			
November 2015	WA	M02	Ordering and Provisioning	OP-5A New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	1	100.00%			94.09%	23.58%	-0.250614	-1.152363
November 2015	WA	M02	Ordering and Provisioning	OP-8C Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	154	154			100.00%			
November 2015	WA	M02	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	19	59			32.20%			
November 2015	WA	M02	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	0	1			0.00%			
November 2015	WA	M02	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	19	19			100.00%			
November 2015	WA	M02	Pre-Ordering	PO-3X Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	21	52			3.39			
November 2015	WA	M02	Pre-Ordering	PO-5A(g) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	17	17			100.00%			
November 2015	WA	M02	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	0	1			0.00%			
November 2015	WA	M02	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	37	37			100.00%			
November 2015	WA	M16	Maintenance and Repair	MR-8 Trouble Rate	LIS Trunk	Parity	N/A	0	1,704			0.00%			
November 2015	WA	M16	Maintenance and Repair	MR-8 Trouble Rate	LNP	Benchmark	95.00%	23	23			100.00%			
November 2015	WA	M16	Maintenance and Repair	MR-8 Trouble Rate	LNP	Diagnostic	N/A	15	18			83.33%			
November 2015	WA	M16	Pre-Ordering	PO-2A All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	15	15			100.00%			
November 2015	WA	M16	Pre-Ordering	PO-5A(g) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	15	15			100.00%			
November 2015	WA	M16	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	3	3			100.00%			
November 2015	WA	M19	Billing	BI-3A Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	7,251	7,251			100.00%			
November 2015	WA	M20	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	5	5			83.33%			
November 2015	WA	M20	Pre-Ordering	PO-3X Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	0	0			0.00%			
November 2015	WA	M20	Pre-Ordering	PO-5A(g) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	5	5			100.00%			
November 2015	WA	M20	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	1	1			100.00%			
November 2015	WA	M47	Billing	BI-3A Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	9,133	9,133			100.00%			
November 2015	WA	M47	Billing	BI-3A Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	83	93			100.00%			
November 2015	WA	M47	Pre-Ordering	PO-2A All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	0	3			0.00%			
November 2015	WA	M47	Pre-Ordering	PO-5A(g) FOCs on Time for Fully Electronic LSRs	LNP	Diagnostic	N/A	7	41			7.41			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Diagnostic	N/A	0	39			1			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	3	3			100.00%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	1	1			100.00%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	355	355			100.00%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,868			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	0	120			0.00%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre-Ordering	PO-5B(l) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	1,996			0.31%			
November 2015	WA	M47	Pre												

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator or Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator or Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
November 2015	WA	N02	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	2	28.57%	45.18%	13	24	49.83%	0.7578	-0.539618	
November 2015	WA	N02	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	0.00%	0.00%	14	33	42.42%	-0.223008	-1.135579	
November 2015	WA	N02	Maintenance and Repair	MR-5D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	20.54	5.14	5.32	107.14	20	5.22	-0.057248	-1.034804	
November 2015	WA	N02	Maintenance and Repair	MR-5D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	14.05	4.42	4.02						
November 2015	WA	N02	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	32.29	16.15	2.31	365.9241	3.761	101.56	78.52	-1.53922	-1.833956
November 2015	WA	N02	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	8.12	6.12	0.00	186.48	27	6.55	0.712751	-0.969878	
November 2015	WA	N02	Maintenance and Repair	MR-7D	Repair Report Rate Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	0.00%	0.00%	4	25	16.00%	-0.810441	-1.492713	
November 2015	WA	N02	Maintenance and Repair	MR-7D	Repair Report Rate Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	0.00%	0.00%						
November 2015	WA	N02	Maintenance and Repair	MR-7D	Repair Report Rate Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	2	28.57%	45.18%	4	25	16.00%	0.2665	-0.636763	
November 2015	WA	N02	Maintenance and Repair	MR-7D	Repair Report Rate Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	0.00%	0.00%	619	4.889	12.66%	-0.539341	-1.327289	
November 2015	WA	N02	Maintenance and Repair	MR-7E	Repair Report Rate Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	5	0.00%	0.00%	7	34	20.59%	-0.501848	-1.305102	
November 2015	WA	N02	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1.52%	12.25%	57	2.838	2.01%	14.03%	-0.581653	-1.359899
November 2015	WA	N02	Maintenance and Repair	MR-8	Trouble Rate	LS Trunk	Parity	N/A	0	0.00%	0.00%	3	61.987	0.70%	-0.410246	-1.249412	
November 2015	WA	N02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	1.677	0.18%	1.144	0.00%				
November 2015	WA	N02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	7	7.59	0.93%	57	2.863	1.99%	-1.864507	-2.13354	
November 2015	WA	N02	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	2	1.156	0.17%	4.16%	5.903	10.31%	-2.967853	-2.804326	
November 2015	WA	N02	Network Performance	NI-1A	Trunk Blockage to CTL-Q End Ofc w/ TGRS excl	LS Trunk	Parity	N/A	1	1.152	0.05%	0.15%	5.903	549.887	1.07%	-2.9625	-3
November 2015	WA	N02	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGRS excl	LS Trunk	Diagnostic	N/A	0	96	0.00%						
November 2015	WA	N02	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGRS excl	LS Trunk	Diagnostic	N/A	1	1.152	0.05%						
November 2015	WA	N02	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A	0	3	0.00%	675	13	51.92	-0.860883	-1.541503	
November 2015	WA	N02	Ordering and Provisioning	OP-15B-R	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A	3	100.00%	0.00%	5	13	38.46%	3.718016	1.261001	
November 2015	WA	N02	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	15	15	100.00%						
November 2015	WA	N02	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	6	100.00%	0.00%	2	4	50.00%	-1.549193	-1.941843	
November 2015	WA	N02	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	3	100.00%							
November 2015	WA	N02	Ordering and Provisioning	OP-4D	New Service Installation Quality	Unbundled Loop Analog	Benchmark	6.00	10	5.00							
November 2015	WA	N02	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	15	100.00%	0.00%	2	2	100.00%	0.00%	0.00%	
November 2015	WA	N02	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	6	100.00%	0.00%	4	4	100.00%	0.00%	0.00%	
November 2015	WA	N02	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	3	100.00%	0.00%	2.451	2.605	84.00%	-0.43391	-1.263798	
November 2015	WA	N02	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	5	100.00%							
November 2015	WA	N02	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	6	100.00%							
November 2015	WA	N02	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	38	54	70.37%						
November 2015	WA	N02	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	6	7	85.71%						
November 2015	WA	N02	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	38	38	100.00%						
November 2015	WA	N02	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	60.51	8	7.36						
November 2015	WA	N02	Pre-Ordering	PO-5A(i)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	35	100.00%							
November 2015	WA	N02	Pre-Ordering	PO-5E(i)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	90.00%	6	100.00%							
November 2015	WA	N02	Pre-Ordering	PO-5E(i)	FOCs on Time for Electronic Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	33	100.00%							
November 2015	WA	N02	Pre-Ordering	PO-5C(i)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	4	100.00%							
November 2015	WA	N02	Pre-Ordering	PO-5C(i)	FOCs provided for ASRs reusing US Trunks	LNP	Benchmark	85.00%	4	100.00%							
November 2015	WA	N02	Pre-Ordering	PO-8B	Unbundled Loops	LS Trunk	Parity	N/A	0	2	0.00%	5	99	5.05%	-1.298964	-1.789531	
November 2015	WA	N16	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	757	757	100.00%						
November 2015	WA	N16	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0	4	0.00%	5.021	374.643	1.34%	-0.233101	-1.141715	
November 2015	WA	N18	Billing	BI-4A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	3.936	3.936	100.00%						
November 2015	WA	N18	Maintenance and Repair	MR-8	Trouble Rate	UNEs and Resale Aggregate	Parity	N/A	28	28	100.00%						
November 2015	WA	N18	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	11	0.00%	0	1,144	0.00%	-0.571903	-1.347893	
November 2015	WA	N18	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	42	0.00%						
November 2015	WA	N18	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	10	100.00%							
November 2015	WA	N18	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	3	100.00%							
November 2015	WA	N18	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	10	100.00%							
November 2015	WA	N18	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Unbundled Loop Aggregate	Diagnostic	N/A	3	100.00%							
November 2015	WA	N18	Pre-Ordering	PO-5A(i)	FOCs on Time for Fully Electronic LSRs	Product Aggregate	Diagnostic	N/A	3,022	1	3.02						
November 2015	WA	N18	Pre-Ordering	PO-5A(i)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	10	100.00%							
November 2015	WA	N18	Pre-Ordering	PO-5A(i)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	3	100.00%							
November 2015	WA	N26	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	289	289	100.00%						
November 2015	WA	N39	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	569	569	100.00%						
November 2015	WA	N39	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	16	0.00%	0	1,144	0.00%	-0.916972	-1.173179	
November 2015	WA	N39	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	4	0.00%	57	2.863	1.99%	-0.284853	-1.173179	
November 2015	WA	N44	Billing	BI-4B	Reciprocal Compensation (MOU)	Reciprocal Compensation	Diagnostic	N/A	41	41	100.00%						
November 2015	WA	N44	Maintenance and Repair	MR-8	Trouble Rate	LS Trunk	Parity	N/A	0	1,392	0.00%	3	61.987	0.00%	-0.256695	-1.156906	
November 2015	WA	N44	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGRS excl	LS Trunk	Parity	N/A	0	504	0.00%						
November 2015	WA	N44	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGRS excl	LS Trunk	Diagnostic	N/A	0	504	0.00%						
November 2015	WA	N44	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	2	2	100.00%						
November 2015	WA	N44	Pre-Ordering	PO-5A(i)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1	100.00%							







Month	State	Carrier	PID Category	PID Title	Product Category	Standard Diagnostic	Benchmark	CLEC Numerical or Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
November 2015	WA	R02	Network Performance	NI-1C Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Diagnostic	N/A	4	100.00%						
November 2015	WA	R02	Ordering and Provisioning	OP-8C Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	4	100.00%						
November 2015	WA	R02	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	1	100.00%						
November 2015	WA	R02	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	1	100.00%						
November 2015	WA	R02	Pre-Ordering	PO-5A(c) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1	100.00%						
November 2015	WA	S01	Maintenance and Repair	MR-3 Trouble Rate	LIS Trunk	Parity	N/A	0	24	0.00%	61.987	0.70%	-0.034076	-1.020716	
November 2015	WA	S13	Maintenance and Repair	MR-8 Trouble Rate	LIS Trunk	Parity	N/A	0	1,680	0.00%	61.987	0.70%	-0.281384	-1.171057	
November 2015	WA	S13	Network Performance	NI-1A Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	408	0.00%					
November 2015	WA	S13	Network Performance	NI-1B Trunk Blockage to CTL-Q End Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	216	0.00%					
November 2015	WA	S13	Network Performance	NI-1C Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Diagnostic	N/A	0	408	0.00%					
November 2015	WA	S13	Network Performance	NI-1D Trunk Blockage to CTL-Q End Otc w/ TGSR exc	LIS Trunk	Diagnostic	N/A	0	216	0.00%					
November 2015	WA	S27	Ordering and Provisioning	OP-8C Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	16	100.00%						
November 2015	WA	S27	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	31	83.78%						
November 2015	WA	S27	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	31	100.00%						
November 2015	WA	S27	Pre-Ordering	PO-5A(c) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	26	100.00%						
November 2015	WA	S27	Pre-Ordering	PO-5B(c) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	4	100.00%						
November 2015	WA	S39	Billing	BI-3A Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	2,785	27.85	100.00%					
November 2015	WA	S39	Billing	BI-4A UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	11	111.11%	0.00%	70.085	10.69%	-0.358502	-1.217954	
November 2015	WA	S39	Maintenance and Repair	MR-5A All Troubles Cleared w/ 4 Hour-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%	13	54.17%	49.83%	0.050154	-0.989509
November 2015	WA	S39	Maintenance and Repair	MR-6D Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	527	5.27	0.00%	21	5.38	4.26	-0.041125	-1.025802
November 2015	WA	S39	Maintenance and Repair	MR-7D Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0	1	0.00%	4	25	16.00%	-0.42796	-1.260182
November 2015	WA	S39	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	116	0.00%	0	1,144	0.00%		
November 2015	WA	S39	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	1	9	11.11%	57	2.863	13.97%	0.96226	-0.414887
November 2015	WA	S39	Ordering and Provisioning	OP-3E Interval Zone 2 Access	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	8	100.00%						
November 2015	WA	S39	Ordering and Provisioning	OP-5A New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	8	100.00%						
November 2015	WA	S39	Pre-Ordering	PO-2A All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	1	33.33%						
November 2015	WA	S39	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	1	100.00%						
November 2015	WA	S39	Pre-Ordering	PO-5A(b) FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	1	100.00%						
November 2015	WA	S39	Pre-Ordering	PO-5B(b) FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	3	100.00%						
November 2015	WA	S47	Billing	BI-4A UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	6	100.00%						
November 2015	WA	S66	Billing	BI-3A Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	414	414	100.00%					
November 2015	WA	S66	Billing	BI-4A UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	7	100.00%						
November 2015	WA	T02	Billing	BI-3A Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	9,849	9,849	100.00%					
November 2015	WA	T02	Billing	BI-3B Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	174	174	100.00%					
November 2015	WA	T02	Billing	BI-4A UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	24	24	100.00%					
November 2015	WA	T02	Billing	BI-4B Reciprocal Compensation (MOU)	Reciprocal Compensation	Diagnostic	N/A	174	174	100.00%					
November 2015	WA	T02	Maintenance and Repair	MR-8 Trouble Rate	LIS Trunk	Parity	N/A	0	4,968	0.00%	61.987	0.70%	-0.471814	-1.268842	
November 2015	WA	T02	Maintenance and Repair	MR-8 Trouble Rate	Residence	Parity	N/A	0	1	0.00%	5,021	374.643	1.34%	-0.116551	-1.070856
November 2015	WA	T02	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop Analog	Parity	N/A	0	122	0.00%	0	1,144	0.00%		
November 2015	WA	T02	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop Aggregate	Parity	N/A	0	578	0.00%	5,903	549.887	1.07%	-2.503105	-2.52178
November 2015	WA	T02	Network Performance	NI-3A Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	768	0.00%					
November 2015	WA	T02	Network Performance	NI-1B Trunk Blockage to CTL-Q End Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	24	0.00%					
November 2015	WA	T02	Network Performance	NI-1C Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Diagnostic	N/A	0	24	0.00%					
November 2015	WA	T02	Network Performance	NI-1D Trunk Blockage to CTL-Q End Otc w/ TGSR exc	LIS Trunk	Diagnostic	N/A	0	24	0.00%					
November 2015	WA	T02	Ordering and Provisioning	OP-8C Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	1,618	1,618	100.00%					
November 2015	WA	T02	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	1	7	14.29%					
November 2015	WA	T02	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	0	1	0.00%					
November 2015	WA	T02	Pre-Ordering	PO-3X Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	12,411	3	4.14					
November 2015	WA	T02	Pre-Ordering	PO-5A(c) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	1	100.00%						
November 2015	WA	T02	Pre-Ordering	PO-5B(b) FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	1	100.00%						
November 2015	WA	T02	Pre-Ordering	PO-5B(c) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	4	100.00%						
November 2015	WA	T24	Billing	BI-3A Billing Accuracy - Adjustments for Errors	LIS Trunk	Benchmark	95.00%	13	13	100.00%					
November 2015	WA	T24	Billing	BI-3B Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	2,670	2,670	100.00%					
November 2015	WA	T24	Billing	BI-4A UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	2	2	100.00%					
November 2015	WA	T24	Billing	BI-4B Reciprocal Compensation (MOU)	Reciprocal Compensation	Diagnostic	N/A	0	11	0.00%	70.085	10.69%	-0.152876	-1.092842	
November 2015	WA	T24	Maintenance and Repair	MR-8 Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	192	0.00%	57	2.838	2.01%	-0.473907	-1.268815
November 2015	WA	T24	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	64	0.00%	3	61.987	0.70%	-0.06625	-1.058516
November 2015	WA	T24	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	5	0.00%	0	1,144	0.00%		
November 2015	WA	T24	Network Performance	NI-1A Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Parity	N/A	0	168	0.00%	57	2.863	13.97%	-0.31842	-1.183565
November 2015	WA	T24	Network Performance	NI-1C Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LIS Trunk	Diagnostic	N/A	0	168	0.00%					
November 2015	WA	T24	Ordering and Provisioning	OP-3D Interval Zone 1 Access	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	0	1	0.00%	2	100.00%	0.00%		
November 2015	WA	T24	Ordering and Provisioning	OP-5A New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%					
November 2015	WA	T24	Pre-Ordering	PO-2A All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	2	4	50.00%					
November 2015	WA	T24	Pre-Ordering	PO-5A(b) FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	1	100.00%						

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
November 2015	WA	T24	Pre-Ordering	PO-5B(b) FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	3	3	100.00%	0.00%	5	99	5.05%	21.90%	-1.644854	-2
November 2015	WA	T24	Pre-Ordering	PO-9B Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	0	1	100.00%	0.00%	5	99	5.05%	21.90%	-1.644854	-2
November 2015	WA	T26	Billing	Bl-3A Billing Accuracy - Adjustments for Errors	Unbundled Loops and Resale Aggregate	Diagnostic	N/A	13,105	13,105	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T26	Billing	Bl-3B Billing Accuracy - Adjustments for Errors	Unbundled Loops and Resale Aggregate	Diagnostic	N/A	1,047	1,047	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T26	Billing	Bl-4A UnEs and Resale Aggregate	UnEs and Resale Aggregate	Parity	N/A	3	3	100.00%	0.00%	57	2,838	2.01%	14.03%	-0.863218	-1.985595
November 2015	WA	T26	Billing	Bl-4B Reciprocal Compensation (MOU)	UnEs and Resale Aggregate	Parity	N/A	1,047	1,047	100.00%	0.00%	57	2,838	2.01%	14.03%	-0.863218	-1.985595
November 2015	WA	T26	Maintenance and Repair	MR-6 Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	2,596	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.347268	-1.211124
November 2015	WA	T26	Maintenance and Repair	MR-8 Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1,320	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.347268	-1.211124
November 2015	WA	T26	Network Performance	Ni-1A Trunk Blockage to CTL-Q Tandem Otc w/ TSSR exc	US Trunk	Parity	N/A	0	1,320	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.347268	-1.211124
November 2015	WA	T26	Network Performance	Ni-1C Trunk Blockage to CTL-Q Tandem Otc w/ TSSR exc	US Trunk	Parity	N/A	0	1,320	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.347268	-1.211124
November 2015	WA	T26	Ordering and Provisioning	OP-4C Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	34	34	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T26	Ordering and Provisioning	OP-2A All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	8	8	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T26	Pre-Ordering	PO-5A(a) FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T26	Pre-Ordering	PO-5A(b) FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	8	8	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T26	Pre-Ordering	PO-5B(a) FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T26	Pre-Ordering	PO-5B(b) FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	8	8	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T32	Billing	Bl-3A Billing Accuracy - Adjustments for Errors	UnEs and Resale Aggregate	Diagnostic	N/A	546	546	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T32	Billing	Bl-3B Billing Accuracy - Adjustments for Errors	UnEs and Resale Aggregate	Diagnostic	N/A	63	63	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T39	Ordering and Provisioning	OP-4C Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	63	63	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T39	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	86	94	91.49%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T39	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	86	87	98.85%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T39	Pre-Ordering	PO-3X Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	3,51	3,51	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T39	Pre-Ordering	PO-5A(a) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	84	84	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T39	Pre-Ordering	PO-5B(a) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	90.00%	7	7	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T48	Billing	Bl-3A Billing Accuracy - Adjustments for Errors	UnEs and Resale Aggregate	Diagnostic	N/A	555	555	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T48	Maintenance and Repair	MR-8 Trouble Rate	US Trunk	Parity	N/A	0	624	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.172817	-1.105126
November 2015	WA	T48	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	31	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.172817	-1.105126
November 2015	WA	T48	Network Performance	Ni-1A Trunk Blockage to CTL-Q Tandem Otc w/ TSSR exc	US Trunk	Parity	N/A	0	96	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.172817	-1.105126
November 2015	WA	T48	Network Performance	Ni-1C Trunk Blockage to CTL-Q Tandem Otc w/ TSSR exc	US Trunk	Parity	N/A	0	96	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.172817	-1.105126
November 2015	WA	T49	Billing	Bl-3A Billing Accuracy - Adjustments for Errors	UnEs and Resale Aggregate	Diagnostic	N/A	5,180	5,180	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T49	Billing	Bl-4A UnEs and Resale Aggregate	UnEs and Resale Aggregate	Parity	N/A	2	2	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T49	Maintenance and Repair	MR-8 Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	24	0.00%	0.00%	57	2,838	2.01%	14.03%	-0.688416	-1.424607
November 2015	WA	T49	Network Performance	Ni-1A Trunk Blockage to CTL-Q Tandem Otc w/ TSSR exc	US Trunk	Parity	N/A	0	936	0.00%	0.00%	57	2,838	2.01%	14.03%	-0.688416	-1.424607
November 2015	WA	T49	Network Performance	Ni-1C Trunk Blockage to CTL-Q Tandem Otc w/ TSSR exc	US Trunk	Parity	N/A	0	936	0.00%	0.00%	57	2,838	2.01%	14.03%	-0.688416	-1.424607
November 2015	WA	T49	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	0	1	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.172817	-1.105126
November 2015	WA	T49	Pre-Ordering	PO-3C LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	22,08	1	22.08	0.00%	3	61,987	0.00%	0.70%	-0.172817	-1.105126
November 2015	WA	T50	Billing	Bl-3A Billing Accuracy - Adjustments for Errors	Unbundled Loop AGG-EELS	Diagnostic	95.00%	1	1	100.00%	0.00%	3	61,987	0.00%	0.70%	-0.172817	-1.105126
November 2015	WA	T57	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loops and Resale Aggregate	Parity	N/A	0	72	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.172817	-1.105126
November 2015	WA	T57	Network Performance	Ni-1A Trunk Blockage to CTL-Q Tandem Otc w/ TSSR exc	US Trunk	Parity	N/A	0	24	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.172817	-1.105126
November 2015	WA	T57	Network Performance	Ni-1C Trunk Blockage to CTL-Q Tandem Otc w/ TSSR exc	US Trunk	Parity	N/A	0	24	0.00%	0.00%	3	61,987	0.00%	0.70%	-0.172817	-1.105126
November 2015	WA	T69	Billing	Bl-3A Billing Accuracy - Adjustments for Errors	UnEs and Resale Aggregate	Diagnostic	N/A	381	381	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Billing	Bl-4A UnEs and Resale Aggregate	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Maintenance and Repair	MR-8 Trouble Rate	Residence	Parity	N/A	0	14	0.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-2A All Electronic LSRs	Resale Aggregate w/ UNE-F-POTS	Diagnostic	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	Resale Aggregate w/ UNE-F-POTS	Diagnostic	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5A(a) FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5A(b) FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(a) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Diagnostic	N/A	151	151	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(b) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	2	2	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(c) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(d) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(e) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(f) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(g) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(h) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(i) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(j) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(k) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(l) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(m) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-5B(n) FOCs on Time for Fully Electronic LSRs	UnEs and Resale Aggregate	Parity	N/A	1	1	100.00%	0.00%	70,085	70,904	98.84%	10.69%	-0.187232	-1.113829
November 2015	WA	T69	Pre-Ordering	PO-													

Month	State	Carrier	PID Category	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Percent	CTL-Q Deviation	Modified Z-Score	Parity Score
November 2015	WA	V15	Maintenance and Repair	MR-8 Trouble Rate	Residence	Parity	N/A	0	3	100.00%	0.00%	3,021	374,643	1.34%	11.50%	-0.116551	-1.070858
November 2015	WA	V15	Pre-Ordering	PO-2A All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	3	3	100.00%							
November 2015	WA	V15	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	3	3	100.00%							
November 2015	WA	V15	Pre-Ordering	PO-5A(a) FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	3	3	100.00%							
November 2015	WA	V18	Maintenance and Repair	MR-8 Trouble Rate	Residence	Parity	N/A	0	1	0.00%		5,021	374,643	1.34%	11.50%	-0.116551	-1.070858
November 2015	WA	V20	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	233	276	84.42%							
November 2015	WA	V20	Pre-Ordering	PO-3X Electronic LSRs Rejected Manually	LNP	Diagnostic	N/A	233	238	97.90%							
November 2015	WA	V20	Pre-Ordering	PO-5A(c) FOCs on Time for Fully Electronic LSRs	Product Aggregate	Benchmark	95.00%	9,12	8	1.09							
November 2015	WA	V20	Pre-Ordering	PO-5B(c) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	37	37	100.00%							
November 2015	WA	W23	Billing	BI-3A Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	17,942	17,942	100.00%							
November 2015	WA	W23	Billing	BI-3B Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	451	451	100.00%		70,085	70,904	98.84%	10.69%	-0.216196	-1.131438
November 2015	WA	W23	Billing	BI-4A Reciprocal Compensation (MOU)	Reciprocal Compensation	Diagnostic	N/A	451	451	100.00%							
November 2015	WA	W23	Maintenance and Repair	MR-5A All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	4	100.00%		14	24	58.33%	49.30%	-0.828079	-1.503436
November 2015	WA	W23	Maintenance and Repair	MR-5B All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	4	100.00%		14	33	42.42%	49.42%	-2.200386	-2.33774
November 2015	WA	W23	Maintenance and Repair	MR-8D Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	3.54	1	3.54		107,114	20	5.22	4.22	-0.327282	-1.98973
November 2015	WA	W23	Maintenance and Repair	MR-7D Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	1.45	4	0.26		186.48	27	6.55	7.24	-1.634415	-1.993654
November 2015	WA	W23	Maintenance and Repair	MR-7E Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	4	50.00%		7	34	20.59%	40.43%	0.728929	-0.556235
November 2015	WA	W23	Maintenance and Repair	MR-8 Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	5	95	5.26%		57	2,838	2.01%	14.03%	1.659448	0.08673
November 2015	WA	W23	Maintenance and Repair	MR-8 Trouble Rate	LS Trunk	Parity	N/A	0	1,382	0.00%		3	61,987	0.00%	0.70%	-0.256695	-1.15606
November 2015	WA	W23	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	307	0.00%		0	1,144	0.00%			
November 2015	WA	W23	Maintenance and Repair	MR-8 Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0	19	0.00%		57	2,863	1.99%	13.97%	-0.1619204	-1.37645
November 2015	WA	W23	Network Performance	NI-1A Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LS Trunk	Parity	N/A	0	552	0.00%							
November 2015	WA	W23	Network Performance	NI-1C Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LS Trunk	Diagnostic	N/A	0	552	0.00%							
November 2015	WA	W23	Pre-Ordering	PO-2A All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	2	2	100.00%							
November 2015	WA	W23	Pre-Ordering	PO-5A(b) FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG EELS	Benchmark	95.00%	2	2	100.00%							
November 2015	WA	W23	Pre-Ordering	MR-8 Trouble Rate	LS Trunk	Parity	N/A	0	1,704	0.00%		3	61,987	0.00%	0.70%	-0.283313	-1.172242
November 2015	WA	W34	Network Performance	NI-1A Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LS Trunk	Parity	N/A	0	600	0.00%							
November 2015	WA	W34	Network Performance	NI-1C Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LS Trunk	Diagnostic	N/A	0	600	0.00%							
November 2015	WA	W34	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	223	254	87.80%							
November 2015	WA	W34	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	233	230	96.96%							
November 2015	WA	W34	Pre-Ordering	PO-3X Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	44,59	13	3.28							
November 2015	WA	W34	Pre-Ordering	PO-5A(c) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	195	195	100.00%							
November 2015	WA	W34	Pre-Ordering	MR-8 Trouble Rate	LS Trunk	Benchmark	90.00%	30	30	100.00%							
November 2015	WA	X02	Maintenance and Repair	MR-8 Trouble Rate	LS Trunk	Parity	N/A	0	1,680	0.00%		3	61,987	0.00%	0.70%	-0.281364	-1.171057
November 2015	WA	X02	Network Performance	NI-1A Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LS Trunk	Parity	N/A	0	528	0.00%							
November 2015	WA	X02	Network Performance	NI-1C Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LS Trunk	Diagnostic	N/A	0	528	0.00%							
November 2015	WA	X02	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	3	8	33.33%							
November 2015	WA	X02	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	3	3	100.00%							
November 2015	WA	X02	Pre-Ordering	PO-3X Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	0.41	1	6.41							
November 2015	WA	X02	Pre-Ordering	PO-5A(c) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	3	3	100.00%							
November 2015	WA	X02	Pre-Ordering	PO-5B(c) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	6	6	100.00%							
November 2015	WA	Y03	Maintenance and Repair	MR-8 Trouble Rate	LS Trunk	Parity	N/A	0	768	0.00%		3	61,987	0.00%	0.70%	-0.191014	-1.16483
November 2015	WA	Y03	Network Performance	NI-1A Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LS Trunk	Parity	N/A	0	456	0.00%							
November 2015	WA	Y03	Network Performance	NI-1C Trunk Blockage to CTL-Q Tandem Otc w/ TGSR exc	LS Trunk	Diagnostic	N/A	0	456	0.00%							
November 2015	WA	Y03	Ordering and Provisioning	OP-8C Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	27	27	100.00%							
November 2015	WA	Y03	Pre-Ordering	PO-2A All Electronic LSRs	LNP	Diagnostic	N/A	28	33	84.85%							
November 2015	WA	Y03	Pre-Ordering	PO-2B All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	28	28	100.00%							
November 2015	WA	Y03	Pre-Ordering	PO-3X Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	3.25	2	1.43							
November 2015	WA	Y03	Pre-Ordering	PO-5A(c) FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	28	28	100.00%							
November 2015	WA	Y03	Pre-Ordering	PO-5B(c) FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	7	7	100.00%							
November 2015	WA	Z01	Billing	BI-4A UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	7	7	100.00%		70,085	70,904	98.84%	10.69%	-0.285984	-1.173872

