

Change in Mercer Island customers at various service levels between mid-1991 and late 1992:

mini-can increased 32%

one can decreased 4%

two cans decreased 13%

three cans doesn't have enough customers to be statistically significant

32 gal. totor increased 10%

60 gal. totor increased 2%

90 gal. totor decreased 10%

The trend toward downsizing has continued, although it slowed down during the last several months of 1993. (From late 1992 to the end of 1993, the number of customers with mini-cans increased another 24%, while the number of customers with 90-gal. toters decreased another 14%.)

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