



## Washington Movers Conference

of the Washington Trucking Associations

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James R. Tutton, Jr.  
Executive Director

July 20, 2007

Ms Betty Young  
Business Practices Investigations Compliance Specialist  
Washington Utilities and Transportation Commission  
P.O. Box 47250  
Olympia, WA 98504

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WASH. UT. & TP. COMM

Dear Betty,

When we last met we discussed several household goods moving issues including a possible option/exception for handling a customer's request to waive the requirement for an on-site visual inspection of the goods to be moved for proper preparation of a cost estimate for completing the relocation.

I submit the following as a possible example for inclusion in the new WAC 480-15 rules review:

### WAIVER OF PHYSICAL SURVEY REQUIREMENT

I understand that under Washington Administrative Code 480-15-630 I am entitled to receive a written cost estimate for transporting my household goods shipment. I further understand that my mover must conduct a physical on-site survey of the articles I intend to move and must provide the estimate of charges based on the physical survey. I also understand that I may waive my right to the physical survey of my goods by signing this waiver and providing it to my mover prior to the household goods being loaded on the truck.

Understanding my rights, my signature below indicates my desire to waive my right to receive a cost estimate based on a physical on-site survey of my shipment.

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

Moving companies should be required to keep a copy of the signed waiver in their files as an addendum to the bill of lading.

Sincerely,

James R. Tutton, Jr.  
Executive Director

CC  
Matt DiJulio, Western Van & Storage, President, WMC