

DESCRIPTION OF BHCP AFTER LSR IS SUBMITTED

The BHCP, as noted in the Service Interval Guide, is performed on a 7-day interval. After the LSR is submitted, an electronic interface in the Qwest CLEC Coordination Center (“QCCC”) produces a spreadsheet from information contained in the Scheduling Tool which is then emailed to the Qwest Central Office for review by the Qwest Central Office Technician (“COT”). This spreadsheet provides the COT with a summary of pertinent order information and the locations of the relevant cross connects on Qwest’s frames. This information will be sorted and prioritized in a way that minimizes the COTs’ travel on and between the InterConnection Distribution Frame (“ICDF”) and Main Distribution Frame (“MDF”) or COSMIC™ frame during pre-wiring and cutover.

The COTs pre-wire the CLEC’s connection to the Qwest frame on days 2 and/or 3 and test the circuit. The testing will confirm that there are no problems on Qwest’s side of the circuit, confirm whether the CLEC has dial tone (“DT”) present at the CFA, and (if DT exists) verify that the CLEC’s CFA is good. Testing at this stage gives both Qwest and the CLEC an early heads-up of any problems on their respective parts of the circuit with enough time left before the actual cut (two to three days) to fix the problem. If DT is not present on any of the CLEC’s lines in the batch at this step, the CLEC would be notified via the Status Tool.

On Due Date (“DD”), the Qwest COT will once again ANI both the CLEC DT and the DT of the CLECs UNE-P customer on the COSMIC frame. If a CLEC chooses to “Trap and Trace” this ANI test, the CLEC will have instantaneous notification that the cutover of that line is about to begin. Upon finding the correct ANI and after confirming that the line is not in use, the COT will perform the lift and lay on each line. A final ANI test will be conducted at the final facility appearance in the CO. Again, if a CLEC exercises its option to “trap and trace” this ANI test, it will have instantaneous notification that the lift and lay of that line is complete and the porting of the customer’s telephone number can begin. After the first lift and lay and every 25 thereafter, the COT will update the order status to reflect the order’s completion, which will be reflected in the Status Tool as well.