



Performance Results
Washington
March 2009 - February 2010
Qwest's Performance Assurance Plans (PAPs)

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	February 2010	13026605	5456722	2.39	0.53	3553144	1137441	3.12	-194.29	(119.12)
	January 2010	14633643	6122414	2.39	0.52	4130792	1305823	3.16	-215.81	(132.20)
	December 2009	16730671	6870833	2.44	0.59	4601072	1482725	3.1	-204.39	(125.26)
	November 2009	14012041	5857697	2.39	0.53	3919294	1259198	3.11	-191.11	(117.18)
	October 2009	16691656	7001916	2.38	0.52	6848463	1502001	4.56	-280.92	(171.78)
	September 2009	16434194	6807754	2.41	0.53	4647616	1526391	3.04	-192.58	(118.08)
	August 2009	15719534	6457666	2.43	0.54	4486051	1436436	3.12	-209.21	(128.19)
	July 2009	16708117	7231094	2.31	0.61	4907713	1616551	3.04	-238.24	(145.84)
	June 2009	18066264	7347436	2.46	0.53	5082209	1685057	3.02	-185.50	(113.78)
	May 2009	18052231	7295264	2.47	0.53	5443248	1657491	3.28	-237.74	(145.54)
	April 2009	18229608	7236716	2.52	0.54	5112010	1637532	3.12	-202.86	(124.33)
	March 2009	18291157	7354654	2.49	0.55	5389329	1790078	3.01	-191.01	(117.13)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	February 2010	30782087	30785374	99.99%	0.0103	0	0	0.00%	0.00
January 2010		34347307	34393445	99.87%	0.0366	0	0	0.00%	0.00	(0.15)
December 2009		37565484	37565838	100.00%	0.0031	0	0	0.00%	0.00	(0.16)
November 2009		33217394	33218152	100.00%	0.0048	0	0	0.00%	0.00	(0.16)
October 2009		40107040	40107041	100.00%	0.0002	0	0	0.00%	0.00	(0.16)
September 2009		41744439	41744956	100.00%	0.0035	0	0	0.00%	0.00	(0.16)
August 2009		38954038	38954038	100.00%	0	0	0	0.00%	0.00	(0.16)
July 2009		43535785	43535816	100.00%	0.0008	0	0	0.00%	0.00	(0.16)
June 2009		46627769	46628118	100.00%	0.0027	0	0	0.00%	0.00	(0.16)
May 2009		45504734	45504771	100.00%	0.0009	0	0	0.00%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	February 2010	3052901	1295977	2.36	0.54	3553144	1137441	3.12	-162.55	(99.82)
	January 2010	3323780	1412526	2.35	0.51	4130792	1305823	3.16	-179.58	(110.18)
	December 2009	3759612	1565612	2.4	0.57	4601072	1482725	3.1	-169.65	(104.14)
	November 2009	3267505	1389878	2.35	0.54	3919294	1259198	3.11	-161.29	(99.06)
	October 2009	3919306	1669218	2.35	0.51	6848463	1502001	4.56	-228.31	(139.80)
	September 2009	3909456	1645041	2.38	0.51	4647616	1526391	3.04	-162.59	(99.85)
	August 2009	3845606	1602868	2.4	0.51	4486051	1436436	3.12	-176.53	(108.32)
	July 2009	4029986	1764221	2.28	0.59	4907713	1616551	3.04	-197.27	(120.93)
	June 2009	4446938	1831933	2.43	0.51	5082209	1685057	3.02	-156.80	(96.33)
	May 2009	4443182	1814091	2.45	0.53	5443248	1657491	3.28	-196.32	(120.36)
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	February 2010	9973704	4160745	2.4	0.52	3553144	1137441	3.12	-186.75	(114.53)
	January 2010	11309863	4709888	2.4	0.53	4130792	1305823	3.16	-207.31	(127.04)
	December 2009	12971059	5305221	2.44	0.59	4601072	1482725	3.1	-196.28	(120.33)
	November 2009	10744536	4467819	2.4	0.52	3919294	1259198	3.11	-182.75	(112.10)
	October 2009	12772350	5332698	2.4	0.52	6848463	1502001	4.56	-272.05	(166.39)
	September 2009	12524738	5162713	2.43	0.53	4647616	1526391	3.04	-183.64	(112.65)
	August 2009	11873928	4854798	2.45	0.55	4486051	1436436	3.12	-199.79	(122.46)
	July 2009	12678131	5466873	2.32	0.62	4907713	1616551	3.04	-228.80	(140.10)
	June 2009	13619326	5515503	2.47	0.54	5082209	1685057	3.02	-176.64	(108.39)

	May 2009	13609049	5481173	2.48	0.53	5443248	1657491	3.28	-228.39	(139.85)
	April 2009	13616082	5391939	2.53	0.55	5112010	1637532	3.12	-194.71	(119.38)
	March 2009	13645333	5465647	2.5	0.55	5389329	1790078	3.01	-181.49	(111.34)
BI-2 Invoices Delivered within 10 Days All Parity by Design	February 2010	1109	1109	100.00%	0	0	0	0.00%	0.00	0.00
	January 2010	1258	1258	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1187	1188	99.92%	0.029	0	0	0.00%	0.00	0.00
	November 2009	1064	1064	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1304	1304	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1075	1076	99.91%	0.0305	0	0	0.00%	0.00	0.00
	August 2009	1134	1134	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1239	1239	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1080	1080	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1255	1255	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1311	1313	99.85%	0.039	0	0	0.00%	0.00	0.00
	March 2009	1175	1175	100.00%	0	0	0	0.00%	0.00	0.00
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	February 2010	2474296	2475275	99.96%	0.0199	0	0	0.00%	0.00
January 2010		2468313	2473119	99.81%	0.044	0	0	0.00%	0.00	(0.06)
December 2009		2962795	2962795	100.00%	0	0	0	0.00%	0.00	(0.06)
November 2009		2030619	2030679	100.00%	0.0054	0	0	0.00%	0.00	(0.06)
October 2009		2508366	2508366	100.00%	0	0	0	0.00%	0.00	(0.06)
September 2009		2532393	2532393	100.00%	0	0	0	0.00%	0.00	(0.06)
August 2009		2537378	2537468	100.00%	0.006	0	0	0.00%	0.00	(0.06)
July 2009		2513961	2514423	99.98%	0.0136	0	0	0.00%	0.00	(0.06)
June 2009		2559751	2559926	99.99%	0.0083	0	0	0.00%	0.00	(0.06)
May 2009		2476896	2476896	100.00%	0	0	0	0.00%	0.00	(0.06)
April 2009		2583034	2583132	100.00%	0.0062	0	0	0.00%	0.00	(0.06)
March 2009		2606552	2607164	99.98%	0.0153	0	0	0.00%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95		February 2010	32835	33175	98.98%	0.1007	0	0	0.00%	0.00
	January 2010	29453	29453	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2009	33135	33135	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2009	37693	37693	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2009	34324	34324	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2009	35483	35483	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2009	35638	35638	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2009	33666	33666	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2009	36137	36137	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	38389	38389	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	39183	39183	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	36675	36675	100.00%	0	0	0	0.00%	0.00	(0.16)
	BI-4A Billing Completeness UNEs and Resale Aggregate Parity	February 2010	8469	8474	99.94%	0.0243	96675	97071	99.59%	-4.83
January 2010		7097	7101	99.94%	0.0237	90166	90502	99.63%	-4.20	(3.55)
December 2009		6420	6437	99.74%	0.0513	89747	90093	99.62%	-1.50	(1.91)
November 2009		8300	8304	99.95%	0.0219	108518	108999	99.56%	-5.21	(4.17)
October 2009		7461	7494	99.56%	0.0662	107251	107724	99.56%	0.02	(0.99)
September 2009		7913	7924	99.86%	0.0372	104414	104862	99.57%	-3.80	(3.31)
August 2009		7428	7440	99.84%	0.0401	112548	112962	99.63%	-2.84	(2.72)
July 2009		6971	7000	99.59%	0.0642	113787	114346	99.51%	-0.87	(1.53)
June 2009		8095	8101	99.93%	0.0272	112452	113256	99.29%	-6.59	(5.00)
May 2009		7585	7591	99.92%	0.0281	113677	114080	99.65%	-3.90	(3.37)
April 2009		8790	8815	99.72%	0.0532	116277	116627	99.70%	-0.27	(1.17)
March 2009		8903	8964	99.32%	0.0822	111236	111662	99.62%	4.42	1.69
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95		February 2010	33175	33175	100.00%	0	0	0	0.00%	0.00
	January 2010	29453	29453	100.00%	0	0	0	0.00%	0.00	(0.16)

	December 2009	33135	33135	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2009	37693	37693	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2009	34324	34324	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2009	35483	35483	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2009	35638	35638	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2009	33666	33666	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2009	36137	36137	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	38389	38389	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	39183	39183	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	36675	36675	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing	February 2010	175	177	98.87%	0.1057	0	0	0.00%	0.00	(0.12)
- Acknowledgment All Benchmark 0.95	January 2010	217	219	99.09%	0.0951	0	0	0.00%	0.00	(0.13)
	December 2009	144	146	98.63%	0.1162	0	0	0.00%	0.00	(0.11)
	November 2009	218	224	97.32%	0.1615	0	0	0.00%	0.00	(0.07)
	October 2009	204	204	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2009	157	158	99.37%	0.0793	0	0	0.00%	0.00	(0.14)
	August 2009	231	232	99.57%	0.0655	0	0	0.00%	0.00	(0.14)
	July 2009	287	288	99.65%	0.0588	0	0	0.00%	0.00	(0.15)
	June 2009	363	366	99.18%	0.0902	0	0	0.00%	0.00	(0.13)
	May 2009	234	234	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	207	208	99.52%	0.0692	0	0	0.00%	0.00	(0.14)
	March 2009	222	222	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-5B Billing Accuracy & Claims Processing	February 2010	164	223	73.54%	0.4411	0	0	0.00%	0.00	0.68
- Resolution All Benchmark 0.95	January 2010	142	150	94.67%	0.2247	0	0	0.00%	0.00	0.01
	December 2009	181	240	75.42%	0.4306	0	0	0.00%	0.00	0.62
	November 2009	150	360	41.67%	0.493	0	0	0.00%	0.00	1.68
	October 2009	177	180	98.33%	0.128	0	0	0.00%	0.00	(0.11)
	September 2009	136	136	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2009	242	242	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2009	222	224	99.11%	0.0941	0	0	0.00%	0.00	(0.13)
	June 2009	270	278	97.12%	0.1672	0	0	0.00%	0.00	(0.07)
	May 2009	220	245	89.80%	0.3027	0	0	0.00%	0.00	0.16
	April 2009	171	197	86.80%	0.3385	0	0	0.00%	0.00	0.26
	March 2009	123	215	57.21%	0.4948	0	0	0.00%	0.00	1.19
CP-1A Scheduled Interval 90 Calendar	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Days or Less All Benchmark 90	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	78	1	78.00	0	0	0	0.00	0.00	(0.40)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	71	1	71.00	0	0	0	0.00	0.00	(0.63)
CP-1B Scheduled Interval 91 to 120	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Calendar Days All Benchmark 120	January 2010	74	1	74.00	0	0	0	0.00	0.00	(1.15)
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	July 2009	62	1	62.00	0	0	0	0.00	0.00	(1.45)
	June 2009	585	5	117.00	3	0	0	0.00	0.00	(0.08)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	206	3	68.67	2	0	0	0.00	0.00	(1.28)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
CP-1C Scheduled Interval 121 to 150	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Calendar Days All Benchmark 150	January 2010	209	2	104.50	25	0	0	0.00	0.00	(0.91)
	December 2009	280	3	93.33	4	0	0	0.00	0.00	(1.13)
	November 2009	255	2	127.50	1	0	0	0.00	0.00	(0.45)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	70	1	70.00	0	0	0	0.00	0.00	(1.60)
	August 2009	288	2	144.00	0	0	0	0.00	0.00	(0.12)
	July 2009	150	1	150.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	February 2010	6	6	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	January 2010	3	3	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	December 2009	4	4	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	November 2009	6	6	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	October 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	September 2009	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	August 2009	3	3	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	July 2009	3	3	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	June 2009	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	May 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	February 2010	56	6	9.33	0.82	0	0	0.00	0.00	(0.20)
	January 2010	20	2	10.00	0	0	0	0.00	0.00	0.00
	December 2009	18	2	9.00	1.41	0	0	0.00	0.00	(0.30)
	November 2009	40	4	10.00	0.82	0	0	0.00	0.00	0.00
	October 2009	78	5	15.60	13.67	0	0	0.00	0.00	1.68
	September 2009	54	6	9.00	1.1	0	0	0.00	0.00	(0.30)
	August 2009	28	3	9.33	1.15	0	0	0.00	0.00	(0.20)
	July 2009	40	5	8.00	2.83	0	0	0.00	0.00	(0.60)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	35	4	8.75	0.96	0	0	0.00	0.00	(0.38)
	April 2009	8	1	8.00	0	0	0	0.00	0.00	(0.60)
	March 2009	66	8	8.25	1.49	0	0	0.00	0.00	(0.53)

CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	February 2010	6	6	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	January 2010	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	December 2009	3	3	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	November 2009	3	4	75.00%	43.30%	0	0	0.00%	0.00	0.50
	October 2009	4	5	80.00%	40.00%	0	0	0.00%	0.00	0.33
	September 2009	6	6	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	August 2009	3	3	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	July 2009	5	5	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	June 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	May 2009	4	4	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	April 2009	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	March 2009	8	8	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	DA-1 Speed of Answer - Directory Assistance Parity by Design	February 2010	0	0	:00	0	7.16	1	:24	0.00
January 2010		0	0	:00	0	7.33	1	:12	0.00	0.00
December 2009		0	0	:00	0	6.52	1	:48	0.00	0.00
November 2009		0	0	:00	0	4.28	1	:12	0.00	0.00
October 2009		0	0	:00	0	6.85	1	:00	0.00	0.00
September 2009		0	0	:00	0	6.83	1	:12	0.00	0.00
August 2009		0	0	:00	0	7.54	1	:36	0.00	0.00
July 2009		0	0	:00	0	7.8	1	:00	0.00	0.00
June 2009		0	0	:00	0	7.6	1	:00	0.00	0.00
May 2009		0	0	:00	0	8.05	1	:00	0.00	0.00
April 2009		0	0	:00	0	7.45	1	:00	0.00	0.00
March 2009		0	0	:00	0	7.97	1	:48	0.00	0.00
DB-1A Time to Update Databases E911 Parity by Design		February 2010	389.573611	48432	0:12	0	0	0	0:00	0.00
	January 2010	339.40625	47498	0:10	0	0	0	0:00	0.00	0.00
	December 2009	368.297917	50274	0:11	0	0	0	0:00	0.00	0.00
	November 2009	0	49879	0:12	0	0	0	0:00	0.00	0.00
	October 2009	0	62676	0:17	0	0	0	0:00	0.00	0.00
	September 2009	0	55391	0:14	0	0	0	0:00	0.00	0.00
	August 2009	0	56430	0:14	0	0	0	0:00	0.00	0.00
	July 2009	0	61477	0:12	0	0	0	0:00	0.00	0.00
	June 2009	0	66296	0:12	0	0	0	0:00	0.00	0.00
	May 2009	402.078472	56923	0:10	0	0	0	0:00	0.00	0.00
	April 2009	0	62609	0:11	0	0	0	0:00	0.00	0.00
	March 2009	0	74403	0:12	0	0	0	0:00	0.00	0.00
	DB-1B Time to Update Databases LIDB Parity by Design	February 2010	3285873	3143045	:00	0	0	0	:00	0.00
January 2010		2966788	2829637	:00	0	0	0	:00	0.00	0.00
December 2009		3327017	3181496	:00	0	0	0	:00	0.00	0.00
November 2009		3212663	3085150	:36	0	0	0	:00	0.00	0.00
October 2009		4458666	4310658	:12	0	0	0	:00	0.00	0.00
September 2009		3686138	3560157	:36	0	0	0	:00	0.00	0.00
August 2009		3609243	3495263	:12	0	0	0	:00	0.00	0.00
July 2009		3880200	3753843	:12	0	0	0	:00	0.00	0.00
June 2009		4321165	4136923	:36	0	0	0	:00	0.00	0.00
May 2009		3434453	3276896	:00	0	0	0	:00	0.00	0.00
April 2009		3578693	3420617	:00	0	0	0	:00	0.00	0.00
March 2009		3485099	3353703	:36	0	0	0	:00	0.00	0.00
DB-1C-1 Time to Update Databases Directory Listing Parity by Design		February 2010	42689.16	186982	:12	0.42	0	0	:00	0.00
	January 2010	41463.64	182701	:12	0.42	0	0	:00	0.00	0.00
	December 2009	47515.02	200233	:36	0.43	0	0	:00	0.00	0.00
	November 2009	45526.75	201496	:12	0.42	0	0	:00	0.00	0.00
	October 2009	51440.9	206006	:00	0.43	0	0	:00	0.00	0.00

	September 2009	57263.35	219406	:24	0.44	0	0	:00	0.00	0.00
	August 2009	52673.15	221424	:36	0.43	0	0	:00	0.00	0.00
	July 2009	76465.52	260153	:36	0.46	0	0	:00	0.00	0.00
	June 2009	65053.84	261917	:00	0.43	0	0	:00	0.00	0.00
	May 2009	53996.03	218946	:00	0.43	0	0	:00	0.00	0.00
	April 2009	71554.91	239674	:00	0.46	0	0	:00	0.00	0.00
	March 2009	84382.69	248370	:36	0.47	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates	February 2010	134288	137033	98.00%	0.1401	0	0	0.00%	0.00	0.00
Directory Listing Parity by Design	January 2010	135253	137645	98.26%	0.1307	0	0	0.00%	0.00	0.00
	December 2009	143814	146079	98.45%	0.1236	0	0	0.00%	0.00	0.00
	November 2009	145351	147740	98.38%	0.1261	0	0	0.00%	0.00	0.00
	October 2009	157115	159717	98.37%	0.1266	0	0	0.00%	0.00	0.00
	September 2009	167400	170003	98.47%	0.1228	0	0	0.00%	0.00	0.00
	August 2009	167237	169656	98.57%	0.1186	0	0	0.00%	0.00	0.00
	July 2009	199647	201891	98.89%	0.1048	0	0	0.00%	0.00	0.00
	June 2009	205066	207783	98.69%	0.1136	0	0	0.00%	0.00	0.00
	May 2009	169324	171557	98.70%	0.1133	0	0	0.00%	0.00	0.00
	April 2009	185997	188541	98.65%	0.1154	0	0	0.00%	0.00	0.00
	March 2009	194791	197518	98.62%	0.1167	0	0	0.00%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All	February 2010	27360	27360	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	January 2010	29880	29880	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	28662	28680	99.94%	0	0	0	0.00%	0.00	0.00
	October 2009	29494	29580	99.71%	0	0	0	0.00%	0.00	0.00
	September 2009	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	28743	29280	98.17%	0	0	0	0.00%	0.00	0.00
	May 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	29755	29760	99.98%	0	0	0	0.00%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA	February 2010	27360	27360	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	January 2010	29880	29880	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	29760	29760	100.00%	0	0	0	0.00%	0.00	0.00
GA-3 Gateway Availability - EB-TA	February 2010	38880	38880	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	January 2010	42840	42840	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	42918	43200	99.35%	0	0	0	0.00%	0.00	0.00
	November 2009	41411	41460	99.88%	0	0	0	0.00%	0.00	0.00
	October 2009	43140	43140	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	41626	41760	99.68%	0	0	0	0.00%	0.00	0.00
	August 2009	42705	42840	99.68%	0	0	0	0.00%	0.00	0.00
	July 2009	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	41618	41760	99.66%	0	0	0	0.00%	0.00	0.00
	May 2009	42767	42840	99.83%	0	0	0	0.00%	0.00	0.00

	April 2009	41760	41760	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	42874	42900	99.94%	0	0	0	0.00%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	February 2010	20160	20160	100.00%	0	0	0	0.00%	0.00	0.00
	January 2010	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	21060	21060	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	22500	22500	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	February 2010	37860	37860	100.00%	0	0	0	0.00%	0.00
January 2010		41565	41565	100.00%	0	0	0	0.00%	0.00	0.00
December 2009		41962	42180	99.48%	0	0	0	0.00%	0.00	0.00
November 2009		40380	40380	100.00%	0	0	0	0.00%	0.00	0.00
October 2009		41925	41925	100.00%	0	0	0	0.00%	0.00	0.00
September 2009		40740	40740	100.00%	0	0	0	0.00%	0.00	0.00
August 2009		41430	41565	99.68%	0	0	0	0.00%	0.00	0.00
July 2009		42180	42180	100.00%	0	0	0	0.00%	0.00	0.00
June 2009		40740	40740	100.00%	0	0	0	0.00%	0.00	0.00
May 2009		41565	41565	100.00%	0	0	0	0.00%	0.00	0.00
April 2009		40740	40740	100.00%	0	0	0	0.00%	0.00	0.00
March 2009		41267	41820	98.68%	0	0	0	0.00%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95		February 2010	0	0	0.00%	0	0	0	0.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	February 2010	27360	27360	100.00%	0	0	0	0.00%	0.00
January 2010		29880	29880	100.00%	0	0	0	0.00%	0.00	0.00
December 2009		30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
November 2009		28662	28680	99.94%	0	0	0	0.00%	0.00	0.00
October 2009		29494	29580	99.71%	0	0	0	0.00%	0.00	0.00
September 2009		29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
August 2009		29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
July 2009		30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
June 2009		28800	29280	98.36%	0	0	0	0.00%	0.00	0.00
May 2009		29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
April 2009		28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
March 2009		29755	29760	99.98%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity		February 2010	0	0	0.00%	0	0	0	0.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	2	50.00%	0.5	12	25	48.00%	0.05	(1.39)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	25	45	55.56%	0.88	(1.10)
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	13	37	35.14%	1.34	(0.80)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	February 2010	2	12	16.67%	0.3727	666	1951	34.14%	-1.27	(1.77)
Trouble Reports Business Parity	January 2010	3	7	42.86%	0.4949	794	2476	32.07%	0.61	(0.85)
	December 2009	7	12	58.33%	0.493	777	2208	35.19%	1.67	(0.18)
	November 2009	8	15	53.33%	0.4989	811	2304	35.20%	1.47	(1.28)
	October 2009	5	16	31.25%	0.4635	863	2504	34.46%	-0.27	(1.16)
	September 2009	3	10	30.00%	0.4583	757	2116	35.78%	-0.38	(1.23)
	August 2009	6	9	66.67%	0.4714	869	2484	34.98%	1.99	(0.02)
	July 2009	4	11	36.36%	0.481	782	2282	34.27%	0.15	(1.08)
	June 2009	1	6	16.67%	0.3727	853	2472	34.51%	-0.92	(1.56)
	May 2009	3	12	25.00%	0.433	811	2303	35.21%	-0.74	(1.45)
	April 2009	4	8	50.00%	0.5	732	2250	32.53%	1.05	(0.58)
	March 2009	1	5	20.00%	0.4	800	2460	32.52%	-0.60	(1.36)
MR-10 Customer and Non-Qwest Related	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports Centrex Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	1	0.00%	0	22	97	22.68%	-0.54	(1.33)
	November 2009	0	1	0.00%	0	26	84	30.95%	-0.67	(1.40)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	33	87	37.93%	-0.78	(1.47)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	February 2010	0	1	0.00%	0	7	29	24.14%	-0.55	(1.34)
Trouble Reports Centrex 21 Parity	January 2010	1	2	50.00%	0.5	6	31	19.35%	1.06	(0.82)
	December 2009	0	2	0.00%	0	10	29	34.48%	-0.99	(1.60)
	November 2009	2	3	66.67%	0.4714	8	35	22.86%	1.73	(0.40)
	October 2009	3	5	60.00%	0.4899	12	38	31.58%	1.29	(0.53)
	September 2009	2	4	50.00%	0.5	8	30	26.67%	0.99	(0.74)
	August 2009	1	3	33.33%	0.4714	10	40	25.00%	0.32	(1.15)
	July 2009	3	4	75.00%	0.433	14	30	46.67%	1.07	(0.68)
	June 2009	0	2	0.00%	0	4	37	10.81%	-0.48	(1.29)
	May 2009	1	2	50.00%	0.5	9	36	25.00%	0.79	(0.94)
	April 2009	2	3	66.67%	0.4714	6	31	19.35%	1.98	(0.32)
	March 2009	1	4	25.00%	0.433	12	29	41.38%	-0.62	(1.38)
MR-10 Customer and Non-Qwest Related	February 2010	1	1	100.00%	0	47	162	29.01%	1.56	(0.67)
Trouble Reports DS0 Parity	January 2010	2	2	100.00%	0	54	212	25.47%	2.41	(0.09)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	47	215	21.86%	1.89	(0.54)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	81	259	31.27%	-0.67	(1.41)

	June 2009	2	3	66.67%	0.4714	67	209	32.06%	1.28	(0.59)
	May 2009	0	1	0.00%	0	62	218	28.44%	-0.63	(1.38)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	3	66.67%	0.4714	59	216	27.31%	1.52	(0.46)
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	1	0.00%	0	52	214	24.30%	-0.57	(1.34)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	1	0.00%	0	42	158	26.58%	-0.60	(1.36)
	October 2009	0	2	0.00%	0	57	214	26.64%	-0.85	(1.52)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	57	261	21.84%	1.89	(0.53)
	July 2009	2	2	100.00%	0	74	269	27.51%	2.29	(0.14)
	June 2009	1	1	100.00%	0	60	235	25.53%	1.70	(0.61)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	55	227	24.23%	2.49	(0.06)
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	1	0.00%	0	135	144	93.75%	-3.86	(3.35)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	100	105	95.24%	0.22	(2.02)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	2	0.00%	0	127	135	94.07%	-5.59	(4.40)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	129	132	97.73%	-6.53	(4.97)
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	41	104	39.42%	-0.80	(1.49)
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	February 2010	7	11	63.64%	0.481	3	6	50.00%	0.54	(0.98)
	January 2010	9	9	100.00%	0	4	6	66.67%	1.34	(0.35)
	December 2009	5	6	83.33%	0.3727	5	6	83.33%	0.00	(1.00)
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	9	13	69.23%	0.4615	6	9	66.67%	0.13	(1.20)
	September 2009	7	8	87.50%	0.3307	2	3	66.67%	0.65	(0.99)
	August 2009	6	6	100.00%	0	2	2	100.00%	0.00	0.00
	July 2009	7	8	87.50%	0.3307	0	1	0.00%	0.00	(0.54)
	June 2009	9	12	75.00%	0.433	4	9	44.44%	1.39	(0.41)
	May 2009	1	1	100.00%	0	1	2	50.00%	0.82	(1.26)
	April 2009	4	4	100.00%	0	7	7	100.00%	0.00	0.00
	March 2009	2	4	50.00%	0.5	2	2	100.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Trouble Reports PBX Parity	January 2010	1	2	50.00%	0.5	15	44	34.09%	0.46	(1.12)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	2	0.00%	0	17	38	44.74%	-1.24	(1.75)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	16	38	42.11%	1.16	(0.90)
	June 2009	2	5	40.00%	0.4899	15	38	39.47%	0.02	(1.26)
	May 2009	1	1	100.00%	0	9	31	29.03%	1.54	(0.70)
	April 2009	0	1	0.00%	0	21	59	35.59%	-0.74	(1.45)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2010	1	2	50.00%	0.5	4719	12693	37.18%	0.38	(1.16)
	MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	January 2010	1	3	33.33%	0.4714	6102	17122	35.64%	-0.08
December 2009		3	5	60.00%	0.4899	5717	14934	38.28%	1.00	(0.66)
November 2009		1	4	25.00%	0.433	6114	16216	37.70%	-0.52	(1.32)
October 2009		1	2	50.00%	0.5	6067	15619	38.84%	0.32	(1.20)
September 2009		3	3	100.00%	0	5326	13670	38.96%	2.17	(0.05)
August 2009		5	12	41.67%	0.493	6070	15894	38.19%	0.25	(1.02)
July 2009		7	16	43.75%	0.4961	6431	15923	40.39%	0.27	(0.98)
June 2009		3	7	42.86%	0.4949	6682	16692	40.03%	0.15	(1.12)
May 2009		4	5	80.00%	0.4	5622	14571	38.58%	1.90	(0.13)
April 2009		2	5	40.00%	0.4899	5342	14318	37.31%	0.12	(1.18)
March 2009		5	6	83.33%	0.3727	5391	14250	37.83%	2.30	0.13
February 2010		1	3	33.33%	0.4714	3	8	37.50%	-0.13	(1.08)
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity		January 2010	1	2	50.00%	0.5	2	3	66.67%	-0.39
	December 2009	1	2	50.00%	0.5	4	4	100.00%	0.00	0.00
	November 2009	3	5	60.00%	0.4899	2	7	28.57%	1.19	(0.70)
	October 2009	2	3	66.67%	0.4714	4	7	57.14%	0.28	(1.26)
	September 2009	0	2	0.00%	0	5	9	55.56%	-1.43	(1.87)
	August 2009	0	2	0.00%	0	1	6	16.67%	-0.55	(1.33)
	July 2009	1	3	33.33%	0.4714	2	7	28.57%	0.15	(1.33)
	June 2009	1	3	33.33%	0.4714	3	6	50.00%	-0.47	(1.29)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	2	50.00%	0.5	4	10	40.00%	0.26	(1.29)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2009		1	1	100.00%	0	42	158	26.58%	1.66	(0.63)
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2009		1	1	100.00%	0	50	228	21.93%	1.88	(0.54)
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2010		61	105	58.10%	0.4934	7	22	31.82%	2.41	0.23
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity		January 2010	57	102	55.88%	0.4965	3	23	13.04%	5.51
	December 2009	67	113	59.29%	0.4913	9	25	36.00%	2.20	0.15
	November 2009	67	120	55.83%	0.4966	8	23	34.78%	1.94	(0.01)
	October 2009	68	133	51.13%	0.4999	12	25	48.00%	0.29	(0.96)
	September 2009	76	140	54.29%	0.4982	4	20	20.00%	3.59	0.63

	August 2009	84	150	56.00%	0.4964	7	48	14.58%	7.08	2.07
	July 2009	90	169	53.25%	0.4989	25	45	55.56%	-0.28	(1.17)
	June 2009	107	150	71.33%	0.4522	14	36	38.89%	3.59	1.07
	May 2009	62	119	52.10%	0.4996	13	37	35.14%	1.89	(0.01)
	April 2009	90	141	63.83%	0.4805	9	26	34.62%	2.88	0.55
	March 2009	82	140	58.57%	0.4926	11	25	44.00%	1.35	(0.31)
MR-10 Customer and Non-Qwest Related	February 2010	2	2	100.00%	0	43	196	21.94%	2.65	(0.00)
Trouble Reports Unbundled Loop - 4 Wire	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Non-Loaded Parity	December 2009	2	2	100.00%	0	55	213	25.82%	2.39	(0.10)
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	50	228	21.93%	-0.53	(1.32)
	August 2009	1	1	100.00%	0	57	261	21.84%	1.89	(0.53)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	55	227	24.23%	1.76	(0.58)
MR-10 Customer and Non-Qwest Related	February 2010	25	38	65.79%	0.4744	7	22	31.82%	2.72	0.39
Trouble Reports Unbundled Loop - ADSL	January 2010	21	39	53.85%	0.4985	3	23	13.04%	4.61	0.83
Qualified Parity	December 2009	35	56	62.50%	0.4841	9	25	36.00%	2.30	0.20
	November 2009	14	19	73.68%	0.4403	8	23	34.78%	2.63	0.35
	October 2009	17	25	68.00%	0.4665	12	25	48.00%	1.42	(0.30)
	September 2009	6	10	60.00%	0.4899	4	20	20.00%	2.58	0.07
	August 2009	8	15	53.33%	0.4989	7	48	14.58%	3.71	0.59
	July 2009	14	19	73.68%	0.4403	25	45	55.56%	1.33	(0.34)
	June 2009	2	5	40.00%	0.4899	14	36	38.89%	0.05	(1.25)
	May 2009	4	5	80.00%	0.4	13	37	35.14%	1.97	(0.13)
	April 2009	5	8	62.50%	0.4841	9	26	34.62%	1.45	(0.40)
	March 2009	8	12	66.67%	0.4714	11	25	44.00%	1.30	(0.43)
MR-10 Customer and Non-Qwest Related	February 2010	31	104	29.81%	0.4574	43	196	21.94%	1.57	(0.17)
Trouble Reports Unbundled Loop - DS1	January 2010	28	136	20.59%	0.4043	52	214	24.30%	-0.79	(1.48)
Capable Parity	December 2009	32	159	20.13%	0.4009	55	213	25.82%	-1.24	(1.75)
	November 2009	34	136	25.00%	0.433	42	158	26.58%	-0.31	(1.19)
	October 2009	45	193	23.32%	0.4228	57	214	26.64%	-0.76	(1.46)
	September 2009	35	146	23.97%	0.4269	50	228	21.93%	0.47	(0.79)
	August 2009	36	147	24.49%	0.43	57	261	21.84%	0.62	(0.70)
	July 2009	39	158	24.68%	0.4312	74	269	27.51%	-0.63	(1.38)
	June 2009	33	156	21.15%	0.4084	60	235	25.53%	-0.97	(1.59)
	May 2009	34	133	25.56%	0.4362	52	241	21.58%	0.90	(0.54)
	April 2009	30	129	23.26%	0.4225	76	225	33.78%	-2.01	(2.22)
	March 2009	36	142	25.35%	0.435	55	227	24.23%	0.24	(0.92)
MR-10 Customer and Non-Qwest Related	February 2010	1	3	33.33%	0.4714	43	196	21.94%	0.47	(1.04)
Trouble Reports Unbundled Loop - XDSL	January 2010	2	5	40.00%	0.4899	52	214	24.30%	0.81	(0.78)
Parity	December 2009	1	3	33.33%	0.4714	55	213	25.82%	0.30	(1.15)
	November 2009	4	12	33.33%	0.4714	42	158	26.58%	0.51	(0.87)
	October 2009	2	8	25.00%	0.433	57	214	26.64%	-0.10	(1.06)
	September 2009	2	4	50.00%	0.5	50	228	21.93%	1.35	(0.53)
	August 2009	6	9	66.67%	0.4714	57	261	21.84%	3.20	0.52
	July 2009	3	9	33.33%	0.4714	74	269	27.51%	0.38	(0.96)
	June 2009	2	5	40.00%	0.4899	60	235	25.53%	0.73	(0.82)
	May 2009	4	10	40.00%	0.4899	52	241	21.58%	1.39	(0.40)
	April 2009	1	4	25.00%	0.433	76	225	33.78%	-0.37	(1.22)

	March 2009	4	7	57.14%	0.4949	55	227	24.23%	2.00	(0.10)
MR-10 Customer and Non-Qwest Related	February 2010	167	365	45.75%	0.4982	5385	14644	36.77%	3.51	1.08
Trouble Reports Unbundled Loop Analog Parity	January 2010	214	436	49.08%	0.4999	6896	19598	35.19%	6.01	2.54
	December 2009	157	346	45.38%	0.4979	6494	17142	37.88%	2.84	0.68
	November 2009	207	446	46.41%	0.4987	6925	18520	37.39%	3.89	1.31
	October 2009	196	403	48.64%	0.4998	6931	18124	38.24%	4.25	1.52
	September 2009	180	347	51.87%	0.4996	6084	15787	38.54%	5.05	1.99
	August 2009	177	371	47.71%	0.4995	6939	18378	37.76%	3.91	1.32
	July 2009	172	375	45.87%	0.4983	7213	18205	39.62%	2.45	0.45
	June 2009	199	418	47.61%	0.4994	7535	19164	39.32%	3.43	1.04
	May 2009	225	413	54.48%	0.498	6433	16874	38.12%	6.76	3.01
	April 2009	168	345	48.70%	0.4998	6074	16568	36.66%	4.59	1.71
	March 2009	202	368	54.89%	0.4976	6191	16710	37.05%	7.01	3.14
	MR-10 Customer and Non-Qwest Related	February 2010	2	6	33.33%	0.4714	7	22	31.82%	0.07
Trouble Reports Unbundled Loop ISDN Capable Parity	January 2010	1	2	50.00%	0.5	3	23	13.04%	1.49	(0.68)
	December 2009	6	12	50.00%	0.5	9	25	36.00%	0.83	(0.72)
	November 2009	2	8	25.00%	0.433	8	23	34.78%	-0.50	(1.30)
	October 2009	5	10	50.00%	0.5	12	25	48.00%	0.11	(1.16)
	September 2009	4	9	44.44%	0.4969	4	20	20.00%	1.52	(0.44)
	August 2009	3	8	37.50%	0.4841	7	48	14.58%	1.70	(0.35)
	July 2009	3	10	30.00%	0.4583	25	45	55.56%	-1.47	(1.89)
	June 2009	4	6	66.67%	0.4714	14	36	38.89%	1.29	(0.50)
	May 2009	4	7	57.14%	0.4949	13	37	35.14%	1.12	(0.59)
	April 2009	8	13	61.54%	0.4865	9	26	34.62%	1.67	(0.24)
	March 2009	1	3	33.33%	0.4714	11	25	44.00%	-0.35	(1.21)
	MR-10 Customer and Non-Qwest Related	February 2010	24	66	36.36%	0.481	5385	14644	36.77%	-0.07
Trouble Reports UNE - P (POTS) Parity	January 2010	23	72	31.94%	0.4663	6896	19598	35.19%	-0.58	(1.35)
	December 2009	12	38	31.58%	0.4648	6494	17142	37.88%	-0.80	(1.49)
	November 2009	24	73	32.88%	0.4698	6925	18520	37.39%	-0.80	(1.48)
	October 2009	31	81	38.27%	0.486	6930	18123	38.24%	0.01	(1.06)
	September 2009	28	82	34.15%	0.4742	6083	15786	38.53%	-0.81	(1.50)
	August 2009	33	73	45.21%	0.4977	6939	18378	37.76%	1.31	(0.28)
	July 2009	17	54	31.48%	0.4644	7213	18205	39.62%	-1.22	(1.74)
	June 2009	30	73	41.10%	0.492	7535	19164	39.32%	0.31	(0.88)
	May 2009	31	61	50.82%	0.4999	6433	16874	38.12%	2.04	0.15
	April 2009	26	70	37.14%	0.4832	6074	16568	36.66%	0.08	(1.02)
	March 2009	25	59	42.37%	0.4941	6191	16710	37.05%	0.85	(0.57)
	MR-10 Customer and Non-Qwest Related	February 2010	1	1	100.00%	0	7	29	24.14%	1.74
Trouble Reports UNE P (Centrex 21) Parity	January 2010	0	1	0.00%	0	6	31	19.35%	-0.48	(1.29)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	2	50.00%	0.5	8	35	22.86%	0.89	(0.90)
	October 2009	1	2	50.00%	0.5	12	38	31.58%	0.55	(1.08)
	September 2009	2	3	66.67%	0.4714	8	30	26.67%	1.49	(0.51)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	1	0.00%	0	9	36	25.00%	-0.57	(1.35)
	April 2009	0	1	0.00%	0	6	31	19.35%	-0.48	(1.29)
	March 2009	0	1	0.00%	0	12	29	41.38%	-0.83	(1.50)
	MR-10 Customer and Non-Qwest Related	February 2010	2	5	40.00%	0.4899	25	58	43.10%	-0.13
Trouble Reports UNE P (Centrex) Parity	January 2010	2	4	50.00%	0.5	24	86	27.91%	0.96	(0.73)
	December 2009	2	5	40.00%	0.4899	22	97	22.68%	0.90	(0.74)
	November 2009	1	7	14.29%	0.3499	26	84	30.95%	-0.92	(1.56)

	October 2009	1	4	25.00%	0.433	25	75	33.33%	-0.34	(1.21)
	September 2009	0	1	0.00%	0	15	71	21.13%	-0.51	(1.31)
	August 2009	3	5	60.00%	0.4899	33	87	37.93%	0.99	(0.68)
	July 2009	2	6	33.33%	0.4714	16	57	28.07%	0.27	(1.09)
	June 2009	1	5	20.00%	0.4	29	100	29.00%	-0.43	(1.26)
	May 2009	0	1	0.00%	0	20	73	27.40%	-0.61	(1.37)
	April 2009	1	2	50.00%	0.5	30	100	30.00%	0.61	(1.03)
	March 2009	4	7	57.14%	0.4949	28	97	28.87%	1.59	(0.31)
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	319	480	66.46%	-0.71	(1.43)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	1185	1194	99.25%	-0.09	(1.05)
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	1334	1339	99.63%	-0.06	(1.04)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	1085	1090	99.54%	-0.07	(1.04)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	February 2010	6465	7488	86.34%	0.3434	202289	240954	83.95%	-5.54	(4.37)
	January 2010	7859	9497	82.75%	0.3778	213181	280546	75.99%	-15.18	(10.23)
	December 2009	7032	8067	87.17%	0.3344	216034	253903	85.09%	-5.17	(4.15)
	November 2009	7687	8468	90.78%	0.2893	226078	260059	86.93%	-10.33	(7.28)
	October 2009	8851	9739	90.88%	0.2879	272629	319445	85.34%	-15.22	(10.25)
	September 2009	8682	9565	90.77%	0.2895	276033	317512	86.94%	-10.96	(7.66)
	August 2009	9528	10779	88.39%	0.3203	331384	374927	88.39%	-0.03	(1.02)
	July 2009	10184	11824	86.13%	0.3456	340826	396771	85.90%	-0.71	(1.43)
	June 2009	10271	11994	85.63%	0.3507	332768	387909	85.79%	0.47	(0.72)
	May 2009	8265	9573	86.34%	0.3435	295858	358628	82.50%	-9.76	(6.93)
	April 2009	9513	10736	88.61%	0.3177	325546	372096	87.49%	-3.45	(3.10)
	March 2009	9196	10038	91.61%	0.2772	296725	338083	87.77%	-11.59	(8.04)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	February 2010	1	2	50.00%	0.5	550	665	82.71%	1.22	(0.71)
	January 2010	1	4	25.00%	0.433	466	946	49.26%	0.97	(0.72)
	December 2009	3	3	100.00%	0	542	749	72.36%	-1.07	(1.65)
	November 2009	2	2	100.00%	0	571	873	65.41%	-1.03	(1.62)
	October 2009	1	2	50.00%	0.5	742	914	81.18%	1.13	(0.75)
	September 2009	3	3	100.00%	0	606	690	87.83%	-0.64	(1.39)
	August 2009	2	3	66.67%	0.4714	678	837	81.00%	0.63	(0.95)
	July 2009	6	7	85.71%	0.3499	672	779	86.26%	0.04	(1.23)
	June 2009	1	1	100.00%	0	739	828	89.25%	-0.35	(1.21)
	May 2009	5	5	100.00%	0	691	824	83.86%	-0.98	(1.59)
	April 2009	1	1	100.00%	0	724	812	89.16%	-0.35	(1.21)
	March 2009	2	2	100.00%	0	710	822	86.37%	-0.56	(1.34)
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	34	42	80.95%	-0.48	(1.29)
	November 2009	1	1	100.00%	0	37	41	90.24%	-0.32	(1.20)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	23	29	79.31%	-0.50	(1.31)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	2	50.00%	0.5	10	14	71.43%	0.63	(1.06)
	November 2009	0	1	0.00%	0	7	13	53.85%	1.04	(1.00)
	October 2009	0	1	0.00%	0	12	13	92.31%	3.34	(0.35)
	September 2009	2	2	100.00%	0	10	11	90.91%	-0.41	(1.25)
	August 2009	1	1	100.00%	0	13	16	81.25%	-0.47	(1.28)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	14	15	93.33%	-0.26	(1.16)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	12	13	92.31%	-0.28	(1.17)
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	February 2010	1	3	33.33%	0.4714	3842	4746	80.95%	2.10	(0.20)
	January 2010	1	2	50.00%	0.5	3685	6948	53.04%	0.09	(1.35)
	December 2009	0	1	0.00%	0	4040	5587	72.31%	1.62	(0.64)
	November 2009	3	6	50.00%	0.5	4224	6371	66.30%	0.84	(0.73)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	4894	5721	85.54%	-0.41	(1.25)
	June 2009	2	2	100.00%	0	5148	6017	85.56%	-0.58	(1.35)
	May 2009	1	1	100.00%	0	4739	5779	82.00%	-0.47	(1.28)
	April 2009	2	3	66.67%	0.4714	4945	5588	88.49%	1.18	(0.69)
	March 2009	4	4	100.00%	0	4820	5691	84.70%	-0.85	(1.52)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	2	3	66.67%	0.4714	3685	6948	53.04%	-0.47	(1.29)

	December 2009	1	1	100.00%	0	4040	5587	72.31%	-0.62	(1.38)
	November 2009	1	2	50.00%	0.5	4224	6371	66.30%	0.49	(1.09)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	3	3	100.00%	0	4391	5139	85.44%	-0.71	(1.43)
	August 2009	2	3	66.67%	0.4714	4907	6058	81.00%	0.63	(0.95)
	July 2009	2	2	100.00%	0	4894	5721	85.54%	-0.58	(1.35)
	June 2009	2	2	100.00%	0	5148	6017	85.56%	-0.58	(1.35)
	May 2009	2	2	100.00%	0	4739	5779	82.00%	-0.66	(1.40)
	April 2009	3	3	100.00%	0	4945	5588	88.49%	-0.62	(1.38)
	March 2009	2	2	100.00%	0	4820	5691	84.70%	-0.60	(1.37)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	1	0.00%	0	7	9	77.78%	1.77	(0.68)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	3	5	60.00%	-0.75	(1.45)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	3	3	100.00%	0	12	12	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	February 2010	1	1	100.00%	0	3292	4081	80.67%	-0.49	(1.30)
	January 2010	1	1	100.00%	0	3219	6002	53.63%	-0.93	(1.57)
	December 2009	1	2	50.00%	0.5	3498	4838	72.30%	0.70	(0.97)
	November 2009	1	1	100.00%	0	3653	5498	66.44%	-0.71	(1.43)
	October 2009	1	1	100.00%	0	4077	5350	76.21%	-0.56	(1.34)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	4	4	100.00%	0	4229	5221	81.00%	-0.97	(1.59)
	July 2009	6	6	100.00%	0	4222	4942	85.43%	-1.01	(1.61)
	June 2009	2	2	100.00%	0	4409	5189	84.97%	-0.59	(1.36)
	May 2009	1	1	100.00%	0	4048	4955	81.70%	-0.47	(1.29)
	April 2009	1	1	100.00%	0	4221	4776	88.38%	-0.36	(1.22)
	March 2009	1	1	100.00%	0	4110	4869	84.41%	-0.43	(1.26)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	February 2010	21	24	87.50%	0.3307	3842	4746	80.95%	-0.81	(1.50)
	January 2010	14	29	48.28%	0.4997	3685	6948	53.04%	0.51	(0.80)
	December 2009	12	17	70.59%	0.4556	4040	5587	72.31%	0.16	(1.04)
	November 2009	16	23	69.57%	0.4601	4224	6371	66.30%	-0.33	(1.20)
	October 2009	23	30	76.67%	0.423	4819	6264	76.93%	0.03	(1.09)
	September 2009	28	28	100.00%	0	4391	5139	85.44%	-2.18	(2.32)
	August 2009	14	17	82.35%	0.3812	4907	6058	81.00%	-0.14	(1.09)
	July 2009	24	26	92.31%	0.2665	4894	5721	85.54%	-0.98	(1.59)
	June 2009	23	25	92.00%	0.2713	5148	6017	85.56%	-0.91	(1.56)
	May 2009	13	17	76.47%	0.4242	4739	5779	82.00%	0.59	(0.79)
	April 2009	19	19	100.00%	0	4945	5588	88.49%	-1.57	(1.95)
	March 2009	18	20	90.00%	0.3	4820	5691	84.70%	-0.66	(1.40)
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	7	13	53.85%	-0.89	(1.54)
	October 2009	1	1	100.00%	0	12	13	92.31%	-0.28	(1.17)
	September 2009	0	1	0.00%	0	10	11	90.91%	3.03	(0.41)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	8	10	80.00%	-0.48	(1.29)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24	February 2010	1	1	100.00%	0	21	23	91.30%	-0.30	(1.18)
Hours UNE P (Centrex) Parity	January 2010	2	2	100.00%	0	28	34	82.35%	-0.64	(1.39)
	December 2009	3	3	100.00%	0	34	42	80.95%	-0.81	(1.49)
	November 2009	5	5	100.00%	0	37	41	90.24%	-0.69	(1.42)
	October 2009	1	1	100.00%	0	31	33	93.94%	-0.25	(1.15)
	September 2009	0	1	0.00%	0	26	32	81.25%	2.05	(0.51)
	August 2009	1	1	100.00%	0	23	29	79.31%	-0.50	(1.31)
	July 2009	4	4	100.00%	0	13	16	81.25%	-0.86	(1.52)
	June 2009	3	3	100.00%	0	32	36	88.89%	-0.59	(1.36)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	37	43	86.05%	-0.40	(1.24)
	March 2009	3	3	100.00%	0	31	38	81.58%	-0.79	(1.48)
MR-3B Out of Service Cleared within 24	February 2010	4	4	100.00%	0	161	189	85.19%	-0.83	(1.50)
Hours Business Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	2	2	100.00%	0	157	217	72.35%	-0.87	(1.53)
	November 2009	0	3	0.00%	0	111	168	66.07%	2.40	0.05
	October 2009	0	1	0.00%	0	177	220	80.45%	2.02	(0.49)
	September 2009	2	2	100.00%	0	152	199	76.38%	-0.78	(1.48)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	186	213	87.32%	-0.54	(1.33)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	2	2	100.00%	0	159	191	83.25%	-0.63	(1.38)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3B Out of Service Cleared within 24	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours PBX Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	5	6	83.33%	-0.41	(1.25)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3B Out of Service Cleared within 24	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Residence Parity	January 2010	1	1	100.00%	0	954	1649	57.85%	-0.85	(1.52)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	996	1476	67.48%	-0.69	(1.42)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	1289	1608	80.16%	-0.70	(1.43)
	July 2009	1	1	100.00%	0	1133	1470	77.07%	-0.55	(1.33)
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	February 2010	2	3	66.67%	0.4714	1222	1490	82.01%	0.69	(0.92)
	January 2010	9	11	81.82%	0.3857	1133	1941	58.37%	-1.57	(1.96)
	December 2009	0	4	0.00%	0	1074	1571	68.36%	2.94	0.41
	November 2009	4	8	50.00%	0.5	1107	1644	67.34%	1.04	(0.58)
	October 2009	4	5	80.00%	0.4	1241	1650	75.21%	-0.25	(1.15)
	September 2009	3	7	42.86%	0.4949	1142	1539	74.20%	1.89	(0.14)
	August 2009	6	9	66.67%	0.4714	1488	1852	80.35%	1.03	(0.60)
	July 2009	3	3	100.00%	0	1309	1684	77.73%	-0.93	(1.56)
	June 2009	4	4	100.00%	0	1415	1767	80.08%	-1.00	(1.61)
	May 2009	2	2	100.00%	0	1097	1327	82.67%	-0.65	(1.39)
	April 2009	9	9	100.00%	0	1175	1436	81.82%	-1.41	(1.86)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2010	0	1	0.00%	0	1	1	100.00%	0.00	(1.00)
	MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Business Parity		December 2009	0	0	0.00%	0	0	0	0.00%	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	68	71	95.77%	-0.21	(1.13)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	94	95	98.95%	-0.10	(1.06)
	May 2009	1	1	100.00%	0	63	64	98.44%	-0.13	(1.08)
	April 2009	1	1	100.00%	0	70	73	95.89%	-0.21	(1.13)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	November 2009	2	2	100.00%	0	271	303	89.44%	-0.48
October 2009		2	2	100.00%	0	275	296	92.91%	-0.39	(1.24)
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		1	1	100.00%	0	466	480	97.08%	-0.17	(1.11)
March 2009		2	2	100.00%	0	465	490	94.90%	-0.33	(1.20)
February 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2009		2	2	100.00%	0	271	303	89.44%	-0.48	(1.29)
October 2009		1	1	100.00%	0	275	296	92.91%	-0.28	(1.17)
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	2	2	100.00%	0	271	303	89.44%	-0.48	(1.29)
	October 2009	1	1	100.00%	0	275	296	92.91%	-0.28	(1.17)

	September 2009	1	1	100.00%	0	348	364	95.60%	-0.21	(1.13)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Residence Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	436	468	93.16%	-0.27	(1.16)
	June 2009	1	1	100.00%	0	453	466	97.21%	-0.17	(1.10)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	February 2010	3	3	100.00%	0	267	311	85.85%	-0.70	(1.43)
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	2	2	100.00%	0	271	303	89.44%	-0.48	(1.29)
	October 2009	3	3	100.00%	0	275	296	92.91%	-0.48	(1.29)
	September 2009	3	4	75.00%	0.433	348	364	95.60%	2.00	(0.43)
	August 2009	1	1	100.00%	0	476	517	92.07%	-0.29	(1.18)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	547	561	97.50%	-0.23	(1.14)
	May 2009	2	2	100.00%	0	438	447	97.99%	-0.20	(1.12)
	April 2009	3	3	100.00%	0	466	480	97.08%	-0.30	(1.18)
	March 2009	2	2	100.00%	0	465	490	94.90%	-0.33	(1.20)
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	October 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	February 2010	28	28	100.00%	0	14	14	100.00%	0.00	0.00
	January 2010	28	28	100.00%	0	20	20	100.00%	0.00	0.00
	December 2009	31	31	100.00%	0	16	16	100.00%	0.00	0.00
	November 2009	37	38	97.37%	0.1601	12	12	100.00%	0.00	(1.43)
	October 2009	51	51	100.00%	0	12	12	100.00%	0.00	0.00
	September 2009	36	36	100.00%	0	14	15	93.33%	-0.87	(1.53)
	August 2009	38	38	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	64	64	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	34	34	100.00%	0	14	15	93.33%	-0.86	(1.52)
	May 2009	39	39	100.00%	0	20	20	100.00%	0.00	0.00

	April 2009	36	37	97.30%	0.1622	14	14	100.00%	0.00	(1.36)
	March 2009	33	33	100.00%	0	9	9	100.00%	0.00	0.00
MR-3D Out of Service Cleared within 24	February 2010	8	8	100.00%	0	14	14	100.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	January 2010	18	18	100.00%	0	20	20	100.00%	0.00	0.00
Parity	December 2009	16	16	100.00%	0	16	16	100.00%	0.00	0.00
	November 2009	3	3	100.00%	0	12	12	100.00%	0.00	0.00
	October 2009	5	5	100.00%	0	12	12	100.00%	0.00	0.00
	September 2009	3	3	100.00%	0	14	15	93.33%	-0.42	(1.26)
	August 2009	5	5	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	4	4	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)
	May 2009	1	1	100.00%	0	20	20	100.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	9	9	100.00%	0.00	0.00
MR-3D Out of Service Cleared within 24	February 2010	1	1	100.00%	0	74	74	100.00%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	85	87	97.70%	-0.15	(1.09)
	November 2009	3	3	100.00%	0	59	59	100.00%	0.00	0.00
	October 2009	3	3	100.00%	0	78	78	100.00%	0.00	0.00
	September 2009	1	1	100.00%	0	103	103	100.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	5	5	100.00%	0	96	97	98.97%	-0.22	(1.14)
	June 2009	3	3	100.00%	0	98	98	100.00%	0.00	0.00
	May 2009	3	3	100.00%	0	90	92	97.83%	-0.25	(1.15)
	April 2009	1	1	100.00%	0	71	72	98.61%	-0.12	(1.07)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3D Out of Service Cleared within 24	February 2010	137	146	93.84%	0.2405	4059	5000	81.18%	-3.86	(3.34)
Hours Unbundled Loop Analog Parity	January 2010	124	132	93.94%	0.2386	3906	7245	53.91%	-9.14	(6.56)
	December 2009	112	114	98.25%	0.1313	4337	5914	73.33%	-5.96	(4.62)
	November 2009	137	165	83.03%	0.3754	4464	6637	67.26%	-4.26	(3.59)
	October 2009	133	136	97.79%	0.1469	5059	6523	77.56%	-5.60	(4.40)
	September 2009	108	109	99.08%	0.0953	4697	5459	86.04%	-3.89	(3.37)
	August 2009	127	131	96.95%	0.1721	5288	6468	81.76%	-4.46	(3.71)
	July 2009	138	140	98.57%	0.1187	5305	6145	86.33%	-4.17	(3.53)
	June 2009	139	140	99.29%	0.0842	5603	6480	86.47%	-4.39	(3.67)
	May 2009	127	129	98.45%	0.1235	5107	6153	83.00%	-4.62	(3.81)
	April 2009	107	109	98.17%	0.1342	5342	5991	89.17%	-3.00	(2.82)
	March 2009	109	110	99.09%	0.0949	5216	6107	85.41%	-4.03	(3.45)
MR-3D Out of Service Cleared within 24	February 2010	1	1	100.00%	0	14	14	100.00%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	3	3	100.00%	0	16	16	100.00%	0.00	0.00
	November 2009	2	2	100.00%	0	12	12	100.00%	0.00	0.00
	October 2009	1	1	100.00%	0	12	12	100.00%	0.00	0.00
	September 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)
	August 2009	4	4	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	5	5	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	1	1	100.00%	0	14	15	93.33%	-0.26	(1.16)
	May 2009	0	1	0.00%	0	20	20	100.00%	0.00	0.01
	April 2009	3	3	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3E Out of Service Cleared within 24	February 2010	1	1	100.00%	0	1	1	100.00%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	December 2009	3	3	100.00%	0	0	0	0.00%	0.00	0.00

	November 2009	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	3	3	100.00%	0	1	1	100.00%	0.00	0.00
	August 2009	7	7	100.00%	0	4	4	100.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	May 2009	5	5	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	5	5	100.00%	0	5	5	100.00%	0.00	0.00
MR-3E Out of Service Cleared within 24	February 2010	4	4	100.00%	0	1	1	100.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	December 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	4	4	100.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
MR-3E Out of Service Cleared within 24	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	71	71	100.00%	0.00	0.00
	November 2009	1	1	100.00%	0	57	57	100.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3E Out of Service Cleared within 24	February 2010	5	5	100.00%	0	1272	1547	82.22%	-1.04	(1.63)
Hours Unbundled Loop Analog Parity	January 2010	19	20	95.00%	0.2179	1162	1978	58.75%	-3.28	(2.99)
	December 2009	22	22	100.00%	0	1106	1610	68.70%	-3.14	(2.91)
	November 2009	24	24	100.00%	0	1138	1681	67.70%	-3.36	(3.04)
	October 2009	14	16	87.50%	0.3307	1276	1687	75.64%	-1.10	(1.67)
	September 2009	15	15	100.00%	0	1184	1583	74.79%	-2.24	(2.36)
	August 2009	15	16	93.75%	0.2421	1583	1959	80.81%	-1.31	(1.80)
	July 2009	14	14	100.00%	0	1392	1788	77.85%	-1.99	(2.21)
	June 2009	21	21	100.00%	0	1507	1865	80.80%	-2.22	(2.35)
	May 2009	20	20	100.00%	0	1167	1400	83.36%	-1.98	(2.21)
	April 2009	18	18	100.00%	0	1244	1513	82.22%	-1.96	(2.19)
	March 2009	17	17	100.00%	0	1140	1352	84.32%	-1.77	(2.07)
MR-3E Out of Service Cleared within 24	February 2010	1	1	100.00%	0	1	1	100.00%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	October 2009	2	2	100.00%	0	1	1	100.00%	0.00	0.00
	September 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	2	2	100.00%	0	4	4	100.00%	0.00	0.00

	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	February 2010	2	2	100.00%	0	743	762	97.51%	-0.23	(1.14)
	January 2010	3	4	75.00%	0.433	890	1074	82.87%	0.42	(1.05)
	December 2009	3	3	100.00%	0	825	863	95.60%	-0.37	(1.23)
	November 2009	2	2	100.00%	0	885	993	89.12%	-0.49	(1.30)
	October 2009	2	2	100.00%	0	1000	1039	96.25%	-0.28	(1.17)
	September 2009	3	3	100.00%	0	799	819	97.56%	-0.27	(1.17)
	August 2009	2	3	66.67%	0.4714	911	949	96.00%	2.59	(0.28)
	July 2009	7	7	100.00%	0	872	898	97.10%	-0.46	(1.28)
	June 2009	2	2	100.00%	0	931	958	97.18%	-0.24	(1.15)
	May 2009	5	5	100.00%	0	923	954	96.75%	-0.41	(1.25)
	April 2009	1	1	100.00%	0	913	933	97.86%	-0.15	(1.09)
	March 2009	2	2	100.00%	0	933	957	97.49%	-0.23	(1.14)
MR-4A All Troubles Cleared within 48 Hours Centrex Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	40	42	95.24%	-0.22	(1.13)
	November 2009	1	1	100.00%	0	40	42	95.24%	-0.22	(1.13)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	28	31	90.32%	-0.32	(1.20)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)
	November 2009	0	1	0.00%	0	12	14	85.71%	2.37	(0.49)
	October 2009	1	1	100.00%	0	17	17	100.00%	0.00	0.00
	September 2009	2	2	100.00%	0	12	13	92.31%	-0.38	(1.23)
	August 2009	2	2	100.00%	0	19	19	100.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	19	19	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)
MR-4A All Troubles Cleared within 48	February 2010	3	3	100.00%	0	5860	6038	97.05%	-0.30	(1.18)

Hours Line Sharing Parity	January 2010	2	2	100.00%	0	7227	8810	82.03%	-0.66	(1.40)	
	December 2009	1	1	100.00%	0	6518	7048	92.48%	-0.29	(1.17)	
	November 2009	6	6	100.00%	0	7087	7852	90.26%	-0.80	(1.49)	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	1	1	100.00%	0	6733	6863	98.11%	-0.14	(1.08)	
	June 2009	2	2	100.00%	0	7116	7323	97.17%	-0.24	(1.15)	
	May 2009	1	1	100.00%	0	6859	7106	96.52%	-0.19	(1.12)	
	April 2009	3	3	100.00%	0	6678	6847	97.53%	-0.28	(1.17)	
	March 2009	4	4	100.00%	0	6839	7041	97.13%	-0.34	(1.21)	
	MR-4A All Troubles Cleared within 48	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Hours Line Splitting Parity	January 2010	2	3	66.67%	0.4714	7227	8810	82.03%	0.69	(0.92)
		December 2009	1	1	100.00%	0	6518	7048	92.48%	-0.29	(1.17)
	November 2009	1	2	50.00%	0.5	7087	7852	90.26%	1.92	(0.46)	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	4	4	100.00%	0	6157	6306	97.64%	-0.31	(1.19)	
	August 2009	5	5	100.00%	0	7048	7313	96.38%	-0.43	(1.26)	
	July 2009	2	2	100.00%	0	6733	6863	98.11%	-0.20	(1.12)	
	June 2009	2	2	100.00%	0	7116	7323	97.17%	-0.24	(1.15)	
	May 2009	3	3	100.00%	0	6859	7106	96.52%	-0.33	(1.20)	
	April 2009	3	3	100.00%	0	6678	6847	97.53%	-0.28	(1.17)	
	March 2009	2	2	100.00%	0	6839	7041	97.13%	-0.24	(1.15)	
MR-4A All Troubles Cleared within 48	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Hours PBX Parity	January 2010	1	1	100.00%	0	8	9	88.89%	-0.34	(1.20)	
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00	
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	3	3	100.00%	0	12	12	100.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
MR-4A All Troubles Cleared within 48	February 2010	1	1	100.00%	0	5117	5276	96.99%	-0.18	(1.11)	
Hours Residence Parity	January 2010	1	1	100.00%	0	6337	7736	81.92%	-0.47	(1.29)	
	December 2009	1	2	50.00%	0.5	5693	6185	92.05%	2.20	(0.38)	
	November 2009	2	2	100.00%	0	6202	6859	90.42%	-0.46	(1.28)	
	October 2009	1	1	100.00%	0	6281	6594	95.25%	-0.22	(1.14)	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	4	4	100.00%	0	6137	6364	96.43%	-0.38	(1.23)	
	July 2009	7	7	100.00%	0	5861	5965	98.26%	-0.35	(1.21)	
	June 2009	2	2	100.00%	0	6185	6365	97.17%	-0.24	(1.15)	
	May 2009	1	1	100.00%	0	5936	6152	96.49%	-0.19	(1.12)	
	April 2009	1	1	100.00%	0	5765	5914	97.48%	-0.16	(1.10)	
	March 2009	1	1	100.00%	0	5906	6084	97.07%	-0.17	(1.11)	
MR-4A All Troubles Cleared within 48	February 2010	30	30	100.00%	0	5860	6038	97.05%	-0.95	(1.58)	
Hours UNE - P (POTS) Parity	January 2010	25	33	75.76%	0.4285	7227	8810	82.03%	0.94	(0.55)	
	December 2009	18	19	94.74%	0.2233	6518	7048	92.48%	-0.37	(1.23)	
	November 2009	25	27	92.59%	0.2619	7087	7852	90.26%	-0.41	(1.25)	
	October 2009	31	31	100.00%	0	7281	7633	95.39%	-1.22	(1.74)	
	September 2009	32	32	100.00%	0	6157	6306	97.64%	-0.88	(1.53)	

	August 2009	18	18	100.00%	0	7048	7313	96.38%	-0.82	(1.50)
	July 2009	27	27	100.00%	0	6733	6863	98.11%	-0.72	(1.44)
	June 2009	28	28	100.00%	0	7116	7323	97.17%	-0.90	(1.55)
	May 2009	19	21	90.48%	0.2935	6859	7106	96.52%	1.51	(0.41)
	April 2009	23	23	100.00%	0	6678	6847	97.53%	-0.76	(1.46)
	March 2009	25	26	96.15%	0.1923	6839	7041	97.13%	0.30	(1.05)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	1	1	100.00%	0	16	19	84.21%	-0.42	(1.26)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	12	14	85.71%	-0.39	(1.24)
	October 2009	1	1	100.00%	0	17	17	100.00%	0.00	0.00
	September 2009	1	1	100.00%	0	12	13	92.31%	-0.28	(1.17)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	15	15	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	14	15	93.33%	-0.26	(1.16)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	February 2010	2	2	100.00%	0	24	24	100.00%	0.00	0.00
	January 2010	2	2	100.00%	0	33	36	91.67%	-0.42	(1.25)
	December 2009	3	3	100.00%	0	40	42	95.24%	-0.37	(1.23)
	November 2009	5	5	100.00%	0	40	42	95.24%	-0.47	(1.29)
	October 2009	2	2	100.00%	0	33	34	97.06%	-0.24	(1.15)
	September 2009	1	1	100.00%	0	35	36	97.22%	-0.17	(1.10)
	August 2009	1	1	100.00%	0	28	31	90.32%	-0.32	(1.20)
	July 2009	4	4	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	3	3	100.00%	0	38	40	95.00%	-0.38	(1.23)
	May 2009	1	1	100.00%	0	27	29	93.10%	-0.27	(1.16)
	April 2009	1	1	100.00%	0	47	48	97.92%	-0.14	(1.09)
	March 2009	3	3	100.00%	0	39	42	92.86%	-0.46	(1.28)
MR-4B All Troubles Cleared within 48 Hours Business Parity	February 2010	4	4	100.00%	0	211	217	97.24%	-0.33	(1.20)
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	2	2	100.00%	0	234	245	95.51%	-0.31	(1.19)
	November 2009	0	3	0.00%	0	185	205	90.24%	5.23	0.85
	October 2009	1	1	100.00%	0	243	256	94.92%	-0.23	(1.14)
	September 2009	2	2	100.00%	0	211	228	92.54%	-0.40	(1.24)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	235	244	96.31%	-0.28	(1.17)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	2	2	100.00%	0	209	219	95.43%	-0.31	(1.19)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00

	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours PBX Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	1	1	100.00%	0	1858	2178	85.31%	-0.41	(1.25)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	1683	1894	88.86%	-0.35	(1.22)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	1859	1961	94.80%	-0.33	(1.20)
	July 2009	1	1	100.00%	0	1751	1844	94.96%	-0.23	(1.14)
	June 2009	1	1	100.00%	0	1784	1887	94.54%	-0.24	(1.15)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	February 2010	2	3	66.67%	0.4714	1807	1911	94.56%	2.13	(0.38)
	January 2010	11	11	100.00%	0	2167	2511	86.30%	-1.32	(1.80)
	December 2009	2	4	50.00%	0.5	1824	1993	91.52%	2.98	0.07
	November 2009	9	11	81.82%	0.3857	1868	2099	88.99%	0.76	(0.76)
	October 2009	6	6	100.00%	0	1953	2065	94.58%	-0.59	(1.36)
	September 2009	9	9	100.00%	0	1750	1880	93.09%	-0.82	(1.50)
	August 2009	12	13	92.31%	0.2665	2120	2232	94.98%	0.44	(0.98)
	July 2009	3	3	100.00%	0	1989	2098	94.80%	-0.41	(1.25)
	June 2009	4	4	100.00%	0	2019	2131	94.74%	-0.47	(1.29)
	May 2009	3	3	100.00%	0	1576	1654	95.28%	-0.38	(1.23)
	April 2009	10	10	100.00%	0	1681	1763	95.35%	-0.70	(1.42)
	March 2009	1	1	100.00%	0	1579	1649	95.76%	-0.21	(1.13)
MR-4B All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	February 2010	0	1	0.00%	0	2	2	100.00%	0.00	(0.74)
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	February 2010	4	4	100.00%	0	192	192	100.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	183	185	98.92%	-0.10	(1.06)

	October 2009	6	6	100.00%	0	222	224	99.11%	-0.23	(1.14)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	280	281	99.64%	-0.06	(1.04)
	May 2009	1	1	100.00%	0	204	205	99.51%	-0.07	(1.04)
	April 2009	1	1	100.00%	0	205	205	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	274	274	100.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	2	2	100.00%	0	1108	1111	99.73%	-0.07	(1.04)
	October 2009	2	2	100.00%	0	938	946	99.15%	-0.13	(1.08)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	1568	1571	99.81%	-0.04	(1.03)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	1085	1090	99.54%	-0.07	(1.04)
	March 2009	2	2	100.00%	0	959	965	99.38%	-0.11	(1.07)
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	2	2	100.00%	0	1108	1111	99.73%	-0.07	(1.04)
	October 2009	1	1	100.00%	0	938	946	99.15%	-0.09	(1.06)
	September 2009	1	1	100.00%	0	984	987	99.70%	-0.06	(1.03)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	959	965	99.38%	-0.08	(1.05)
MR-4C All Troubles Cleared within 48 Hours Residence Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	1077	1079	99.81%	-0.04	(1.03)
	July 2009	1	1	100.00%	0	1202	1215	98.93%	-0.10	(1.06)
	June 2009	1	1	100.00%	0	1288	1290	99.84%	-0.04	(1.02)

	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	880	885	99.44%	-0.08	(1.05)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	February 2010	3	3	100.00%	0	934	938	99.57%	-0.11	(1.07)
	January 2010	2	2	100.00%	0	948	992	95.56%	-0.30	(1.19)
	December 2009	1	1	100.00%	0	1185	1194	99.25%	-0.09	(1.05)
	November 2009	7	7	100.00%	0	1108	1111	99.73%	-0.14	(1.08)
	October 2009	13	13	100.00%	0	938	946	99.15%	-0.33	(1.20)
	September 2009	10	10	100.00%	0	984	987	99.70%	-0.17	(1.11)
	August 2009	7	7	100.00%	0	1334	1339	99.63%	-0.16	(1.10)
	July 2009	5	5	100.00%	0	1421	1434	99.09%	-0.21	(1.13)
	June 2009	4	4	100.00%	0	1568	1571	99.81%	-0.09	(1.05)
	May 2009	5	5	100.00%	0	1186	1190	99.66%	-0.13	(1.08)
	April 2009	8	8	100.00%	0	1085	1090	99.54%	-0.19	(1.12)
	March 2009	4	4	100.00%	0	959	965	99.38%	-0.16	(1.10)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	October 2009	1	1	100.00%	0	9	9	100.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	13	13	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	February 2010	43	43	100.00%	0	14	14	100.00%	0.00	0.00
	January 2010	43	43	100.00%	0	20	20	100.00%	0.00	0.00
	December 2009	43	43	100.00%	0	16	16	100.00%	0.00	0.00
	November 2009	50	51	98.04%	0.1386	12	12	100.00%	0.00	(1.53)
	October 2009	65	65	100.00%	0	12	12	100.00%	0.00	0.00
	September 2009	60	60	100.00%	0	15	15	100.00%	0.00	0.00
	August 2009	59	59	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	78	78	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	42	42	100.00%	0	14	15	93.33%	-0.89	(1.54)
	May 2009	52	52	100.00%	0	20	20	100.00%	0.00	0.00
	April 2009	50	50	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	49	49	100.00%	0	9	9	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified	February 2010	9	9	100.00%	0	14	14	100.00%	0.00	0.00
	January 2010	18	18	100.00%	0	20	20	100.00%	0.00	0.00

Parity	December 2009	18	18	100.00%	0	16	16	100.00%	0.00	0.00
	November 2009	5	5	100.00%	0	12	12	100.00%	0.00	0.00
	October 2009	7	7	100.00%	0	12	12	100.00%	0.00	0.00
	September 2009	4	4	100.00%	0	15	15	100.00%	0.00	0.00
	August 2009	5	5	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	5	5	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)
	May 2009	1	1	100.00%	0	20	20	100.00%	0.00	0.00
	April 2009	2	2	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	3	3	100.00%	0	9	9	100.00%	0.00	0.00
	February 2010	2	2	100.00%	0	74	74	100.00%	0.00	0.00
	January 2010	2	2	100.00%	0	87	87	100.00%	0.00	0.00
	MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSL Parity	December 2009	1	1	100.00%	0	86	87	98.85%	-0.11
November 2009	5	5	100.00%	0	59	59	100.00%	0.00	0.00	
October 2009	6	6	100.00%	0	78	78	100.00%	0.00	0.00	
September 2009	1	1	100.00%	0	103	103	100.00%	0.00	0.00	
August 2009	2	2	100.00%	0	94	95	98.95%	-0.14	(1.09)	
July 2009	6	6	100.00%	0	96	97	98.97%	-0.24	(1.15)	
June 2009	3	3	100.00%	0	98	98	100.00%	0.00	0.00	
May 2009	4	4	100.00%	0	92	92	100.00%	0.00	0.00	
April 2009	2	2	100.00%	0	72	72	100.00%	0.00	0.00	
March 2009	2	2	100.00%	0	83	84	98.81%	-0.15	(1.09)	
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	February 2010	187	187	100.00%	0	6625	6806	97.34%	-2.23	(2.36)
January 2010	193	196	98.47%	0.1228	8021	9646	83.15%	-5.67	(4.45)	
December 2009	165	165	100.00%	0	7538	8075	93.35%	-3.39	(3.06)	
November 2009	189	210	90.00%	0.3	8028	8796	91.27%	0.64	(0.67)	
October 2009	177	178	99.44%	0.0747	8084	8441	95.77%	-2.41	(2.46)	
September 2009	145	146	99.32%	0.0825	7000	7152	97.87%	-1.19	(1.73)	
August 2009	176	176	100.00%	0	8127	8397	96.78%	-2.39	(2.45)	
July 2009	184	184	100.00%	0	7915	8053	98.29%	-1.77	(2.08)	
June 2009	192	193	99.48%	0.0718	8453	8663	97.58%	-1.70	(2.04)	
May 2009	165	165	100.00%	0	7876	8126	96.92%	-2.27	(2.38)	
April 2009	156	157	99.36%	0.0796	7607	7778	97.80%	-1.32	(1.80)	
March 2009	142	142	100.00%	0	7661	7868	97.37%	-1.94	(2.18)	
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	February 2010	2	2	100.00%	0	14	14	100.00%	0.00	0.00
January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2009	4	4	100.00%	0	16	16	100.00%	0.00	0.00	
November 2009	4	4	100.00%	0	12	12	100.00%	0.00	0.00	
October 2009	3	3	100.00%	0	12	12	100.00%	0.00	0.00	
September 2009	3	3	100.00%	0	15	15	100.00%	0.00	0.00	
August 2009	5	5	100.00%	0	37	37	100.00%	0.00	0.00	
July 2009	5	5	100.00%	0	16	16	100.00%	0.00	0.00	
June 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)	
May 2009	1	1	100.00%	0	20	20	100.00%	0.00	0.00	
April 2009	4	4	100.00%	0	14	14	100.00%	0.00	0.00	
March 2009	1	1	100.00%	0	9	9	100.00%	0.00	0.00	
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	February 2010	1	1	100.00%	0	1	1	100.00%	0.00	0.00
January 2010	2	2	100.00%	0	0	0	0.00%	0.00	0.00	
December 2009	3	3	100.00%	0	0	0	0.00%	0.00	0.00	
November 2009	2	2	100.00%	0	3	3	100.00%	0.00	0.00	
October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2009	4	4	100.00%	0	1	1	100.00%	0.00	0.00	
August 2009	7	7	100.00%	0	4	4	100.00%	0.00	0.00	

	July 2009	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	June 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	May 2009	5	5	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	9	9	100.00%	0	5	5	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48	February 2010	4	4	100.00%	0	1	1	100.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	December 2009	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	4	4	100.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	January 2010	1	1	100.00%	0	75	75	100.00%	0.00	0.00
	December 2009	1	1	100.00%	0	71	71	100.00%	0.00	0.00
	November 2009	3	3	100.00%	0	57	57	100.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	75	75	100.00%	0.00	0.00
	August 2009	1	1	100.00%	0	109	109	100.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	2	2	100.00%	0	97	97	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	77	77	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	88	88	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48	February 2010	11	11	100.00%	0	1976	2081	94.95%	-0.76	(1.46)
Hours Unbundled Loop Analog Parity	January 2010	26	26	100.00%	0	2321	2667	87.03%	-1.96	(2.19)
	December 2009	24	24	100.00%	0	1989	2160	92.08%	-1.43	(1.87)
	November 2009	29	29	100.00%	0	2035	2266	89.81%	-1.80	(2.10)
	October 2009	29	29	100.00%	0	2088	2203	94.78%	-1.26	(1.76)
	September 2009	21	21	100.00%	0	1891	2021	93.57%	-1.20	(1.73)
	August 2009	18	18	100.00%	0	2375	2487	95.50%	-0.92	(1.56)
	July 2009	19	19	100.00%	0	2228	2342	95.13%	-0.98	(1.60)
	June 2009	26	26	100.00%	0	2250	2362	95.26%	-1.13	(1.69)
	May 2009	23	23	100.00%	0	1745	1824	95.67%	-1.01	(1.62)
	April 2009	19	20	95.00%	0.2179	1837	1922	95.58%	0.12	(1.15)
	March 2009	24	24	100.00%	0	1716	1787	96.03%	-0.99	(1.60)
MR-4E All Troubles Cleared within 48	February 2010	2	2	100.00%	0	1	1	100.00%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	October 2009	2	2	100.00%	0	1	1	100.00%	0.00	0.00
	September 2009	2	2	100.00%	0	1	1	100.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	2	2	100.00%	0	4	4	100.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	2	2	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00

MR-5A All Troubles Cleared within 4 Hours DS0 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	66	92	71.74%	1.58	(0.66)
	June 2009	1	1	100.00%	0	70	87	80.46%	-0.49	(1.30)
	May 2009	1	1	100.00%	0	81	108	75.00%	-0.57	(1.35)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	70	92	76.09%	-0.56	(1.34)
	MR-5A All Troubles Cleared within 4 Hours DS1 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00
January 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2009		1	1	100.00%	0	47	59	79.66%	-0.50	(1.30)
October 2009		2	2	100.00%	0	66	78	84.62%	-0.60	(1.36)
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic		February 2010	0	1	0.00%	0	0	0	0.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	February 2010	32	39	82.05%	0.3838	56	74	75.68%	-0.75
January 2010		28	39	71.79%	0.45	73	87	83.91%	1.71	(0.20)
December 2009		40	57	70.18%	0.4575	64	87	73.56%	0.45	(0.84)
November 2009		26	35	74.29%	0.4371	47	59	79.66%	0.63	(0.78)
October 2009		30	45	66.67%	0.4714	66	78	84.62%	2.66	0.26
September 2009		33	38	86.84%	0.338	80	103	77.67%	-1.16	(1.71)
August 2009		24	36	66.67%	0.4714	74	95	77.89%	1.38	(0.34)
July 2009		35	45	77.78%	0.4157	73	97	75.26%	-0.32	(1.20)
June 2009		30	41	73.17%	0.4431	74	98	75.51%	0.29	(0.95)
May 2009		27	42	64.29%	0.4792	70	92	76.09%	1.49	(0.27)
April 2009		22	33	66.67%	0.4714	51	72	70.83%	0.44	(0.87)
March 2009		28	40	70.00%	0.4583	63	84	75.00%	0.60	(0.77)
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity		February 2010	2	3	66.67%	0.4714	3	3	100.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	1	2	50.00%	-0.82	(1.50)

	September 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	3	3	100.00%	0	2	3	66.67%	-0.87	(1.53)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	February 2010	1	1	100.00%	0	2	2	100.00%	0.00	0.00
UDIT Above DS1 Level Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	2	2	100.00%	0	2	3	66.67%	-0.77	(1.47)
	October 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	September 2009	2	2	100.00%	0	3	4	75.00%	-0.67	(1.41)
	August 2009	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	July 2009	2	2	100.00%	0	5	5	100.00%	0.00	0.00
	June 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	80	103	77.67%	-0.53	(1.32)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	February 2010	44	60	73.33%	0.4422	56	74	75.68%	0.31	(0.93)
Unbundled Loop - DS1 Capable Parity	January 2010	80	97	82.47%	0.3802	73	87	83.91%	0.26	(0.96)
	December 2009	82	113	72.57%	0.4462	64	87	73.56%	0.16	(1.00)
	November 2009	62	91	68.13%	0.466	47	59	79.66%	1.71	(0.17)
	October 2009	100	132	75.76%	0.4285	66	78	84.62%	1.72	(0.17)
	September 2009	82	97	84.54%	0.3616	80	103	77.67%	-1.17	(1.71)
	August 2009	71	95	74.74%	0.4345	74	95	77.89%	0.52	(0.79)
	July 2009	76	103	73.79%	0.4398	73	97	75.26%	0.24	(0.95)
	June 2009	87	114	76.32%	0.4251	74	98	75.51%	-0.14	(1.08)
	May 2009	70	91	76.92%	0.4213	70	92	76.09%	-0.13	(1.08)
	April 2009	58	83	69.88%	0.4588	51	72	70.83%	0.13	(1.03)
	March 2009	67	91	73.63%	0.4407	63	84	75.00%	0.21	(0.98)
MR-5B All Troubles Cleared within 4 Hours	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	January 2010	1	1	100.00%	0	53	75	70.67%	-0.64	(1.39)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
E911 Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	1	1	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	February 2010	6	9	66.67%	0.4714	66	79	83.54%	1.29	(0.50)
Enhanced Extended Loops - DS1 Capable	January 2010	23	29	79.31%	0.4051	53	75	70.67%	-0.87	(1.53)
Parity	December 2009	8	15	53.33%	0.4989	53	71	74.65%	1.72	(0.20)
	November 2009	8	9	88.89%	0.3143	44	57	77.19%	-0.78	(1.47)
	October 2009	7	8	87.50%	0.3307	60	79	75.95%	-0.73	(1.44)
	September 2009	10	10	100.00%	0	67	75	89.33%	-1.03	(1.62)
	August 2009	10	13	76.92%	0.4213	86	109	78.90%	0.17	(1.08)
	July 2009	9	10	90.00%	0.3	76	98	77.55%	-0.90	(1.55)
	June 2009	6	7	85.71%	0.3499	62	77	80.52%	-0.33	(1.20)
	May 2009	5	11	45.45%	0.4979	71	97	73.20%	1.97	(0.07)
	April 2009	4	5	80.00%	0.4	61	77	79.22%	-0.04	(1.03)
	March 2009	6	8	75.00%	0.433	54	88	61.36%	-0.76	(1.46)
MR-5B All Troubles Cleared within 4 Hours	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
ISDN Primary Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	28	32	87.50%	-0.37	(1.23)
MR-5B All Troubles Cleared within 4 Hours	February 2010	1	1	100.00%	0	0	0	0.00%	0.00	0.00
LIS Trunk Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	3	33.33%	0.4714	0	1	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	February 2010	1	1	100.00%	0	3	3	100.00%	0.00	0.00
UDIT Above DS1 Level Parity	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00

	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	February 2010	10	13	77%	0.4213	66	79	84%	0.60	(0.85)
Unbundled Loop - DS1 Capable Parity	January 2010	9	11	82%	0.3857	53	75	71%	-0.76	(1.46)
	December 2009	8	14	57%	0.4949	53	71	75%	1.38	(0.39)
	November 2009	8	11	73%	0.4454	44	57	77%	0.32	(1.01)
	October 2009	11	16	69%	0.4635	60	79	76%	0.61	(0.81)
	September 2009	10	14	71%	0.4518	67	75	89%	1.99	(0.19)
	August 2009	14	16	88%	0.3307	86	109	79%	-0.79	(1.48)
	July 2009	9	16	56%	0.4961	76	98	78%	1.89	(0.10)
	June 2009	8	9	89%	0.3143	62	77	81%	-0.60	(1.36)
	May 2009	6	8	75%	0.433	71	97	73%	-0.11	(1.07)
	April 2009	10	16	63%	0.4841	61	77	79%	1.50	(0.33)
	March 2009	8	15	53%	0.4989	54	88	61%	0.59	(0.81)
MR-6A Mean Time to Restore Basic Rate	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
ISDN Parity	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0.02916667	1	0:42	0	0.446527778	4	2:41	-0.97	(1.59)
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Business	February 2010	1.24375	2	14:55	0.703472222	0	762	16:53	-0.06	(1.04)
Parity	January 2010	6.37430556	4	14:15	1.540972222	0	1073	5:41	0.66	(0.55)
	December 2009	2.75555556	3	22:03	0.071527778	0	862	17:36	0.42	(0.57)
	November 2009	0.34722222	2	4:10	0.064583333	0	992	21:12	-1.13	(1.69)
	October 2009	2.09305556	2	1:07	0.455555556	0	1038	16:55	0.52	(0.32)
	September 2009	1.15902778	3	9:16	0.289583333	0	819	13:56	-0.44	(1.27)
	August 2009	2.53055556	3	20:15	1.143055556	0	948	15:57	0.46	(0.51)
	July 2009	3.48333333	7	11:57	0.404166667	0	897	14:48	-0.38	(1.23)
	June 2009	0.30277778	2	3:38	0.091666667	0	956	15:10	-0.43	(1.26)
	May 2009	2.56388889	5	12:18	0.347222222	0	953	15:17	-0.34	(1.21)
	April 2009	0.11805556	1	2:50	0	0	932	12:57	-0.74	(1.45)
	March 2009	0.225	2	2:42	0.023611111	0	955	13:37	-0.81	(1.49)
MR-6A Mean Time to Restore Centrex	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0.82361111	1	19:46	0	27.36180556	41	16:01	0.19	(0.91)
	November 2009	0.71319444	1	17:07	0	18.24583333	37	11:50	0.29	(0.67)
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0.78055556	1	18:44	0	22.81180556	29	18:53	-0.01	(1.00)
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00

	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Centrex 21 Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	1.03333333	2	12:24	0.704166667	8.429166667	15	13:29	-0.10	(1.06)
	November 2009	2.15347222	1	3:41	0	14.36805556	14	0:38	1.30	(0.37)
	October 2009	1.93680556	1	22:29	0	8.875	17	12:32	3.18	(0.05)
	September 2009	0.33472222	2	4:01	0.011805556	8.149305556	13	15:03	-0.76	(1.46)
	August 2009	0.31180556	2	3:44	0.051388889	11.75416667	19	14:51	-1.56	(1.95)
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.99652778	1	23:55	0	7.904166667	18	10:32	1.44	(0.45)
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.95138889	2	11:25	0.490972222	7.883333333	15	12:37	-0.12	(1.07)
MR-6A Mean Time to Restore Line Sharing Parity	February 2010	3.775	3	6:12	0.641666667	0	6035	17:54	1.00	0.02
	January 2010	1.36666667	2	16:24	0.784027778	0	8806	6:12	-0.79	(1.48)
	December 2009	1.03055556	1	0:44	0	0	7042	21:43	0.10	(0.62)
	November 2009	5.13472222	6	20:32	0.513194444	0	7850	23:02	-0.27	(1.17)
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0.37430556	1	8:59	0	0	6856	15:49	-0.45	(1.27)
	June 2009	1.93888889	2	23:16	0.024305556	0	7316	16:17	0.37	(0.38)
	May 2009	0.19513889	1	4:41	0	0	7102	17:23	-0.72	(1.43)
	April 2009	2.18819444	3	17:30	0.438888889	0	6840	15:23	0.19	(0.63)
	March 2009	2.00138889	4	12:00	0.333333333	0	7033	16:31	-0.32	(1.19)
MR-6A Mean Time to Restore Line Splitting Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	3.73819444	3	5:54	1.011111111	0	8806	6:12	-0.02	(1.01)
	December 2009	0.71805556	1	17:14	0	0	7042	21:43	-0.14	(1.09)
	November 2009	3.28402778	2	15:24	2.192361111	0	7850	23:02	1.03	(0.24)
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	2.32777778	4	13:58	0.304861111	0	6304	16:11	-0.27	(1.17)
	August 2009	3.09444444	5	14:51	0.527083333	0	7312	18:03	-0.35	(1.21)
	July 2009	0.26458333	2	3:10	0.047916667	0	6856	15:49	-1.17	(1.71)
	June 2009	1.01597222	2	12:11	0.534722222	0	7316	16:17	-0.22	(1.13)
	May 2009	1.89166667	3	15:08	0.388888889	0	7102	17:23	-0.22	(1.13)
	April 2009	0.57708333	3	4:37	0.05625	0	6840	15:23	-0.96	(1.58)
	March 2009	0.20416667	2	2:27	0.08125	0	7033	16:31	-0.70	(1.42)
MR-6A Mean Time to Restore PBX Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	1.85694444	1	20:34	0	5.782638889	8	17:21	1.60	(0.46)
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0.11319444	1	2:43	0	3.830555556	7	13:08	-0.87	(1.53)
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.16944444	3	1:21	0.015972222	3.416666667	11	7:27	-1.14	(1.70)
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Residence	February 2010	0.23680556	1	5:41	0	0	5273	18:02	-0.79	(1.48)

Parity	January 2010	0.23958333	1	5:45	0	0	7733	6:16	-1.00	(1.61)	
	December 2009	3.07083333	2	12:51	0.84722222	0	6180	22:18	0.63	(0.27)	
	November 2009	0.50625	2	6:04	0.03125	0	6858	23:18	-1.08	(1.66)	
	October 2009	0.19861111	1	4:46	0	0	6589	19:36	-0.76	(1.46)	
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2009	2.88611111	4	17:19	0.34861111	0	6364	18:22	-0.10	(1.06)	
	July 2009	5.11944444	7	17:33	0.24444444	0	5959	15:58	0.29	(0.72)	
	June 2009	1.70972222	2	20:31	0.06388889	0	6360	16:27	0.24	(0.60)	
	May 2009	0.14375	1	3:27	0	0	6149	17:42	-0.82	(1.50)	
	April 2009	0.22777778	1	5:28	0	0	5908	15:46	-0.51	(1.31)	
	March 2009	0.15138889	1	3:38	0	0	6078	16:58	-0.45	(1.27)	
	MR-6A Mean Time to Restore UNE - P (POTS) Parity	February 2010	16.1569444	30	12:56	0.388194444	0	6035	17:54	-1.27	(1.77)
	January 2010	48.6493056	33	11:23	1.264583333	0	8806	6:12	1.21	(0.22)	
	December 2009	13.2965278	19	16:48	0.533333333	0	7042	21:43	-0.68	(1.42)	
November 2009	23.2520833	27	20:40	0.650694444	0	7850	23:02	-0.55	(1.33)		
October 2009	24.7194444	30	19:47	0.336805556	0	7627	19:14	0.15	(0.80)		
September 2009	13.6875	32	10:16	0.351388889	0	6304	16:11	-2.07	(2.26)		
August 2009	8.00972222	18	10:41	0.3875	0	7312	18:03	-1.54	(1.94)		
July 2009	17.9208333	27	15:56	0.434027778	0	6856	15:49	0.04	(0.91)		
June 2009	17.7798611	28	15:14	0.435416667	0	7316	16:17	-0.21	(1.13)		
May 2009	25.6652778	21	5:20	2.027777778	0	7102	17:23	3.08	0.44		
April 2009	12.6513889	23	13:12	0.357638889	0	6840	15:23	-0.54	(1.33)		
March 2009	16.3520833	26	15:06	0.519444444	0	7033	16:31	-0.25	(1.15)		
MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00	
January 2010	1.05902778	1	1:25	0	20.05	19	1:20	0.00	(0.96)		
December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00		
November 2009	0.18055556	1	4:20	0	14.36805556	14	0:38	-0.98	(1.59)		
October 2009	0.14583333	1	3:30	0	8.875	17	12:32	-0.85	(1.51)		
September 2009	1.04305556	1	1:02	0	8.149305556	13	15:03	0.51	(0.37)		
August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00		
July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00		
June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00		
May 2009	1.02638889	1	0:38	0	7.130555556	15	11:25	1.26	(0.48)		
April 2009	0.81041667	1	19:27	0	10.95277778	15	17:31	0.08	(0.93)		
March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00		
MR-6A Mean Time to Restore UNE P (Centrex) Parity	February 2010	1.56805556	2	18:49	0.223611111	12.43333333	24	12:26	0.92	(0.59)	
January 2010	0.29791667	2	3:34	0.019444444	26.97361111	36	17:59	-0.93	(1.57)		
December 2009	1.96458333	3	15:43	0.408333333	27.36180556	41	16:01	-0.03	(1.02)		
November 2009	2.40972222	5	11:34	0.388194444	18.24583333	37	11:50	-0.03	(1.02)		
October 2009	1.02847222	2	12:20	0.614583333	17.54236111	34	12:23	0.00	(1.00)		
September 2009	1.15277778	1	3:40	0	19.25208333	36	12:50	1.20	(0.22)		
August 2009	0.55138889	1	13:14	0	22.81180556	29	18:53	-0.23	(1.14)		
July 2009	2.32083333	4	13:55	0.265277778	8.483333333	15	13:34	0.06	(0.97)		
June 2009	1.63125	3	13:03	0.381944444	22.60555556	40	13:34	-0.05	(1.03)		
May 2009	0.2125	1	5:06	0	21.40416667	29	17:43	-0.58	(1.35)		
April 2009	0.79583333	1	19:06	0	53.59444444	48	2:48	-0.07	(1.04)		
March 2009	1.63680556	3	13:06	0.401388889	25.14166667	41	14:43	-0.14	(1.09)		
MR-6B Mean Time to Restore Business Parity	February 2010	0.56527778	3	4:31	0.048611111	125.5541667	217	13:53	-0.88	(1.54)	
January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00		
December 2009	0.34652778	2	4:09	0.0125	192.71875	244	18:57	-1.25	(1.76)		
November 2009	9.21388889	3	1:43	1.043055556	186.9715278	205	21:53	4.21	1.26		
October 2009	1.95138889	1	22:50	0	179.3506944	255	16:53	1.62	(0.03)		
September 2009	1.08125	2	12:58	0.540972222	160.3840278	227	16:57	-0.31	(1.19)		

	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	June 2009	1.23611111	2	14:50	0.457638889	152.7145833	244	15:01	-0.02	(1.01)	
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	April 2009	1.04444444	2	12:32	0.459722222	139.56875	218	15:22	-0.22	(1.14)	
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
MR-6B	Mean Time to Restore Centrex 21 Parity	February 2010	0	0:00	0	0	0	0:00	0.00	0.00	
		January 2010	0	0:00	0	0	0	0:00	0.00	0.00	
		December 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		November 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		October 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		September 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		August 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		July 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		June 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		May 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		April 2009	0.19166667	1	4:36	0	2.094444444	5	10:03	-0.58	(1.35)
		March 2009	0	0:00	0	0	0	0:00	0.00	0.00	
MR-6B	Mean Time to Restore PBX Parity	February 2010	0	0:00	0	0	0	0:00	0.00	0.00	
		January 2010	0	0:00	0	0	0	0:00	0.00	0.00	
		December 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		November 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		October 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		September 2009	0.76805556	1	18:26	0	2.764583333	5	13:16	0.38	(1.15)
		August 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		July 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		June 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		May 2009	0	0:00	0	0	0	0:00	0.00	0.00	
		April 2009	0.77083333	1	18:30	0	1.488888889	2	17:52	0.17	(1.39)
		March 2009	0	0:00	0	0	0	0:00	0.00	0.00	
MR-6B	Mean Time to Restore Residence Parity	February 2010	0	0:00	0	0	0	0:00	0.00	0.00	
		January 2010	0.92222222	1	22:08	0	0	2177	3:32	-0.22	(1.13)
		December 2009	0	0:00	0	0	0	0	0:00	0.00	0.00
		November 2009	0.31180556	1	7:29	0	0	1892	23:04	-0.74	(1.45)
		October 2009	0	0:00	0	0	0	0	0:00	0.00	0.00
		September 2009	0	0:00	0	0	0	0	0:00	0.00	0.00
		August 2009	0.87847222	2	10:32	0.370833333	0	1960	17:52	-0.63	(1.38)
		July 2009	0.24027778	1	5:46	0	0	1841	18:52	-0.73	(1.44)
		June 2009	0.83402778	1	20:01	0	0	1886	18:01	0.11	(0.83)
		May 2009	0	0:00	0	0	0	0	0:00	0.00	0.00
		April 2009	0	0:00	0	0	0	0	0:00	0.00	0.00
		March 2009	0	0:00	0	0	0	0	0:00	0.00	0.00
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	February 2010	4.18263889	3	9:28	1.473611111	0	1911	17:54	0.99	(0.21)
		January 2010	10.7756944	11	23:31	0.397916667	0	2510	2:44	-0.45	(1.27)
		December 2009	7.76527778	4	22:35	0.767361111	0	1992	22:48	1.69	0.22
		November 2009	13.5444444	11	5:33	1.074305556	0	2097	22:57	1.04	(0.33)
		October 2009	2.03263889	6	8:08	0.404861111	0	2064	19:14	-1.56	(1.95)
		September 2009	7.51319444	9	20:02	0.458333333	0	1879	20:46	-0.09	(1.05)
		August 2009	13.3743056	13	0:41	1.270138889	0	2231	17:33	1.56	(0.06)
		July 2009	1.85763889	3	14:52	0.365972222	0	2095	18:42	-0.37	(1.22)
		June 2009	2.56111111	4	15:22	0.359722222	0	2130	17:41	-0.26	(1.16)
		May 2009	2.22291667	3	17:47	0.540277778	0	1652	16:59	0.08	(0.78)
		April 2009	3.72986111	10	8:57	0.346527778	0	1761	16:51	-1.59	(1.96)

	March 2009	0.97361111	1	23:22	0	0	1649	16:52	0.40	(0.52)
MR-6B Mean Time to Restore UNE P (Centrex) Parity	February 2010	3.02847222	1	0:41	0	0.457638889	2	5:29	32.10	(0.57)
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	February 2010	0.08125	3	0:39	0.044444444	30.87361111	137	5:25	-0.96	(1.58)
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0.00555556	1	0:08	0	35.16527778	118	7:09	-0.51	(1.31)
	October 2009	1.50763889	6	6:02	0.395833333	27.05625	132	4:55	0.27	(0.68)
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.06458333	1	1:33	0	35.11666667	185	4:33	-0.31	(1.19)
	May 2009	0.04861111	1	1:10	0	19.44097222	127	3:40	-0.31	(1.19)
	April 2009	0.18194444	1	4:22	0	22.11319444	124	4:17	0.01	(0.53)
	March 2009	0.00208333	1	0:03	0	23.50763889	184	3:04	-0.50	(1.30)
MR-6C Mean Time to Restore Centrex 21 Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.13888889	1	3:20	0	0.903472222	1	21:41	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0.48125	2	5:46	0.060416667	170.6194444	473	8:39	-0.34	(1.21)
	October 2009	1.27291667	2	15:16	0.202777778	176.7229167	468	9:04	0.54	(0.43)
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.49930556	1	11:59	0	164.01875	628	6:16	0.60	(0.60)
	March 2009	0.79861111	2	9:35	0.479166667	186.6340278	675	6:38	0.41	(0.55)
MR-6C Mean Time to Restore Line Splitting Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00

	October 2009	0.85694444	1	20:34	0	176.7229167	468	9:04	0.71	(0.36)
	September 2009	0.08125	1	1:57	0	167.3340278	551	7:17	-0.57	(1.35)
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0.00208333	1	0:03	0	200.3041667	556	8:39	-0.76	(1.46)
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.02083333	1	0:30	0	169.1131944	611	6:39	-0.74	(1.45)
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.00208333	1	0:03	0	141.9055556	504	6:45	-0.67	(1.41)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	MR-6C Mean Time to Restore UNE - P (POTS) Parity	February 2010	1.11666667	3	8:56	0.477083333	168.8090278	459	8:50	0.02
January 2010		0	0	0:00	0	0	0	0:00	0.00	0.00
December 2009		0.73541667	1	17:39	0	204.1368056	564	8:41	0.62	(0.47)
November 2009		0.05347222	6	0:13	0.016666667	170.6194444	473	8:39	-1.71	(2.04)
October 2009		1.42569444	11	3:07	0.234027778	176.7229167	468	9:04	-1.21	(1.73)
September 2009		1.45069444	6	5:48	0.397222222	167.3340278	551	7:17	-0.39	(1.24)
August 2009		0.05555556	6	0:13	0.017361111	249.6638889	732	8:11	-1.72	(2.05)
July 2009		0.11666667	4	0:42	0.055555556	272.1034722	802	8:09	-1.21	(1.73)
June 2009		0.1	3	0:48	0.035416667	204.2298611	796	6:09	-1.07	(1.65)
May 2009		0.77569444	3	6:12	0.443055556	151.8861111	601	6:04	0.03	(0.85)
April 2009		1.275	6	5:06	0.389583333	164.01875	628	6:16	-0.30	(1.18)
March 2009		0.7875	4	4:43	0.339583333	186.6340278	675	6:38	-0.37	(1.23)
MR-6C Mean Time to Restore UNE P (Centrex 21) Parity		February 2010	0	0	0:00	0	0	0	0:00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.00138889	1	0:02	0	0.903472222	1	21:41	0.00	0.00
	MR-6C Mean Time to Restore UNE P (Centrex) Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00
January 2010		0	0	0:00	0	0	0	0:00	0.00	0.00
December 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
November 2009		0.07569444	1	1:49	0	0.134027778	4	0:48	1.13	(0.61)
October 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
September 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
August 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
June 2009	0.00277778	1	0:04	0	1.613888889	12	3:14	-0.50	(1.30)	

	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00	
	January 2010	0.02569444	1	0:37	0	0	0	0:00	0.00	0.00	
	December 2009	0.20486111	2	2:28	0.108333333	0	0	0:00	0.00	0.00	
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2009	0.09236111	1	2:13	0	0	1	0:00	0.00	0.00	
	July 2009	0.16319444	2	1:58	0.114583333	0	0	0:00	0.00	0.00	
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	MR-6D Mean Time to Restore Dark Fiber - Loop Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
		January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
December 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
November 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
October 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
September 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
August 2009		0.15	1	3:36	0	0	0	0:00	0.00	0.00	
July 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
June 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
May 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
April 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
March 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
MR-6D Mean Time to Restore DS0 Parity		February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
		January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	July 2009	0.21041667	1	5:03	0	13.35069444	73	4:23	0.14	(0.68)	
	June 2009	0.04652778	1	1:07	0	11.08263889	64	4:09	-0.41	(1.25)	
	May 2009	0.11041667	1	2:39	0	39.94861111	91	10:32	-0.13	(1.08)	
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	MR-6D Mean Time to Restore DS1 Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
		January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
December 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
November 2009		0.05902778	1	1:25	0	5.834027778	47	2:59	-0.71	(1.43)	
October 2009		0.23472222	2	2:49	0.052777778	7.749305556	62	3:00	-0.12	(1.07)	
September 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
August 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
July 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
June 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
May 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
April 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
March 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic		February 2010	0.22708333	1	5:27	0	0	0	0:00	0.00	0.00
		January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00

	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0.04583333	1	1:06	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.175	1	4:12	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	February 2010	4.56666667	39	2:49	0.097916667	9.835416667	66	3:35	-1.16	(1.71)
	January 2010	5.57847222	39	3:26	0.095138889	8.1125	66	2:57	1.04	(0.35)
	December 2009	7.60416667	56	3:16	0.086805556	15.45486111	74	5:01	-0.85	(1.52)
	November 2009	4.33680556	35	2:58	0.088888889	5.834027778	47	2:59	-0.01	(1.01)
	October 2009	7.25972222	45	3:52	0.154861111	7.749305556	62	3:00	2.04	(0.04)
	September 2009	4.78611111	38	3:01	0.082638889	11.84305556	89	3:12	-0.32	(1.19)
	August 2009	5.79861111	36	3:52	0.152083333	14.8625	76	4:42	-0.55	(1.33)
	July 2009	8.30347222	45	4:26	0.324305556	14.46111111	76	4:34	-0.11	(1.07)
	June 2009	6.42777778	41	3:46	0.11875	12.44513889	76	3:56	-0.21	(1.13)
	May 2009	8.30347222	42	4:45	0.25625	14.28402778	80	4:17	0.51	(0.71)
	April 2009	5.40555556	33	3:56	0.107638889	10.68472222	56	4:35	-0.58	(1.35)
	March 2009	9.59930556	40	5:46	0.3375	11.92222222	66	4:20	0.83	(0.60)
MR-6D Mean Time to Restore LIS Trunk Parity	February 2010	0.40347222	3	3:14	0.036805556	0.143055556	2	1:43	0.76	(0.86)
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0.05208333	1	1:15	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0.04027778	1	0:58	0	0.313194444	2	3:45	-0.54	(1.33)
	September 2009	0.01388889	1	0:20	0	0.140972222	1	3:23	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.07569444	3	0:36	0.032638889	0.464583333	3	3:43	-0.94	(1.57)
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.07708333	2	0:55	0.005555556	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	February 2010	0.12847222	1	3:05	0	0.072222222	1	1:44	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0.17152778	2	2:03	0.054166667	0.292361111	2	3:30	-0.58	(1.35)
	October 2009	0.03125	1	0:45	0	0.036805556	1	0:53	0.00	0.00
	September 2009	0.10486111	2	1:16	0.015277778	0.288194444	2	3:28	-0.53	(1.32)
	August 2009	0.20694444	2	2:29	0.005555556	0.139583333	2	1:40	0.94	(0.39)
	July 2009	0.17847222	2	2:08	0.032638889	0.249305556	5	1:12	1.15	(0.14)
	June 2009	0.01388889	1	0:20	0	0.071527778	1	1:43	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	February 2010	5.19236111	43	2:54	0.077777778	0.922916667	8	2:46	0.32	(0.99)
	January 2010	6.26805556	43	3:30	0.154166667	2.811111111	16	4:13	-0.55	(1.34)
	December 2009	5.02430556	43	2:48	0.068055556	0.979861111	8	2:56	-0.23	(1.14)
	November 2009	8.91458333	51	4:12	0.308333333	1.240972222	11	2:42	1.05	(0.95)
	October 2009	8.56666667	65	3:10	0.13125	0.49375	5	2:22	0.99	(0.89)
	September 2009	6.59583333	60	2:38	0.078472222	2.600694444	11	5:40	-0.92	(1.56)
	August 2009	6.12222222	59	2:29	0.060416667	3.888194444	29	3:13	-0.81	(1.49)

	July 2009	9.08263889	78	2:48	0.1	1.760416667	11	3:50	-0.54	(1.33)
	June 2009	5.3	42	3:02	0.08125	5.6125	12	11:14	-0.78	(1.48)
	May 2009	7.2	52	3:19	0.140972222	1.959722222	14	3:22	-0.03	(1.02)
	April 2009	6.72986111	50	3:14	0.159722222	0.525	7	1:48	4.63	(0.01)
	March 2009	5.00416667	49	2:27	0.097222222	1.395138889	7	4:47	-1.04	(1.63)
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0.08958333	1	2:09	0	11.84305556	89	3:12	-0.38	(1.23)
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	February 2010	0.73888889	9	1:58	0.047222222	0.922916667	8	2:46	-1.55	(1.94)
	January 2010	2.12777778	18	2:50	0.085416667	2.811111111	16	4:13	-0.91	(1.55)
	December 2009	1.49583333	18	2:00	0.041666667	0.979861111	8	2:56	-1.46	(1.89)
	November 2009	0.32708333	5	1:34	0.044444444	1.240972222	11	2:42	-0.49	(1.30)
	October 2009	1.10208333	7	3:47	0.109722222	0.49375	5	2:22	1.40	(0.43)
	September 2009	0.46597222	4	2:48	0.059722222	2.600694444	11	5:40	-0.49	(1.30)
	August 2009	0.56388889	5	2:42	0.05	3.888194444	29	3:13	-0.27	(1.16)
	July 2009	0.51805556	5	2:29	0.080555556	1.760416667	11	3:50	-0.42	(1.26)
	June 2009	0.27916667	2	3:21	0.027777778	5.6125	12	11:14	-0.32	(1.20)
	May 2009	0.1625	1	3:54	0	1.959722222	14	3:22	0.15	(0.70)
	April 2009	0.36527778	2	4:23	0.070833333	0.525	7	1:48	4.21	0.46
	March 2009	0.38055556	3	3:03	0.042361111	1.395138889	7	4:47	-0.46	(1.28)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	February 2010	8.30069444	60	3:19	0.1	9.835416667	66	3:35	-0.44	(1.27)
	January 2010	12.4166667	97	3:04	0.097222222	8.1125	66	2:57	0.33	(0.88)
	December 2009	19.4291667	113	4:08	0.213888889	15.45486111	74	5:01	-0.51	(1.31)
	November 2009	22.2125	91	5:51	0.479861111	5.834027778	47	2:59	7.35	0.27
	October 2009	19.3722222	132	3:31	0.152083333	7.749305556	62	3:00	1.55	(0.34)
	September 2009	11.3506944	97	2:49	0.098611111	11.84305556	89	3:12	-0.95	(1.58)
	August 2009	13.35625	95	3:22	0.1	14.8625	76	4:42	-1.15	(1.70)
	July 2009	16.8743056	103	3:56	0.238194444	14.46111111	76	4:34	-0.62	(1.38)
	June 2009	15.4458333	114	3:15	0.103472222	12.44513889	76	3:56	-1.14	(1.69)
	May 2009	11.4881944	91	3:02	0.086805556	14.28402778	80	4:17	-1.72	(2.05)
	April 2009	12.4090278	83	3:35	0.125694444	10.68472222	56	4:35	-1.13	(1.69)
	March 2009	13.5611111	91	3:35	0.165972222	11.92222222	66	4:20	-0.55	(1.33)
MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	February 2010	0.07291667	2	0:52	0.015277778	9.835416667	66	3:35	-1.15	(1.70)
	January 2010	0.21111111	2	2:32	0.045833333	8.1125	66	2:57	-0.25	(1.15)
	December 2009	0.15347222	1	3:41	0	15.45486111	74	5:01	-0.11	(1.07)
	November 2009	1.00555556	5	4:50	0.136111111	5.834027778	47	2:59	1.80	0.00
	October 2009	0.74097222	6	2:58	0.045833333	7.749305556	62	3:00	-0.04	(1.02)
	September 2009	0.09305556	1	2:14	0	11.84305556	89	3:12	-0.35	(1.21)
	August 2009	0.30972222	2	3:43	0.066666667	14.8625	76	4:42	-0.18	(1.11)
	July 2009	0.9125	6	3:39	0.144444444	14.46111111	76	4:34	-0.32	(1.20)
	June 2009	0.2625	3	2:06	0.047222222	12.44513889	76	3:56	-0.77	(1.47)
	May 2009	0.63125	4	3:47	0.120833333	14.28402778	80	4:17	-0.20	(1.12)
	April 2009	0.36041667	2	4:19	0.117361111	10.68472222	56	4:35	-0.07	(1.04)
	March 2009	0.17152778	2	2:04	0.008333333	11.92222222	66	4:20	-0.37	(1.22)

MR-6D Mean Time to Restore Unbundled Loop Analog Parity	February 2010	65.6951389	187	8:26	0.323611111	0	6425	17:20	-5.73	(4.49)
	January 2010	96.0583333	196	11:46	0.535416667	0	9239	5:32	-9.96	(7.06)
	December 2009	45.5118056	165	6:37	0.229166667	0	7541	20:50	-5.89	(4.58)
	November 2009	205.982639	210	23:32	2.104166667	0	8269	22:17	0.81	(0.51)
	October 2009	80.3555556	178	10:50	1.629861111	0	8033	18:44	-5.22	(4.18)
	September 2009	45.3972222	146	7:28	0.314583333	0	6778	15:34	-6.10	(4.71)
	August 2009	61.9034722	176	8:26	0.284722222	0	7908	17:17	-5.83	(4.54)
	July 2009	54.7715278	184	7:09	0.257638889	0	7506	15:04	-6.98	(5.24)
	June 2009	69.4868056	193	8:38	0.301388889	0	7992	15:24	-3.63	(3.20)
	May 2009	56.2236111	165	8:11	0.297916667	0	7611	16:37	-6.11	(4.72)
	April 2009	44.0576389	157	6:44	0.284027778	0	7381	14:40	-5.18	(4.15)
	March 2009	36.6430556	142	6:12	0.222222222	0	7610	15:45	-4.07	(3.48)
	MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	February 2010	0.225	2	2:42	0.061111111	0.922916667	8	2:46	-0.08
January 2010		0	0	0:00	0	0	0	0:00	0.00	0.00
December 2009		0.72777778	4	4:22	0.167361111	0.979861111	8	2:56	1.53	(0.55)
November 2009		0.74305556	4	4:28	0.101388889	1.240972222	11	2:42	0.70	(0.63)
October 2009		0.45208333	3	3:37	0.1375	0.49375	5	2:22	0.99	(0.60)
September 2009		0.6375	3	5:06	0.080555556	2.600694444	11	5:40	-0.09	(1.05)
August 2009		1.04444444	5	5:01	0.151388889	3.888194444	29	3:13	0.94	(0.48)
July 2009		0.49375	5	2:22	0.077083333	1.760416667	11	3:50	-0.46	(1.28)
June 2009		0.49444444	2	5:56	0.090277778	5.6125	12	11:14	-0.22	(1.13)
May 2009		1.25416667	1	6:06	0	1.959722222	14	3:22	7.46	0.01
April 2009		1.76388889	4	10:35	0.400694444	0.525	7	1:48	18.32	0.57
March 2009		0.02847222	1	0:41	0	1.395138889	7	4:47	-0.69	(1.42)
MR-6E Mean Time to Restore Dark Fiber - IOF Parity		February 2010	0	0	0:00	0	0	0	0:00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.03611111	1	0:52	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	MR-6E Mean Time to Restore Dark Fiber - Loop Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00
January 2010		0	0	0:00	0	0	0	0:00	0.00	0.00
December 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
November 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
October 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
September 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
August 2009		0.05555556	1	1:20	0	0	0	0:00	0.00	0.00
July 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
June 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
May 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
April 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
March 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity		February 2010	0	0	0:00	0	0	0	0:00	0.00
	January 2010	0.1125	1	2:42	0	10.57083333	65	3:54	-0.37	(1.23)
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00

	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore E911 Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0.02083333	1	0:30	0	0.115972222	2	1:23	-0.58	(1.35)
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.20069444	2	2:25	0.002777778	0.069444444	1	1:40	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.00277778	1	0:04	0	0.04375	2	0:31	-10.58	(7.44)
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	February 2010	1.6625	9	4:26	0.093055556	7.745833333	58	3:12	1.36	(0.25)
	January 2010	3.89305556	29	3:13	0.086111111	10.57083333	65	3:54	-0.95	(1.58)
	December 2009	4.04791667	15	6:29	0.252083333	8.988888889	66	3:16	3.75	0.49
	November 2009	0.86527778	9	2:18	0.0625	7.584722222	46	3:57	-1.07	(1.65)
	October 2009	0.81180556	8	2:26	0.061111111	10.54722222	62	4:05	-0.80	(1.48)
	September 2009	1.02013889	10	2:27	0.039583333	6.509027778	52	3:00	-0.42	(1.26)
	August 2009	1.47777778	13	2:44	0.053472222	14.96666667	96	3:45	-0.78	(1.48)
	July 2009	1.31805556	10	3:10	0.11875	10.03125	73	3:18	-0.16	(1.10)
	June 2009	0.84444444	7	2:54	0.076388889	8.41875	53	3:49	-0.65	(1.39)
	May 2009	1.97013889	11	4:18	0.096527778	11.79027778	80	3:32	0.88	(0.49)
	April 2009	0.54513889	5	2:37	0.098611111	7.568055556	60	3:02	-0.28	(1.17)
	March 2009	1.34305556	8	4:02	0.144444444	15.08541667	67	5:24	-0.67	(1.41)
MR-6E Mean Time to Restore ISDN Primary Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.11388889	1	2:44	0	2.470138889	25	2:22	0.18	(0.64)
MR-6E Mean Time to Restore LIS Trunk Parity	February 2010	0.05	1	1:12	0	0	0	0:00	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0.68888889	3	5:31	0.259027778	0.177777778	1	4:16	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0.76736111	1	18:25	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00

	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	February 2010	0.14027778	1	3:22	0	0.003472222	1	0:05	0.00	0.00
	January 2010	0.12569444	1	3:01	0	0	0	0:00	0.00	0.00
	December 2009	0.09652778	1	2:19	0	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.06388889	1	1:32	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.07916667	1	1:54	0	0.449305556	4	2:42	-0.34	(1.21)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	February 2010	0.02083333	1	0:30	0	0.722222222	1	17:20	0.00	0.00
	January 2010	0.175	2	2:06	0.066666667	0	0	0:00	0.00	0.00
	December 2009	0.54375	3	4:21	0.079166667	0	0	0:00	0.00	0.00
	November 2009	0.13472222	2	1:37	0.0125	0.129861111	2	1:34	0.06	(1.19)
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0.40972222	4	2:27	0.070138889	0.036111111	1	0:52	0.00	0.00
	August 2009	0.68888889	7	2:22	0.054166667	1.294444444	4	7:46	-0.93	(1.56)
	July 2009	0.10555556	1	2:32	0	0.464583333	4	2:47	-0.12	(1.07)
	June 2009	0.04236111	1	1:01	0	0.892361111	5	4:17	-0.66	(1.40)
	May 2009	0.20625	5	0:59	0.025694444	0.252777778	3	2:01	-0.68	(1.41)
	April 2009	0.08472222	1	2:02	0	0.510416667	3	4:05	-0.62	(1.38)
	March 2009	0.61180556	9	1:38	0.091666667	1.144444444	5	5:30	-1.32	(1.80)
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	February 2010	0.35902778	4	2:09	0.0125	0.722222222	1	17:20	0.00	0.00
	January 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2009	0.27430556	3	2:12	0.010416667	0	0	0:00	0.00	0.00
	November 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0.0375	1	0:54	0	0.300694444	1	7:13	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0.25208333	2	3:01	0.024305556	1.294444444	4	7:46	-0.59	(1.36)
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.04791667	1	1:09	0	0.892361111	5	4:17	-0.63	(1.38)
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.15	1	3:36	0	0.510416667	3	4:05	-0.15	(1.09)
	March 2009	0.06388889	1	1:32	0	1.144444444	5	5:30	-0.69	(1.42)
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	February 2010	1.60069444	13	2:57	0.095833333	7.745833333	58	3:12	-0.32	(1.20)
	January 2010	1.47916667	11	3:14	0.1375	10.570833333	65	3:54	-0.64	(1.39)
	December 2009	2.10347222	14	3:36	0.102777778	8.988888889	66	3:16	0.38	(0.72)
	November 2009	1.65277778	11	3:36	0.082638889	7.584722222	46	3:57	-0.25	(1.15)
	October 2009	2.11805556	16	3:11	0.065972222	10.54722222	62	4:05	-0.59	(1.36)
	September 2009	2.09375	14	3:35	0.117361111	6.509027778	52	3:00	0.51	(0.62)
	August 2009	1.64791667	16	2:28	0.053472222	14.96666667	96	3:45	-1.08	(1.65)
	July 2009	2.2	16	3:18	0.09375	10.03125	73	3:18	0.00	(1.02)
	June 2009	1.00902778	9	2:41	0.075694444	8.41875	53	3:49	-0.88	(1.54)
	May 2009	1.08402778	8	3:15	0.085416667	11.79027778	80	3:32	-0.29	(1.17)
	April 2009	3.43958333	16	5:10	0.252777778	7.568055556	60	3:02	2.40	0.10
	March 2009	2.21875	15	3:33	0.092361111	15.08541667	67	5:24	-1.18	(1.72)
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	February 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2010	0.18194444	1	4:22	0	10.57083333	65	3:54	0.14	(0.74)
	December 2009	0.43611111	1	10:28	0	8.988888889	66	3:16	2.39	0.06

	November 2009	0.33125	3	2:39	0.070138889	7.584722222	46	3:57	-0.52	(1.31)
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0.08680556	1	2:05	0	6.509027778	52	3:00	-0.24	(1.14)
	August 2009	0.07986111	1	1:55	0	14.96666667	96	3:45	-0.42	(1.25)
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0.29861111	2	3:35	0.175694444	11.79027778	80	3:32	0.02	(0.87)
	April 2009	0.05486111	1	1:19	0	7.568055556	60	3:02	-0.54	(1.33)
	March 2009	0.13055556	1	3:08	0	15.08541667	67	5:24	-0.41	(1.25)
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	February 2010	5.26041667	11	11:29	0.448611111	0	1980	17:36	-0.75	(1.46)
	January 2010	11.22361111	26	10:22	0.271527778	0	2580	2:16	-3.38	(3.06)
	December 2009	6.79722222	24	6:48	0.207638889	0	2057	22:27	-2.71	(2.65)
	November 2009	8.72986111	29	7:13	0.161805556	0	2151	22:38	-3.95	(3.40)
	October 2009	9.52708333	29	7:53	0.3125	0	2126	18:55	-3.38	(3.06)
	September 2009	7.75972222	21	8:52	0.290277778	0	1956	20:12	-2.07	(2.26)
	August 2009	7.13611111	18	9:31	0.420833333	0	2367	17:07	-1.98	(2.20)
	July 2009	6.50138889	19	8:13	0.327083333	0	2247	18:16	-2.44	(2.48)
	June 2009	7.50833333	26	6:56	0.09375	0	2250	17:11	-3.00	(2.82)
	May 2009	5.78958333	23	6:02	0.176388889	0	1744	16:27	-2.98	(2.81)
	April 2009	10.0840278	20	12:06	1.294444444	0	1848	16:34	-1.26	(1.77)
	March 2009	7.23194444	24	7:14	0.229861111	0	1747	16:24	-2.78	(2.69)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	February 2010	0.30416667	2	3:39	0.095138889	0.722222222	1	17:20	0.00	0.00
	January 2010	0.19027778	1	4:34	0	0	0	0:00	0.00	0.00
	December 2009	0.26041667	2	3:07	0.054166667	0	0	0:00	0.00	0.00
	November 2009	0.4125	2	4:57	0.261111111	0.129861111	2	1:34	3.64	(0.98)
	October 2009	0.30069444	2	3:37	0.040972222	0.300694444	1	7:13	0.00	0.00
	September 2009	0.38680556	2	4:38	0.036111111	0.036111111	1	0:52	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0.8	2	9:36	0.407638889	0.464583333	4	2:47	4.18	(0.68)
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0.38194444	2	4:35	0.020833333	0.252777778	3	2:01	1.34	(0.35)
	April 2009	0.16527778	1	3:58	0	0.510416667	3	4:05	-0.04	(1.02)
	March 2009	0.19166667	1	4:36	0	1.144444444	5	5:30	-0.16	(1.09)
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	1	0.00%	0	1	6	16.67%	-0.41	(1.25)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	1	4	25.00%	0.432997685	97	1157	8.38%	1.20	(0.68)
	December 2009	0	3	0.00%	0	93	974	9.55%	-0.56	(1.34)
	November 2009	0	3	0.00%	0	110	1079	10.19%	-0.58	(1.35)
	October 2009	1	4	25.00%	0.432997685	106	1138	9.31%	1.08	(0.73)
	September 2009	0	5	0.00%	0	60	898	6.68%	-0.60	(1.36)
	August 2009	0	3	0.00%	0	103	1054	9.77%	-0.57	(1.35)
	July 2009	0	7	0.00%	0	63	1007	6.26%	-0.68	(1.41)

	June 2009	0	2	0.00%	0	66	1067	6.19%	-0.36	(1.22)
	May 2009	0	8	0.00%	0	91	1047	8.69%	-0.87	(1.53)
	April 2009	0	1	0.00%	0	92	1070	8.60%	-0.31	(1.19)
	March 2009	0	3	0.00%	0	98	1113	8.81%	-0.54	(1.33)
MR-7A Repair Repeat Report Rate Centrex Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	1	0.00%	0	6	47	12.77%	-0.38	(1.23)
	November 2009	0	1	0.00%	0	3	44	6.82%	-0.27	(1.16)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	1	33	3.03%	-0.17	(1.11)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate Centrex 21 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	1	0.00%	0	2	21	9.52%	-0.32	(1.19)
	December 2009	0	2	0.00%	0	0	15	0.00%	0.00	0.00
	November 2009	0	1	0.00%	0	1	15	6.67%	-0.26	(1.16)
	October 2009	0	2	0.00%	0	1	21	4.76%	-0.30	(1.18)
	September 2009	0	2	0.00%	0	0	14	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	2	21	9.52%	-0.44	(1.27)
	July 2009	0	1	0.00%	0	1	10	10.00%	-0.32	(1.19)
	June 2009	1	2	50.00%	0.5	1	22	4.55%	2.95	(0.40)
	May 2009	0	1	0.00%	0	0	17	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	2	0.00%	0	2	16	12.50%	-0.50	(1.31)
MR-7A Repair Repeat Report Rate Line Sharing Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	1	2	50.00%	0.5	892	9125	9.78%	1.92	(0.46)
	December 2009	0	1	0.00%	0	759	7394	10.27%	-0.34	(1.21)
	November 2009	2	7	28.57%	0.451805556	778	8291	9.38%	1.74	(0.33)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	2	0.00%	0	539	6747	7.99%	-0.42	(1.25)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	619	7364	8.41%	-0.30	(1.18)
	June 2009	0	2	0.00%	0	638	7813	8.17%	-0.42	(1.26)
	May 2009	0	1	0.00%	0	588	7500	7.84%	-0.29	(1.18)
	April 2009	0	3	0.00%	0	633	7513	8.43%	-0.53	(1.32)
	March 2009	2	5	40.00%	0.489895833	699	7780	8.98%	2.42	(0.09)
MR-7A Repair Repeat Report Rate Line Splitting Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	3	0.00%	0	892	9125	9.78%	-0.57	(1.35)
	December 2009	0	1	0.00%	0	759	7394	10.27%	-0.34	(1.21)
	November 2009	1	2	50.00%	0.5	778	8291	9.38%	1.97	(0.44)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	4	25.00%	0.432997685	539	6747	7.99%	1.25	(0.65)
	August 2009	1	5	20.00%	0.4	669	7767	8.61%	0.91	(0.79)
	July 2009	2	2	100.00%	0	619	7364	8.41%	4.67	0.49
	June 2009	0	2	0.00%	0	638	7813	8.17%	-0.42	(1.26)
	May 2009	0	4	0.00%	0	588	7500	7.84%	-0.58	(1.35)
	April 2009	1	3	33.33%	0.471400463	633	7513	8.43%	1.55	(0.56)
	March 2009	1	2	50.00%	0.5	699	7780	8.98%	2.03	(0.42)
MR-7A Repair Repeat Report Rate PBX	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Parity	January 2010	0	1	0.00%	0	0	9	0.00%	0.00	0.00	
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	1	0.00%	0	0	6	0.00%	0.00	0.00	
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	3	0.00%	0	0	12	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	MR-7A Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Residence Parity	January 2010	0	1	0.00%	0	795	7968	9.98%	-0.33	(1.20)
December 2009		0	2	0.00%	0	666	6420	10.37%	-0.48	(1.29)	
November 2009		0	2	0.00%	0	668	7212	9.26%	-0.45	(1.27)	
October 2009		0	1	0.00%	0	680	6952	9.78%	-0.33	(1.20)	
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2009		0	4	0.00%	0	566	6713	8.43%	-0.61	(1.37)	
July 2009		0	7	0.00%	0	556	6357	8.75%	-0.82	(1.50)	
June 2009		1	2	50.00%	0.5	572	6746	8.48%	2.11	(0.40)	
May 2009		0	1	0.00%	0	497	6453	7.70%	-0.29	(1.18)	
April 2009		0	1	0.00%	0	541	6443	8.40%	-0.30	(1.18)	
March 2009		0	1	0.00%	0	601	6667	9.01%	-0.31	(1.19)	
MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity		February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2010		5	35	14.29%	0.3499	892	9125	9.78%	0.90	(0.60)	
December 2009	1	21	4.76%	0.213	759	7394	10.27%	-0.83	(1.50)		
November 2009	3	31	9.68%	0.295694444	778	8291	9.38%	0.06	(1.10)		
October 2009	3	31	9.68%	0.2957	786	8090	9.72%	-0.01	(1.00)		
September 2009	2	35	5.71%	0.2321	539	6747	7.99%	-0.50	(1.30)		
August 2009	1	18	5.56%	0.229097222	669	7767	8.61%	-0.46	(1.28)		
July 2009	4	29	13.79%	0.344803241	619	7364	8.41%	1.04	(0.54)		
June 2009	4	35	11.43%	0.3182	638	7813	8.17%	0.70	(0.72)		
May 2009	2	21	9.52%	0.2935	588	7500	7.84%	0.29	(1.00)		
April 2009	3	24	12.50%	0.3307	633	7513	8.43%	0.72	(0.73)		
March 2009	2	29	6.90%	0.2534	699	7780	8.98%	-0.39	(1.24)		
MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2010	0	1	0.00%	0	2	21	9.52%	-0.32	(1.19)		
December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
November 2009	0	1	0.00%	0	1	15	6.67%	-0.26	(1.16)		
October 2009	0	1	0.00%	0	1	21	4.76%	-0.22	(1.13)		
September 2009	0	1	0.00%	0	0	14	0.00%	0.00	0.00		
August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
May 2009	0	1	0.00%	0	0	17	0.00%	0.00	0.00		
April 2009	0	1	0.00%	0	0	17	0.00%	0.00	0.00		
March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2010	1	2	50.00%	0.5	2	41	4.88%	2.89	(0.33)		
December 2009	0	3	0.00%	0	6	47	12.77%	-0.64	(1.39)		
November 2009	1	5	20.00%	0.4	3	44	6.82%	1.11	(0.78)		
October 2009	0	2	0.00%	0	3	37	8.11%	-0.41	(1.25)		
September 2009	0	1	0.00%	0	5	43	11.63%	-0.36	(1.22)		

	August 2009	0	2	0.00%	0	1	33	3.03%	-0.24	(1.15)
	July 2009	2	4	50.00%	0.5	2	18	11.11%	2.24	(0.33)
	June 2009	0	3	0.00%	0	3	49	6.12%	-0.43	(1.26)
	May 2009	0	1	0.00%	0	3	31	9.68%	-0.32	(1.20)
	April 2009	0	1	0.00%	0	0	52	0.00%	0.00	0.00
	March 2009	1	3	33.33%	0.471400463	4	44	9.09%	1.41	(0.67)
MR-7B Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Business Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	2	0.00%	0	25	263	9.51%	-0.46	(1.28)
	November 2009	0	3	0.00%	0	18	229	7.86%	-0.50	(1.31)
	October 2009	0	1	0.00%	0	24	277	8.66%	-0.31	(1.19)
	September 2009	0	2	0.00%	0	19	252	7.54%	-0.40	(1.24)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	2	0.00%	0	22	267	8.24%	-0.42	(1.26)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	2	0.00%	0	21	237	8.86%	-0.44	(1.27)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate Centrex	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
21 Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	1	5	20.00%	-0.46	(1.28)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate PBX	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	0	6	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	January 2010	0	1	0.00%	0	243	2235	10.87%	-0.35	(1.21)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	1	0.00%	0	198	1962	10.09%	-0.33	(1.20)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	211	2031	10.39%	-0.48	(1.29)
	July 2009	1	1	100.00%	0	217	1914	11.34%	2.80	(0.27)
	June 2009	0	1	0.00%	0	164	1967	8.34%	-0.30	(1.18)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	145	1635	8.87%	-0.31	(1.19)

	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate UNE - P	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(POTS) Parity	January 2010	0	12	0.00%	0	281	2585	10.87%	-1.21	(1.73)
	December 2009	1	4	25.00%	0.432997685	222	2059	10.78%	0.92	(0.79)
	November 2009	2	11	18.18%	0.385694444	216	2191	9.86%	0.92	(0.68)
	October 2009	0	6	0.00%	0	220	2148	10.24%	-0.83	(1.50)
	September 2009	0	9	0.00%	0	184	1968	9.35%	-0.96	(1.58)
	August 2009	0	15	0.00%	0	237	2330	10.17%	-1.30	(1.79)
	July 2009	0	3	0.00%	0	242	2183	11.09%	-0.61	(1.37)
	June 2009	0	4	0.00%	0	186	2234	8.33%	-0.60	(1.37)
	May 2009	0	4	0.00%	0	162	1741	9.30%	-0.64	(1.39)
	April 2009	0	11	0.00%	0	166	1872	8.87%	-1.03	(1.63)
	March 2009	0	1	0.00%	0	161	1750	9.20%	-0.32	(1.19)
MR-7C Repair Repeat Report Rate Business Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	1	0.00%	0	25	185	13.51%	-0.39	(1.24)
	October 2009	3	6	50.00%	0.5	25	226	11.06%	3.00	0.19
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	27	285	9.47%	-0.32	(1.20)
	May 2009	0	1	0.00%	0	23	209	11.00%	-0.35	(1.21)
	April 2009	1	1	100.00%	0	20	211	9.48%	3.08	(0.22)
	March 2009	0	1	0.00%	0	30	284	10.56%	-0.34	(1.21)
MR-7C Repair Repeat Report Rate Centrex 21 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Sharing Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	2	50.00%	0.5	152	1113	13.66%	1.50	(0.60)
	October 2009	1	2	50.00%	0.5	111	955	11.62%	1.69	(0.53)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	189	1582	11.95%	-0.37	(1.22)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	138	1109	12.44%	2.65	(0.30)
	March 2009	1	2	50.00%	0.5	138	989	13.95%	1.47	(0.61)
MR-7C Repair Repeat Report Rate Line Splitting Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	2	0.00%	0	152	1113	13.66%	-0.56	(1.34)

	October 2009	1	1	100.00%	0	111	955	11.62%	2.76	(0.28)
	September 2009	0	1	0.00%	0	104	988	10.53%	-0.34	(1.21)
	August 2009	0	1	0.00%	0	151	1342	11.25%	-0.36	(1.22)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	138	989	13.95%	-0.40	(1.24)
MR-7C Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	127	1080	11.76%	-0.36	(1.22)
	July 2009	0	1	0.00%	0	157	1221	12.86%	-0.38	(1.23)
	June 2009	0	1	0.00%	0	162	1297	12.49%	-0.38	(1.23)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	118	898	13.14%	-0.39	(1.24)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(POTS) Parity	January 2010	0	2	0.00%	0	123	992	12.40%	-0.53	(1.32)
	December 2009	0	1	0.00%	0	143	1195	11.97%	-0.37	(1.22)
	November 2009	2	7	28.57%	0.451805556	152	1113	13.66%	1.15	(0.59)
	October 2009	2	13	15.38%	0.360798611	111	955	11.62%	0.42	(0.94)
	September 2009	0	10	0.00%	0	104	988	10.53%	-1.08	(1.66)
	August 2009	1	7	14.29%	0.349895833	151	1342	11.25%	0.25	(1.10)
	July 2009	1	5	20.00%	0.4	181	1445	12.53%	0.50	(0.98)
	June 2009	0	4	0.00%	0	189	1582	11.95%	-0.74	(1.45)
	May 2009	0	5	0.00%	0	179	1200	14.92%	-0.93	(1.57)
	April 2009	1	9	11.11%	0.314305556	138	1109	12.44%	-0.12	(1.07)
	March 2009	1	4	25.00%	0.432997685	138	989	13.95%	0.64	(0.93)
MR-7C Repair Repeat Report Rate UNE P	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(Centrex 21) Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE P	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(Centrex) Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	1	0.00%	0	1	6	16.67%	-0.41	(1.25)
	October 2009	0	1	0.00%	0	1	9	11.11%	-0.34	(1.20)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	14	0.00%	0.00	0.00

	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Fiber - IOF Parity	January 2010	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Fiber - Loop Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	13	87	14.94%	-0.42	(1.25)
	May 2009	0	1	0.00%	0	16	108	14.81%	-0.42	(1.25)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	14	92	15.22%	-0.42	(1.26)
MR-7D Repair Repeat Report Rate DS1	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	1	0.00%	0	6	59	10.17%	-0.33	(1.20)
	October 2009	0	2	0.00%	0	4	78	5.13%	-0.32	(1.20)
	September 2009	0	1	0.00%	0	12	103	11.65%	-0.36	(1.22)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	2	0.00%	0	8	72	11.11%	-0.49	(1.30)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Diagnostic	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	MR-7D Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Enhanced Extended Loops - DS1 Capable Parity	January 2010	1	35	2.86%	0.1666	8	87	9.20%	-1.10	(1.67)
		December 2009	11	57	19.30%	0.3946	10	87	11.49%	1.44	(0.36)
	November 2009	5	35	14.29%	0.3499	6	59	10.17%	0.64	(0.83)	
	October 2009	6	45	13.33%	0.3399	4	78	5.13%	1.99	(0.24)	
	September 2009	5	37	13.51%	0.3419	12	103	11.65%	0.30	(0.98)	
	August 2009	3	36	8.33%	0.2764	18	95	18.95%	-1.38	(1.84)	
	July 2009	11	45	24.44%	0.4298	11	97	11.34%	2.29	0.05	
	June 2009	12	41	29.27%	0.455	17	98	17.35%	1.69	(0.19)	
	May 2009	9	42	21.43%	0.4103	13	92	14.13%	1.13	(0.51)	
	April 2009	4	31	12.90%	0.3352	8	72	11.11%	0.27	(1.02)	
	March 2009	6	40	15.00%	0.3571	11	84	13.10%	0.29	(0.98)	
MR-7D Repair Repeat Report Rate LIS	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Trunk Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	1	0.00%	0	0	2	0.00%	0.00	0.00	
	September 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00	
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	3	0.00%	0	0	3	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00	
MR-7D Repair Repeat Report Rate UDIT	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Above DS1 Level Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	2	0.00%	0	0	3	0.00%	0.00	0.00	
	October 2009	0	1	0.00%	0	0	2	0.00%	0.00	0.00	
	September 2009	0	2	0.00%	0	0	4	0.00%	0.00	0.00	
	August 2009	0	2	0.00%	0	1	2	50.00%	-1.00	(1.61)	
	July 2009	1	2	50.00%	0.5	1	5	20.00%	0.90	(1.04)	
	June 2009	0	1	0.00%	0	0	2	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
MR-7D Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Unbundled Loop - 2 Wire Non-Loaded Parity	January 2010	2	42	4.76%	0.213	6	20	30.00%	-2.03	(2.23)	
	December 2009	0	43	0.00%	0	4	16	25.00%	-1.97	(2.20)	
	November 2009	4	51	7.84%	0.2688	2	12	16.67%	-0.74	(1.45)	
	October 2009	2	63	3.17%	0.1753	1	12	8.33%	-0.59	(1.36)	
	September 2009	2	60	3.33%	0.1795	1	15	6.67%	-0.46	(1.28)	
	August 2009	7	59	11.86%	0.3234	2	37	5.41%	1.36	(0.59)	

	July 2009	2	78	2.56%	0.1581	3	16	18.75%	-1.51	(1.92)
	June 2009	0	41	0.00%	0	0	15	0.00%	0.00	0.00
	May 2009	3	52	5.77%	0.2332	3	20	15.00%	-0.98	(1.60)
	April 2009	4	50	8.00%	0.2713	1	14	7.14%	0.11	(1.32)
	March 2009	1	48	2.08%	0.1428	0	9	0.00%	0.00	(1.61)
MR-7D Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	12	103	11.65%	-0.36	(1.22)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	January 2010	1	18	5.56%	0.2291	6	20	30.00%	-1.64	(2.00)
	December 2009	1	19	5.26%	0.2233	4	16	25.00%	-1.34	(1.82)
	November 2009	0	12	0.00%	0	2	12	16.67%	-1.10	(1.67)
	October 2009	0	6	0.00%	0	1	12	8.33%	-0.60	(1.37)
	September 2009	0	4	0.00%	0	1	15	6.67%	-0.47	(1.29)
	August 2009	1	5	20.00%	0.4	2	37	5.41%	1.35	(0.72)
	July 2009	0	4	0.00%	0	3	16	18.75%	-0.86	(1.52)
	June 2009	0	3	0.00%	0	0	15	0.00%	0.00	0.00
	May 2009	0	1	0.00%	0	3	20	15.00%	-0.41	(1.25)
	April 2009	0	2	0.00%	0	1	14	7.14%	-0.37	(1.22)
	March 2009	1	3	33.33%	0.4714	0	9	0.00%	0.00	(0.59)
MR-7D Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	January 2010	13	96	13.54%	0.3422	8	87	9.20%	1.02	(0.58)
	December 2009	23	112	20.54%	0.404	10	87	11.49%	1.98	(0.08)
	November 2009	18	91	19.78%	0.3983	6	59	10.17%	1.90	(0.18)
	October 2009	20	132	15.15%	0.3586	4	78	5.13%	3.18	0.25
	September 2009	16	97	16.49%	0.3711	12	103	11.65%	1.07	(0.52)
	August 2009	13	95	13.68%	0.3437	18	95	18.95%	-0.93	(1.56)
	July 2009	23	102	22.55%	0.4179	11	97	11.34%	2.49	0.17
	June 2009	21	114	18.42%	0.3877	17	98	17.35%	0.21	(0.99)
	May 2009	13	91	14.29%	0.3499	13	92	14.13%	0.03	(1.11)
	April 2009	13	83	15.66%	0.3634	8	72	11.11%	0.90	(0.64)
	March 2009	11	91	12.09%	0.326	11	84	13.10%	-0.20	(1.12)
MR-7D Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Parity	January 2010	1	2	50.00%	0.5	8	87	9.20%	1.97	(0.47)
	December 2009	0	1	0.00%	0	10	87	11.49%	-0.36	(1.22)
	November 2009	1	5	20.00%	0.4	6	59	10.17%	0.70	(0.92)
	October 2009	2	6	33.33%	0.4714	4	78	5.13%	3.02	(0.04)
	September 2009	0	1	0.00%	0	12	103	11.65%	-0.36	(1.22)
	August 2009	0	2	0.00%	0	18	95	18.95%	-0.68	(1.41)
	July 2009	0	6	0.00%	0	11	97	11.34%	-0.85	(1.52)
	June 2009	0	3	0.00%	0	17	98	17.35%	-0.78	(1.48)
	May 2009	1	4	25.00%	0.433	13	92	14.13%	0.61	(0.96)
	April 2009	0	2	0.00%	0	8	72	11.11%	-0.49	(1.30)
	March 2009	0	2	0.00%	0	11	84	13.10%	-0.54	(1.33)

MR-7D Repair Repeat Report Rate Unbundled Loop Analog Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2010	10	193	5.18%	0.2217	988	9961	9.92%	-2.18	(2.33)	
	December 2009	11	165	6.67%	0.2494	883	8421	10.49%	-1.59	(1.96)	
	November 2009	11	203	5.42%	0.2264	913	9237	9.88%	-2.11	(2.28)	
	October 2009	11	181	6.08%	0.2389	884	8905	9.93%	-1.71	(2.04)	
	September 2009	8	146	5.48%	0.2276	623	7594	8.20%	-1.19	(1.72)	
	August 2009	13	176	7.39%	0.2615	789	8853	8.91%	-0.70	(1.43)	
	July 2009	7	184	3.80%	0.1913	767	8563	8.96%	-2.42	(2.47)	
	June 2009	13	193	6.74%	0.2506	795	9162	8.68%	-0.95	(1.58)	
	May 2009	7	165	4.24%	0.2016	735	8528	8.62%	-1.98	(2.21)	
	April 2009	9	156	5.77%	0.2332	750	8459	8.87%	-1.35	(1.82)	
	March 2009	4	142	2.82%	0.1655	808	8630	9.36%	-2.66	(2.61)	
	MR-7D Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		1	4	25.00%	0.433	4	16	25.00%	0.00	(1.00)	
November 2009		1	4	25.00%	0.433	2	12	16.67%	0.39	(1.17)	
October 2009		0	3	0.00%	0	1	12	8.33%	-0.47	(1.28)	
September 2009		1	3	33.33%	0.4714	1	15	6.67%	1.69	(0.70)	
August 2009		1	5	20.00%	0.4	2	37	5.41%	1.35	(0.72)	
July 2009		0	5	0.00%	0	3	16	18.75%	-0.94	(1.57)	
June 2009		0	2	0.00%	0	0	15	0.00%	0.00	0.00	
May 2009		0	1	0.00%	0	3	20	15.00%	-0.41	(1.25)	
April 2009		0	4	0.00%	0	1	14	7.14%	-0.49	(1.30)	
March 2009		0	1	0.00%	0	0	9	0.00%	0.00	0.00	
MR-7E Repair Repeat Report Rate Dark Fiber - IOF Parity		February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	MR-7E Repair Repeat Report Rate Dark Fiber - Loop Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2009		0	1	0.00%	0	0	0	0.00%	0.00	0.00	
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
MR-7E Repair Repeat Report Rate DS1 Parity		February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		January 2010	0	1	0.00%	0	9	75	12.00%	-0.37	(1.22)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	

	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate E911 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	1	0.00%	0	1	3	33.33%	-0.61	(1.37)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	2	0.00%	0	0	1	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	0	2	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	4	29	13.79%	0.3448	9	75	12.00%	0.25	(1.03)
	December 2009	4	15	26.67%	0.4422	11	71	15.49%	1.09	(0.58)
	November 2009	0	9	0.00%	0	4	57	7.02%	-0.77	(1.47)
	October 2009	1	8	12.50%	0.3307	8	79	10.13%	0.21	(1.15)
	September 2009	1	10	10.00%	0.3	7	75	9.33%	0.07	(1.23)
	August 2009	0	13	0.00%	0	16	109	14.68%	-1.41	(1.86)
	July 2009	1	10	10.00%	0.3	21	98	21.43%	-0.84	(1.51)
	June 2009	0	7	0.00%	0	17	77	22.08%	-1.35	(1.82)
	May 2009	1	11	9.09%	0.2875	8	97	8.25%	0.10	(1.21)
	April 2009	0	5	0.00%	0	10	77	12.99%	-0.84	(1.51)
	March 2009	0	8	0.00%	0	10	88	11.36%	-0.97	(1.59)
MR-7E Repair Repeat Report Rate ISDN Primary Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	1	32	3.13%	-0.18	(1.11)
MR-7E Repair Repeat Report Rate LIS Trunk Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	3	0.00%	0	0	1	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Above DS1 Level Parity	January 2010	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	January 2010	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	2	0.00%	0	0	3	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	4	0.00%	0	0	1	0.00%	0.00	0.00
	August 2009	0	7	0.00%	0	1	4	25.00%	-0.92	(1.56)
	July 2009	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	6	7	85.71%	-2.29	(2.39)
	May 2009	1	5	20.00%	0.4	0	4	0.00%	0.00	(1.08)
	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	2	9	22.22%	0.4157	2	5	40.00%	-0.65	(1.40)
MR-7E Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	1	4	25.00%	-0.67	(1.41)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	6	7	85.71%	-2.29	(2.39)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	0	2	0.00%	0	2	5	40.00%	-0.98	(1.59)
MR-7E Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	January 2010	1	11	9.09%	0.2875	9	75	12.00%	-0.28	(1.17)
	December 2009	3	14	21.43%	0.4103	11	71	15.49%	0.56	(0.87)
	November 2009	1	11	9.09%	0.2875	4	57	7.02%	0.25	(1.15)
	October 2009	1	16	6.25%	0.2421	8	79	10.13%	-0.47	(1.28)
	September 2009	2	14	14.29%	0.3499	7	75	9.33%	0.58	(0.89)
	August 2009	1	16	6.25%	0.2421	16	109	14.68%	-0.89	(1.54)
	July 2009	3	16	18.75%	0.3903	21	98	21.43%	-0.24	(1.15)
	June 2009	1	9	11.11%	0.3143	17	77	22.08%	-0.75	(1.46)
	May 2009	1	8	12.50%	0.3307	8	97	8.25%	0.42	(1.04)
	April 2009	1	16	6.25%	0.2421	10	77	12.99%	-0.73	(1.44)
	March 2009	2	15	13.33%	0.3399	10	88	11.36%	0.22	(1.08)
MR-7E Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Parity	January 2010	0	1	0.00%	0	9	75	12.00%	-0.37	(1.22)
	December 2009	0	1	0.00%	0	11	71	15.49%	-0.43	(1.26)

	November 2009	0	3	0.00%	0	4	57	7.02%	-0.46	(1.28)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	7	75	9.33%	-0.32	(1.19)
	August 2009	0	1	0.00%	0	16	109	14.68%	-0.41	(1.25)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	2	0.00%	0	8	97	8.25%	-0.42	(1.26)
	April 2009	0	1	0.00%	0	10	77	12.99%	-0.38	(1.23)
	March 2009	0	1	0.00%	0	10	88	11.36%	-0.36	(1.22)
MR-7E Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Parity	January 2010	0	26	0.00%	0	308	2741	11.24%	-1.81	(2.10)
	December 2009	1	24	4.17%	0.1998	241	2227	10.82%	-1.04	(1.63)
	November 2009	1	29	3.45%	0.1825	233	2358	9.88%	-1.15	(1.70)
	October 2009	1	29	3.45%	0.1825	233	2288	10.18%	-1.19	(1.72)
	September 2009	1	21	4.76%	0.213	204	2109	9.67%	-0.76	(1.46)
	August 2009	1	18	5.56%	0.2291	268	2586	10.36%	-0.67	(1.41)
	July 2009	2	19	10.53%	0.3069	275	2429	11.32%	-0.11	(1.07)
	June 2009	1	26	3.85%	0.1923	218	2467	8.84%	-0.89	(1.54)
	May 2009	1	23	4.35%	0.2039	194	1913	10.14%	-0.91	(1.56)
	April 2009	0	20	0.00%	0	187	2035	9.19%	-1.42	(1.86)
	March 2009	2	23	8.70%	0.2818	190	1889	10.06%	-0.22	(1.13)
MR-7E Repair Repeat Report Rate	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	January 2010	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	2	50.00%	0.5	0	3	0.00%	0.00	(0.85)
	October 2009	0	2	0.00%	0	0	1	0.00%	0.00	0.00
	September 2009	0	2	0.00%	0	0	1	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	2	0.00%	0	0	4	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	2	0.00%	0	0	4	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	2	5	40.00%	-0.75	(1.45)
MR-8 Trouble Rate Basic Rate ISDN Parity	February 2010	0	134	0.00%	0	15	4009	0.37%	-0.70	(1.42)
	January 2010	0	129	0.00%	0	20	4096	0.49%	-0.78	(1.48)
	December 2009	0	125	0.00%	0	16	4136	0.39%	-0.69	(1.42)
	November 2009	0	120	0.00%	0	15	4182	0.36%	-0.65	(1.39)
	October 2009	1	118	0.85%	0.0917	13	4252	0.31%	1.05	(0.71)
	September 2009	0	116	0.00%	0	17	4302	0.40%	-0.67	(1.41)
	August 2009	0	118	0.00%	0	41	4334	0.95%	-1.05	(1.64)
	July 2009	0	118	0.00%	0	20	4377	0.46%	-0.73	(1.44)
	June 2009	0	78	0.00%	0	22	4458	0.49%	-0.62	(1.37)
	May 2009	0	78	0.00%	0	24	4542	0.53%	-0.64	(1.39)
	April 2009	0	62	0.00%	0	17	4631	0.37%	-0.47	(1.29)
	March 2009	0	55	0.00%	0	14	4730	0.30%	-0.40	(1.24)
MR-8 Trouble Rate Business Parity	February 2010	10	2216	0.45%	0.067	1285	291749	0.44%	0.08	(0.95)
	January 2010	4	2222	0.18%	0.0424	1682	294429	0.57%	-2.44	(2.48)
	December 2009	5	2219	0.23%	0.0474	1431	296907	0.48%	-1.74	(2.06)
	November 2009	7	2304	0.30%	0.055	1493	299132	0.50%	-1.33	(1.81)
	October 2009	11	2250	0.49%	0.0697	1641	301806	0.54%	-0.35	(1.21)
	September 2009	7	2375	0.29%	0.0542	1359	304282	0.45%	-1.11	(1.67)
	August 2009	3	2343	0.13%	0.0358	1615	307183	0.53%	-2.65	(2.61)
	July 2009	7	2297	0.30%	0.0551	1500	309840	0.48%	-1.23	(1.75)

	June 2009	5	2289	0.22%	0.0467	1619	312382	0.52%	-1.99	(2.21)
	May 2009	9	2263	0.40%	0.0629	1492	314523	0.47%	-0.53	(1.32)
	April 2009	4	2192	0.18%	0.0427	1518	317466	0.48%	-2.00	(2.22)
	March 2009	4	2145	0.19%	0.0431	1660	320612	0.52%	-2.13	(2.30)
MR-8 Trouble Rate Centrex Parity	February 2010	0	254	0.00%	0	33	41535	0.08%	-0.45	(1.27)
	January 2010	0	254	0.00%	0	62	41486	0.15%	-0.61	(1.37)
	December 2009	1	254	0.39%	0.0626	75	41718	0.18%	0.80	(0.80)
	November 2009	1	254	0.39%	0.0626	58	42122	0.14%	1.10	(0.68)
	October 2009	0	260	0.00%	0	50	43050	0.12%	-0.55	(1.33)
	September 2009	0	260	0.00%	0	56	43218	0.13%	-0.58	(1.35)
	August 2009	1	260	0.38%	0.0619	54	43355	0.12%	1.19	(0.65)
	July 2009	0	260	0.00%	0	41	43624	0.09%	-0.49	(1.30)
	June 2009	0	265	0.00%	0	71	43985	0.16%	-0.65	(1.40)
	May 2009	0	265	0.00%	0	53	44237	0.12%	-0.56	(1.34)
	April 2009	0	266	0.00%	0	70	44382	0.16%	-0.65	(1.39)
	March 2009	0	266	0.00%	0	69	44782	0.15%	-0.64	(1.39)
MR-8 Trouble Rate Centrex 21 Parity	February 2010	1	726	0.14%	0.0371	22	9168	0.24%	-0.54	(1.33)
	January 2010	1	723	0.14%	0.0372	25	9325	0.27%	-0.65	(1.40)
	December 2009	2	726	0.28%	0.0524	19	9501	0.20%	0.44	(0.73)
	November 2009	1	738	0.14%	0.0368	27	9820	0.27%	-0.70	(1.42)
	October 2009	2	768	0.26%	0.051	26	10037	0.26%	0.01	(1.00)
	September 2009	2	764	0.26%	0.0511	22	10288	0.21%	0.28	(0.83)
	August 2009	2	762	0.26%	0.0512	30	10679	0.28%	-0.09	(1.06)
	July 2009	1	745	0.13%	0.0366	16	11047	0.14%	-0.07	(1.04)
	June 2009	2	747	0.27%	0.0517	33	11391	0.29%	-0.11	(1.07)
	May 2009	1	824	0.12%	0.0348	27	11698	0.23%	-0.63	(1.38)
	April 2009	1	831	0.12%	0.0347	25	12002	0.21%	-0.54	(1.33)
	March 2009	3	845	0.36%	0.0595	17	12335	0.14%	1.65	0.00
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	February 2010	0	85	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	1	85	1.18%	0.1078	0	0	0.00%	0.00	0.00
	December 2009	2	85	2.35%	0.1516	0	0	0.00%	0.00	0.00
	November 2009	0	85	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	85	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	85	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	87	1.15%	0.1066	0	0	0.00%	0.00	0.00
	July 2009	2	86	2.33%	0.1507	0	0	0.00%	0.00	0.00
	June 2009	1	78	1.28%	0.1125	0	0	0.00%	0.00	0.00
	May 2009	0	76	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	72	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	70	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	February 2010	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	29	6.90%	0.2534	0	0	0.00%	0.00	0.00
	July 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	February 2010	0	558	0.00%	0	115	34696	0.33%	-1.35	(1.82)

	January 2010	0	566	0.00%	0	158	35185	0.45%	-1.59	(1.96)
	December 2009	0	585	0.00%	0	174	35477	0.49%	-1.68	(2.02)
	November 2009	0	588	0.00%	0	134	35872	0.37%	-1.47	(1.90)
	October 2009	0	597	0.00%	0	174	36273	0.48%	-1.68	(2.02)
	September 2009	0	597	0.00%	0	168	36591	0.46%	-1.65	(2.00)
	August 2009	0	610	0.00%	0	155	36955	0.42%	-1.59	(1.97)
	July 2009	1	613	0.16%	0.0404	178	37286	0.48%	-1.12	(1.68)
	June 2009	1	614	0.16%	0.0403	142	37672	0.38%	-0.86	(1.52)
	May 2009	1	616	0.16%	0.0403	156	38217	0.41%	-0.95	(1.58)
	April 2009	0	622	0.00%	0	148	38849	0.38%	-1.53	(1.93)
	March 2009	1	627	0.16%	0.0399	157	39400	0.40%	-0.94	(1.57)
MR-8 Trouble Rate DS1 Parity	February 2010	0	44	0.00%	0	153	10177	1.50%	-0.82	(1.50)
	January 2010	1	43	2.33%	0.1507	162	10302	1.57%	0.40	(0.99)
	December 2009	0	38	0.00%	0	158	10432	1.51%	-0.76	(1.46)
	November 2009	1	38	2.63%	0.1601	116	10511	1.10%	0.90	(0.76)
	October 2009	2	42	4.76%	0.213	157	10591	1.48%	1.76	(0.32)
	September 2009	0	40	0.00%	0	178	10768	1.65%	-0.82	(1.50)
	August 2009	0	42	0.00%	0	204	10941	1.86%	-0.89	(1.54)
	July 2009	0	49	0.00%	0	195	11120	1.75%	-0.93	(1.57)
	June 2009	0	52	0.00%	0	175	11261	1.55%	-0.90	(1.55)
	May 2009	0	57	0.00%	0	189	11473	1.65%	-0.97	(1.59)
	April 2009	0	48	0.00%	0	149	11568	1.29%	-0.79	(1.48)
	March 2009	0	52	0.00%	0	172	11627	1.48%	-0.88	(1.54)
MR-8 Trouble Rate DS3 Parity	February 2010	0	4	0.00%	0	5	1772	0.28%	-0.11	(1.06)
	January 2010	0	4	0.00%	0	1	1792	0.06%	-0.05	(1.03)
	December 2009	0	4	0.00%	0	0	1804	0.00%	0.00	0.00
	November 2009	0	4	0.00%	0	5	1809	0.28%	-0.11	(1.06)
	October 2009	0	5	0.00%	0	3	1827	0.16%	-0.09	(1.06)
	September 2009	0	5	0.00%	0	4	1840	0.22%	-0.10	(1.06)
	August 2009	0	5	0.00%	0	5	1852	0.27%	-0.12	(1.07)
	July 2009	0	7	0.00%	0	5	1871	0.27%	-0.14	(1.08)
	June 2009	0	5	0.00%	0	3	1886	0.16%	-0.09	(1.05)
	May 2009	0	5	0.00%	0	4	1888	0.21%	-0.10	(1.06)
	April 2009	0	5	0.00%	0	6	1882	0.32%	-0.13	(1.08)
	March 2009	0	5	0.00%	0	3	1889	0.16%	-0.09	(1.05)
MR-8 Trouble Rate E911 Parity	February 2010	0	1196	0.00%	0	7	3219	0.22%	-1.38	(1.84)
	January 2010	0	1141	0.00%	0	3	3197	0.09%	-0.89	(1.54)
	December 2009	0	1123	0.00%	0	9	3255	0.28%	-1.52	(1.93)
	November 2009	1	1106	0.09%	0.0301	9	3257	0.28%	-1.02	(1.62)
	October 2009	0	1083	0.00%	0	9	3261	0.28%	-1.50	(1.91)
	September 2009	0	1083	0.00%	0	5	3274	0.15%	-1.12	(1.68)
	August 2009	0	1083	0.00%	0	2	3267	0.06%	-0.71	(1.43)
	July 2009	0	1082	0.00%	0	8	3319	0.24%	-1.40	(1.85)
	June 2009	2	1076	0.19%	0.0431	8	3338	0.24%	-0.31	(1.19)
	May 2009	0	1078	0.00%	0	3	3309	0.09%	-0.86	(1.52)
	April 2009	0	1079	0.00%	0	5	3316	0.15%	-1.11	(1.67)
	March 2009	1	1089	0.09%	0.0303	3	3313	0.09%	0.01	(0.99)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	February 2010	1	62	1.61%	0.126	0	0	0.00%	0.00	0.00
	January 2010	0	70	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	70	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	70	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	68	1.47%	0.1204	0	0	0.00%	0.00	0.00
	September 2009	0	70	0.00%	0	0	0	0.00%	0.00	0.00

	August 2009	0	70	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	66	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	66	1.52%	0.1222	0	0	0.00%	0.00	0.00
	May 2009	0	64	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	64	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	64	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended	February 2010	48	3059	1.57%	0.1243	153	10178	1.50%	0.26	(0.84)
Loops - DS1 Capable Parity	January 2010	68	3236	2.10%	0.1434	162	10303	1.57%	2.11	0.28
	December 2009	72	3229	2.23%	0.1477	158	10433	1.51%	2.91	0.77
	November 2009	44	3230	1.36%	0.1159	116	10512	1.10%	1.23	(0.25)
	October 2009	53	3198	1.66%	0.1277	157	10592	1.48%	0.72	(0.56)
	September 2009	48	3197	1.50%	0.1216	178	10769	1.65%	-0.59	(1.36)
	August 2009	49	3194	1.53%	0.1229	204	10942	1.86%	-1.21	(1.74)
	July 2009	55	3207	1.71%	0.1298	195	11121	1.75%	-0.15	(1.09)
	June 2009	48	3200	1.50%	0.1216	175	11262	1.55%	-0.22	(1.13)
	May 2009	53	3141	1.69%	0.1288	189	11474	1.65%	0.16	(0.90)
	April 2009	38	3123	1.22%	0.1096	149	11569	1.29%	-0.31	(1.19)
	March 2009	48	3114	1.54%	0.1232	172	11628	1.48%	0.26	(0.84)
MR-8 Trouble Rate Enhanced Extended	February 2010	0	31	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS3 Capable Diagnostic	January 2010	0	32	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	28	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	28	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	28	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	28	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	31	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	31	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	31	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	32	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Frame Relay Parity	February 2010	0	5	0.00%	0	14	1592	0.88%	-0.21	(1.13)
	January 2010	0	5	0.00%	0	10	1645	0.61%	-0.17	(1.11)
	December 2009	0	5	0.00%	0	12	1683	0.71%	-0.19	(1.12)
	November 2009	0	5	0.00%	0	6	1733	0.35%	-0.13	(1.08)
	October 2009	0	5	0.00%	0	19	1746	1.09%	-0.23	(1.14)
	September 2009	0	5	0.00%	0	14	1811	0.77%	-0.20	(1.12)
	August 2009	0	5	0.00%	0	18	1854	0.97%	-0.22	(1.13)
	July 2009	0	5	0.00%	0	12	1916	0.63%	-0.18	(1.11)
	June 2009	0	5	0.00%	0	14	1955	0.72%	-0.19	(1.12)
	May 2009	0	5	0.00%	0	13	1983	0.66%	-0.18	(1.11)
	April 2009	0	5	0.00%	0	19	2028	0.94%	-0.22	(1.13)
	March 2009	0	11	0.00%	0	15	2134	0.70%	-0.28	(1.17)
MR-8 Trouble Rate ISDN Primary Parity	February 2010	0	63	0.00%	0	62	102306	0.06%	-0.20	(1.12)
	January 2010	0	63	0.00%	0	67	103104	0.06%	-0.20	(1.12)
	December 2009	0	63	0.00%	0	68	103228	0.07%	-0.20	(1.12)
	November 2009	0	63	0.00%	0	45	102853	0.04%	-0.17	(1.10)
	October 2009	0	63	0.00%	0	78	102341	0.08%	-0.22	(1.13)
	September 2009	0	63	0.00%	0	61	106597	0.06%	-0.19	(1.12)
	August 2009	0	63	0.00%	0	91	106211	0.09%	-0.23	(1.14)
	July 2009	0	64	0.00%	0	80	104975	0.08%	-0.22	(1.13)
	June 2009	0	64	0.00%	0	89	104725	0.08%	-0.23	(1.14)
	May 2009	0	64	0.00%	0	69	104314	0.07%	-0.21	(1.13)
	April 2009	0	64	0.00%	0	79	103588	0.08%	-0.22	(1.13)

MR-8 Trouble Rate Line Sharing Parity	March 2009	1	64	1.56%	0.124	63	104121	0.06%	4.88	0.07	
	February 2010	3	1700	0.18%	0.042	9259	1105170	0.84%	-2.99	(2.82)	
	January 2010	2	1748	0.11%	0.0338	12702	1115988	1.14%	-4.03	(3.45)	
	December 2009	1	1786	0.06%	0.0237	10648	1128169	0.94%	-3.88	(3.36)	
	November 2009	9	1827	0.49%	0.07	11595	1139722	1.02%	-2.23	(2.36)	
	October 2009	2	1863	0.11%	0.0327	11193	1152346	0.97%	-3.80	(3.31)	
	September 2009	2	1900	0.11%	0.0324	9703	1164414	0.83%	-3.49	(3.12)	
	August 2009	0	1945	0.00%	0	11439	1179246	0.97%	-4.36	(3.65)	
	July 2009	1	2009	0.05%	0.0223	10992	1197667	0.92%	-4.08	(3.48)	
	June 2009	3	2061	0.15%	0.0381	11629	1215703	0.96%	-3.78	(3.30)	
	May 2009	1	2115	0.05%	0.0217	10441	1231121	0.85%	-4.01	(3.44)	
	April 2009	4	2154	0.19%	0.0431	10494	1246133	0.84%	-3.33	(3.03)	
	March 2009	7	2219	0.32%	0.0561	10519	1261154	0.83%	-2.68	(2.63)	
	MR-8 Trouble Rate Line Splitting Parity	February 2010	0	254	0.00%	0	9259	1105170	0.84%	-1.46	(1.89)
January 2010		3	261	1.15%	0.1066	12702	1115988	1.14%	0.02	(1.11)	
December 2009		1	270	0.37%	0.0607	10648	1128169	0.94%	-0.97	(1.59)	
November 2009		4	284	1.41%	0.1178	11595	1139722	1.02%	0.66	(0.73)	
October 2009		1	292	0.34%	0.0584	11193	1152346	0.97%	-1.10	(1.67)	
September 2009		5	301	1.66%	0.1278	9703	1164414	0.83%	1.58	(0.25)	
August 2009		6	313	1.92%	0.1371	11439	1179246	0.97%	1.71	(0.17)	
July 2009		2	330	0.61%	0.0776	10992	1197667	0.92%	-0.59	(1.36)	
June 2009		2	335	0.60%	0.077	11629	1215703	0.96%	-0.68	(1.41)	
May 2009		4	345	1.16%	0.1071	10441	1231121	0.85%	0.63	(0.74)	
April 2009		3	352	0.85%	0.0919	10494	1246133	0.84%	0.02	(1.11)	
March 2009		3	359	0.84%	0.091	10519	1261154	0.83%	0.00	(1.12)	
MR-8 Trouble Rate LIS Trunk Parity		February 2010	4	125039	0.00%	0.0057	3	121616	0.00%	0.37	(0.78)
		January 2010	0	125531	0.00%	0	2	122360	0.00%	-1.01	(1.61)
	December 2009	1	125651	0.00%	0.0028	1	123968	0.00%	-0.01	(1.01)	
	November 2009	0	126923	0.00%	0	0	123321	0.00%	0.00	0.00	
	October 2009	4	127039	0.00%	0.0056	3	124041	0.00%	0.37	(0.77)	
	September 2009	1	126367	0.00%	0.0028	1	125026	0.00%	-0.01	(1.00)	
	August 2009	0	125551	0.00%	0	0	126300	0.00%	0.00	0.00	
	July 2009	1	124947	0.00%	0.0028	1	128652	0.00%	0.02	(0.99)	
	June 2009	3	125933	0.00%	0.0049	5	127957	0.00%	-0.61	(1.37)	
	May 2009	0	127828	0.00%	0	1	128533	0.00%	-0.71	(1.43)	
	April 2009	0	128046	0.00%	0	0	129061	0.00%	0.00	0.00	
	March 2009	2	131143	0.00%	0.0039	0	129997	0.00%	0.00	0.00	
	MR-8 Trouble Rate PBX Parity	February 2010	0	540	0.00%	0	25	36406	0.07%	-0.60	(1.37)
		January 2010	1	533	0.19%	0.0433	29	36973	0.08%	0.89	(0.46)
December 2009		0	499	0.00%	0	23	37681	0.06%	-0.55	(1.33)	
November 2009		0	517	0.00%	0	22	38112	0.06%	-0.54	(1.33)	
October 2009		0	521	0.00%	0	22	38521	0.06%	-0.54	(1.33)	
September 2009		2	518	0.39%	0.062	21	39049	0.05%	3.24	0.97	
August 2009		0	513	0.00%	0	13	39400	0.03%	-0.41	(1.25)	
July 2009		0	483	0.00%	0	22	39655	0.06%	-0.51	(1.31)	
June 2009		3	462	0.65%	0.0803	23	40318	0.06%	5.30	0.66	
May 2009		0	462	0.00%	0	22	40582	0.05%	-0.50	(1.30)	
April 2009		1	454	0.22%	0.0469	38	41131	0.09%	0.89	(0.76)	
March 2009		0	452	0.00%	0	34	41551	0.08%	-0.61	(1.37)	
MR-8 Trouble Rate Residence Parity		February 2010	1	325	0.31%	0.0554	7974	813421	0.98%	-1.23	(1.75)
		January 2010	2	321	0.62%	0.0787	11020	821559	1.34%	-1.12	(1.68)
	December 2009	2	417	0.48%	0.0691	9217	831262	1.11%	-1.23	(1.75)	
	November 2009	3	449	0.67%	0.0815	10102	840590	1.20%	-1.04	(1.63)	

	October 2009	1	476	0.21%	0.0458	9552	850540	1.12%	-1.89	(2.15)
	September 2009	0	491	0.00%	0	8344	860132	0.97%	-2.19	(2.33)
	August 2009	7	511	1.37%	0.1162	9824	872063	1.13%	0.52	(0.68)
	July 2009	9	535	1.68%	0.1286	9492	887827	1.07%	1.38	(0.16)
	June 2009	4	565	0.71%	0.0838	10010	903321	1.11%	-0.91	(1.55)
	May 2009	1	601	0.17%	0.0408	8949	916598	0.98%	-2.02	(2.23)
	April 2009	3	679	0.44%	0.0663	8976	928667	0.97%	-1.40	(1.85)
	March 2009	1	740	0.14%	0.0367	8859	940542	0.94%	-2.27	(2.38)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	February 2010	0	11	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	11	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	13	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	13	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	February 2010	2	128	1.56%	0.124	5	1772	0.28%	2.64	(0.13)
	January 2010	1	127	0.79%	0.0884	1	1792	0.06%	3.37	(0.31)
	December 2009	1	127	0.79%	0.0884	0	1804	0.00%	0.00	(0.08)
	November 2009	2	126	1.59%	0.125	5	1809	0.28%	2.71	(0.11)
	October 2009	1	125	0.80%	0.0891	3	1827	0.16%	1.70	(0.56)
	September 2009	2	125	1.60%	0.1255	4	1840	0.22%	3.21	(0.01)
	August 2009	2	126	1.59%	0.125	5	1852	0.27%	2.76	(0.10)
	July 2009	2	121	1.65%	0.1275	5	1871	0.27%	2.86	(0.07)
	June 2009	2	117	1.71%	0.1296	3	1886	0.16%	4.08	0.14
	May 2009	0	117	0.00%	0	4	1888	0.21%	-0.48	(1.29)
	April 2009	1	117	0.85%	0.0921	6	1882	0.32%	1.00	(0.76)
	March 2009	0	117	0.00%	0	3	1889	0.16%	-0.42	(1.25)
MR-8 Trouble Rate UDIT DS1 Parity	February 2010	0	134	0.00%	0	153	10177	1.50%	-1.42	(1.86)
	January 2010	0	137	0.00%	0	162	10302	1.57%	-1.47	(1.89)
	December 2009	0	137	0.00%	0	158	10432	1.51%	-1.44	(1.88)
	November 2009	0	138	0.00%	0	116	10511	1.10%	-1.23	(1.75)
	October 2009	0	137	0.00%	0	157	10591	1.48%	-1.43	(1.87)
	September 2009	0	137	0.00%	0	178	10768	1.65%	-1.51	(1.92)
	August 2009	0	138	0.00%	0	204	10941	1.86%	-1.61	(1.98)
	July 2009	0	136	0.00%	0	195	11120	1.75%	-1.55	(1.94)
	June 2009	0	139	0.00%	0	175	11261	1.55%	-1.47	(1.90)
	May 2009	0	160	0.00%	0	189	11473	1.65%	-1.63	(1.99)
	April 2009	0	160	0.00%	0	149	11568	1.29%	-1.44	(1.87)
	March 2009	0	161	0.00%	0	172	11627	1.48%	-1.54	(1.94)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	February 2010	44	15070	0.29%	0.054	15	3988	0.38%	-0.77	(1.47)
	January 2010	45	15201	0.30%	0.0543	20	4076	0.49%	-1.58	(1.96)
	December 2009	46	15226	0.30%	0.0549	16	4116	0.39%	-0.79	(1.48)
	November 2009	53	15303	0.35%	0.0587	15	4157	0.36%	-0.14	(1.08)
	October 2009	65	15328	0.42%	0.065	13	4227	0.31%	1.21	(0.26)
	September 2009	64	15378	0.42%	0.0644	16	4277	0.37%	0.40	(0.76)
	August 2009	66	15338	0.43%	0.0655	41	4309	0.95%	-3.11	(2.89)
	July 2009	79	15314	0.52%	0.0716	20	4352	0.46%	0.48	(0.71)
	June 2009	43	15321	0.28%	0.0529	22	4434	0.50%	-1.80	(2.09)

	May 2009	57	15367	0.37%	0.0608	24	4517	0.53%	-1.30	(1.79)
	April 2009	51	15395	0.33%	0.0575	17	4606	0.37%	-0.37	(1.23)
	March 2009	58	15531	0.37%	0.061	14	4705	0.30%	0.84	(0.49)
MR-8 Trouble Rate Unbundled Loop - 4	February 2010	0	117	0.00%	0	153	10177	1.50%	-1.33	(1.81)
Wire Non-Loaded Parity	January 2010	0	117	0.00%	0	162	10302	1.57%	-1.36	(1.83)
	December 2009	0	120	0.00%	0	158	10432	1.51%	-1.35	(1.82)
	November 2009	0	125	0.00%	0	116	10511	1.10%	-1.17	(1.71)
	October 2009	0	117	0.00%	0	157	10591	1.48%	-1.32	(1.80)
	September 2009	1	126	0.79%	0.0887	178	10768	1.65%	-0.75	(1.46)
	August 2009	0	126	0.00%	0	204	10941	1.86%	-1.54	(1.94)
	July 2009	0	125	0.00%	0	195	11120	1.75%	-1.49	(1.90)
	June 2009	0	124	0.00%	0	175	11261	1.55%	-1.39	(1.85)
	May 2009	0	129	0.00%	0	189	11473	1.65%	-1.46	(1.89)
	April 2009	0	130	0.00%	0	149	11568	1.29%	-1.30	(1.79)
	March 2009	0	133	0.00%	0	172	11627	1.48%	-1.41	(1.85)
MR-8 Trouble Rate Unbundled Loop -	February 2010	13	2228	0.58%	0.0762	15	3989	0.38%	1.28	(0.22)
ADSL Qualified Parity	January 2010	18	2101	0.86%	0.0922	20	4077	0.49%	1.95	0.19
	December 2009	21	1939	1.08%	0.1035	16	4117	0.39%	4.05	1.46
	November 2009	5	928	0.54%	0.0732	15	4158	0.36%	0.82	(0.50)
	October 2009	8	862	0.93%	0.0959	13	4228	0.31%	3.00	0.82
	September 2009	4	799	0.50%	0.0706	16	4278	0.37%	0.54	(0.67)
	August 2009	7	762	0.92%	0.0954	41	4310	0.95%	-0.09	(1.05)
	July 2009	5	737	0.68%	0.0821	20	4353	0.46%	0.81	(0.51)
	June 2009	3	706	0.42%	0.065	22	4435	0.50%	-0.25	(1.15)
	May 2009	1	701	0.14%	0.0377	24	4518	0.53%	-1.32	(1.80)
	April 2009	3	689	0.44%	0.0658	17	4607	0.37%	0.27	(0.84)
	March 2009	4	684	0.58%	0.0762	14	4706	0.30%	1.29	(0.22)
MR-8 Trouble Rate Unbundled Loop - DS1	February 2010	73	6857	1.06%	0.1026	153	10178	1.50%	-2.31	(2.40)
Capable Parity	January 2010	108	7007	1.54%	0.1232	162	10303	1.57%	-0.16	(1.10)
	December 2009	127	7040	1.80%	0.1331	158	10433	1.51%	1.54	(0.07)
	November 2009	102	7026	1.45%	0.1196	116	10512	1.10%	2.16	0.32
	October 2009	148	7027	2.11%	0.1436	157	10592	1.48%	3.36	1.04
	September 2009	111	7071	1.57%	0.1243	178	10769	1.65%	-0.43	(1.26)
	August 2009	111	7086	1.57%	0.1242	204	10942	1.86%	-1.44	(1.88)
	July 2009	119	7102	1.68%	0.1284	195	11121	1.75%	-0.39	(1.24)
	June 2009	123	7111	1.73%	0.1304	175	11262	1.55%	0.94	(0.43)
	May 2009	99	7113	1.39%	0.1172	189	11474	1.65%	-1.33	(1.81)
	April 2009	99	7151	1.38%	0.1168	149	11569	1.29%	0.57	(0.65)
	March 2009	106	7230	1.47%	0.1202	172	11628	1.48%	-0.07	(1.04)
MR-8 Trouble Rate Unbundled Loop -	February 2010	2	320	0.63%	0.0788	153	10164	1.51%	-1.27	(1.77)
XDSLi Parity	January 2010	3	330	0.91%	0.0949	162	10289	1.57%	-0.96	(1.58)
	December 2009	2	337	0.59%	0.0768	158	10419	1.52%	-1.36	(1.83)
	November 2009	8	339	2.36%	0.1518	116	10498	1.10%	2.18	0.06
	October 2009	6	338	1.78%	0.132	157	10578	1.48%	0.44	(0.83)
	September 2009	2	343	0.58%	0.0761	178	10755	1.66%	-1.53	(1.93)
	August 2009	3	351	0.85%	0.0921	204	10928	1.87%	-1.38	(1.84)
	July 2009	6	362	1.66%	0.1277	195	11106	1.76%	-0.14	(1.09)
	June 2009	3	363	0.83%	0.0905	175	11247	1.56%	-1.11	(1.67)
	May 2009	6	365	1.64%	0.1272	189	11459	1.65%	-0.01	(1.00)
	April 2009	3	368	0.82%	0.0899	149	11554	1.29%	-0.79	(1.48)
	March 2009	3	368	0.82%	0.0899	172	11613	1.48%	-1.04	(1.63)
MR-8 Trouble Rate Unbundled Loop Analog	February 2010	198	63896	0.31%	0.0556	9259	1105176	0.84%	-14.23	(9.65)
Parity	January 2010	222	64534	0.34%	0.0586	12702	1115994	1.14%	-18.49	(12.24)

	December 2009	189	64545	0.29%	0.054	10648	1128175	0.94%	-16.64	(11.11)
	November 2009	239	65574	0.36%	0.0603	11595	1139728	1.02%	-16.20	(10.85)
	October 2009	207	65775	0.31%	0.056	11193	1152352	0.97%	-16.70	(11.15)
	September 2009	167	66168	0.25%	0.0502	9703	1164420	0.83%	-15.99	(10.72)
	August 2009	194	66305	0.29%	0.054	11439	1179251	0.97%	-17.32	(11.53)
	July 2009	203	66648	0.30%	0.0551	10992	1197672	0.92%	-16.16	(10.82)
	June 2009	219	66539	0.33%	0.0573	11629	1215708	0.96%	-16.19	(10.84)
	May 2009	188	66864	0.28%	0.053	10441	1231126	0.85%	-15.57	(10.47)
	April 2009	177	66982	0.26%	0.0513	10494	1246138	0.84%	-15.94	(10.69)
	March 2009	166	66949	0.25%	0.0497	10519	1261160	0.83%	-16.25	(10.88)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	February 2010	4	538	0.74%	0.0859	15	3988	0.38%	1.31	(0.21)
	January 2010	1	567	0.18%	0.042	20	4076	0.49%	-1.00	(1.61)
	December 2009	6	585	1.03%	0.1008	16	4116	0.39%	2.32	0.41
	November 2009	6	609	0.99%	0.0988	15	4157	0.36%	2.40	0.46
	October 2009	5	620	0.81%	0.0894	13	4227	0.31%	2.10	0.27
	September 2009	5	647	0.77%	0.0876	16	4277	0.37%	1.55	(0.06)
	August 2009	5	665	0.75%	0.0864	41	4309	0.95%	-0.49	(1.30)
	July 2009	7	678	1.03%	0.1011	20	4352	0.46%	2.05	0.25
	June 2009	2	700	0.29%	0.0534	22	4434	0.50%	-0.74	(1.45)
	May 2009	3	711	0.42%	0.0648	24	4517	0.53%	-0.37	(1.23)
	April 2009	5	740	0.68%	0.0819	17	4606	0.37%	1.28	(0.22)
	March 2009	2	777	0.26%	0.0507	14	4705	0.30%	-0.19	(1.12)
MR-8 Trouble Rate UNE - P (POTS) Parity	February 2010	42	9456	0.44%	0.0665	9259	1105170	0.84%	-4.18	(3.54)
	January 2010	49	9671	0.51%	0.071	12702	1115988	1.14%	-5.83	(4.54)
	December 2009	26	9905	0.26%	0.0512	10648	1128169	0.94%	-6.98	(5.24)
	November 2009	49	10060	0.49%	0.0696	11595	1139722	1.02%	-5.28	(4.21)
	October 2009	50	10219	0.49%	0.0698	11193	1152346	0.97%	-4.95	(4.01)
	September 2009	54	10351	0.52%	0.072	9703	1164414	0.83%	-3.47	(3.11)
	August 2009	40	10459	0.38%	0.0617	11439	1179246	0.97%	-6.10	(4.71)
	July 2009	37	10626	0.35%	0.0589	10992	1197667	0.92%	-6.13	(4.73)
	June 2009	43	10755	0.40%	0.0631	11629	1215703	0.96%	-5.91	(4.59)
	May 2009	30	11023	0.27%	0.0521	10441	1231121	0.85%	-6.56	(4.99)
	April 2009	44	11175	0.39%	0.0626	10494	1246133	0.84%	-5.16	(4.14)
	March 2009	34	11349	0.30%	0.0547	10519	1261154	0.83%	-6.23	(4.79)
MR-8 Trouble Rate UNE P (Centrex 21) Parity	February 2010	0	383	0.00%	0	22	9168	0.24%	-0.94	(1.57)
	January 2010	1	383	0.26%	0.051	25	9325	0.27%	-0.03	(1.02)
	December 2009	0	400	0.00%	0	19	9501	0.20%	-0.88	(1.53)
	November 2009	1	402	0.25%	0.0498	27	9820	0.27%	-0.10	(1.06)
	October 2009	1	403	0.25%	0.0498	26	10037	0.26%	-0.04	(1.03)
	September 2009	1	417	0.24%	0.0489	22	10288	0.21%	0.11	(1.15)
	August 2009	0	422	0.00%	0	30	10679	0.28%	-1.07	(1.65)
	July 2009	0	429	0.00%	0	16	11047	0.14%	-0.77	(1.47)
	June 2009	0	449	0.00%	0	33	11391	0.29%	-1.12	(1.68)
	May 2009	1	478	0.21%	0.0457	27	11698	0.23%	-0.10	(1.06)
	April 2009	1	486	0.21%	0.0453	25	12002	0.21%	-0.01	(1.01)
	March 2009	1	496	0.20%	0.0449	17	12335	0.14%	0.38	(1.01)
MR-8 Trouble Rate UNE P (Centrex) Parity	February 2010	3	816	0.37%	0.0605	33	41535	0.08%	2.89	0.76
	January 2010	2	854	0.23%	0.0483	62	41486	0.15%	0.63	(0.61)
	December 2009	3	878	0.34%	0.0584	75	41718	0.18%	1.12	(0.32)
	November 2009	6	904	0.66%	0.0812	58	42122	0.14%	4.22	1.57
	October 2009	3	941	0.32%	0.0564	50	43050	0.12%	1.81	0.10
	September 2009	1	955	0.10%	0.0323	56	43218	0.13%	-0.21	(1.13)
	August 2009	2	993	0.20%	0.0448	54	43355	0.12%	0.68	(0.59)

	July 2009	4	1022	0.39%	0.0624	41	43624	0.09%	3.07	0.86
	June 2009	4	1030	0.39%	0.0622	71	43985	0.16%	1.79	0.09
	May 2009	1	1067	0.09%	0.0306	53	44237	0.12%	-0.24	(1.15)
	April 2009	1	1090	0.09%	0.0303	70	44382	0.16%	-0.54	(1.33)
	March 2009	3	1122	0.27%	0.0516	69	44782	0.15%	0.96	(0.42)
MR-9A Repair Appointments Met Business Parity	February 2010	2	2	100.00%	0	761	857	88.80%	-0.50	(1.31)
	January 2010	4	4	100.00%	0	1052	1157	90.92%	-0.63	(1.38)
	December 2009	3	3	100.00%	0	866	974	88.91%	-0.61	(1.37)
	November 2009	3	3	100.00%	0	965	1079	89.43%	-0.59	(1.36)
	October 2009	3	4	75.00%	0.433	1015	1138	89.19%	0.91	(0.80)
	September 2009	5	5	100.00%	0	771	898	85.86%	-0.91	(1.55)
	August 2009	2	3	66.67%	0.4714	914	1054	86.72%	1.02	(0.76)
	July 2009	6	7	85.71%	0.3499	876	1007	86.99%	0.10	(1.19)
	June 2009	2	2	100.00%	0	915	1067	85.75%	-0.58	(1.35)
	May 2009	8	8	100.00%	0	922	1047	88.06%	-1.04	(1.63)
	April 2009	1	1	100.00%	0	949	1070	88.69%	-0.36	(1.22)
	March 2009	2	3	66.67%	0.4714	955	1113	85.80%	0.95	(0.80)
MR-9A Repair Appointments Met Centrex Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	1	0.00%	0	35	41	85.37%	2.39	(0.41)
	November 2009	1	1	100.00%	0	23	28	82.14%	-0.46	(1.28)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	21	26	80.77%	-0.48	(1.29)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9A Repair Appointments Met Centrex 21 Parity	February 2010	1	1	100.00%	0	11	14	78.57%	-0.50	(1.31)
	January 2010	1	1	100.00%	0	18	21	85.71%	-0.40	(1.24)
	December 2009	2	2	100.00%	0	13	15	86.67%	-0.52	(1.32)
	November 2009	0	1	0.00%	0	12	15	80.00%	1.94	(0.59)
	October 2009	2	2	100.00%	0	19	21	90.48%	-0.44	(1.27)
	September 2009	2	2	100.00%	0	12	14	85.71%	-0.54	(1.33)
	August 2009	2	2	100.00%	0	19	21	90.48%	-0.44	(1.27)
	July 2009	1	1	100.00%	0	9	10	90.00%	-0.32	(1.19)
	June 2009	1	2	50.00%	0.5	18	22	81.82%	1.12	(0.81)
	May 2009	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	13	16	81.25%	-0.64	(1.39)
MR-9A Repair Appointments Met PBX Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	1	0.00%	0	3	5	60.00%	1.12	(1.00)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

MR-9A Repair Appointments Met Residence Parity	February 2010	1	1	100.00%	0	5153	5490	93.86%	-0.26	(1.16)
	January 2010	1	1	100.00%	0	7424	7968	93.17%	-0.27	(1.16)
	December 2009	2	2	100.00%	0	5953	6420	92.73%	-0.40	(1.24)
	November 2009	2	2	100.00%	0	6682	7212	92.65%	-0.40	(1.24)
	October 2009	1	1	100.00%	0	6567	6952	94.46%	-0.24	(1.15)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	4	4	100.00%	0	6345	6713	94.52%	-0.48	(1.29)
	July 2009	7	7	100.00%	0	6074	6357	95.55%	-0.57	(1.35)
	June 2009	2	2	100.00%	0	6443	6746	95.51%	-0.31	(1.19)
	May 2009	1	1	100.00%	0	6157	6453	95.41%	-0.22	(1.13)
	April 2009	1	1	100.00%	0	6124	6443	95.05%	-0.23	(1.14)
	March 2009	1	1	100.00%	0	6180	6667	92.70%	-0.28	(1.17)
	MR-9A Repair Appointments Met UNE - P (POTS) Parity	February 2010	33	36	91.67%	0.2764	5914	6347	93.18%	0.36
January 2010		32	35	91.43%	0.2799	8476	9125	92.89%	0.34	(0.94)
December 2009		19	21	90.48%	0.2935	6819	7394	92.22%	0.30	(0.99)
November 2009		28	31	90.32%	0.2957	7647	8291	92.23%	0.40	(0.90)
October 2009		26	31	83.87%	0.3678	7582	8090	93.72%	2.26	0.04
September 2009		32	35	91.43%	0.2799	6303	6747	93.42%	0.47	(0.86)
August 2009		15	18	83.33%	0.3727	7259	7767	93.46%	1.74	(0.25)
July 2009		26	29	89.66%	0.3045	6950	7364	94.38%	1.10	(0.54)
June 2009		32	35	91.43%	0.2799	7358	7813	94.18%	0.69	(0.74)
May 2009		16	21	76.19%	0.4259	7079	7500	94.39%	3.62	0.55
April 2009		24	24	100.00%	0	7073	7513	94.14%	-1.22	(1.74)
March 2009		23	29	79.31%	0.4051	7135	7780	91.71%	2.42	0.15
MR-9B Repair Appointments Met Business Parity		February 2010	4	4	100.00%	0	202	236	85.59%	-0.81
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	2	2	100.00%	0	225	263	85.55%	-0.58	(1.35)
	November 2009	3	3	100.00%	0	201	229	87.77%	-0.64	(1.39)
	October 2009	0	1	0.00%	0	231	277	83.39%	2.24	(0.42)
	September 2009	2	2	100.00%	0	208	252	82.54%	-0.65	(1.39)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	2	50.00%	0.5	219	267	82.02%	1.17	(0.74)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	2	2	100.00%	0	197	237	83.12%	-0.63	(1.39)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-9B Repair Appointments Met Centrex 21 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00
January 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		1	1	100.00%	0	5	5	100.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met PBX Parity		February 2010	0	0	0.00%	0	0	0	0.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	September 2009	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	January 2010	1	1	100.00%	0	2031	2235	90.87%	-0.32	(1.19)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	1790	1962	91.23%	-0.31	(1.19)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	1930	2031	95.03%	-0.32	(1.20)
	July 2009	1	1	100.00%	0	1801	1914	94.10%	-0.25	(1.15)
	June 2009	1	1	100.00%	0	1831	1967	93.09%	-0.27	(1.17)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	1527	1635	93.39%	3.76	(0.09)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met UNE - P	February 2010	1	3	33.33%	0.4714	1822	1974	92.30%	3.83	0.29
(POTS) Parity	January 2010	12	12	100.00%	0	2346	2585	90.75%	-1.10	(1.67)
	December 2009	4	4	100.00%	0	1854	2059	90.04%	-0.66	(1.40)
	November 2009	7	11	63.64%	0.481	1991	2191	90.87%	3.13	0.34
	October 2009	5	6	83.33%	0.3727	1943	2148	90.46%	0.59	(0.93)
	September 2009	7	9	77.78%	0.4157	1794	1968	91.16%	1.41	(0.46)
	August 2009	11	15	73.33%	0.4422	2192	2330	94.08%	3.39	0.41
	July 2009	3	3	100.00%	0	2026	2183	92.81%	-0.48	(1.29)
	June 2009	4	4	100.00%	0	2050	2234	91.76%	-0.60	(1.36)
	May 2009	4	4	100.00%	0	1624	1741	93.28%	-0.54	(1.33)
	April 2009	10	11	90.91%	0.2875	1724	1872	92.09%	0.15	(1.15)
	March 2009	1	1	100.00%	0	1615	1750	92.29%	-0.29	(1.18)
MR-9C Repair Appointments Met Business	February 2010	4	4	100.00%	0	187	192	97.40%	-0.32	(1.20)
Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	181	185	97.84%	-0.15	(1.09)
	October 2009	6	6	100.00%	0	224	226	99.12%	-0.23	(1.14)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	279	285	97.89%	-0.15	(1.09)
	May 2009	1	1	100.00%	0	205	209	98.09%	-0.14	(1.08)
	April 2009	1	1	100.00%	0	208	211	98.58%	-0.12	(1.07)
	March 2009	1	1	100.00%	0	278	284	97.89%	-0.15	(1.09)
MR-9C Repair Appointments Met Centrex	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
21 Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	0	1	0.00%	0.00	0.00
MR-9C Repair Appointments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	1055	1080	97.69%	-0.15	(1.09)
	July 2009	1	1	100.00%	0	1177	1221	96.40%	-0.19	(1.12)
	June 2009	1	1	100.00%	0	1279	1297	98.61%	-0.12	(1.07)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	879	898	97.88%	-0.15	(1.09)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity	February 2010	3	3	100.00%	0	925	938	98.61%	-0.21	(1.12)
	January 2010	2	2	100.00%	0	979	992	98.69%	-0.16	(1.10)
	December 2009	1	1	100.00%	0	1176	1195	98.41%	-0.13	(1.08)
	November 2009	7	7	100.00%	0	1096	1113	98.47%	-0.33	(1.20)
	October 2009	12	13	92.31%	0.2665	936	955	98.01%	1.46	(0.57)
	September 2009	10	10	100.00%	0	967	988	97.87%	-0.46	(1.28)
	August 2009	7	7	100.00%	0	1302	1342	97.02%	-0.46	(1.28)
	July 2009	5	5	100.00%	0	1397	1445	96.68%	-0.41	(1.25)
	June 2009	4	4	100.00%	0	1558	1582	98.48%	-0.25	(1.15)
	May 2009	5	5	100.00%	0	1185	1200	98.75%	-0.25	(1.15)
	April 2009	9	9	100.00%	0	1087	1109	98.02%	-0.43	(1.26)
	March 2009	4	4	100.00%	0	953	989	96.36%	-0.39	(1.24)
NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	February 2010	7	28296	0.02%	0.0011	19	16531	0.12%	-7.60	(5.62)
	January 2010	9	27528	0.03%	0.001	2	16795	0.01%	55.51	32.75
	December 2009	8	27744	0.03%	0.0014	4	16795	0.02%	7.13	3.33
	November 2009	7	27888	0.02%	0.001	2	16795	0.01%	18.32	10.14
	October 2009	6	26904	0.02%	0.0012	3	17683	0.02%	9.00	4.47
	September 2009	1	26064	0.01%	0.0005	3	17779	0.01%	-15.95	(10.70)
	August 2009	1	25872	0.01%	0.0004	3	17779	0.02%	-9.02	(6.48)
	July 2009	2	25488	0.01%	0.0004	4	19099	0.02%	-8.47	(6.15)
	June 2009	2	25752	0.01%	0.0004	3	19099	0.01%	-8.14	(5.95)
	May 2009	1	25752	0.00%	0.0004	2	19099	0.01%	-9.21	(6.60)
	April 2009	1	25872	0.01%	0.0005	3	20131	0.01%	-8.61	(6.23)
	March 2009	16	26424	0.06%	0.0075	2	20203	0.01%	71.62	42.54
NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	February 2010	0	2796	0.01%	0.0006	3	17636	0.02%	-2.14	(2.30)
	January 2010	0	2796	0.00%	0.0003	2	18020	0.01%	-4.00	(3.43)
	December 2009	0	2796	0.01%	0.0007	1	18020	0.01%	3.40	1.07
	November 2009	1	2892	0.03%	0.0013	2	18020	0.01%	5.43	2.30
	October 2009	0	2460	0.01%	0.0005	3	18284	0.01%	-2.77	(2.68)
	September 2009	0	2484	0.00%	0.0003	1	18548	0.01%	-0.99	(1.60)
	August 2009	0	2988	0.00%	0.0004	2	18548	0.01%	-3.21	(2.95)
	July 2009	0	3348	0.01%	0.0006	4	19652	0.02%	-1.48	(1.90)
	June 2009	0	3588	0.00%	0.0004	7	19652	0.03%	-2.98	(2.81)
	May 2009	0	3252	0.00%	0	2	19652	0.01%	-4.87	(3.96)
	April 2009	0	3276	0.00%	0	1	20276	0.00%	-5.67	(4.45)
	March 2009	0	3324	0.00%	0	1	20396	0.01%	-4.95	(4.01)
NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	February 2010	72	29016	0.25%	0.0196	0	0	0.00%	0.00	0.00
	January 2010	130	28344	0.46%	0.0388	0	0	0.00%	0.00	0.00
	December 2009	47	28368	0.17%	0.0099	0	0	0.00%	0.00	0.00

	November 2009	15	28224	0.05%	0.003	0	0	0.00%	0.00	0.00
	October 2009	30	27816	0.11%	0.0052	0	0	0.00%	0.00	0.00
	September 2009	36	26544	0.14%	0.0125	0	0	0.00%	0.00	0.00
	August 2009	45	26496	0.17%	0.0143	0	0	0.00%	0.00	0.00
	July 2009	25	25680	0.10%	0.0101	0	0	0.00%	0.00	0.00
	June 2009	49	26112	0.19%	0.0197	0	0	0.00%	0.00	0.00
	May 2009	40	26352	0.15%	0.0146	0	0	0.00%	0.00	0.00
	April 2009	37	26136	0.14%	0.0151	0	0	0.00%	0.00	0.00
	March 2009	54	26616	0.20%	0.0184	0	0	0.00%	0.00	0.00
NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	February 2010	0	2796	0.01%	0.0006	0	0	0.00%	0.00	0.00
	January 2010	0	2796	0.00%	0.0003	0	0	0.00%	0.00	0.00
	December 2009	0	2796	0.01%	0.0007	0	0	0.00%	0.00	0.00
	November 2009	1	2892	0.03%	0.0013	0	0	0.00%	0.00	0.00
	October 2009	25	2892	0.87%	0.0208	0	0	0.00%	0.00	0.00
	September 2009	18	2916	0.61%	0.0147	0	0	0.00%	0.00	0.00
	August 2009	25	3468	0.73%	0.0185	0	0	0.00%	0.00	0.00
	July 2009	2	3396	0.07%	0.0047	0	0	0.00%	0.00	0.00
	June 2009	3	3612	0.10%	0.0114	0	0	0.00%	0.00	0.00
	May 2009	13	3660	0.37%	0.0103	0	0	0.00%	0.00	0.00
	April 2009	10	3684	0.26%	0.0073	0	0	0.00%	0.00	0.00
	March 2009	10	3732	0.26%	0.0075	0	0	0.00%	0.00	0.00
	OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	February 2010	256	260	98.46%	0.1231	0	0	0.00%	0.00
January 2010		235	241	97.51%	0.1558	0	0	0.00%	0.00	(0.08)
December 2009		204	213	95.77%	0.2012	0	0	0.00%	0.00	(0.02)
November 2009		261	269	97.03%	0.1699	0	0	0.00%	0.00	(0.06)
October 2009		282	287	98.26%	0.1308	0	0	0.00%	0.00	(0.10)
September 2009		208	210	99.05%	0.0971	0	0	0.00%	0.00	(0.13)
August 2009		270	275	98.18%	0.1336	0	0	0.00%	0.00	(0.10)
July 2009		319	323	98.76%	0.1106	0	0	0.00%	0.00	(0.12)
June 2009		194	202	96.04%	0.195	0	0	0.00%	0.00	(0.03)
May 2009		277	281	98.58%	0.1185	0	0	0.00%	0.00	(0.11)
April 2009		302	311	97.11%	0.1676	0	0	0.00%	0.00	(0.07)
March 2009		476	483	98.55%	0.1195	0	0	0.00%	0.00	(0.11)
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95		February 2010	0	0	0.00%	0	0	0	0.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	February 2010	1	260	0.38%	0.0619	0	0	0.00%	0.00
January 2010		4	241	1.66%	0.1278	0	0	0.00%	0.00	0.00
December 2009		8	213	3.76%	0.1901	0	0	0.00%	0.00	0.00
November 2009		5	269	1.86%	0.1351	0	0	0.00%	0.00	0.00
October 2009		0	287	0.00%	0	0	0	0.00%	0.00	0.00
September 2009		0	212	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		1	275	0.36%	0.0602	0	0	0.00%	0.00	0.00
July 2009		0	324	0.00%	0	0	0	0.00%	0.00	0.00

	June 2009	0	202	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	283	0.35%	0.0593	0	0	0.00%	0.00	0.00
	April 2009	1	319	0.31%	0.0559	0	0	0.00%	0.00	0.00
	March 2009	0	488	0.00%	0	0	0	0.00%	0.00	0.00
OP-13B Coordinated Cuts Started Without	February 2010	0	46	0.00%	0	0	0	0.00%	0.00	0.00
CLEC Approval Unbundled Loop Other	January 2010	2	18	11.11%	0.3143	0	0	0.00%	0.00	0.00
Diagnostic	December 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	7	0.00%	0	0	0	0.00%	0.00	0.00
OP-15A Interval for Pending Orders	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Business Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	1	0.00	0	2087	51	40.92	-0.97	(1.59)
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	2	1	2.00	0	2404	66	36.42	-0.88	(1.53)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	February 2010	8	3	2.67	1.53	0	0	0.00	0.00	0.00
Delayed Past Due Date Enhanced Extended	January 2010	1	1	1.00	0	0	0	0.00	0.00	0.00
Loops (EELs) Diagnostic	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	1	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	40	1	40.00	0	0	0	0.00	0.00	0.00
	March 2009	18	1	18.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Line Splitting Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	10	1	10.00	0	6942	196	35.42	-0.65	(1.40)
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00

Delayed Past Due Date Residence Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00	
	December 2009	4	1	4.00	0	4181	133	31.44	-0.74	(1.45)	
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	July 2009	109	1	109.00	0	5180	143	36.22	1.58	(0.02)	
	June 2009	126	2	63.00	56.57	6421	146	43.98	0.55	(0.57)	
	May 2009	82	2	41.00	56.57	6602	140	47.16	-0.18	(1.11)	
	April 2009	61	1	61.00	0	5250	128	41.02	0.47	(0.64)	
	March 2009	39	1	39.00	0	3919	113	34.68	0.12	(0.90)	
	OP-15A Interval for Pending Orders	February 2010	25496	38	670.95	489.91	0	0	0.00	0.00	0.00
	Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity	January 2010	24673	35	704.94	472.2	0	0	0.00	0.00	0.00
December 2009		24097	42	573.74	498.04	8	1	8.00	0.00	0.00	
November 2009		23396	32	731.13	434.41	2	1	2.00	0.00	0.00	
October 2009		22948	33	695.39	436.21	7	1	7.00	0.00	0.00	
September 2009		22269	33	674.82	434	0	0	0.00	0.00	0.00	
August 2009		21625	30	720.83	395.9	26	2	13.00	342.68	0.75	
July 2009		21003	32	656.34	419.42	38	1	38.00	0.00	0.00	
June 2009		20362	32	636.31	416.3	32	4	8.00	128.25	1.26	
May 2009		19712	29	679.72	380.26	0	0	0.00	0.00	0.00	
April 2009		19186	29	661.59	376.96	0	0	0.00	0.00	0.00	
March 2009		18548	29	639.59	376.96	0	1	0.00	0.00	0.00	
OP-15A Interval for Pending Orders		February 2010	9509	21	452.81	343.08	0	0	0.00	0.00	0.00
Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity		January 2010	9162	24	381.75	348.34	0	0	0.00	0.00	0.00
	December 2009	8782	19	462.21	322.44	8	1	8.00	0.00	0.00	
	November 2009	8392	17	493.65	296.87	2	1	2.00	0.00	0.00	
	October 2009	8055	18	447.50	308.63	7	1	7.00	0.00	0.00	
	September 2009	7598	18	422.11	312.64	0	0	0.00	0.00	0.00	
	August 2009	7246	16	452.88	291.63	26	2	13.00	207.36	0.27	
	July 2009	6821	15	454.73	286.65	38	1	38.00	0.00	0.00	
	June 2009	6496	16	406.00	296.85	32	4	8.00	77.07	0.75	
	May 2009	6161	15	410.73	286.65	0	0	0.00	0.00	0.00	
	April 2009	5653	13	434.85	282.93	0	0	0.00	0.00	0.00	
	March 2009	6142	14	438.71	288.55	0	1	0.00	0.00	0.00	
	OP-15A Interval for Pending Orders	February 2010	59	1	59.00	0	239	11	21.73	1.31	(0.47)
	Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	January 2010	39	1	39.00	0	23	6	3.83	4.58	(0.39)
December 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
November 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
October 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2009		13	1	13.00	0	648	7	92.57	-0.60	(1.36)	
August 2009		1	1	1.00	0	784	12	65.33	-0.66	(1.40)	
July 2009		50	1	50.00	0	768	12	64.00	-0.16	(1.10)	
June 2009		195	7	27.86	40.38	666	9	74.00	-1.15	(1.70)	
May 2009		6	1	6.00	0	558	13	42.92	-0.54	(1.33)	
April 2009		9	1	9.00	0	792	15	52.80	-0.46	(1.28)	
March 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-15A Interval for Pending Orders		February 2010	243	9	27.00	21.3	509	29	17.55	1.13	(0.33)
Delayed Past Due Date Unbundled Loop Analog Parity		January 2010	223	11	20.27	10.03	471	29	16.24	0.61	(0.71)
	December 2009	339	19	17.84	13.39	781	31	25.19	-0.87	(1.53)	
	November 2009	254	26	9.77	8.89	726	45	16.13	-0.96	(1.59)	
	October 2009	9	10	0.90	0.32	1236	45	27.47	-2.01	(2.22)	
	September 2009	119	21	5.67	7.93	1297	52	24.94	-2.10	(2.28)	

	August 2009	179	15	11.93	7.5	1286	52	24.73	-1.26	(1.77)
	July 2009	276	4	69.00	73.9	1282	55	23.31	2.91	0.35
	June 2009	231	5	46.20	59.18	1279	52	24.60	1.65	(0.15)
	May 2009	16	12	1.33	1.97	1709	67	25.51	-2.33	(2.42)
	April 2009	24	6	4.00	5.62	1434	51	28.12	-1.69	(2.03)
	March 2009	137	10	13.70	21.19	1178	49	24.04	-0.92	(1.56)
OP-15A Interval for Pending Orders	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date UNE - P (POTS)	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	93	2	46.50	28.99	6942	196	35.42	0.40	(0.68)
	September 2009	83	4	20.75	19.12	7757	195	39.78	-0.90	(1.55)
	August 2009	30	2	15.00	12.73	8407	218	38.56	-0.70	(1.42)
	July 2009	24	3	8.00	4.58	7584	209	36.29	-1.11	(1.68)
	June 2009	1	1	1.00	0	8837	223	39.63	-0.87	(1.53)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	1	0.00	0	5963	181	32.94	-0.93	(1.56)
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	1	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	February 2010	0	3	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	1	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	1	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	1	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	June 2009	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	May 2009	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	April 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	February 2010	35	38	0.92	0.2697	0	0	0.00	0.00	0.00
	January 2010	33	35	0.94	0.2321	0	0	0.00	0.00	0.00
	December 2009	38	42	0.90	0.2935	0	0	0.00	0.00	0.00
	November 2009	29	32	0.91	0.2915	0	0	0.00	0.00	0.00
	October 2009	29	33	0.88	0.3264	0	0	0.00	0.00	0.00
	September 2009	29	33	0.88	0.3264	0	0	0.00	0.00	0.00
	August 2009	29	30	0.97	0.1795	0	0	0.00	0.00	0.00
	July 2009	31	32	0.97	0.174	0	0	0.00	0.00	0.00
	June 2009	31	32	0.97	0.174	0	0	0.00	0.00	0.00
	May 2009	28	29	0.97	0.1825	0	0	0.00	0.00	0.00
	April 2009	27	29	0.93	0.2534	0	0	0.00	0.00	0.00
	March 2009	27	29	0.93	0.2534	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	February 2010	19	21	0.90	0.2935	0	0	0.00	0.00	0.00
	January 2010	22	24	0.92	0.2764	0	0	0.00	0.00	0.00
	December 2009	19	19	1.00	0	0	0	0.00	0.00	0.00
	November 2009	17	17	1.00	0	0	0	0.00	0.00	0.00
	October 2009	18	18	1.00	0	0	0	0.00	0.00	0.00
	September 2009	16	18	0.89	0.3143	0	0	0.00	0.00	0.00
	August 2009	16	16	1.00	0	0	0	0.00	0.00	0.00
	July 2009	15	15	1.00	0	0	0	0.00	0.00	0.00
	June 2009	16	16	1.00	0	0	0	0.00	0.00	0.00
	May 2009	15	15	1.00	0	0	0	0.00	0.00	0.00
	April 2009	13	13	1.00	0	0	0	0.00	0.00	0.00
	March 2009	14	14	1.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	February 2010	1	1	1.00	0	0	0	0.00	0.00	0.00
	January 2010	1	1	1.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	1	0.00	0	0	0	0.00	0.00	0.00
	August 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	July 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	June 2009	6	7	0.86	0.3499	0	0	0.00	0.00	0.00
	May 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	April 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	February 2010	3	9	0.33	0.4714	0	0	0.00	0.00	0.00
	January 2010	7	11	0.64	0.481	0	0	0.00	0.00	0.00
	December 2009	5	19	0.26	0.4403	0	0	0.00	0.00	0.00
	November 2009	0	26	0.00	0	0	0	0.00	0.00	0.00

	October 2009	0	10	0.00	0	0	0	0.00	0.00	0.00
	September 2009	1	21	0.05	0.213	0	0	0.00	0.00	0.00
	August 2009	9	15	0.60	0.4899	0	0	0.00	0.00	0.00
	July 2009	0	4	0.00	0	0	0	0.00	0.00	0.00
	June 2009	3	5	0.60	0.4899	0	0	0.00	0.00	0.00
	May 2009	0	12	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	6	0.00	0	0	0	0.00	0.00	0.00
	March 2009	8	10	0.80	0.4	0	0	0.00	0.00	0.00
OP-15B	Count of Pending Orders Delayed	February 2010	0	0	0.00	0	0	0.00	0.00	0.00
for Facilities Reasons UNE - P (POTS)	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Diagnostic	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	2	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	4	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	2	0.00	0	0	0	0.00	0.00	0.00
	July 2009	1	3	0.33	0.4714	0	0	0.00	0.00	0.00
	June 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	1	0.00	0	0	0	0.00	0.00	0.00
OP-17A	Timeliness of Disconnects	February 2010	8280	8280	100.00%	0	0	0.00%	0.00	(0.05)
associated with LNP Orders LNP	January 2010	7257	7257	100.00%	0	0	0	0.00%	0.00	(0.05)
Benchmark 0.9825	December 2009	9068	9070	99.98%	0.0148	0	0	0.00%	0.00	(0.05)
	November 2009	8684	8684	100.00%	0	0	0	0.00%	0.00	(0.05)
	October 2009	8149	8149	100.00%	0	0	0	0.00%	0.00	(0.05)
	September 2009	9567	9567	100.00%	0	0	0	0.00%	0.00	(0.05)
	August 2009	9675	9675	100.00%	0	0	0	0.00%	0.00	(0.05)
	July 2009	12339	12339	100.00%	0	0	0	0.00%	0.00	(0.05)
	June 2009	12837	12837	100.00%	0	0	0	0.00%	0.00	(0.05)
	May 2009	9528	9528	100.00%	0	0	0	0.00%	0.00	(0.05)
	April 2009	9777	9781	99.96%	0.0202	0	0	0.00%	0.00	(0.05)
	March 2009	10543	10543	100.00%	0	0	0	0.00%	0.00	(0.05)
OP-17B	Timeliness of Disconnects	February 2010	8280	8280	100.00%	0	0	0.00%	0.00	0.00
associated with LNP Orders LNP Diagnostic	January 2010	7257	7257	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	9070	9070	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	8684	8684	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	8149	8149	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	9567	9567	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	9675	9675	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	12339	12339	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	12837	12837	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	9528	9528	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	9781	9781	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	10543	10543	100.00%	0	0	0	0.00%	0.00	0.00
OP-2	Calls Answered within Twenty	February 2010	4164	4720	88.22%	0.3224	911839	1126420	80.95%	0.00
Seconds - Interconnect Provisioning Center	January 2010	4478	4853	92.27%	0.267	924274	1168661	79.09%	0.00	0.00
Parity	December 2009	4767	5054	94.32%	0.2314	1006491	1177496	85.48%	0.00	0.00
	November 2009	4609	5114	90.13%	0.2983	963868	1136313	84.82%	0.00	0.00
	October 2009	5170	5642	91.63%	0.2769	1022499	1246796	82.01%	0.00	0.00
	September 2009	4661	5672	82.18%	0.3827	911428	1167604	78.06%	0.00	0.00
	August 2009	4884	6167	79.20%	0.4059	800545	1186144	67.49%	0.00	0.00
	July 2009	5505	6719	81.93%	0.3848	1004631	1277067	78.67%	0.00	0.00
	June 2009	5339	6496	82.19%	0.3826	1034437	1314369	78.70%	0.00	0.00

	May 2009	4595	5348	85.92%	0.3478	1119039	1329958	84.14%	0.00	0.00
	April 2009	5220	5898	88.50%	0.319	1216481	1425347	85.35%	0.00	0.00
	March 2009	5300	6290	84.26%	0.3642	1124762	1485335	75.72%	-15.76	0.00
OP-3A Installation Commitments Met	February 2010	2	2	100.00%	0	996	1022	97.46%	-0.23	(1.14)
Business Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	4	4	100.00%	0	1204	1240	97.10%	-0.35	(1.21)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	3	3	100.00%	0	1222	1255	97.37%	-0.28	(1.17)
	August 2009	3	4	75.00%	0.433	1152	1207	95.44%	1.96	(0.43)
	July 2009	5	5	100.00%	0	1216	1259	96.58%	-0.42	(1.26)
	June 2009	3	3	100.00%	0	1275	1325	96.23%	-0.34	(1.21)
	May 2009	1	1	100.00%	0	1253	1288	97.28%	-0.17	(1.10)
	April 2009	1	1	100.00%	0	1308	1357	96.39%	-0.19	(1.12)
	March 2009	5	5	100.00%	0	1329	1371	96.94%	-0.40	(1.24)
OP-3A Installation Commitments Met Line	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Splitting Benchmark 0.95	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-3A Installation Commitments Met	February 2010	6	6	100.00%	0	3528	3577	98.63%	-0.29	(1.18)
Residence Parity	January 2010	12	12	100.00%	0	3759	3830	98.15%	-0.48	(1.29)
	December 2009	4	4	100.00%	0	3796	3860	98.34%	-0.26	(1.16)
	November 2009	2	2	100.00%	0	3940	4012	98.21%	-0.19	(1.12)
	October 2009	3	3	100.00%	0	4558	4648	98.06%	-0.24	(1.15)
	September 2009	3	3	100.00%	0	4579	4671	98.03%	-0.25	(1.15)
	August 2009	6	7	85.71%	0.3499	4255	4341	98.02%	2.33	(0.32)
	July 2009	4	4	100.00%	0	4478	4554	98.33%	-0.26	(1.16)
	June 2009	6	6	100.00%	0	4394	4463	98.45%	-0.31	(1.19)
	May 2009	3	3	100.00%	0	3837	3896	98.49%	-0.21	(1.13)
	April 2009	9	9	100.00%	0	4230	4284	98.74%	-0.34	(1.21)
	March 2009	4	4	100.00%	0	4336	4401	98.52%	-0.24	(1.15)
OP-3A Installation Commitments Met UNE -	February 2010	5	5	100.00%	0	4524	4599	98.37%	-0.29	(1.17)
P (POTS) Parity	January 2010	13	14	92.86%	0.2575	4840	4945	97.88%	1.30	(0.61)
	December 2009	17	18	94.44%	0.2291	4827	4922	98.07%	1.12	(0.68)
	November 2009	8	10	80.00%	0.4	5144	5252	97.94%	3.99	0.28
	October 2009	15	18	83.33%	0.3727	5843	5966	97.94%	4.35	0.53
	September 2009	23	23	100.00%	0	5801	5926	97.89%	-0.70	(1.43)
	August 2009	17	19	89.47%	0.3069	5407	5548	97.46%	2.21	(0.16)
	July 2009	16	17	94.12%	0.2353	5694	5813	97.95%	1.12	(0.68)
	June 2009	17	18	94.44%	0.2291	5669	5788	97.94%	1.04	(0.70)
	May 2009	13	14	92.86%	0.2575	5090	5184	98.19%	1.49	(0.55)
	April 2009	17	17	100.00%	0	5538	5641	98.17%	-0.56	(1.34)
	March 2009	36	36	100.00%	0	5665	5772	98.15%	-0.82	(1.50)
OP-3B Installation Commitments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Business Parity	January 2010	1	1	100.00%	0	130	134	97.01%	-0.17	(1.11)

	December 2009	2	2	100.00%	0	153	156	98.08%	-0.20	(1.12)
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	210	217	96.77%	-0.26	(1.16)
	May 2009	1	1	100.00%	0	194	201	96.52%	-0.19	(1.12)
	April 2009	2	2	100.00%	0	188	200	94.00%	-0.36	(1.22)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3B Installation Commitments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	3	3	100.00%	0	814	847	96.10%	-0.35	(1.21)
	August 2009	3	3	100.00%	0	718	743	96.64%	-0.32	(1.20)
	July 2009	2	2	100.00%	0	749	767	97.65%	-0.22	(1.13)
	June 2009	1	1	100.00%	0	778	798	97.49%	-0.16	(1.10)
	May 2009	3	3	100.00%	0	714	738	96.75%	-0.32	(1.19)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3B Installation Commitments Met Sub-Loop Unbundling Diagnostic	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3B Installation Commitments Met UNE P (POTS) Parity	February 2010	3	3	100.00%	0	750	767	97.78%	-0.26	(1.16)
	January 2010	7	8	87.50%	0.3307	756	787	96.06%	1.24	(0.65)
	December 2009	2	2	100.00%	0	762	779	97.82%	-0.21	(1.13)
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	2	50.00%	0.5	876	908	96.48%	3.56	(0.11)
	September 2009	3	3	100.00%	0	991	1028	96.40%	-0.33	(1.20)
	August 2009	1	1	100.00%	0	854	886	96.39%	-0.19	(1.12)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	988	1015	97.34%	-0.17	(1.10)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	5	5	100.00%	0	974	1009	96.53%	-0.42	(1.26)
	March 2009	1	1	100.00%	0	933	957	97.49%	-0.16	(1.10)
OP-3C Installation Commitments Met Business Parity	February 2010	2	2	100.00%	0	502	504	99.60%	-0.09	(1.05)
	January 2010	3	3	100.00%	0	399	400	99.75%	-0.09	(1.05)
	December 2009	3	3	100.00%	0	540	542	99.63%	-0.11	(1.06)
	November 2009	18	19	94.74%	0.2233	528	534	98.88%	1.68	(0.53)
	October 2009	54	54	100.00%	0	574	576	99.65%	-0.41	(1.25)
	September 2009	9	9	100.00%	0	582	582	100.00%	0.00	0.00
	August 2009	25	25	100.00%	0	541	546	99.08%	-0.47	(1.29)

	July 2009	5	5	100.00%	0	608	613	99.18%	-0.20	(1.12)
	June 2009	5	5	100.00%	0	556	561	99.11%	-0.21	(1.13)
	May 2009	14	14	100.00%	0	697	701	99.43%	-0.28	(1.17)
	April 2009	17	17	100.00%	0	520	526	98.86%	-0.44	(1.27)
	March 2009	6	6	100.00%	0	602	609	98.85%	-0.26	(1.16)
OP-3C Installation Commitments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Centrex Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	13	13	100.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3C Installation Commitments Met Line	February 2010	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
Splitting Benchmark 0.95	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2009	7	7	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-3C Installation Commitments Met PBX	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
OP-3C Installation Commitments Met	February 2010	12	12	100.00%	0	5856	5861	99.91%	-0.10	(1.06)
Residence Parity	January 2010	6	6	100.00%	0	6132	6139	99.89%	-0.08	(1.05)
	December 2009	8	8	100.00%	0	6502	6508	99.91%	-0.09	(1.05)
	November 2009	4	4	100.00%	0	6625	6634	99.86%	-0.07	(1.04)
	October 2009	2	2	100.00%	0	7884	7892	99.90%	-0.05	(1.03)
	September 2009	6	6	100.00%	0	8137	8152	99.82%	-0.11	(1.06)
	August 2009	8	8	100.00%	0	7634	7647	99.83%	-0.12	(1.07)
	July 2009	8	8	100.00%	0	7968	7985	99.79%	-0.13	(1.08)
	June 2009	8	8	100.00%	0	7988	7999	99.86%	-0.10	(1.06)
	May 2009	95	96	98.96%	0.1015	7700	7718	99.77%	1.63	(0.51)
	April 2009	17	17	100.00%	0	8670	8686	99.82%	-0.18	(1.11)
	March 2009	5	5	100.00%	0	8428	8439	99.87%	-0.08	(1.05)

OP-3C Installation Commitments Met UNE - P (POTS) Parity	February 2010	28	28	100.00%	0	6358	6365	99.89%	-0.18	(1.11)
	January 2010	16	16	100.00%	0	6531	6539	99.88%	-0.14	(1.09)
	December 2009	18	18	100.00%	0	7042	7050	99.89%	-0.14	(1.09)
	November 2009	16	16	100.00%	0	7153	7168	99.79%	-0.18	(1.11)
	October 2009	6	6	100.00%	0	8458	8468	99.88%	-0.08	(1.05)
	September 2009	13	13	100.00%	0	8719	8734	99.83%	-0.15	(1.09)
	August 2009	40	40	100.00%	0	8175	8193	99.78%	-0.30	(1.18)
	July 2009	15	15	100.00%	0	8576	8598	99.74%	-0.20	(1.12)
	June 2009	13	13	100.00%	0	8544	8560	99.81%	-0.16	(1.09)
	May 2009	9	9	100.00%	0	8397	8419	99.74%	-0.15	(1.09)
	April 2009	16	16	100.00%	0	9190	9212	99.76%	-0.20	(1.12)
	March 2009	87	88	98.86%	0.106	9030	9048	99.80%	1.96	(0.42)
	OP-3D Installation Commitments Met Basic Rate ISDN Parity	February 2010	6	6	100.00%	0	4	5	80.00%	-0.83
January 2010		1	1	100.00%	0	5	5	100.00%	0.00	0.00
December 2009		3	3	100.00%	0	9	10	90.00%	-0.51	(1.31)
November 2009		4	4	100.00%	0	11	11	100.00%	0.00	0.00
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		13	13	100.00%	0	8	11	72.73%	-1.49	(1.91)
April 2009		1	1	100.00%	0	14	16	87.50%	-0.37	(1.22)
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic		February 2010	0	0	0.00%	0	0	0	0.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-3D Installation Commitments Met DS0 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00
January 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		1	1	100.00%	0	3	6	50.00%	-0.93	(1.56)
May 2009		1	1	100.00%	0	9	9	100.00%	0.00	0.00
April 2009		1	1	100.00%	0	4	8	50.00%	-0.94	(1.57)
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met E911 Parity		February 2010	0	0	0.00%	0	0	0	0.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	February 2010	29	31	93.55%	0	0	0	0.00%	0.00	(0.12)
Enhanced Extended Loops - DS1 Capable	January 2010	33	33	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	December 2009	23	23	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2009	29	29	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2009	20	20	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2009	41	41	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2009	31	31	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	30	30	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	48	48	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	47	47	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	33	33	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	35	38	92.11%	0	0	0	0.00%	0.00	(0.07)
OP-3D Installation Commitments Met	February 2010	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
Enhanced Extended Loops - DS3 Capable	January 2010	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met ISDN	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Primary Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	24	38	63.16%	-1.05	(1.64)
OP-3D Installation Commitments Met LIS Trunk Parity	February 2010	8	8	100.00%	0	1	1	100.00%	0.00	0.00
	January 2010	18	21	85.71%	0	7	7	100.00%	0.00	(0.86)
	December 2009	5	5	100.00%	0	17	19	89.47%	-0.68	(1.41)
	November 2009	12	12	100.00%	0	14	14	100.00%	0.00	0.00
	October 2009	13	13	100.00%	0	7	7	100.00%	0.00	0.00
	September 2009	4	4	100.00%	0	1	1	100.00%	0.00	0.00
	August 2009	14	14	100.00%	0	8	10	80.00%	-1.21	(1.73)
	July 2009	10	10	100.00%	0	7	9	77.78%	-1.16	(1.71)
	June 2009	9	9	100.00%	0	7	7	100.00%	0.00	0.00
	May 2009	6	6	100.00%	0	6	6	100.00%	0.00	0.00
	April 2009	13	13	100.00%	0	8	10	80.00%	-1.19	(1.72)
	March 2009	7	7	100.00%	0	8	8	100.00%	0.00	0.00
	OP-3D Installation Commitments Met PBX Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00
January 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2009		1	1	100.00%	0	6	7	85.71%	-0.38	(1.23)
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met UDIT Above DS1 Level Parity		February 2010	0	0	0.00%	0	0	0	0.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	November 2009	2	2	100.00%	0	4	4	100.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	July 2009	4	4	100.00%	0	13	13	100.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-3D Installation Commitments Met UDIT DS1 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00
January 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		2	2	100.00%	0	32	38	84.21%	-0.60	(1.36)
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9		February 2010	230	231	99.57%	0	0	0	0.00%	0.00
	January 2010	324	329	98.48%	0	0	0	0.00%	0.00	(0.28)
	December 2009	264	266	99.25%	0	0	0	0.00%	0.00	(0.31)

	November 2009	259	260	99.62%	0	0	0	0.00%	0.00	(0.32)
	October 2009	337	337	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2009	332	333	99.70%	0	0	0	0.00%	0.00	(0.32)
	August 2009	287	289	99.31%	0	0	0	0.00%	0.00	(0.31)
	July 2009	372	385	96.62%	0	0	0	0.00%	0.00	(0.22)
	June 2009	282	285	98.95%	0	0	0	0.00%	0.00	(0.30)
	May 2009	302	309	97.73%	0	0	0	0.00%	0.00	(0.26)
	April 2009	273	278	98.20%	0	0	0	0.00%	0.00	(0.27)
	March 2009	331	334	99.10%	0	0	0	0.00%	0.00	(0.30)
OP-3D Installation Commitments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	17	26	65.38%	-0.71	(1.43)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	32	38	84.21%	-0.43	(1.26)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	February 2010	181	187	96.79%	0	0	0	0.00%	0.00	(0.23)
Unbundled Loop - ADSL Qualified	January 2010	195	198	98.48%	0	0	0	0.00%	0.00	(0.28)
Benchmark 0.9	December 2009	174	175	99.43%	0	0	0	0.00%	0.00	(0.31)
	November 2009	155	156	99.36%	0	0	0	0.00%	0.00	(0.31)
	October 2009	136	137	99.27%	0	0	0	0.00%	0.00	(0.31)
	September 2009	98	99	98.99%	0	0	0	0.00%	0.00	(0.30)
	August 2009	82	82	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	80	82	97.56%	0	0	0	0.00%	0.00	(0.25)
	June 2009	60	62	96.77%	0	0	0	0.00%	0.00	(0.23)
	May 2009	49	49	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	44	44	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	36	36	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	February 2010	141	142	99.30%	0	20	22	90.91%	-1.27	(1.77)
Unbundled Loop - DS1 Capable Parity	January 2010	146	147	99.32%	0	41	49	83.67%	-2.57	(2.56)
	December 2009	162	172	94.19%	0	26	32	81.25%	-1.72	(2.05)
	November 2009	128	133	96.24%	0	14	18	77.78%	-1.77	(2.08)
	October 2009	151	155	97.42%	0	17	26	65.38%	-3.18	(2.93)
	September 2009	131	137	95.62%	0	27	30	90.00%	-0.93	(1.57)
	August 2009	111	119	93.28%	0	32	38	84.21%	-1.33	(1.81)
	July 2009	106	112	94.64%	0	34	49	69.39%	-3.20	(2.95)
	June 2009	125	126	99.21%	0	38	40	95.00%	-1.06	(1.65)
	May 2009	120	121	99.17%	0	56	60	93.33%	-1.48	(1.90)
	April 2009	92	94	97.87%	0	25	33	75.76%	-2.55	(2.55)
	March 2009	156	157	99.36%	0	33	45	73.33%	-3.48	(3.12)
OP-3D Installation Commitments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Benchmark 0.9	January 2010	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	6	7	85.71%	0	0	0	0.00%	0.00	0.14

	June 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	2	3	66.67%	0	0	0	0.00%	0.00	0.78
	April 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	February 2010	941	952	98.84%	0	0	0	0.00%	0.00	(0.29)
Unbundled Loop Analog Benchmark 0.9	January 2010	904	923	97.94%	0	0	0	0.00%	0.00	(0.26)
	December 2009	811	857	94.63%	0	0	0	0.00%	0.00	(0.15)
	November 2009	867	906	95.70%	0	0	0	0.00%	0.00	(0.19)
	October 2009	960	1012	94.86%	0	0	0	0.00%	0.00	(0.16)
	September 2009	781	857	91.13%	0	0	0	0.00%	0.00	(0.04)
	August 2009	937	982	95.42%	0	0	0	0.00%	0.00	(0.18)
	July 2009	1033	1042	99.14%	0	0	0	0.00%	0.00	(0.30)
	June 2009	885	914	96.83%	0	0	0	0.00%	0.00	(0.23)
	May 2009	837	848	98.70%	0	0	0	0.00%	0.00	(0.29)
	April 2009	1173	1188	98.74%	0	0	0	0.00%	0.00	(0.29)
	March 2009	1220	1236	98.71%	0	0	0	0.00%	0.00	(0.29)
OP-3D Installation Commitments Met	February 2010	2	4	50.00%	1	0	0	0.00%	0.00	1.33
Unbundled Loop Conditioned Benchmark 0.9	January 2010	0	2	0.00%	0	0	0	0.00%	0.00	3.00
	December 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2009	1	2	50.00%	1	0	0	0.00%	0.00	1.33
	October 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00
	September 2009	4	9	44.44%	0	0	0	0.00%	0.00	1.52
	August 2009	0	2	0.00%	0	0	0	0.00%	0.00	3.00
	July 2009	2	3	66.67%	0	0	0	0.00%	0.00	0.78
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	0	2	0.00%	0	0	0	0.00%	0.00	3.00
	March 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00
OP-3D Installation Commitments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	21	25	84.00%	-0.43	(1.26)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	9	10	90.00%	-0.32	(1.19)
	June 2009	1	1	100.00%	0	9	11	81.82%	-0.45	(1.27)
	May 2009	6	6	100.00%	0	8	11	72.73%	-1.21	(1.73)
	April 2009	1	1	100.00%	0	14	16	87.50%	-0.37	(1.22)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met Basic	February 2010	2	2	100.00%	0	1	1	100.00%	0.00	0.00
Rate ISDN Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	1	2	50.00%	-0.82	(1.50)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	7	7	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met E911	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Parity	January 2010	2	2	100.00%	0	0	0	0.00%	0.00	0.00	
	December 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-3E Installation Commitments Met	February 2010	55	58	94.83%	0	0	0	0.00%	0.00	(0.16)
	Enhanced Extended Loops - DS1 Capable Benchmark 0.9	January 2010	42	44	95.45%	0	0	0	0.00%	0.00	(0.18)
December 2009		54	55	98.18%	0	0	0	0.00%	0.00	(0.27)	
November 2009		40	41	97.56%	0	0	0	0.00%	0.00	(0.25)	
October 2009		42	42	100.00%	0	0	0	0.00%	0.00	(0.33)	
September 2009		38	39	97.44%	0	0	0	0.00%	0.00	(0.25)	
August 2009		21	21	100.00%	0	0	0	0.00%	0.00	(0.33)	
July 2009		35	37	94.59%	0	0	0	0.00%	0.00	(0.15)	
June 2009		82	85	96.47%	0	0	0	0.00%	0.00	(0.22)	
May 2009		41	41	100.00%	0	0	0	0.00%	0.00	(0.33)	
April 2009		31	32	96.88%	0	0	0	0.00%	0.00	(0.23)	
March 2009		50	51	98.04%	0	0	0	0.00%	0.00	(0.27)	
OP-3E Installation Commitments Met		February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS3 Capable Benchmark 0.9		January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-3E Installation Commitments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Frame Relay Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2009		1	1	100.00%	0	1	2	50.00%	-0.82	(1.50)	
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009		1	1	100.00%	0	2	2	100.00%	0.00	0.00	
March 2009		1	1	100.00%	0	2	2	100.00%	0.00	0.00	
OP-3E Installation Commitments Met LIS		February 2010	3	3	100.00%	0	6	9	66.67%	-1.06	(1.64)
Trunk Parity		January 2010	11	11	100.00%	0	13	15	86.67%	-0.99	(1.60)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	6	6	100.00%	0	11	11	100.00%	0.00	0.00	
	October 2009	10	10	100.00%	0	13	15	86.67%	-0.96	(1.58)	
	September 2009	5	5	100.00%	0	12	12	100.00%	0.00	0.00	

	August 2009	9	9	100.00%	0	3	5	60.00%	-1.46	(1.89)
	July 2009	2	2	100.00%	0	7	7	100.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	2	2	100.00%	0	7	8	87.50%	-0.48	(1.29)
	April 2009	1	1	100.00%	0	12	14	85.71%	-0.39	(1.24)
	March 2009	9	9	100.00%	0	9	9	100.00%	0.00	0.00
OP-3E Installation Commitments Met PBX Parity	February 2010	1	1	100.00%	0	1	3	33.33%	-1.22	(1.74)
	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	3	5	60.00%	-0.98	(1.59)
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	2	50.00%	1	1	1	100.00%	0.00	(1.26)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met UDIT DS1 Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	11	23	47.83%	-1.02	(1.62)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	February 2010	18	20	90.00%	0	0	0	0.00%	0.00	0.00
	January 2010	14	15	93.33%	0	0	0	0.00%	0.00	(0.11)
	December 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2009	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2009	16	17	94.12%	0	0	0	0.00%	0.00	(0.14)
	September 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2009	18	18	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	14	14	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	9	10	90.00%	0	0	0	0.00%	0.00	0.00

	March 2009	18	19	94.74%	0	0	0	0.00%	0.00	(0.16)
OP-3E Installation Commitments Met	February 2010	19	21	90.48%	0	0	0	0.00%	0.00	(0.02)
Unbundled Loop - ADSL Qualified	January 2010	17	17	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	December 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2009	15	15	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2009	15	15	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2009	21	21	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2009	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	15	15	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	15	16	93.75%	0	0	0	0.00%	0.00	(0.13)
OP-3E Installation Commitments Met	February 2010	5	6	83.33%	0	34	38	89.47%	0.46	(1.06)
Unbundled Loop - DS1 Capable Parity	January 2010	14	14	100.00%	0	33	43	76.74%	-1.79	(2.09)
	December 2009	14	14	100.00%	0	25	30	83.33%	-1.38	(1.84)
	November 2009	13	14	92.86%	0	11	23	47.83%	-2.66	(2.62)
	October 2009	13	13	100.00%	0	15	23	65.22%	-2.10	(2.28)
	September 2009	13	13	100.00%	0	22	29	75.86%	-1.69	(2.03)
	August 2009	9	9	100.00%	0	25	37	67.57%	-1.86	(2.13)
	July 2009	11	15	73.33%	0	22	42	52.38%	-1.39	(1.85)
	June 2009	11	11	100.00%	0	39	49	79.59%	-1.52	(1.92)
	May 2009	12	13	92.31%	0	19	25	76.00%	-1.12	(1.68)
	April 2009	11	11	100.00%	0	37	57	64.91%	-2.23	(2.36)
	March 2009	20	20	100.00%	0	25	33	75.76%	-2.00	(2.21)
OP-3E Installation Commitments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSL Benchmark 0.9	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	February 2010	142	145	97.93%	0.1423	0	0	0.00%	0.00	(0.26)
Unbundled Loop Analog Benchmark 0.9	January 2010	180	183	98.36%	0.127	0	0	0.00%	0.00	(0.28)
	December 2009	120	126	95.24%	0.213	0	0	0.00%	0.00	(0.17)
	November 2009	95	96	98.96%	0.1015	0	0	0.00%	0.00	(0.30)
	October 2009	98	128	76.56%	0.4236	0	0	0.00%	0.00	0.45
	September 2009	142	145	97.93%	0.1423	0	0	0.00%	0.00	(0.26)
	August 2009	141	145	97.24%	0.1638	0	0	0.00%	0.00	(0.24)
	July 2009	133	134	99.25%	0.0861	0	0	0.00%	0.00	(0.31)
	June 2009	97	101	96.04%	0.195	0	0	0.00%	0.00	(0.20)
	May 2009	129	130	99.23%	0.0874	0	0	0.00%	0.00	(0.31)
	April 2009	167	173	96.53%	0.183	0	0	0.00%	0.00	(0.22)
	March 2009	250	264	94.70%	0.2241	0	0	0.00%	0.00	(0.16)
OP-3E Installation Commitments Met	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Conditioned Benchmark 0.9	January 2010	0	1	0.00%	0	0	0	0.00%	0.00	3.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	2	50.00%	0.5	0	0	0.00%	0.00	1.33

	October 2009	0	2	0.00%	0	0	0	0.00%	0.00	3.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met	February 2010	1	1	100.00%	0	1	1	100.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	January 2010	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	2	2	100.00%	0	1	2	50.00%	-1.00	(1.61)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	5	5	100.00%	0	4	4	100.00%	0.00	0.00
	May 2009	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-4A Installation Interval Business Parity	February 2010	2	1	2.00	0	2403	621	3.87	-0.39	(1.24)
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	2	1	2.00	0	2999	730	4.11	-0.29	(1.18)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	6	2	3.00	1.41	3240	779	4.16	-0.35	(1.22)
	August 2009	6	1	6.00	0	3125	767	4.07	0.38	(0.39)
	July 2009	12	5	2.40	0.89	2882	720	4.00	-0.67	(1.41)
	June 2009	6	3	2.00	0	2848	797	3.57	-0.62	(1.38)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	4	2	2.00	0	3094	812	3.81	-0.36	(1.22)
OP-4A Installation Interval Line Splitting	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Benchmark 3.3	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	19	1	19.00	0	0	0	0.00	0.00	14.27
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	June 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	May 2009	9	3	3.00	0	0	0	0.00	0.00	(0.27)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	6	2	3.00	0	0	0	0.00	0.00	(0.27)
OP-4A Installation Interval Residence	February 2010	12	4	3.00	0	7959	2396	3.32	-0.31	(1.19)
Parity	January 2010	33	10	3.30	0.48	8063	2495	3.23	0.10	(0.84)
	December 2009	9	3	3.00	0	8287	2449	3.38	-0.26	(1.16)
	November 2009	6	2	3.00	0	9795	2696	3.63	-0.32	(1.20)
	October 2009	11	3	3.67	1.15	13438	3269	4.11	-0.31	(1.19)
	September 2009	8	2	4.00	0	14224	3356	4.24	-0.14	(1.09)
	August 2009	124	4	31.00	56	9827	2835	3.47	23.56	1.26
	July 2009	9	3	3.00	1	10296	2998	3.43	-0.27	(1.17)
	June 2009	11	3	3.67	0.58	9936	2853	3.48	0.11	(0.73)

	May 2009	3	1	3.00	0	8814	2596	3.40	-0.13	(1.08)
	April 2009	30	8	3.75	0.89	9566	2855	3.35	0.51	(0.51)
	March 2009	11	3	3.67	1.15	10214	3033	3.37	0.28	(0.61)
OP-4A Installation Interval UNE - P (POTS) Parity	February 2010	8	4	2.00	0	10362	3017	3.43	-1.01	(1.61)
	January 2010	23	11	2.09	0.3	10558	3175	3.33	-1.41	(1.86)
	December 2009	31	11	2.82	1.6	10661	3060	3.48	-0.68	(1.41)
	November 2009	18	7	2.57	1.13	12794	3426	3.73	-0.74	(1.45)
	October 2009	44	15	2.93	2.58	16859	4079	4.13	-1.46	(1.89)
	September 2009	28	11	2.55	1.57	17464	4135	4.22	-1.91	(2.16)
	August 2009	101	14	7.21	12.4	12952	3602	3.60	4.30	0.39
	July 2009	22	10	2.20	1.14	13178	3718	3.54	-1.24	(1.75)
	June 2009	20	11	1.82	0.4	12784	3650	3.50	-1.74	(2.06)
	May 2009	17	8	2.13	1.73	11524	3349	3.44	-1.09	(1.66)
	April 2009	13	5	2.60	1.34	12563	3635	3.46	-0.60	(1.36)
	March 2009	31	14	2.21	0.43	13308	3845	3.46	-1.28	(1.78)
OP-4B Installation Interval Business Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	15	1	15.00	0	452	93	4.86	2.34	0.00
	December 2009	2	1	2.00	0	398	95	4.19	-0.61	(1.37)
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	4	2	2.00	0	610	129	4.73	-0.47	(1.29)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4B Installation Interval Residence Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	9	3	3.00	1	2627	629	4.18	-0.64	(1.39)
	August 2009	6	2	3.00	0	2376	549	4.33	-0.51	(1.31)
	July 2009	6	2	3.00	0	2182	580	3.76	-0.36	(1.22)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	6	2	3.00	0	1925	533	3.61	-0.36	(1.22)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4B Installation Interval Sub-Loop Unbundling Diagnostic	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4B Installation Interval UNE - P (POTS) Parity	February 2010	4	2	2.00	0	2188	575	3.81	-0.77	(1.47)
	January 2010	13	4	3.25	1.26	2413	584	4.13	-0.45	(1.27)

	December 2009	6	2	3.00	1.41	2212	579	3.82	-0.40	(1.24)
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	3	1	3.00	0	2715	669	4.06	-0.28	(1.17)
	September 2009	7	2	3.50	2.12	3168	743	4.26	-0.26	(1.16)
	August 2009	2	1	2.00	0	2801	645	4.34	-0.62	(1.37)
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	2	1	2.00	0	2930	688	4.26	-0.39	(1.24)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	13	5	2.60	0.89	2531	730	3.47	-0.74	(1.45)
	March 2009	1	1	1.00	0	2783	675	4.12	-0.47	(1.29)
OP-4C Installation Interval Business Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	5	2	2.50	2.12	262	174	1.51	1.37	0.11
	December 2009	1	1	1.00	0	395	254	1.56	-0.46	(1.28)
	November 2009	5	4	1.25	0.5	352	232	1.52	-0.47	(1.28)
	October 2009	53	54	0.98	0.14	336	277	1.21	-1.56	(1.95)
	September 2009	4	5	0.80	0.45	360	254	1.42	-1.29	(1.78)
	August 2009	11	11	1.00	0	375	252	1.49	-1.42	(1.87)
	July 2009	3	3	1.00	0	493	319	1.55	-0.39	(1.24)
	June 2009	1	1	1.00	0	354	252	1.40	-0.39	(1.24)
	May 2009	2	3	0.67	0.58	694	370	1.88	-1.92	(2.17)
	April 2009	16	16	1.00	0	366	247	1.48	-1.51	(1.92)
	March 2009	2	3	0.67	0.58	432	294	1.47	-1.14	(1.69)
OP-4C Installation Interval Centrex Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	1	0.00	0	2	2	1.00	-0.58	(1.35)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4C Installation Interval Line Splitting Benchmark 3.3	February 2010	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	January 2010	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	December 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	November 2009	6	2	3.00	0	0	0	0.00	0.00	(0.27)
	October 2009	15	5	3.00	0	0	0	0.00	0.00	(0.27)
	September 2009	27	9	3.00	0	0	0	0.00	0.00	(0.27)
	August 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	July 2009	26	9	2.89	0.33	0	0	0.00	0.00	(0.37)
	June 2009	21	7	3.00	0	0	0	0.00	0.00	(0.27)
	May 2009	12	4	3.00	0	0	0	0.00	0.00	(0.27)
	April 2009	44	15	2.93	0.26	0	0	0.00	0.00	(0.33)
	March 2009	48	16	3.00	0	0	0	0.00	0.00	(0.27)
OP-4C Installation Interval Residence Parity	February 2010	3	3	1.00	0	3371	2929	1.15	-0.45	(1.28)
	January 2010	2	2	1.00	0	3805	3366	1.13	-0.36	(1.22)
	December 2009	2	2	1.00	0	3805	3500	1.09	-0.27	(1.16)
	November 2009	2	2	1.00	0	4206	3575	1.18	-0.30	(1.18)
	October 2009	2	2	1.00	0	4499	4078	1.10	-0.31	(1.19)
	September 2009	5	5	1.00	0	4851	4413	1.10	-0.49	(1.30)
	August 2009	4	4	1.00	0	4748	4060	1.17	-0.55	(1.34)

	July 2009	2	2	1.00	0	4175	4220	0.99	0.03	(1.51)	
	June 2009	2	2	1.00	0	4831	4169	1.16	-0.36	(1.22)	
	May 2009	91	90	1.01	0.11	4590	4021	1.14	-2.05	(2.24)	
	April 2009	8	8	1.00	0	5239	4717	1.11	-0.37	(1.22)	
	March 2009	4	4	1.00	0	5403	4752	1.14	-0.53	(1.32)	
OP-4C	Installation Interval UNE - P (POTS)	February 2010	0	0	0.00	0	0	0.00	0.00	0.00	
Parity		January 2010	2	2	1.00	0	4067	3540	1.15	-0.38	(1.23)
		December 2009	0	1	0.00	0	4200	3754	1.12	-2.00	(2.22)
		November 2009	1	1	1.00	0	4558	3807	1.20	-0.23	(1.14)
		October 2009	1	1	1.00	0	4835	4355	1.11	-0.21	(1.13)
		September 2009	2	2	1.00	0	5211	4667	1.12	-0.32	(1.20)
		August 2009	3	3	1.00	0	5123	4312	1.19	-0.50	(1.30)
		July 2009	4	4	1.00	0	4668	4539	1.03	-0.07	(1.04)
		June 2009	6	6	1.00	0	5185	4421	1.17	-0.65	(1.40)
		May 2009	9	3	3.00	3.46	5284	4391	1.20	4.55	0.75
		April 2009	2	2	1.00	0	5605	4964	1.13	-0.21	(1.13)
		March 2009	22	11	2.00	3.32	5835	5046	1.16	4.79	0.57
OP-4D	Installation Interval Basic Rate ISDN	February 2010	33	4	8.25	3.5	50	2	25.00	-0.65	(1.40)
Parity		January 2010	3	1	3.00	0	5	1	5.00	0.00	0.00
		December 2009	9	3	3.00	0	32	6	5.33	-1.53	(1.93)
		November 2009	12	4	3.00	0.82	32	6	5.33	-1.26	(1.76)
		October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		May 2009	53	13	4.08	1.93	48	8	6.00	-2.41	(2.47)
		April 2009	2	1	2.00	0	76	14	5.43	-0.54	(1.33)
		March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D	Installation Interval Dark Fiber - IOF	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Diagnostic		January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
		December 2009	17	1	17.00	0	0	0	0.00	0.00	0.00
		November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		August 2009	38	2	19.00	0	0	0	0.00	0.00	0.00
		July 2009	146	8	18.25	1.39	0	0	0.00	0.00	0.00
		June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D	Installation Interval DS0 Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
		January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
		December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		June 2009	7	1	7.00	0	102	6	17.00	-0.53	(1.32)
		May 2009	5	1	5.00	0	27	7	3.86	0.68	(1.12)
		April 2009	5	1	5.00	0	94	8	11.75	-0.59	(1.36)
		March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

OP-4D Installation Interval E911 Parity	February 2010	144	12	12.00	0	0	0	0.00	0.00	0.00	
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00	
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
		January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
December 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
November 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
October 2009		12	2	6.00	0	0	0	0.00	0.00	0.00	
September 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2009		19	4	4.75	0.5	0	0	0.00	0.00	0.00	
July 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2009		25	5	5.00	0	0	0	0.00	0.00	0.00	
May 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
March 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6		February 2010	73	16	4.56	1.31	0	0	0.00	0.00	(0.72)
		January 2010	22	5	4.40	0.89	0	0	0.00	0.00	(0.80)
	December 2009	55	12	4.58	0.9	0	0	0.00	0.00	(0.71)	
	November 2009	84	17	4.94	0.24	0	0	0.00	0.00	(0.53)	
	October 2009	55	13	4.23	0.83	0	0	0.00	0.00	(0.88)	
	September 2009	84	19	4.42	1.02	0	0	0.00	0.00	(0.79)	
	August 2009	71	15	4.73	0.46	0	0	0.00	0.00	(0.63)	
	July 2009	74	17	4.35	1	0	0	0.00	0.00	(0.82)	
	June 2009	92	20	4.60	0.6	0	0	0.00	0.00	(0.70)	
	May 2009	97	21	4.62	0.86	0	0	0.00	0.00	(0.69)	
	April 2009	40	8	5.00	0	0	0	0.00	0.00	(0.50)	
	March 2009	103	14	7.36	6.28	0	0	0.00	0.00	0.68	
	OP-4D Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
		January 2010	7	1	7.00	0	0	0	0.00	0.00	0.00
December 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
November 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
October 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
July 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
May 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
March 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-4D Installation Interval ISDN Primary Parity		February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
		January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	

	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	10	2	5.00	0	396	23	17.22	-1.56	(1.95)
OP-4D Installation Interval LIS Trunk Parity	February 2010	21	1	21.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	18	1	18.00	0	0	0	0.00	0.00	0.00
	October 2009	13	1	13.00	0	0	0	0.00	0.00	0.00
	September 2009	8	1	8.00	0	0	0	0.00	0.00	0.00
	August 2009	44	2	22.00	0	37	3	12.33	3.67	(0.13)
	July 2009	58	5	11.60	6.43	68	4	17.00	-2.73	(2.66)
	June 2009	60	4	15.00	8.45	56	6	9.33	1.26	(0.42)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	88	9	9.78	5.97	176	9	19.56	-3.88	(3.36)
	March 2009	39	3	13.00	5	136	5	27.20	-1.59	(1.97)
OP-4D Installation Interval PBX Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	3	1	3.00	0	40	7	5.71	-0.58	(1.35)
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval UDIT Above DS1 Level Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	7	1	7.00	0	0	1	0.00	0.00	0.00
	November 2009	14	2	7.00	0	34	4	8.50	-1.73	(2.05)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	February 2010	346	131	2.64	0.58	0	0	0.00	0.00	(1.68)
	January 2010	380	140	2.71	0.73	0	0	0.00	0.00	(1.64)
	December 2009	382	154	2.48	0.89	0	0	0.00	0.00	(1.76)
	November 2009	341	136	2.51	0.66	0	0	0.00	0.00	(1.75)
	October 2009	446	181	2.46	0.62	0	0	0.00	0.00	(1.77)
	September 2009	375	148	2.53	0.61	0	0	0.00	0.00	(1.73)
	August 2009	302	121	2.50	0.59	0	0	0.00	0.00	(1.75)
	July 2009	392	134	2.93	1.01	0	0	0.00	0.00	(1.54)
	June 2009	240	96	2.50	0.87	0	0	0.00	0.00	(1.75)
	May 2009	217	83	2.61	0.96	0	0	0.00	0.00	(1.69)

	April 2009	194	77	2.52	0.8	0	0	0.00	0.00	(1.74)
	March 2009	258	97	2.66	1.15	0	0	0.00	0.00	(1.67)
OP-4D Installation Interval Unbundled Loop	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
4 Wire Non-Loaded Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	2	1	2.00	0	196	18	10.89	-1.72	(2.05)
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop	February 2010	260	90	2.89	3.5	0	0	0.00	0.00	(1.56)
ADSL Qualified Benchmark 6	January 2010	279	106	2.63	0.76	0	0	0.00	0.00	(1.68)
	December 2009	208	80	2.60	0.7	0	0	0.00	0.00	(1.70)
	November 2009	187	75	2.49	0.69	0	0	0.00	0.00	(1.75)
	October 2009	179	72	2.49	0.63	0	0	0.00	0.00	(1.76)
	September 2009	107	44	2.43	0.73	0	0	0.00	0.00	(1.78)
	August 2009	104	39	2.67	1.2	0	0	0.00	0.00	(1.67)
	July 2009	99	36	2.75	0.5	0	0	0.00	0.00	(1.63)
	June 2009	77	30	2.57	0.73	0	0	0.00	0.00	(1.72)
	May 2009	55	22	2.50	0.67	0	0	0.00	0.00	(1.75)
	April 2009	50	18	2.78	0.43	0	0	0.00	0.00	(1.61)
	March 2009	59	22	2.68	0.65	0	0	0.00	0.00	(1.66)
OP-4D Installation Interval Unbundled Loop	February 2010	291	67	4.34	0.88	0	0	0.00	0.00	(0.63)
DS1 Capable Benchmark 5.5	January 2010	457	101	4.52	0.97	0	0	0.00	0.00	(0.53)
	December 2009	482	100	4.82	1.4	0	0	0.00	0.00	(0.37)
	November 2009	461	97	4.75	1.46	0	0	0.00	0.00	(0.41)
	October 2009	535	122	4.39	1.1	0	0	0.00	0.00	(0.61)
	September 2009	454	97	4.68	2.13	0	0	0.00	0.00	(0.45)
	August 2009	352	80	4.40	0.99	0	0	0.00	0.00	(0.60)
	July 2009	421	91	4.63	1.86	0	0	0.00	0.00	(0.48)
	June 2009	416	99	4.20	1.26	0	0	0.00	0.00	(0.71)
	May 2009	317	76	4.17	1.16	0	0	0.00	0.00	(0.72)
	April 2009	330	75	4.40	0.93	0	0	0.00	0.00	(0.60)
	March 2009	550	119	4.62	0.98	0	0	0.00	0.00	(0.48)
OP-4D Installation Interval Unbundled Loop	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
XDSLi Benchmark 6	January 2010	13	3	4.33	1.15	0	0	0.00	0.00	(0.83)
	December 2009	14	4	3.50	1.73	0	0	0.00	0.00	(1.25)
	November 2009	16	4	4.00	0.82	0	0	0.00	0.00	(1.00)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	August 2009	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	July 2009	34	7	4.86	2.12	0	0	0.00	0.00	(0.57)
	June 2009	16	4	4.00	0	0	0	0.00	0.00	(1.00)
	May 2009	17	3	5.67	1.15	0	0	0.00	0.00	(0.17)
	April 2009	18	4	4.50	0.58	0	0	0.00	0.00	(0.75)
	March 2009	50	12	4.17	1.34	0	0	0.00	0.00	(0.92)
OP-4D Installation Interval Unbundled Loop	February 2010	3597	734	4.90	0.67	0	0	0.00	0.00	(0.55)
Analog Benchmark 6	January 2010	3382	664	5.09	0.61	0	0	0.00	0.00	(0.45)
	December 2009	3294	593	5.55	3.11	0	0	0.00	0.00	(0.22)

	November 2009	3159	633	4.99	0.75	0	0	0.00	0.00	(0.50)
	October 2009	3161	627	5.04	1.15	0	0	0.00	0.00	(0.48)
	September 2009	3201	612	5.23	1.42	0	0	0.00	0.00	(0.38)
	August 2009	3488	688	5.07	1.41	0	0	0.00	0.00	(0.47)
	July 2009	3520	717	4.91	0.62	0	0	0.00	0.00	(0.55)
	June 2009	3214	627	5.13	0.76	0	0	0.00	0.00	(0.44)
	May 2009	2819	559	5.04	0.98	0	0	0.00	0.00	(0.48)
	April 2009	3790	720	5.26	1.17	0	0	0.00	0.00	(0.37)
	March 2009	3482	681	5.11	0.68	0	0	0.00	0.00	(0.44)
OP-4D Installation Interval Unbundled Loop	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Conditioned Benchmark 15	January 2010	10	1	10.00	0	0	0	0.00	0.00	(1.00)
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	9	1	9.00	0	0	0	0.00	0.00	(1.20)
	September 2009	124	8	15.50	8.91	0	0	0.00	0.00	0.10
	August 2009	7	1	7.00	0	0	0	0.00	0.00	(1.60)
	July 2009	28	3	9.33	6.66	0	0	0.00	0.00	(1.13)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	28	1	28.00	0	0	0	0.00	0.00	2.60
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
ISDN Capable Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	5	1	5.00	0	32	6	5.33	-0.11	(1.07)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	5	1	5.00	0	135	18	7.50	-0.38	(1.23)
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	4	1	4.00	0	83	10	8.30	-0.95	(1.58)
	June 2009	4	1	4.00	0	54	10	5.40	-0.42	(1.26)
	May 2009	27	6	4.50	0.55	48	8	6.00	-1.57	(1.95)
	April 2009	2	1	2.00	0	76	14	5.43	-0.54	(1.33)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Basic Rate ISDN	February 2010	4	2	2.00	0	4	1	4.00	0.00	0.00
Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	4	1	4.00	0	37	2	18.50	-0.67	(1.41)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	29	7	4.14	2.19	7	1	7.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval E911 Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	168	14	12.00	0	0	0	0.00	0.00	0.00
	December 2009	24	2	12.00	0	24	2	12.00	0.00	0.00
	November 2009	96	8	12.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Enhanced	February 2010	256	53	4.83	1.03	0	0	0.00	0.00	(0.58)
Extended Loops - DS1 Capable Benchmark 6	January 2010	111	25	4.44	0.82	0	0	0.00	0.00	(0.78)
	December 2009	189	42	4.50	0.8	0	0	0.00	0.00	(0.75)
	November 2009	152	35	4.34	1.66	0	0	0.00	0.00	(0.83)
	October 2009	152	34	4.47	0.83	0	0	0.00	0.00	(0.76)
	September 2009	125	27	4.63	1.39	0	0	0.00	0.00	(0.69)
	August 2009	57	13	4.38	0.87	0	0	0.00	0.00	(0.81)
	July 2009	127	28	4.54	0.92	0	0	0.00	0.00	(0.73)
	June 2009	299	61	4.90	1.03	0	0	0.00	0.00	(0.55)
	May 2009	140	31	4.52	0.96	0	0	0.00	0.00	(0.74)
	April 2009	120	26	4.62	0.85	0	0	0.00	0.00	(0.69)
	March 2009	123	26	4.73	1.56	0	0	0.00	0.00	(0.63)
OP-4E Installation Interval LIS Trunk Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	46	4	11.50	5.45	14	1	14.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	86	4	21.50	0.58	13	1	13.00	0.00	0.00
	July 2009	21	1	21.00	0	75	5	15.00	2.93	(0.22)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	22	1	22.00	0	71	5	14.20	0.92	(0.84)
	April 2009	18	1	18.00	0	170	9	18.89	-0.13	(1.08)
	March 2009	39	3	13.00	2.65	122	7	17.43	-1.28	(1.78)
OP-4E Installation Interval PBX Parity	February 2010	3	1	3.00	0	70	3	23.33	-1.33	(1.81)
	January 2010	2	1	2.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	6	2	3.00	0	36	4	9.00	-2.83	(2.72)
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	February 2010	81	9	9.00	13.06	0	0	0.00	0.00	1.50
	January 2010	22	8	2.75	1.16	0	0	0.00	0.00	(1.63)
	December 2009	13	5	2.60	0.55	0	0	0.00	0.00	(1.70)
	November 2009	11	5	2.20	0.45	0	0	0.00	0.00	(1.90)
	October 2009	19	7	2.71	0.76	0	0	0.00	0.00	(1.64)
	September 2009	20	8	2.50	0.76	0	0	0.00	0.00	(1.75)
	August 2009	9	3	3.00	0	0	0	0.00	0.00	(1.50)
	July 2009	10	4	2.50	0.58	0	0	0.00	0.00	(1.75)
	June 2009	10	4	2.50	1	0	0	0.00	0.00	(1.75)
	May 2009	9	3	3.00	0	0	0	0.00	0.00	(1.50)
	April 2009	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
	March 2009	20	7	2.86	0.69	0	0	0.00	0.00	(1.57)
OP-4E Installation Interval Unbundled Loop	February 2010	17	6	2.83	0.41	0	0	0.00	0.00	(1.58)

ADSL Qualified Benchmark 6	January 2010	17	7	2.43	0.53	0	0	0.00	0.00	(1.79)	
	December 2009	12	4	3.00	0	0	0	0.00	0.00	(1.50)	
	November 2009	23	10	2.30	0.95	0	0	0.00	0.00	(1.85)	
	October 2009	24	9	2.67	0.5	0	0	0.00	0.00	(1.67)	
	September 2009	38	14	2.71	0.47	0	0	0.00	0.00	(1.64)	
	August 2009	3	1	3.00	0	0	0	0.00	0.00	(1.50)	
	July 2009	15	6	2.50	0.55	0	0	0.00	0.00	(1.75)	
	June 2009	22	8	2.75	0.46	0	0	0.00	0.00	(1.63)	
	May 2009	15	6	2.50	0.55	0	0	0.00	0.00	(1.75)	
	April 2009	18	8	2.25	0.89	0	0	0.00	0.00	(1.88)	
	March 2009	13	4	3.25	1.26	0	0	0.00	0.00	(1.38)	
	OP-4E Installation Interval Unbundled Loop	February 2010	23	3	7.67	4.62	0	0	0.00	0.00	1.18
	DS1 Capable Benchmark 5.5	January 2010	35	8	4.38	0.92	0	0	0.00	0.00	(0.61)
		December 2009	40	9	4.44	0.73	0	0	0.00	0.00	(0.58)
November 2009		40	9	4.44	1.01	0	0	0.00	0.00	(0.58)	
October 2009		52	12	4.33	0.65	0	0	0.00	0.00	(0.64)	
September 2009		26	6	4.33	0.82	0	0	0.00	0.00	(0.64)	
August 2009		38	8	4.75	0.71	0	0	0.00	0.00	(0.41)	
July 2009		31	6	5.17	2.93	0	0	0.00	0.00	(0.18)	
June 2009		40	9	4.44	0.88	0	0	0.00	0.00	(0.58)	
May 2009		15	3	5.00	0	0	0	0.00	0.00	(0.27)	
April 2009		44	9	4.89	0.33	0	0	0.00	0.00	(0.33)	
March 2009		47	12	3.92	1.44	0	0	0.00	0.00	(0.86)	
OP-4E Installation Interval Unbundled Loop		February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
XDSLi Benchmark 6		January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
		December 2009	3	1	3.00	0	0	0	0.00	0.00	(1.50)
	November 2009	10	2	5.00	0	0	0	0.00	0.00	(0.50)	
	October 2009	5	1	5.00	0	0	0	0.00	0.00	(0.50)	
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	May 2009	10	2	5.00	0	0	0	0.00	0.00	(0.50)	
	April 2009	10	2	5.00	0	0	0	0.00	0.00	(0.50)	
	March 2009	5	1	5.00	0	0	0	0.00	0.00	(0.50)	
	OP-4E Installation Interval Unbundled Loop	February 2010	346	69	5.01	0.32	0	0	0.00	0.00	(0.49)
	Analog Benchmark 6	January 2010	682	135	5.05	0.43	0	0	0.00	0.00	(0.47)
		December 2009	460	90	5.11	0.66	0	0	0.00	0.00	(0.44)
November 2009		335	68	4.93	0.43	0	0	0.00	0.00	(0.54)	
October 2009		373	66	5.65	1.89	0	0	0.00	0.00	(0.17)	
September 2009		448	91	4.92	0.98	0	0	0.00	0.00	(0.54)	
August 2009		397	79	5.03	0.32	0	0	0.00	0.00	(0.49)	
July 2009		534	106	5.04	0.57	0	0	0.00	0.00	(0.48)	
June 2009		373	69	5.41	1.65	0	0	0.00	0.00	(0.30)	
May 2009		468	92	5.09	0.41	0	0	0.00	0.00	(0.46)	
April 2009		480	95	5.05	0.27	0	0	0.00	0.00	(0.47)	
March 2009		659	129	5.11	1.45	0	0	0.00	0.00	(0.45)	
OP-4E Installation Interval Unbundled Loop		February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Conditioned Benchmark 15		January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
		December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	15	1	15.00	0	0	0	0.00	0.00	0.00	
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	

	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Unbundled Loop	February 2010	5	1	5.00	0	4	1	4.00	0.00	0.00
ISDN Capable Parity	January 2010	4	1	4.00	0	10	2	5.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	8	2	4.00	1.41	37	2	18.50	-0.82	(1.50)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	22	5	4.40	0.89	5	1	5.00	0.00	0.00
	May 2009	3	1	3.00	0	7	1	7.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Reported to Repair Basic Rate ISDN Parity	January 2010	1	1	1.00	0	9	9	1.00	0.00	0.00
	December 2009	3	3	1.00	0	17	17	1.00	0.00	0.00
	November 2009	5	5	1.00	0	12	13	0.92	-0.55	(1.33)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	20	20	1.00	0	13	15	0.87	-1.15	(1.70)
	April 2009	1	1	1.00	0	17	20	0.85	-0.41	(1.25)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Reported to Repair Business Parity	January 2010	4	4	1.00	0	1533	1653	0.93	-0.56	(1.34)
	December 2009	5	5	1.00	0	1629	1768	0.92	-0.65	(1.40)
	November 2009	22	23	0.96	0.2039	1784	1911	0.93	-0.44	(1.27)
	October 2009	54	54	1.00	0	1882	2054	0.92	-2.19	(2.33)
	September 2009	11	12	0.92	0.2764	1869	2025	0.92	0.08	(1.18)
	August 2009	28	29	0.97	0.1825	1739	1900	0.92	-0.96	(1.59)
	July 2009	10	10	1.00	0	1907	2041	0.93	-0.84	(1.51)
	June 2009	10	10	1.00	0	1942	2104	0.92	-0.91	(1.55)
	May 2009	16	16	1.00	0	2039	2198	0.93	-1.11	(1.68)
	April 2009	19	20	0.95	0.2179	1933	2093	0.92	-0.44	(1.27)
	March 2009	11	11	1.00	0	2044	2176	0.94	-0.84	(1.51)
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Centrex Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	124	126	98.41%	-0.13	(1.08)
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Dark Fiber - IOF	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	December 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	July 2009	7	8	87.50%	0.3307	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair DS0 Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	29	30	96.67%	5.30	(0.08)
	May 2009	1	1	100.00%	0	19	20	95.00%	-0.22	(1.14)
	April 2009	1	1	100.00%	0	9	10	90.00%	-0.32	(1.19)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair E911 Parity	January 2010	14	14	100.00%	0	2	2	100.00%	0.00	0.00
	December 2009	4	4	100.00%	0	2	2	100.00%	0.00	0.00
	November 2009	8	8	100.00%	0	2	2	100.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	12	12	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS0 Capable Diagnostic	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	January 2010	76	79	96.20%	0.1911	88	95	92.63%	-0.90	(1.55)
Loops - DS1 Capable Parity	December 2009	72	79	91.14%	0.2842	60	65	92.31%	0.26	(1.04)
	November 2009	64	70	91.43%	0.2799	41	42	97.62%	2.08	(0.46)

	October 2009	58	62	93.55%	0.2457	47	53	88.68%	-0.82	(1.50)
	September 2009	76	81	93.83%	0.2407	56	60	93.33%	-0.12	(1.07)
	August 2009	49	53	92.45%	0.2642	70	76	92.11%	-0.07	(1.04)
	July 2009	62	67	92.54%	0.2628	86	92	93.48%	0.24	(1.04)
	June 2009	131	133	98.50%	0.1217	87	89	97.75%	-0.37	(1.22)
	May 2009	83	88	94.32%	0.2315	84	87	96.55%	0.81	(0.79)
	April 2009	61	66	92.42%	0.2646	88	94	93.62%	0.30	(1.00)
	March 2009	87	89	97.75%	0.1482	83	85	97.65%	-0.05	(1.03)
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	January 2010	2	2	100.00%	0	0	0	0.00%	0.00	0.00
Loops - DS3 Capable Diagnostic	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Frame Relay Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	2	3	66.67%	-0.61	(1.37)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair ISDN Primary Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	95	98	96.94%	-0.25	(1.15)
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Line Splitting Parity	January 2010	1	1	100.00%	0	10952	12281	89.18%	-0.35	(1.21)
	December 2009	2	2	100.00%	0	11393	12769	89.22%	-0.49	(1.30)
	November 2009	3	3	100.00%	0	11833	13244	89.35%	-0.60	(1.36)
	October 2009	4	5	80.00%	0.4	13625	15361	88.70%	0.61	(0.93)
	September 2009	8	9	88.89%	0.3143	14032	15713	89.30%	0.04	(1.22)
	August 2009	1	1	100.00%	0	12904	14650	88.08%	-0.37	(1.22)
	July 2009	11	11	100.00%	0	13608	15351	88.65%	-1.19	(1.72)
	June 2009	8	8	100.00%	0	13599	15371	88.47%	-1.02	(1.62)

	May 2009	5	7	71.43%	0.4518	12957	14562	88.98%	1.48	(0.43)
	April 2009	16	16	100.00%	0	14129	15884	88.95%	-1.41	(1.86)
	March 2009	17	18	94.44%	0.2291	14168	15808	89.63%	-0.67	(1.41)
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair LIS Trunk Parity	January 2010	32	32	100.00%	0	22	22	100.00%	0.00	0.00
	December 2009	5	5	100.00%	0	38	38	100.00%	0.00	0.00
	November 2009	20	20	100.00%	0	26	26	100.00%	0.00	0.00
	October 2009	25	25	100.00%	0	22	22	100.00%	0.00	0.00
	September 2009	9	9	100.00%	0	13	13	100.00%	0.00	0.00
	August 2009	23	23	100.00%	0	15	15	100.00%	0.00	0.00
	July 2009	12	12	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	10	10	100.00%	0	13	13	100.00%	0.00	0.00
	May 2009	8	8	100.00%	0	14	14	100.00%	0.00	0.00
	April 2009	14	14	100.00%	0	25	25	100.00%	0.00	0.00
	March 2009	16	16	100.00%	0	18	18	100.00%	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair PBX Parity	January 2010	2	2	100.00%	0	6	6	100.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	15	16	93.75%	-0.25	(1.15)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	3	3	100.00%	0	17	17	100.00%	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Residence Parity	January 2010	18	18	100.00%	0	9419	10628	88.62%	-1.52	(1.92)
	December 2009	11	12	91.67%	0.2764	9764	11001	88.76%	-0.32	(1.19)
	November 2009	5	6	83.33%	0.3727	10049	11333	88.67%	0.41	(1.02)
	October 2009	5	5	100.00%	0	11743	13307	88.25%	-0.82	(1.50)
	September 2009	12	12	100.00%	0	12163	13688	88.86%	-1.23	(1.75)
	August 2009	16	18	88.89%	0.3143	11165	12750	87.57%	-0.17	(1.10)
	July 2009	8	14	57.14%	0.4949	11701	13310	87.91%	3.53	0.61
	June 2009	14	15	93.33%	0.2494	11657	13267	87.86%	-0.65	(1.39)
	May 2009	101	102	99.02%	0.0985	10918	12364	88.30%	-3.35	(3.04)
	April 2009	26	26	100.00%	0	12196	13791	88.43%	-1.84	(2.12)
	March 2009	9	9	100.00%	0	12124	13632	88.94%	-1.06	(1.64)
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Sub-Loop Unbundling	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair UDIT Above DS1 Level	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Parity	December 2009	1	1	100.00%	0	4	4	100.00%	0.00	0.00	
	November 2009	2	2	100.00%	0	5	5	100.00%	0.00	0.00	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	5	5	100.00%	0	3	3	100.00%	0.00	0.00	
	July 2009	4	4	100.00%	0	14	14	100.00%	0.00	0.00	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Reported to Repair UDIT DS1 Parity	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	41	42	97.62%	-0.15	(1.09)	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	2	2	100.00%	0	70	76	92.11%	-0.41	(1.25)	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Reported to Repair Unbundled Loop - 2 Wire	January 2010	343	347	98.85%	0.1067	9	9	100.00%	0.00	(1.79)	
Non-Loaded Parity	December 2009	270	278	97.12%	0.1672	17	17	100.00%	0.00	(1.18)	
	November 2009	260	270	96.30%	0.1889	12	13	92.31%	-0.53	(1.32)	
	October 2009	343	355	96.62%	0.1807	6	6	100.00%	0.00	(1.55)	
	September 2009	325	353	92.07%	0.2702	35	36	97.22%	1.79	(0.54)	
	August 2009	298	311	95.82%	0.2001	27	28	96.43%	0.17	(1.28)	
	July 2009	365	393	92.88%	0.2572	22	25	88.00%	-0.73	(1.44)	
	June 2009	286	297	96.30%	0.1889	15	15	100.00%	0.00	(1.12)	
	May 2009	307	325	94.46%	0.2287	13	15	86.67%	-0.87	(1.53)	
	April 2009	284	291	97.59%	0.1532	17	20	85.00%	-1.53	(1.93)	
	March 2009	339	356	95.22%	0.2132	17	17	100.00%	0.00	(0.92)	
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Reported to Repair Unbundled Loop - 4 Wire	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Non-Loaded Parity	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	1	1	100.00%	0	47	53	88.68%	-0.35	(1.22)	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	1	1	100.00%	0	70	76	92.11%	-0.29	(1.18)	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Reported to Repair Unbundled Loop - ADSL	January 2010	209	217	96.31%	0.1884	9	9	100.00%	0.00	(1.35)	
Qualified Parity	December 2009	176	189	93.12%	0.2531	17	17	100.00%	0.00	(0.71)	
	November 2009	160	173	92.49%	0.2636	12	13	92.31%	-0.02	(1.01)	
	October 2009	145	153	94.77%	0.2226	6	6	100.00%	0.00	(1.37)	
	September 2009	114	122	93.44%	0.2475	35	36	97.22%	1.21	(0.76)	
	August 2009	82	90	91.11%	0.2846	27	28	96.43%	1.32	(0.72)	

	July 2009	91	97	93.81%	0.2409	22	25	88.00%	-0.80	(1.48)
	June 2009	69	72	95.83%	0.1998	15	15	100.00%	0.00	(1.10)
	May 2009	61	62	98.39%	0.126	13	15	86.67%	-1.20	(1.73)
	April 2009	54	57	94.74%	0.2233	17	20	85.00%	-1.05	(1.64)
	March 2009	50	52	96.15%	0.1923	17	17	100.00%	0.00	(1.10)
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - DS1	January 2010	155	162	95.68%	0.2033	88	95	92.63%	-0.90	(1.55)
Capable Parity	December 2009	177	188	94.15%	0.2347	60	65	92.31%	-0.48	(1.29)
	November 2009	146	148	98.65%	0.1155	41	42	97.62%	-0.39	(1.23)
	October 2009	164	168	97.62%	0.1525	47	53	88.68%	-1.79	(2.09)
	September 2009	135	150	90.00%	0.3	56	60	93.33%	0.87	(0.72)
	August 2009	123	130	94.62%	0.2257	70	76	92.11%	-0.64	(1.39)
	July 2009	118	129	91.47%	0.2793	86	92	93.48%	0.60	(0.83)
	June 2009	129	141	91.49%	0.279	87	89	97.75%	3.12	0.04
	May 2009	129	135	95.56%	0.2061	84	87	96.55%	0.40	(1.00)
	April 2009	102	106	96.23%	0.1906	88	94	93.62%	-0.75	(1.46)
	March 2009	173	178	97.19%	0.1652	83	85	97.65%	0.23	(1.15)
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL i	January 2010	3	3	100.00%	0	88	95	92.63%	-0.48	(1.29)
Parity	December 2009	5	5	100.00%	0	60	65	92.31%	-0.62	(1.38)
	November 2009	5	6	83.33%	0.3727	41	42	97.62%	2.15	(0.56)
	October 2009	1	1	100.00%	0	47	53	88.68%	-0.35	(1.22)
	September 2009	2	2	100.00%	0	56	60	93.33%	-0.37	(1.23)
	August 2009	1	1	100.00%	0	70	76	92.11%	-0.29	(1.18)
	July 2009	8	8	100.00%	0	86	92	93.48%	-0.72	(1.44)
	June 2009	4	4	100.00%	0	87	89	97.75%	-0.30	(1.18)
	May 2009	5	5	100.00%	0	84	87	96.55%	-0.41	(1.25)
	April 2009	6	6	100.00%	0	88	94	93.62%	-0.62	(1.38)
	March 2009	13	13	100.00%	0	83	85	97.65%	-0.52	(1.32)
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop Analog	January 2010	1073	1106	97.02%	0.1701	5264	5737	91.76%	-5.82	(4.54)
Parity	December 2009	955	983	97.15%	0.1664	5223	5716	91.38%	-5.96	(4.62)
	November 2009	978	1005	97.31%	0.1617	5563	6073	91.60%	-6.05	(4.68)
	October 2009	1105	1141	96.84%	0.1748	6276	6892	91.06%	-6.34	(4.86)
	September 2009	987	1002	98.50%	0.1214	6382	6970	91.56%	-7.39	(5.49)
	August 2009	1099	1130	97.26%	0.1633	5869	6451	90.98%	-6.80	(5.13)
	July 2009	1146	1178	97.28%	0.1626	6162	6752	91.26%	-6.75	(5.11)
	June 2009	1002	1022	98.04%	0.1385	6167	6810	90.56%	-7.63	(5.64)
	May 2009	968	985	98.27%	0.1302	5613	6138	91.45%	-7.11	(5.32)
	April 2009	1344	1362	98.68%	0.1142	6125	6670	91.83%	-8.41	(6.11)
	March 2009	1482	1504	98.54%	0.1201	6229	6755	92.21%	-8.28	(6.03)
OP-5A New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop ISDN	January 2010	1	1	100.00%	0	9	9	100.00%	0.00	0.00
Capable Parity	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	2	3	66.67%	0.4714	12	13	92.31%	1.50	(0.77)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	35	36	97.22%	-0.17	(1.10)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	22	25	88.00%	-0.36	(1.22)
	June 2009	6	6	100.00%	0	15	15	100.00%	0.00	0.00
	May 2009	7	7	100.00%	0	13	15	86.67%	-0.86	(1.52)
	April 2009	1	1	100.00%	0	17	20	85.00%	-0.41	(1.25)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	36	38	94.74%	0.2233	10952	12281	89.18%	-1.10	(1.67)
	December 2009	38	38	100.00%	0	11393	12769	89.22%	-2.14	(2.30)
	November 2009	24	26	92.31%	0.2665	11833	13244	89.35%	-0.49	(1.30)
	October 2009	24	26	92.31%	0.2665	13625	15361	88.70%	-0.58	(1.35)
	September 2009	35	39	89.74%	0.3034	14032	15713	89.30%	-0.09	(1.05)
	August 2009	59	60	98.33%	0.128	12904	14650	88.08%	-2.45	(2.49)
	July 2009	29	32	90.63%	0.2915	13608	15351	88.65%	-0.35	(1.21)
	June 2009	29	32	90.63%	0.2915	13599	15371	88.47%	-0.38	(1.23)
	May 2009	22	24	91.67%	0.2764	12957	14562	88.98%	-0.42	(1.26)
	April 2009	38	38	100.00%	0	14129	15884	88.95%	-2.17	(2.32)
	March 2009	119	125	95.20%	0.2138	14168	15808	89.63%	-2.04	(2.24)
	OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	February 2010	0	0	0.00%	0	0	0	0.00%	0.00
January 2010		1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
December 2009		3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
November 2009		5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		20	20	100.00%	0	0	0	0.00%	0.00	(0.11)
April 2009		1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality Business Benchmark 0.965		February 2010	0	0	0.00%	0	0	0	0.00%	0.00
	January 2010	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2009	23	23	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	54	54	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	29	29	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	20	20	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	11	11	100.00%	0	0	0	0.00%	0.00	(0.11)
	OP-5B New Service Provisioning Quality Centrex Benchmark 0.965	February 2010	0	0	0.00%	0	0	0	0.00%	0.00
January 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality DS0 Benchmark 0.965		February 2010	0	0	0.00%	0	0	0	0.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.965	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	January 2010	79	79	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	December 2009	79	79	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2009	70	70	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	81	81	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	53	53	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	67	67	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	133	133	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	88	88	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	66	66	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	89	89	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	January 2010	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Frame Relay Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
ISDN Primary Benchmark 0.965	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Line Splitting Benchmark 0.965	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	11	11	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	8	8	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	18	18	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PBX Benchmark 0.965	January 2010	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Benchmark 0.965	January 2010	18	18	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	18	18	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	14	14	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	15	15	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	102	102	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	26	26	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Sub-Loop Unbundling Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2010	347	347	100.00%	0	0	0	0.00%	0.00	(0.11)
Unbundled Loop - 2 Wire Non-Loaded	December 2009	278	278	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	November 2009	270	270	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	355	355	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	353	353	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	311	311	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	393	393	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	297	297	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	325	325	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	291	291	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	356	356	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.965	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2010	217	217	100.00%	0	0	0	0.00%	0.00	(0.11)
Unbundled Loop - ADSL Qualified	December 2009	189	189	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	November 2009	173	173	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	153	153	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	122	122	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	90	90	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	97	97	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	72	72	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	57	57	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	52	52	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2010	162	162	100.00%	0	0	0	0.00%	0.00	(0.11)
Unbundled Loop - DS1 Capable	December 2009	188	188	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	November 2009	148	148	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	168	168	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	150	150	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	130	130	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	129	129	100.00%	0	0	0	0.00%	0.00	(0.11)

	June 2009	141	141	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	135	135	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	106	106	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	178	178	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Benchmark 0.965	January 2010	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	8	8	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	January 2010	1106	1106	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2009	982	983	99.90%	0.0319	0	0	0.00%	0.00	(0.11)
	November 2009	1002	1005	99.70%	0.0546	0	0	0.00%	0.00	(0.10)
	October 2009	1141	1141	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	994	1002	99.20%	0.089	0	0	0.00%	0.00	(0.08)
	August 2009	1130	1130	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	1174	1178	99.66%	0.0582	0	0	0.00%	0.00	(0.10)
	June 2009	1018	1022	99.61%	0.0624	0	0	0.00%	0.00	(0.10)
	May 2009	983	985	99.80%	0.045	0	0	0.00%	0.00	(0.10)
	April 2009	1362	1362	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	1504	1504	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	January 2010	38	38	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2009	38	38	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2009	26	26	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2009	26	26	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2009	39	39	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	60	60	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	32	32	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	32	32	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	23	24	95.83%	0.1998	0	0	0.00%	0.00	0.02
	April 2009	38	38	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	125	125	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Rate Business Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5R New Service Quality Multiple Report	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Rate Dark Fiber - IOF Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2009		0	1	0.00%	0	0	0	0.00%	0.00	0.00	
July 2009		0	1	0.00%	0	0	0	0.00%	0.00	0.00	
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5R New Service Quality Multiple Report		February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate DS0 Diagnostic Capable		January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5R New Service Quality Multiple Report	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Rate Enhanced Extended Loops - DS1 Capable Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2009		0	1	0.00%	0	0	0	0.00%	0.00	0.00	
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5R New Service Quality Multiple Report		February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Enhanced Extended Loops - DS1 Capable Diagnostic		January 2010	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	8	12.50%	0.3307	0	0	0.00%	0.00	0.00	
	November 2009	0	6	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2009	1	6	16.67%	0.3727	0	0	0.00%	0.00	0.00	

	August 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Residence Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	November 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	7	14.29%	0.3499	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	January 2010	0	4	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	December 2009	0	8	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	10	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	2	14	14.29%	0.3499	0	0	0.00%	0.00	0.00
	September 2009	2	29	6.90%	0.2534	0	0	0.00%	0.00	0.00
	August 2009	0	13	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	25	4.00%	0.196	0	0	0.00%	0.00	0.00
	June 2009	0	11	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	19	5.26%	0.2233	0	0	0.00%	0.00	0.00
	April 2009	0	7	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	17	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - DS1 Capable	January 2010	0	7	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	December 2009	0	11	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	3	18	16.67%	0.3727	0	0	0.00%	0.00	0.00
	August 2009	1	8	12.50%	0.3307	0	0	0.00%	0.00	0.00
	July 2009	3	14	21.43%	0.4103	0	0	0.00%	0.00	0.00
	June 2009	3	15	20.00%	0.4	0	0	0.00%	0.00	0.00
	May 2009	2	8	25.00%	0.433	0	0	0.00%	0.00	0.00
	April 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	January 2010	1	34	2.94%	0.169	0	0	0.00%	0.00	0.00
	December 2009	2	31	6.45%	0.2457	0	0	0.00%	0.00	0.00
	November 2009	2	30	6.67%	0.2494	0	0	0.00%	0.00	0.00
	October 2009	2	38	5.26%	0.2233	0	0	0.00%	0.00	0.00
	September 2009	1	17	5.88%	0.2353	0	0	0.00%	0.00	0.00
	August 2009	0	30	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	2	35	5.71%	0.2321	0	0	0.00%	0.00	0.00
	June 2009	1	22	4.55%	0.2083	0	0	0.00%	0.00	0.00
	May 2009	0	18	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	18	0.00%	0	0	0	0.00%	0.00	0.00

	March 2009	1	23	4.35%	0.2039	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop ISDN Capable Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate UNE - P (POTS) Diagnostic	January 2010	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	3	33.33%	0.4714	0	0	0.00%	0.00	0.00
	October 2009	2	4	50.00%	0.5	0	0	0.00%	0.00	0.00
	September 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	8	25.00%	0.433	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Basic Rate ISDN Diagnostic	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	20	20	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Business Diagnostic	January 2010	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	22	23	95.65%	0.2039	0	0	0.00%	0.00	0.00
	October 2009	54	54	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	11	12	91.67%	0.2764	0	0	0.00%	0.00	0.00
	August 2009	28	29	96.55%	0.1825	0	0	0.00%	0.00	0.00
	July 2009	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	16	16	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	19	20	95.00%	0.2179	0	0	0.00%	0.00	0.00
	March 2009	11	11	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Centrex Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total DS0 Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	January 2010	76	79	96.20%	0.1911	0	0	0.00%	0.00	0.00
	December 2009	72	79	91.14%	0.2842	0	0	0.00%	0.00	0.00
	November 2009	64	70	91.43%	0.2799	0	0	0.00%	0.00	0.00
	October 2009	58	62	93.55%	0.2457	0	0	0.00%	0.00	0.00
	September 2009	76	81	93.83%	0.2407	0	0	0.00%	0.00	0.00
	August 2009	49	53	92.45%	0.2642	0	0	0.00%	0.00	0.00
	July 2009	62	67	92.54%	0.2628	0	0	0.00%	0.00	0.00
	June 2009	131	133	98.50%	0.1217	0	0	0.00%	0.00	0.00
	May 2009	83	88	94.32%	0.2315	0	0	0.00%	0.00	0.00
	April 2009	61	66	92.42%	0.2646	0	0	0.00%	0.00	0.00
	March 2009	87	89	97.75%	0.1482	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS3 Capable Diagnostic	January 2010	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Frame Relay Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total ISDN Primary Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Line Splitting Diagnostic	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	4	5	80.00%	0.4	0	0	0.00%	0.00	0.00
	September 2009	8	9	88.89%	0.3143	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	11	11	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	8	8	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	5	7	71.43%	0.4518	0	0	0.00%	0.00	0.00
	April 2009	16	16	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	17	18	94.44%	0.2291	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total PBX Diagnostic	January 2010	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	3	3	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Residence Diagnostic	January 2010	18	18	100.00%	0	0	0	0.00%	0.00	0.00

	December 2009	11	12	91.67%	0.2764	0	0	0.00%	0.00	0.00
	November 2009	5	6	83.33%	0.3727	0	0	0.00%	0.00	0.00
	October 2009	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	12	12	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	16	18	88.89%	0.3143	0	0	0.00%	0.00	0.00
	July 2009	8	14	57.14%	0.4949	0	0	0.00%	0.00	0.00
	June 2009	14	15	93.33%	0.2494	0	0	0.00%	0.00	0.00
	May 2009	101	102	99.02%	0.0985	0	0	0.00%	0.00	0.00
	April 2009	26	26	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	9	9	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Sub-Loop Unbundling Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	January 2010	343	347	98.85%	0.1067	0	0	0.00%	0.00	0.00
	December 2009	270	278	97.12%	0.1672	0	0	0.00%	0.00	0.00
	November 2009	260	270	96.30%	0.1889	0	0	0.00%	0.00	0.00
	October 2009	343	355	96.62%	0.1807	0	0	0.00%	0.00	0.00
	September 2009	325	353	92.07%	0.2702	0	0	0.00%	0.00	0.00
	August 2009	298	311	95.82%	0.2001	0	0	0.00%	0.00	0.00
	July 2009	365	393	92.88%	0.2572	0	0	0.00%	0.00	0.00
	June 2009	286	297	96.30%	0.1889	0	0	0.00%	0.00	0.00
	May 2009	307	325	94.46%	0.2287	0	0	0.00%	0.00	0.00
	April 2009	284	291	97.59%	0.1532	0	0	0.00%	0.00	0.00
	March 2009	339	356	95.22%	0.2132	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - ADSL Qualified Diagnostic	January 2010	209	217	96.31%	0.1884	0	0	0.00%	0.00	0.00
	December 2009	176	189	93.12%	0.2531	0	0	0.00%	0.00	0.00
	November 2009	160	173	92.49%	0.2636	0	0	0.00%	0.00	0.00
	October 2009	145	153	94.77%	0.2226	0	0	0.00%	0.00	0.00
	September 2009	114	122	93.44%	0.2475	0	0	0.00%	0.00	0.00
	August 2009	82	90	91.11%	0.2846	0	0	0.00%	0.00	0.00

	July 2009	91	97	93.81%	0.2409	0	0	0.00%	0.00	0.00
	June 2009	69	72	95.83%	0.1998	0	0	0.00%	0.00	0.00
	May 2009	61	62	98.39%	0.126	0	0	0.00%	0.00	0.00
	April 2009	54	57	94.74%	0.2233	0	0	0.00%	0.00	0.00
	March 2009	50	52	96.15%	0.1923	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - DS1 Capable	January 2010	155	162	95.68%	0.2033	0	0	0.00%	0.00	0.00
Diagnostic	December 2009	177	188	94.15%	0.2347	0	0	0.00%	0.00	0.00
	November 2009	146	148	98.65%	0.1155	0	0	0.00%	0.00	0.00
	October 2009	164	168	97.62%	0.1525	0	0	0.00%	0.00	0.00
	September 2009	135	150	90.00%	0.3	0	0	0.00%	0.00	0.00
	August 2009	123	130	94.62%	0.2257	0	0	0.00%	0.00	0.00
	July 2009	118	129	91.47%	0.2793	0	0	0.00%	0.00	0.00
	June 2009	129	141	91.49%	0.279	0	0	0.00%	0.00	0.00
	May 2009	129	135	95.56%	0.2061	0	0	0.00%	0.00	0.00
	April 2009	102	106	96.23%	0.1906	0	0	0.00%	0.00	0.00
	March 2009	173	178	97.19%	0.1652	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - XDSL Diagnostic	January 2010	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	5	6	83.33%	0.3727	0	0	0.00%	0.00	0.00
	October 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	8	8	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	13	13	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	January 2010	1073	1106	97.02%	0.1701	0	0	0.00%	0.00	0.00
	December 2009	954	983	97.05%	0.1692	0	0	0.00%	0.00	0.00
	November 2009	975	1005	97.01%	0.1702	0	0	0.00%	0.00	0.00
	October 2009	1105	1141	96.84%	0.1748	0	0	0.00%	0.00	0.00
	September 2009	979	1002	97.70%	0.1498	0	0	0.00%	0.00	0.00
	August 2009	1099	1130	97.26%	0.1633	0	0	0.00%	0.00	0.00
	July 2009	1142	1178	96.94%	0.1721	0	0	0.00%	0.00	0.00
	June 2009	998	1022	97.65%	0.1514	0	0	0.00%	0.00	0.00
	May 2009	966	985	98.07%	0.1375	0	0	0.00%	0.00	0.00
	April 2009	1344	1362	98.68%	0.1142	0	0	0.00%	0.00	0.00
	March 2009	1482	1504	98.54%	0.1201	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop ISDN Capable	January 2010	1	1	100.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

OP-5T New Service Installation Quality	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total UNE - P (POTS) Diagnostic	January 2010	36	38	94.74%	0.2233	0	0	0.00%	0.00	0.00
	December 2009	38	38	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	24	26	92.31%	0.2665	0	0	0.00%	0.00	0.00
	October 2009	24	26	92.31%	0.2665	0	0	0.00%	0.00	0.00
	September 2009	35	39	89.74%	0.3034	0	0	0.00%	0.00	0.00
	August 2009	59	60	98.33%	0.128	0	0	0.00%	0.00	0.00
	July 2009	29	32	90.63%	0.2915	0	0	0.00%	0.00	0.00
	June 2009	29	32	90.63%	0.2915	0	0	0.00%	0.00	0.00
	May 2009	21	24	87.50%	0.3307	0	0	0.00%	0.00	0.00
	April 2009	38	38	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	119	125	95.20%	0.2138	0	0	0.00%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	16	1	16.00	0	315	64	4.92	0.79	0.01
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	1	1	1.00	0	147	58	2.53	-0.38	(1.23)
	December 2009	5	1	5.00	0	278	60	4.63	0.04	(0.49)
	November 2009	4	2	2.00	1.41	315	64	4.92	-0.29	(1.18)
	October 2009	2	2	1.00	0	307	88	3.49	-0.68	(1.41)
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	14	1	14.00	0	237	83	2.86	4.28	0.15
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	3	1	3.00	0	220	59	3.73	-0.06	(1.04)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-2 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	1	1	1.00	0	62	21	2.95	-0.45	(1.27)
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	1	1	1.00	0	60	19	3.16	-0.51	(1.31)
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility Reasons Business Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	1	1	1.00	0	13	5	2.60	-0.67	(1.41)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	1	1	1.00	0	55	18	3.06	-0.72	(1.44)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	4	1	4.00	0	38	15	2.53	0.63	(0.56)
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	February 2010	21	2	10.50	10.61	40	3	13.33	-0.28	(1.17)
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	6	1	6.00	0	65	8	8.13	-0.31	(1.19)
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	18	3	6.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	February 2010	1	1	1.00	0	16	1	16.00	0.00	0.00
	January 2010	5	2	2.50	2.12	0	0	0.00	0.00	0.00
	December 2009	3	2	1.50	0.71	4	1	4.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	6	1	6.00	0	9	3	3.00	1.50	(0.30)
	August 2009	2	1	2.00	0	21	5	4.20	-0.55	(1.34)
	July 2009	22	13	1.69	0.48	8	2	4.00	-0.72	(1.44)
	June 2009	10	3	3.33	0.58	6	2	3.00	0.00	0.00
	May 2009	34	8	4.25	1.16	1	1	1.00	0.00	0.00
	April 2009	25	2	12.50	0.71	2	2	1.00	0.00	0.00
	March 2009	14	2	7.00	8.49	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	February 2010	37	4	9.25	15.17	16	1	16.00	0.00	0.00
	January 2010	6	3	2.00	0	0	0	0.00	0.00	0.00
	December 2009	1	1	1.00	0	4	1	4.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	3	1	3.00	0	0	0	0.00	0.00	0.00
	September 2009	10	2	5.00	5.66	9	3	3.00	1.26	(0.65)
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	1	1	1.00	0	8	2	4.00	-0.58	(1.35)
	June 2009	2	2	1.00	0	6	2	3.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	February 2010	1	1	1.00	0	40	3	13.33	-0.96	(1.58)
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	8	3	2.67	1.15	56	7	8.00	-0.93	(1.57)
	November 2009	4	3	1.33	0.58	3	3	1.00	0.00	0.00
	October 2009	7	4	1.75	0.96	37	10	3.70	-1.15	(1.70)
	September 2009	8	4	2.00	0	4	1	4.00	0.00	0.00
	August 2009	1	1	1.00	0	43	1	43.00	0.00	0.00
	July 2009	5	5	1.00	0	365	11	33.18	-5.30	(4.22)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	1	1	1.00	0	19	2	9.50	-3.27	(2.99)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	4	1	4.00	0	65	8	8.13	-0.61	(1.37)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	4	1	4.00	0	8	2	4.00	0.00	(1.00)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	2	1	2.00	0	1	1	1.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	February 2010	15	11	1.36	0.92	83	41	2.02	-0.76	(1.46)
	January 2010	29	16	1.81	1.05	147	58	2.53	-0.64	(1.39)
	December 2009	252	39	6.46	10.26	278	60	4.63	0.88	(0.57)

	November 2009	54	38	1.42	0.79	315	64	4.92	-1.23	(1.75)
	October 2009	126	52	2.42	3.03	307	88	3.49	-1.18	(1.72)
	September 2009	209	75	2.79	2.62	239	80	2.99	-0.35	(1.21)
	August 2009	367	37	9.92	30.97	237	83	2.86	13.82	0.21
	July 2009	16	7	2.29	1.89	253	63	4.02	-0.65	(1.40)
	June 2009	72	29	2.48	2.01	220	59	3.73	-0.45	(1.27)
	May 2009	55	11	5.00	4.63	368	53	6.94	-0.33	(1.20)
	April 2009	34	8	4.25	5.92	262	53	4.94	-0.32	(1.20)
	March 2009	22	8	2.75	1.16	253	49	5.16	-0.78	(1.47)
OP-6A-5 Delayed Days for Non-Facility	February 2010	3	2	1.50	0.71	28	4	7.00	-1.33	(1.81)
Reasons Enhanced Extended Loops - DS1	January 2010	7	1	7.00	0	66	9	7.33	-0.03	(1.02)
Capable Parity	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	1	1	1.00	0	107	4	26.75	-0.72	(1.44)
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	1	1	1.00	0	275	16	17.19	-0.99	(1.60)
	June 2009	11	2	5.50	0.71	99	8	12.38	-0.45	(1.27)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	1	1	1.00	0	183	21	8.71	-1.21	(1.74)
	March 2009	6	1	6.00	0	79	7	11.29	-0.26	(1.16)
OP-6A-5 Delayed Days for Non-Facility	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - 2 Wire Non-	January 2010	3	2	1.50	0.71	0	0	0.00	0.00	0.00
Loaded Parity	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - DS1 Capable	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	1	1	1.00	0	89	8	11.13	-0.49	(1.30)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	15	4	3.75	1.5	275	16	17.19	-1.51	(1.92)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	February 2010	3	3	1.00	0	16	10	1.60	-0.85	(1.52)
Reasons Unbundled Loop Analog Parity	January 2010	3	3	1.00	0	62	21	2.95	-0.74	(1.45)
	December 2009	1	1	1.00	0	48	12	4.00	-0.52	(1.32)
	November 2009	1	1	1.00	0	57	23	2.48	-0.50	(1.30)
	October 2009	75	21	3.57	1.43	60	19	3.16	0.32	(0.99)
	September 2009	2	2	1.00	0	57	21	2.71	-0.62	(1.38)
	August 2009	4	4	1.00	0	40	16	2.50	-1.12	(1.68)
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	3	1	3.00	0	65	15	4.33	-0.15	(1.09)
	April 2009	6	6	1.00	0	32	17	1.88	-1.59	(1.97)
	March 2009	34	14	2.43	3.37	119	9	13.22	-0.77	(1.47)
OP-6B-1 Delayed Days for Facility Reasons	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Business Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	3	1	3.00	0	282	32	8.81	-0.73	(1.45)
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Residence Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	109	1	109.00	0	215	31	6.94	18.59	0.13
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
UNE - P (POTS) Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	10	1	10.00	0	330	39	8.46	0.12	(0.72)
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	14	1	14.00	0	497	63	7.89	0.90	(0.37)
	July 2009	3	1	3.00	0	502	52	9.65	-0.53	(1.32)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	1	1	1.00	0	293	50	5.86	-1.05	(1.64)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	January 2010	41	5	8.20	8.98	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	4	2	2.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	22	3	7.33	0.58	13	1	13.00	0.00	0.00
	August 2009	20	3	6.67	2.31	47	1	47.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	8	5	1.60	0.89	0	0	0.00	0.00	0.00
	March 2009	12	2	6.00	2.83	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	February 2010	16	4	4.00	2.31	0	0	0.00	0.00	0.00

Unbundled Loop - ADSL Qualified Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00	
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	November 2009	1	1	1.00	0	0	0	0.00	0.00	0.00	
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2009	9	1	9.00	0	13	1	13.00	0.00	0.00	
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	July 2009	6	1	6.00	0	0	0	0.00	0.00	0.00	
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	OP-6B-4 Delayed Days for Facility Reasons	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	Unbundled Loop - DS1 Capable Parity	January 2010	3	1	3.00	0	44	6	7.33	-0.35	(1.22)
December 2009		25	7	3.57	1.81	1	1	1.00	0.00	0.00	
November 2009		18	3	6.00	0	324	2	162.00	0.00	0.00	
October 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2009		19	2	9.50	12.02	91	3	30.33	-1.08	(1.66)	
August 2009		73	7	10.43	5.86	80	5	16.00	-0.53	(1.32)	
July 2009		15	1	15.00	0	65	5	13.00	0.14	(0.80)	
June 2009		6	1	6.00	0	5	1	5.00	0.00	0.00	
May 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2009		11	2	5.50	4.95	63	7	9.00	-0.40	(1.24)	
March 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons		February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop Analog Parity		January 2010	15	3	5.00	6.93	407	48	8.48	-0.56	(1.34)
	December 2009	27	7	3.86	0.38	310	44	7.05	-1.17	(1.71)	
	November 2009	2	1	2.00	0	503	44	11.43	-0.46	(1.28)	
	October 2009	4	1	4.00	0	330	39	8.46	-0.34	(1.21)	
	September 2009	2	1	2.00	0	319	50	6.38	-0.71	(1.43)	
	August 2009	22	8	2.75	1.16	497	63	7.89	-2.03	(2.23)	
	July 2009	10	3	3.33	2.52	502	52	9.65	-0.86	(1.52)	
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	April 2009	116	7	16.57	10.98	493	55	8.96	1.57	(0.24)	
	March 2009	30	8	3.75	1.39	638	66	9.67	-0.84	(1.51)	
	OP-6B-5 Delayed Days for Facility Reasons	February 2010	5	1	5.00	0	0	0	0.00	0.00	0.00
	Enhanced Extended Loops - DS1 Capable Diagnostic	January 2010	1	1	1.00	0	0	0	0.00	0.00	0.00
December 2009		1	1	1.00	0	0	0	0.00	0.00	0.00	
November 2009		6	1	6.00	0	0	0	0.00	0.00	0.00	
October 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
July 2009		2	1	2.00	0	0	0	0.00	0.00	0.00	
June 2009		2	1	2.00	0	0	0	0.00	0.00	0.00	
May 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
March 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons		February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
UDIT Above DS1 Level Parity		January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	

	August 2009	7	1	7.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	February 2010	58	2	29.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	52	1	52.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	2	1	2.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	February 2010	14	2	7.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	8	1	8.00	0	0	0	0.00	0.00	0.00
	October 2009	2	1	2.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	2	1	2.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	February 2010	8	1	8.00	0	4	1	4.00	0.00	0.00
Unbundled Loop - DS1 Capable Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	11	1	11.00	0	24	3	8.00	0.50	(2.75)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	February 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop Analog Parity	January 2010	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2009	60	5	12.00	0	33	6	5.50	1.53	(0.44)
	November 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	78	9	8.67	2.92	170	13	13.08	-1.20	(1.73)
	September 2009	2	1	2.00	0	103	16	6.44	-0.83	(1.50)
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	3	1	3.00	0	155	17	9.12	-0.77	(1.47)
	June 2009	28	4	7.00	0	196	13	15.08	-0.55	(1.33)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	February 2010	1.78611111	566	0:05	0.006944444	0	0	0:00	0.00	0.00
Unbundled Loops" Unbundled Loop - Analog	January 2010	1.38541667	554	0:04	0.005555556	0	0	0:00	0.00	0.00
Diagnostic	December 2009	0.89444444	448	0:03	0.001388889	0	0	0:00	0.00	0.00
	November 2009	1.63055556	595	0:04	0.004166667	0	0	0:00	0.00	0.00
	October 2009	1.98333333	666	0:04	0.011805556	0	0	0:00	0.00	0.00
	September 2009	0.81805556	465	0:03	0.001388889	0	0	0:00	0.00	0.00
	August 2009	1.69861111	599	0:04	0.003472222	0	0	0:00	0.00	0.00
	July 2009	2.04097222	693	0:04	0.004861111	0	0	0:00	0.00	0.00
	June 2009	1.54097222	504	0:04	0.007638889	0	0	0:00	0.00	0.00
	May 2009	2.08263889	629	0:05	0.005555556	0	0	0:00	0.00	0.00
	April 2009	2.28472222	831	0:04	0.003472222	0	0	0:00	0.00	0.00
	March 2009	3.62847222	915	0:06	0.00625	0	0	0:00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	February 2010	2.67013889	46	1:24	0.000694444	0	0	0:00	0.00	0.00
Unbundled Loops" Unbundled Loop Other	January 2010	0.56666667	23	0:35	0.027777778	0	0	0:00	0.00	0.00
Diagnostic	December 2009	0.975	29	0:48	0.009027778	0	0	0:00	0.00	0.00
	November 2009	0.07361111	2	0:53	0	0	0	0:00	0.00	0.00
	October 2009	0.00208333	1	0:03	0	0	0	0:00	0.00	0.00
	September 2009	0.00069444	1	0:01	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0.01666667	4	0:06	0.000694444	0	0	0:00	0.00	0.00
	June 2009	0.08680556	3	0:42	0.017361111	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.00347222	1	0:05	0	0	0	0:00	0.00	0.00
	March 2009	0.07847222	7	0:16	0.007638889	0	0	0:00	0.00	0.00
OP-8B Number Portability Timeliness LNP	February 2010	548	554	98.92%	0.1035	0	0	0.00%	0.00	(0.12)
Benchmark 0.95	January 2010	461	462	99.78%	0.0465	0	0	0.00%	0.00	(0.15)
	December 2009	438	439	99.77%	0.0477	0	0	0.00%	0.00	(0.15)
	November 2009	560	564	99.29%	0.0839	0	0	0.00%	0.00	(0.14)
	October 2009	655	656	99.85%	0.039	0	0	0.00%	0.00	(0.15)
	September 2009	453	453	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2009	574	577	99.48%	0.0719	0	0	0.00%	0.00	(0.14)
	July 2009	681	681	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2009	479	479	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	579	579	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	761	761	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	800	800	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-8C Percentage of LNP Triggers Set	February 2010	7721	7725	99.95%	0.0227	0	0	0.00%	0.00	(0.16)
Prior to the Frame Due Time LNP	January 2010	6689	6717	99.58%	0.0644	0	0	0.00%	0.00	(0.14)
Benchmark 0.95	December 2009	8594	8629	99.59%	0.0636	0	0	0.00%	0.00	(0.15)
	November 2009	8105	8110	99.94%	0.0248	0	0	0.00%	0.00	(0.16)
	October 2009	7493	7493	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2009	8643	8651	99.91%	0.0304	0	0	0.00%	0.00	(0.15)
	August 2009	9093	9097	99.96%	0.021	0	0	0.00%	0.00	(0.16)
	July 2009	11652	11653	99.99%	0.0093	0	0	0.00%	0.00	(0.16)
	June 2009	12305	12310	99.96%	0.0201	0	0	0.00%	0.00	(0.16)
	May 2009	8930	8935	99.94%	0.0236	0	0	0.00%	0.00	(0.16)
	April 2009	8919	8920	99.99%	0.0106	0	0	0.00%	0.00	(0.16)
	March 2009	9724	9740	99.84%	0.0405	0	0	0.00%	0.00	(0.15)
OS-1 Speed of Answer - Operator Services	February 2010	0	0	:00	0	5.66	1	:24	0.00	0.00
Parity by Design	January 2010	0	0	:00	0	5.55	1	:00	0.00	0.00
	December 2009	0	0	:00	0	5.28	1	:12	0.00	0.00
	November 2009	0	0	:00	0	4.39	1	:36	0.00	0.00

	October 2009	0	0	:00	0	4.95	1	:00	0.00	0.00
	September 2009	0	0	:00	0	6.4	1	:00	0.00	0.00
	August 2009	0	0	:00	0	7.1	1	:00	0.00	0.00
	July 2009	0	0	:00	0	7.15	1	:00	0.00	0.00
	June 2009	0	0	:00	0	7.18	1	:12	0.00	0.00
	May 2009	0	0	:00	0	7.76	1	:24	0.00	0.00
	April 2009	0	0	:00	0	7.07	1	:48	0.00	0.00
	March 2009	0	0	:00	0	6.82	1	:48	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	February 2010	106	1926	0.06	0.24	169	20609	0.01	19.78	11.02
	January 2010	111	1977	0.06	0.24	228	21668	0.01	17.67	9.74
	December 2009	97	1850	0.05	0.23	215	22077	0.01	15.98	8.72
	November 2009	97	1821	0.05	0.24	204	22082	0.01	16.97	9.32
	October 2009	121	1974	0.06	0.25	244	25157	0.01	19.65	10.94
	September 2009	157	1838	0.09	0.34	288	26154	0.01	26.11	14.87
	August 2009	83	1821	0.05	0.21	0	0	0.00	0.00	0.00
	July 2009	138	2020	0.07	0.28	0	0	0.00	0.00	0.00
	June 2009	111	1751	0.06	0.25	0	0	0.00	0.00	0.00
	May 2009	109	1850	0.06	0.25	0	0	0.00	0.00	0.00
	April 2009	118	2051	0.06	0.26	0	0	0.00	0.00	0.00
	March 2009	130	2351	0.06	0.26	0	0	0.00	0.00	0.00
PO-16 Timely Release Notifications Benchmark 0.925	February 2010	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	November 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	3	3	100.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark 0.95	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	634	638	99.37%	0	0	0	0.00%	0.00	0.00
	December 2009	580	639	90.77%	0	0	0	0.00%	0.00	0.00
	November 2009	631	639	98.75%	0	0	0	0.00%	0.00	0.00
	October 2009	615	615	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	911	923	98.70%	0	0	0	0.00%	0.00	0.00
	August 2009	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	625	627	99.68%	0	0	0	0.00%	0.00	0.00
	May 2009	626	629	99.52%	0	0	0	0.00%	0.00	0.00
	April 2009	527	538	97.96%	0	0	0	0.00%	0.00	0.00
	March 2009	909	913	99.56%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0 Diagnostic	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	281	284	98.94%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 24.0 Diagnostic	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	278	284	97.89%	0	0	0	0.00%	0.00	0.00
	August 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	May 2009	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	April 2009	277	278	99.64%	0	0	0	0.00%	0.00	0.00
	March 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 25.0 Diagnostic	January 2010	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	December 2009	272	284	95.77%	0	0	0	0.00%	0.00	0.00
	November 2009	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	October 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	281	284	98.94%	0	0	0	0.00%	0.00	0.00
	August 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	May 2009	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	April 2009	198	199	99.50%	0	0	0	0.00%	0.00	0.00
	March 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 26.0 Diagnostic	January 2010	292	294	99.32%	0	0	0	0.00%	0.00	0.00
	December 2009	259	294	88.10%	0	0	0	0.00%	0.00	0.00
	November 2009	288	294	97.96%	0	0	0	0.00%	0.00	0.00
	October 2009	294	294	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	291	294	98.98%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. VICKI	January 2010	60	60	100.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	December 2009	49	61	80.33%	0	0	0	0.00%	0.00	0.00
	November 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	October 2009	37	37	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	59	59	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	60	61	98.36%	0	0	0	0.00%	0.00	0.00
	April 2009	52	61	85.25%	0	0	0	0.00%	0.00	0.00
	March 2009	60	61	98.36%	0	0	0	0.00%	0.00	0.00
PO-19B Stand-Alone Test Environment	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy IMA_SATE_XML	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Benchmark 0.95	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	177	183	96.72%	0	0	0	0.00%	0.00	0.00	
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	162	164	98.78%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate	February 2010	4351	2290	:00	0	0	0	:00	0.00	0.00
	Benchmark 10	January 2010	5352.76	2731	:24	0	0	0	:00	0.00	0.00
December 2009		5276.62	2734	:12	0	0	0	:00	0.00	0.00	
November 2009		5376.98	2786	:12	0	0	0	:00	0.00	0.00	
October 2009		5229.28	2668	:24	0	0	0	:00	0.00	0.00	
September 2009		4229.59	2147	:48	0	0	0	:00	0.00	0.00	
August 2009		5553.9	2805	:12	0	0	0	:00	0.00	0.00	
July 2009		6223.14	3143	:12	0	0	0	:00	0.00	0.00	
June 2009		5430.71	2729	:36	0	0	0	:00	0.00	0.00	
May 2009		6045.8	3182	:00	0	0	0	:00	0.00	0.00	
April 2009		5046.18	2713	:24	0	0	0	:00	0.00	0.00	
March 2009		5476.44	2913	:12	0	0	0	:00	0.00	0.00	
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic		February 2010	251.9	2290	:24	0.01	0	0	:00	0.00	0.00
	January 2010	273.1	2731	:00	0.01	0	0	:00	0.00	0.00	
	December 2009	273.4	2734	:00	0.01	0	0	:00	0.00	0.00	
	November 2009	278.6	2786	:00	0.01	0	0	:00	0.00	0.00	
	October 2009	266.8	2668	:00	0.01	0	0	:00	0.00	0.00	
	September 2009	214.7	2147	:00	0.04	0	0	:00	0.00	0.00	
	August 2009	280.5	2805	:00	0.01	0	0	:00	0.00	0.00	
	July 2009	314.3	3143	:00	0	0	0	:00	0.00	0.00	
	June 2009	272.9	2729	:00	0	0	0	:00	0.00	0.00	
	May 2009	318.2	3182	:00	0.01	0	0	:00	0.00	0.00	
	April 2009	271.3	2713	:00	0.03	0	0	:00	0.00	0.00	
	March 2009	291.3	2913	:00	0.01	0	0	:00	0.00	0.00	
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	February 2010	4099.1	2290	:36	0.5	0	0	:00	0.00	0.00	
	January 2010	5079.66	2731	:24	0.91	0	0	:00	0.00	0.00	
	December 2009	5003.22	2734	:12	0.58	0	0	:00	0.00	0.00	
	November 2009	5098.38	2786	:12	0.61	0	0	:00	0.00	0.00	
	October 2009	4962.48	2668	:24	0.55	0	0	:00	0.00	0.00	
	September 2009	4014.89	2147	:48	0.54	0	0	:00	0.00	0.00	
	August 2009	5273.4	2805	:12	0.56	0	0	:00	0.00	0.00	
	July 2009	5908.84	3143	:12	0.56	0	0	:00	0.00	0.00	
	June 2009	5157.81	2729	:36	0.88	0	0	:00	0.00	0.00	
	May 2009	5727.6	3182	:00	0.72	0	0	:00	0.00	0.00	
	April 2009	4774.88	2713	:24	0.77	0	0	:00	0.00	0.00	
	March 2009	5185.14	2913	:12	0.56	0	0	:00	0.00	0.00	
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate	February 2010	2007.82	518	:12	0	0	0	:00	0.00	0.00	
	January 2010	2454.69	627	:48	0	0	0	:00	0.00	0.00	
	December 2009	2468.51	629	:48	0	0	0	:00	0.00	0.00	
	November 2009	2381.04	630	:12	0	0	0	:00	0.00	0.00	
	October 2009	2279.07	599	:00	0	0	0	:00	0.00	0.00	
	September 2009	1952.46	497	:12	0	0	0	:00	0.00	0.00	
	August 2009	2503.34	642	:00	0	0	0	:00	0.00	0.00	

	July 2009	2753.73	719	:12	0	0	0	:00	0.00	0.00
	June 2009	2299.13	594	:48	0	0	0	:00	0.00	0.00
	May 2009	2637.95	690	:48	0	0	0	:00	0.00	0.00
	April 2009	2295.6	602	:24	0	0	0	:00	0.00	0.00
	March 2009	2442.49	662	:36	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times	February 2010	52.41	518	:00	0	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Request Diagnostic	January 2010	63.43	627	:00	0	0	0	:00	0.00	0.00
	December 2009	63.37	629	:00	0	0	0	:00	0.00	0.00
	November 2009	64.94	630	:00	0.01	0	0	:00	0.00	0.00
	October 2009	60.63	599	:00	0	0	0	:00	0.00	0.00
	September 2009	50.1	497	:00	0	0	0	:00	0.00	0.00
	August 2009	64.48	642	:00	0	0	0	:00	0.00	0.00
	July 2009	72.25	719	:00	0	0	0	:00	0.00	0.00
	June 2009	59.66	594	:00	0	0	0	:00	0.00	0.00
	May 2009	69.36	690	:00	0	0	0	:00	0.00	0.00
	April 2009	62.12	602	:00	0.12	0	0	:00	0.00	0.00
	March 2009	66.78	662	:00	0.01	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times	February 2010	1955.41	518	:48	0.88	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Response Diagnostic	January 2010	2391.26	627	:24	1.99	0	0	:00	0.00	0.00
	December 2009	2405.14	629	:48	0.98	0	0	:00	0.00	0.00
	November 2009	2316.1	630	:12	0.74	0	0	:00	0.00	0.00
	October 2009	2218.44	599	:00	0.83	0	0	:00	0.00	0.00
	September 2009	1902.36	497	:12	0.94	0	0	:00	0.00	0.00
	August 2009	2438.86	642	:00	1.02	0	0	:00	0.00	0.00
	July 2009	2681.48	719	:12	1.62	0	0	:00	0.00	0.00
	June 2009	2239.47	594	:48	1.31	0	0	:00	0.00	0.00
	May 2009	2568.59	690	:48	0.97	0	0	:00	0.00	0.00
	April 2009	2233.48	602	:24	0.92	0	0	:00	0.00	0.00
	March 2009	2375.71	662	:36	1.34	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times	February 2010	18475.45	4026	:36	0	0	0	:00	0.00	0.00
(Service Availability) IMA Aggregate Benchmark 25	January 2010	22598.95	4830	:12	0	0	0	:00	0.00	0.00
	December 2009	23556.71	4904	:00	0	0	0	:00	0.00	0.00
	November 2009	24448.69	4917	:48	0	0	0	:00	0.00	0.00
	October 2009	23657.67	4783	:00	0	0	0	:00	0.00	0.00
	September 2009	19119.98	3970	:48	0	0	0	:00	0.00	0.00
	August 2009	24298.41	5034	:12	0	0	0	:00	0.00	0.00
	July 2009	26105.25	5532	:48	0	0	0	:00	0.00	0.00
	June 2009	27415.58	4921	:48	0	0	0	:00	0.00	0.00
	May 2009	29174.71	5584	:48	0	0	0	:00	0.00	0.00
	April 2009	24942.61	4769	:12	0	0	0	:00	0.00	0.00
	March 2009	27423.69	5260	:24	0	0	0	:00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times	February 2010	624.46	4026	:24	0.05	0	0	:00	0.00	0.00
(Service Availability) IMA Request Diagnostic	January 2010	745.17	4830	:00	0.02	0	0	:00	0.00	0.00
	December 2009	751.91	4904	:00	0	0	0	:00	0.00	0.00
	November 2009	767.25	4917	:24	0.02	0	0	:00	0.00	0.00
	October 2009	732.28	4783	:00	0	0	0	:00	0.00	0.00
	September 2009	612.26	3970	:00	0.05	0	0	:00	0.00	0.00
	August 2009	769.37	5034	:00	0	0	0	:00	0.00	0.00
	July 2009	844.09	5532	:00	0	0	0	:00	0.00	0.00
	June 2009	749.03	4921	:00	0	0	0	:00	0.00	0.00
	May 2009	867.09	5584	:24	0.01	0	0	:00	0.00	0.00
	April 2009	734.24	4769	:00	0.05	0	0	:00	0.00	0.00
	March 2009	810.2	5260	:00	0.01	0	0	:00	0.00	0.00

PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	February 2010	17850.99	4026	:12	3.48	0	0	:00	0.00	0.00
	January 2010	21853.78	4830	:48	3.47	0	0	:00	0.00	0.00
	December 2009	22804.8	4904	:00	3.52	0	0	:00	0.00	0.00
	November 2009	23681.44	4917	:48	3.6	0	0	:00	0.00	0.00
	October 2009	22925.39	4783	:36	3.35	0	0	:00	0.00	0.00
	September 2009	18507.72	3970	:24	3.33	0	0	:00	0.00	0.00
	August 2009	23529.04	5034	:48	3.41	0	0	:00	0.00	0.00
	July 2009	25261.16	5532	:48	3.48	0	0	:00	0.00	0.00
	June 2009	26666.55	4921	:48	4.29	0	0	:00	0.00	0.00
	May 2009	28307.62	5584	:48	4.03	0	0	:00	0.00	0.00
	April 2009	24208.37	4769	:12	4.01	0	0	:00	0.00	0.00
	March 2009	26613.49	5260	:24	4.08	0	0	:00	0.00	0.00
	PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	February 2010	5100.74	866	:36	0	0	0	:00	0.00
January 2010		5214.42	1062	:24	0	0	0	:00	0.00	0.00
December 2009		5045.04	1092	:48	0	0	0	:00	0.00	0.00
November 2009		4930.38	1118	:24	0	0	0	:00	0.00	0.00
October 2009		5112.02	1097	:24	0	0	0	:00	0.00	0.00
September 2009		4177.2	885	:48	0	0	0	:00	0.00	0.00
August 2009		5449.89	1167	:48	0	0	0	:00	0.00	0.00
July 2009		5705.84	1288	:12	0	0	0	:00	0.00	0.00
June 2009		5050.2	1140	:12	0	0	0	:00	0.00	0.00
May 2009		5606.4	1280	:12	0	0	0	:00	0.00	0.00
April 2009		4704	1120	:00	0	0	0	:00	0.00	0.00
March 2009		5088.06	1229	:36	0	0	0	:00	0.00	0.00
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic		February 2010	86.6	866	:00	0.01	0	0	:00	0.00
	January 2010	106.2	1062	:00	0	0	0	:00	0.00	0.00
	December 2009	109.2	1092	:00	0	0	0	:00	0.00	0.00
	November 2009	111.8	1118	:00	0.01	0	0	:00	0.00	0.00
	October 2009	109.7	1097	:00	0	0	0	:00	0.00	0.00
	September 2009	88.5	885	:00	0.04	0	0	:00	0.00	0.00
	August 2009	116.7	1167	:00	0	0	0	:00	0.00	0.00
	July 2009	128.8	1288	:00	0.01	0	0	:00	0.00	0.00
	June 2009	114	1140	:00	0	0	0	:00	0.00	0.00
	May 2009	128	1280	:00	0	0	0	:00	0.00	0.00
	April 2009	112	1120	:00	0.01	0	0	:00	0.00	0.00
	March 2009	122.9	1229	:00	0.01	0	0	:00	0.00	0.00
	PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	February 2010	5014.14	866	:36	5.14	0	0	:00	0.00
January 2010		5108.22	1062	:24	4.2	0	0	:00	0.00	0.00
December 2009		4935.84	1092	:48	2.84	0	0	:00	0.00	0.00
November 2009		4818.58	1118	:24	1.73	0	0	:00	0.00	0.00
October 2009		5002.32	1097	:24	2.49	0	0	:00	0.00	0.00
September 2009		4088.7	885	:48	2.29	0	0	:00	0.00	0.00
August 2009		5333.19	1167	:48	2.69	0	0	:00	0.00	0.00
July 2009		5577.04	1288	:12	2.58	0	0	:00	0.00	0.00
June 2009		4936.2	1140	:12	2.3	0	0	:00	0.00	0.00
May 2009		5478.4	1280	:12	2.19	0	0	:00	0.00	0.00
April 2009		4592	1120	:00	1.57	0	0	:00	0.00	0.00
March 2009		4965.16	1229	:36	1.52	0	0	:00	0.00	0.00
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10		February 2010	19924.33	5816	:12	0	0	0	:00	0.00
	January 2010	24411.84	6969	:00	0	0	0	:00	0.00	0.00
	December 2009	20684.57	7079	:48	0	0	0	:00	0.00	0.00
	November 2009	20153.24	7282	:48	0	0	0	:00	0.00	0.00
	October 2009	19944.48	6916	:12	0	0	0	:00	0.00	0.00

	September 2009	16082.34	5695	:48	0	0	0	:00	0.00	0.00
	August 2009	21183.23	7218	:12	0	0	0	:00	0.00	0.00
	July 2009	23615.31	8132	:00	0	0	0	:00	0.00	0.00
	June 2009	20159.53	7044	:24	0	0	0	:00	0.00	0.00
	May 2009	28626.43	8143	:48	0	0	0	:00	0.00	0.00
	April 2009	24451.92	6974	:24	0	0	0	:00	0.00	0.00
	March 2009	26694.39	7727	:00	0	0	0	:00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times	February 2010	1313.44	5816	:12	0.02	0	0	:00	0.00	0.00
(Address Validation) IMA Request	January 2010	1564.68	6969	:48	0.01	0	0	:00	0.00	0.00
Diagnostic	December 2009	1384.2	7079	:00	0.04	0	0	:00	0.00	0.00
	November 2009	1441.07	7282	:00	0.04	0	0	:00	0.00	0.00
	October 2009	1338.5	6916	:36	0.02	0	0	:00	0.00	0.00
	September 2009	1115.91	5695	:00	0.06	0	0	:00	0.00	0.00
	August 2009	1390.9	7218	:36	0.04	0	0	:00	0.00	0.00
	July 2009	1564.91	8132	:36	0.02	0	0	:00	0.00	0.00
	June 2009	1363.87	7044	:36	0.01	0	0	:00	0.00	0.00
	May 2009	1824.44	8143	:48	0.03	0	0	:00	0.00	0.00
	April 2009	1574.78	6974	:12	0.08	0	0	:00	0.00	0.00
	March 2009	1733.53	7727	:48	0.02	0	0	:00	0.00	0.00
PO-1A-4(b) Pre-Order Response Times	February 2010	18610.89	5816	:00	1.1	0	0	:00	0.00	0.00
(Address Validation) IMA Response	January 2010	22847.16	6969	:12	1.12	0	0	:00	0.00	0.00
Diagnostic	December 2009	19300.37	7079	:12	1.6	0	0	:00	0.00	0.00
	November 2009	18712.17	7282	:48	1.39	0	0	:00	0.00	0.00
	October 2009	18605.98	6916	:36	1.4	0	0	:00	0.00	0.00
	September 2009	14966.43	5695	:12	1.34	0	0	:00	0.00	0.00
	August 2009	19792.33	7218	:36	1.49	0	0	:00	0.00	0.00
	July 2009	22050.4	8132	:24	1.32	0	0	:00	0.00	0.00
	June 2009	18795.66	7044	:48	1.07	0	0	:00	0.00	0.00
	May 2009	26801.99	8143	:36	0.89	0	0	:00	0.00	0.00
	April 2009	22877.14	6974	:12	0.84	0	0	:00	0.00	0.00
	March 2009	24960.86	7727	:12	1.4	0	0	:00	0.00	0.00
PO-1A-5 Total Pre-Order Response Times	February 2010	1726.61	303	:00	0	0	0	:00	0.00	0.00
(Get CSR) IMA Aggregate Benchmark 12.5	January 2010	2035.72	654	:24	0	0	0	:00	0.00	0.00
	December 2009	2438.77	798	:24	0	0	0	:00	0.00	0.00
	November 2009	1186.62	359	:24	0	0	0	:00	0.00	0.00
	October 2009	2171.95	685	:48	0	0	0	:00	0.00	0.00
	September 2009	2473.09	790	:12	0	0	0	:00	0.00	0.00
	August 2009	3102.76	1029	:48	0	0	0	:00	0.00	0.00
	July 2009	3772.22	1150	:12	0	0	0	:00	0.00	0.00
	June 2009	3052.3	996	:24	0	0	0	:00	0.00	0.00
	May 2009	3580.27	1166	:48	0	0	0	:00	0.00	0.00
	April 2009	2898.55	970	:36	0	0	0	:00	0.00	0.00
	March 2009	3278.91	1078	:36	0	0	0	:00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times	February 2010	28.03	303	:36	0	0	0	:00	0.00	0.00
(Get CSR) IMA Request Diagnostic	January 2010	60.33	654	:36	0	0	0	:00	0.00	0.00
	December 2009	73.47	798	:36	0	0	0	:00	0.00	0.00
	November 2009	33.46	359	:36	0.01	0	0	:00	0.00	0.00
	October 2009	63.67	685	:36	0	0	0	:00	0.00	0.00
	September 2009	73.64	790	:36	0.01	0	0	:00	0.00	0.00
	August 2009	94.83	1029	:36	0	0	0	:00	0.00	0.00
	July 2009	105.92	1150	:36	0	0	0	:00	0.00	0.00
	June 2009	91.36	996	:36	0	0	0	:00	0.00	0.00
	May 2009	106.99	1166	:36	0	0	0	:00	0.00	0.00

	April 2009	89.51	970	:36	0	0	0	:00	0.00	0.00
	March 2009	99.69	1078	:36	0.01	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times	February 2010	1698.58	303	:24	5.08	0	0	:00	0.00	0.00
(Get CSR) IMA Response Diagnostic	January 2010	1975.39	654	:48	4.92	0	0	:00	0.00	0.00
	December 2009	2365.3	798	:24	5.83	0	0	:00	0.00	0.00
	November 2009	1153.16	359	:24	6.51	0	0	:00	0.00	0.00
	October 2009	2108.28	685	:12	8.07	0	0	:00	0.00	0.00
	September 2009	2399.45	790	:36	6.22	0	0	:00	0.00	0.00
	August 2009	3007.93	1029	:48	6.27	0	0	:00	0.00	0.00
	July 2009	3666.3	1150	:36	7.04	0	0	:00	0.00	0.00
	June 2009	2960.94	996	:48	5.45	0	0	:00	0.00	0.00
	May 2009	3473.28	1166	:12	6.24	0	0	:00	0.00	0.00
	April 2009	2809.04	970	:00	6.68	0	0	:00	0.00	0.00
	March 2009	3179.22	1078	:00	5.94	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times	February 2010	5111.26	1493	:48	0	0	0	:00	0.00	0.00
(TN Reservation) IMA Aggregate	January 2010	6379.42	1820	:24	0	0	0	:00	0.00	0.00
Benchmark 10	December 2009	6401.05	1823	:24	0	0	0	:00	0.00	0.00
	November 2009	6210.16	1825	:00	0	0	0	:00	0.00	0.00
	October 2009	6066.14	1765	:36	0	0	0	:00	0.00	0.00
	September 2009	5113.04	1432	:48	0	0	0	:00	0.00	0.00
	August 2009	6655.68	1875	:00	0	0	0	:00	0.00	0.00
	July 2009	7220.45	2043	:12	0	0	0	:00	0.00	0.00
	June 2009	6446.5	1832	:48	0	0	0	:00	0.00	0.00
	May 2009	7462.88	2070	:24	0	0	0	:00	0.00	0.00
	April 2009	5791.73	1788	:36	0	0	0	:00	0.00	0.00
	March 2009	5836.55	1935	:48	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times	February 2010	152.95	1493	:00	0.01	0	0	:00	0.00	0.00
(TN Reservation) IMA Request Diagnostic	January 2010	185.98	1820	:00	0.01	0	0	:00	0.00	0.00
	December 2009	186.17	1823	:00	0.01	0	0	:00	0.00	0.00
	November 2009	191.15	1825	:00	0.01	0	0	:00	0.00	0.00
	October 2009	180.9	1765	:00	0.01	0	0	:00	0.00	0.00
	September 2009	149.86	1432	:00	0.05	0	0	:00	0.00	0.00
	August 2009	189.78	1875	:00	0	0	0	:00	0.00	0.00
	July 2009	207.68	2043	:00	0	0	0	:00	0.00	0.00
	June 2009	186.34	1832	:00	0.01	0	0	:00	0.00	0.00
	May 2009	210.64	2070	:00	0.01	0	0	:00	0.00	0.00
	April 2009	185.74	1788	:00	0.04	0	0	:00	0.00	0.00
	March 2009	196.21	1935	:00	0.01	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times	February 2010	4269.55	1493	:24	0.73	0	0	:00	0.00	0.00
(TN Reservation) IMA Response Diagnostic	January 2010	5293.96	1820	:24	0.83	0	0	:00	0.00	0.00
	December 2009	5296.2	1823	:24	0.81	0	0	:00	0.00	0.00
	November 2009	5109	1825	:00	0.84	0	0	:00	0.00	0.00
	October 2009	4952.29	1765	:24	0.76	0	0	:00	0.00	0.00
	September 2009	4228.34	1432	:00	0.86	0	0	:00	0.00	0.00
	August 2009	5530.8	1875	:00	0.82	0	0	:00	0.00	0.00
	July 2009	6007.17	2043	:36	0.88	0	0	:00	0.00	0.00
	June 2009	5333.72	1832	:24	1.08	0	0	:00	0.00	0.00
	May 2009	6195.73	2070	:36	1.48	0	0	:00	0.00	0.00
	April 2009	4819.97	1788	:00	0.88	0	0	:00	0.00	0.00
	March 2009	4785.26	1935	:48	0.69	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times	February 2010	688.76	1493	:24	0.2	0	0	:00	0.00	0.00
(TN Reservation) IMA Accept Diagnostic	January 2010	899.48	1820	:36	0.26	0	0	:00	0.00	0.00
	December 2009	918.68	1823	:00	0.3	0	0	:00	0.00	0.00

	November 2009	910.01	1825	:00	0.24	0	0	:00	0.00	0.00
	October 2009	932.95	1765	:12	0.26	0	0	:00	0.00	0.00
	September 2009	734.84	1432	:24	0.28	0	0	:00	0.00	0.00
	August 2009	935.1	1875	:00	0.29	0	0	:00	0.00	0.00
	July 2009	1005.6	2043	:36	0.3	0	0	:00	0.00	0.00
	June 2009	926.44	1832	:24	0.28	0	0	:00	0.00	0.00
	May 2009	1056.51	2070	:24	0.34	0	0	:00	0.00	0.00
	April 2009	786.02	1788	:36	0.23	0	0	:00	0.00	0.00
	March 2009	855.08	1935	:36	0.26	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times	February 2010	9783.21	1019	:00	0	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Aggregate	January 2010	11578.11	1335	:48	0	0	0	:00	0.00	0.00
Benchmark 20	December 2009	11181.23	1366	:36	0	0	0	:00	0.00	0.00
	November 2009	12333.61	1437	:12	0	0	0	:00	0.00	0.00
	October 2009	11039.97	1310	:12	0	0	0	:00	0.00	0.00
	September 2009	10341.33	1092	:48	0	0	0	:00	0.00	0.00
	August 2009	12199.1	1398	:12	0	0	0	:00	0.00	0.00
	July 2009	13390.93	1512	:24	0	0	0	:00	0.00	0.00
	June 2009	11585.24	1372	:36	0	0	0	:00	0.00	0.00
	May 2009	11637.49	1507	:48	0	0	0	:00	0.00	0.00
	April 2009	10233.11	1312	:00	0	0	0	:00	0.00	0.00
	March 2009	12707.2	1463	:36	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times	February 2010	128.47	1019	:12	0.06	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Request	January 2010	167.32	1335	:12	0.06	0	0	:00	0.00	0.00
Diagnostic	December 2009	172.84	1366	:12	0.06	0	0	:00	0.00	0.00
	November 2009	184.52	1437	:12	0.06	0	0	:00	0.00	0.00
	October 2009	163.59	1310	:48	0.06	0	0	:00	0.00	0.00
	September 2009	139.66	1092	:12	0.09	0	0	:00	0.00	0.00
	August 2009	175.96	1398	:12	0.06	0	0	:00	0.00	0.00
	July 2009	188.95	1512	:48	0.06	0	0	:00	0.00	0.00
	June 2009	171.75	1372	:12	0.06	0	0	:00	0.00	0.00
	May 2009	188.49	1507	:12	0.06	0	0	:00	0.00	0.00
	April 2009	165.2	1312	:12	0.07	0	0	:00	0.00	0.00
	March 2009	182.99	1463	:12	0.06	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times	February 2010	9654.74	1019	:48	9.26	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Response	January 2010	11410.79	1335	:00	5.49	0	0	:00	0.00	0.00
Diagnostic	December 2009	11008.39	1366	:24	5.94	0	0	:00	0.00	0.00
	November 2009	12149.09	1437	:00	5.11	0	0	:00	0.00	0.00
	October 2009	10876.38	1310	:00	5.26	0	0	:00	0.00	0.00
	September 2009	10201.67	1092	:36	7.19	0	0	:00	0.00	0.00
	August 2009	12023.14	1398	:00	6.06	0	0	:00	0.00	0.00
	July 2009	13201.98	1512	:12	6	0	0	:00	0.00	0.00
	June 2009	11413.49	1372	:48	6.01	0	0	:00	0.00	0.00
	May 2009	11449	1507	:00	4.47	0	0	:00	0.00	0.00
	April 2009	10067.91	1312	:48	4.6	0	0	:00	0.00	0.00
	March 2009	12524.21	1463	:24	6.98	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times	February 2010	4810.16	668	:00	0	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	January 2010	5700.04	820	:00	0	0	0	:00	0.00	0.00
Aggregate Benchmark 25	December 2009	5801.22	784	:00	0	0	0	:00	0.00	0.00
	November 2009	5391.11	830	:00	0	0	0	:00	0.00	0.00
	October 2009	5617.45	807	:24	0	0	0	:00	0.00	0.00
	September 2009	4532.53	613	:36	0	0	0	:00	0.00	0.00
	August 2009	5772.28	799	:48	0	0	0	:00	0.00	0.00
	July 2009	6478.18	948	:12	0	0	0	:00	0.00	0.00

	June 2009	5487	785	:36	0	0	0	:00	0.00	0.00	
	May 2009	6825.45	940	:24	0	0	0	:00	0.00	0.00	
	April 2009	5492.59	802	:00	0	0	0	:00	0.00	0.00	
	March 2009	6117.91	870	:12	0	0	0	:00	0.00	0.00	
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	February 2010	67.55	668	:00	0	0	0	:00	0.00	0.00	
	January 2010	83.45	820	:00	0	0	0	:00	0.00	0.00	
	December 2009	79.03	784	:00	0	0	0	:00	0.00	0.00	
	November 2009	85.45	830	:00	0.01	0	0	:00	0.00	0.00	
	October 2009	81.72	807	:00	0	0	0	:00	0.00	0.00	
	September 2009	61.75	613	:00	0	0	0	:00	0.00	0.00	
	August 2009	80.24	799	:00	0	0	0	:00	0.00	0.00	
	July 2009	95.58	948	:00	0	0	0	:00	0.00	0.00	
	June 2009	78.88	785	:00	0	0	0	:00	0.00	0.00	
	May 2009	94.62	940	:00	0	0	0	:00	0.00	0.00	
	April 2009	80.65	802	:00	0	0	0	:00	0.00	0.00	
	March 2009	88.56	870	:00	0.01	0	0	:00	0.00	0.00	
	PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	February 2010	4742.61	668	:00	4.93	0	0	:00	0.00	0.00
		January 2010	5616.59	820	:00	4.75	0	0	:00	0.00	0.00
December 2009		5722.19	784	:00	6.69	0	0	:00	0.00	0.00	
November 2009		5305.66	830	:36	3.36	0	0	:00	0.00	0.00	
October 2009		5535.73	807	:24	2.8	0	0	:00	0.00	0.00	
September 2009		4470.78	613	:36	6.43	0	0	:00	0.00	0.00	
August 2009		5692.04	799	:48	5.88	0	0	:00	0.00	0.00	
July 2009		6382.6	948	:12	5.29	0	0	:00	0.00	0.00	
June 2009		5408.12	785	:36	5.55	0	0	:00	0.00	0.00	
May 2009		6730.83	940	:24	6.87	0	0	:00	0.00	0.00	
April 2009		5411.94	802	:00	4.57	0	0	:00	0.00	0.00	
March 2009		6029.35	870	:12	4.84	0	0	:00	0.00	0.00	
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10		February 2010	14145.3	4185	:12	1.82	0	0	:00	0.00	0.00
		January 2010	14629.02	3997	:24	1.28	0	0	:00	0.00	0.00
	December 2009	16299.5	4657	:00	1.01	0	0	:00	0.00	0.00	
	November 2009	15860.62	4418	:36	1.09	0	0	:00	0.00	0.00	
	October 2009	15685.45	4345	:24	1.48	0	0	:00	0.00	0.00	
	September 2009	16754.36	4516	:24	5.39	0	0	:00	0.00	0.00	
	August 2009	16642.02	4547	:24	2.65	0	0	:00	0.00	0.00	
	July 2009	16388.35	4565	:36	1.21	0	0	:00	0.00	0.00	
	June 2009	15778	4508	:00	1.12	0	0	:00	0.00	0.00	
	May 2009	15956.5	4559	:00	1.92	0	0	:00	0.00	0.00	
	April 2009	12580.56	4152	:12	0.97	0	0	:00	0.00	0.00	
	March 2009	13940.16	4468	:48	2.17	0	0	:00	0.00	0.00	
	PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	February 2010	3537.91	804	:00	5.41	0	0	:00	0.00	0.00
		January 2010	3110.26	759	:00	2.3	0	0	:00	0.00	0.00
December 2009		3592.85	879	:36	3.44	0	0	:00	0.00	0.00	
November 2009		3577.63	847	:48	3.63	0	0	:00	0.00	0.00	
October 2009		3568.49	822	:36	3.71	0	0	:00	0.00	0.00	
September 2009		3650.11	853	:12	3.08	0	0	:00	0.00	0.00	
August 2009		3794.44	866	:12	4.11	0	0	:00	0.00	0.00	
July 2009		3833.95	874	:36	4.88	0	0	:00	0.00	0.00	
June 2009		3862.36	870	:36	4.48	0	0	:00	0.00	0.00	
May 2009		3886.25	872	:24	2.64	0	0	:00	0.00	0.00	
April 2009		3237.13	830	:00	2.3	0	0	:00	0.00	0.00	
March 2009		3273.3	864	:36	2.75	0	0	:00	0.00	0.00	
PO-1X-2 Pre-Order Response Times		February 2010	21990.64	4955	:36	3.76	0	0	:00	0.00	0.00

(Service Availability XML) XML Request/Response Benchmark 25	January 2010	22104.69	4716	:36	3.46	0	0	:00	0.00	0.00
	December 2009	25616.34	5476	:12	3.43	0	0	:00	0.00	0.00
	November 2009	24764.78	5243	:48	3.69	0	0	:00	0.00	0.00
	October 2009	27350.52	5109	:00	3.43	0	0	:00	0.00	0.00
	September 2009	31531.29	5326	:48	3.55	0	0	:00	0.00	0.00
	August 2009	32137.64	5362	:36	3.56	0	0	:00	0.00	0.00
	July 2009	32281.68	5419	:24	3.5	0	0	:00	0.00	0.00
	June 2009	33392.86	5357	:12	3.93	0	0	:00	0.00	0.00
	May 2009	33432.8	5397	:36	4.05	0	0	:00	0.00	0.00
	April 2009	26601.88	4989	:12	3.62	0	0	:00	0.00	0.00
	March 2009	30159.93	5312	:12	4.42	0	0	:00	0.00	0.00
	February 2010	9454.72	1496	:48	9.37	0	0	:00	0.00	0.00
	(Facility Check XML) XML Request/Response Benchmark 25	January 2010	8917.65	1341	:00	10.04	0	0	:00	0.00
December 2009		10007.39	1591	:36	8.74	0	0	:00	0.00	0.00
November 2009		8287.5	1250	:12	8.6	0	0	:00	0.00	0.00
October 2009		8835.92	1241	:48	8.69	0	0	:00	0.00	0.00
September 2009		8768.25	1299	:00	8.72	0	0	:00	0.00	0.00
August 2009		9372.6	1270	:12	10.13	0	0	:00	0.00	0.00
July 2009		8569.3	1279	:00	8.64	0	0	:00	0.00	0.00
June 2009		8267.61	1247	:12	8.85	0	0	:00	0.00	0.00
May 2009		8795.4	1284	:00	8.94	0	0	:00	0.00	0.00
April 2009		6352.77	1101	:48	8.02	0	0	:00	0.00	0.00
March 2009		6721.05	1211	:00	8.57	0	0	:00	0.00	0.00
February 2010		15320.11	7134	:00	2.23	0	0	:00	0.00	0.00
(Address Validation XML) XML Request/Response Benchmark 10		January 2010	15536.28	6789	:36	1.73	0	0	:00	0.00
	December 2009	17519.37	7895	:48	1.31	0	0	:00	0.00	0.00
	November 2009	16665.44	7552	:24	1.6	0	0	:00	0.00	0.00
	October 2009	18132.17	7361	:24	1.78	0	0	:00	0.00	0.00
	September 2009	18818.7	7664	:24	1.44	0	0	:00	0.00	0.00
	August 2009	20082.88	7734	:00	2.86	0	0	:00	0.00	0.00
	July 2009	19657.64	7789	:48	1.62	0	0	:00	0.00	0.00
	June 2009	18662.91	7669	:12	1.11	0	0	:00	0.00	0.00
	May 2009	21115.07	7730	:12	3.03	0	0	:00	0.00	0.00
	April 2009	15737.37	7158	:00	1.07	0	0	:00	0.00	0.00
	March 2009	17264.42	7624	:24	2.31	0	0	:00	0.00	0.00
	February 2010	7338.75	4581	:00	3.5	0	0	:00	0.00	0.00
	PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	January 2010	7702.97	4374	:24	3.26	0	0	:00	0.00
December 2009		8714.45	5082	:24	2.96	0	0	:00	0.00	0.00
November 2009		8277.54	4834	:24	3.03	0	0	:00	0.00	0.00
October 2009		6386.07	3021	:24	4.64	0	0	:00	0.00	0.00
September 2009		5159.44	1761	:12	7.28	0	0	:00	0.00	0.00
August 2009		6295.62	1817	:24	9.56	0	0	:00	0.00	0.00
July 2009		5755.94	1843	:48	7.13	0	0	:00	0.00	0.00
June 2009		5583.61	1861	:00	7.45	0	0	:00	0.00	0.00
May 2009		5742.73	1851	:00	6.61	0	0	:00	0.00	0.00
April 2009		4904.62	1777	:24	7.16	0	0	:00	0.00	0.00
March 2009		5490.12	1924	:00	8	0	0	:00	0.00	0.00
February 2010		9662.84	3446	:00	1.8	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10		January 2010	9604.29	3280	:12	1.17	0	0	:00	0.00
	December 2009	10802.39	3804	:36	0.95	0	0	:00	0.00	0.00
	November 2009	10544.54	3639	:00	1.1	0	0	:00	0.00	0.00
	October 2009	10667.78	3534	:48	1.62	0	0	:00	0.00	0.00
	September 2009	11200.32	3701	:12	1.11	0	0	:00	0.00	0.00

	August 2009	11366.27	3752	:12	1.03	0	0	:00	0.00	0.00
	July 2009	11437.53	3763	:36	1.19	0	0	:00	0.00	0.00
	June 2009	11191.6	3662	:24	2.25	0	0	:00	0.00	0.00
	May 2009	11501.29	3686	:48	1.47	0	0	:00	0.00	0.00
	April 2009	8693.88	3398	:24	0.98	0	0	:00	0.00	0.00
	March 2009	8996.4	3667	:00	1.64	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop	February 2010	47530.25	3411	:12	6.83	0	0	:00	0.00	0.00
Qualification Tools XML) XML	January 2010	41666.39	3245	:36	5.66	0	0	:00	0.00	0.00
Request/Response Benchmark 20	December 2009	51852.07	3849	:48	6.33	0	0	:00	0.00	0.00
	November 2009	47690.13	3667	:24	6.08	0	0	:00	0.00	0.00
	October 2009	52228.52	3605	:36	6.51	0	0	:00	0.00	0.00
	September 2009	49568.94	3771	:36	6	0	0	:00	0.00	0.00
	August 2009	54100.3	3767	:24	7.4	0	0	:00	0.00	0.00
	July 2009	52527.5	3777	:24	6.22	0	0	:00	0.00	0.00
	June 2009	52018.34	3773	:36	7.14	0	0	:00	0.00	0.00
	May 2009	50722.87	3829	:00	6.49	0	0	:00	0.00	0.00
	April 2009	42699.13	3549	:12	5.31	0	0	:00	0.00	0.00
	March 2009	43747.81	3751	:24	5.99	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times	February 2010	5634.9	984	:12	2.88	0	0	:00	0.00	0.00
(Connecting Facility Assignment XML) XML	January 2010	5346.54	938	:00	2.62	0	0	:00	0.00	0.00
Request/Response Benchmark 25	December 2009	6290.51	1105	:36	1.69	0	0	:00	0.00	0.00
	November 2009	5813.12	1034	:48	2.98	0	0	:00	0.00	0.00
	October 2009	6252.26	1042	:00	2.46	0	0	:00	0.00	0.00
	September 2009	6224.09	1061	:48	1.99	0	0	:00	0.00	0.00
	August 2009	6111.99	1065	:36	1.59	0	0	:00	0.00	0.00
	July 2009	5959.91	1068	:12	1.96	0	0	:00	0.00	0.00
	June 2009	6299.21	1079	:36	3.33	0	0	:00	0.00	0.00
	May 2009	6355.4	1102	:48	1.84	0	0	:00	0.00	0.00
	April 2009	5248.94	998	:24	1.36	0	0	:00	0.00	0.00
	March 2009	5666.65	1063	:12	1.53	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy	February 2010	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
Resale & UNE-P (POTS) Benchmark 0.95	January 2010	41	43	95.35%	0.21	0	0	0.00%	0.00	(0.01)
	December 2009	49	49	100.00%	0.00	0	0	0.00%	0.00	(0.16)
	November 2009	46	46	100.00%	0.00	0	0	0.00%	0.00	(0.16)
	October 2009	27	29	93.10%	0.25	0	0	0.00%	0.00	0.06
	September 2009	55	56	98.21%	0.13	0	0	0.00%	0.00	(0.10)
	August 2009	42	44	95.45%	0.21	0	0	0.00%	0.00	(0.01)
	July 2009	35	37	94.59%	0.23	0	0	0.00%	0.00	0.01
	June 2009	56	60	93.33%	0.25	0	0	0.00%	0.00	0.05
	May 2009	49	49	100.00%	0.00	0	0	0.00%	0.00	(0.16)
	April 2009	33	34	97.06%	0.17	0	0	0.00%	0.00	(0.07)
	March 2009	85	86	98.84%	0.11	0	0	0.00%	0.00	(0.12)
PO-20 Manual Service Order Accuracy	February 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loops Benchmark 0.95	January 2010	573	574	99.83%	0.0417	0	0	0.00%	0.00	(0.15)
	December 2009	463	474	97.68%	0.1506	0	0	0.00%	0.00	(0.08)
	November 2009	437	442	98.87%	0.1058	0	0	0.00%	0.00	(0.12)
	October 2009	299	299	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2009	440	441	99.77%	0.0476	0	0	0.00%	0.00	(0.15)
	August 2009	490	495	98.99%	0.1	0	0	0.00%	0.00	(0.13)
	July 2009	489	490	99.80%	0.0451	0	0	0.00%	0.00	(0.15)
	June 2009	429	430	99.77%	0.0482	0	0	0.00%	0.00	(0.15)
	May 2009	412	412	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	299	301	99.34%	0.0812	0	0	0.00%	0.00	(0.14)

	March 2009	640	643	99.53%	0.0681	0	0	0.00%	0.00	(0.14)
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	February 2010	8015	9094	88.14%	0.3234	0	0	0.00%	0.00	0.00
	January 2010	7759	9127	85.01%	0.357	0	0	0.00%	0.00	0.00
	December 2009	9503	10605	89.61%	0.3051	0	0	0.00%	0.00	0.00
	November 2009	9156	10033	91.26%	0.2824	0	0	0.00%	0.00	0.00
	October 2009	9907	10836	91.43%	0.28	0	0	0.00%	0.00	0.00
	September 2009	10472	11465	91.34%	0.2813	0	0	0.00%	0.00	0.00
	August 2009	11177	12129	92.15%	0.2689	0	0	0.00%	0.00	0.00
	July 2009	15581	16694	93.33%	0.2495	0	0	0.00%	0.00	0.00
	June 2009	14608	15768	92.64%	0.2611	0	0	0.00%	0.00	0.00
	May 2009	14008	15042	93.13%	0.253	0	0	0.00%	0.00	0.00
	April 2009	11801	12821	92.04%	0.2706	0	0	0.00%	0.00	0.00
	March 2009	10486	11694	89.67%	0.3044	0	0	0.00%	0.00	0.00
	PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	February 2010	69	131	52.67%	0.4993	0	0	0.00%	0.00
January 2010		150	200	75.00%	0.433	0	0	0.00%	0.00	0.00
December 2009		113	175	64.57%	0.4783	0	0	0.00%	0.00	0.00
November 2009		98	166	59.04%	0.4918	0	0	0.00%	0.00	0.00
October 2009		118	165	71.52%	0.4513	0	0	0.00%	0.00	0.00
September 2009		97	139	69.78%	0.4592	0	0	0.00%	0.00	0.00
August 2009		125	158	79.11%	0.4065	0	0	0.00%	0.00	0.00
July 2009		98	139	70.50%	0.456	0	0	0.00%	0.00	0.00
June 2009		100	170	58.82%	0.4922	0	0	0.00%	0.00	0.00
May 2009		252	314	80.25%	0.3981	0	0	0.00%	0.00	0.00
April 2009		167	219	76.26%	0.4255	0	0	0.00%	0.00	0.00
March 2009		154	193	79.79%	0.4015	0	0	0.00%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic		February 2010	1600	2244	71.30%	0.4524	0	0	0.00%	0.00
	January 2010	1730	2398	72.14%	0.4483	0	0	0.00%	0.00	0.00
	December 2009	1627	2337	69.62%	0.4599	0	0	0.00%	0.00	0.00
	November 2009	1559	2202	70.80%	0.4547	0	0	0.00%	0.00	0.00
	October 2009	1891	2564	73.75%	0.44	0	0	0.00%	0.00	0.00
	September 2009	1635	2221	73.62%	0.4407	0	0	0.00%	0.00	0.00
	August 2009	1767	2442	72.36%	0.4472	0	0	0.00%	0.00	0.00
	July 2009	1808	2480	72.90%	0.4445	0	0	0.00%	0.00	0.00
	June 2009	1792	2343	76.48%	0.4241	0	0	0.00%	0.00	0.00
	May 2009	1753	2345	74.75%	0.4344	0	0	0.00%	0.00	0.00
	April 2009	1864	2681	69.53%	0.4603	0	0	0.00%	0.00	0.00
	March 2009	1896	2585	73.35%	0.4421	0	0	0.00%	0.00	0.00
	PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	February 2010	115	145	79.31%	0.4051	0	0	0.00%	0.00
January 2010		197	253	77.87%	0.4152	0	0	0.00%	0.00	0.00
December 2009		166	214	77.57%	0.4171	0	0	0.00%	0.00	0.00
November 2009		129	166	77.71%	0.4162	0	0	0.00%	0.00	0.00
October 2009		197	241	81.74%	0.3863	0	0	0.00%	0.00	0.00
September 2009		138	180	76.67%	0.423	0	0	0.00%	0.00	0.00
August 2009		194	242	80.17%	0.3988	0	0	0.00%	0.00	0.00
July 2009		168	211	79.62%	0.4028	0	0	0.00%	0.00	0.00
June 2009		164	205	80.00%	0.4	0	0	0.00%	0.00	0.00
May 2009		221	262	84.35%	0.3633	0	0	0.00%	0.00	0.00
April 2009		150	189	79.37%	0.4047	0	0	0.00%	0.00	0.00
March 2009		234	298	78.52%	0.4107	0	0	0.00%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95		February 2010	8015	8162	98.20%	0.133	0	0	0.00%	0.00
	January 2010	7759	7908	98.12%	0.136	0	0	0.00%	0.00	(0.10)
	December 2009	9503	9584	99.15%	0.0915	0	0	0.00%	0.00	(0.13)
	November 2009	9156	9230	99.20%	0.0892	0	0	0.00%	0.00	(0.13)

	October 2009	9907	10005	99.02%	0.0985	0	0	0.00%	0.00	(0.13)
	September 2009	10472	10619	98.62%	0.1168	0	0	0.00%	0.00	(0.11)
	August 2009	11177	11313	98.80%	0.109	0	0	0.00%	0.00	(0.12)
	July 2009	15581	15707	99.20%	0.0892	0	0	0.00%	0.00	(0.13)
	June 2009	14608	14771	98.90%	0.1045	0	0	0.00%	0.00	(0.12)
	May 2009	14008	14139	99.07%	0.0958	0	0	0.00%	0.00	(0.13)
	April 2009	11801	11902	99.15%	0.0917	0	0	0.00%	0.00	(0.13)
	March 2009	10486	10574	99.17%	0.0908	0	0	0.00%	0.00	(0.13)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	February 2010	69	74	93.24%	0.251	0	0	0.00%	0.00	0.06
	January 2010	150	154	97.40%	0.1591	0	0	0.00%	0.00	(0.08)
	December 2009	113	114	99.12%	0.0932	0	0	0.00%	0.00	(0.13)
	November 2009	98	100	98.00%	0.14	0	0	0.00%	0.00	(0.09)
	October 2009	118	124	95.16%	0.2146	0	0	0.00%	0.00	(0.01)
	September 2009	97	101	96.04%	0.195	0	0	0.00%	0.00	(0.03)
	August 2009	125	129	96.90%	0.1733	0	0	0.00%	0.00	(0.06)
	July 2009	98	105	93.33%	0.2494	0	0	0.00%	0.00	0.05
	June 2009	100	110	90.91%	0.2875	0	0	0.00%	0.00	0.13
	May 2009	252	260	96.92%	0.1727	0	0	0.00%	0.00	(0.06)
	April 2009	167	169	98.82%	0.1081	0	0	0.00%	0.00	(0.12)
	March 2009	154	155	99.35%	0.0801	0	0	0.00%	0.00	(0.14)
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	February 2010	1600	1687	94.84%	0.2212	0	0	0.00%	0.00
January 2010		1730	1803	95.95%	0.1971	0	0	0.00%	0.00	(0.39)
December 2009		1627	1718	94.70%	0.224	0	0	0.00%	0.00	(0.34)
November 2009		1559	1618	96.35%	0.1874	0	0	0.00%	0.00	(0.40)
October 2009		1891	1965	96.23%	0.1904	0	0	0.00%	0.00	(0.40)
September 2009		1635	1705	95.89%	0.1984	0	0	0.00%	0.00	(0.38)
August 2009		1767	1851	95.46%	0.2081	0	0	0.00%	0.00	(0.37)
July 2009		1808	1875	96.43%	0.1856	0	0	0.00%	0.00	(0.40)
June 2009		1792	1846	97.07%	0.1685	0	0	0.00%	0.00	(0.43)
May 2009		1753	1791	97.88%	0.1441	0	0	0.00%	0.00	(0.45)
April 2009		1864	1918	97.18%	0.1654	0	0	0.00%	0.00	(0.43)
March 2009		1896	1976	95.95%	0.1971	0	0	0.00%	0.00	(0.39)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95		February 2010	115	119	96.64%	0.1802	0	0	0.00%	0.00
	January 2010	197	198	99.49%	0.0709	0	0	0.00%	0.00	(0.14)
	December 2009	166	171	97.08%	0.1685	0	0	0.00%	0.00	(0.07)
	November 2009	129	129	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2009	197	198	99.49%	0.0709	0	0	0.00%	0.00	(0.14)
	September 2009	138	141	97.87%	0.1443	0	0	0.00%	0.00	(0.09)
	August 2009	194	201	96.52%	0.1833	0	0	0.00%	0.00	(0.05)
	July 2009	168	169	99.41%	0.0767	0	0	0.00%	0.00	(0.14)
	June 2009	164	164	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	221	223	99.10%	0.0943	0	0	0.00%	0.00	(0.13)
	April 2009	150	153	98.04%	0.1386	0	0	0.00%	0.00	(0.10)
	March 2009	234	248	94.35%	0.2308	0	0	0.00%	0.00	0.02
	PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	February 2010	3.48333333	8	10:27	0.402777778	0	0	00:00	0.00
January 2010		3.35555556	6	13:25	0.354166667	0	0	00:00	0.00	(1.32)
December 2009		0.08263889	1	01:59	0	0	0	00:00	0.00	(2.75)
November 2009		1.53472222	3	12:17	0.365972222	0	0	00:00	0.00	(1.47)
October 2009		2.82430556	6	11:18	0.392361111	0	0	00:00	0.00	(1.59)
September 2009		1.43888889	3	11:31	0.386805556	0	0	00:00	0.00	(1.56)
August 2009		5.45208333	4	08:43	1.904166667	0	0	00:00	0.00	1.09
July 2009		1.90694444	5	09:09	0.410416667	0	0	00:00	0.00	(1.86)
June 2009	1.77847222	3	14:14	0.413194444	0	0	00:00	0.00	(1.22)	

	May 2009	1.60555556	2	19:16	0.059027778	0	0	00:00	0.00	(0.59)
	April 2009	6.44513889	9	17:11	1.211111111	0	0	00:00	0.00	(0.85)
	March 2009	11.3409722	20	13:37	0.406944444	0	0	00:00	0.00	(1.30)
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	February 2010	13.8506944	297	01:07	0.067361111	0	0	00:00	0.00	(2.72)
	January 2010	26.8388889	333	01:56	0.359722222	0	0	00:00	0.00	(2.52)
	December 2009	14.0215278	242	01:23	0.106944444	0	0	00:00	0.00	(2.65)
	November 2009	90.3986111	307	07:04	3.540972222	0	0	00:00	0.00	(1.23)
	October 2009	50.2069444	333	03:37	1.016666667	0	0	00:00	0.00	(2.10)
	September 2009	27.6333333	272	02:26	0.127777778	0	0	00:00	0.00	(2.39)
	August 2009	46.6201389	253	04:25	0.451388889	0	0	00:00	0.00	(1.89)
	July 2009	26.95625	286	02:16	0.102777778	0	0	00:00	0.00	(2.43)
	June 2009	41.43125	264	03:46	0.272916667	0	0	00:00	0.00	(2.06)
	May 2009	39.4541667	326	02:54	0.172222222	0	0	00:00	0.00	(2.27)
	April 2009	17.9701389	287	01:30	0.086111111	0	0	00:00	0.00	(2.62)
	March 2009	32.1270833	331	02:20	0.091666667	0	0	00:00	0.00	(2.42)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	February 2010	1052	35707	2.95%	0.1691	0	0	0.00%	0.00	0.00
	January 2010	1055	37936	2.78%	0.1644	0	0	0.00%	0.00	0.00
	December 2009	878	36953	2.38%	0.1523	0	0	0.00%	0.00	0.00
	November 2009	1080	37175	2.91%	0.168	0	0	0.00%	0.00	0.00
	October 2009	1098	40862	2.69%	0.1617	0	0	0.00%	0.00	0.00
	September 2009	1106	40036	2.76%	0.1639	0	0	0.00%	0.00	0.00
	August 2009	974	38911	2.50%	0.1562	0	0	0.00%	0.00	0.00
	July 2009	1061	39074	2.72%	0.1625	0	0	0.00%	0.00	0.00
	June 2009	1104	39401	2.80%	0.165	0	0	0.00%	0.00	0.00
	May 2009	1057	36767	2.87%	0.1671	0	0	0.00%	0.00	0.00
	April 2009	964	40059	2.41%	0.1532	0	0	0.00%	0.00	0.00
	March 2009	1216	40608	2.99%	0.1704	0	0	0.00%	0.00	0.00
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	February 2010	15114	35707	42.33%	0.4941	0	0	0.00%	0.00	0.00
	January 2010	15782	37936	41.60%	0.4929	0	0	0.00%	0.00	0.00
	December 2009	15132	36953	40.95%	0.4917	0	0	0.00%	0.00	0.00
	November 2009	15815	37175	42.54%	0.4944	0	0	0.00%	0.00	0.00
	October 2009	17647	40862	43.19%	0.4953	0	0	0.00%	0.00	0.00
	September 2009	16876	40036	42.15%	0.4938	0	0	0.00%	0.00	0.00
	August 2009	16407	38911	42.17%	0.4938	0	0	0.00%	0.00	0.00
	July 2009	15788	39074	40.41%	0.4907	0	0	0.00%	0.00	0.00
	June 2009	16397	39401	41.62%	0.4929	0	0	0.00%	0.00	0.00
	May 2009	15973	36767	43.44%	0.4957	0	0	0.00%	0.00	0.00
	April 2009	16891	40059	42.17%	0.4938	0	0	0.00%	0.00	0.00
	March 2009	16994	40608	41.85%	0.4933	0	0	0.00%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	February 2010	8	15	53.33%	0.4989	0	0	0.00%	0.00	0.00
	January 2010	6	10	60.00%	0.4899	0	0	0.00%	0.00	0.00
	December 2009	1	3	33.33%	0.4714	0	0	0.00%	0.00	0.00
	November 2009	3	8	37.50%	0.4841	0	0	0.00%	0.00	0.00
	October 2009	6	13	46.15%	0.4985	0	0	0.00%	0.00	0.00
	September 2009	3	6	50.00%	0.5	0	0	0.00%	0.00	0.00
	August 2009	4	13	30.77%	0.4615	0	0	0.00%	0.00	0.00
	July 2009	5	8	62.50%	0.4841	0	0	0.00%	0.00	0.00
	June 2009	3	5	60.00%	0.4899	0	0	0.00%	0.00	0.00
	May 2009	2	9	22.22%	0.4157	0	0	0.00%	0.00	0.00
	April 2009	9	15	60.00%	0.4899	0	0	0.00%	0.00	0.00
	March 2009	20	25	80.00%	0.4	0	0	0.00%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale	February 2010	179	179	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2010	340	340	100.00%	0	0	0	0.00%	0.00	(0.16)

Aggregate Benchmark 0.95	December 2009	274	274	100.00%	0	0	0	0.00%	0.00	(0.16)	
	November 2009	223	223	100.00%	0	0	0	0.00%	0.00	(0.16)	
	October 2009	303	303	100.00%	0	0	0	0.00%	0.00	(0.16)	
	September 2009	228	229	99.56%	0.0659	0	0	0.00%	0.00	(0.14)	
	August 2009	301	301	100.00%	0	0	0	0.00%	0.00	(0.16)	
	July 2009	259	259	100.00%	0	0	0	0.00%	0.00	(0.16)	
	June 2009	252	252	100.00%	0	0	0	0.00%	0.00	(0.16)	
	May 2009	471	471	100.00%	0	0	0	0.00%	0.00	(0.16)	
	April 2009	306	306	100.00%	0	0	0	0.00%	0.00	(0.16)	
	March 2009	378	378	100.00%	0	0	0	0.00%	0.00	(0.16)	
	PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA	February 2010	1200	1206	99.50%	0.0704	0	0	0.00%	0.00	(0.14)
	Unbundled Loop Aggregate Benchmark 0.95	January 2010	1286	1286	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2009	1191	1191	100.00%	0	0	0	0.00%	0.00	(0.16)	
November 2009	1107	1107	100.00%	0	0	0	0.00%	0.00	(0.16)		
October 2009	1429	1429	100.00%	0	0	0	0.00%	0.00	(0.16)		
September 2009	1187	1189	99.83%	0.041	0	0	0.00%	0.00	(0.15)		
August 2009	1369	1369	100.00%	0	0	0	0.00%	0.00	(0.16)		
July 2009	1332	1332	100.00%	0	0	0	0.00%	0.00	(0.16)		
June 2009	1358	1359	99.93%	0.0271	0	0	0.00%	0.00	(0.16)		
May 2009	1307	1307	100.00%	0	0	0	0.00%	0.00	(0.16)		
April 2009	1460	1460	100.00%	0	0	0	0.00%	0.00	(0.16)		
March 2009	1483	1483	100.00%	0	0	0	0.00%	0.00	(0.16)		
PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	February 2010	7058	7061	99.96%	0.0206	0	0	0.00%	0.00	(0.16)	
January 2010	6754	6754	100.00%	0	0	0	0.00%	0.00	(0.16)		
December 2009	8230	8232	99.98%	0.0156	0	0	0.00%	0.00	(0.16)		
November 2009	7946	7946	100.00%	0	0	0	0.00%	0.00	(0.16)		
October 2009	8632	8632	100.00%	0	0	0	0.00%	0.00	(0.16)		
September 2009	9117	9151	99.63%	0.0608	0	0	0.00%	0.00	(0.15)		
August 2009	9793	9793	100.00%	0	0	0	0.00%	0.00	(0.16)		
July 2009	13833	13834	99.99%	0.0085	0	0	0.00%	0.00	(0.16)		
June 2009	12667	12669	99.98%	0.0126	0	0	0.00%	0.00	(0.16)		
May 2009	12433	12433	100.00%	0	0	0	0.00%	0.00	(0.16)		
April 2009	10568	10568	100.00%	0	0	0	0.00%	0.00	(0.16)		
March 2009	9412	9413	99.99%	0.0103	0	0	0.00%	0.00	(0.16)		
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	February 2010	81	81	100.00%	0	0	0	0.00%	0.00	(0.33)	
January 2010	97	97	100.00%	0	0	0	0.00%	0.00	(0.33)		
December 2009	99	99	100.00%	0	0	0	0.00%	0.00	(0.33)		
November 2009	85	86	98.84%	0.1072	0	0	0.00%	0.00	(0.29)		
October 2009	79	79	100.00%	0	0	0	0.00%	0.00	(0.33)		
September 2009	79	80	98.75%	0.1111	0	0	0.00%	0.00	(0.29)		
August 2009	74	75	98.67%	0.1147	0	0	0.00%	0.00	(0.29)		
July 2009	78	81	96.30%	0.1889	0	0	0.00%	0.00	(0.21)		
June 2009	92	92	100.00%	0	0	0	0.00%	0.00	(0.33)		
May 2009	88	88	100.00%	0	0	0	0.00%	0.00	(0.33)		
April 2009	80	80	100.00%	0	0	0	0.00%	0.00	(0.33)		
March 2009	96	97	98.97%	0.101	0	0	0.00%	0.00	(0.30)		
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	February 2010	1002	1015	98.72%	0.1124	0	0	0.00%	0.00	(0.29)	
January 2010	1138	1154	98.61%	0.1169	0	0	0.00%	0.00	(0.29)		
December 2009	1145	1155	99.13%	0.0926	0	0	0.00%	0.00	(0.30)		
November 2009	1093	1099	99.45%	0.0737	0	0	0.00%	0.00	(0.32)		
October 2009	1102	1113	99.01%	0.0989	0	0	0.00%	0.00	(0.30)		
September 2009	993	1008	98.51%	0.1211	0	0	0.00%	0.00	(0.28)		
August 2009	1006	1020	98.63%	0.1163	0	0	0.00%	0.00	(0.29)		

	July 2009	1096	1109	98.83%	0.1076	0	0	0.00%	0.00	(0.29)
	June 2009	1046	1055	99.15%	0.092	0	0	0.00%	0.00	(0.30)
	May 2009	1029	1047	98.28%	0.13	0	0	0.00%	0.00	(0.28)
	April 2009	1204	1221	98.61%	0.1172	0	0	0.00%	0.00	(0.29)
	March 2009	1110	1131	98.14%	0.135	0	0	0.00%	0.00	(0.27)
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	February 2010	1093	1093	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2010	1254	1254	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2009	1039	1046	99.33%	0.0815	0	0	0.00%	0.00	(0.31)
	November 2009	777	783	99.23%	0.0872	0	0	0.00%	0.00	(0.31)
	October 2009	865	865	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2009	924	924	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2009	874	874	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	1026	1026	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	1111	1111	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	953	953	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	933	933	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	1138	1138	100.00%	0	0	0	0.00%	0.00	(0.33)
	PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	February 2010	2	2	100.00%	0	0	0	0.00%	0.00
January 2010		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2009		1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
April 2009		0	1	0.00%	0	0	0	0.00%	0.00	3.00
March 2009		3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9		February 2010	0	0	0.00%	0	0	0	0.00%	0.00
	January 2010	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	February 2010	5	5	100.00%	0	0	0	0.00%	0.00
January 2010		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
December 2009		2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
November 2009		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
October 2009		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
September 2009		3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
August 2009		7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
July 2009		3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
June 2009		2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
May 2009		3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
April 2009		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
March 2009		2	2	100.00%	0	0	0	0.00%	0.00	(0.33)

PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	February 2010	33	33	100.00%	0	0	0	0.00%	0.00	(0.53)
	January 2010	35	35	100.00%	0	0	0	0.00%	0.00	(0.53)
	December 2009	34	34	100.00%	0	0	0	0.00%	0.00	(0.53)
	November 2009	69	69	100.00%	0	0	0	0.00%	0.00	(0.53)
	October 2009	28	28	100.00%	0	0	0	0.00%	0.00	(0.53)
	September 2009	46	47	97.87%	0.1443	0	0	0.00%	0.00	(0.45)
	August 2009	29	29	100.00%	0	0	0	0.00%	0.00	(0.53)
	July 2009	50	50	100.00%	0	0	0	0.00%	0.00	(0.53)
	June 2009	63	64	98.44%	0.124	0	0	0.00%	0.00	(0.47)
	May 2009	48	48	100.00%	0	0	0	0.00%	0.00	(0.53)
	April 2009	84	84	100.00%	0	0	0	0.00%	0.00	(0.53)
	March 2009	50	51	98.04%	0.1386	0	0	0.00%	0.00	(0.46)
	PO-6 Work Completion Notification Timeliness All Benchmark 0.25	February 2010	91.4097222	7975	00:17	0.075	0	0	00:00	0.00
January 2010		114.722222	8226	00:20	0.102083333	0	0	00:00	0.00	(2.83)
December 2009		174.746528	10635	00:24	0.096527778	0	0	00:00	0.00	(2.80)
November 2009		220.830556	10093	00:32	0.095833333	0	0	00:00	0.00	(2.74)
October 2009		194.513194	10704	00:26	0.095833333	0	0	00:00	0.00	(2.78)
September 2009		232.863194	11535	00:29	0.079166667	0	0	00:00	0.00	(2.76)
August 2009		260.565278	11661	00:32	0.06875	0	0	00:00	0.00	(2.73)
July 2009		340.204861	15093	00:32	0.055555556	0	0	00:00	0.00	(2.73)
June 2009		394.920139	14796	00:38	0.075694444	0	0	00:00	0.00	(2.68)
May 2009		302.513194	13237	00:33	0.075	0	0	00:00	0.00	(2.73)
April 2009		218.259028	12835	00:24	0.078472222	0	0	00:00	0.00	(2.80)
March 2009		246.51875	13746	00:26	0.092361111	0	0	00:00	0.00	(2.78)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity		February 2010	4149	4149	100%	0	181909	181909	100%	0.00
	January 2010	4364	4364	100%	0	181846	181846	100%	0.00	0.00
	December 2009	4253	4253	100%	0	183105	183105	100%	0.00	0.00
	November 2009	4241	4242	100%	0.0154	208601	208601	100%	0.00	0.00
	October 2009	4785	4785	100%	0	201944	201944	100%	0.00	0.00
	September 2009	4346	4347	100%	0.0152	190128	190128	100%	0.00	0.00
	August 2009	4402	4402	100%	0	187943	187943	100%	0.00	0.00
	July 2009	4462	4462	100%	0	226531	226531	100%	0.00	0.00
	June 2009	4227	4241	100%	0.0574	225339	225339	100%	0.00	0.00
	May 2009	4027	4027	100%	0	205467	205467	100%	0.00	0.00
	April 2009	4376	4376	100%	0	193264	193264	100%	0.00	0.00
	March 2009	4500	4500	100%	0	195504	195504	100%	0.00	0.00
	PO-8A Jeopardy Notice Interval Non- Designed Services Parity	February 2010	0	0	0	0	0	0	0	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0.00	0.00
October 2009		4	1	4	0	28	22	1	-1.44	(1.87)
September 2009		5	1	5	0	34	32	1	-1.58	(1.96)
August 2009		0	1	0	0	59	48	1	0.79	(0.66)
July 2009		0	0	0	0	0	0	0	0.00	0.00
June 2009		0	0	0	0	0	0	0	0.00	0.00
May 2009		0	0	0	0	0	0	0	0.00	0.00
April 2009		0	0	0	0	0	0	0	0.00	0.00
March 2009		0	0	0	0	0	0	0	0.00	0.00
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity		February 2010	189	50	4	1.89	40	16	3	-0.57
	January 2010	218	64	3	1.7	24	31	1	-24.19	(15.70)
	December 2009	308	85	4	1.87	31	39	1	-23.79	(15.46)
	November 2009	181	61	3	2.17	43	40	1	-6.90	(5.20)
	October 2009	232	61	4	2.91	28	22	1	-5.48	(4.33)

	September 2009	174	63	3	1.7	34	32	1	-3.20	(2.94)
	August 2009	280	71	4	4.75	59	48	1	-9.39	(6.71)
	July 2009	168	43	4	2.95	62	45	1	-5.11	(4.11)
	June 2009	225	66	3	1.84	61	46	1	-6.81	(5.14)
	May 2009	287	66	4	2.8	70	60	1	-18.59	(12.30)
	April 2009	245	72	3	1.79	137	62	2	-1.20	(1.73)
	March 2009	263	63	4	1.76	70	59	1	-17.95	(11.92)
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	1	1	1	0	28	22	1	0.14	(1.63)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	1	0	0	59	48	1	0.79	(0.74)
	July 2009	1	1	1	0	62	45	1	0.16	(1.68)
	June 2009	4	1	4	0	61	46	1	-1.66	(2.01)
	May 2009	0	1	0	0	70	60	1	1.21	(0.36)
	April 2009	5	1	5	0	137	62	2	-0.48	(1.29)
	March 2009	11	3	4	0.58	70	59	1	-4.56	(3.77)
PO-9A Timely Jeopardy Notices Non-Designed Services Parity	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	16	150	11%	0.34	(1.76)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	17	170	10%	0.33	(1.78)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	1	0%	0	21	132	16%	0.43	(1.61)
	April 2009	0	0	0%	0	0	0	0%	0.00	0.00
	March 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity	February 2010	7	38	18%	0.3877	7	86	8%	-1.93	(2.17)
	January 2010	18	50	36%	0.48	16	126	13%	-4.19	(3.55)
	December 2009	22	89	25%	0.4314	16	102	16%	-1.71	(2.04)
	November 2009	16	81	20%	0.3981	16	150	11%	-2.13	(2.30)
	October 2009	12	80	15%	0.3571	7	158	4%	-3.74	(3.28)
	September 2009	19	106	18%	0.3836	10	165	6%	-3.99	(3.43)
	August 2009	17	100	17%	0.3756	17	170	10%	-1.85	(2.13)
	July 2009	14	63	22%	0.4157	17	152	11%	-2.34	(2.42)
	June 2009	22	63	35%	0.4767	21	145	14%	-3.85	(3.34)
	May 2009	8	36	22%	0.4157	21	132	16%	-0.92	(1.56)
	April 2009	24	60	40%	0.4899	17	146	12%	-5.77	(4.50)
	March 2009	21	49	43%	0.4949	25	134	19%	-3.72	(3.26)
PO-9C Timely Jeopardy Notices LIS Trunk Parity	February 2010	0	7	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	2	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00

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