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November 20, 2020

SENT VIA WEB PORTAL

Mark L. Johnson Executive Director and Secretary Washington Utilities and Transportation Commission P. O. Box 47250 Olympia, Washington 98504-7250

Re: *Washington Utilities & Transportation Commission v. Cascade Natural Gas Corp.*, Docket UG-200568 (2020 General Rate Case)

Dear Mr. Johnson:

Pursuant to the procedural schedule for the above entitled docket, the Public Counsel Unit of the Washington Office of the Attorney General ("Public Counsel") respectfully submits this report regarding the status of Cascade Natural Gas Corporation's ("Cascade" or "Company") Customer Notice. In an earlier report filed in this docket on October 2, 2020, Public Counsel stated that it would submit a subsequent Customer Notice Report on Friday, November 13, 2020.

In October and early November of 2020, the parties finalized the Customer Notice ensuring that the Notice provided sufficient information to comply with the July 13, 2020, Prehearing Conference Order in this proceeding and the requirements of WAC 480-90-194, 480-90-197, and 480-90-198. The Customer Notice explains the Company's rate request and provides information to customers on how to participate during the Public Comment Hearing set for January 26, 2020 in this docket. The hearing will be conducted through a Microsoft Teams link or by phone to ensure public participation consistent with Covid-19 concerns.

On November 6, 2020, the Company filed with the Commission copies of the customer notice and public announcement discussing the public comment hearing. The Company will include the customer notice as an attachment to customer bills in the bill cycle beginning on November 20, 2020 so that all customers will receive proper notice ahead of the January 26, 2021 Public Comment Hearing date.

ATTORNEY GENERAL OF WASHINGTON

To: Mark L. Johnson Re: Docket UG-200568, Status on Customer Notice Date: November 20, 2020 Page **2** of **2**

There are no additional updates on the Customer Notice at this time.

Sincerely,

/s/ Ann Paisner ANN N.H. PAISNER, WSBA No. 50202 Assistant Attorney General Public Counsel Unit (206) 521-3211

AP/CM Enclosures cc: Service List (via E-mail)

CERTIFICATE OF SERVICE

DOCKET UG-200568 Cascade Natural Gas 2020 GRC

I HEREBY CERTIFY that I have this day served *Third Status Report on Customer Notice* upon all parties of record in this proceeding, by electronic transmission to the email address(es) or by mailing a true and correct copy, postage prepaid, to each party or party representative listed in the Commission's master service list for this docket.

COMMISSION STAFF:	CASCADE NATURAL GAS CORP.:
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CASCADE NATURAL GAS CORP.:	ALLIANCE OF WESTERN ENERGY CONSUMERS (AWEC):
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THE ENERGY PROJECT:

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Carol Baker, carol@ffitchlaw.com

Dated at Seattle, Washington this 20th day of November, 2020.

Is/ Ent

KEVIN BURDET Legal Assistant