



UT-072149

151 Southhall Lane, Ste 450
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

November 10, 2021
Via Email
(records@utc.wa.gov)

Amanda Maxwell, Executive Director and Secretary
Washington Utilities and Transportation Commission
Attention Records Center
P.O. Box 47250
Olympia, WA 98504

**RE: Intrado Communications, LLC (fka West Telecom Services, LLC)
Annual Compliance Emergency Operation Contact Information; WAC 480-120-414
Docket UT-072149**

State Of WASH.
UTIL. AND TRANSP.
COMMISSION

11/29/21 07:38

Received
Records Management

Dear Ms. Maxwell:

Pursuant to WAC 480-120-414, this letter is submitted on behalf of Intrado Communications, LLC fka West Telecom Services, LLC ("Company"). Included please find the Company's current emergency and non-emergency contact information.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwrightman@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Connie Wightman

Connie Wightman
Consultant

cc: Robert W. McCausland - West Telecom Services, LLC
tms: WAX2101

Enclosures
CW/kb

Washington Utilities and Transportation Commission
 Annual Compliance Emergency Operation Contact Information; WAC 480-120-414
 Docket UT-072149

Company Name:	Intrado Communications, LLC fka West Telecom Services, LLC
Services Provided	Telecommunications
Emergency Plan (Y/N)	Y
Emergency Plan filed with COMMISSION (Y/N)	N
Network Operations Center (Y/N):	Y
Network Operations Center Location	N/A*

Regulatory and Primary Emergency Contact:	Robert W. McCausland
Title:	Vice President
24 Hour (Y/N)	Y
Address:	3200 W Pleasant Run Rd, Suite 300, Lancaster TX 75146
Email:	rwccausland@intrado.com
Telephone:	469-727-1640
Cell:	469-644-4954
Alternate Emergency Contact	Wayne Gerke
Title:	Network Operations & Engineering
24 Hour (Y/N)	Y
Address:	3200 W Pleasant Run Rd, Suite 300, Lancaster TX 75146
Email:	wgerke@intrado.com
Telephone:	469-727-1524
Cell:	469-449-4653
Network Operations Center Contact	Wayne Gerke
Title:	Network Operations & Engineering
24 Hour (Y/N)	Y
Address:	3200 W Pleasant Run Rd, Suite 300, Lancaster TX 75146
Email:	wgerke@intrado.com
Telephone:	469-727-1524
Cell:	469-449-4653
24-hour Emergency Contact	NOC
Telephone:	866-905-1735

*The Company does not have a regional center but instead, has a Network Operations Center (NOC) which is operated 24 hours a day, 7 days a week.