



## Emergency Contacts

Silver Star Telecom NOC 24x 7  
877-782-7662  
[support@silverstartelecom.com](mailto:support@silverstartelecom.com)

1<sup>st</sup> Level Contact  
Tech on Duty

2<sup>nd</sup> Level Contact  
Silver Star Telecom NOC Manager  
877-782-7662

3<sup>rd</sup> Level Contact  
Matt Chandler  
Network Operations  
Vancouver, WA  
360-524-7253 Direct Line

4th Level Contact  
Josh Richensen  
VP Network Operations  
Vancouver, WA  
(541) 460-2758 Direct Line

5th Level Contact  
Clint Warta  
President  
Vancouver, WA  
360-524-7252 Direct Line