



UT-220749

Received  
Records Management  
Nov 1, 2023

November 1, 2023

Sent Via: E-Filing

Executive Director & Secretary  
Washington Utilities & Transportation Commission  
Attn: Record Center  
PO Box 47250  
Olympia, WA 98504-7250

RE: UT-220749 Emergency Contact Information – TDS Long Distance Corp.

Dear Executive Director:

The Emergency contact information for TDS Long Distance Corporation is as follows.  
This information is unchanged from the previous year.

Company Names: TDS Long Distance Corporation

Services provided: Interexchange Carrier  
Emergency Plan: Yes  
Filed with UTC: No  
Company Network Operations Center: Yes - TDS has a single contact system  
located in Madison, WI – see below.

Regulatory Contact: Gail Long  
24 Hour: No  
Title: Manager, State Government Affairs  
Address: 525 Junction Road  
Email: [gail.long@tdstelecom.com](mailto:gail.long@tdstelecom.com)  
Telephone: 608-664-2923  
Cell: 541-815-2132

Primary/Alternate/Network Operations Center/ 24 Hour Emergency Contact:

Contact: TDS Network Operations Center  
24 Hour: Yes  
Title: N/A  
Address: PO Box 5158, Madison, WI 53717  
Email: [telecom.network.management@tdstelecom.com](mailto:telecom.network.management@tdstelecom.com) (please only use  
for non-emergencies)  
Telephone: 608-664-4200. This contact number is manned 24 hours a day,  
seven days a week and should be used to contact TDS Telecom  
in all emergencies.

If you have questions, please contact me at (608)664-2923 or [gail.long@tdstelecom.com](mailto:gail.long@tdstelecom.com).

Sincerely,

/s/

Gail Long  
Manager, State Government Affairs

Cc: Jennifer Heise – TDS Telecom  
[e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov)