

**EXH. DSL-1T  
DOCKETS UE-18\_\_\_/UG-18\_\_\_  
2018 PSE EXPEDITED RATE FILING  
WITNESS: DOUGLAS S. LOREEN**

**BEFORE THE  
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**In the Matter of:**

**PUGET SOUND ENERGY**

**Expedited Rate Filing**

**Docket UE-18\_\_\_  
Docket UG-18\_\_\_**

**PREFILED DIRECT TESTIMONY (NONCONFIDENTIAL) OF**

**DOUGLAS S. LOREEN**

**ON BEHALF OF PUGET SOUND ENERGY**

**NOVEMBER 7, 2018**

**PUGET SOUND ENERGY**

**PREFILED DIRECT TESTIMONY (NONCONFIDENTIAL) OF  
DOUGLAS S. LOREEN**

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1 **PUGET SOUND ENERGY**

2 **PREFILED DIRECT TESTIMONY (NONCONFIDENTIAL) OF**  
3 **DOUGLAS S. LOREEN**  
4

5 **I. INTRODUCTION**

6 **Q. Please state your name and business address.**

7 A. My name is Douglas S. Loreen and my business address is 355 110th Ave. NE,  
8 Bellevue, Washington 98004. I am employed by Puget Sound Energy (“PSE”) as  
9 Director Safety & Corporate Shared Services.

10 **Q. Have you prepared an exhibit describing your education, relevant**  
11 **employment experience, and other professional qualifications?**

12 A. Yes. It is the First Exhibit to my Prefiled Direct Testimony, Exh. DSL-2.

13 **Q. Please briefly describe your responsibilities as Director Safety & Corporate**  
14 **Shared Services.**

15 A. As Director Safety & Corporate Shared Services, I am responsible for corporate  
16 safety, corporate security, business continuity, facility services, and fleet services.

17 **Q. Please summarize the purpose of your testimony.**

18 A. My testimony addresses PSE’s decisions to 1) rebuild the Bellingham Service  
19 Center; 2) renovate the South King Complex; and 3) purchase the Snoqualmie  
20 Technology Center.



1 **Q. Why was it necessary to rebuild the Bellingham Service Center?**

2 A. The existing Bellingham Service Center was constructed in 1960. It was one of  
3 PSE's oldest service facilities. The buildings did not meet current building and  
4 fire codes and standards for earthquakes, Americans for Disability Act ("ADA")  
5 accessibility, fire protection, and environmental, storm water control, and water  
6 quality regulations. The facility's outdated design and age presented operational  
7 inefficiencies, a substandard working environment, and increasing building,  
8 mechanical, and electrical systems maintenance and repair expenses.

9 **Q. What alternatives did PSE consider before deciding to rebuild the**  
10 **Bellingham Service Center?**

11 A. The Bellingham Service Center project was submitted for capital funding  
12 consideration via capital spending authorization in July 2015. The funding request  
13 considered the following alternatives, including the selected alternative:

14 1. Full rebuild: This is the selected alternative and involved the construction of a  
15 functional, efficient, low-maintenance building with a service life of more than  
16 fifty years at an estimated cost of approximately \$15.7 million.<sup>1</sup> The rebuild  
17 addressed and resolved significant life, health and safety concerns. The new  
18 building was structurally strengthened to withstand seismic events (earthquakes),  
19 protected with fire suppression systems, and equipped with the latest emergency  
20 (power and communications) backup systems. The new building design also

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<sup>1</sup> Up to \$17.95 million with risk contingency.

1 meets ADA standards, it contains enhanced safety features, it provides a  
2 designated environmental storage facility, and has larger truck bays, a more  
3 efficient storage yard layout, and better fences and gates, all of which improves  
4 productivity. In addition, as part of the environmental mitigation efforts  
5 undertaken during the rebuild, the fuel dispensing system and underground fuel  
6 tanks were removed.

- 7 2. Partial rebuild: The partial rebuild alternative would not have addressed all  
8 seismic and fire sprinkler deficiencies. Under the partial rebuild scenario, only the  
9 office/line building would have been rebuilt and as a result, the garage and  
10 substation wire shop would have remained in their then-current and deficient  
11 conditions. The cost of the partial rebuild was estimated at \$12.4 million, or  
12 approximately \$3.2 million less than the estimated cost of a full rebuild.
- 13 3. Limited improvements: This alternative was a low-cost option to provide minimal  
14 improvements. It included the installation of new fence and gates, a new HVAC  
15 system, and interior upgrades to workstations and functional areas. The cost of  
16 this alternative was estimated at \$1.4 million. This alternative did not address the  
17 seismic and operational deficiencies of the existing service center structure and  
18 garage/wire shop.
- 19 4. Lease existing facility: PSE was unable to identify a leased facility in Bellingham  
20 that would meet the service center's functional requirements. The lack of a market  
21 alternative combined with the ongoing cost of a lease (estimated at \$430,000 per  
22 year) eliminated this alternative.

1 5. Purchase existing facility: PSE was unable to identify any property listings that  
2 met the service center's functional requirements. PSE also estimated this  
3 alternative to cost approximately \$15 million.

4 6. Purchase land and build new service center: The cost of purchasing new property  
5 and construction costs for the new service center were estimated to be \$17  
6 million, which was higher than the estimated cost to renovate the existing site.  
7 Also, there was uncertainty about accessibility, communications linkages, and site  
8 utilities (sewer, water, power).

9 **Q. Describe the scope of the project.**

10 A. The scope of the project included the construction of a new 14,275 square foot  
11 one-story office building and a 6,525 square foot wire shop, vehicle maintenance,  
12 and PCB storage facility. In addition, PSE reconstructed 7,620 square feet of an  
13 existing line building. Conference rooms were updated with audio visual  
14 equipment and conference room technology. Construction required modifications  
15 to on-site and off-site utilities. This was a phased construction project to maintain  
16 continued electric utility operations at the existing PSE facility.

17 **Q. Describe the execution of the project.**

18 A. The project construction was bid to three qualified contractors in March 2016 and  
19 final bids were received in April 2016. Tiger Construction was the lowest bidder  
20 and was awarded the construction contract. Permitting was completed and the  
21 project was released for construction in June 2016. Construction of the main  
22 office was completed and approved for occupancy in July 2017. The warehouse

1 space was completed and ready for occupancy in December 2017.

2 **Q. Please describe any changes to the project and the cost impact of these**  
3 **changes.**

4 A. There were several changes to the project scope and schedule during project  
5 execution that resulted in cost changes. These changes were due to unforeseen  
6 conditions, City of Bellingham permit conditions, increases in material costs,  
7 some additions to meet PSE workspace technology standards, and clarification of  
8 design requirements and bid documents. The final cost of the project was  
9 \$19,404,685. The most significant changes included:

- 10 • Paving the service yard after further site review revealed the condition of the  
11 yard was worse than expected;
- 12 • An additional communication conduit bank was required to relocate a fiber  
13 loop to the substation for the elimination of power poles;
- 14 • Hazardous materials removal that was not identified in the survey;
- 15 • More extensive contaminated soil removal than initially estimated;
- 16 • Removal of unsuitable soils and placement of structure fill for the new  
17 building;
- 18 • Increased prices for structural steel and joists; and
- 19 • Revised site electrical routing.

20 In addition to scope changes, the project experienced extreme winter weather  
21 conditions, which began unseasonably earlier than normal, impacting the project

1 schedule and adding costs for general conditions, dewatering, temporary heat, and  
2 postponement of site paving.

3 **III. SOUTH KING COMPLEX RENOVATIONS**

4 **Q. Please provide the history of the South King Complex and PSE's ownership**  
5 **of the facility.**

6 A. The South King Complex ("SKC") is a 26-acre property that was originally  
7 owned and developed by AT&T (then Western Electric) in 1976 to support its  
8 central operation and warehouse functions. AT&T's improvements on the  
9 property accommodated both indoor and outdoor storage, materials receipt and  
10 distribution, and office space. The property was sold by AT&T in 1993 to Ranch  
11 Associates, a Washington general partnership.

12 In 1993, PSE's predecessor, Puget Sound Power & Light, entered into an  
13 agreement with Ranch Associates to lease a 168,085 square foot portion of SKC.

14 In 2007 and 2013, PSE leased the remaining 78,400 square foot and 29,650  
15 square foot portions of SKC. In August 2016, PSE purchased the entire facility  
16 from Ranch Associates. The prudence of the purchase decision was recognized in  
17 PSE's 2017 general rate case (Dockets UE-170033 and UG-170034).

18 **Q. Please describe the operating functions currently located at SKC and how**  
19 **they support PSE's operating model.**

20 A. SKC continues to be uniquely configured to support PSE's utility operations. Its  
21 overall size, design, central location, and accessibility make it ideal for PSE's

1 operations. Importantly, SKC is also zoned to accommodate outdoor storage.  
2 Today, SKC supports numerous business functions performed by PSE on behalf  
3 of its customers including materials warehouse and central stores, gas and electric  
4 meters inventory management, waste handling, substation relay operations,  
5 electric system protection design, energy efficiency services, electric first  
6 response, customer and distribution project design and management, fleet, and  
7 numerous other PSE functions.

8 **Q. After purchasing SKC, why did PSE determine that renovations were**  
9 **needed?**

10 A. The original SKC building was constructed in the mid-1970s. Since that time, the  
11 building has undergone several rounds of tenant improvements by PSE to keep  
12 the property in good operating condition. And while for a building of that age it  
13 was in good condition at the time of purchase, it still needed basic  
14 maintenance and several upgrades to accommodate PSE's business needs for the  
15 facility. Some of the areas at the property that needed maintenance and updating  
16 included:

- 17 • Updating the northwest office space features that were outdated, lacked basic  
18 technological necessities, and needed to be reconfigured to best accommodate  
19 PSE's operations;
- 20 • The HVAC, electrical, network/telecommunications, and fire protection  
21 systems were outdated and needed to be replaced;

- 1           • In some areas, the facility did not meet building code requirements, such as  
2           modern seismic building code requirements.

3       **Q.    At the time of purchase did PSE evaluate the condition of the facility?**

4       A.    Yes, as part of the due diligence process prior to purchase, as discussed in the  
5           Prefiled Direct Testimony of Joel L. Molander, Exh. JLM-1T, Dockets UE-  
6           170033 and UG-170034, PSE retained MENG to perform a facilities conditions  
7           assessment (“FCA”). The FCA addressed structural, mechanical, electrical and  
8           building envelope aspects of SKC and identified several deficiencies and  
9           opportunities for future improvements consistent with buildings similar in age and  
10          operating use. Notably, the MENG analysis did not include the northwest office  
11          area because PSE had already planned to conduct a major tenant improvement in  
12          that area and most of the deficiencies in that area were to be addressed by the  
13          tenant improvements. In total, the estimated costs for these future improvements  
14          ranged from \$30-45 million and were recommended irrespective of lease or  
15          ownership of the facility to ensure the safe and effective performance of the asset.  
16          As explained by Mr. Molander’s testimony, the need for and estimated costs of  
17          future improvements at SKC was expressly factored into PSE’s decisionmaking  
18          process when it ultimately determined that purchasing SKC achieved the lowest  
19          cost outcome and best business value to PSE customers.

1 **Q. Please summarize the renovations and improvements undertaken at PSE's**  
2 **South King Facility since the purchase of SKC.**

3 A. The largest improvement since purchase was to update the 26,000 square foot of  
4 office space. This renovation included new entries, office space for 145  
5 workstations, meeting and collaboration spaces, a kitchen/break room, restrooms  
6 and support spaces. Circulation routes into and through this new office space with  
7 connections to other areas of the SKC building were also created for more  
8 efficient movement throughout the facility. In this area, all existing mechanical,  
9 electrical, network/telecommunications and fire protection systems were replaced;  
10 the structure was seismically upgraded; and new security systems were provided.  
11 Demolition for the improvements also included abatement of any hazardous  
12 materials such as asbestos. This portion of the project was completed in October  
13 2017.

14 **Q. Were any updates performed on the exterior of the facility?**

15 A. Yes. In 2017, a 150-stall parking lot expansion with new storm drainage and  
16 landscaping was constructed on the northwest and west sides of the SKC building  
17 and a second standby emergency generator was installed on the west side of the  
18 building. This was completed in December 2017.

19 **Q. Please describe any changes to the project and the cost impact of these**  
20 **changes.**

1 A. The estimated total project cost was \$13.4 million<sup>2</sup>. However, there were several  
2 changes to the project scope and schedule during project execution that resulted in  
3 cost changes. These changes were due to unforeseen conditions; expanding the  
4 extent of asbestos abatement/demolition and necessary system  
5 replacement/upgrades; changes in the construction bid climate resulting in higher  
6 construction costs; more extensive earthwork; adding additional parking spaces;  
7 adding a biofiltered storm drainage system; adding electric vehicle chargers; and  
8 higher permitting costs than anticipated. The final cost of the project was  
9 \$16,288,982.

10 **IV. SNOQUALMIE TECHNOLOGY CENTER PURCHASE**

11 **Q. Please describe PSE's Snoqualmie Technology Center.**

12 A. PSE's Snoqualmie Technology Center is a two-story office building, located in  
13 Snoqualmie, Washington, which houses one of PSE's data centers. The total  
14 square footage is 45,500 square foot, equally distributed between the ground and  
15 second floors. The facility was originally constructed in 2002. The current space  
16 contains 107 workstations which now support PSE's Major Projects and  
17 Engineering functions.

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<sup>2</sup> Up to 15.4 million with risk contingency.

1 **Q. Why did PSE decide to purchase the Snoqualmie Technology Center facility?**

2 A. The Snoqualmie Technology Center was purchased primarily to house one of two  
3 new corporate data centers. The decision to retire PSE's single data center and  
4 build two redundant data centers was driven by risk and is explained in the  
5 Prefiled Direct Testimony of Margaret F. Hopkins, Exh. MFH-1T.

6 For geographic diversity, PSE decided to locate one of the data centers east of the  
7 Cascades at PSE's Cascade Substation in Cle Elum, Washington. The second data  
8 center was to be located in Western Washington. In conducting its search, the  
9 project team identified the following available properties as candidates for the  
10 west-side data center:

- 11 1. Talbot Switching Station (Renton)
- 12 2. Eastside Operations Center (Redmond)
- 13 3. Snoqualmie Ridge Business Park – Mt. Si Raw Land Option (Snoqualmie)
- 14 4. PWI Snoqualmie Parkway/SR-18 Raw Land (Snoqualmie)
- 15 5. Snoqualmie Ridge Business Park – 1-90 Technology Center (Snoqualmie)
- 16 6. Boeing Company Eastgate Campus (Bellevue)

17 Using a risk matrix, the team narrowed its west-side selection to those sites posing  
18 the least amount of risk and the highest chance of success to meet the project's  
19 operating objectives and timeline. Through the evaluation process, zoning and  
20 other development risks eliminated Options 1-4.

21 The remaining alternatives, the 1-90 Technology Center and the Boeing Eastgate  
22 Campus building, both met the zoning and other development requirements for the

1 facility, but also offered the added benefit of space for additional uses as employee  
2 work space and potential back up location for PSE's electric and gas control center.  
3 Because both facilities met the data center requirements, PSE selected the lower  
4 cost alternative—the Snoqualmie Technology Center—at a purchase price of  
5 \$8,900,000 (\$800,000 less than asking price). With the costs of conducting a due  
6 diligence study, facility security, electrical modifications, and furniture and  
7 technology, the total costs for the Snoqualmie Technology Center, excluding the  
8 modular data center, was \$12,975,000. The final cost was a slight increase above  
9 the \$12,400,000 in estimated costs. The increase can be attributed to additional  
10 security enhancements and equipment added to monitor and protect the perimeter  
11 of the facility. The cost of the modular data center, supporting systems, and  
12 backup generator, are not included in this amount but are discussed in Ms.  
13 Hopkins' testimony.

14 **Q. At the time of purchase did PSE evaluate the condition of the facility?**

15 A. Yes. PSE completed a Facilities Condition and Seismic Evaluation. The  
16 evaluation indicated that the building was in excellent condition, built to  
17 standards, and had no known significant defects or damage. Other than initial  
18 installation of furniture and technology, PSE has not performed any major  
19 renovations of the facility since purchase.

## 20 V. CONCLUSION

21 **Q. Does this conclude your testimony?**

22 A. Yes, it does.