



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
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October 27, 2017

**NOTICE SUSPENDING PROCEDURAL SCHEDULE
(Until December 1, 2017)**

RE: *RiverCom 911 v. Frontier Communications Northwest, Inc. and Qwest Corporation,
d/b/a CenturyLink QC,*
Docket UT-171016

TO ALL PARTIES:

On September 29, 2017, RiverCom 911 filed a formal complaint (Complaint) with the Washington Utilities and Transportation Commission (Commission) against Frontier Communications Northwest, Inc. (Frontier) and Qwest Corporation d/b/a CenturyLink QC (CenturyLink). The Complaint alleges that Frontier and CenturyLink failed to notify RiverCom 911 of a 9-1-1 outage that occurred on August 23, 2017, and that when contacted to resolve the issue, Frontier failed to take action to restore the service in a timely matter.

On October 23, 2017, CenturyLink filed a motion to dismiss (CenturyLink's Motion), which asserts that the outage was not caused by CenturyLink, was not in CenturyLink's network, and was not within CenturyLink's control to repair, and that the Complaint makes no claim to the contrary. CenturyLink's Motion further asserts that RiverCom 911 failed to identify a statute or rule that obligated CenturyLink to advise RiverCom 911 of this outage.

Also on October 23, Frontier filed a motion to dismiss (Frontier's Motion), which asserts that the Complaint fails to meet Commission requirements for a formal complaint, and should be dismissed solely on those grounds.

On October 24, 2017, the Commission issued a Notice of Opportunity to Respond, requiring RiverCom 911 to respond to the Motions by October 30, 2017. On October 25, 2017, RiverCom 911 submitted to the Commission a request to place a hold on the matter for 30 days to give the parties an opportunity to meet and come to a mutually agreeable solution.

The Commission finds good cause to allow the parties the opportunity to resolve the issue between them prior to determining whether to initiate an adjudication in response to the complaint. Accordingly, the Commission extends the deadline for RiverCom 911 to respond to

the Motions until December 1, 2017. If RiverCom 911 does not respond by that date, the Commission will decline to initiate an adjudication.

THE COMMISSION GIVES NOTICE That the Commission suspends the previous deadline for RiverCom 911 to respond to the Motions until December 1, 2017.

STEVEN V. KING
Executive Director and Secretary