

**From:** Weinman, William (UTC)  
**Sent:** Tuesday, March 24, 2015 11:03 AM  
**To:** Kopta, Gregory (UTC)  
**Cc:** Vasconi, Mark (UTC); Thomas, Brian (UTC)  
**Subject:** FW: FCC Verizon Enforcement Order 3/18/15-Concall Meeting Notes  
**Attachments:** FCC VERIZON ENFORCEMENT ORDER 3 18 15 DA-15-308A1.docx

I agree with Rebecca's notes.  
There was no discussion of the Washington 911 outage by the FCC or UTC personnel.

Bill Weinman  
Assistant Director – Telecom  
Phone 360.664.1109  
Email wweinman@utc.wa.gov

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**From:** Beaton, Rebecca (UTC)  
**Sent:** Tuesday, March 24, 2015 10:47 AM  
**To:** Weinman, William (UTC); Beattie, Julian (UTC)  
**Subject:** FCC Verizon Enforcement Order 3/18/15-Concall Meeting Notes

**RE: Draft Meeting Notes-3/18/15**  
**FCC conference call on FCC Enforcement Consent Decree related to the Verizon (MCI Communications Services, Inc.) California 911 Outage that occurred April 9-10, 2014**

FCC initiated conference call as a courtesy to notify UTC representatives of the FCC enforcement bureau decree order on Verizon that was released 3/18/15 for the April 2014 outage related to 911 service in California counties.

Call conducted at 2:30pm PST.

UTC: Commissioner Philip Jones, Assistant Director William Weinman, Infrastructure Analyst Rebecca Beaton.  
FCC: David Simpson, Rear Admiral (ret.), USN, Chief, Public Safety and Homeland Security Bureau, Lisa Fowlkes, Deputy Chief, Public Safety and Homeland Security Bureau, Jeremy Marcus, Assistant Chief, Enforcement Bureau, Eric Schmidt, Attorney Advisor, Public Safety and Homeland Security Bureau

Commissioner Jones notified the FCC staff on the call that no discussion can occur regarding the CenturyLink 911 outage April 9-10, 2015 (UTC Docket UT-140597) as he will be presiding on that proceeding. Further, Commissioner Jones will file an ex-parte on this 3/18/15 FCC conference call.

FCC's Admiral Dave Simpson gave a brief overview of the order:

- California 911 service outage affected Verizon April 9-10, 2014
- Verizon will pay \$3.4M for the sunny day outage that resulted in impact to a population of 748,000
- 13 PSAPs were affected in northern California
- Issues identified by the FCC included failed delivery of services (Part 64 item)
- Verizon failed to report the 911 outage to PSAPs (Part 4 rules)

- Verizon admits failure to notify PSAPs and admits rules required timely notification

David Simpson is hopeful the FCC's Verizon enforcement action will have an impact on the broader community and send a message about the importance of 911 services and their delivery.

END

Thank you,

Rebecca Beaton

[rbeaton@utc.wa.gov](mailto:rbeaton@utc.wa.gov)

360.664.1287 desk / 360.464.7236 mobile

Washington Utilities & Transportation Commission

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**From:** Eric Schmidt [<mailto:Eric.Schmidt@fcc.gov>]

**Sent:** Wednesday, March 18, 2015 3:10 PM

**To:** Jones, Philip (UTC); Beaton, Rebecca (UTC)

**Cc:** David Simpson; Lisa Fowlkes; Jeremy Marcus

**Subject:** FCC staff on call today

Commissioner Jones and Rebecca:

Nice to speak with both of you today, and thank you for your continued collaboration in response to the April 911 outage. The FCC staff on the call this afternoon were:

- David Simpson, Rear Admiral (ret.), USN, Chief, Public Safety and Homeland Security Bureau
- Lisa Fowlkes, Deputy Chief, Public Safety and Homeland Security Bureau
- Jeremy Marcus, Assistant Chief, Enforcement Bureau
- Eric Schmidt, Attorney Advisor, Public Safety and Homeland Security Bureau

Please let us know if we can provide anything further, and we look forward to working with you in the future.

Best,

Eric

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Eric P. Schmidt  
Attorney Advisor  
Public Safety and Homeland Security Bureau  
Federal Communications Commission  
(202) 418-1214  
[Eric.Schmidt@fcc.gov](mailto:Eric.Schmidt@fcc.gov)