

[Service Date August 9, 2010]

August 9, 2010

**NOTICE OF OPPORTUNITY TO FILE WRITTEN COMMENTS
(By Friday, September 10, 2010)**

RE: Rulemaking to Consider Paperless Billing for Electric and Gas Customers
Docket U-100523

TO ALL INTERESTED PERSONS:

On April 7, 2010, the Washington Utilities and Transportation Commission (Commission) filed with the Code Reviser a Preproposal Statement of Inquiry (CR-101) to consider the need to develop a new rule and/or modify existing rules in WAC 480-90 (Gas Companies) and WAC 480-100 (Electric Companies) to address the use of electronic bills, notices of tariff revisions, bill inserts, documents in adjudicative proceedings, and reports required by settlement stipulations.

On June 11, 2010, the Commission issued a discussion draft of electric and gas rules to all interested persons with a July 14, 2010, deadline for filing comments.

As a result of the extensive comments received on July 14, 2010, staff elected to circulate a revised draft as part of the CR-101 process. Additionally, the inquiry is amended to also consider whether to modify existing rules in WAC 480-90 (Gas Companies) and WAC 480-100 (Electric Companies) to allow utilities to obtain and retain a customer's authorization to share personal information electronically with the utility's affiliates, subsidiaries or any other third party for the purpose of marketing services or product offerings to a customer who does not already subscribe to that service or product. This letter also provides notice of an opportunity to file additional written comments on the revised draft rules which incorporates the comments received on July 14, 2010.

The draft rules are available for your review and comment on the Commission's web site at www.utc.wa.gov/100523. If you are unable to access the Commission's web page and would like a copy of the draft rules mailed to you, please contact the Commission's Records Center at (360) 664-1234.

WRITTEN COMMENTS

The Commission invites comments on the revised draft rules. Written comments on the revised draft rules must be filed with the Commission by **Friday, September 10, 2010**. The Commission requests that comments be provided in Adobe Acrobat format ".pdf" or in Word 97 or later ".doc" electronic format to enhance public access, for ease of providing comments, to reduce the need for paper copies, and to facilitate responses from the comments. Electronic comments may be submitted via the Commission's Web portal (www.utc.wa.gov/e-filing) or by electronic mail to the Commission's Records Center at records@utc.wa.gov. Please include:

- The docket number of this proceeding (U-100523).
- The commenting party's name.
- The title and date of the comment or comments.

An alternative method for submitting comments may be by mailing/delivering an electronic copy to the Commission's Records Center on a 3 ½ inch, IBM-formatted, high-density disk in .pdf Adobe Acrobat format or in .doc Word 97 or later format. Include all of the information requested above. The Commission will post on its web site all comments that are provided in electronic format. The web site is located at the following URL address: www.utc.wa.gov/100523.

If you are unable to file your comments electronically or to submit them on a disk, the Commission will accept a paper document. Questions may be addressed to Roger Kouchi at (360) 664-1101 or by e-mail at rkouchi@utc.wa.gov.

OPPORTUNITY TO PARTICIPATE IN THE FUTURE

The Commission will post information about the schedule and other aspects of the rulemaking, including comments on its web site as it becomes available. If you wish to receive further information on this rulemaking you may:

- 1) Call the Commission's Records Center at (360) 664-1234.
- 2) E-mail the Commission at <records@utc.wa.gov>.
- 3) Mail written comments to the address below.

When contacting the Commission, please refer to Docket U-100523 to ensure that you are placed on the appropriate service list.

The Commission's mailing address is:

Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive S.W.
P.O. Box 47250
Olympia, Washington 98504-7250

Sincerely,

DAVID W. DANNER
Executive Director and Secretary