ISI) Complete Broadband Solutions.

## UT-240072

151 Southhall Lane, Ste. 450 Maitland, FL 32751 www.jsitel.com Mar 28, 2025

March 28, 2025 Via Web Filing https://efiling.utc.wa.gov/Form

Mr. Jeff Killip Washington Utilities &Transportation Comm. 621 Woodland Square Loop Lacey, WA 98503

RE: IM Telecom, LLC WA ETC Lifeline Subscriber Complaints Report For the year ending December 31, 2024 Docket No: Docket No. UT-240072

Dear Mr. Killip:

Enclosed please find the WA ETC Lifeline Subscriber Complaints Report for the year ending December 31, 2024, filed on behalf of IM Telecom, LLC. No check is enclosed as there are no remittance fees due.

This report has been web-filled at https://efiling.utc.wa.gov/Form

Questions regarding this filing should be directed to Priscilla Feliciano's attention at 470-672-3915; priscilla.feliciano@jsitel.com. Thank you for your assistance in this matter.

Sincerely,

Inteserra Compliance

- cc: April Gilstrap IM Telecom, LLC
- file: IM Telecom, LLC Reporting Washington

PF/bs