



WALLA WALLA COUNTY FIRE DISTRICT 5

*"Providing our citizens with quality life
and fire safety services since 1953"*



Dan F. Hultgrenn
Attorney at Law
P.O. Box 2368
Pasco, Washington 99302
(509) 545-8531

RECEIVED

OCT 12 2007

CONSUMER AFFAIRS

October 10, 2007

Washington Utilities &
Transportation Commission
P. O. Box 47250
Olympia, WA 98504-7250

RECEIVED

OCT 12 2007

WASH. UT. & TP. COMM

RE: Harrison-Ray Water Company

Dear Sir or Madam:

Walla Walla County Fire Protection District No. 5 is the owner of two adjacent properties that are furnished water by the Harrison-Ray Water Company. One is a fire station; the other a training facility. As a rural fire district, increases in the charges for water will place additional pressure on the limited funds the District has to furnish fire protection and emergency medical services to this rural community. The significant increase requested by Harrison-Ray Water Company is unreasonable.

The District also has concerns about Harrison-Ray Water Company's billing practices. Enclosed is a copy of a bill which does not reflect the meter readings and other information required by WUTC rule. The District has been trying to get information regarding that bill for water furnished in August showing a total due of \$1,268.81. A copy of the previous month's bill (July) for \$72.47 is also enclosed. That bill was paid by the District, although the August bill shows a previous balance of \$351.42. Despite assurances that clarification would be made, no information has been received to date showing why the District's bill increased by an amount more than 17 times greater than the previous month and why there is a previous balance showing on the August bill in excess of the total due shown on the July bill.

Thank you for your consideration of our input.

Very truly yours,

Dan F. Hultgrenn,
District Secretary

DFH:ch

Enclosures

cc: Commissioners
Chief



STATION 51-MAIN STATION 460 W. Humorist Road, Burbank, WA 99323, (509) 547-8341

STATION 52 Wallula

STATION 53 Charbonneau

STATION 54 Burbank Heights

HARRISON-RAY WATER CO.
 P.O. BOX 2818
 PASCO, WA 99302-2818
 PHONE (509) 545-1908

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 PHONE (509) 545-1908

PAST DUE IF PAYMENT IS NOT RECEIVED BY DUE DATE
 DELINQUENT ACCOUNTS SUBJECT TO PENALTIES
 SERVICE CHARGES AND DISCONNECTION

168
 372250824
 2384
 RETURN SERVICE
 MAILED FROM PASCO WA 99301
 SEP 12 09 10/07
 PB 8663050

UTILITY BILLING

ACCOUNT NUMBER		
[REDACTED]		
SERVICE FROM	SERVICE TO	
08/01/07	08/31/07	
PREVIOUS	PRESENT	USED
Mult	Mult	109699

SERVICE ADDRESS		
460 W Humorist		
PREVIOUS BAL	CURRENT AMT	TOTAL DUE
351.42	917.39	1,268.81

bill is due 15 day past post mark date.

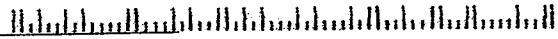
PREV BALANCE 351.42
 Water 917.39
 Returned Check Fee
 Reconnect Fee

Please return this stub with payment

Walla Walla Fire #5
 460 West Humorist
 Burbank WA 99323

BAL DUE/EQUAL PAY 1,268.81

525 R002



UTILITY BILLING

HARRISON RAY WATER CO.
 P.O. BOX 2818
 PASCO, WA 99302-2818
 PHONE (509) 545-1908

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* DUE IF PAYMENT IS NOT RECEIVED BY DUE DATE
 * DELINQUENT ACCOUNTS SUBJECT TO PENALTIES
 * SERVICE CHARGES AND DISCONNECTION

RETURN SERVICE
 REQUESTED
 194
 3712 \$ 008.24 JUL 30 08/10/07
 1668 MAILED FROM PASCO, WA 99301

UTILITY BILLING

ACCOUNT NUMBER	[REDACTED]	
SERVICE FROM:	SERVICE TO:	
07/01/07	07/31/07	
PREVIOUS 337840	PRESENT 346050	USED 8210

SERVICE ADDRESS		
460 W Humorist		
PREVIOUS BAL	CURRENT AMT	TOTAL DUE
	72.47	72.47

bill is due 15 day past post mark date.

PREV BALANCE
 Water 72.47
 Returned Check Fee
 Reconnect Fee

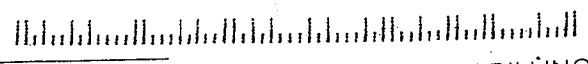
Please return this stub with payment

Walla Walla Fire #5
 460 West Humorist
 Burbank WA 99323

522.50.47.01

BAL DUE/EQUAL PAY 72.47

002



UTILITY BILLING