



## Washington Movers Conference

of the Washington Trucking Associations

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Washington Utilities & Transportation Commission  
P.O. Box 47250  
Olympia, WA 98504-7250

**Reference:** WUTC Docket TV-070466

The following are additional comments submitted by the Washington Movers Conference regarding proposed changes to **WAC 480-15** contained in Docket TV-070466.

**WAC 480-15-430** – Involuntary suspension.  
Add paragraph (1.)(h.) Failing to file an Annual Report and payment of applicable regulatory fees.

**WAC 480-15-450** – Involuntary cancellation of a permit.  
Add paragraph (1.)(h.) Failing to file an Annual Report and payment of applicable regulatory fees.

**WAC 480-15-490** - Tariff and rates, general.  
Change paragraph (4.) to read "The commission will set minimum and maximum rates carriers may charge within the tariff."

**WAC 480-15-660** – Supplemental estimates.  
Change paragraph (4.) to read "The carrier and the customer must sign the supplemental estimate prior to the additional work being performed."

**WAC 480-15-800** – Customer complaints and claims.  
Change the time limit for a customer to file a claim for loss or damage to 6-months.

**WAC 480-15-810** – Resolving customer complaints or claims.  
In paragraph 4.b., remove the brackets from around 4.and a.

**WAC 480-15-830** – Complaint and claims records retention. Concur as drafted.

**WAC 480-15-890** – Commission-referred complaints.

(1.) Change the "five business days" to "ten business days".

(2.) Change the "five business days" to "ten business days".

The following are comments submitted by the Washington Movers Conference to proposed changes to WUTC **Tariff No. 15-B** contained in Docket TV-070466.

**ITEM 40** – Storage when delivery cannot be made.  
Delete last sentence of paragraph 3.

**ITEM 45** – Disposition of unclaimed goods.  
Add to end of sentence "...carrier for legal disposition."

**ITEM 85 - Estimates.**

1. Paragraph 2.g. - change the beginning of the sentence to "A HHG descriptive inventory with cube sheet of the items ..."
2. Delete the last sentence of paragraph 3

**ITEM 90 – Carrier liability for household goods and customer valuation options.**

Change paragraph 3.d. to read "Loss or damage from insects, moths or vermin or from customer generated mold."

**ITEM 95 – Bill of lading.**

Change Section 1, paragraph (B.)(3.) to read "Loss or damage from insects, moths or vermin or from customer generated mold."

In the rest of the "CONTRACT TERMS AND CONDITIONS OF UNIFORM HOUSEHOLD GOODS BILL OF LADING", we have information overload. Most, not all, of this information is included in the WAC 480-15 and/or Your Guide to Moving in Washington State.

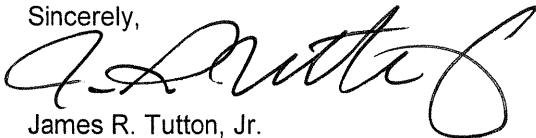
The following are comments submitted by the Washington Movers Conference to proposed changes to **YOUR GUIDE TO MOVING IN WASHINGTON STATE** contained in Docket TV-070466.

Change Loss and Damage Exceptions, item 4, Page 6 to read "Loss or damage from insects, moths or vermin or from customer generated mold."

Change the time period in Claims paragraph, page 8, from nine months to six months.

Thank you for allowing the Conference the opportunity to comment on the second draft rewrite of WAC 480-15, Tariff No. 15-B and YOUR GUIDE TO MOVING IN WASHINGTON STATE.

Sincerely,



James R. Tutton, Jr.  
Executive Director