

Nancy L. Judy State Executive Washington & Oregon 902 Wasco Street Hood River, OR 97031 Voice 541 387 9265 Fax 541 387 9753 nancy.judy@mail.sprint.com

August 30, 2005

Carole Washburn, Executive Secretary Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive SW PO Box 47250 Olympia, WA 98504-8002

RE: UT - 053030

Dear Ms. Washburn:

Enclosed please find Certification of Nancy L. Judy on Behalf of United Telephone Company of the Northwest ("United") pursuant to WAC 480-120-399(2).

In addition, per the Commission Staff request, please find enclosed a copy of the advertising United conducted, or will conduct in 2005, to meet its obligations as an ETC. The advertising is as follows:

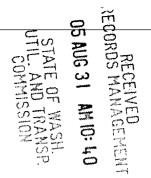
- Information currently included in all of United's telephone books.
- Brochure describing Lifeline and Linkup service to be distributed September 2005 to each city hall in United's service territory.
- Brochure describing Tribal Lifeline and Linkup service to be distributed
   September 2005 to the Deputy Director of Human Services for the Yakima Nation who will circulate to the appropriate Nation agencies.
- Ad placed in the Yakama Nation Review the week of September 19, 2005 providing information on the Tribal Lifeline and Linkup benefits.

Please do not hesitate to call if you have any questions or concerns.

Sincerely,

Nancy L. Judy

NLJ/by Enclosures



### **BEFORE THE WASHINGTON STATE**

### UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of State Certification of High	)	DOCKET NO: UT-053030
Cost Pursuant to WAC 480-120-399(2)	)	
	)	CERTIFICATION OF
	)	NANCY L. JUDY ON BEHALF
	)	OF UNITED TELEPHONE
	)	COMPANY OF THE
	)	NORTHWEST

### CERTIFICATION OF NANCY L. JUDY

- I, Nancy L. Judy, am authorized to make the certifications contained in this document. I hereby certify, in accordance with WAC 480-120-399(2), that United Telephone Company of the Northwest DBA Sprint ("Sprint") is providing telecommunications service as an eligible telecommunications carrier ("ETC") in Washington as follows:
- (a) Throughout 2004 Sprint provided the supported services required by 47 U.S.C.§214(e) and described in the commission order granting it ETC status;
- (b) Throughout 2004 Sprint advertised the availability of supported services and the charges for them as required by 47 U.S.C. § 214(e) and as described in the commission order granting it ETC status;
- (c) Funds received by Sprint from the federal high-cost universal service support fund will be used only for the provision, maintenance and upgrading of the facilities and services for which the support is intended;
- (d) The amount of all federal high cost universal service fund support received for the year 2004 (including, but not limited to, High Cost Loop Support or "HCL", Local Switching Support or "LSS", Long Term Support or "LTS", Interstate Access Support or "IAS", and Interstate Common Line Support of "ICLS" is as follows:

\$1,852,191

(e) The loop counts on which federal high-cost universal service support was based for support received for the year 2004 are as follows:

(e) The loop counts on which federal high-cost universal service support was based for support received for the year 2004 are as follows:

87,907

On behalf of United Telephone Company of the Northwest, I certify (or declare) under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct:

8/29/05 Hood River, OR (Date and Place)

Signature) Judy

Nancy L. Judy – United Telephone Company of the Northwest

CERTIFICATION OF NANCY L. JUDY ON BEHALF OF UNITED TELEPHONE COMPANY OF THE NORTHWEST

### GENERAL INFORMATION

### **Rights and Responsibilities**

Your local service provider's main obligation is to provide you with reliable services at rates approved by the Washington Utilities and Transportation Commission. Your main obligations are to pay for the services you use, to notify the company if you move, if you wish to change your service or if you have a problem.

### **Establishing Credit**

Customers who have established a good prior record of usage and payment are not usually required to pay a deposit when requesting local telephone services. In the case of a customer who has not had a telephone before, satisfactory credit may be established by meeting certain requirements. A deposit may be required if satisfactory credit information cannot be provided. If unable to pay a required deposit, he or she will be allowed to furnish a satisfactory guarantor who will agree to be responsible for any service bills left unpaid by the customer - instead of making a deposit.

### **Deposits**

When a deposit is required, the amount will not exceed an average of two months' estimated local service charges. A deposit may be increased when warranted, based on the customer's usage. Interest on deposits begin from the date of deposit(s) and accrues until the date of the refund(s).

### **Financial Assistance**

Depending upon your circumstances, financial help is available through the Washington Telephone Assistance Program (WTAP), which provides reduced phone bills for qualified low-income customers. The Link-Up America program also provides financial help with telephone service installation charges for qualified persons. Additional financial assistance is available for qualifying low income customers who reside on federally-recognized Indian reservations.

### **Disconnection of Services**

Payment for your telephone bill needs to be received by the due date on your billing statement. If it is not received by that due date, it is considered delinquent. Before your local service provider can disconnect your service, the company must mail you a written disconnection notice at least 8 business days prior to the disconnection. If you or a member of your family has a serious health problem and your telephone service is threatened, you may obtain a medical certificate from your doctor or other medical professional that provides your health care. A medical certificate will prevent immediate disconnection of your service and will allow you to set up a payment plan to pay any overdue bill.

### **Resolving Disputes**

Should you have an unresolved issue, you should call your local service provider and ask to escalate to the matter a supervisor or manager. If the issue is still unresolved, ask to be connected to the Consumer Affairs group. If the company is still unable to resolve the issue, you may contact the Washington Utilities and Transportation Commission, Chandler Plaza, 1300 S. Evergreen Park Drive S.W., Olympia, Washington, 98504, 1-800-562-6150 (Voice) or 1-800-416-5289 (TTY) for assistance.

INFORMATION

### How do I know if I am eligible?

If you qualify for Lifeline, you qualify for Link-Up.

### Does Link-Up have any restrictions?

It can only be used for the charges for activating new phone service or moving existing service to a new location.

### How do I apply for Link-Up?

To apply for Link-Up, you will follow the same application process and the same proof of eligibility as Lifeline.

For information regarding the Washington Telephone Assistance Program, call 1-888-700-8880.



Washington
Telephone
Assistance
Program Lifeline &
Link-Up



To apply, contact Sprint 1-800-877-1125.

### Washington Telephone Assistance Program— Lifeline & Link-Up

<u>Lifeline</u> is a government program that offers qualified people a discount on their



monthly local telephone bill. Each state has its own guidelines to qualify. Sprint's plan is known as the Washington

Telephone Assistance Program (WTAP).

### How much can I save on my phone bill?

Currently, you will pay \$8.00 per month for basic local service. You must pay applicable taxes and fees, as well as the full price of all other telephone services, such as long distance and calling features.

### How do I know if I'm eligible?

You are eligible for Lifeline if you participate in any of the following programs:

- ♦ Food Stamps
- ♦ Medicaid
- ◆ Supplemental Security Income (SSI)
- ◆ Temporary Assistance for Needy Families (TANF)
- ♦ State Family Assistance (SFA)
- ◆ General Assistance Unemployable (GAU)
- ♦ Refugee Assistance
- ♦ Medical Assistance
- ◆ Community Options Program Entry System (COPES)
- ◆ DSHS Chore Services

### Are there any restrictions?

You may purchase any service available to a non-Lifeline customer.

### How do I apply?

To apply for Lifeline, call 1-800-877-1125. You will be asked to provide proof of your eligibility by providing a copy of a document that verifies that you participate in any of the programs mentioned in this brochure, including your case number and/or your Social Security number.

### How do I continue to receive Lifeline benefits?

Eligibility is reviewed periodically. Benefits will be discontinued if proof of eligibility is not received or when you no longer meet eligibility requirements.

<u>Link-Up</u> helps households pay the residential service connection charges for telephone service. This program pays some of the cost of installing local service in your home, but Link-Up does not cover the cost of wiring inside your home.

### How much will I save by using Link-Up?

You will receive a 100% waiver of Link-Up installation charges the first time you set up new service within a year. If you set up new service twice or more within a year, you will only receive 50% off the residential service connection charges. The remaining balance of the service connection charges may be paid in three monthly installments.

(Continued on reverse side)

### Tribal Lifeline & Link-Up Washington Telephone Assistance Program -

Lifeline is a government program that offers qualified people a discount on their monthly



local telephone bill. Each Washington, it is known guidelines to qualify. In Telephone Assistance as the Washington Program (WTAP) state has its own

# How much can I save on my phone bill?

recognized Tribal reservation, you will pay \$1.00 per month. You must pay applicable taxes and telephone services, such as long distance and If you are a resident living on a federallyfees, as well as the full price of all other calling features.

## How do I know if I'm eligible?

You are eligible for Tribal Lifeline if you receive assistance from one of the following programs:

- ◆ Bureau of Indian Affairs General Assistance
- ◆ Tribally-Administered Temporary Assistance for Needy Families
- Heart Start Programs (income eligible)
- National School Lunch Program (eligible for free meals)
- Medicaid
- Food Stamps
- Supplemental Security Income
- ◆ Low-Income Home Energy Assistance Federal Public Housing Assistance
- Income At or Below 135% of the Federally-Recognized Poverty Guidelines

### Are there any restrictions?

You may purchase any service available to a non-Lifeline customer.

### How do I apply?

If you are applying for Tribal Lifeline benefits, you inside this brochure, certifying that you reside on a will be asked to fill out the application printed ederally-recognized Tribal reservation.

service. Please advise the representative that you will be applying for the Tribal Lifeline program. please call Sprint at 1-800-877-1125 to establish Once you receive your new telephone number, and mail it to the address on the bottom of the complete the application (inside this brochure) If you do not already have telephone service, application.

### How much will I save?

recognized reservation, you will receive up to a \$130 credit on residential service connection If you are a resident living on a federally-

local service in your home, but Link-Up does not service connection charges for telephone service. This program pays some of the cost of installing Link-Up helps households pay the residential cover the cost of wiring inside your home.

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If you qualify for Lifeline, you qualify for Link-

# Does Link-Up have any restrictions?

It can only be used for the charges for activating new phone service or moving existing service to a new location.

## How do I apply for Link-Up?

To apply for Link-Up, you will follow the same application process and the same proof of eligibility as Lifeline.



### Washington Assistance Telephone Program

### Lifeline & Link-Up Tribal



For information about WTAP, call 1-800-877-1125.





### Application Form - Tribal Assistance Program Only

Please read all instructions before completing. If you do not currently have telephone service, please call Sprint at 1-800-877-1125 to establish service. Please advise the representative that you will be applying for the Tribal Lifeline program. Once you receive your new telephone number, complete this application and mail it to the address at the bottom of the form.

COMPLETED BY THE APPLICANT FOR TELEPHONE ASSISTANCE				
1. PLEASE PRINT name and address of person applying for assistance:		Date/		
Last Name	First Name	Middle Initial	Social Security Number	
Street/Apartmer	nt No.		Telephone No./Contact No.	
City	City State		Zip Code	
2. PLEASE CHEC	K the programs in which yo	ou currently participate:		
Food S Low-Ir United Bureau Triball Medica Supple Curren Head S	ncome Energy Assistance Pro I Tribe Food Distribution Prog I of Indian Affairs (BIA) ly-administered Temporary A	gram Assistance for Needy Families (To State Supplemental Assistance)  (I)  Come-qualifying standard)		
	AND SIGN THE FOLLOW			
By signing below, application is true		nowledge and belief, that the in	nformation contained within this	
I certify, to the best of my knowledge, that my residence and telephone number associated with this application are located on federally-recognized tribal land.				
By signing below, by law.	, I acknowledge that providing	g fraudulent documentation in o	order to receive assistance is punishable	
	, I authorize the administering cipation in the qualifying prog		none company any information required	
	Signature		Date	



Please return this form to:

SPRINT - ACS P. O. Box 7086 London, KY 40742