

**EXHIBIT NO. \_\_\_(LFL-14)**  
**DOCKET NO. UE-051828/UE-051966**  
**WITNESS: LYNN F. LOGEN**

**BEFORE THE  
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WESTERN VILLAGE, LLC, D/B/A  
WESTERN VILLAGE ESTATES,**

**Complainant,**

**v.**

**PUGET SOUND ENERGY, INC.**

**Respondent.**

**Docket No. UE-051828**

**WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,**

**Complainant,**

**v.**

**PUGET SOUND ENERGY, INC.,**

**Respondent.**

**Docket No. UE-051966**

**THIRTEENTH EXHIBIT TO THE PREFILED DIRECT TESTIMONY OF  
LYNN F. LOGAN  
ON BEHALF OF PUGET SOUND ENERGY, INC.**

**MARCH 8, 2006**

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**Bork, Molly R**

*Closed 3/8/05*

*Upheld  
3/7/05  
Respanded 3/3/05*

**From:** Tani Thurston [tthursto@wutc.wa.gov]  
**Sent:** Wednesday, March 02, 2005 5:14 PM  
**To:** Bork, Molly R  
**Subject:** WA - UTC complaint 92775 for [REDACTED] Inc.

----- Forwarded by Tani Thurston/WUTC on 03/02/2005 05:14 PM -----  
Washington UTC Complaint 92775

**Company:** Puget Sound Energy

**Customer:** Account#

[REDACTED] Inc.

**Contact:** [REDACTED]

Auburn, WA 98001

Phone: (253) [REDACTED]

**Complaint:** 92775      **Serviced by:** Tani Thurston  
**Opened on:** 03/02/2005      **Grouped by:** Miscellaneous

**Description:**

**Re:** Electric Service

Service is out to the customer at the service address listed above due a problem between the transformer and that customer's meter. This customer has an account with PSE and pays the usage bill. All the residences in the complex has ownership with [REDACTED] who resolves issues with service outages.

PSE has repaired in the past but now says there is a leg out from the handhold to the meter. PSE told [REDACTED] to call a repairman to repair. PSE said anything from the transformer to residence is customer's responsibility not from the meter to the residence. PSE considers this a commercial multifamily complex which changes the company's responsibility to repair.

[REDACTED] is having an electrical contractor come out to repair. [REDACTED] wants to know why the company is not repairing and wants tariff cite stating the responsibility for them is different than in the past. Customer has never had to pay for the repairs in the past.

**Activity:**

*Forwarded to Kim Morris  
cable replacement*

**Bork, Molly R**

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**From:** Bork, Molly R  
**Sent:** Thursday, March 03, 2005 3:47 PM  
**To:** 'Tani Thurston'  
**Subject:** RE: WA - UTC complaint 92775 for [REDACTED] Inc.

PSE's service provider, Potelco was doing cable remediation in this area. They had to bore under a driveway and while doing that they nicked the customer-owned service. Since Potelco was responsible for the outage, they took care of it on the spot. We do not have a service order for this repair since Potelco was working on site and took care of it.

This is considered a commercial/multi-family establishment and therefore the UG cable between the meter and handhole/transformer is customer owned and maintained.

**Tariff References:**

1. Schedule 85 - Line Extensions, Sheet No. 85-f ..2. Non-Residential Secondary Voltage Services - a) Underground Service - The Customer shall be responsible for ownership and operation of all underground services and for all costs for installation, maintenance, and replacement thereof.

2. Schedule 85 - Sheet No. 85-i. 11.Point of Delivery b) ..... The Customer shall install, own, and maintain all Secondary facilities beyond the transformer or Secondary handhole, except for metering equipment provided by the Company.

This language went into effect July 1, 2002.

**Bork, Molly R**

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**From:** Tani Thurston [tthursto@wutc.wa.gov]  
**Sent:** Tuesday, March 08, 2005 4:43 PM  
**To:** Bork, Molly R  
**Subject:** WA - UTC request 92775 for [REDACTED] Inc.

----- Forwarded by Tani Thurston/WUTC on 03/08/2005 04:43 PM -----

Washington UTC Request 92775

[REDACTED] Inc.

Auburn, WA 98001

Phone: (253) [REDACTED]

Request: 92775      Serviced by: Tani Thurston  
Opened on: 03/02/2005  
Closed on: 03/08/2005

Activity:

\*\*\* 03/08/2005 04:42 PM Email: Tani Thurston >> Molly Bork

Closed complaint; company upheld.