



**Performance Results**  
**Washington**  
**November 2008 - October 2009**  
**Qwest's Performance Assurance Plans (PAPs)**

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	October 2009	16691656	7001916	2.38	0.52	6848463	1502001	4.56	-280.92	(171.78)
	September 2009	16434194	6807754	2.41	0.53	4647616	1526391	3.04	-192.58	(118.08)
	August 2009	15719534	6457666	2.43	0.54	4486051	1436436	3.12	-209.21	(128.19)
	July 2009	16708117	7231094	2.31	0.61	4907713	1616551	3.04	-238.24	(145.84)
	June 2009	18066264	7347436	2.46	0.53	5082209	1685057	3.02	-185.50	(113.78)
	May 2009	18052231	7295264	2.47	0.53	5443248	1657491	3.28	-237.74	(145.54)
	April 2009	18229608	7236716	2.52	0.54	5112010	1637532	3.12	-202.86	(124.33)
	March 2009	18291157	7354654	2.49	0.55	5389329	1790078	3.01	-191.01	(117.13)
	February 2009	16287274	6558516	2.48	0.6	5312415	1620215	3.28	-210.85	(129.19)
	January 2009	18552219	7287053	2.55	0.6	7824136	1913064	4.09	-303.61	(185.58)
	December 2008	22598863	8716131	2.59	0.68	8280174	2480659	3.34	-243.20	(148.85)
	November 2008	17998216	7091474	2.54	0.61	6201856	1788790	3.47	-243.84	(149.24)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	October 2009	40107040	40107041	100.00%	0.0002	0	0	0.00%	0.00
September 2009		41744439	41744956	100.00%	0.0035	0	0	0.00%	0.00	(0.16)
August 2009		38954038	38954038	100.00%	0	0	0	0.00%	0.00	(0.16)
July 2009		43535785	43535816	100.00%	0.0008	0	0	0.00%	0.00	(0.16)
June 2009		46627769	46628118	100.00%	0.0027	0	0	0.00%	0.00	(0.16)
May 2009		45504734	45504771	100.00%	0.0009	0	0	0.00%	0.00	(0.16)
April 2009		43091501	43110887	99.96%	0.0212	0	0	0.00%	0.00	(0.16)
March 2009		45076019	45076053	100.00%	0.0009	0	0	0.00%	0.00	(0.16)
February 2009		40404140	40404167	100.00%	0.0008	0	0	0.00%	0.00	(0.16)
January 2009		36163528	36163528	100.00%	0	0	0	0.00%	0.00	(0.16)
December 2008		43942399	43942790	100.00%	0.003	0	0	0.00%	0.00	(0.16)
November 2008		40308420	40308447	100.00%	0.0008	0	0	0.00%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		October 2009	3919306	1669218	2.35	0.51	6848463	1502001	4.56	-228.31
	September 2009	3909456	1645041	2.38	0.51	4647616	1526391	3.04	-162.59	(99.85)
	August 2009	3845606	1602868	2.4	0.51	4486051	1436436	3.12	-176.53	(108.32)
	July 2009	4029986	1764221	2.28	0.59	4907713	1616551	3.04	-197.27	(120.93)
	June 2009	4446938	1831933	2.43	0.51	5082209	1685057	3.02	-156.80	(96.33)
	May 2009	4443182	1814091	2.45	0.53	5443248	1657491	3.28	-196.32	(120.36)
	April 2009	4613526	1844777	2.5	0.53	5112010	1637532	3.12	-168.44	(103.40)
	March 2009	4645824	1889007	2.46	0.54	5389329	1790078	3.01	-160.67	(98.68)
	February 2009	4518455	1699151	2.66	0.67	5312415	1620215	3.28	-131.22	(80.78)
	January 2009	4867468	1782758	2.73	0.68	7824136	1913064	4.09	-208.64	(127.84)
	December 2008	5717413	1960229	2.92	0.81	8280174	2480659	3.34	-103.52	(63.93)
	November 2008	4956683	1769548	2.8	0.73	6201856	1788790	3.47	-137.93	(84.86)
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	October 2009	12772350	5332698	2.4	0.52	6848463	1502001	4.56	-272.05
September 2009		12524738	5162713	2.43	0.53	4647616	1526391	3.04	-183.64	(112.65)
August 2009		11873928	4854798	2.45	0.55	4486051	1436436	3.12	-199.79	(122.46)
July 2009		12678131	5466873	2.32	0.62	4907713	1616551	3.04	-228.80	(140.10)
June 2009		13619326	5515503	2.47	0.54	5082209	1685057	3.02	-176.64	(108.39)
May 2009		13609049	5481173	2.48	0.53	5443248	1657491	3.28	-228.39	(139.85)
April 2009		13616082	5391939	2.53	0.55	5112010	1637532	3.12	-194.71	(119.38)
March 2009		13645333	5465647	2.5	0.55	5389329	1790078	3.01	-181.49	(111.34)
February 2009		11768819	4859365	2.42	0.56	5312415	1620215	3.28	-219.67	(134.55)

	January 2009	13684751	5504295	2.49	0.55	7824136	1913064	4.09	-305.24	(186.57)
	December 2008	16881450	6755902	2.5	0.61	8280174	2480659	3.34	-265.48	(162.40)
	November 2008	13041533	5321926	2.45	0.53	6201856	1788790	3.47	-258.29	(158.03)
BI-2 Invoices Delivered within 10 Days All Parity by Design	October 2009	1304	1304	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1075	1076	99.91%	0.0305	0	0	0.00%	0.00	0.00
	August 2009	1134	1134	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1239	1239	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1080	1080	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1255	1255	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1311	1313	99.85%	0.039	0	0	0.00%	0.00	0.00
	March 2009	1175	1175	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1170	1172	99.83%	0.0413	0	0	0.00%	0.00	0.00
	January 2009	1368	1369	99.93%	0.027	0	0	0.00%	0.00	0.00
	December 2008	1164	1164	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1165	1166	99.91%	0.0293	0	0	0.00%	0.00	0.00
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	October 2009	2508366	2508366	100.00%	0	0	0	0.00%	0.00
September 2009		2532393	2532393	100.00%	0	0	0	0.00%	0.00	(0.06)
August 2009		2537378	2537468	100.00%	0.006	0	0	0.00%	0.00	(0.06)
July 2009		2513961	2514423	99.98%	0.0136	0	0	0.00%	0.00	(0.06)
June 2009		2559751	2559926	99.99%	0.0083	0	0	0.00%	0.00	(0.06)
May 2009		2476896	2476896	100.00%	0	0	0	0.00%	0.00	(0.06)
April 2009		2583034	2583132	100.00%	0.0062	0	0	0.00%	0.00	(0.06)
March 2009		2606552	2607164	99.98%	0.0153	0	0	0.00%	0.00	(0.06)
February 2009		2600669	2600857	99.99%	0.0085	0	0	0.00%	0.00	(0.06)
January 2009		2571088	2572137	99.96%	0.0202	0	0	0.00%	0.00	(0.06)
December 2008		2999444	3000005	99.98%	0.0137	0	0	0.00%	0.00	(0.06)
November 2008	2254302	2254436	99.99%	0.0077	0	0	0.00%	0.00	(0.06)	
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	October 2009	34324	34324	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2009	35483	35483	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2009	35638	35638	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2009	33666	33666	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2009	36137	36137	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	38389	38389	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	39183	39183	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	36675	36675	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	41543	41543	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	38244	38244	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	38160	38160	100.00%	0	0	0	0.00%	0.00	(0.16)
November 2008	42862	42862	100.00%	0	0	0	0.00%	0.00	(0.16)	
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	October 2009	7461	7494	99.56%	0.0662	107251	107724	99.56%	0.02	(0.99)
	September 2009	7913	7924	99.86%	0.0372	104414	104862	99.57%	-3.80	(3.31)
	August 2009	7428	7440	99.84%	0.0401	112548	112962	99.63%	-2.84	(2.72)
	July 2009	6971	7000	99.59%	0.0642	113787	114346	99.51%	-0.87	(1.53)
	June 2009	8095	8101	99.93%	0.0272	112452	113256	99.29%	-6.59	(5.00)
	May 2009	7585	7591	99.92%	0.0281	113677	114080	99.65%	-3.90	(3.37)
	April 2009	8790	8815	99.72%	0.0532	116277	116627	99.70%	-0.27	(1.17)
	March 2009	8903	8964	99.32%	0.0822	111236	111662	99.62%	4.42	1.69
	February 2009	9591	9599	99.92%	0.0289	123556	124008	99.64%	-4.40	(3.68)
	January 2009	7847	7862	99.81%	0.0436	99587	100019	99.57%	-3.14	(2.91)
	December 2008	8018	8035	99.79%	0.0459	104151	104607	99.56%	-2.94	(2.79)
November 2008	9882	9891	99.91%	0.0302	120957	121458	99.59%	-4.80	(3.92)	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	October 2009	34324	34324	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2009	35483	35483	100.00%	0	0	0	0.00%	0.00	(0.16)

	August 2009	35638	35638	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2009	33666	33666	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2009	36137	36137	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	38389	38389	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	39183	39183	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	36675	36675	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	41543	41543	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	38244	38244	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	38160	38160	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	42862	42862	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing	October 2009	204	204	100.00%	0	0	0	0.00%	0.00	(0.16)
- Acknowledgment All Benchmark 0.95	September 2009	157	158	99.37%	0.0793	0	0	0.00%	0.00	(0.14)
	August 2009	231	232	99.57%	0.0655	0	0	0.00%	0.00	(0.14)
	July 2009	287	288	99.65%	0.0588	0	0	0.00%	0.00	(0.15)
	June 2009	363	366	99.18%	0.0902	0	0	0.00%	0.00	(0.13)
	May 2009	234	234	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	207	208	99.52%	0.0692	0	0	0.00%	0.00	(0.14)
	March 2009	222	222	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	133	133	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	239	245	97.55%	0.1546	0	0	0.00%	0.00	(0.08)
	December 2008	204	205	99.51%	0.0697	0	0	0.00%	0.00	(0.14)
	November 2008	156	158	98.73%	0.1118	0	0	0.00%	0.00	(0.12)
BI-5B Billing Accuracy & Claims Processing	October 2009	177	180	98.33%	0.128	0	0	0.00%	0.00	(0.11)
- Resolution All Benchmark 0.95	September 2009	136	136	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2009	242	242	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2009	222	224	99.11%	0.0941	0	0	0.00%	0.00	(0.13)
	June 2009	270	278	97.12%	0.1672	0	0	0.00%	0.00	(0.07)
	May 2009	220	245	89.80%	0.3027	0	0	0.00%	0.00	0.16
	April 2009	171	197	86.80%	0.3385	0	0	0.00%	0.00	0.26
	March 2009	123	215	57.21%	0.4948	0	0	0.00%	0.00	1.19
	February 2009	137	164	83.54%	0.3709	0	0	0.00%	0.00	0.36
	January 2009	211	253	83.40%	0.3721	0	0	0.00%	0.00	0.37
	December 2008	99	103	96.12%	0.1932	0	0	0.00%	0.00	(0.04)
	November 2008	274	319	85.89%	0.3481	0	0	0.00%	0.00	0.29
CP-1A Scheduled Interval 90 Calendar	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Days or Less All Benchmark 90	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	78	1	78.00	0	0	0	0.00	0.00	(0.40)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	71	1	71.00	0	0	0	0.00	0.00	(0.63)
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
CP-1B Scheduled Interval 91 to 120	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Calendar Days All Benchmark 120	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	62	1	62.00	0	0	0	0.00	0.00	(1.45)
	June 2009	585	5	117.00	3	0	0	0.00	0.00	(0.08)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	206	3	68.67	2	0	0	0.00	0.00	(1.28)

	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	182	2	91.00	38	0	0	0.00	0.00	(0.73)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	198	2	99.00	0	0	0	0.00	0.00	(0.53)
CP-1C Scheduled Interval 121 to 150	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Calendar Days All Benchmark 150	September 2009	70	1	70.00	0	0	0	0.00	0.00	(1.60)
	August 2009	288	2	144.00	0	0	0	0.00	0.00	(0.12)
	July 2009	150	1	150.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	137	1	137.00	0	0	0	0.00	0.00	(0.26)
	November 2008	523	4	130.75	6	0	0	0.00	0.00	(0.39)
CP-2B Non-Forcasted & Late Forecasted	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Collocations All Benchmark 0.9	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
CP-2C Collocations with Intervals Longer	October 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
than 120 Days All Benchmark 0.9	September 2009	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	August 2009	3	3	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	July 2009	3	3	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	June 2009	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	May 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	February 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	December 2008	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	November 2008	6	6	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval	October 2009	78	5	15.60	13.67	0	0	0.00	0.00	1.68
All Benchmark 10	September 2009	54	6	9.00	1.1	0	0	0.00	0.00	(0.30)
	August 2009	28	3	9.33	1.15	0	0	0.00	0.00	(0.20)
	July 2009	40	5	8.00	2.83	0	0	0.00	0.00	(0.60)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	35	4	8.75	0.96	0	0	0.00	0.00	(0.38)
	April 2009	8	1	8.00	0	0	0	0.00	0.00	(0.60)
	March 2009	66	8	8.25	1.49	0	0	0.00	0.00	(0.53)
	February 2009	36	4	9.00	0.82	0	0	0.00	0.00	(0.30)
	January 2009	19	2	9.50	0.71	0	0	0.00	0.00	(0.15)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	9	1	9.00	0	0	0	0.00	0.00	(0.30)

CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	October 2009	4	5	80.00%	40.00%	0	0	0.00%	0.00	0.33
	September 2009	6	6	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	August 2009	3	3	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	July 2009	5	5	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	June 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	May 2009	4	4	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	April 2009	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	March 2009	8	8	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	February 2009	4	4	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	January 2009	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	December 2008	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	DA-1 Speed of Answer - Directory Assistance Parity by Design	October 2009	0	0	:00	0	6.85	1	:00	0.00
September 2009		0	0	:00	0	6.83	1	:12	0.00	0.00
August 2009		0	0	:00	0	7.54	1	:36	0.00	0.00
July 2009		0	0	:00	0	7.8	1	:00	0.00	0.00
June 2009		0	0	:00	0	7.6	1	:00	0.00	0.00
May 2009		0	0	:00	0	8.05	1	:00	0.00	0.00
April 2009		0	0	:00	0	7.45	1	:00	0.00	0.00
March 2009		0	0	:00	0	7.97	1	:48	0.00	0.00
February 2009		0	0	:00	0	7.68	1	:12	0.00	0.00
January 2009		0	0	:00	0	7.29	1	:36	0.00	0.00
December 2008		0	0	:00	0	8.77	1	:48	0.00	0.00
November 2008		0	0	:00	0	6.63	1	:12	0.00	0.00
DB-1A Time to Update Databases E911 Parity by Design		October 2009	0	62676	0:17	0	0	0	0:00	0.00
	September 2009	0	55391	0:14	0	0	0	0:00	0.00	0.00
	August 2009	0	56430	0:14	0	0	0	0:00	0.00	0.00
	July 2009	0	61477	0:12	0	0	0	0:00	0.00	0.00
	June 2009	0	66296	0:12	0	0	0	0:00	0.00	0.00
	May 2009	402.078472	56923	0:10	0	0	0	0:00	0.00	0.00
	April 2009	0	62609	0:11	0	0	0	0:00	0.00	0.00
	March 2009	0	74403	0:12	0	0	0	0:00	0.00	0.00
	February 2009	0	61361	0:12	0	0	0	0:00	0.00	0.00
	January 2009	0	63705	0:14	0	0	0	0:00	0.00	0.00
	December 2008	0	76634	0:13	0	0	0	0:00	0.00	0.00
	November 2008	0	56662	0:12	0	0	0	0:00	0.00	0.00
	DB-1B Time to Update Databases LIDB Parity by Design	October 2009	4458666	4310658	:12	0	0	0	:00	0.00
September 2009		3686138	3560157	:36	0	0	0	:00	0.00	0.00
August 2009		3609243	3495263	:12	0	0	0	:00	0.00	0.00
July 2009		3880200	3753843	:12	0	0	0	:00	0.00	0.00
June 2009		4321165	4136923	:36	0	0	0	:00	0.00	0.00
May 2009		3434453	3276896	:00	0	0	0	:00	0.00	0.00
April 2009		3578693	3420617	:00	0	0	0	:00	0.00	0.00
March 2009		3485099	3353703	:36	0	0	0	:00	0.00	0.00
February 2009		3675807	3538800	:36	0	0	0	:00	0.00	0.00
January 2009		3672222	3529474	:36	0	0	0	:00	0.00	0.00
December 2008		3393278	3281539	:12	0	0	0	:00	0.00	0.00
November 2008		3522826	3396908	:36	0	0	0	:00	0.00	0.00
DB-1C-1 Time to Update Databases Directory Listing Parity by Design		October 2009	51440.9	206006	:00	0.43	0	0	:00	0.00
	September 2009	57263.35	219406	:24	0.44	0	0	:00	0.00	0.00
	August 2009	52673.15	221424	:36	0.43	0	0	:00	0.00	0.00
	July 2009	76465.52	260153	:36	0.46	0	0	:00	0.00	0.00
	June 2009	65053.84	261917	:00	0.43	0	0	:00	0.00	0.00

	May 2009	53996.03	218946	:00	0.43	0	0	:00	0.00	0.00
	April 2009	71554.91	239674	:00	0.46	0	0	:00	0.00	0.00
	March 2009	84382.69	248370	:36	0.47	0	0	:00	0.00	0.00
	February 2009	69354.47	223621	:24	0.46	0	0	:00	0.00	0.00
	January 2009	67174.21	220569	:00	0.46	0	0	:00	0.00	0.00
	December 2008	72181.77	244116	:00	0.46	0	0	:00	0.00	0.00
	November 2008	61559.19	205450	:00	0.46	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates	October 2009	157115	159717	98.37%	0.1266	0	0	0.00%	0.00	0.00
Directory Listing Parity by Design	September 2009	167400	170003	98.47%	0.1228	0	0	0.00%	0.00	0.00
	August 2009	167237	169656	98.57%	0.1186	0	0	0.00%	0.00	0.00
	July 2009	199647	201891	98.89%	0.1048	0	0	0.00%	0.00	0.00
	June 2009	205066	207783	98.69%	0.1136	0	0	0.00%	0.00	0.00
	May 2009	169324	171557	98.70%	0.1133	0	0	0.00%	0.00	0.00
	April 2009	185997	188541	98.65%	0.1154	0	0	0.00%	0.00	0.00
	March 2009	194791	197518	98.62%	0.1167	0	0	0.00%	0.00	0.00
	February 2009	172744	175180	98.61%	0.1171	0	0	0.00%	0.00	0.00
	January 2009	173899	176525	98.51%	0.1211	0	0	0.00%	0.00	0.00
	December 2008	197879	200195	98.84%	0.1069	0	0	0.00%	0.00	0.00
	November 2008	149816	152057	98.53%	0.1205	0	0	0.00%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All	October 2009	29494	29580	99.71%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	September 2009	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	28743	29280	98.17%	0	0	0	0.00%	0.00	0.00
	May 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	29755	29760	99.98%	0	0	0	0.00%	0.00	0.00
	February 2009	27120	27120	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	30303	30360	99.81%	0	0	0	0.00%	0.00	0.00
	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA	October 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	September 2009	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	29760	29760	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	27120	27120	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
GA-3 Gateway Availability - EB-TA	October 2009	43140	43140	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	September 2009	41626	41760	99.68%	0	0	0	0.00%	0.00	0.00
	August 2009	42705	42840	99.68%	0	0	0	0.00%	0.00	0.00
	July 2009	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	41618	41760	99.66%	0	0	0	0.00%	0.00	0.00
	May 2009	42767	42840	99.83%	0	0	0	0.00%	0.00	0.00
	April 2009	41760	41760	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	42874	42900	99.94%	0	0	0	0.00%	0.00	0.00
	February 2009	38760	38880	99.69%	0	0	0	0.00%	0.00	0.00
	January 2009	43085	43140	99.87%	0	0	0	0.00%	0.00	0.00

	December 2008	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	41400	41400	100.00%	0	0	0	0.00%	0.00	0.00
GA-4 System Availability - EXACT	October 2009	22500	22500	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	September 2009	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	20160	20160	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	22500	22500	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	20700	20700	100.00%	0	0	0	0.00%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair	October 2009	41925	41925	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	September 2009	40740	40740	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	41430	41565	99.68%	0	0	0	0.00%	0.00	0.00
	July 2009	42180	42180	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	40740	40740	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	41565	41565	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	40740	40740	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	41267	41820	98.68%	0	0	0	0.00%	0.00	0.00
	February 2009	37642	37860	99.42%	0	0	0	0.00%	0.00	0.00
	January 2009	41925	41925	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	42180	42180	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	40125	40125	100.00%	0	0	0	0.00%	0.00	0.00
GA-7 Timely Outage Resolution following	October 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
Software Releases GA-7 XML Reporting	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.95	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8	October 2009	29494	29580	99.71%	0	0	0	0.00%	0.00	0.00
XML Reporting Benchmark 0.9925	September 2009	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	28800	29280	98.36%	0	0	0	0.00%	0.00	0.00
	May 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	29755	29760	99.98%	0	0	0	0.00%	0.00	0.00
	February 2009	26973	27120	99.46%	0	0	0	0.00%	0.00	0.00
	January 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	30303	30360	99.81%	0	0	0	0.00%	0.00	0.00
	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	October 2009	1	2	50.00%	0.5	12	25	48.00%	0.05	(1.39)
Trouble Reports Basic Rate ISDN Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2009	1	1	100.00%	0	25	45	55.56%	0.88	(1.10)
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	13	37	35.14%	1.34	(0.80)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	October 2009	5	16	31.25%	0.4635	863	2504	34.46%	-0.27	(1.16)
Trouble Reports Business Parity	September 2009	3	10	30.00%	0.4583	757	2116	35.78%	-0.38	(1.23)
	August 2009	6	9	66.67%	0.4714	869	2484	34.98%	1.99	(0.02)
	July 2009	4	11	36.36%	0.481	782	2282	34.27%	0.15	(1.08)
	June 2009	1	6	16.67%	0.3727	853	2472	34.51%	-0.92	(1.56)
	May 2009	3	12	25.00%	0.433	811	2303	35.21%	-0.74	(1.45)
	April 2009	4	8	50.00%	0.5	732	2250	32.53%	1.05	(0.58)
	March 2009	1	5	20.00%	0.4	800	2460	32.52%	-0.60	(1.36)
	February 2009	3	9	33.33%	0.4714	714	2138	33.40%	0.00	(1.00)
	January 2009	6	20	30.00%	0.4583	1139	3442	33.09%	-0.29	(1.18)
	December 2008	3	6	50.00%	0.5	857	2376	36.07%	0.71	(0.81)
	November 2008	2	15	13.33%	0.3399	1019	2963	34.39%	-1.71	(2.04)
MR-10 Customer and Non-Qwest Related	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports Centrex Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	33	87	37.93%	-0.78	(1.47)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	29	87	33.33%	-0.70	(1.43)
MR-10 Customer and Non-Qwest Related	October 2009	3	5	60.00%	0.4899	12	38	31.58%	1.29	(0.53)
Trouble Reports Centrex 21 Parity	September 2009	2	4	50.00%	0.5	8	30	26.67%	0.99	(0.74)
	August 2009	1	3	33.33%	0.4714	10	40	25.00%	0.32	(1.15)
	July 2009	3	4	75.00%	0.433	14	30	46.67%	1.07	(0.68)
	June 2009	0	2	0.00%	0	4	37	10.81%	-0.48	(1.29)
	May 2009	1	2	50.00%	0.5	9	36	25.00%	0.79	(0.94)
	April 2009	2	3	66.67%	0.4714	6	31	19.35%	1.98	(0.32)
	March 2009	1	4	25.00%	0.433	12	29	41.38%	-0.62	(1.38)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	2	8	25.00%	0.433	20	69	28.99%	-0.24	(1.14)
	December 2008	0	2	0.00%	0	23	56	41.07%	-1.16	(1.71)
	November 2008	0	1	0.00%	0	28	77	36.36%	-0.75	(1.46)
MR-10 Customer and Non-Qwest Related	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports DS0 Parity	September 2009	1	1	100.00%	0	47	215	21.86%	1.89	(0.54)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	81	259	31.27%	-0.67	(1.41)
	June 2009	2	3	66.67%	0.4714	67	209	32.06%	1.28	(0.59)
	May 2009	0	1	0.00%	0	62	218	28.44%	-0.63	(1.38)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	3	66.67%	0.4714	59	216	27.31%	1.52	(0.46)



	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	October 2009	0	2	0.00%	0	57	214	26.64%	-0.85	(1.52)
Trouble Reports DS1 Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	57	261	21.84%	1.89	(0.53)
	July 2009	2	2	100.00%	0	74	269	27.51%	2.29	(0.14)
	June 2009	1	1	100.00%	0	60	235	25.53%	1.70	(0.61)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	55	227	24.23%	2.49	(0.06)
	February 2009	0	2	0.00%	0	49	218	22.48%	-0.76	(1.46)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	2	2	100.00%	0	75	255	29.41%	2.18	(0.18)
	November 2008	0	3	0.00%	0	39	211	18.48%	-0.82	(1.50)
MR-10 Customer and Non-Qwest Related	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports E911 Parity	September 2009	1	1	100.00%	0	100	105	95.24%	0.22	(2.02)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	2	0.00%	0	127	135	94.07%	-5.59	(4.40)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	129	132	97.73%	-6.53	(4.97)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports ISDN Primary Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	41	104	39.42%	-0.80	(1.49)
	February 2009	0	1	0.00%	0	36	107	33.64%	-0.71	(1.43)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	62	136	45.59%	1.09	(0.94)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	October 2009	9	13	69.23%	0.4615	6	9	66.67%	0.13	(1.20)
Trouble Reports LIS Trunk Parity	September 2009	7	8	87.50%	0.3307	2	3	66.67%	0.65	(0.99)
	August 2009	6	6	100.00%	0	2	2	100.00%	0.00	0.00
	July 2009	7	8	87.50%	0.3307	0	1	0.00%	0.00	(0.54)
	June 2009	9	12	75.00%	0.433	4	9	44.44%	1.39	(0.41)
	May 2009	1	1	100.00%	0	1	2	50.00%	0.82	(1.26)
	April 2009	4	4	100.00%	0	7	7	100.00%	0.00	0.00
	March 2009	2	4	50.00%	0.5	2	2	100.00%	0.00	0.00
	February 2009	7	9	77.78%	0.4157	2	2	100.00%	0.00	0.00
	January 2009	1	1	100.00%	0	2	3	66.67%	0.61	(1.41)
	December 2008	1	3	33.33%	0.4714	3	6	50.00%	-0.47	(1.29)
	November 2008	15	18	83.33%	0.3727	2	2	100.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Trouble Reports PBX Parity	September 2009	0	2	0.00%	0	17	38	44.74%	-1.24	(1.75)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	16	38	42.11%	1.16	(0.90)
	June 2009	2	5	40.00%	0.4899	15	38	39.47%	0.02	(1.26)
	May 2009	1	1	100.00%	0	9	31	29.03%	1.54	(0.70)
	April 2009	0	1	0.00%	0	21	59	35.59%	-0.74	(1.45)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	18	58	31.03%	1.48	(0.72)
	January 2009	2	3	66.67%	0.4714	24	55	43.64%	0.78	(0.88)
	December 2008	1	3	33.33%	0.4714	18	41	43.90%	-0.36	(1.22)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-10 Customer and Non-Qwest Related	October 2009	1	2	50.00%	0.5	6067	15619	38.84%	0.32
Trouble Reports Residence Parity	September 2009	3	3	100.00%	0	5326	13670	38.96%	2.17	(0.05)
	August 2009	5	12	41.67%	0.493	6070	15894	38.19%	0.25	(1.02)
	July 2009	7	16	43.75%	0.4961	6431	15923	40.39%	0.27	(0.98)
	June 2009	3	7	42.86%	0.4949	6682	16692	40.03%	0.15	(1.12)
	May 2009	4	5	80.00%	0.4	5622	14571	38.58%	1.90	(0.13)
	April 2009	2	5	40.00%	0.4899	5342	14318	37.31%	0.12	(1.18)
	March 2009	5	6	83.33%	0.3727	5391	14250	37.83%	2.30	0.13
	February 2009	4	13	30.77%	0.4615	4419	12388	35.67%	-0.37	(1.22)
	January 2009	8	12	66.67%	0.4714	7481	22823	32.78%	2.50	0.29
	December 2008	6	16	37.50%	0.4841	5778	16489	35.04%	0.21	(1.02)
	November 2008	3	11	27.27%	0.4454	6825	18164	37.57%	-0.71	(1.43)
	MR-10 Customer and Non-Qwest Related	October 2009	2	3	66.67%	0.4714	4	7	57.14%	0.28
Trouble Reports UDIT Above DS1 Level Parity	September 2009	0	2	0.00%	0	5	9	55.56%	-1.43	(1.87)
	August 2009	0	2	0.00%	0	1	6	16.67%	-0.55	(1.33)
	July 2009	1	3	33.33%	0.4714	2	7	28.57%	0.15	(1.33)
	June 2009	1	3	33.33%	0.4714	3	6	50.00%	-0.47	(1.29)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	2	50.00%	0.5	4	10	40.00%	0.26	(1.29)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	3	9	33.33%	1.34	(0.85)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	3	33.33%	0.4714	4	4	100.00%	0.00	0.00
	November 2008	2	2	100.00%	0	1	3	33.33%	1.55	(0.68)
	MR-10 Customer and Non-Qwest Related	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Trouble Reports UDIT DS1 Parity	September 2009	1	1	100.00%	0	50	228	21.93%	1.88	(0.54)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	3	66.67%	0.4714	49	218	22.48%	1.82	(0.33)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	39	211	18.48%	-0.48	(1.29)
	MR-10 Customer and Non-Qwest Related	October 2009	68	133	51.13%	0.4999	12	25	48.00%	0.29
Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	September 2009	76	140	54.29%	0.4982	4	20	20.00%	3.59	0.63
	August 2009	84	150	56.00%	0.4964	7	48	14.58%	7.08	2.07
	July 2009	90	169	53.25%	0.4989	25	45	55.56%	-0.28	(1.17)
	June 2009	107	150	71.33%	0.4522	14	36	38.89%	3.59	1.07
	May 2009	62	119	52.10%	0.4996	13	37	35.14%	1.89	(0.01)

	April 2009	90	141	63.83%	0.4805	9	26	34.62%	2.88	0.55
	March 2009	82	140	58.57%	0.4926	11	25	44.00%	1.35	(0.31)
	February 2009	62	105	59.05%	0.4917	16	36	44.44%	1.52	(1.19)
	January 2009	67	129	51.94%	0.4996	9	45	20.00%	4.61	1.21
	December 2008	80	123	65.04%	0.4768	11	26	42.31%	2.13	0.17
	November 2008	82	134	61.19%	0.4873	7	19	36.84%	2.06	0.07
MR-10 Customer and Non-Qwest Related	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	September 2009	0	1	0.00%	0	50	228	21.93%	-0.53	(1.32)
Non-Loaded Parity	August 2009	1	1	100.00%	0	57	261	21.84%	1.89	(0.53)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	55	227	24.23%	1.76	(0.58)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	October 2009	17	25	68.00%	0.4665	12	25	48.00%	1.42	(0.30)
Trouble Reports Unbundled Loop - ADSL	September 2009	6	10	60.00%	0.4899	4	20	20.00%	2.58	0.07
Qualified Parity	August 2009	8	15	53.33%	0.4989	7	48	14.58%	3.71	0.59
	July 2009	14	19	73.68%	0.4403	25	45	55.56%	1.33	(0.34)
	June 2009	2	5	40.00%	0.4899	14	36	38.89%	0.05	(1.25)
	May 2009	4	5	80.00%	0.4	13	37	35.14%	1.97	(0.13)
	April 2009	5	8	62.50%	0.4841	9	26	34.62%	1.45	(0.40)
	March 2009	8	12	66.67%	0.4714	11	25	44.00%	1.30	(0.43)
	February 2009	5	5	100.00%	0	16	36	44.44%	2.34	0.17
	January 2009	6	14	42.86%	0.4949	9	45	20.00%	1.87	(0.18)
	December 2008	7	9	77.78%	0.4157	11	26	42.31%	1.86	(0.11)
	November 2008	9	12	75.00%	0.433	7	19	36.84%	2.15	0.04
MR-10 Customer and Non-Qwest Related	October 2009	45	193	23.32%	0.4228	57	214	26.64%	-0.76	(1.46)
Trouble Reports Unbundled Loop - DS1	September 2009	35	146	23.97%	0.4269	50	228	21.93%	0.47	(0.79)
Capable Parity	August 2009	36	147	24.49%	0.43	57	261	21.84%	0.62	(0.70)
	July 2009	39	158	24.68%	0.4312	74	269	27.51%	-0.63	(1.38)
	June 2009	33	156	21.15%	0.4084	60	235	25.53%	-0.97	(1.59)
	May 2009	34	133	25.56%	0.4362	52	241	21.58%	0.90	(0.54)
	April 2009	30	129	23.26%	0.4225	76	225	33.78%	-2.01	(2.22)
	March 2009	36	142	25.35%	0.435	55	227	24.23%	0.24	(0.92)
	February 2009	36	144	25.00%	0.433	49	218	22.48%	0.56	(0.74)
	January 2009	34	193	17.62%	0.381	62	324	19.14%	-0.42	(1.26)
	December 2008	45	156	28.85%	0.453	75	255	29.41%	-0.12	(1.07)
	November 2008	38	148	25.68%	0.4368	39	211	18.48%	1.73	(0.09)
MR-10 Customer and Non-Qwest Related	October 2009	2	8	25.00%	0.433	57	214	26.64%	-0.10	(1.06)
Trouble Reports Unbundled Loop - XDSL	September 2009	2	4	50.00%	0.5	50	228	21.93%	1.35	(0.53)
Parity	August 2009	6	9	66.67%	0.4714	57	261	21.84%	3.20	0.52
	July 2009	3	9	33.33%	0.4714	74	269	27.51%	0.38	(0.96)
	June 2009	2	5	40.00%	0.4899	60	235	25.53%	0.73	(0.82)
	May 2009	4	10	40.00%	0.4899	52	241	21.58%	1.39	(0.40)
	April 2009	1	4	25.00%	0.433	76	225	33.78%	-0.37	(1.22)
	March 2009	4	7	57.14%	0.4949	55	227	24.23%	2.00	(0.10)
	February 2009	3	8	37.50%	0.4841	49	218	22.48%	1.00	(0.63)
	January 2009	2	6	33.33%	0.4714	62	324	19.14%	0.88	(0.73)
	December 2008	4	9	44.44%	0.4969	75	255	29.41%	0.97	(0.62)

	November 2008	5	7	71.43%	0.4518	39	211	18.48%	3.55	0.60
MR-10 Customer and Non-Qwest Related	October 2009	196	403	48.64%	0.4998	6931	18124	38.24%	4.25	1.52
Trouble Reports Unbundled Loop Analog Parity	September 2009	180	347	51.87%	0.4996	6084	15787	38.54%	5.05	1.99
	August 2009	177	371	47.71%	0.4995	6939	18378	37.76%	3.91	1.32
	July 2009	172	375	45.87%	0.4983	7213	18205	39.62%	2.45	0.45
	June 2009	199	418	47.61%	0.4994	7535	19164	39.32%	3.43	1.04
	May 2009	225	413	54.48%	0.498	6433	16874	38.12%	6.76	3.01
	April 2009	168	345	48.70%	0.4998	6074	16568	36.66%	4.59	1.71
	March 2009	202	368	54.89%	0.4976	6191	16710	37.05%	7.01	3.14
	February 2009	144	275	52.36%	0.4994	5133	14526	35.34%	5.85	2.43
	January 2009	250	495	50.51%	0.5	8620	26265	32.82%	8.30	3.83
	December 2008	138	282	48.94%	0.4999	6635	18865	35.17%	4.81	1.82
	November 2008	191	369	51.76%	0.4997	7844	21127	37.13%	5.77	2.41
	MR-10 Customer and Non-Qwest Related	October 2009	5	10	50.00%	0.5	12	25	48.00%	0.11
Trouble Reports Unbundled Loop ISDN Capable Parity	September 2009	4	9	44.44%	0.4969	4	20	20.00%	1.52	(0.44)
	August 2009	3	8	37.50%	0.4841	7	48	14.58%	1.70	(0.35)
	July 2009	3	10	30.00%	0.4583	25	45	55.56%	-1.47	(1.89)
	June 2009	4	6	66.67%	0.4714	14	36	38.89%	1.29	(0.50)
	May 2009	4	7	57.14%	0.4949	13	37	35.14%	1.12	(0.59)
	April 2009	8	13	61.54%	0.4865	9	26	34.62%	1.67	(0.24)
	March 2009	1	3	33.33%	0.4714	11	25	44.00%	-0.35	(1.21)
	February 2009	2	4	50.00%	0.5	16	36	44.44%	0.21	(1.18)
	January 2009	5	10	50.00%	0.5	9	45	20.00%	2.15	(0.07)
	December 2008	5	9	55.56%	0.4969	11	26	42.31%	0.69	(0.82)
	November 2008	4	15	26.67%	0.4422	7	19	36.84%	-0.61	(1.37)
	MR-10 Customer and Non-Qwest Related	October 2009	31	81	38.27%	0.486	6930	18123	38.24%	0.01
Trouble Reports UNE - P (POTS) Parity	September 2009	28	82	34.15%	0.4742	6083	15786	38.53%	-0.81	(1.50)
	August 2009	33	73	45.21%	0.4977	6939	18378	37.76%	1.31	(0.28)
	July 2009	17	54	31.48%	0.4644	7213	18205	39.62%	-1.22	(1.74)
	June 2009	30	73	41.10%	0.492	7535	19164	39.32%	0.31	(0.88)
	May 2009	31	61	50.82%	0.4999	6433	16874	38.12%	2.04	0.15
	April 2009	26	70	37.14%	0.4832	6074	16568	36.66%	0.08	(1.02)
	March 2009	25	59	42.37%	0.4941	6191	16710	37.05%	0.85	(0.57)
	February 2009	19	49	38.78%	0.4872	5133	14526	35.34%	0.50	(0.78)
	January 2009	33	96	34.38%	0.475	8620	26265	32.82%	0.32	(0.86)
	December 2008	24	67	35.82%	0.4795	6635	18865	35.17%	0.11	(1.00)
	November 2008	31	90	34.44%	0.4752	7844	21127	37.13%	-0.53	(1.32)
	MR-10 Customer and Non-Qwest Related	October 2009	1	2	50.00%	0.5	12	38	31.58%	0.55
Trouble Reports UNE P (Centrex 21) Parity	September 2009	2	3	66.67%	0.4714	8	30	26.67%	1.49	(0.51)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	1	0.00%	0	9	36	25.00%	-0.57	(1.35)
	April 2009	0	1	0.00%	0	6	31	19.35%	-0.48	(1.29)
	March 2009	0	1	0.00%	0	12	29	41.38%	-0.83	(1.50)
	February 2009	0	1	0.00%	0	12	42	28.57%	-0.63	(1.38)
	January 2009	0	2	0.00%	0	20	69	28.99%	-0.89	(1.54)
	December 2008	1	2	50.00%	0.5	23	56	41.07%	0.25	(1.25)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-10 Customer and Non-Qwest Related	October 2009	1	4	25.00%	0.433	25	75	33.33%	-0.34
Trouble Reports UNE P (Centrex) Parity	September 2009	0	1	0.00%	0	15	71	21.13%	-0.51	(1.31)
	August 2009	3	5	60.00%	0.4899	33	87	37.93%	0.99	(0.68)
	July 2009	2	6	33.33%	0.4714	16	57	28.07%	0.27	(1.09)

	June 2009	1	5	20.00%	0.4	29	100	29.00%	-0.43	(1.26)
	May 2009	0	1	0.00%	0	20	73	27.40%	-0.61	(1.37)
	April 2009	1	2	50.00%	0.5	30	100	30.00%	0.61	(1.03)
	March 2009	4	7	57.14%	0.4949	28	97	28.87%	1.59	(0.31)
	February 2009	0	5	0.00%	0	29	81	35.80%	-1.62	(1.99)
	January 2009	5	11	45.45%	0.4979	25	104	24.04%	1.58	(0.29)
	December 2008	0	4	0.00%	0	39	85	45.88%	-1.80	(2.09)
	November 2008	2	3	66.67%	0.4714	29	87	33.33%	1.20	(0.63)
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	319	480	66.46%	-0.71	(1.43)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	1334	1339	99.63%	-0.06	(1.04)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	1085	1090	99.54%	-0.07	(1.04)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	933	1035	90.14%	-0.33	(1.20)
	December 2008	1	1	100.00%	0	781	829	94.21%	-0.25	(1.15)
	November 2008	2	2	100.00%	0	863	879	98.18%	-0.19	(1.12)
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	October 2009	8851	9739	90.88%	0.2879	272629	319445	85.34%	-15.22	(10.25)
	September 2009	8682	9565	90.77%	0.2895	276033	317512	86.94%	-10.96	(7.66)
	August 2009	9528	10779	88.39%	0.3203	331384	374927	88.39%	-0.03	(1.02)
	July 2009	10184	11824	86.13%	0.3456	340826	396771	85.90%	-0.71	(1.43)
	June 2009	10271	11994	85.63%	0.3507	332768	387909	85.79%	0.47	(0.72)
	May 2009	8265	9573	86.34%	0.3435	295858	358628	82.50%	-9.76	(6.93)
	April 2009	9513	10736	88.61%	0.3177	325546	372096	87.49%	-3.45	(3.10)
	March 2009	9196	10038	91.61%	0.2772	296725	338083	87.77%	-11.59	(8.04)
	February 2009	6765	8089	83.63%	0.37	270826	307295	88.13%	12.35	6.51
	January 2009	8404	9882	85.04%	0.3566	291092	351530	82.81%	-5.81	(4.53)
	December 2008	4345	5286	82.20%	0.3825	275042	359198	76.57%	-9.59	(6.83)
	November 2008	5495	6617	83.04%	0.3752	280940	335286	83.79%	1.63	(0.01)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	October 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	October 2009	1	2	50.00%	0.5	742	914	81.18%	1.13	(0.75)
	September 2009	3	3	100.00%	0	606	690	87.83%	-0.64	(1.39)
	August 2009	2	3	66.67%	0.4714	678	837	81.00%	0.63	(0.95)
	July 2009	6	7	85.71%	0.3499	672	779	86.26%	0.04	(1.23)
	June 2009	1	1	100.00%	0	739	828	89.25%	-0.35	(1.21)
	May 2009	5	5	100.00%	0	691	824	83.86%	-0.98	(1.59)
	April 2009	1	1	100.00%	0	724	812	89.16%	-0.35	(1.21)
	March 2009	2	2	100.00%	0	710	822	86.37%	-0.56	(1.34)
	February 2009	2	2	100.00%	0	648	719	90.13%	-0.47	(1.28)
	January 2009	2	6	33.33%	0.4714	575	1325	43.40%	0.50	(0.96)
	December 2008	2	2	100.00%	0	562	793	70.87%	-0.91	(1.55)
	November 2008	4	7	57.14%	0.4949	732	1092	67.03%	0.55	(0.88)
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	23	29	79.31%	-0.50	(1.31)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	October 2009	0	1	0.00%	0	12	13	92.31%	3.34	(0.35)
	September 2009	2	2	100.00%	0	10	11	90.91%	-0.41	(1.25)
	August 2009	1	1	100.00%	0	13	16	81.25%	-0.47	(1.28)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	14	15	93.33%	-0.26	(1.16)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	12	13	92.31%	-0.28	(1.17)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	3	4	75.00%	0.433	15	29	51.72%	-0.87	(1.53)
	December 2008	1	1	100.00%	0	7	14	50.00%	-0.97	(1.59)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	4894	5721	85.54%	-0.41	(1.25)
	June 2009	2	2	100.00%	0	5148	6017	85.56%	-0.58	(1.35)
	May 2009	1	1	100.00%	0	4739	5779	82.00%	-0.47	(1.28)
	April 2009	2	3	66.67%	0.4714	4945	5588	88.49%	1.18	(0.69)
	March 2009	4	4	100.00%	0	4820	5691	84.70%	-0.85	(1.52)
	February 2009	2	2	100.00%	0	4473	5095	87.79%	-0.53	(1.32)
	January 2009	2	8	25.00%	0.433	4098	9746	42.05%	0.98	(0.64)
	December 2008	0	3	0.00%	0	4519	6925	65.26%	2.37	0.05
	November 2008	5	9	55.56%	0.4969	4914	7442	66.03%	0.66	(0.79)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	3	3	100.00%	0	4391	5139	85.44%	-0.71	(1.43)

	August 2009	2	3	66.67%	0.4714	4907	6058	81.00%	0.63	(0.95)
	July 2009	2	2	100.00%	0	4894	5721	85.54%	-0.58	(1.35)
	June 2009	2	2	100.00%	0	5148	6017	85.56%	-0.58	(1.35)
	May 2009	2	2	100.00%	0	4739	5779	82.00%	-0.66	(1.40)
	April 2009	3	3	100.00%	0	4945	5588	88.49%	-0.62	(1.38)
	March 2009	2	2	100.00%	0	4820	5691	84.70%	-0.60	(1.37)
	February 2009	4	4	100.00%	0	4473	5095	87.79%	-0.75	(1.45)
	January 2009	1	2	50.00%	0.5	4098	9746	42.05%	-0.23	(1.14)
	December 2008	1	3	33.33%	0.4714	4519	6925	65.26%	1.16	(0.64)
	November 2008	0	3	0.00%	0	4914	7442	66.03%	2.41	0.07
MR-3A Out of Service Cleared within 24 Hours PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	3	5	60.00%	-0.75	(1.45)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	3	3	100.00%	0	12	12	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	October 2009	1	1	100.00%	0	4077	5350	76.21%	-0.56	(1.34)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	4	4	100.00%	0	4229	5221	81.00%	-0.97	(1.59)
	July 2009	6	6	100.00%	0	4222	4942	85.43%	-1.01	(1.61)
	June 2009	2	2	100.00%	0	4409	5189	84.97%	-0.59	(1.36)
	May 2009	1	1	100.00%	0	4048	4955	81.70%	-0.47	(1.29)
	April 2009	1	1	100.00%	0	4221	4776	88.38%	-0.36	(1.22)
	March 2009	1	1	100.00%	0	4110	4869	84.41%	-0.43	(1.26)
	February 2009	5	6	83.33%	0.3727	3825	4376	87.41%	0.30	(1.08)
	January 2009	0	1	0.00%	0	3523	8421	41.84%	0.85	(1.13)
	December 2008	4	7	57.14%	0.4949	3957	6132	64.53%	0.41	(0.97)
	November 2008	7	7	100.00%	0	4182	6350	65.86%	-1.90	(2.16)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	October 2009	23	30	76.67%	0.423	4819	6264	76.93%	0.03	(1.09)
	September 2009	28	28	100.00%	0	4391	5139	85.44%	-2.18	(2.32)
	August 2009	14	17	82.35%	0.3812	4907	6058	81.00%	-0.14	(1.09)
	July 2009	24	26	92.31%	0.2665	4894	5721	85.54%	-0.98	(1.59)
	June 2009	23	25	92.00%	0.2713	5148	6017	85.56%	-0.91	(1.56)
	May 2009	13	17	76.47%	0.4242	4739	5779	82.00%	0.59	(0.79)
	April 2009	19	19	100.00%	0	4945	5588	88.49%	-1.57	(1.95)
	March 2009	18	20	90.00%	0.3	4820	5691	84.70%	-0.66	(1.40)
	February 2009	11	13	84.62%	0.3608	4473	5095	87.79%	0.35	(0.98)
	January 2009	12	29	41.38%	0.4925	4098	9746	42.05%	0.07	(1.08)
	December 2008	22	28	78.57%	0.4103	4519	6925	65.26%	-1.48	(1.90)
	November 2008	20	37	54.05%	0.4984	4914	7442	66.03%	1.53	(0.18)
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	October 2009	1	1	100.00%	0	12	13	92.31%	-0.28	(1.17)
	September 2009	0	1	0.00%	0	10	11	90.91%	3.03	(0.41)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	8	10	80.00%	-0.48	(1.29)

	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	17	19	89.47%	-0.33	(1.20)
	January 2009	1	1	100.00%	0	15	29	51.72%	-0.95	(1.58)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	October 2009	1	1	100.00%	0	31	33	93.94%	-0.25	(1.15)
	September 2009	0	1	0.00%	0	26	32	81.25%	2.05	(0.51)
	August 2009	1	1	100.00%	0	23	29	79.31%	-0.50	(1.31)
	July 2009	4	4	100.00%	0	13	16	81.25%	-0.86	(1.52)
	June 2009	3	3	100.00%	0	32	36	88.89%	-0.59	(1.36)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	37	43	86.05%	-0.40	(1.24)
	March 2009	3	3	100.00%	0	31	38	81.58%	-0.79	(1.48)
	February 2009	3	3	100.00%	0	22	27	81.48%	-0.78	(1.48)
	January 2009	5	5	100.00%	0	20	41	48.78%	-2.16	(2.32)
	December 2008	1	1	100.00%	0	23	28	82.14%	-0.46	(1.28)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Business Parity	October 2009	0	1	0.00%	0	177	220	80.45%	2.02	(0.49)
	September 2009	2	2	100.00%	0	152	199	76.38%	-0.78	(1.48)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	186	213	87.32%	-0.54	(1.33)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	2	2	100.00%	0	159	191	83.25%	-0.63	(1.38)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	3	3	100.00%	0	147	292	50.34%	-1.71	(2.04)
	December 2008	1	1	100.00%	0	165	222	74.32%	-0.59	(1.36)
	November 2008	2	3	66.67%	0.4714	167	210	79.52%	0.55	(1.00)
MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	2	50.00%	0.5	0	5	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	5	6	83.33%	-0.41	(1.25)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00



MR-3B Out of Service Cleared within 24 Hours Residence Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	1289	1608	80.16%	-0.70	(1.43)
	July 2009	1	1	100.00%	0	1133	1470	77.07%	-0.55	(1.33)
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	827	1019	81.16%	-0.48	(1.29)
	January 2009	2	3	66.67%	0.4714	996	2219	44.89%	-0.76	(1.46)
	December 2008	3	3	100.00%	0	1026	1567	65.48%	-1.26	(1.76)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	October 2009	4	5	80.00%	0.4	1241	1650	75.21%	-0.25
September 2009		3	7	42.86%	0.4949	1142	1539	74.20%	1.89	(0.14)
August 2009		6	9	66.67%	0.4714	1488	1852	80.35%	1.03	(0.60)
July 2009		3	3	100.00%	0	1309	1684	77.73%	-0.93	(1.56)
June 2009		4	4	100.00%	0	1415	1767	80.08%	-1.00	(1.61)
May 2009		2	2	100.00%	0	1097	1327	82.67%	-0.65	(1.39)
April 2009		9	9	100.00%	0	1175	1436	81.82%	-1.41	(1.86)
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2009		2	2	100.00%	0	954	1185	80.51%	-0.70	(1.42)
January 2009		4	8	50.00%	0.5	1143	2511	45.52%	-0.25	(1.15)
December 2008		3	3	100.00%	0	1191	1789	66.57%	-1.23	(1.75)
November 2008		3	5	60.00%	0.4899	1267	1725	73.45%	0.68	(0.85)
MR-3C Out of Service Cleared within 24 Hours Business Parity		October 2009	1	1	100.00%	0	68	71	95.77%	-0.21
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	94	95	98.95%	-0.10	(1.06)
	May 2009	1	1	100.00%	0	63	64	98.44%	-0.13	(1.08)
	April 2009	1	1	100.00%	0	70	73	95.89%	-0.21	(1.13)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	2	100.00%	0	64	69	92.75%	-0.39	(1.24)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	86	91	94.51%	-0.24	(1.15)
	MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	October 2009	2	2	100.00%	0	275	296	92.91%	-0.39
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		1	1	100.00%	0	466	480	97.08%	-0.17	(1.11)
March 2009		2	2	100.00%	0	465	490	94.90%	-0.33	(1.20)
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2009		1	1	100.00%	0	468	645	72.56%	-0.61	(1.37)
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity		October 2009	1	1	100.00%	0	275	296	92.91%	-0.28
	September 2009	1	1	100.00%	0	348	364	95.60%	-0.21	(1.13)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	468	645	72.56%	-0.61	(1.37)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	10	10	100.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Residence Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	436	468	93.16%	-0.27	(1.16)
	June 2009	1	1	100.00%	0	453	466	97.21%	-0.17	(1.10)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	352	360	97.78%	-0.15	(1.09)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	October 2009	3	3	100.00%	0	275	296	92.91%	-0.48	(1.29)
	September 2009	3	4	75.00%	0.433	348	364	95.60%	2.00	(0.43)
	August 2009	1	1	100.00%	0	476	517	92.07%	-0.29	(1.18)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	547	561	97.50%	-0.23	(1.14)
	May 2009	2	2	100.00%	0	438	447	97.99%	-0.20	(1.12)
	April 2009	3	3	100.00%	0	466	480	97.08%	-0.30	(1.18)
	March 2009	2	2	100.00%	0	465	490	94.90%	-0.33	(1.20)
	February 2009	1	1	100.00%	0	416	429	96.97%	-0.18	(1.11)
	January 2009	4	5	80.00%	0.4	468	645	72.56%	-0.37	(1.23)
	December 2008	4	5	80.00%	0.4	416	504	82.54%	0.15	(1.18)
	November 2008	3	4	75.00%	0.433	460	526	87.45%	0.75	(0.88)
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	October 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	October 2009	51	51	100.00%	0	12	12	100.00%	0.00	0.00
	September 2009	36	36	100.00%	0	14	15	93.33%	-0.87	(1.53)
	August 2009	38	38	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	64	64	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	34	34	100.00%	0	14	15	93.33%	-0.86	(1.52)
	May 2009	39	39	100.00%	0	20	20	100.00%	0.00	0.00
	April 2009	36	37	97.30%	0.1622	14	14	100.00%	0.00	(1.36)
	March 2009	33	33	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	23	23	100.00%	0	18	18	100.00%	0.00	0.00
	January 2009	43	44	97.73%	0.149	30	30	100.00%	0.00	(1.15)
	December 2008	27	27	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	30	30	100.00%	0	11	11	100.00%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	October 2009	5	5	100.00%	0	12	12	100.00%	0.00	0.00
	September 2009	3	3	100.00%	0	14	15	93.33%	-0.42	(1.26)
	August 2009	5	5	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	4	4	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)
	May 2009	1	1	100.00%	0	20	20	100.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	4	4	100.00%	0	30	30	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	3	3	100.00%	0	11	11	100.00%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	October 2009	3	3	100.00%	0	78	78	100.00%	0.00	0.00
	September 2009	1	1	100.00%	0	103	103	100.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	5	5	100.00%	0	96	97	98.97%	-0.22	(1.14)
	June 2009	3	3	100.00%	0	98	98	100.00%	0.00	0.00
	May 2009	3	3	100.00%	0	90	92	97.83%	-0.25	(1.15)
	April 2009	1	1	100.00%	0	71	72	98.61%	-0.12	(1.07)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	2	100.00%	0	88	88	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	2	2	100.00%	0	78	79	98.73%	-0.16	(1.10)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	October 2009	133	136	97.79%	0.1469	5059	6523	77.56%	-5.60	(4.40)
	September 2009	108	109	99.08%	0.0953	4697	5459	86.04%	-3.89	(3.37)
	August 2009	127	131	96.95%	0.1721	5288	6468	81.76%	-4.46	(3.71)

	July 2009	138	140	98.57%	0.1187	5305	6145	86.33%	-4.17	(3.53)
	June 2009	139	140	99.29%	0.0842	5603	6480	86.47%	-4.39	(3.67)
	May 2009	127	129	98.45%	0.1235	5107	6153	83.00%	-4.62	(3.81)
	April 2009	107	109	98.17%	0.1342	5342	5991	89.17%	-3.00	(2.82)
	March 2009	109	110	99.09%	0.0949	5216	6107	85.41%	-4.03	(3.45)
	February 2009	89	91	97.80%	0.1466	4825	5456	88.43%	-2.77	(2.68)
	January 2009	124	156	79.49%	0.4038	4490	10292	43.63%	-8.96	(6.45)
	December 2008	69	88	78.41%	0.4115	4853	7328	66.23%	-2.40	(2.46)
	November 2008	118	128	92.19%	0.2684	5306	7893	67.22%	-5.97	(4.63)
MR-3D Out of Service Cleared within 24	October 2009	1	1	100.00%	0	12	12	100.00%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	September 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)
	August 2009	4	4	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	5	5	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	1	1	100.00%	0	14	15	93.33%	-0.26	(1.16)
	May 2009	0	1	0.00%	0	20	20	100.00%	0.00	0.01
	April 2009	3	3	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	2	2	100.00%	0	30	30	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00
MR-3E Out of Service Cleared within 24	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded Parity	September 2009	3	3	100.00%	0	1	1	100.00%	0.00	0.00
	August 2009	7	7	100.00%	0	4	4	100.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	May 2009	5	5	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	5	5	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	3	3	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	4	4	100.00%	0	1	1	100.00%	0.00	0.00
MR-3E Out of Service Cleared within 24	October 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	4	4	100.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3E Out of Service Cleared within 24	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	February 2009	2	2	100.00%	0	81	81	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3E Out of Service Cleared within 24	October 2009	14	16	87.50%	0.3307	1276	1687	75.64%	-1.10	(1.67)
Hours Unbundled Loop Analog Parity	September 2009	15	15	100.00%	0	1184	1583	74.79%	-2.24	(2.36)
	August 2009	15	16	93.75%	0.2421	1583	1959	80.81%	-1.31	(1.80)
	July 2009	14	14	100.00%	0	1392	1788	77.85%	-1.99	(2.21)
	June 2009	21	21	100.00%	0	1507	1865	80.80%	-2.22	(2.35)
	May 2009	20	20	100.00%	0	1167	1400	83.36%	-1.98	(2.21)
	April 2009	18	18	100.00%	0	1244	1513	82.22%	-1.96	(2.19)
	March 2009	17	17	100.00%	0	1140	1352	84.32%	-1.77	(2.07)
	February 2009	20	20	100.00%	0	1018	1253	81.25%	-2.13	(2.30)
	January 2009	23	25	92.00%	0.2713	1219	2610	46.70%	-4.52	(3.75)
	December 2008	11	16	68.75%	0.4635	1273	1890	67.35%	-0.12	(1.07)
	November 2008	13	14	92.86%	0.2575	1335	1800	74.17%	-1.59	(1.97)
MR-3E Out of Service Cleared within 24	October 2009	2	2	100.00%	0	1	1	100.00%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	September 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	2	2	100.00%	0	4	4	100.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00
MR-4A All Troubles Cleared within 48	October 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
Hours Basic Rate ISDN Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48	October 2009	2	2	100.00%	0	1000	1039	96.25%	-0.28	(1.17)
Hours Business Parity	September 2009	3	3	100.00%	0	799	819	97.56%	-0.27	(1.17)
	August 2009	2	3	66.67%	0.4714	911	949	96.00%	2.59	(0.28)
	July 2009	7	7	100.00%	0	872	898	97.10%	-0.46	(1.28)
	June 2009	2	2	100.00%	0	931	958	97.18%	-0.24	(1.15)
	May 2009	5	5	100.00%	0	923	954	96.75%	-0.41	(1.25)
	April 2009	1	1	100.00%	0	913	933	97.86%	-0.15	(1.09)
	March 2009	2	2	100.00%	0	933	957	97.49%	-0.23	(1.14)
	February 2009	4	4	100.00%	0	835	858	97.32%	-0.33	(1.20)
	January 2009	4	7	57.14%	0.4949	1107	1530	72.35%	0.90	(0.68)
	December 2008	2	2	100.00%	0	800	913	87.62%	-0.53	(1.32)
	November 2008	6	7	85.71%	0.3499	1150	1245	92.37%	0.66	(0.89)
MR-4A All Troubles Cleared within 48	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Hours Centrex Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	28	31	90.32%	-0.32	(1.20)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-4A All Troubles Cleared within 48	October 2009	1	1	100.00%	0	17	17	100.00%	0.00
Hours Centrex 21 Parity	September 2009	2	2	100.00%	0	12	13	92.31%	-0.38	(1.23)
	August 2009	2	2	100.00%	0	19	19	100.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	19	19	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	4	4	100.00%	0	25	30	83.33%	-0.84	(1.51)
	December 2008	1	1	100.00%	0	12	14	85.71%	-0.39	(1.24)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-4A All Troubles Cleared within 48	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Hours Line Sharing Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	6733	6863	98.11%	-0.14	(1.08)
	June 2009	2	2	100.00%	0	7116	7323	97.17%	-0.24	(1.15)
	May 2009	1	1	100.00%	0	6859	7106	96.52%	-0.19	(1.12)
	April 2009	3	3	100.00%	0	6678	6847	97.53%	-0.28	(1.17)
	March 2009	4	4	100.00%	0	6839	7041	97.13%	-0.34	(1.21)
	February 2009	2	2	100.00%	0	6199	6369	97.33%	-0.23	(1.14)
	January 2009	5	8	62.50%	0.4841	8580	12488	68.71%	0.38	(0.97)
	December 2008	3	3	100.00%	0	7284	8488	85.82%	-0.70	(1.43)
	November 2008	7	9	77.78%	0.4157	8396	9296	90.32%	1.27	(0.52)
	MR-4A All Troubles Cleared within 48	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Hours Line Splitting Parity	September 2009	4	4	100.00%	0	6157	6306	97.64%	-0.31	(1.19)
	August 2009	5	5	100.00%	0	7048	7313	96.38%	-0.43	(1.26)
	July 2009	2	2	100.00%	0	6733	6863	98.11%	-0.20	(1.12)
	June 2009	2	2	100.00%	0	7116	7323	97.17%	-0.24	(1.15)
	May 2009	3	3	100.00%	0	6859	7106	96.52%	-0.33	(1.20)
	April 2009	3	3	100.00%	0	6678	6847	97.53%	-0.28	(1.17)
	March 2009	2	2	100.00%	0	6839	7041	97.13%	-0.24	(1.15)
	February 2009	5	5	100.00%	0	6199	6369	97.33%	-0.37	(1.23)
	January 2009	4	4	100.00%	0	8580	12488	68.71%	-1.35	(1.82)
	December 2008	1	4	25.00%	0.433	7284	8488	85.82%	3.49	0.41
	November 2008	2	3	66.67%	0.4714	8396	9296	90.32%	1.39	(0.62)
	MR-4A All Troubles Cleared within 48	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Hours PBX Parity	September 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	3	3	100.00%	0	12	12	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48	October 2009	1	1	100.00%	0	6281	6594	95.25%	-0.22	(1.14)
Hours Residence Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	4	4	100.00%	0	6137	6364	96.43%	-0.38	(1.23)
	July 2009	7	7	100.00%	0	5861	5965	98.26%	-0.35	(1.21)
	June 2009	2	2	100.00%	0	6185	6365	97.17%	-0.24	(1.15)
	May 2009	1	1	100.00%	0	5936	6152	96.49%	-0.19	(1.12)
	April 2009	1	1	100.00%	0	5765	5914	97.48%	-0.16	(1.10)
	March 2009	1	1	100.00%	0	5906	6084	97.07%	-0.17	(1.11)
	February 2009	7	7	100.00%	0	5364	5511	97.33%	-0.44	(1.27)
	January 2009	0	1	0.00%	0	7473	10958	68.20%	1.46	(0.71)
	December 2008	7	7	100.00%	0	6484	7575	85.60%	-1.08	(1.66)
	November 2008	7	7	100.00%	0	7246	8051	90.00%	-0.88	(1.54)
MR-4A All Troubles Cleared within 48	October 2009	31	31	100.00%	0	7281	7633	95.39%	-1.22	(1.74)
Hours UNE - P (POTS) Parity	September 2009	32	32	100.00%	0	6157	6306	97.64%	-0.88	(1.53)
	August 2009	18	18	100.00%	0	7048	7313	96.38%	-0.82	(1.50)
	July 2009	27	27	100.00%	0	6733	6863	98.11%	-0.72	(1.44)
	June 2009	28	28	100.00%	0	7116	7323	97.17%	-0.90	(1.55)
	May 2009	19	21	90.48%	0.2935	6859	7106	96.52%	1.51	(0.41)
	April 2009	23	23	100.00%	0	6678	6847	97.53%	-0.76	(1.46)
	March 2009	25	26	96.15%	0.1923	6839	7041	97.13%	0.30	(1.05)
	February 2009	18	18	100.00%	0	6199	6369	97.33%	-0.70	(1.43)
	January 2009	26	35	74.29%	0.4371	8580	12488	68.71%	-0.71	(1.43)
	December 2008	25	28	89.29%	0.3093	7284	8488	85.82%	-0.53	(1.32)
	November 2008	37	39	94.87%	0.2206	8396	9296	90.32%	-0.96	(1.58)
MR-4A All Troubles Cleared within 48	October 2009	1	1	100.00%	0	17	17	100.00%	0.00	0.00
Hours UNE P (Centrex 21) Parity	September 2009	1	1	100.00%	0	12	13	92.31%	-0.28	(1.17)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	15	15	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	14	15	93.33%	-0.26	(1.16)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	22	22	100.00%	0.00	0.00
	January 2009	1	1	100.00%	0	25	30	83.33%	-0.44	(1.27)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48	October 2009	2	2	100.00%	0	33	34	97.06%	-0.24	(1.15)
Hours UNE P (Centrex) Parity	September 2009	1	1	100.00%	0	35	36	97.22%	-0.17	(1.10)
	August 2009	1	1	100.00%	0	28	31	90.32%	-0.32	(1.20)
	July 2009	4	4	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	3	3	100.00%	0	38	40	95.00%	-0.38	(1.23)
	May 2009	1	1	100.00%	0	27	29	93.10%	-0.27	(1.16)
	April 2009	1	1	100.00%	0	47	48	97.92%	-0.14	(1.09)
	March 2009	3	3	100.00%	0	39	42	92.86%	-0.46	(1.28)
	February 2009	4	4	100.00%	0	31	31	100.00%	0.00	0.00
	January 2009	5	5	100.00%	0	36	46	78.26%	-1.12	(1.68)
	December 2008	2	2	100.00%	0	27	30	90.00%	-0.46	(1.28)

	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Business Parity	October 2009	1	1	100.00%	0	243	256	94.92%	-0.23	(1.14)
	September 2009	2	2	100.00%	0	211	228	92.54%	-0.40	(1.24)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	235	244	96.31%	-0.28	(1.17)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	2	2	100.00%	0	209	219	95.43%	-0.31	(1.19)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	3	3	100.00%	0	241	323	74.61%	-1.01	(1.61)
	December 2008	1	1	100.00%	0	239	251	95.22%	-0.22	(1.14)
	November 2008	3	3	100.00%	0	233	241	96.68%	-0.32	(1.19)
MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	2	2	100.00%	0	3	6	50.00%	-1.22	(1.74)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	1859	1961	94.80%	-0.33	(1.20)
	July 2009	1	1	100.00%	0	1751	1844	94.96%	-0.23	(1.14)
	June 2009	1	1	100.00%	0	1784	1887	94.54%	-0.24	(1.15)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	1278	1319	96.89%	-0.18	(1.11)
	January 2009	2	3	66.67%	0.4714	2006	2929	68.49%	0.07	(1.28)
	December 2008	3	3	100.00%	0	1755	2005	87.53%	-0.65	(1.40)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	October 2009	6	6	100.00%	0	1953	2065	94.58%	-0.59	(1.36)
	September 2009	9	9	100.00%	0	1750	1880	93.09%	-0.82	(1.50)
	August 2009	12	13	92.31%	0.2665	2120	2232	94.98%	0.44	(0.98)
	July 2009	3	3	100.00%	0	1989	2098	94.80%	-0.41	(1.25)



	June 2009	4	4	100.00%	0	2019	2131	94.74%	-0.47	(1.29)
	May 2009	3	3	100.00%	0	1576	1654	95.28%	-0.38	(1.23)
	April 2009	10	10	100.00%	0	1681	1763	95.35%	-0.70	(1.42)
	March 2009	1	1	100.00%	0	1579	1649	95.76%	-0.21	(1.13)
	February 2009	2	2	100.00%	0	1467	1513	96.96%	-0.25	(1.15)
	January 2009	7	12	58.33%	0.493	2247	3252	69.10%	0.81	(0.68)
	December 2008	3	3	100.00%	0	1994	2256	88.39%	-0.63	(1.38)
	November 2008	5	6	83.33%	0.3727	2106	2250	93.60%	1.03	(0.73)
MR-4C All Troubles Cleared within 48 Hours Business Parity	October 2009	6	6	100.00%	0	222	224	99.11%	-0.23	(1.14)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	280	281	99.64%	-0.06	(1.04)
	May 2009	1	1	100.00%	0	204	205	99.51%	-0.07	(1.04)
	April 2009	1	1	100.00%	0	205	205	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	274	274	100.00%	0.00	0.00
	February 2009	2	2	100.00%	0	197	197	100.00%	0.00	0.00
	January 2009	3	3	100.00%	0	248	265	93.58%	-0.45	(1.27)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	241	242	99.59%	-0.06	(1.04)
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	October 2009	2	2	100.00%	0	938	946	99.15%	-0.13	(1.08)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	1568	1571	99.81%	-0.04	(1.03)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	1085	1090	99.54%	-0.07	(1.04)
	March 2009	2	2	100.00%	0	959	965	99.38%	-0.11	(1.07)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	933	1035	90.14%	-0.33	(1.20)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	October 2009	1	1	100.00%	0	938	946	99.15%	-0.09	(1.06)
	September 2009	1	1	100.00%	0	984	987	99.70%	-0.06	(1.03)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	959	965	99.38%	-0.08	(1.05)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	January 2009	1	1	100.00%	0	933	1035	90.14%	-0.33	(1.20)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	863	879	98.18%	-0.14	(1.08)
MR-4C All Troubles Cleared within 48 Hours PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	10	10	100.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	1077	1079	99.81%	-0.04	(1.03)
	July 2009	1	1	100.00%	0	1202	1215	98.93%	-0.10	(1.06)
	June 2009	1	1	100.00%	0	1288	1290	99.84%	-0.04	(1.02)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	880	885	99.44%	-0.08	(1.05)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	584	588	99.32%	-0.08	(1.05)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	October 2009	13	13	100.00%	0	938	946	99.15%	-0.33	(1.20)
	September 2009	10	10	100.00%	0	984	987	99.70%	-0.17	(1.11)
	August 2009	7	7	100.00%	0	1334	1339	99.63%	-0.16	(1.10)
	July 2009	5	5	100.00%	0	1421	1434	99.09%	-0.21	(1.13)
	June 2009	4	4	100.00%	0	1568	1571	99.81%	-0.09	(1.05)
	May 2009	5	5	100.00%	0	1186	1190	99.66%	-0.13	(1.08)
	April 2009	8	8	100.00%	0	1085	1090	99.54%	-0.19	(1.12)
	March 2009	4	4	100.00%	0	959	965	99.38%	-0.16	(1.10)
	February 2009	6	6	100.00%	0	781	785	99.49%	-0.17	(1.11)
	January 2009	13	13	100.00%	0	933	1035	90.14%	-1.18	(1.72)
	December 2008	9	9	100.00%	0	781	829	94.21%	-0.74	(1.45)
	November 2008	7	7	100.00%	0	863	879	98.18%	-0.36	(1.22)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	13	13	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	October 2009	1	1	100.00%	0	9	9	100.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	13	13	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	8	8	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	October 2009	65	65	100.00%	0	12	12	100.00%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded Parity	September 2009	60	60	100.00%	0	15	15	100.00%	0.00	0.00
	August 2009	59	59	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	78	78	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	42	42	100.00%	0	14	15	93.33%	-0.89	(1.54)
	May 2009	52	52	100.00%	0	20	20	100.00%	0.00	0.00
	April 2009	50	50	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	49	49	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	40	40	100.00%	0	18	18	100.00%	0.00	0.00
	January 2009	61	62	98.39%	0.126	30	30	100.00%	0.00	(1.27)
	December 2008	40	40	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	47	47	100.00%	0	11	11	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	October 2009	7	7	100.00%	0	12	12	100.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified Parity	September 2009	4	4	100.00%	0	15	15	100.00%	0.00	0.00
	August 2009	5	5	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	5	5	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)
	May 2009	1	1	100.00%	0	20	20	100.00%	0.00	0.00
	April 2009	2	2	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	3	3	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	7	7	100.00%	0	30	30	100.00%	0.00	0.00
	December 2008	2	2	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	3	3	100.00%	0	11	11	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	October 2009	6	6	100.00%	0	78	78	100.00%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	September 2009	1	1	100.00%	0	103	103	100.00%	0.00	0.00
	August 2009	2	2	100.00%	0	94	95	98.95%	-0.14	(1.09)
	July 2009	6	6	100.00%	0	96	97	98.97%	-0.24	(1.15)
	June 2009	3	3	100.00%	0	98	98	100.00%	0.00	0.00
	May 2009	4	4	100.00%	0	92	92	100.00%	0.00	0.00
	April 2009	2	2	100.00%	0	72	72	100.00%	0.00	0.00
	March 2009	2	2	100.00%	0	83	84	98.81%	-0.15	(1.09)
	February 2009	2	2	100.00%	0	88	88	100.00%	0.00	0.00
	January 2009	3	3	100.00%	0	131	131	100.00%	0.00	0.00
	December 2008	5	5	100.00%	0	79	79	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	102	102	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	October 2009	177	178	99.44%	0.0747	8084	8441	95.77%	-2.41	(2.46)
Hours Unbundled Loop Analog Parity	September 2009	145	146	99.32%	0.0825	7000	7152	97.87%	-1.19	(1.73)
	August 2009	176	176	100.00%	0	8127	8397	96.78%	-2.39	(2.45)
	July 2009	184	184	100.00%	0	7915	8053	98.29%	-1.77	(2.08)
	June 2009	192	193	99.48%	0.0718	8453	8663	97.58%	-1.70	(2.04)
	May 2009	165	165	100.00%	0	7876	8126	96.92%	-2.27	(2.38)
	April 2009	156	157	99.36%	0.0796	7607	7778	97.80%	-1.32	(1.80)

	March 2009	142	142	100.00%	0	7661	7868	97.37%	-1.94	(2.18)
	February 2009	108	108	100.00%	0	6860	7033	97.54%	-1.64	(2.00)
	January 2009	209	218	95.87%	0.1989	9376	13369	70.13%	-8.24	(6.01)
	December 2008	116	123	94.31%	0.2317	7904	9147	86.41%	-2.54	(2.54)
	November 2008	159	161	98.76%	0.1108	9128	10043	90.89%	-3.44	(3.09)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	October 2009	3	3	100.00%	0	12	12	100.00%	0.00	0.00
	September 2009	3	3	100.00%	0	15	15	100.00%	0.00	0.00
	August 2009	5	5	100.00%	0	37	37	100.00%	0.00	0.00
	July 2009	5	5	100.00%	0	16	16	100.00%	0.00	0.00
	June 2009	2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)
	May 2009	1	1	100.00%	0	20	20	100.00%	0.00	0.00
	April 2009	4	4	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	3	3	100.00%	0	30	30	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	10	10	100.00%	0	11	11	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	4	4	100.00%	0	1	1	100.00%	0.00	0.00
	August 2009	7	7	100.00%	0	4	4	100.00%	0.00	0.00
	July 2009	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	June 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	May 2009	5	5	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	9	9	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	3	3	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	5	5	100.00%	0	1	1	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	October 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	4	4	100.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	75	75	100.00%	0.00	0.00
	August 2009	1	1	100.00%	0	109	109	100.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	2	2	100.00%	0	97	97	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	77	77	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	88	88	100.00%	0.00	0.00
	February 2009	3	3	100.00%	0	81	81	100.00%	0.00	0.00
	January 2009	1	1	100.00%	0	128	131	97.71%	-0.15	(1.09)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	70	70	100.00%	0.00	0.00

MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	October 2009	29	29	100.00%	0	2088	2203	94.78%	-1.26	(1.76)
	September 2009	21	21	100.00%	0	1891	2021	93.57%	-1.20	(1.73)
	August 2009	18	18	100.00%	0	2375	2487	95.50%	-0.92	(1.56)
	July 2009	19	19	100.00%	0	2228	2342	95.13%	-0.98	(1.60)
	June 2009	26	26	100.00%	0	2250	2362	95.26%	-1.13	(1.69)
	May 2009	23	23	100.00%	0	1745	1824	95.67%	-1.01	(1.62)
	April 2009	19	20	95.00%	0.2179	1837	1922	95.58%	0.12	(1.15)
	March 2009	24	24	100.00%	0	1716	1787	96.03%	-0.99	(1.60)
	February 2009	23	23	100.00%	0	1587	1634	97.12%	-0.82	(1.50)
	January 2009	26	27	96.30%	0.1889	2384	3406	69.99%	-2.97	(2.81)
	December 2008	16	21	76.19%	0.4259	2155	2426	88.83%	1.83	(0.14)
	November 2008	17	17	100.00%	0	2237	2382	93.91%	-1.05	(1.64)
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	October 2009	2	2	100.00%	0	1	1	100.00%	0.00
September 2009		2	2	100.00%	0	1	1	100.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		2	2	100.00%	0	4	4	100.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		2	2	100.00%	0	4	4	100.00%	0.00	0.00
April 2009		1	1	100.00%	0	3	3	100.00%	0.00	0.00
March 2009		1	1	100.00%	0	5	5	100.00%	0.00	0.00
February 2009		2	2	100.00%	0	2	2	100.00%	0.00	0.00
January 2009		2	2	100.00%	0	6	6	100.00%	0.00	0.00
December 2008		3	3	100.00%	0	3	3	100.00%	0.00	0.00
November 2008		1	1	100.00%	0	1	1	100.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS0 Parity		October 2009	0	0	0.00%	0	0	0	0.00%	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	66	92	71.74%	1.58	(0.66)
	June 2009	1	1	100.00%	0	70	87	80.46%	-0.49	(1.30)
	May 2009	1	1	100.00%	0	81	108	75.00%	-0.57	(1.35)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	70	92	76.09%	-0.56	(1.34)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours DS1 Parity	October 2009	2	2	100.00%	0	66	78	84.62%	-0.60
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2009		1	1	100.00%	0	64	88	72.73%	-0.61	(1.37)
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		2	2	100.00%	0	64	102	62.75%	-1.08	(1.66)
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic		October 2009	1	1	100.00%	0	0	0	0.00%	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00

	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	October 2009	30	45	66.67%	0.4714	66	78	84.62%	2.66	0.26
Enhanced Extended Loops - DS1 Capable	September 2009	33	38	86.84%	0.338	80	103	77.67%	-1.16	(1.71)
Parity	August 2009	24	36	66.67%	0.4714	74	95	77.89%	1.38	(0.34)
	July 2009	35	45	77.78%	0.4157	73	97	75.26%	-0.32	(1.20)
	June 2009	30	41	73.17%	0.4431	74	98	75.51%	0.29	(0.95)
	May 2009	27	42	64.29%	0.4792	70	92	76.09%	1.49	(0.27)
	April 2009	22	33	66.67%	0.4714	51	72	70.83%	0.44	(0.87)
	March 2009	28	40	70.00%	0.4583	63	84	75.00%	0.60	(0.77)
	February 2009	20	29	68.97%	0.4626	64	88	72.73%	0.39	(0.90)
	January 2009	25	53	47.17%	0.4992	75	131	57.25%	1.25	(0.34)
	December 2008	34	49	69.39%	0.4609	55	79	69.62%	0.03	(1.10)
	November 2008	16	38	42.11%	0.4937	64	102	62.75%	2.25	0.21
MR-5A All Troubles Cleared within 4 Hours	October 2009	1	1	100.00%	0	1	2	50.00%	-0.82	(1.50)
LIS Trunk Parity	September 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	3	3	100.00%	0	2	3	66.67%	-0.87	(1.53)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	2	50.00%	0.5	2	3	66.67%	0.39	(1.32)
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	October 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
UDIT Above DS1 Level Parity	September 2009	2	2	100.00%	0	3	4	75.00%	-0.67	(1.41)
	August 2009	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	July 2009	2	2	100.00%	0	5	5	100.00%	0.00	0.00
	June 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT DS1 Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	64	88	72.73%	1.62	(0.65)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	64	102	62.75%	1.29	(0.81)
MR-5A All Troubles Cleared within 4 Hours	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	September 2009	1	1	100.00%	0	80	103	77.67%	-0.53	(1.32)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	October 2009	100	132	75.76%	0.4285	66	78	84.62%	1.72	(0.17)
Unbundled Loop - DS1 Capable Parity	September 2009	82	97	84.54%	0.3616	80	103	77.67%	-1.17	(1.71)
	August 2009	71	95	74.74%	0.4345	74	95	77.89%	0.52	(0.79)
	July 2009	76	103	73.79%	0.4398	73	97	75.26%	0.24	(0.95)
	June 2009	87	114	76.32%	0.4251	74	98	75.51%	-0.14	(1.08)
	May 2009	70	91	76.92%	0.4213	70	92	76.09%	-0.13	(1.08)
	April 2009	58	83	69.88%	0.4588	51	72	70.83%	0.13	(1.03)
	March 2009	67	91	73.63%	0.4407	63	84	75.00%	0.21	(0.98)
	February 2009	67	92	72.83%	0.4449	64	88	72.73%	-0.01	(1.01)
	January 2009	74	140	52.86%	0.4992	75	131	57.25%	0.73	(0.63)
	December 2008	71	102	69.61%	0.4599	55	79	69.62%	0.00	(1.10)
	November 2008	60	94	63.83%	0.4805	64	102	62.75%	-0.16	(1.10)
MR-5B All Troubles Cleared within 4 Hours	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	62	81	76.54%	-0.55	(1.33)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	50	70	71.43%	-0.63	(1.38)
MR-5B All Troubles Cleared within 4 Hours	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
E911 Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	1	1	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	October 2009	7	8	87.50%	0.3307	60	79	75.95%	-0.73	(1.44)
Enhanced Extended Loops - DS1 Capable	September 2009	10	10	100.00%	0	67	75	89.33%	-1.03	(1.62)
Parity	August 2009	10	13	76.92%	0.4213	86	109	78.90%	0.17	(1.08)

	July 2009	9	10	90.00%	0.3	76	98	77.55%	-0.90	(1.55)
	June 2009	6	7	85.71%	0.3499	62	77	80.52%	-0.33	(1.20)
	May 2009	5	11	45.45%	0.4979	71	97	73.20%	1.97	(0.07)
	April 2009	4	5	80.00%	0.4	61	77	79.22%	-0.04	(1.03)
	March 2009	6	8	75.00%	0.433	54	88	61.36%	-0.76	(1.46)
	February 2009	1	3	33.33%	0.4714	62	81	76.54%	1.73	(0.38)
	January 2009	6	10	60.00%	0.4899	66	131	50.38%	-0.59	(1.36)
	December 2008	4	9	44.44%	0.4969	76	101	75.25%	2.05	(0.06)
	November 2008	7	12	58.33%	0.493	50	70	71.43%	0.93	(0.64)
MR-5B All Troubles Cleared within 4 Hours	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
ISDN Primary Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	28	32	87.50%	-0.37	(1.23)
	February 2009	0	1	0.00%	0	28	42	66.67%	1.40	(0.76)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	October 2009	1	3	33.33%	0.4714	0	1	0.00%	0.00	0.00
LIS Trunk Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT Above DS1 Level Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	October 2009	11	16	68.75%	0.4635	60	79	75.95%	0.61	(0.81)
Unbundled Loop - DS1 Capable Parity	September 2009	10	14	71.43%	0.4518	67	75	89.33%	1.99	(0.19)
	August 2009	14	16	87.50%	0.3307	86	109	78.90%	-0.79	(1.48)
	July 2009	9	16	56.25%	0.4961	76	98	77.55%	1.89	(0.10)
	June 2009	8	9	88.89%	0.3143	62	77	80.52%	-0.60	(1.36)
	May 2009	6	8	75.00%	0.433	71	97	73.20%	-0.11	(1.07)
	April 2009	10	16	62.50%	0.4841	61	77	79.22%	1.50	(0.33)
	March 2009	8	15	53.33%	0.4989	54	88	61.36%	0.59	(0.81)



	February 2009	9	16	56.25%	0.4961	62	81	76.54%	1.75	(0.18)
	January 2009	12	19	63.16%	0.4824	66	131	50.38%	-1.04	(1.63)
	December 2008	6	9	66.67%	0.4714	76	101	75.25%	0.57	(0.87)
	November 2008	12	16	75.00%	0.433	50	70	71.43%	-0.29	(1.17)
MR-6A Mean Time to Restore Basic Rate	October 2009	0.02916667	1	0:42	0	0.446527778	4	2:41	-0.97	(1.59)
ISDN Parity	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Business	October 2009	2.09305556	2	1:07	0.455555556	0	1038	16:55	0.52	(0.32)
Parity	September 2009	1.15902778	3	9:16	0.289583333	0	819	13:56	-0.44	(1.27)
	August 2009	2.53055556	3	20:15	1.143055556	0	948	15:57	0.46	(0.51)
	July 2009	3.48333333	7	11:57	0.404166667	0	897	14:48	-0.38	(1.23)
	June 2009	0.30277778	2	3:38	0.091666667	0	956	15:10	-0.43	(1.26)
	May 2009	2.56388889	5	12:18	0.347222222	0	953	15:17	-0.34	(1.21)
	April 2009	0.11805556	1	2:50	0	0	932	12:57	-0.74	(1.45)
	March 2009	0.225	2	2:42	0.023611111	0	955	13:37	-0.81	(1.49)
	February 2009	1.44652778	4	8:41	0.351388889	0	857	17:20	-0.24	(1.14)
	January 2009	13.6388889	7	22:46	1.428472222	0	1528	14:02	0.65	(0.56)
	December 2008	0.32430556	2	3:53	0.143055556	0	911	23:33	-0.92	(1.56)
	November 2008	8.46180556	7	5:01	1.313888889	0	1245	21:19	1.07	(0.33)
MR-6A Mean Time to Restore Centrex	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0.78055556	1	18:44	0	22.81180556	29	18:53	-0.01	(1.00)
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Centrex 21	October 2009	1.93680556	1	22:29	0	8.875	17	12:32	3.18	(0.05)
Parity	September 2009	0.33472222	2	4:01	0.011805556	8.149305556	13	15:03	-0.76	(1.46)
	August 2009	0.31180556	2	3:44	0.051388889	11.75416667	19	14:51	-1.56	(1.95)
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.99652778	1	23:55	0	7.904166667	18	10:32	1.44	(0.45)
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.95138889	2	11:25	0.490972222	7.883333333	15	12:37	-0.12	(1.07)
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	2.68472222	4	16:06	0.386805556	36.77430556	30	5:25	-1.23	(1.75)
	December 2008	0.20902778	1	5:01	0	18.96111111	14	8:30	-0.72	(1.43)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Line Sharing	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00

Parity	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0.37430556	1	8:59	0	0	6856	15:49	-0.45	(1.27)
	June 2009	1.93888889	2	23:16	0.024305556	0	7316	16:17	0.37	(0.38)
	May 2009	0.19513889	1	4:41	0	0	7102	17:23	-0.72	(1.43)
	April 2009	2.18819444	3	17:30	0.438888889	0	6840	15:23	0.19	(0.63)
	March 2009	2.00138889	4	12:00	0.333333333	0	7033	16:31	-0.32	(1.19)
	February 2009	0.72430556	2	8:41	0.280555556	0	6364	17:01	-0.26	(1.16)
	January 2009	11.825	8	11:28	1.026388889	0	12486	19:18	-0.52	(1.32)
	December 2008	4.67638889	3	13:25	0.45625	0	8484	3:18	0.56	(0.54)
	November 2008	11.1541667	9	5:45	0.876388889	0	9295	23:21	0.98	(0.34)
	MR-6A Mean Time to Restore Line Splitting Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00
September 2009	2.32777778	4	13:58	0.304861111	0	6304	16:11	-0.27	(1.17)	
August 2009	3.09444444	5	14:51	0.527083333	0	7312	18:03	-0.35	(1.21)	
July 2009	0.26458333	2	3:10	0.047916667	0	6856	15:49	-1.17	(1.71)	
June 2009	1.01597222	2	12:11	0.534722222	0	7316	16:17	-0.22	(1.13)	
May 2009	1.89166667	3	15:08	0.388888889	0	7102	17:23	-0.22	(1.13)	
April 2009	0.57708333	3	4:37	0.05625	0	6840	15:23	-0.96	(1.58)	
March 2009	0.20416667	2	2:27	0.08125	0	7033	16:31	-0.70	(1.42)	
February 2009	2.94027778	5	14:07	0.388888889	0	6364	17:01	-0.14	(1.09)	
January 2009	3.24513889	4	19:28	0.322222222	0	12486	19:18	-1.12	(1.68)	
December 2008	11.9215278	4	23:32	1.835416667	0	8484	3:18	2.82	0.34	
November 2008	5.81180556	3	22:30	0.957638889	0	9295	23:21	2.05	0.09	
MR-6A Mean Time to Restore PBX Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
September 2009	0.11319444	1	2:43	0	3.830555556	7	13:08	-0.87	(1.53)	
August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
June 2009	0.16944444	3	1:21	0.015972222	3.416666667	11	7:27	-1.14	(1.70)	
May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
December 2008	0.84513889	1	20:17	0	3.480555556	4	20:53	-0.02	(1.01)	
November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
MR-6A Mean Time to Restore Residence Parity	October 2009	0.19861111	1	4:46	0	0	6589	19:36	-0.76	(1.46)
September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
August 2009	2.88611111	4	17:19	0.348611111	0	6364	18:22	-0.10	(1.06)	
July 2009	5.11944444	7	17:33	0.244444444	0	5959	15:58	0.29	(0.72)	
June 2009	1.70972222	2	20:31	0.063888889	0	6360	16:27	0.24	(0.60)	
May 2009	0.14375	1	3:27	0	0	6149	17:42	-0.82	(1.50)	
April 2009	0.22777778	1	5:28	0	0	5908	15:46	-0.51	(1.31)	
March 2009	0.15138889	1	3:38	0	0	6078	16:58	-0.45	(1.27)	
February 2009	5.66180556	7	19:25	0.591666667	0	5507	16:58	0.16	(0.47)	
January 2009	2.04722222	1	1:08	0	0	10958	20:02	0.12	(0.64)	
December 2008	6.20208333	7	21:16	0.542361111	0	7573	3:45	-0.55	(1.33)	
November 2008	3.19444444	7	10:57	0.414583333	0	8050	23:40	-1.72	(2.04)	
MR-6A Mean Time to Restore UNE - P (POTS) Parity	October 2009	24.7194444	30	19:47	0.336805556	0	7627	19:14	0.15	(0.80)
September 2009	13.6875	32	10:16	0.351388889	0	6304	16:11	-2.07	(2.26)	
August 2009	8.00972222	18	10:41	0.3875	0	7312	18:03	-1.54	(1.94)	
July 2009	17.9208333	27	15:56	0.434027778	0	6856	15:49	0.04	(0.91)	
June 2009	17.7798611	28	15:14	0.435416667	0	7316	16:17	-0.21	(1.13)	
May 2009	25.6652778	21	5:20	2.027777778	0	7102	17:23	3.08	0.44	

	April 2009	12.6513889	23	13:12	0.357638889	0	6840	15:23	-0.54	(1.33)
	March 2009	16.3520833	26	15:06	0.519444444	0	7033	16:31	-0.25	(1.15)
	February 2009	10.3131944	18	13:45	0.514583333	0	6364	17:01	-0.30	(1.19)
	January 2009	54.8041667	35	13:35	1.284722222	0	12486	19:18	-0.80	(1.48)
	December 2008	24.7055556	28	21:11	0.997222222	0	8484	3:18	-1.03	(1.63)
	November 2008	40.9229167	39	1:11	0.854166667	0	9295	23:21	0.58	(0.60)
MR-6A Mean Time to Restore UNE P	October 2009	0.14583333	1	3:30	0	8.875	17	12:32	-0.85	(1.51)
(Centrex 21) Parity	September 2009	1.04305556	1	1:02	0	8.149305556	13	15:03	0.51	(0.37)
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	1.02638889	1	0:38	0	7.130555556	15	11:25	1.26	(0.48)
	April 2009	0.81041667	1	19:27	0	10.95277778	15	17:31	0.08	(0.93)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.94513889	1	22:41	0	8.520833333	22	9:18	1.22	(0.42)
	January 2009	0.67638889	1	16:14	0	36.77430556	30	5:25	-0.64	(1.39)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore UNE P	October 2009	1.02847222	2	12:20	0.614583333	17.54236111	34	12:23	0.00	(1.00)
(Centrex) Parity	September 2009	1.15277778	1	3:40	0	19.25208333	36	12:50	1.20	(0.22)
	August 2009	0.55138889	1	13:14	0	22.81180556	29	18:53	-0.23	(1.14)
	July 2009	2.32083333	4	13:55	0.265277778	8.483333333	15	13:34	0.06	(0.97)
	June 2009	1.63125	3	13:03	0.381944444	22.60555556	40	13:34	-0.05	(1.03)
	May 2009	0.2125	1	5:06	0	21.40416667	29	17:43	-0.58	(1.35)
	April 2009	0.79583333	1	19:06	0	53.59444444	48	2:48	-0.07	(1.04)
	March 2009	1.63680556	3	13:06	0.401388889	25.14166667	41	14:43	-0.14	(1.09)
	February 2009	1.85	4	11:06	0.336111111	18.47152778	31	14:18	-0.57	(1.35)
	January 2009	3.21527778	5	15:26	0.315972222	64.35347222	46	9:35	-1.05	(1.64)
	December 2008	1.63819444	2	19:39	0.210416667	19.90486111	30	15:55	0.23	(0.72)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Business	October 2009	1.95138889	1	22:50	0	179.3506944	255	16:53	1.62	(0.03)
Parity	September 2009	1.08125	2	12:58	0.540972222	160.3840278	227	16:57	-0.31	(1.19)
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	1.23611111	2	14:50	0.457638889	152.7145833	244	15:01	-0.02	(1.01)
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	1.04444444	2	12:32	0.459722222	139.56875	218	15:22	-0.22	(1.14)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	1.2375	3	9:54	0.44375	0	323	12:35	-1.25	(1.76)
	December 2008	0.34166667	1	8:12	0	190.05	251	18:10	-0.36	(1.22)
	November 2008	2.9375	3	23:30	0.102083333	162.44375	241	16:11	0.77	(0.44)
MR-6B Mean Time to Restore Centrex 21	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.19166667	1	4:36	0	2.094444444	5	10:03	-0.58	(1.35)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	2.87083333	2	10:27	0.715972222	10.92222222	6	19:41	-0.54	(1.33)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

MR-6B Mean Time to Restore PBX Parity	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	September 2009	0.76805556	1	18:26	0	2.764583333	5	13:16	0.38	(1.15)	
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	April 2009	0.77083333	1	18:30	0	1.488888889	2	17:52	0.17	(1.39)	
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	December 2008	0.14722222	1	3:32	0	2.5875	4	15:32	-1.28	(1.78)	
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	MR-6B Mean Time to Restore Residence Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
September 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
August 2009		0.87847222	2	10:32	0.370833333	0	1960	17:52	-0.63	(1.38)	
July 2009		0.24027778	1	5:46	0	0	1841	18:52	-0.73	(1.44)	
June 2009		0.83402778	1	20:01	0	0	1886	18:01	0.11	(0.83)	
May 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
April 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
March 2009		0	0	0:00	0	0	0	0:00	0.00	0.00	
February 2009		0.17777778	1	4:16	0	0	1319	16:47	-0.61	(1.37)	
January 2009		8.04305556	3	16:21	3.672222222	0	2926	23:22	0.51	(0.48)	
December 2008		1.20972222	3	9:41	0.468055556	0	2003	1:52	-1.04	(1.63)	
November 2008		0	0	0:00	0	0	0	0:00	0.00	0.00	
October 2009		2.03263889	6	8:08	0.404861111	0	2064	19:14	-1.56	(1.95)	
September 2009		7.51319444	9	20:02	0.458333333	0	1879	20:46	-0.09	(1.05)	
MR-6B Mean Time to Restore UNE - P (POTS) Parity	August 2009	13.3743056	13	0:41	1.270138889	0	2231	17:33	1.56	(0.06)	
	July 2009	1.85763889	3	14:52	0.365972222	0	2095	18:42	-0.37	(1.22)	
	June 2009	2.56111111	4	15:22	0.359722222	0	2130	17:41	-0.26	(1.16)	
	May 2009	2.22291667	3	17:47	0.540277778	0	1652	16:59	0.08	(0.78)	
	April 2009	3.72986111	10	8:57	0.346527778	0	1761	16:51	-1.59	(1.96)	
	March 2009	0.97361111	1	23:22	0	0	1649	16:52	0.40	(0.52)	
	February 2009	0.99375	2	11:55	0.373611111	0	1513	16:38	-0.33	(1.20)	
	January 2009	27.6618056	12	7:19	2.598611111	0	3249	22:18	0.56	(0.53)	
	December 2008	2.10347222	3	16:50	0.355555556	0	2254	1:01	-0.52	(1.32)	
	November 2008	8.53333333	6	10:08	2.247916667	0	2248	19:47	1.99	0.09	
	October 2009	1.50763889	6	6:02	0.395833333	27.05625	132	4:55	0.27	(0.68)	
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
MR-6C Mean Time to Restore Business Parity	June 2009	0.06458333	1	1:33	0	35.11666667	185	4:33	-0.31	(1.19)	
	May 2009	0.04861111	1	1:10	0	19.44097222	127	3:40	-0.31	(1.19)	
	April 2009	0.18194444	1	4:22	0	22.11319444	124	4:17	0.01	(0.53)	
	March 2009	0.00208333	1	0:03	0	23.50763889	184	3:04	-0.50	(1.30)	
	February 2009	0.00138889	1	0:02	0	21.06527778	117	4:19	-0.54	(1.33)	
	January 2009	0.56944444	3	4:33	0.325694444	91.78888889	174	12:40	-0.63	(1.38)	
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	November 2008	0.08611111	1	2:04	0	29.39513889	158	4:28	-0.28	(1.17)	
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	MR-6C Mean Time to Restore Centrex 21 Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00		
July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00		

		June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		March 2009	0.13888889	1	3:20	0	0.903472222	1	21:41	0.00	0.00
		February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C	Mean Time to Restore Line Sharing	October 2009	1.27291667	2	15:16	0.202777778	176.7229167	468	9:04	0.54	(0.43)
Parity		September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		April 2009	0.49930556	1	11:59	0	164.01875	628	6:16	0.60	(0.60)
		March 2009	0.79861111	2	9:35	0.479166667	186.6340278	675	6:38	0.41	(0.55)
		February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		January 2009	0.42013889	1	10:05	0	0	835	19:18	-0.33	(1.20)
		December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C	Mean Time to Restore Line Splitting	October 2009	0.85694444	1	20:34	0	176.7229167	468	9:04	0.71	(0.36)
Parity		September 2009	0.08125	1	1:57	0	167.3340278	551	7:17	-0.57	(1.35)
		August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		January 2009	0.04305556	1	1:02	0	0	835	19:18	-0.66	(1.40)
		December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C	Mean Time to Restore PBX Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		January 2009	0.03541667	1	0:51	0	1.65	7	5:39	-1.16	(1.71)
		December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C	Mean Time to Restore Residence	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity		September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		August 2009	0.00208333	1	0:03	0	200.3041667	556	8:39	-0.76	(1.46)
		July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		June 2009	0.02083333	1	0:30	0	169.1131944	611	6:39	-0.74	(1.45)
		May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		April 2009	0.00208333	1	0:03	0	141.9055556	504	6:45	-0.67	(1.41)
		March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		February 2009	0.14652778	1	3:31	0	134.5576389	426	7:35	-0.40	(1.24)

	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	October 2009	1.42569444	11	3:07	0.234027778	176.7229167	468	9:04	-1.21	(1.73)
	September 2009	1.45069444	6	5:48	0.397222222	167.3340278	551	7:17	-0.39	(1.24)
	August 2009	0.05555556	6	0:13	0.017361111	249.6638889	732	8:11	-1.72	(2.05)
	July 2009	0.11666667	4	0:42	0.055555556	272.1034722	802	8:09	-1.21	(1.73)
	June 2009	0.1	3	0:48	0.035416667	204.2298611	796	6:09	-1.07	(1.65)
	May 2009	0.77569444	3	6:12	0.443055556	151.8861111	601	6:04	0.03	(0.85)
	April 2009	1.275	6	5:06	0.389583333	164.01875	628	6:16	-0.30	(1.18)
	March 2009	0.7875	4	4:43	0.339583333	186.6340278	675	6:38	-0.37	(1.23)
	February 2009	0.07986111	4	0:29	0.036111111	155.6229167	543	6:53	-1.31	(1.80)
	January 2009	3.37569444	9	9:00	0.633333333	0	835	19:18	-1.11	(1.68)
	December 2008	3.41111111	9	9:06	0.571527778	371.5201389	634	14:04	-0.71	(1.43)
	November 2008	2.23611111	7	7:40	0.636805556	273.9638889	690	9:32	-0.39	(1.24)
	MR-6C Mean Time to Restore UNE P (Centrex 21) Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00
September 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
August 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
July 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
June 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
May 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
April 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
March 2009		0.00138889	1	0:02	0	0.903472222	1	21:41	0.00	0.00
February 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
January 2009		0	1	0:00	0	0.251388889	4	1:30	-0.80	(1.48)
December 2008		0.71944444	1	17:16	0	1.665972222	8	5:00	1.88	(0.24)
November 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE P (Centrex) Parity		October 2009	0	0	0:00	0	0	0	0:00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.00277778	1	0:04	0	1.613888889	12	3:14	-0.50	(1.30)
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.00625	1	0:09	0	0.986805556	9	2:38	-0.78	(1.47)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.00208333	1	0:03	0	1.754861111	5	8:25	-0.65	(1.39)
	November 2008	0.00069444	1	0:01	0	2.002083333	6	8:00	-0.90	(1.55)
	MR-6D Mean Time to Restore Dark Fiber - IOF Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00
September 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
August 2009		0.09236111	1	2:13	0	0	0	0:00	0.00	0.00
July 2009		0.16319444	2	1:58	0.114583333	0	0	0:00	0.00	0.00
June 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
May 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
April 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
March 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
February 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
January 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
December 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
November 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - Loop Parity		October 2009	0	0	0:00	0	0	0	0:00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00

	August 2009	0.15	1	3:36	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0.21041667	1	5:03	0	13.35069444	73	4:23	0.14	(0.68)
	June 2009	0.04652778	1	1:07	0	11.08263889	64	4:09	-0.41	(1.25)
	May 2009	0.11041667	1	2:39	0	39.94861111	91	10:32	-0.13	(1.08)
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	October 2009	0.23472222	2	2:49	0.05277778	7.749305556	62	3:00	-0.12	(1.07)
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.07430556	1	1:47	0	10.83611111	66	3:56	-0.60	(1.37)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.14652778	2	1:46	0.01527778	19.76388889	84	5:39	-0.92	(1.56)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	October 2009	0.04583333	1	1:06	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.175	1	4:12	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.05694444	1	1:22	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	October 2009	7.25972222	45	3:52	0.154861111	7.749305556	62	3:00	2.04	(0.04)
	September 2009	4.78611111	38	3:01	0.082638889	11.84305556	89	3:12	-0.32	(1.19)
	August 2009	5.79861111	36	3:52	0.152083333	14.8625	76	4:42	-0.55	(1.33)
	July 2009	8.30347222	45	4:26	0.324305556	14.46111111	76	4:34	-0.11	(1.07)
	June 2009	6.42777778	41	3:46	0.11875	12.44513889	76	3:56	-0.21	(1.13)
	May 2009	8.30347222	42	4:45	0.25625	14.28402778	80	4:17	0.51	(0.71)
	April 2009	5.40555556	33	3:56	0.107638889	10.68472222	56	4:35	-0.58	(1.35)

	March 2009	9.59930556	40	5:46	0.3375	11.92222222	66	4:20	0.83	(0.60)
	February 2009	4.12083333	29	3:25	0.160416667	10.83611111	66	3:56	-0.67	(1.41)
	January 2009	14.8506944	53	6:43	0.284027778	24.79791667	114	5:13	1.96	0.01
	December 2008	8.13194444	49	3:59	0.152083333	12.38402778	66	4:30	-0.62	(1.38)
	November 2008	13.3270833	38	8:25	0.356944444	19.76388889	84	5:39	2.40	0.18
MR-6D Mean Time to Restore LIS Trunk Parity	October 2009	0.04027778	1	0:58	0	0.313194444	2	3:45	-0.54	(1.33)
	September 2009	0.01388889	1	0:20	0	0.140972222	1	3:23	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.07569444	3	0:36	0.032638889	0.464583333	3	3:43	-0.94	(1.57)
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.07708333	2	0:55	0.005555556	0	0	0:00	0.00	0.00
	February 2009	0.20347222	1	4:53	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.32569444	1	7:49	0	0.928472222	3	7:26	0.03	(0.98)
	November 2008	0.03194444	1	0:46	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	October 2009	0.03125	1	0:45	0	0.036805556	1	0:53	0.00	0.00
	September 2009	0.10486111	2	1:16	0.015277778	0.288194444	2	3:28	-0.53	(1.32)
	August 2009	0.20694444	2	2:29	0.005555556	0.139583333	2	1:40	0.94	(0.39)
	July 2009	0.17847222	2	2:08	0.032638889	0.249305556	5	1:12	1.15	(0.14)
	June 2009	0.01388889	1	0:20	0	0.071527778	1	1:43	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.18402778	2	2:12	0.019444444	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore UDIT DS1 Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.20486111	1	4:55	0	10.83611111	66	3:56	0.27	(0.48)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.73194444	1	17:34	0	19.76388889	84	5:39	2.01	(0.04)
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	October 2009	8.56666667	65	3:10	0.13125	0.49375	5	2:22	0.99	(0.89)
	September 2009	6.59583333	60	2:38	0.078472222	2.600694444	11	5:40	-0.92	(1.56)
	August 2009	6.12222222	59	2:29	0.060416667	3.888194444	29	3:13	-0.81	(1.49)
	July 2009	9.08263889	78	2:48	0.1	1.760416667	11	3:50	-0.54	(1.33)
	June 2009	5.3	42	3:02	0.08125	5.6125	12	11:14	-0.78	(1.48)
	May 2009	7.2	52	3:19	0.140972222	1.959722222	14	3:22	-0.03	(1.02)
	April 2009	6.72986111	50	3:14	0.159722222	0.525	7	1:48	4.63	(0.01)
	March 2009	5.00416667	49	2:27	0.097222222	1.395138889	7	4:47	-1.04	(1.63)
	February 2009	6.91527778	40	4:09	0.156944444	1.074305556	12	2:09	4.10	0.34
	January 2009	12.3277778	62	4:46	0.344444444	5.095138889	22	5:33	-0.63	(1.39)
	December 2008	5.94930556	40	3:34	0.166666667	1.043055556	9	2:47	1.44	(0.67)
	November 2008	6.38263889	47	3:16	0.119444444	1.29375	10	3:06	0.26	(0.95)



MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0.08958333	1	2:09	0	11.84305556	89	3:12	-0.38	(1.23)
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	October 2009	1.10208333	7	3:47	0.109722222	0.49375	5	2:22	1.40	(0.43)
	September 2009	0.46597222	4	2:48	0.059722222	2.600694444	11	5:40	-0.49	(1.30)
	August 2009	0.56388889	5	2:42	0.05	3.888194444	29	3:13	-0.27	(1.16)
	July 2009	0.51805556	5	2:29	0.080555556	1.760416667	11	3:50	-0.42	(1.26)
	June 2009	0.27916667	2	3:21	0.027777778	5.6125	12	11:14	-0.32	(1.20)
	May 2009	0.1625	1	3:54	0	1.959722222	14	3:22	0.15	(0.70)
	April 2009	0.36527778	2	4:23	0.070833333	0.525	7	1:48	4.21	0.46
	March 2009	0.38055556	3	3:03	0.042361111	1.395138889	7	4:47	-0.46	(1.28)
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	1.29097222	7	4:26	0.144444444	5.095138889	22	5:33	-0.52	(1.32)
	December 2008	0.15833333	2	1:54	0.033333333	1.043055556	9	2:47	-0.76	(1.46)
	November 2008	1.15138889	3	9:13	0.330555556	1.29375	10	3:06	5.53	0.25
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	October 2009	19.3722222	132	3:31	0.152083333	7.749305556	62	3:00	1.55	(0.34)
	September 2009	11.3506944	97	2:49	0.098611111	11.84305556	89	3:12	-0.95	(1.58)
	August 2009	13.35625	95	3:22	0.1	14.8625	76	4:42	-1.15	(1.70)
	July 2009	16.8743056	103	3:56	0.238194444	14.46111111	76	4:34	-0.62	(1.38)
	June 2009	15.4458333	114	3:15	0.103472222	12.44513889	76	3:56	-1.14	(1.69)
	May 2009	11.4881944	91	3:02	0.086805556	14.28402778	80	4:17	-1.72	(2.05)
	April 2009	12.4090278	83	3:35	0.125694444	10.68472222	56	4:35	-1.13	(1.69)
	March 2009	13.5611111	91	3:35	0.165972222	11.92222222	66	4:20	-0.55	(1.33)
	February 2009	13.1909722	92	3:26	0.11875	10.83611111	66	3:56	-0.87	(1.53)
	January 2009	33.1090278	140	5:41	0.233333333	24.79791667	114	5:13	0.78	(0.52)
	December 2008	18.9465278	102	4:27	0.200694444	12.38402778	66	4:30	-0.06	(1.04)
	November 2008	16.6013889	94	4:14	0.14375	19.76388889	84	5:39	-1.59	(1.97)
MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	October 2009	0.74097222	6	2:58	0.045833333	7.749305556	62	3:00	-0.04	(1.02)
	September 2009	0.09305556	1	2:14	0	11.84305556	89	3:12	-0.35	(1.21)
	August 2009	0.30972222	2	3:43	0.066666667	14.8625	76	4:42	-0.18	(1.11)
	July 2009	0.9125	6	3:39	0.144444444	14.46111111	76	4:34	-0.32	(1.20)
	June 2009	0.2625	3	2:06	0.047222222	12.44513889	76	3:56	-0.77	(1.47)
	May 2009	0.63125	4	3:47	0.120833333	14.28402778	80	4:17	-0.20	(1.12)
	April 2009	0.36041667	2	4:19	0.117361111	10.68472222	56	4:35	-0.07	(1.04)
	March 2009	0.17152778	2	2:04	0.008333333	11.92222222	66	4:20	-0.37	(1.22)
	February 2009	0.32708333	2	3:55	0.077083333	10.83611111	66	3:56	-0.01	(1.00)
	January 2009	0.53402778	3	4:16	0.141666667	24.79791667	114	5:13	-0.35	(1.21)
	December 2008	1.22777778	5	5:54	0.1125	12.38402778	66	4:30	0.68	(0.55)
	November 2008	0.37569444	1	9:01	0	19.76388889	84	5:39	0.57	(0.41)
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	October 2009	80.3555556	178	10:50	1.629861111	0	8033	18:44	-5.22	(4.18)
	September 2009	45.3972222	146	7:28	0.314583333	0	6778	15:34	-6.10	(4.71)
	August 2009	61.9034722	176	8:26	0.284722222	0	7908	17:17	-5.83	(4.54)
	July 2009	54.7715278	184	7:09	0.257638889	0	7506	15:04	-6.98	(5.24)
	June 2009	69.4868056	193	8:38	0.301388889	0	7992	15:24	-3.63	(3.20)

	May 2009	56.2236111	165	8:11	0.297916667	0	7611	16:37	-6.11	(4.72)
	April 2009	44.0576389	157	6:44	0.284027778	0	7381	14:40	-5.18	(4.15)
	March 2009	36.6430556	142	6:12	0.222222222	0	7610	15:45	-4.07	(3.48)
	February 2009	31.6930556	108	7:03	0.228472222	0	6824	16:19	-2.17	(2.32)
	January 2009	143.040278	218	15:45	0.575	0	13200	18:00	-9.12	(6.55)
	December 2008	78.0631944	123	15:14	0.659722222	0	8991	2:33	-4.02	(3.44)
	November 2008	62.225	161	9:17	0.404166667	0	9888	22:32	-8.58	(6.21)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	October 2009	0.45208333	3	3:37	0.1375	0.49375	5	2:22	0.99	(0.60)
	September 2009	0.6375	3	5:06	0.080555556	2.600694444	11	5:40	-0.09	(1.05)
	August 2009	1.04444444	5	5:01	0.151388889	3.888194444	29	3:13	0.94	(0.48)
	July 2009	0.49375	5	2:22	0.077083333	1.760416667	11	3:50	-0.46	(1.28)
	June 2009	0.49444444	2	5:56	0.090277778	5.6125	12	11:14	-0.22	(1.13)
	May 2009	1.25416667	1	6:06	0	1.959722222	14	3:22	7.46	0.01
	April 2009	1.76388889	4	10:35	0.400694444	0.525	7	1:48	18.32	0.57
	March 2009	0.02847222	1	0:41	0	1.395138889	7	4:47	-0.69	(1.42)
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0.925	3	7:24	0.163194444	5.095138889	22	5:33	0.60	(0.68)
	December 2008	0.11527778	1	2:46	0	1.043055556	9	2:47	-0.01	(1.01)
	November 2008	2.28055556	10	5:28	0.200694444	1.29375	10	3:06	3.16	0.02
MR-6E Mean Time to Restore Dark Fiber - IOF Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.03611111	1	0:52	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Dark Fiber - Loop Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0.05555556	1	1:20	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.1125	1	2:42	0	9.484027778	72	3:10	-0.19	(1.12)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00

	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.03125	1	0:45	0	11.44513889	60	4:35	-0.75	(1.45)
MR-6E Mean Time to Restore E911 Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.20069444	2	2:25	0.002777778	0.069444444	1	1:40	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.00277778	1	0:04	0	0.04375	2	0:31	-10.58	(7.44)
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	October 2009	0.81180556	8	2:26	0.061111111	10.54722222	62	4:05	-0.80	(1.48)
	September 2009	1.02013889	10	2:27	0.039583333	6.509027778	52	3:00	-0.42	(1.26)
	August 2009	1.47777778	13	2:44	0.053472222	14.96666667	96	3:45	-0.78	(1.48)
	July 2009	1.31805556	10	3:10	0.11875	10.03125	73	3:18	-0.16	(1.10)
	June 2009	0.84444444	7	2:54	0.076388889	8.41875	53	3:49	-0.65	(1.39)
	May 2009	1.97013889	11	4:18	0.096527778	11.79027778	80	3:32	0.88	(0.49)
	April 2009	0.54513889	5	2:37	0.098611111	7.568055556	60	3:02	-0.28	(1.17)
	March 2009	1.34305556	8	4:02	0.144444444	15.08541667	67	5:24	-0.67	(1.41)
	February 2009	0.93958333	3	7:31	0.238888889	9.484027778	72	3:10	3.13	0.46
	January 2009	1.825	10	4:23	0.102777778	46.61666667	114	9:49	-0.92	(1.56)
	December 2008	3.25625	9	8:41	0.414583333	12.36875	79	3:45	4.10	0.35
	November 2008	2.97083333	12	5:56	0.189583333	11.44513889	60	4:35	0.85	(0.51)
MR-6E Mean Time to Restore ISDN Primary Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.11388889	1	2:44	0	2.470138889	25	2:22	0.18	(0.64)
	February 2009	0.41111111	1	9:52	0	5.339583333	37	3:28	2.44	(0.03)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk Parity	October 2009	0.68888889	3	5:31	0.259027778	0.177777778	1	4:16	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0.76736111	1	18:25	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.05069444	1	1:13	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.06388889	2	0:46	0.002083333	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00

	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.06388889	1	1:32	0	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.07916667	1	1:54	0	0.449305556	4	2:42	-0.34	(1.21)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	September 2009	0.40972222	4	2:27	0.070138889	0.036111111	1	0:52	0.00	0.00
	August 2009	0.68888889	7	2:22	0.054166667	1.294444444	4	7:46	-0.93	(1.56)
	July 2009	0.10555556	1	2:32	0	0.464583333	4	2:47	-0.12	(1.07)
	June 2009	0.04236111	1	1:01	0	0.892361111	5	4:17	-0.66	(1.40)
	May 2009	0.20625	5	0:59	0.025694444	0.252777778	3	2:01	-0.68	(1.41)
	April 2009	0.08472222	1	2:02	0	0.510416667	3	4:05	-0.62	(1.38)
	March 2009	0.61180556	9	1:38	0.091666667	1.144444444	5	5:30	-1.32	(1.80)
	February 2009	0.10763889	3	0:52	0.018055556	0.467361111	2	5:37	-0.83	(1.50)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.55069444	3	4:24	0.202777778	0	0	0:00	0.00	0.00
	November 2008	0.48958333	5	2:21	0.071527778	0.047222222	1	1:08	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	October 2009	0.0375	1	0:54	0	0.300694444	1	7:13	0.00	0.00
	September 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2009	0.25208333	2	3:01	0.024305556	1.294444444	4	7:46	-0.59	(1.36)
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0.04791667	1	1:09	0	0.892361111	5	4:17	-0.63	(1.38)
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.15	1	3:36	0	0.510416667	3	4:05	-0.15	(1.09)
	March 2009	0.06388889	1	1:32	0	1.144444444	5	5:30	-0.69	(1.42)
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0.07847222	1	1:53	0	0.620833333	5	2:59	-0.55	(1.33)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	October 2009	2.11805556	16	3:11	0.065972222	10.54722222	62	4:05	-0.59	(1.36)
	September 2009	2.09375	14	3:35	0.117361111	6.509027778	52	3:00	0.51	(0.62)
	August 2009	1.64791667	16	2:28	0.053472222	14.96666667	96	3:45	-1.08	(1.65)
	July 2009	2.2	16	3:18	0.09375	10.03125	73	3:18	0.00	(1.02)
	June 2009	1.00902778	9	2:41	0.075694444	8.41875	53	3:49	-0.88	(1.54)
	May 2009	1.08402778	8	3:15	0.085416667	11.79027778	80	3:32	-0.29	(1.17)
	April 2009	3.43958333	16	5:10	0.252777778	7.568055556	60	3:02	2.40	0.10
	March 2009	2.21875	15	3:33	0.092361111	15.08541667	67	5:24	-1.18	(1.72)
	February 2009	2.76180556	16	4:09	0.08125	9.484027778	72	3:10	1.50	(0.20)
	January 2009	4.26944444	19	5:24	0.16875	46.61666667	114	9:49	-1.00	(1.61)
	December 2008	3.28958333	9	8:46	0.570833333	12.36875	79	3:45	4.18	0.13
	November 2008	3.09513889	16	4:39	0.233333333	11.44513889	60	4:35	0.05	(0.92)
MR-6E Mean Time to Restore Unbundled Loop - XDSLi Parity	October 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2009	0.08680556	1	2:05	0	6.509027778	52	3:00	-0.24	(1.14)
	August 2009	0.07986111	1	1:55	0	14.96666667	96	3:45	-0.42	(1.25)
	July 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0.29861111	2	3:35	0.175694444	11.79027778	80	3:32	0.02	(0.87)
	April 2009	0.05486111	1	1:19	0	7.568055556	60	3:02	-0.54	(1.33)
	March 2009	0.13055556	1	3:08	0	15.08541667	67	5:24	-0.41	(1.25)

	February 2009	0.15138889	3	1:13	0.010416667	9.484027778	72	3:10	-1.40	(1.85)
	January 2009	0.13055556	1	3:08	0	46.61666667	114	9:49	-0.37	(1.23)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.10138889	1	2:26	0	11.44513889	60	4:35	-0.42	(1.25)
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	October 2009	9.52708333	29	7:53	0.3125	0	2126	18:55	-3.38	(3.06)
	September 2009	7.75972222	21	8:52	0.290277778	0	1956	20:12	-2.07	(2.26)
	August 2009	7.13611111	18	9:31	0.420833333	0	2367	17:07	-1.98	(2.20)
	July 2009	6.50138889	19	8:13	0.327083333	0	2247	18:16	-2.44	(2.48)
	June 2009	7.50833333	26	6:56	0.09375	0	2250	17:11	-3.00	(2.82)
	May 2009	5.78958333	23	6:02	0.176388889	0	1744	16:27	-2.98	(2.81)
	April 2009	10.0840278	20	12:06	1.294444444	0	1848	16:34	-1.26	(1.77)
	March 2009	7.23194444	24	7:14	0.229861111	0	1747	16:24	-2.78	(2.69)
	February 2009	5.64930556	23	5:54	0.161805556	0	1596	16:13	-2.47	(2.50)
	January 2009	11.7277778	27	10:25	0.790277778	0	3370	21:21	-3.28	(2.99)
	December 2008	22.5652778	21	1:47	1.234027778	0	2381	0:25	0.23	(0.80)
	November 2008	5.96736111	17	8:25	0.368055556	0	2345	19:18	-2.54	(2.54)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	October 2009	0.30069444	2	3:37	0.040972222	0.300694444	1	7:13	0.00	0.00
	September 2009	0.38680556	2	4:38	0.036111111	0.036111111	1	0:52	0.00	0.00
	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0.8	2	9:36	0.407638889	0.464583333	4	2:47	4.18	(0.68)
	June 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2009	0.38194444	2	4:35	0.020833333	0.252777778	3	2:01	1.34	(0.35)
	April 2009	0.16527778	1	3:58	0	0.510416667	3	4:05	-0.04	(1.02)
	March 2009	0.19166667	1	4:36	0	1.144444444	5	5:30	-0.16	(1.09)
	February 2009	0.26111111	2	3:08	0.074305556	0.467361111	2	5:37	-0.39	(1.24)
	January 2009	0.10208333	1	2:27	0	0.620833333	5	2:59	-0.26	(1.16)
	December 2008	0.69583333	3	5:34	0.0375	0	0	0:00	0.00	0.00
	November 2008	0.3375	1	8:06	0	0.047222222	1	1:08	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	5	0.00%	0	60	898	6.68%	-0.60	(1.36)
	August 2009	0	3	0.00%	0	103	1054	9.77%	-0.57	(1.35)
	July 2009	0	7	0.00%	0	63	1007	6.26%	-0.68	(1.41)
	June 2009	0	2	0.00%	0	66	1067	6.19%	-0.36	(1.22)
	May 2009	0	8	0.00%	0	91	1047	8.69%	-0.87	(1.53)
	April 2009	0	1	0.00%	0	92	1070	8.60%	-0.31	(1.19)
	March 2009	0	3	0.00%	0	98	1113	8.81%	-0.54	(1.33)
	February 2009	0	4	0.00%	0	89	993	8.96%	-0.63	(1.38)
	January 2009	2	8	25.00%	0.433	151	1679	8.99%	1.58	(0.39)
	December 2008	0	2	0.00%	0	104	1034	10.06%	-0.47	(1.29)
	November 2008	1	8	12.50%	0.330694444	111	1413	7.86%	0.49	(0.97)
MR-7A Repair Repeat Report Rate Centrex Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	1	33	3.03%	-0.17	(1.11)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	3	41	7.32%	-0.28	(1.17)
MR-7A Repair Repeat Report Rate Centrex	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

21 Parity	September 2009	0	2	0.00%	0	0	14	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	2	21	9.52%	-0.44	(1.27)
	July 2009	0	1	0.00%	0	1	10	10.00%	-0.32	(1.19)
	June 2009	1	2	50.00%	0.5	1	22	4.55%	2.95	(0.40)
	May 2009	0	1	0.00%	0	0	17	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	2	0.00%	0	2	16	12.50%	-0.50	(1.31)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	4	0.00%	0	5	36	13.89%	-0.76	(1.46)
	December 2008	0	1	0.00%	0	1	20	5.00%	-0.22	(1.14)
	November 2008	0	1	0.00%	0	3	41	7.32%	-0.28	(1.17)
	MR-7A Repair Repeat Report Rate Line	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Sharing Parity	September 2009	0	2	0.00%	0	539	6747	7.99%	-0.42	(1.25)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	619	7364	8.41%	-0.30	(1.18)
	June 2009	0	2	0.00%	0	638	7813	8.17%	-0.42	(1.26)
	May 2009	0	1	0.00%	0	588	7500	7.84%	-0.29	(1.18)
	April 2009	0	3	0.00%	0	633	7513	8.43%	-0.53	(1.32)
	March 2009	2	5	40.00%	0.489895833	699	7780	8.98%	2.42	(0.09)
	February 2009	1	2	50.00%	0.5	625	6977	8.96%	2.03	(0.42)
	January 2009	3	8	37.50%	0.4841	1172	13195	8.88%	2.84	0.16
	December 2008	1	3	33.33%	0.4714	931	9006	10.34%	1.31	(0.64)
	November 2008	2	9	22.22%	0.415694444	969	9970	9.72%	1.27	(0.52)
	MR-7A Repair Repeat Report Rate Line	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Splitting Parity	September 2009	1	4	25.00%	0.433	539	6747	7.99%	1.25	(0.65)
	August 2009	1	5	20.00%	0.4	669	7767	8.61%	0.91	(0.79)
	July 2009	2	2	100.00%	0	619	7364	8.41%	4.67	0.49
	June 2009	0	2	0.00%	0	638	7813	8.17%	-0.42	(1.26)
	May 2009	0	4	0.00%	0	588	7500	7.84%	-0.58	(1.35)
	April 2009	1	3	33.33%	0.471400463	633	7513	8.43%	1.55	(0.56)
	March 2009	1	2	50.00%	0.5	699	7780	8.98%	2.03	(0.42)
	February 2009	0	5	0.00%	0	625	6977	8.96%	-0.70	(1.43)
	January 2009	0	4	0.00%	0	1172	13195	8.88%	-0.62	(1.38)
	December 2008	0	4	0.00%	0	931	9006	10.34%	-0.68	(1.41)
	November 2008	0	3	0.00%	0	969	9970	9.72%	-0.57	(1.35)
	MR-7A Repair Repeat Report Rate PBX	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Parity	September 2009	0	1	0.00%	0	0	6	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	3	0.00%	0	0	12	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	0	5	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-7A Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Residence Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	4	0.00%	0	566	6713	8.43%	-0.61	(1.37)
	July 2009	0	7	0.00%	0	556	6357	8.75%	-0.82	(1.50)
	June 2009	1	2	50.00%	0.5	572	6746	8.48%	2.11	(0.40)
	May 2009	0	1	0.00%	0	497	6453	7.70%	-0.29	(1.18)

	April 2009	0	1	0.00%	0	541	6443	8.40%	-0.30	(1.18)
	March 2009	0	1	0.00%	0	601	6667	9.01%	-0.31	(1.19)
	February 2009	0	7	0.00%	0	536	5984	8.96%	-0.83	(1.50)
	January 2009	0	1	0.00%	0	1021	11516	8.87%	-0.31	(1.19)
	December 2008	0	7	0.00%	0	827	7972	10.37%	-0.90	(1.55)
	November 2008	0	8	0.00%	0	858	8557	10.03%	-0.94	(1.57)
MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	2	35	5.71%	0.2321	539	6747	7.99%	-0.50	(1.30)
	August 2009	1	18	5.56%	0.229097222	669	7767	8.61%	-0.46	(1.28)
	July 2009	4	29	13.79%	0.344803241	619	7364	8.41%	1.04	(0.54)
	June 2009	4	35	11.43%	0.3182	638	7813	8.17%	0.70	(0.72)
	May 2009	2	21	9.52%	0.2935	588	7500	7.84%	0.29	(1.00)
	April 2009	3	24	12.50%	0.3307	633	7513	8.43%	0.72	(0.73)
	March 2009	2	29	6.90%	0.2534	699	7780	8.98%	-0.39	(1.24)
	February 2009	0	22	0.00%	0	625	6977	8.96%	-1.47	(1.89)
	January 2009	2	37	5.41%	0.2261	1172	13195	8.88%	-0.74	(1.45)
	December 2008	2	31	6.45%	0.2457	931	9006	10.34%	-0.71	(1.43)
	November 2008	7	46	15.22%	0.3592	969	9970	9.72%	1.26	(0.39)
MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	0	14	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	1	0.00%	0	0	17	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	17	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	3	25	12.00%	-0.36	(1.22)
	January 2009	0	1	0.00%	0	5	36	13.89%	-0.40	(1.24)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	5	43	11.63%	-0.36	(1.22)
	August 2009	0	2	0.00%	0	1	33	3.03%	-0.24	(1.15)
	July 2009	2	4	50.00%	0.5	2	18	11.11%	2.24	(0.33)
	June 2009	0	3	0.00%	0	3	49	6.12%	-0.43	(1.26)
	May 2009	0	1	0.00%	0	3	31	9.68%	-0.32	(1.20)
	April 2009	0	1	0.00%	0	0	52	0.00%	0.00	0.00
	March 2009	1	3	33.33%	0.471400463	4	44	9.09%	1.41	(0.67)
	February 2009	0	4	0.00%	0	1	37	2.70%	-0.32	(1.19)
	January 2009	0	6	0.00%	0	5	53	9.43%	-0.75	(1.46)
	December 2008	0	2	0.00%	0	3	32	9.38%	-0.44	(1.27)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate Business Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	2	0.00%	0	19	252	7.54%	-0.40	(1.24)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	2	0.00%	0	22	267	8.24%	-0.42	(1.26)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	2	0.00%	0	21	237	8.86%	-0.44	(1.27)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	3	0.00%	0	27	354	7.63%	-0.50	(1.30)
	December 2008	0	1	0.00%	0	23	282	8.16%	-0.30	(1.18)

	November 2008	1	3	33.33%	0.471400463	22	280	7.86%	1.63	(0.54)
MR-7B Repair Repeat Report Rate Centrex 21 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	1	5	20.00%	-0.46	(1.28)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	2	0.00%	0	0	7	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	0	6	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	1	4	25.00%	-0.52	(1.31)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate Residence Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	211	2031	10.39%	-0.48	(1.29)
	July 2009	1	1	100.00%	0	217	1914	11.34%	2.80	(0.27)
	June 2009	0	1	0.00%	0	164	1967	8.34%	-0.30	(1.18)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	145	1635	8.87%	-0.31	(1.19)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	121	1379	8.77%	-0.31	(1.19)
	January 2009	0	3	0.00%	0	292	3043	9.60%	-0.56	(1.34)
	December 2008	0	3	0.00%	0	231	2098	11.01%	-0.61	(1.37)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	9	0.00%	0	184	1968	9.35%	-0.96	(1.58)
	August 2009	0	15	0.00%	0	237	2330	10.17%	-1.30	(1.79)
	July 2009	0	3	0.00%	0	242	2183	11.09%	-0.61	(1.37)
	June 2009	0	4	0.00%	0	186	2234	8.33%	-0.60	(1.37)
	May 2009	0	4	0.00%	0	162	1741	9.30%	-0.64	(1.39)
	April 2009	0	11	0.00%	0	166	1872	8.87%	-1.03	(1.63)
	March 2009	0	1	0.00%	0	161	1750	9.20%	-0.32	(1.19)
	February 2009	1	2	50.00%	0.5	141	1599	8.82%	2.05	(0.42)
	January 2009	2	13	15.38%	0.360798611	319	3397	9.39%	0.74	(0.77)
	December 2008	0	3	0.00%	0	254	2380	10.67%	-0.60	(1.36)
	November 2008	0	6	0.00%	0	234	2412	9.70%	-0.80	(1.49)
MR-7B Repair Repeat Report Rate UNE P (Centrex) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00



	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	0	7	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Business Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	27	285	9.47%	-0.32	(1.20)
	May 2009	0	1	0.00%	0	23	209	11.00%	-0.35	(1.21)
	April 2009	1	1	100.00%	0	20	211	9.48%	3.08	(0.22)
	March 2009	0	1	0.00%	0	30	284	10.56%	-0.34	(1.21)
	February 2009	0	2	0.00%	0	26	211	12.32%	-0.53	(1.32)
	January 2009	0	3	0.00%	0	32	270	11.85%	-0.63	(1.38)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	36	251	14.34%	-0.58	(1.35)
MR-7C Repair Repeat Report Rate Centrex	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
21 Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Line	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Sharing Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	189	1582	11.95%	-0.37	(1.22)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	138	1109	12.44%	2.65	(0.30)
	March 2009	1	2	50.00%	0.5	138	989	13.95%	1.47	(0.61)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	1	0.00%	0	142	1053	13.49%	-0.39	(1.24)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Line	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Splitting Parity	September 2009	0	1	0.00%	0	104	988	10.53%	-0.34	(1.21)
	August 2009	0	1	0.00%	0	151	1342	11.25%	-0.36	(1.22)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	138	989	13.95%	-0.40	(1.24)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	January 2009	0	1	0.00%	0	142	1053	13.49%	-0.39	(1.24)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	134	901	14.87%	-0.42	(1.25)
MR-7C Repair Repeat Report Rate PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	1	0.00%	0	1	10	10.00%	-0.32	(1.19)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Residence Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	127	1080	11.76%	-0.36	(1.22)
	July 2009	0	1	0.00%	0	157	1221	12.86%	-0.38	(1.23)
	June 2009	0	1	0.00%	0	162	1297	12.49%	-0.38	(1.23)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	118	898	13.14%	-0.39	(1.24)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	78	606	12.87%	-0.38	(1.23)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	10	0.00%	0	104	988	10.53%	-1.08	(1.66)
	August 2009	1	7	14.29%	0.3499	151	1342	11.25%	0.25	(1.10)
	July 2009	1	5	20.00%	0.4	181	1445	12.53%	0.50	(0.98)
	June 2009	0	4	0.00%	0	189	1582	11.95%	-0.74	(1.45)
	May 2009	0	5	0.00%	0	179	1200	14.92%	-0.93	(1.57)
	April 2009	1	9	11.11%	0.3143	138	1109	12.44%	-0.12	(1.07)
	March 2009	1	4	25.00%	0.433	138	989	13.95%	0.64	(0.93)
	February 2009	1	6	16.67%	0.3727	104	817	12.73%	0.29	(1.09)
	January 2009	0	13	0.00%	0	142	1053	13.49%	-1.41	(1.86)
	December 2008	0	9	0.00%	0	111	844	13.15%	-1.16	(1.71)
	November 2008	1	7	14.29%	0.3499	134	901	14.87%	-0.04	(1.03)
MR-7C Repair Repeat Report Rate UNE P (Centrex 21) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	1	0.00%	0	1	6	16.67%	-0.41	(1.25)
	December 2008	0	1	0.00%	0	1	13	7.69%	-0.28	(1.17)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE P (Centrex) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	14	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	1	14	7.14%	-0.27	(1.16)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	1	7	14.29%	-0.38	(1.23)
	November 2008	0	1	0.00%	0	0	8	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - Loop Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	13	87	14.94%	-0.42	(1.25)
	May 2009	0	1	0.00%	0	16	108	14.81%	-0.42	(1.25)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	14	92	15.22%	-0.42	(1.26)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	1	0.00%	0	12	103	11.65%	-0.36	(1.22)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	2	0.00%	0	8	72	11.11%	-0.49	(1.30)

	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	16	93	17.20%	-0.45	(1.28)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	15	79	18.99%	-0.48	(1.29)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS0 Capable Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS1 Capable Parity	September 2009	5	37	13.51%	0.3419	12	103	11.65%	0.30	(0.98)
	August 2009	3	36	8.33%	0.2764	18	95	18.95%	-1.38	(1.84)
	July 2009	11	45	24.44%	0.4298	11	97	11.34%	2.29	0.05
	June 2009	12	41	29.27%	0.455	17	98	17.35%	1.69	(0.19)
	May 2009	9	42	21.43%	0.4103	13	92	14.13%	1.13	(0.51)
	April 2009	4	31	12.90%	0.3352	8	72	11.11%	0.27	(1.02)
	March 2009	6	40	15.00%	0.3571	11	84	13.10%	0.29	(0.98)
	February 2009	3	32	9.38%	0.2915	16	93	17.20%	-1.01	(1.62)
	January 2009	7	53	13.21%	0.3386	27	131	20.61%	-1.12	(1.68)
	December 2008	5	48	10.42%	0.3055	15	79	18.99%	-1.19	(1.73)
	November 2008	5	38	13.16%	0.338	10	102	9.80%	0.59	(0.82)
MR-7D Repair Repeat Report Rate LIS	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trunk Parity	September 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	3	0.00%	0	0	3	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	2	0.00%	0	0	3	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Above DS1 Level Parity	September 2009	0	2	0.00%	0	0	4	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	1	2	50.00%	-1.00	(1.61)
	July 2009	1	2	50.00%	0.5	1	5	20.00%	0.90	(1.04)
	June 2009	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

MR-7D Repair Repeat Report Rate UDIT	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	16	93	17.20%	-0.45	(1.28)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	10	102	9.80%	-0.33	(1.20)
MR-7D Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	September 2009	2	60	3.33%	0.1795	1	15	6.67%	-0.46	(1.28)
	August 2009	7	59	11.86%	0.3234	2	37	5.41%	1.36	(0.59)
	July 2009	2	78	2.56%	0.1581	3	16	18.75%	-1.51	(1.92)
	June 2009	0	41	0.00%	0	0	15	0.00%	0.00	0.00
	May 2009	3	52	5.77%	0.2332	3	20	15.00%	-0.98	(1.60)
	April 2009	4	50	8.00%	0.2713	1	14	7.14%	0.11	(1.32)
	March 2009	1	48	2.08%	0.1428	0	9	0.00%	0.00	(1.61)
	February 2009	6	46	13.04%	0.3368	2	20	10.00%	0.38	(1.06)
	January 2009	5	62	8.06%	0.2723	4	30	13.33%	-0.70	(1.42)
	December 2008	2	39	5.13%	0.2206	1	12	8.33%	-0.35	(1.21)
	November 2008	3	46	6.52%	0.2469	1	11	9.09%	-0.27	(1.16)
MR-7D Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	September 2009	0	1	0.00%	0	12	103	11.65%	-0.36	(1.22)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	September 2009	0	4	0.00%	0	1	15	6.67%	-0.47	(1.29)
	August 2009	1	5	20.00%	0.4	2	37	5.41%	1.35	(0.72)
	July 2009	0	4	0.00%	0	3	16	18.75%	-0.86	(1.52)
	June 2009	0	3	0.00%	0	0	15	0.00%	0.00	0.00
	May 2009	0	1	0.00%	0	3	20	15.00%	-0.41	(1.25)
	April 2009	0	2	0.00%	0	1	14	7.14%	-0.37	(1.22)
	March 2009	1	3	33.33%	0.4714	0	9	0.00%	0.00	(0.59)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	7	14.29%	0.3499	4	30	13.33%	0.07	(1.27)
	December 2008	0	2	0.00%	0	1	12	8.33%	-0.39	(1.24)
	November 2008	1	4	25.00%	0.433	1	11	9.09%	0.95	(0.96)
MR-7D Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	September 2009	16	97	16.49%	0.3711	12	103	11.65%	1.07	(0.52)
	August 2009	13	95	13.68%	0.3437	18	95	18.95%	-0.93	(1.56)
	July 2009	23	102	22.55%	0.4179	11	97	11.34%	2.49	0.17
	June 2009	21	114	18.42%	0.3877	17	98	17.35%	0.21	(0.99)

	May 2009	13	91	14.29%	0.3499	13	92	14.13%	0.03	(1.11)
	April 2009	13	83	15.66%	0.3634	8	72	11.11%	0.90	(0.64)
	March 2009	11	91	12.09%	0.326	11	84	13.10%	-0.20	(1.12)
	February 2009	22	93	23.66%	0.425	16	93	17.20%	1.17	(0.45)
	January 2009	21	140	15.00%	0.3571	27	131	20.61%	-1.14	(1.69)
	December 2008	15	102	14.71%	0.3542	15	79	18.99%	-0.73	(1.44)
	November 2008	12	95	12.63%	0.3322	10	102	9.80%	0.67	(0.75)
MR-7D Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Parity	September 2009	0	1	0.00%	0	12	103	11.65%	-0.36	(1.22)
	August 2009	0	2	0.00%	0	18	95	18.95%	-0.68	(1.41)
	July 2009	0	6	0.00%	0	11	97	11.34%	-0.85	(1.52)
	June 2009	0	3	0.00%	0	17	98	17.35%	-0.78	(1.48)
	May 2009	1	4	25.00%	0.433	13	92	14.13%	0.61	(0.96)
	April 2009	0	2	0.00%	0	8	72	11.11%	-0.49	(1.30)
	March 2009	0	2	0.00%	0	11	84	13.10%	-0.54	(1.33)
	February 2009	0	2	0.00%	0	16	93	17.20%	-0.64	(1.39)
	January 2009	0	3	0.00%	0	27	131	20.61%	-0.87	(1.53)
	December 2008	0	5	0.00%	0	15	79	18.99%	-1.05	(1.64)
	November 2008	1	1	100.00%	0	10	102	9.80%	3.02	(0.24)
MR-7D Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Parity	September 2009	8	146	5.48%	0.2276	623	7594	8.20%	-1.19	(1.72)
	August 2009	13	176	7.39%	0.2615	789	8853	8.91%	-0.70	(1.43)
	July 2009	7	184	3.80%	0.1913	767	8563	8.96%	-2.42	(2.47)
	June 2009	13	193	6.74%	0.2506	795	9162	8.68%	-0.95	(1.58)
	May 2009	7	165	4.24%	0.2016	735	8528	8.62%	-1.98	(2.21)
	April 2009	9	156	5.77%	0.2332	750	8459	8.87%	-1.35	(1.82)
	March 2009	4	142	2.82%	0.1655	808	8630	9.36%	-2.66	(2.61)
	February 2009	6	117	5.13%	0.2206	713	7671	9.29%	-1.54	(1.94)
	January 2009	4	218	1.83%	0.1342	1296	14090	9.20%	-3.73	(3.27)
	December 2008	9	123	7.32%	0.2604	1019	9677	10.53%	-1.15	(1.70)
	November 2008	7	159	4.40%	0.2052	1076	10736	10.02%	-2.34	(2.42)
MR-7D Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	September 2009	1	3	33.33%	0.4714	1	15	6.67%	1.69	(0.70)
	August 2009	1	5	20.00%	0.4	2	37	5.41%	1.35	(0.72)
	July 2009	0	5	0.00%	0	3	16	18.75%	-0.94	(1.57)
	June 2009	0	2	0.00%	0	0	15	0.00%	0.00	0.00
	May 2009	0	1	0.00%	0	3	20	15.00%	-0.41	(1.25)
	April 2009	0	4	0.00%	0	1	14	7.14%	-0.49	(1.30)
	March 2009	0	1	0.00%	0	0	9	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	3	0.00%	0	4	30	13.33%	-0.65	(1.39)
	December 2008	0	1	0.00%	0	1	12	8.33%	-0.29	(1.18)
	November 2008	2	10	20.00%	0.4	1	11	9.09%	0.87	(0.94)
MR-7E Repair Repeat Report Rate Dark	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Fiber - IOF Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate Dark	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Fiber - Loop Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate DS1	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	11	83	13.25%	-0.39	(1.24)
	January 2009	0	1	0.00%	0	19	131	14.50%	-0.41	(1.25)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate E911	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	2	0.00%	0	0	1	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	September 2009	1	10	10.00%	0.3	7	75	9.33%	0.07	(1.23)
Parity	August 2009	0	13	0.00%	0	16	109	14.68%	-1.41	(1.86)
	July 2009	1	10	10.00%	0.3	21	98	21.43%	-0.84	(1.51)
	June 2009	0	7	0.00%	0	17	77	22.08%	-1.35	(1.82)
	May 2009	1	11	9.09%	0.2875	8	97	8.25%	0.10	(1.21)
	April 2009	0	5	0.00%	0	10	77	12.99%	-0.84	(1.51)
	March 2009	0	8	0.00%	0	10	88	11.36%	-0.97	(1.59)
	February 2009	0	3	0.00%	0	11	83	13.25%	-0.67	(1.40)
	January 2009	0	9	0.00%	0	19	131	14.50%	-1.20	(1.73)
	December 2008	1	9	11.11%	0.3143	13	101	12.87%	-0.15	(1.09)
	November 2008	3	12	25.00%	0.433	5	70	7.14%	2.22	(0.18)
MR-7E Repair Repeat Report Rate ISDN	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Primary Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	1	32	3.13%	-0.18	(1.11)
	February 2009	1	1	100.00%	0	7	43	16.28%	2.24	(0.45)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trunk Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Above DS1 Level Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	September 2009	0	4	0.00%	0	0	1	0.00%	0.00	0.00
	August 2009	0	7	0.00%	0	1	4	25.00%	-0.92	(1.56)
	July 2009	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	6	7	85.71%	-2.29	(2.39)
	May 2009	1	5	20.00%	0.4	0	4	0.00%	0.00	(1.08)
	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	2	9	22.22%	0.4157	2	5	40.00%	-0.65	(1.40)
	February 2009	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	3	0.00%	0	0	3	0.00%	0.00	0.00
	November 2008	0	5	0.00%	0	0	1	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	1	4	25.00%	-0.67	(1.41)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	6	7	85.71%	-2.29	(2.39)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	0	2	0.00%	0	2	5	40.00%	-0.98	(1.59)



	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	1	0.00%	0	2	6	33.33%	-0.65	(1.40)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	September 2009	2	14	14.29%	0.3499	7	75	9.33%	0.58	(0.89)
	August 2009	1	16	6.25%	0.2421	16	109	14.68%	-0.89	(1.54)
	July 2009	3	16	18.75%	0.3903	21	98	21.43%	-0.24	(1.15)
	June 2009	1	9	11.11%	0.3143	17	77	22.08%	-0.75	(1.46)
	May 2009	1	8	12.50%	0.3307	8	97	8.25%	0.42	(1.04)
	April 2009	1	16	6.25%	0.2421	10	77	12.99%	-0.73	(1.44)
	March 2009	2	15	13.33%	0.3399	10	88	11.36%	0.22	(1.08)
	February 2009	2	16	12.50%	0.3307	11	83	13.25%	-0.08	(1.05)
	January 2009	5	19	26.32%	0.4403	19	131	14.50%	1.37	(0.40)
	December 2008	2	9	22.22%	0.4157	13	101	12.87%	0.80	(0.77)
	November 2008	3	17	17.65%	0.3812	5	70	7.14%	1.51	(0.45)
MR-7E Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Parity	September 2009	0	1	0.00%	0	7	75	9.33%	-0.32	(1.19)
	August 2009	0	1	0.00%	0	16	109	14.68%	-0.41	(1.25)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	2	0.00%	0	8	97	8.25%	-0.42	(1.26)
	April 2009	0	1	0.00%	0	10	77	12.99%	-0.38	(1.23)
	March 2009	0	1	0.00%	0	10	88	11.36%	-0.36	(1.22)
	February 2009	0	3	0.00%	0	11	83	13.25%	-0.67	(1.40)
	January 2009	0	1	0.00%	0	19	131	14.50%	-0.41	(1.25)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	5	70	7.14%	-0.28	(1.17)
MR-7E Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Parity	September 2009	1	21	4.76%	0.213	204	2109	9.67%	-0.76	(1.46)
	August 2009	1	18	5.56%	0.2291	268	2586	10.36%	-0.67	(1.41)
	July 2009	2	19	10.53%	0.3069	275	2429	11.32%	-0.11	(1.07)
	June 2009	1	26	3.85%	0.1923	218	2467	8.84%	-0.89	(1.54)
	May 2009	1	23	4.35%	0.2039	194	1913	10.14%	-0.91	(1.56)
	April 2009	0	20	0.00%	0	187	2035	9.19%	-1.42	(1.86)
	March 2009	2	23	8.70%	0.2818	190	1889	10.06%	-0.22	(1.13)
	February 2009	4	23	17.39%	0.379	157	1722	9.12%	1.37	(0.38)
	January 2009	2	27	7.41%	0.2619	337	3555	9.48%	-0.37	(1.22)
	December 2008	2	21	9.52%	0.2935	277	2553	10.85%	-0.19	(1.12)
	November 2008	0	16	0.00%	0	261	2547	10.25%	-1.35	(1.82)
MR-7E Repair Repeat Report Rate	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	September 2009	0	2	0.00%	0	0	1	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	2	0.00%	0	0	4	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	2	0.00%	0	0	4	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	2	5	40.00%	-0.75	(1.45)
	February 2009	0	2	0.00%	0	0	2	0.00%	0.00	0.00
	January 2009	0	2	0.00%	0	2	6	33.33%	-0.87	(1.53)
	December 2008	1	3	33.33%	0.4714	0	3	0.00%	0.00	(1.00)
	November 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	October 2009	1	118	0.85%	0.0917	13	4252	0.31%	1.05	(0.71)

	September 2009	0	116	0.00%	0	17	4302	0.40%	-0.67	(1.41)
	August 2009	0	118	0.00%	0	41	4334	0.95%	-1.05	(1.64)
	July 2009	0	118	0.00%	0	20	4377	0.46%	-0.73	(1.44)
	June 2009	0	78	0.00%	0	22	4458	0.49%	-0.62	(1.37)
	May 2009	0	78	0.00%	0	24	4542	0.53%	-0.64	(1.39)
	April 2009	0	62	0.00%	0	17	4631	0.37%	-0.47	(1.29)
	March 2009	0	55	0.00%	0	14	4730	0.30%	-0.40	(1.24)
	February 2009	0	54	0.00%	0	20	4427	0.45%	-0.49	(1.30)
	January 2009	0	51	0.00%	0	36	4552	0.79%	-0.63	(1.39)
	December 2008	0	48	0.00%	0	15	4628	0.32%	-0.39	(1.24)
	November 2008	0	45	0.00%	0	12	4710	0.25%	-0.34	(1.21)
MR-8 Trouble Rate Business Parity	October 2009	11	2250	0.49%	0.0697	1641	301806	0.54%	-0.35	(1.21)
	September 2009	7	2375	0.29%	0.0542	1359	304282	0.45%	-1.11	(1.67)
	August 2009	3	2343	0.13%	0.0358	1615	307183	0.53%	-2.65	(2.61)
	July 2009	7	2297	0.30%	0.0551	1500	309840	0.48%	-1.23	(1.75)
	June 2009	5	2289	0.22%	0.0467	1619	312382	0.52%	-1.99	(2.21)
	May 2009	9	2263	0.40%	0.0629	1492	314523	0.47%	-0.53	(1.32)
	April 2009	4	2192	0.18%	0.0427	1518	317466	0.48%	-2.00	(2.22)
	March 2009	4	2145	0.19%	0.0431	1660	320612	0.52%	-2.13	(2.30)
	February 2009	6	2099	0.29%	0.0534	1424	324315	0.44%	-1.06	(1.64)
	January 2009	14	2094	0.67%	0.0815	2303	327102	0.70%	-0.19	(1.12)
	December 2008	3	2057	0.15%	0.0382	1519	329495	0.46%	-2.10	(2.28)
	November 2008	13	2001	0.65%	0.0803	1944	331296	0.59%	0.37	(0.78)
MR-8 Trouble Rate Centrex Parity	October 2009	0	260	0.00%	0	50	43050	0.12%	-0.55	(1.33)
	September 2009	0	260	0.00%	0	56	43218	0.13%	-0.58	(1.35)
	August 2009	1	260	0.38%	0.0619	54	43355	0.12%	1.19	(0.65)
	July 2009	0	260	0.00%	0	41	43624	0.09%	-0.49	(1.30)
	June 2009	0	265	0.00%	0	71	43985	0.16%	-0.65	(1.40)
	May 2009	0	265	0.00%	0	53	44237	0.12%	-0.56	(1.34)
	April 2009	0	266	0.00%	0	70	44382	0.16%	-0.65	(1.39)
	March 2009	0	266	0.00%	0	69	44782	0.15%	-0.64	(1.39)
	February 2009	0	271	0.00%	0	52	46951	0.11%	-0.55	(1.33)
	January 2009	0	273	0.00%	0	79	47358	0.17%	-0.67	(1.41)
	December 2008	0	277	0.00%	0	46	47546	0.10%	-0.52	(1.31)
	November 2008	1	278	0.36%	0.0599	58	48276	0.12%	1.15	(0.66)
MR-8 Trouble Rate Centrex 21 Parity	October 2009	2	768	0.26%	0.051	26	10037	0.26%	0.01	(1.00)
	September 2009	2	764	0.26%	0.0511	22	10288	0.21%	0.28	(0.83)
	August 2009	2	762	0.26%	0.0512	30	10679	0.28%	-0.09	(1.06)
	July 2009	1	745	0.13%	0.0366	16	11047	0.14%	-0.07	(1.04)
	June 2009	2	747	0.27%	0.0517	33	11391	0.29%	-0.11	(1.07)
	May 2009	1	824	0.12%	0.0348	27	11698	0.23%	-0.63	(1.38)
	April 2009	1	831	0.12%	0.0347	25	12002	0.21%	-0.54	(1.33)
	March 2009	3	845	0.36%	0.0595	17	12335	0.14%	1.65	0.00
	February 2009	0	851	0.00%	0	30	12760	0.24%	-1.37	(1.83)
	January 2009	6	838	0.72%	0.0843	49	13111	0.37%	1.57	(0.04)
	December 2008	2	810	0.25%	0.0496	33	13590	0.24%	0.02	(0.99)
	November 2008	1	780	0.13%	0.0358	49	14544	0.34%	-0.98	(1.60)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	October 2009	0	85	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	85	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	87	1.15%	0.1066	0	0	0.00%	0.00	0.00
	July 2009	2	86	2.33%	0.1507	0	0	0.00%	0.00	0.00
	June 2009	1	78	1.28%	0.1125	0	0	0.00%	0.00	0.00
	May 2009	0	76	0.00%	0	0	0	0.00%	0.00	0.00

	April 2009	0	72	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	70	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	53	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	53	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	51	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	October 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	29	6.90%	0.2534	0	0	0.00%	0.00	0.00
	July 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	October 2009	0	597	0.00%	0	174	36273	0.48%	-1.68	(2.02)
	September 2009	0	597	0.00%	0	168	36591	0.46%	-1.65	(2.00)
	August 2009	0	610	0.00%	0	155	36955	0.42%	-1.59	(1.97)
	July 2009	1	613	0.16%	0.0404	178	37286	0.48%	-1.12	(1.68)
	June 2009	1	614	0.16%	0.0403	142	37672	0.38%	-0.86	(1.52)
	May 2009	1	616	0.16%	0.0403	156	38217	0.41%	-0.95	(1.58)
	April 2009	0	622	0.00%	0	148	38849	0.38%	-1.53	(1.93)
	March 2009	1	627	0.16%	0.0399	157	39400	0.40%	-0.94	(1.57)
	February 2009	0	411	0.00%	0	129	36733	0.35%	-1.20	(1.73)
	January 2009	0	458	0.00%	0	178	37435	0.48%	-1.47	(1.89)
	December 2008	0	458	0.00%	0	171	37728	0.45%	-1.44	(1.87)
	November 2008	0	457	0.00%	0	118	38184	0.31%	-1.18	(1.72)
MR-8 Trouble Rate DS1 Parity	October 2009	2	42	4.76%	0.213	157	10591	1.48%	1.76	(0.32)
	September 2009	0	40	0.00%	0	178	10768	1.65%	-0.82	(1.50)
	August 2009	0	42	0.00%	0	204	10941	1.86%	-0.89	(1.54)
	July 2009	0	49	0.00%	0	195	11120	1.75%	-0.93	(1.57)
	June 2009	0	52	0.00%	0	175	11261	1.55%	-0.90	(1.55)
	May 2009	0	57	0.00%	0	189	11473	1.65%	-0.97	(1.59)
	April 2009	0	48	0.00%	0	149	11568	1.29%	-0.79	(1.48)
	March 2009	0	52	0.00%	0	172	11627	1.48%	-0.88	(1.54)
	February 2009	2	45	4.44%	0.2061	169	10852	1.56%	1.56	(0.39)
	January 2009	0	55	0.00%	0	262	10915	2.40%	-1.16	(1.71)
	December 2008	0	41	0.00%	0	180	10999	1.64%	-0.82	(1.50)
	November 2008	3	43	6.98%	0.2548	172	11041	1.56%	2.86	0.14
MR-8 Trouble Rate DS3 Parity	October 2009	0	5	0.00%	0	3	1827	0.16%	-0.09	(1.06)
	September 2009	0	5	0.00%	0	4	1840	0.22%	-0.10	(1.06)
	August 2009	0	5	0.00%	0	5	1852	0.27%	-0.12	(1.07)
	July 2009	0	7	0.00%	0	5	1871	0.27%	-0.14	(1.08)
	June 2009	0	5	0.00%	0	3	1886	0.16%	-0.09	(1.05)
	May 2009	0	5	0.00%	0	4	1888	0.21%	-0.10	(1.06)
	April 2009	0	5	0.00%	0	6	1882	0.32%	-0.13	(1.08)
	March 2009	0	5	0.00%	0	3	1889	0.16%	-0.09	(1.05)
	February 2009	0	7	0.00%	0	6	1511	0.40%	-0.17	(1.10)
	January 2009	0	4	0.00%	0	3	1502	0.20%	-0.09	(1.05)
	December 2008	0	4	0.00%	0	0	1512	0.00%	0.00	0.00

MR-8 Trouble Rate E911 Parity	November 2008	0	4	0.00%	0	2	1508	0.13%	-0.07	(1.04)
	October 2009	0	1083	0.00%	0	9	3261	0.28%	-1.50	(1.91)
	September 2009	0	1083	0.00%	0	5	3274	0.15%	-1.12	(1.68)
	August 2009	0	1083	0.00%	0	2	3267	0.06%	-0.71	(1.43)
	July 2009	0	1082	0.00%	0	8	3319	0.24%	-1.40	(1.85)
	June 2009	2	1076	0.19%	0.0431	8	3338	0.24%	-0.31	(1.19)
	May 2009	0	1078	0.00%	0	3	3309	0.09%	-0.86	(1.52)
	April 2009	0	1079	0.00%	0	5	3316	0.15%	-1.11	(1.67)
	March 2009	1	1089	0.09%	0.0303	3	3313	0.09%	0.01	(0.99)
	February 2009	0	889	0.00%	0	5	3008	0.17%	-1.07	(1.65)
	January 2009	0	889	0.00%	0	5	3015	0.17%	-1.07	(1.65)
	December 2008	0	888	0.00%	0	4	2983	0.13%	-0.96	(1.58)
	November 2008	0	883	0.00%	0	4	2969	0.13%	-0.96	(1.58)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	October 2009	1	68	1.47%	0.1204	0	0	0.00%	0.00	0.00
	September 2009	0	70	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	70	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	66	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	66	1.52%	0.1222	0	0	0.00%	0.00	0.00
	May 2009	0	64	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	64	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	64	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	48	2.08%	0.1428	0	0	0.00%	0.00	0.00
	January 2009	0	47	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	October 2009	53	3198	1.66%	0.1277	157	10592	1.48%	0.72
September 2009		48	3197	1.50%	0.1216	178	10769	1.65%	-0.59	(1.36)
August 2009		49	3194	1.53%	0.1229	204	10942	1.86%	-1.21	(1.74)
July 2009		55	3207	1.71%	0.1298	195	11121	1.75%	-0.15	(1.09)
June 2009		48	3200	1.50%	0.1216	175	11262	1.55%	-0.22	(1.13)
May 2009		53	3141	1.69%	0.1288	189	11474	1.65%	0.16	(0.90)
April 2009		38	3123	1.22%	0.1096	149	11569	1.29%	-0.31	(1.19)
March 2009		48	3114	1.54%	0.1232	172	11628	1.48%	0.26	(0.84)
February 2009		32	3025	1.06%	0.1023	169	10853	1.56%	-1.96	(2.19)
January 2009		63	3039	2.07%	0.1425	262	10916	2.40%	-1.04	(1.63)
December 2008		58	3099	1.87%	0.1355	180	11000	1.64%	0.91	(0.45)
November 2008		50	3098	1.61%	0.126	172	11042	1.56%	0.22	(0.86)
MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic		October 2009	0	28	0.00%	0	0	0	0.00%	0.00
	September 2009	0	28	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	28	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	28	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	31	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	31	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	31	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	32	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	33	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	36	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	MR-8 Trouble Rate Frame Relay Parity	October 2009	0	5	0.00%	0	19	1746	1.09%	-0.23
September 2009		0	5	0.00%	0	14	1811	0.77%	-0.20	(1.12)
August 2009		0	5	0.00%	0	18	1854	0.97%	-0.22	(1.13)
July 2009		0	5	0.00%	0	12	1916	0.63%	-0.18	(1.11)

	June 2009	0	5	0.00%	0	14	1955	0.72%	-0.19	(1.12)
	May 2009	0	5	0.00%	0	13	1983	0.66%	-0.18	(1.11)
	April 2009	0	5	0.00%	0	19	2028	0.94%	-0.22	(1.13)
	March 2009	0	11	0.00%	0	15	2134	0.70%	-0.28	(1.17)
	February 2009	0	12	0.00%	0	9	2013	0.45%	-0.23	(1.14)
	January 2009	0	11	0.00%	0	18	2059	0.87%	-0.31	(1.19)
	December 2008	0	11	0.00%	0	16	2091	0.77%	-0.29	(1.18)
	November 2008	0	11	0.00%	0	17	2149	0.79%	-0.30	(1.18)
MR-8 Trouble Rate ISDN Primary Parity	October 2009	0	63	0.00%	0	78	102341	0.08%	-0.22	(1.13)
	September 2009	0	63	0.00%	0	61	106597	0.06%	-0.19	(1.12)
	August 2009	0	63	0.00%	0	91	106211	0.09%	-0.23	(1.14)
	July 2009	0	64	0.00%	0	80	104975	0.08%	-0.22	(1.13)
	June 2009	0	64	0.00%	0	89	104725	0.08%	-0.23	(1.14)
	May 2009	0	64	0.00%	0	69	104314	0.07%	-0.21	(1.13)
	April 2009	0	64	0.00%	0	79	103588	0.08%	-0.22	(1.13)
	March 2009	1	64	1.56%	0.124	63	104121	0.06%	4.88	0.07
	February 2009	1	52	1.92%	0.1373	71	90084	0.08%	4.74	0.06
	January 2009	0	52	0.00%	0	80	89604	0.09%	-0.22	(1.13)
	December 2008	0	102	0.00%	0	74	89889	0.08%	-0.29	(1.18)
	November 2008	0	102	0.00%	0	83	89539	0.09%	-0.31	(1.19)
MR-8 Trouble Rate Line Sharing Parity	October 2009	2	1863	0.11%	0.0327	11193	1152346	0.97%	-3.80	(3.31)
	September 2009	2	1900	0.11%	0.0324	9703	1164414	0.83%	-3.49	(3.12)
	August 2009	0	1945	0.00%	0	11439	1179246	0.97%	-4.36	(3.65)
	July 2009	1	2009	0.05%	0.0223	10992	1197667	0.92%	-4.08	(3.48)
	June 2009	3	2061	0.15%	0.0381	11629	1215703	0.96%	-3.78	(3.30)
	May 2009	1	2115	0.05%	0.0217	10441	1231121	0.85%	-4.01	(3.44)
	April 2009	4	2154	0.19%	0.0431	10494	1246133	0.84%	-3.33	(3.03)
	March 2009	7	2219	0.32%	0.0561	10519	1261154	0.83%	-2.68	(2.63)
	February 2009	2	2272	0.09%	0.0297	9393	1276403	0.74%	-3.61	(3.19)
	January 2009	9	2350	0.38%	0.0618	17645	1293090	1.36%	-4.10	(3.49)
	December 2008	3	2407	0.12%	0.0353	12230	1306550	0.94%	-4.13	(3.51)
	November 2008	9	2453	0.37%	0.0605	13283	1318546	1.01%	-3.17	(2.93)
MR-8 Trouble Rate Line Splitting Parity	October 2009	1	292	0.34%	0.0584	11193	1152346	0.97%	-1.10	(1.67)
	September 2009	5	301	1.66%	0.1278	9703	1164414	0.83%	1.58	(0.25)
	August 2009	6	313	1.92%	0.1371	11439	1179246	0.97%	1.71	(0.17)
	July 2009	2	330	0.61%	0.0776	10992	1197667	0.92%	-0.59	(1.36)
	June 2009	2	335	0.60%	0.077	11629	1215703	0.96%	-0.68	(1.41)
	May 2009	4	345	1.16%	0.1071	10441	1231121	0.85%	0.63	(0.74)
	April 2009	3	352	0.85%	0.0919	10494	1246133	0.84%	0.02	(1.11)
	March 2009	3	359	0.84%	0.091	10519	1261154	0.83%	0.00	(1.12)
	February 2009	5	361	1.39%	0.1169	9393	1276403	0.74%	1.44	(0.32)
	January 2009	5	364	1.37%	0.1164	17645	1293090	1.36%	0.01	(1.08)
	December 2008	4	382	1.05%	0.1018	12230	1306550	0.94%	0.23	(0.97)
	November 2008	4	389	1.03%	0.1009	13283	1318546	1.01%	0.04	(1.08)
MR-8 Trouble Rate LIS Trunk Parity	October 2009	4	127039	0.00%	0.0056	3	124041	0.00%	0.37	(0.77)
	September 2009	1	126367	0.00%	0.0028	1	125026	0.00%	-0.01	(1.00)
	August 2009	0	125551	0.00%	0	0	126300	0.00%	0.00	0.00
	July 2009	1	124947	0.00%	0.0028	1	128652	0.00%	0.02	(0.99)
	June 2009	3	125933	0.00%	0.0049	5	127957	0.00%	-0.61	(1.37)
	May 2009	0	127828	0.00%	0	1	128533	0.00%	-0.71	(1.43)
	April 2009	0	128046	0.00%	0	0	129061	0.00%	0.00	0.00
	March 2009	2	131143	0.00%	0.0039	0	129997	0.00%	0.00	0.00
	February 2009	2	128967	0.00%	0.0039	0	122282	0.00%	0.00	0.00

	January 2009	0	130815	0.00%	0	1	122306	0.00%	-0.72	(1.44)
	December 2008	2	131607	0.00%	0.0039	3	122770	0.00%	-0.47	(1.29)
	November 2008	3	132279	0.00%	0.0048	0	125818	0.00%	0.00	0.00
MR-8 Trouble Rate PBX Parity	October 2009	0	521	0.00%	0	22	38521	0.06%	-0.54	(1.33)
	September 2009	2	518	0.39%	0.062	21	39049	0.05%	3.24	0.97
	August 2009	0	513	0.00%	0	13	39400	0.03%	-0.41	(1.25)
	July 2009	0	483	0.00%	0	22	39655	0.06%	-0.51	(1.31)
	June 2009	3	462	0.65%	0.0803	23	40318	0.06%	5.30	0.66
	May 2009	0	462	0.00%	0	22	40582	0.05%	-0.50	(1.30)
	April 2009	1	454	0.22%	0.0469	38	41131	0.09%	0.89	(0.76)
	March 2009	0	452	0.00%	0	34	41551	0.08%	-0.61	(1.37)
	February 2009	0	442	0.00%	0	40	39585	0.10%	-0.66	(1.40)
	January 2009	1	444	0.23%	0.0474	31	40043	0.08%	1.11	(0.68)
	December 2008	2	432	0.46%	0.0679	23	40551	0.06%	3.53	0.16
	November 2008	0	434	0.00%	0	24	41155	0.06%	-0.50	(1.30)
MR-8 Trouble Rate Residence Parity	October 2009	1	476	0.21%	0.0458	9552	850540	1.12%	-1.89	(2.15)
	September 2009	0	491	0.00%	0	8344	860132	0.97%	-2.19	(2.33)
	August 2009	7	511	1.37%	0.1162	9824	872063	1.13%	0.52	(0.68)
	July 2009	9	535	1.68%	0.1286	9492	887827	1.07%	1.38	(0.16)
	June 2009	4	565	0.71%	0.0838	10010	903321	1.11%	-0.91	(1.55)
	May 2009	1	601	0.17%	0.0408	8949	916598	0.98%	-2.02	(2.23)
	April 2009	3	679	0.44%	0.0663	8976	928667	0.97%	-1.40	(1.85)
	March 2009	1	740	0.14%	0.0367	8859	940542	0.94%	-2.27	(2.38)
	February 2009	9	822	1.09%	0.1041	7969	952088	0.84%	0.81	(0.51)
	January 2009	4	775	0.52%	0.0717	15342	965988	1.59%	-2.39	(2.45)
	December 2008	10	757	1.32%	0.1142	10711	977055	1.10%	0.59	(0.64)
	November 2008	8	681	1.17%	0.1077	11339	987250	1.15%	0.06	(0.96)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	October 2009	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	October 2009	1	125	0.80%	0.0891	3	1827	0.16%	1.70	(0.56)
	September 2009	2	125	1.60%	0.1255	4	1840	0.22%	3.21	(0.01)
	August 2009	2	126	1.59%	0.125	5	1852	0.27%	2.76	(0.10)
	July 2009	2	121	1.65%	0.1275	5	1871	0.27%	2.86	(0.07)
	June 2009	2	117	1.71%	0.1296	3	1886	0.16%	4.08	0.14
	May 2009	0	117	0.00%	0	4	1888	0.21%	-0.48	(1.29)
	April 2009	1	117	0.85%	0.0921	6	1882	0.32%	1.00	(0.76)
	March 2009	0	117	0.00%	0	3	1889	0.16%	-0.42	(1.25)
	February 2009	0	107	0.00%	0	6	1511	0.40%	-0.63	(1.38)
	January 2009	0	107	0.00%	0	3	1502	0.20%	-0.45	(1.27)
	December 2008	2	107	1.87%	0.1354	0	1512	0.00%	0.00	0.60
	November 2008	0	110	0.00%	0	2	1508	0.13%	-0.37	(1.22)
MR-8 Trouble Rate UDIT DS1 Parity	October 2009	0	137	0.00%	0	157	10591	1.48%	-1.43	(1.87)
	September 2009	0	137	0.00%	0	178	10768	1.65%	-1.51	(1.92)

	August 2009	0	138	0.00%	0	204	10941	1.86%	-1.61	(1.98)
	July 2009	0	136	0.00%	0	195	11120	1.75%	-1.55	(1.94)
	June 2009	0	139	0.00%	0	175	11261	1.55%	-1.47	(1.90)
	May 2009	0	160	0.00%	0	189	11473	1.65%	-1.63	(1.99)
	April 2009	0	160	0.00%	0	149	11568	1.29%	-1.44	(1.87)
	March 2009	0	161	0.00%	0	172	11627	1.48%	-1.54	(1.94)
	February 2009	1	150	0.67%	0.0814	169	10852	1.56%	-0.87	(1.53)
	January 2009	0	150	0.00%	0	262	10915	2.40%	-1.91	(2.16)
	December 2008	0	151	0.00%	0	180	10999	1.64%	-1.57	(1.96)
	November 2008	1	151	0.66%	0.0811	172	11041	1.56%	-0.88	(1.54)
MR-8 Trouble Rate Unbundled Loop - 2	October 2009	65	15328	0.42%	0.065	13	4227	0.31%	1.21	(0.26)
Wire Non-Loaded Parity	September 2009	64	15378	0.42%	0.0644	16	4277	0.37%	0.40	(0.76)
	August 2009	66	15338	0.43%	0.0655	41	4309	0.95%	-3.11	(2.89)
	July 2009	79	15314	0.52%	0.0716	20	4352	0.46%	0.48	(0.71)
	June 2009	43	15321	0.28%	0.0529	22	4434	0.50%	-1.80	(2.09)
	May 2009	57	15367	0.37%	0.0608	24	4517	0.53%	-1.30	(1.79)
	April 2009	51	15395	0.33%	0.0575	17	4606	0.37%	-0.37	(1.23)
	March 2009	58	15531	0.37%	0.061	14	4705	0.30%	0.84	(0.49)
	February 2009	43	13082	0.33%	0.0572	20	4402	0.45%	-1.07	(1.65)
	January 2009	62	13215	0.47%	0.0683	36	4526	0.80%	-2.13	(2.30)
	December 2008	43	13319	0.32%	0.0567	15	4601	0.33%	-0.03	(1.02)
	November 2008	52	13393	0.39%	0.0622	12	4682	0.26%	1.54	(0.07)
MR-8 Trouble Rate Unbundled Loop - 4	October 2009	0	117	0.00%	0	157	10591	1.48%	-1.32	(1.80)
Wire Non-Loaded Parity	September 2009	1	126	0.79%	0.0887	178	10768	1.65%	-0.75	(1.46)
	August 2009	0	126	0.00%	0	204	10941	1.86%	-1.54	(1.94)
	July 2009	0	125	0.00%	0	195	11120	1.75%	-1.49	(1.90)
	June 2009	0	124	0.00%	0	175	11261	1.55%	-1.39	(1.85)
	May 2009	0	129	0.00%	0	189	11473	1.65%	-1.46	(1.89)
	April 2009	0	130	0.00%	0	149	11568	1.29%	-1.30	(1.79)
	March 2009	0	133	0.00%	0	172	11627	1.48%	-1.41	(1.85)
	February 2009	0	136	0.00%	0	169	10852	1.56%	-1.46	(1.89)
	January 2009	0	141	0.00%	0	262	10915	2.40%	-1.85	(2.12)
	December 2008	0	145	0.00%	0	180	10999	1.64%	-1.54	(1.94)
	November 2008	0	150	0.00%	0	172	11041	1.56%	-1.53	(1.93)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	October 2009	8	862	0.93%	0.0959	13	4228	0.31%	3.00	0.82
	September 2009	4	799	0.50%	0.0706	16	4278	0.37%	0.54	(0.67)
	August 2009	7	762	0.92%	0.0954	41	4310	0.95%	-0.09	(1.05)
	July 2009	5	737	0.68%	0.0821	20	4353	0.46%	0.81	(0.51)
	June 2009	3	706	0.42%	0.065	22	4435	0.50%	-0.25	(1.15)
	May 2009	1	701	0.14%	0.0377	24	4518	0.53%	-1.32	(1.80)
	April 2009	3	689	0.44%	0.0658	17	4607	0.37%	0.27	(0.84)
	March 2009	4	684	0.58%	0.0762	14	4706	0.30%	1.29	(0.22)
	February 2009	0	569	0.00%	0	20	4403	0.45%	-1.52	(1.92)
	January 2009	8	567	1.41%	0.1179	36	4527	0.80%	1.56	(0.05)
	December 2008	2	563	0.36%	0.0595	15	4602	0.33%	0.12	(0.93)
	November 2008	3	563	0.53%	0.0728	12	4683	0.26%	1.23	(0.25)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	October 2009	148	7027	2.11%	0.1436	157	10592	1.48%	3.36	1.04
	September 2009	111	7071	1.57%	0.1243	178	10769	1.65%	-0.43	(1.26)
	August 2009	111	7086	1.57%	0.1242	204	10942	1.86%	-1.44	(1.88)
	July 2009	119	7102	1.68%	0.1284	195	11121	1.75%	-0.39	(1.24)
	June 2009	123	7111	1.73%	0.1304	175	11262	1.55%	0.94	(0.43)
	May 2009	99	7113	1.39%	0.1172	189	11474	1.65%	-1.33	(1.81)
	April 2009	99	7151	1.38%	0.1168	149	11569	1.29%	0.57	(0.65)

	March 2009	106	7230	1.47%	0.1202	172	11628	1.48%	-0.07	(1.04)
	February 2009	108	7209	1.50%	0.1215	169	10853	1.56%	-0.31	(1.19)
	January 2009	159	7114	2.24%	0.1478	262	10916	2.40%	-0.71	(1.43)
	December 2008	111	7132	1.56%	0.1238	180	11000	1.64%	-0.41	(1.25)
	November 2008	110	7139	1.54%	0.1232	172	11042	1.56%	-0.09	(1.05)
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	October 2009	6	338	1.78%	0.132	157	10578	1.48%	0.44	(0.83)
	September 2009	2	343	0.58%	0.0761	178	10755	1.66%	-1.53	(1.93)
	August 2009	3	351	0.85%	0.0921	204	10928	1.87%	-1.38	(1.84)
	July 2009	6	362	1.66%	0.1277	195	11106	1.76%	-0.14	(1.09)
	June 2009	3	363	0.83%	0.0905	175	11247	1.56%	-1.11	(1.67)
	May 2009	6	365	1.64%	0.1272	189	11459	1.65%	-0.01	(1.00)
	April 2009	3	368	0.82%	0.0899	149	11554	1.29%	-0.79	(1.48)
	March 2009	3	368	0.82%	0.0899	172	11613	1.48%	-1.04	(1.63)
	February 2009	5	358	1.40%	0.1174	169	10840	1.56%	-0.24	(1.15)
	January 2009	4	360	1.11%	0.1048	262	10903	2.40%	-1.57	(1.96)
	December 2008	5	350	1.43%	0.1187	180	10987	1.64%	-0.30	(1.18)
	November 2008	2	348	0.57%	0.0756	172	11029	1.56%	-1.46	(1.89)
MR-8 Trouble Rate Unbundled Loop Analog Parity	October 2009	207	65775	0.31%	0.056	11193	1152352	0.97%	-16.70	(11.15)
	September 2009	167	66168	0.25%	0.0502	9703	1164420	0.83%	-15.99	(10.72)
	August 2009	194	66305	0.29%	0.054	11439	1179251	0.97%	-17.32	(11.53)
	July 2009	203	66648	0.30%	0.0551	10992	1197672	0.92%	-16.16	(10.82)
	June 2009	219	66539	0.33%	0.0573	11629	1215708	0.96%	-16.19	(10.84)
	May 2009	188	66864	0.28%	0.053	10441	1231126	0.85%	-15.57	(10.47)
	April 2009	177	66982	0.26%	0.0513	10494	1246138	0.84%	-15.94	(10.69)
	March 2009	166	66949	0.25%	0.0497	10519	1261160	0.83%	-16.25	(10.88)
	February 2009	131	58849	0.22%	0.0471	9393	1276409	0.74%	-14.24	(9.66)
	January 2009	245	58956	0.42%	0.0643	17645	1293096	1.36%	-19.42	(12.81)
	December 2008	144	59644	0.24%	0.0491	12230	1306556	0.94%	-17.23	(11.47)
	November 2008	178	60288	0.30%	0.0543	13283	1318552	1.01%	-17.12	(11.41)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	October 2009	5	620	0.81%	0.0894	13	4227	0.31%	2.10	0.27
	September 2009	5	647	0.77%	0.0876	16	4277	0.37%	1.55	(0.06)
	August 2009	5	665	0.75%	0.0864	41	4309	0.95%	-0.49	(1.30)
	July 2009	7	678	1.03%	0.1011	20	4352	0.46%	2.05	0.25
	June 2009	2	700	0.29%	0.0534	22	4434	0.50%	-0.74	(1.45)
	May 2009	3	711	0.42%	0.0648	24	4517	0.53%	-0.37	(1.23)
	April 2009	5	740	0.68%	0.0819	17	4606	0.37%	1.28	(0.22)
	March 2009	2	777	0.26%	0.0507	14	4705	0.30%	-0.19	(1.12)
	February 2009	2	789	0.25%	0.0503	20	4402	0.45%	-0.77	(1.47)
	January 2009	5	826	0.61%	0.0776	36	4526	0.80%	-0.57	(1.34)
	December 2008	4	858	0.47%	0.0681	15	4601	0.33%	0.66	(0.60)
	November 2008	11	899	1.22%	0.1099	12	4682	0.26%	5.25	2.19
MR-8 Trouble Rate UNE - P (POTS) Parity	October 2009	50	10219	0.49%	0.0698	11193	1152346	0.97%	-4.95	(4.01)
	September 2009	54	10351	0.52%	0.072	9703	1164414	0.83%	-3.47	(3.11)
	August 2009	40	10459	0.38%	0.0617	11439	1179246	0.97%	-6.10	(4.71)
	July 2009	37	10626	0.35%	0.0589	10992	1197667	0.92%	-6.13	(4.73)
	June 2009	43	10755	0.40%	0.0631	11629	1215703	0.96%	-5.91	(4.59)
	May 2009	30	11023	0.27%	0.0521	10441	1231121	0.85%	-6.56	(4.99)
	April 2009	44	11175	0.39%	0.0626	10494	1246133	0.84%	-5.16	(4.14)
	March 2009	34	11349	0.30%	0.0547	10519	1261154	0.83%	-6.23	(4.79)
	February 2009	30	11325	0.26%	0.0514	9393	1276403	0.74%	-5.84	(4.55)
	January 2009	63	11829	0.53%	0.0728	17645	1293090	1.36%	-7.76	(5.72)
	December 2008	43	12096	0.36%	0.0595	12230	1306550	0.94%	-6.60	(5.01)
	November 2008	59	12407	0.48%	0.0688	13283	1318546	1.01%	-5.90	(4.59)



MR-8 Trouble Rate UNE P (Centrex 21) Parity	October 2009	1	403	0.25%	0.0498	26	10037	0.26%	-0.04	(1.03)
	September 2009	1	417	0.24%	0.0489	22	10288	0.21%	0.11	(1.15)
	August 2009	0	422	0.00%	0	30	10679	0.28%	-1.07	(1.65)
	July 2009	0	429	0.00%	0	16	11047	0.14%	-0.77	(1.47)
	June 2009	0	449	0.00%	0	33	11391	0.29%	-1.12	(1.68)
	May 2009	1	478	0.21%	0.0457	27	11698	0.23%	-0.10	(1.06)
	April 2009	1	486	0.21%	0.0453	25	12002	0.21%	-0.01	(1.01)
	March 2009	1	496	0.20%	0.0449	17	12335	0.14%	0.38	(1.01)
	February 2009	1	496	0.20%	0.0449	30	12760	0.24%	-0.15	(1.09)
	January 2009	2	502	0.40%	0.063	49	13111	0.37%	0.09	(0.95)
	December 2008	1	520	0.19%	0.0438	33	13590	0.24%	-0.23	(1.14)
	November 2008	0	529	0.00%	0	49	14544	0.34%	-1.31	(1.80)
	MR-8 Trouble Rate UNE P (Centrex) Parity	October 2009	3	941	0.32%	0.0564	50	43050	0.12%	1.81
September 2009		1	955	0.10%	0.0323	56	43218	0.13%	-0.21	(1.13)
August 2009		2	993	0.20%	0.0448	54	43355	0.12%	0.68	(0.59)
July 2009		4	1022	0.39%	0.0624	41	43624	0.09%	3.07	0.86
June 2009		4	1030	0.39%	0.0622	71	43985	0.16%	1.79	0.09
May 2009		1	1067	0.09%	0.0306	53	44237	0.12%	-0.24	(1.15)
April 2009		1	1090	0.09%	0.0303	70	44382	0.16%	-0.54	(1.33)
March 2009		3	1122	0.27%	0.0516	69	44782	0.15%	0.96	(0.42)
February 2009		5	1154	0.43%	0.0657	52	46951	0.11%	3.25	0.98
January 2009		6	1257	0.48%	0.0689	79	47358	0.17%	2.66	0.62
December 2008		4	1269	0.32%	0.0561	46	47546	0.10%	2.47	0.50
November 2008		1	1282	0.08%	0.0279	58	48276	0.12%	-0.43	(1.26)
MR-9A Repair Appointments Met Business Parity		October 2009	3	4	75.00%	0.433	1015	1138	89.19%	0.91
	September 2009	5	5	100.00%	0	771	898	85.86%	-0.91	(1.55)
	August 2009	2	3	66.67%	0.4714	914	1054	86.72%	1.02	(0.76)
	July 2009	6	7	85.71%	0.3499	876	1007	86.99%	0.10	(1.19)
	June 2009	2	2	100.00%	0	915	1067	85.75%	-0.58	(1.35)
	May 2009	8	8	100.00%	0	922	1047	88.06%	-1.04	(1.63)
	April 2009	1	1	100.00%	0	949	1070	88.69%	-0.36	(1.22)
	March 2009	2	3	66.67%	0.4714	955	1113	85.80%	0.95	(0.80)
	February 2009	3	4	75.00%	0.433	837	993	84.29%	0.51	(0.99)
	January 2009	6	8	75.00%	0.433	1502	1679	89.46%	1.33	(0.50)
	December 2008	1	2	50.00%	0.5	908	1034	87.81%	1.63	(0.55)
	November 2008	8	8	100.00%	0	1218	1413	86.20%	-1.13	(1.69)
	MR-9A Repair Appointments Met Centrex 21 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		1	1	100.00%	0	21	26	80.77%	-0.48	(1.29)
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		1	1	100.00%	0	33	38	86.84%	-0.38	(1.23)
MR-9A Repair Appointments Met Centrex 21 Parity		October 2009	2	2	100.00%	0	19	21	90.48%	-0.44
	September 2009	2	2	100.00%	0	12	14	85.71%	-0.54	(1.33)
	August 2009	2	2	100.00%	0	19	21	90.48%	-0.44	(1.27)
	July 2009	1	1	100.00%	0	9	10	90.00%	-0.32	(1.19)
	June 2009	1	2	50.00%	0.5	18	22	81.82%	1.12	(0.81)

	May 2009	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	13	16	81.25%	-0.64	(1.39)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	4	4	100.00%	0	34	36	94.44%	-0.46	(1.28)
	December 2008	0	1	0.00%	0	20	20	100.00%	0.00	0.01
	November 2008	1	1	100.00%	0	35	41	85.37%	-0.41	(1.25)
MR-9A Repair Appointments Met PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	October 2009	1	1	100.00%	0	6567	6952	94.46%	-0.24	(1.15)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	4	4	100.00%	0	6345	6713	94.52%	-0.48	(1.29)
	July 2009	7	7	100.00%	0	6074	6357	95.55%	-0.57	(1.35)
	June 2009	2	2	100.00%	0	6443	6746	95.51%	-0.31	(1.19)
	May 2009	1	1	100.00%	0	6157	6453	95.41%	-0.22	(1.13)
	April 2009	1	1	100.00%	0	6124	6443	95.05%	-0.23	(1.14)
	March 2009	1	1	100.00%	0	6180	6667	92.70%	-0.28	(1.17)
	February 2009	5	7	71.43%	0.4518	5582	5984	93.28%	2.31	(0.13)
	January 2009	1	1	100.00%	0	10606	11516	92.10%	-0.29	(1.18)
	December 2008	7	7	100.00%	0	7445	7972	93.39%	-0.70	(1.43)
	November 2008	8	8	100.00%	0	7882	8557	92.11%	-0.83	(1.50)
MR-9A Repair Appointments Met UNE - P (POTS) Parity	October 2009	26	31	83.87%	0.3678	7582	8090	93.72%	2.26	0.04
	September 2009	32	35	91.43%	0.2799	6303	6747	93.42%	0.47	(0.86)
	August 2009	15	18	83.33%	0.3727	7259	7767	93.46%	1.74	(0.25)
	July 2009	26	29	89.66%	0.3045	6950	7364	94.38%	1.10	(0.54)
	June 2009	32	35	91.43%	0.2799	7358	7813	94.18%	0.69	(0.74)
	May 2009	16	21	76.19%	0.4259	7079	7500	94.39%	3.62	0.55
	April 2009	24	24	100.00%	0	7073	7513	94.14%	-1.22	(1.74)
	March 2009	23	29	79.31%	0.4051	7135	7780	91.71%	2.42	0.15
	February 2009	18	22	81.82%	0.3857	6419	6977	92.00%	1.76	(0.20)
	January 2009	31	37	83.78%	0.3686	12108	13195	91.76%	1.76	(0.15)
	December 2008	28	31	90.32%	0.2957	8353	9006	92.75%	0.52	(0.84)
	November 2008	42	46	91.30%	0.2818	9100	9970	91.27%	-0.01	(1.00)
MR-9B Repair Appointments Met Business Parity	October 2009	0	1	0.00%	0	231	277	83.39%	2.24	(0.42)
	September 2009	2	2	100.00%	0	208	252	82.54%	-0.65	(1.39)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	2	50.00%	0.5	219	267	82.02%	1.17	(0.74)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	2	2	100.00%	0	197	237	83.12%	-0.63	(1.39)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	3	3	100.00%	0	284	354	80.23%	-0.86	(1.52)

	December 2008	1	1	100.00%	0	244	282	86.52%	-0.39	(1.24)
	November 2008	1	3	33.33%	0.4714	212	280	75.71%	1.70	(0.38)
MR-9B Repair Appointments Met Centrex 21 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	2	2	100.00%	0	5	7	71.43%	-0.79	(1.48)
	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	2	3	66.67%	-0.61	(1.37)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met Residence Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	1930	2031	95.03%	-0.32	(1.20)
	July 2009	1	1	100.00%	0	1801	1914	94.10%	-0.25	(1.15)
	June 2009	1	1	100.00%	0	1831	1967	93.09%	-0.27	(1.17)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	1527	1635	93.39%	3.76	(0.09)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	1280	1379	92.82%	-0.28	(1.17)
	January 2009	3	3	100.00%	0	2634	3043	86.56%	-0.68	(1.41)
	December 2008	3	3	100.00%	0	1911	2098	91.09%	-0.54	(1.33)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met UNE - P (POTS) Parity	October 2009	5	6	83.33%	0.3727	1943	2148	90.46%	0.59	(0.93)
	September 2009	7	9	77.78%	0.4157	1794	1968	91.16%	1.41	(0.46)
	August 2009	11	15	73.33%	0.4422	2192	2330	94.08%	3.39	0.41
	July 2009	3	3	100.00%	0	2026	2183	92.81%	-0.48	(1.29)
	June 2009	4	4	100.00%	0	2050	2234	91.76%	-0.60	(1.36)
	May 2009	4	4	100.00%	0	1624	1741	93.28%	-0.54	(1.33)
	April 2009	10	11	90.91%	0.2875	1724	1872	92.09%	0.15	(1.15)
	March 2009	1	1	100.00%	0	1615	1750	92.29%	-0.29	(1.18)
	February 2009	2	2	100.00%	0	1457	1599	91.12%	-0.44	(1.27)
	January 2009	10	13	76.92%	0.4213	2918	3397	85.90%	0.93	(0.64)
	December 2008	2	3	66.67%	0.4714	2155	2380	90.55%	1.41	(0.61)
	November 2008	5	6	83.33%	0.3727	2156	2412	89.39%	0.48	(0.99)
MR-9C Repair Appointments Met Business Parity	October 2009	6	6	100.00%	0	224	226	99.12%	-0.23	(1.14)
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	279	285	97.89%	-0.15	(1.09)
	May 2009	1	1	100.00%	0	205	209	98.09%	-0.14	(1.08)
	April 2009	1	1	100.00%	0	208	211	98.58%	-0.12	(1.07)
	March 2009	1	1	100.00%	0	278	284	97.89%	-0.15	(1.09)
	February 2009	2	2	100.00%	0	200	211	94.79%	-0.33	(1.20)
	January 2009	2	3	66.67%	0.4714	268	270	99.26%	6.55	0.12
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	248	251	98.80%	-0.15	(1.09)
MR-9C Repair Appointments Met Centrex 21 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	0	1	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met Residence Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	1055	1080	97.69%	-0.15	(1.09)
	July 2009	1	1	100.00%	0	1177	1221	96.40%	-0.19	(1.12)
	June 2009	1	1	100.00%	0	1279	1297	98.61%	-0.12	(1.07)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	879	898	97.88%	-0.15	(1.09)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	580	606	95.71%	-0.21	(1.13)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity	October 2009	12	13	92.31%	0.2665	936	955	98.01%	1.46	(0.57)
	September 2009	10	10	100.00%	0	967	988	97.87%	-0.46	(1.28)
	August 2009	7	7	100.00%	0	1302	1342	97.02%	-0.46	(1.28)
	July 2009	5	5	100.00%	0	1397	1445	96.68%	-0.41	(1.25)
	June 2009	4	4	100.00%	0	1558	1582	98.48%	-0.25	(1.15)
	May 2009	5	5	100.00%	0	1185	1200	98.75%	-0.25	(1.15)
	April 2009	9	9	100.00%	0	1087	1109	98.02%	-0.43	(1.26)
	March 2009	4	4	100.00%	0	953	989	96.36%	-0.39	(1.24)
	February 2009	6	6	100.00%	0	780	817	95.47%	-0.53	(1.32)
	January 2009	13	13	100.00%	0	1034	1053	98.20%	-0.49	(1.30)
	December 2008	9	9	100.00%	0	820	844	97.16%	-0.51	(1.31)
	November 2008	7	7	100.00%	0	876	901	97.23%	-0.45	(1.27)
NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	October 2009	6	26904	0.02%	0.0012	3	17683	0.02%	9.00	4.47
	September 2009	1	26064	0.01%	0.0005	3	17779	0.01%	-15.95	(10.70)
	August 2009	1	25872	0.01%	0.0004	3	17779	0.02%	-9.02	(6.48)
	July 2009	2	25488	0.01%	0.0004	4	19099	0.02%	-8.47	(6.15)
	June 2009	2	25752	0.01%	0.0004	3	19099	0.01%	-8.14	(5.95)
	May 2009	1	25752	0.00%	0.0004	2	19099	0.01%	-9.21	(6.60)
	April 2009	1	25872	0.01%	0.0005	3	20131	0.01%	-8.61	(6.23)
	March 2009	16	26424	0.06%	0.0075	2	20203	0.01%	71.62	42.54

	February 2009	1	27360	0.00%	0.0004	1	20514	0.00%	9.01	4.48
	January 2009	6	27432	0.02%	0.0009	1	22914	0.00%	54.32	32.03
	December 2008	1	26976	0.01%	0.0004	24	22914	0.10%	-27.59	(17.77)
	November 2008	7	27600	0.02%	0.001	1	22914	0.00%	202.05	121.84
NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	October 2009	0	2460	0.01%	0.0005	3	18284	0.01%	-2.77	(2.68)
	September 2009	0	2484	0.00%	0.0003	1	18548	0.01%	-0.99	(1.60)
	August 2009	0	2988	0.00%	0.0004	2	18548	0.01%	-3.21	(2.95)
	July 2009	0	3348	0.01%	0.0006	4	19652	0.02%	-1.48	(1.90)
	June 2009	0	3588	0.00%	0.0004	7	19652	0.03%	-2.98	(2.81)
	May 2009	0	3252	0.00%	0	2	19652	0.01%	-4.87	(3.96)
	April 2009	0	3276	0.00%	0	1	20276	0.00%	-5.67	(4.45)
	March 2009	0	3324	0.00%	0	1	20396	0.01%	-4.95	(4.01)
	February 2009	0	3228	0.00%	0	3	21043	0.01%	-4.68	(3.84)
	January 2009	0	3252	0.00%	0.0001	4	21765	0.02%	-4.02	(3.44)
	December 2008	0	3252	0.01%	0.0004	5	21765	0.02%	-4.51	(3.74)
	November 2008	0	3852	0.00%	0.0001	3	21765	0.02%	-12.27	(8.46)
NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	October 2009	30	27816	0.11%	0.0052	0	0	0.00%	0.00	0.00
	September 2009	36	26544	0.14%	0.0125	0	0	0.00%	0.00	0.00
	August 2009	45	26496	0.17%	0.0143	0	0	0.00%	0.00	0.00
	July 2009	25	25680	0.10%	0.0101	0	0	0.00%	0.00	0.00
	June 2009	49	26112	0.19%	0.0197	0	0	0.00%	0.00	0.00
	May 2009	40	26352	0.15%	0.0146	0	0	0.00%	0.00	0.00
	April 2009	37	26136	0.14%	0.0151	0	0	0.00%	0.00	0.00
	March 2009	54	26616	0.20%	0.0184	0	0	0.00%	0.00	0.00
	February 2009	24	27672	0.09%	0.008	0	0	0.00%	0.00	0.00
	January 2009	33	27720	0.12%	0.0229	0	0	0.00%	0.00	0.00
	December 2008	73	28176	0.26%	0.0152	0	0	0.00%	0.00	0.00
	November 2008	28	28272	0.10%	0.0054	0	0	0.00%	0.00	0.00
NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	October 2009	25	2892	0.87%	0.0208	0	0	0.00%	0.00	0.00
	September 2009	18	2916	0.61%	0.0147	0	0	0.00%	0.00	0.00
	August 2009	25	3468	0.73%	0.0185	0	0	0.00%	0.00	0.00
	July 2009	2	3396	0.07%	0.0047	0	0	0.00%	0.00	0.00
	June 2009	3	3612	0.10%	0.0114	0	0	0.00%	0.00	0.00
	May 2009	13	3660	0.37%	0.0103	0	0	0.00%	0.00	0.00
	April 2009	10	3684	0.26%	0.0073	0	0	0.00%	0.00	0.00
	March 2009	10	3732	0.26%	0.0075	0	0	0.00%	0.00	0.00
	February 2009	31	3636	0.85%	0.0239	0	0	0.00%	0.00	0.00
	January 2009	12	3660	0.34%	0.0095	0	0	0.00%	0.00	0.00
	December 2008	26	3660	0.72%	0.0202	0	0	0.00%	0.00	0.00
	November 2008	11	4260	0.25%	0.0076	0	0	0.00%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	October 2009	282	287	98.26%	0.1308	0	0	0.00%	0.00	(0.10)
	September 2009	208	210	99.05%	0.0971	0	0	0.00%	0.00	(0.13)
	August 2009	270	275	98.18%	0.1336	0	0	0.00%	0.00	(0.10)
	July 2009	319	323	98.76%	0.1106	0	0	0.00%	0.00	(0.12)
	June 2009	194	202	96.04%	0.195	0	0	0.00%	0.00	(0.03)
	May 2009	277	281	98.58%	0.1185	0	0	0.00%	0.00	(0.11)
	April 2009	302	311	97.11%	0.1676	0	0	0.00%	0.00	(0.07)
	March 2009	476	483	98.55%	0.1195	0	0	0.00%	0.00	(0.11)
	February 2009	306	323	94.74%	0.2233	0	0	0.00%	0.00	0.01
	January 2009	143	145	98.62%	0.1166	0	0	0.00%	0.00	(0.11)
	December 2008	150	152	98.68%	0.114	0	0	0.00%	0.00	(0.12)
	November 2008	173	174	99.43%	0.0756	0	0	0.00%	0.00	(0.14)
OP-13A Coordinated Cuts Completed on	October 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)

Time Unbundled Loop Other Benchmark 0.95	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	October 2009	0	287	0.00%	0	0	0	0.00%	0.00
September 2009	0	212	0.00%	0	0	0	0.00%	0.00	0.00	
August 2009	1	275	0.36%	0.0602	0	0	0.00%	0.00	0.00	
July 2009	0	324	0.00%	0	0	0	0.00%	0.00	0.00	
June 2009	0	202	0.00%	0	0	0	0.00%	0.00	0.00	
May 2009	1	283	0.35%	0.0593	0	0	0.00%	0.00	0.00	
April 2009	1	319	0.31%	0.0559	0	0	0.00%	0.00	0.00	
March 2009	0	488	0.00%	0	0	0	0.00%	0.00	0.00	
February 2009	0	323	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009	0	145	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008	0	152	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008	0	174	0.00%	0	0	0	0.00%	0.00	0.00	
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	October 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
September 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00	
June 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00	
May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
March 2009	0	7	0.00%	0	0	0	0.00%	0.00	0.00	
February 2009	0	19	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009	0	37	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00	
OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity	October 2009	0	1	0.00	0	2087	51	40.92	-0.97	(1.59)
September 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
August 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
July 2009	2	1	2.00	0	2404	66	36.42	-0.88	(1.53)	
June 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
May 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
April 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
March 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
February 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
January 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
December 2008	0	0	0.00	0	0	0	0	0.00	0.00	0.00
November 2008	0	0	0.00	0	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
September 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
August 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
July 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00
June 2009	0	1	0.00	0	0	0	0	0.00	0.00	0.00
May 2009	0	0	0.00	0	0	0	0	0.00	0.00	0.00

	April 2009	40	1	40.00	0	0	0	0.00	0.00	0.00
	March 2009	18	1	18.00	0	0	0	0.00	0.00	0.00
	February 2009	29	1	29.00	0	0	0	0.00	0.00	0.00
	January 2009	63	2	31.50	31.82	0	0	0.00	0.00	0.00
	December 2008	33	1	33.00	0	0	0	0.00	0.00	0.00
	November 2008	11	1	11.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Frame Relay Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	12	1	12.00	0	96	1	96.00	0.00	0.00
	November 2008	8	1	8.00	0	74	1	74.00	0.00	0.00
OP-15A Interval for Pending Orders	October 2009	10	1	10.00	0	6942	196	35.42	-0.65	(1.40)
Delayed Past Due Date Line Splitting Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date LIS Trunk Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	5	2	2.50	2.12	20	3	6.67	-0.71	(1.43)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Residence Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	109	1	109.00	0	5180	143	36.22	1.58	(0.02)
	June 2009	126	2	63.00	56.57	6421	146	43.98	0.55	(0.57)
	May 2009	82	2	41.00	56.57	6602	140	47.16	-0.18	(1.11)
	April 2009	61	1	61.00	0	5250	128	41.02	0.47	(0.64)
	March 2009	39	1	39.00	0	3919	113	34.68	0.12	(0.90)
	February 2009	17	1	17.00	0	3173	128	24.79	-0.25	(1.15)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	6	1	6.00	0	8707	288	30.23	-0.61	(1.37)

	November 2008	24	2	12.00	5.66	9533	189	50.44	-1.10	(1.67)
OP-15A Interval for Pending Orders	October 2009	22948	33	695.39	436.21	7	1	7.00	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	September 2009	22269	33	674.82	434	0	0	0.00	0.00	0.00
Wire Non-Loaded Parity	August 2009	21625	30	720.83	395.9	26	2	13.00	342.68	0.75
	July 2009	21003	32	656.34	419.42	38	1	38.00	0.00	0.00
	June 2009	20362	32	636.31	416.3	32	4	8.00	128.25	1.26
	May 2009	19712	29	679.72	380.26	0	0	0.00	0.00	0.00
	April 2009	19186	29	661.59	376.96	0	0	0.00	0.00	0.00
	March 2009	18548	29	639.59	376.96	0	1	0.00	0.00	0.00
	February 2009	17934	33	543.45	406.72	0	0	0.00	0.00	0.00
	January 2009	17361	30	578.70	384.51	0	0	0.00	0.00	0.00
	December 2008	16705	33	506.21	401.24	111	1	111.00	0.00	0.00
	November 2008	16087	30	536.23	383.33	179	3	59.67	23.88	0.46
OP-15A Interval for Pending Orders	October 2009	8055	18	447.50	308.63	7	1	7.00	0.00	0.00
Delayed Past Due Date Unbundled Loop -	September 2009	7598	18	422.11	312.64	0	0	0.00	0.00	0.00
ADSL Qualified Parity	August 2009	7246	16	452.88	291.63	26	2	13.00	207.36	0.27
	July 2009	6821	15	454.73	286.65	38	1	38.00	0.00	0.00
	June 2009	6496	16	406.00	296.85	32	4	8.00	77.07	0.75
	May 2009	6161	15	410.73	286.65	0	0	0.00	0.00	0.00
	April 2009	5653	13	434.85	282.93	0	0	0.00	0.00	0.00
	March 2009	6142	14	438.71	288.55	0	1	0.00	0.00	0.00
	February 2009	5847	13	449.77	271.34	0	0	0.00	0.00	0.00
	January 2009	5587	13	429.77	271.34	0	0	0.00	0.00	0.00
	December 2008	5221	12	435.08	265.52	111	1	111.00	0.00	0.00
	November 2008	4871	12	405.92	276.04	179	3	59.67	16.27	0.25
OP-15A Interval for Pending Orders	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Unbundled Loop -	September 2009	13	1	13.00	0	648	7	92.57	-0.60	(1.36)
DS1 Capable Parity	August 2009	1	1	1.00	0	784	12	65.33	-0.66	(1.40)
	July 2009	50	1	50.00	0	768	12	64.00	-0.16	(1.10)
	June 2009	195	7	27.86	40.38	666	9	74.00	-1.15	(1.70)
	May 2009	6	1	6.00	0	558	13	42.92	-0.54	(1.33)
	April 2009	9	1	9.00	0	792	15	52.80	-0.46	(1.28)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	2	1	2.00	0	632	14	45.14	-0.51	(1.31)
	January 2009	134	2	67.00	83.44	1127	28	40.25	0.64	(0.49)
	December 2008	122	5	24.40	45.1	1047	29	36.10	-0.49	(1.30)
	November 2008	118	2	59.00	0	1091	25	43.64	0.38	(0.59)
OP-15A Interval for Pending Orders	October 2009	9	10	0.90	0.32	1236	45	27.47	-2.01	(2.22)
Delayed Past Due Date Unbundled Loop	September 2009	119	21	5.67	7.93	1297	52	24.94	-2.10	(2.28)
Analog Parity	August 2009	179	15	11.93	7.5	1286	52	24.73	-1.26	(1.77)
	July 2009	276	4	69.00	73.9	1282	55	23.31	2.91	0.35
	June 2009	231	5	46.20	59.18	1279	52	24.60	1.65	(0.15)
	May 2009	16	12	1.33	1.97	1709	67	25.51	-2.33	(2.42)
	April 2009	24	6	4.00	5.62	1434	51	28.12	-1.69	(2.03)
	March 2009	137	10	13.70	21.19	1178	49	24.04	-0.92	(1.56)
	February 2009	250	8	31.25	52.37	1360	58	23.45	0.66	(0.60)
	January 2009	253	22	11.50	27.38	2867	87	32.95	-2.33	(2.42)
	December 2008	296	15	19.73	23.56	2976	106	28.08	-0.89	(1.54)
	November 2008	179	14	12.79	17.37	2978	99	30.08	-1.71	(2.04)
OP-15A Interval for Pending Orders	October 2009	93	2	46.50	28.99	6942	196	35.42	0.40	(0.68)
Delayed Past Due Date UNE - P (POTS)	September 2009	83	4	20.75	19.12	7757	195	39.78	-0.90	(1.55)
Parity	August 2009	30	2	15.00	12.73	8407	218	38.56	-0.70	(1.42)
	July 2009	24	3	8.00	4.58	7584	209	36.29	-1.11	(1.68)



	June 2009	1	1	1.00	0	8837	223	39.63	-0.87	(1.53)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	1	0.00	0	5963	181	32.94	-0.93	(1.56)
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	291	2	145.50	200.11	13870	302	45.93	3.05	0.26
	December 2008	267	2	133.50	187.38	13650	438	31.16	3.77	0.75
	November 2008	244	1	244.00	0	13846	312	44.38	4.38	0.88
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	October 2009	0	1	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	February 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	January 2009	2	2	1.00	0	0	0	0.00	0.00	0.00
	December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	November 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Frame Relay Diagnostic	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic	October 2009	0	1	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	June 2009	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	May 2009	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	April 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	February 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	November 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	October 2009	29	33	0.88	0.3264	0	0	0.00	0.00	0.00
	September 2009	29	33	0.88	0.3264	0	0	0.00	0.00	0.00
	August 2009	29	30	0.97	0.1795	0	0	0.00	0.00	0.00
	July 2009	31	32	0.97	0.174	0	0	0.00	0.00	0.00
	June 2009	31	32	0.97	0.174	0	0	0.00	0.00	0.00
	May 2009	28	29	0.97	0.1825	0	0	0.00	0.00	0.00
	April 2009	27	29	0.93	0.2534	0	0	0.00	0.00	0.00
	March 2009	27	29	0.93	0.2534	0	0	0.00	0.00	0.00
	February 2009	30	33	0.91	0.2875	0	0	0.00	0.00	0.00
	January 2009	29	30	0.97	0.1795	0	0	0.00	0.00	0.00
	December 2008	29	33	0.88	0.3264	0	0	0.00	0.00	0.00
	November 2008	29	30	0.97	0.1795	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	October 2009	18	18	1.00	0	0	0	0.00	0.00	0.00
	September 2009	16	18	0.89	0.3143	0	0	0.00	0.00	0.00
	August 2009	16	16	1.00	0	0	0	0.00	0.00	0.00
	July 2009	15	15	1.00	0	0	0	0.00	0.00	0.00
	June 2009	16	16	1.00	0	0	0	0.00	0.00	0.00
	May 2009	15	15	1.00	0	0	0	0.00	0.00	0.00
	April 2009	13	13	1.00	0	0	0	0.00	0.00	0.00
	March 2009	14	14	1.00	0	0	0	0.00	0.00	0.00
	February 2009	13	13	1.00	0	0	0	0.00	0.00	0.00
	January 2009	13	13	1.00	0	0	0	0.00	0.00	0.00
	December 2008	12	12	1.00	0	0	0	0.00	0.00	0.00
	November 2008	11	12	0.92	0.2764	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	1	0.00	0	0	0	0.00	0.00	0.00

Capable Diagnostic	August 2009	1	1	1.00	0	0	0	0.00	0.00	0.00	
	July 2009	1	1	1.00	0	0	0	0.00	0.00	0.00	
	June 2009	6	7	0.86	0.3499	0	0	0.00	0.00	0.00	
	May 2009	1	1	1.00	0	0	0	0.00	0.00	0.00	
	April 2009	1	1	1.00	0	0	0	0.00	0.00	0.00	
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	February 2009	1	1	1.00	0	0	0	0.00	0.00	0.00	
	January 2009	2	2	1.00	0	0	0	0.00	0.00	0.00	
	December 2008	1	5	0.20	0.4	0	0	0.00	0.00	0.00	
	November 2008	2	2	1.00	0	0	0	0.00	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	October 2009	0	10	0.00	0	0	0	0.00	0.00	0.00
	September 2009	1	21	0.05	0.213	0	0	0.00	0.00	0.00	
August 2009	9	15	0.60	0.4899	0	0	0.00	0.00	0.00		
July 2009	0	4	0.00	0	0	0	0.00	0.00	0.00		
June 2009	3	5	0.60	0.4899	0	0	0.00	0.00	0.00		
May 2009	0	12	0.00	0	0	0	0.00	0.00	0.00		
April 2009	0	6	0.00	0	0	0	0.00	0.00	0.00		
March 2009	8	10	0.80	0.4	0	0	0.00	0.00	0.00		
February 2009	4	8	0.50	0.5	0	0	0.00	0.00	0.00		
January 2009	0	22	0.00	0	0	0	0.00	0.00	0.00		
December 2008	8	15	0.53	0.4989	0	0	0.00	0.00	0.00		
November 2008	8	14	0.57	0.4949	0	0	0.00	0.00	0.00		
OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	October 2009	0	2	0.00	0	0	0	0.00	0.00	0.00	
September 2009	0	4	0.00	0	0	0	0.00	0.00	0.00		
August 2009	0	2	0.00	0	0	0	0.00	0.00	0.00		
July 2009	1	3	0.33	0.4714	0	0	0.00	0.00	0.00		
June 2009	1	1	1.00	0	0	0	0.00	0.00	0.00		
May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
March 2009	0	1	0.00	0	0	0	0.00	0.00	0.00		
February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
January 2009	1	2	0.50	0.5	0	0	0.00	0.00	0.00		
December 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00		
November 2008	1	1	1.00	0	0	0	0.00	0.00	0.00		
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	October 2009	8149	8149	100.00%	0	0	0	0.00%	0.00	(0.05)	
September 2009	9567	9567	100.00%	0	0	0	0.00%	0.00	(0.05)		
August 2009	9675	9675	100.00%	0	0	0	0.00%	0.00	(0.05)		
July 2009	12339	12339	100.00%	0	0	0	0.00%	0.00	(0.05)		
June 2009	12837	12837	100.00%	0	0	0	0.00%	0.00	(0.05)		
May 2009	9528	9528	100.00%	0	0	0	0.00%	0.00	(0.05)		
April 2009	9777	9781	99.96%	0.0202	0	0	0.00%	0.00	(0.05)		
March 2009	10543	10543	100.00%	0	0	0	0.00%	0.00	(0.05)		
February 2009	10172	10172	100.00%	0	0	0	0.00%	0.00	(0.05)		
January 2009	8571	8572	99.99%	0.0108	0	0	0.00%	0.00	(0.05)		
December 2008	8389	8389	100.00%	0	0	0	0.00%	0.00	(0.05)		
November 2008	8657	8669	99.86%	0.0372	0	0	0.00%	0.00	(0.05)		
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	October 2009	8149	8149	100.00%	0	0	0	0.00%	0.00	0.00	
September 2009	9567	9567	100.00%	0	0	0	0.00%	0.00	0.00		
August 2009	9675	9675	100.00%	0	0	0	0.00%	0.00	0.00		
July 2009	12339	12339	100.00%	0	0	0	0.00%	0.00	0.00		
June 2009	12837	12837	100.00%	0	0	0	0.00%	0.00	0.00		
May 2009	9528	9528	100.00%	0	0	0	0.00%	0.00	0.00		
April 2009	9781	9781	100.00%	0	0	0	0.00%	0.00	0.00		

	March 2009	10543	10543	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	10172	10172	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	8572	8572	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	8389	8389	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	8669	8669	100.00%	0	0	0	0.00%	0.00	0.00
OP-2 Calls Answered within Twenty	October 2009	5170	5642	91.63%	0.2769	1022499	1246796	82.01%	0.00	0.00
Seconds - Interconnect Provisioning Center	September 2009	4661	5672	82.18%	0.3827	911428	1167604	78.06%	0.00	0.00
Parity	August 2009	4884	6167	79.20%	0.4059	800545	1186144	67.49%	0.00	0.00
	July 2009	5505	6719	81.93%	0.3848	1004631	1277067	78.67%	0.00	0.00
	June 2009	5339	6496	82.19%	0.3826	1034437	1314369	78.70%	0.00	0.00
	May 2009	4595	5348	85.92%	0.3478	1119039	1329958	84.14%	0.00	0.00
	April 2009	5220	5898	88.50%	0.319	1216481	1425347	85.35%	0.00	0.00
	March 2009	5300	6290	84.26%	0.3642	1124762	1485335	75.72%	-15.76	0.00
	February 2009	5046	5926	85.15%	0.3556	1078139	1320613	81.64%	-6.97	0.00
	January 2009	5225	6534	79.97%	0.4003	1057519	1512552	69.92%	-17.68	0.00
	December 2008	5620	6590	85.28%	0.3543	1150732	1531952	75.12%	-19.05	0.00
	November 2008	5293	5810	91.10%	0.2847	1161174	1324620	87.66%	-7.96	0.00
OP-3A Installation Commitments Met	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Business Parity	September 2009	3	3	100.00%	0	1222	1255	97.37%	-0.28	(1.17)
	August 2009	3	4	75.00%	0.433	1152	1207	95.44%	1.96	(0.43)
	July 2009	5	5	100.00%	0	1216	1259	96.58%	-0.42	(1.26)
	June 2009	3	3	100.00%	0	1275	1325	96.23%	-0.34	(1.21)
	May 2009	1	1	100.00%	0	1253	1288	97.28%	-0.17	(1.10)
	April 2009	1	1	100.00%	0	1308	1357	96.39%	-0.19	(1.12)
	March 2009	5	5	100.00%	0	1329	1371	96.94%	-0.40	(1.24)
	February 2009	4	5	80.00%	0.4	1191	1240	96.05%	1.84	(0.46)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	4	4	100.00%	0	1099	1147	95.82%	-0.42	(1.25)
	November 2008	4	4	100.00%	0	1337	1394	95.91%	-0.41	(1.25)
OP-3A Installation Commitments Met Line	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Splitting Benchmark 0.95	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-3A Installation Commitments Met	October 2009	3	3	100.00%	0	4558	4648	98.06%	-0.24	(1.15)
Residence Parity	September 2009	3	3	100.00%	0	4579	4671	98.03%	-0.25	(1.15)
	August 2009	6	7	85.71%	0.3499	4255	4341	98.02%	2.33	(0.32)
	July 2009	4	4	100.00%	0	4478	4554	98.33%	-0.26	(1.16)
	June 2009	6	6	100.00%	0	4394	4463	98.45%	-0.31	(1.19)
	May 2009	3	3	100.00%	0	3837	3896	98.49%	-0.21	(1.13)
	April 2009	9	9	100.00%	0	4230	4284	98.74%	-0.34	(1.21)
	March 2009	4	4	100.00%	0	4336	4401	98.52%	-0.24	(1.15)
	February 2009	15	15	100.00%	0	3646	3722	97.96%	-0.56	(1.34)
	January 2009	28	30	93.33%	0.2494	3964	4095	96.80%	1.08	(0.59)
	December 2008	13	14	92.86%	0.2575	3631	3747	96.90%	0.87	(0.78)
	November 2008	17	17	100.00%	0	3684	3752	98.19%	-0.56	(1.34)

OP-3A Installation Commitments Met UNE - P (POTS) Parity	October 2009	15	18	83.33%	0.3727	5843	5966	97.94%	4.35	0.53
	September 2009	23	23	100.00%	0	5801	5926	97.89%	-0.70	(1.43)
	August 2009	17	19	89.47%	0.3069	5407	5548	97.46%	2.21	(0.16)
	July 2009	16	17	94.12%	0.2353	5694	5813	97.95%	1.12	(0.68)
	June 2009	17	18	94.44%	0.2291	5669	5788	97.94%	1.04	(0.70)
	May 2009	13	14	92.86%	0.2575	5090	5184	98.19%	1.49	(0.55)
	April 2009	17	17	100.00%	0	5538	5641	98.17%	-0.56	(1.34)
	March 2009	36	36	100.00%	0	5665	5772	98.15%	-0.82	(1.50)
	February 2009	17	18	94.44%	0.2291	4837	4962	97.48%	0.82	(0.80)
	January 2009	24	28	85.71%	0.3499	5303	5500	96.42%	3.04	0.28
	December 2008	15	16	93.75%	0.2421	4730	4894	96.65%	0.64	(0.88)
	November 2008	17	19	89.47%	0.3069	5021	5146	97.57%	2.29	(0.14)
	OP-3A Installation Commitments Met UNE P (Centrex) Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2009		1	1	100.00%	0	61	63	96.83%	-0.18	(1.11)
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3B Installation Commitments Met Business Parity		October 2009	0	0	0.00%	0	0	0	0.00%	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	210	217	96.77%	-0.26	(1.16)
	May 2009	1	1	100.00%	0	194	201	96.52%	-0.19	(1.12)
	April 2009	2	2	100.00%	0	188	200	94.00%	-0.36	(1.22)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	176	194	90.72%	-0.32	(1.19)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-3B Installation Commitments Met Residence Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
September 2009		3	3	100.00%	0	814	847	96.10%	-0.35	(1.21)
August 2009		3	3	100.00%	0	718	743	96.64%	-0.32	(1.20)
July 2009		2	2	100.00%	0	749	767	97.65%	-0.22	(1.13)
June 2009		1	1	100.00%	0	778	798	97.49%	-0.16	(1.10)
May 2009		3	3	100.00%	0	714	738	96.75%	-0.32	(1.19)
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2009		3	3	100.00%	0	671	703	95.45%	-0.38	(1.23)
January 2009		3	3	100.00%	0	690	733	94.13%	-0.43	(1.26)
December 2008		5	6	83.33%	0	657	673	97.62%	2.29	(0.35)
November 2008		2	2	100.00%	0	712	742	95.96%	-0.29	(1.18)
OP-3B Installation Commitments Met Sub-Loop Unbundling Diagnostic		October 2009	0	0	0.00%	0	0	0	0.00%	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00

	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3B Installation Commitments Met UNE - P (POTS) Parity	October 2009	1	2	50.00%	1	876	908	96.48%	3.56	(0.11)
	September 2009	3	3	100.00%	0	991	1028	96.40%	-0.33	(1.20)
	August 2009	1	1	100.00%	0	854	886	96.39%	-0.19	(1.12)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	988	1015	97.34%	-0.17	(1.10)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	5	5	100.00%	0	974	1009	96.53%	-0.42	(1.26)
	March 2009	1	1	100.00%	0	933	957	97.49%	-0.16	(1.10)
	February 2009	1	1	100.00%	0	829	868	95.51%	-0.22	(1.13)
	January 2009	2	2	100.00%	0	866	927	93.42%	-0.37	(1.23)
	December 2008	4	4	100.00%	0	805	830	96.99%	-0.35	(1.21)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-3C Installation Commitments Met Business Parity	October 2009	54	54	100.00%	0	574	576	99.65%	-0.41
September 2009		9	9	100.00%	0	582	582	100.00%	0.00	0.00
August 2009		25	25	100.00%	0	541	546	99.08%	-0.47	(1.29)
July 2009		5	5	100.00%	0	608	613	99.18%	-0.20	(1.12)
June 2009		5	5	100.00%	0	556	561	99.11%	-0.21	(1.13)
May 2009		14	14	100.00%	0	697	701	99.43%	-0.28	(1.17)
April 2009		17	17	100.00%	0	520	526	98.86%	-0.44	(1.27)
March 2009		6	6	100.00%	0	602	609	98.85%	-0.26	(1.16)
February 2009		4	4	100.00%	0	538	540	99.63%	-0.12	(1.07)
January 2009		9	9	100.00%	0	564	571	98.77%	-0.33	(1.20)
December 2008		6	6	100.00%	0	562	570	98.60%	-0.29	(1.18)
November 2008		1	1	100.00%	0	532	537	99.07%	-0.10	(1.06)
OP-3C Installation Commitments Met Centrex Parity		October 2009	0	0	0.00%	0	0	0	0.00%	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	13	13	100.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	October 2009	5	5	100.00%	0	0	0	0.00%	0.00
September 2009		9	9	100.00%	0	0	0	0.00%	0.00	(0.16)
August 2009		1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
July 2009		9	9	100.00%	0	0	0	0.00%	0.00	(0.16)
June 2009		7	7	100.00%	0	0	0	0.00%	0.00	(0.16)
May 2009		4	4	100.00%	0	0	0	0.00%	0.00	(0.16)
April 2009		16	16	100.00%	0	0	0	0.00%	0.00	(0.16)
March 2009		16	16	100.00%	0	0	0	0.00%	0.00	(0.16)
February 2009		14	14	100.00%	0	0	0	0.00%	0.00	(0.16)
January 2009	11	11	100.00%	0	0	0	0.00%	0.00	(0.16)	

	December 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-3C Installation Commitments Met PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3C Installation Commitments Met Residence Parity	October 2009	2	2	100.00%	0	7884	7892	99.90%	-0.05	(1.03)
	September 2009	6	6	100.00%	0	8137	8152	99.82%	-0.11	(1.06)
	August 2009	8	8	100.00%	0	7634	7647	99.83%	-0.12	(1.07)
	July 2009	8	8	100.00%	0	7968	7985	99.79%	-0.13	(1.08)
	June 2009	8	8	100.00%	0	7988	7999	99.86%	-0.10	(1.06)
	May 2009	95	96	98.96%	0	7700	7718	99.77%	1.63	(0.51)
	April 2009	17	17	100.00%	0	8670	8686	99.82%	-0.18	(1.11)
	March 2009	5	5	100.00%	0	8428	8439	99.87%	-0.08	(1.05)
	February 2009	57	57	100.00%	0	7875	7891	99.80%	-0.34	(1.21)
	January 2009	87	88	98.86%	0	8118	8126	99.90%	3.09	(0.19)
	December 2008	86	87	98.85%	0	7730	7738	99.90%	3.02	(0.21)
	November 2008	97	97	100.00%	0	7979	7985	99.92%	-0.27	(1.16)
OP-3C Installation Commitments Met UNE - P (POTS) Parity	October 2009	6	6	100.00%	0	8458	8468	99.88%	-0.08	(1.05)
	September 2009	13	13	100.00%	0	8719	8734	99.83%	-0.15	(1.09)
	August 2009	40	40	100.00%	0	8175	8193	99.78%	-0.30	(1.18)
	July 2009	15	15	100.00%	0	8576	8598	99.74%	-0.20	(1.12)
	June 2009	13	13	100.00%	0	8544	8560	99.81%	-0.16	(1.09)
	May 2009	9	9	100.00%	0	8397	8419	99.74%	-0.15	(1.09)
	April 2009	16	16	100.00%	0	9190	9212	99.76%	-0.20	(1.12)
	March 2009	87	88	98.86%	0	9030	9048	99.80%	1.96	(0.42)
	February 2009	19	20	95.00%	0	8413	8431	99.79%	4.63	0.04
	January 2009	8	9	88.89%	0	8682	8697	99.83%	7.90	0.30
	December 2008	41	42	97.62%	0	8292	8308	99.81%	3.23	(0.15)
	November 2008	20	20	100.00%	0	8511	8522	99.87%	-0.16	(1.10)
OP-3D Installation Commitments Met Basic Rate ISDN Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	13	13	100.00%	0	8	11	72.73%	-1.49	(1.91)
	April 2009	1	1	100.00%	0	14	16	87.50%	-0.37	(1.22)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	19	20	95.00%	-0.22	(1.14)
	December 2008	3	3	100.00%	0	3	6	50.00%	-1.41	(1.86)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00

	July 2009	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met DS0 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	3	6	50.00%	-0.93	(1.56)
	May 2009	1	1	100.00%	0	9	9	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	4	8	50.00%	-0.94	(1.57)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met E911 Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	October 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	October 2009	20	20	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2009	41	41	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2009	31	31	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	30	30	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	48	48	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	47	47	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	33	33	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	35	38	92.11%	0	0	0	0.00%	0.00	(0.07)



	February 2009	43	43	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	28	32	87.50%	0	0	0	0.00%	0.00	0.08
	December 2008	27	27	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	30	32	93.75%	0	0	0	0.00%	0.00	(0.13)
OP-3D Installation Commitments Met	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Frame Relay Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	1	3	33.33%	-1.22	(1.74)
	December 2008	0	1	0.00%	0	2	3	66.67%	1.22	(1.00)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met ISDN	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Primary Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	24	38	63.16%	-1.05	(1.64)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met LIS	October 2009	13	13	100.00%	0	7	7	100.00%	0.00	0.00
Trunk Parity	September 2009	4	4	100.00%	0	1	1	100.00%	0.00	0.00
	August 2009	14	14	100.00%	0	8	10	80.00%	-1.21	(1.73)
	July 2009	10	10	100.00%	0	7	9	77.78%	-1.16	(1.71)
	June 2009	9	9	100.00%	0	7	7	100.00%	0.00	0.00
	May 2009	6	6	100.00%	0	6	6	100.00%	0.00	0.00
	April 2009	13	13	100.00%	0	8	10	80.00%	-1.19	(1.72)
	March 2009	7	7	100.00%	0	8	8	100.00%	0.00	0.00
	February 2009	30	31	96.77%	0	14	14	100.00%	0.00	(1.30)
	January 2009	9	10	90.00%	0	11	12	91.67%	0.14	(1.34)
	December 2008	8	8	100.00%	0	18	18	100.00%	0.00	0.00
	November 2008	14	14	100.00%	0	16	17	94.12%	-0.69	(1.42)
OP-3D Installation Commitments Met PBX	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	September 2009	1	1	100.00%	0	6	7	85.71%	-0.38	(1.23)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	2	5	40.00%	-1.12	(1.68)
OP-3D Installation Commitments Met UDIT	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Above DS1 Level Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2009	3	3	100.00%	0	2	2	100.00%	0.00	0.00	
	July 2009	4	4	100.00%	0	13	13	100.00%	0.00	0.00	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00	
	OP-3D Installation Commitments Met UDIT	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	DS1 Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		2	2	100.00%	0	32	38	84.21%	-0.60	(1.36)	
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-3D Installation Commitments Met		October 2009	337	337	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9		September 2009	332	333	99.70%	0	0	0	0.00%	0.00	(0.32)
	August 2009	287	289	99.31%	0	0	0	0.00%	0.00	(0.31)	
	July 2009	372	385	96.62%	0	0	0	0.00%	0.00	(0.22)	
	June 2009	282	285	98.95%	0	0	0	0.00%	0.00	(0.30)	
	May 2009	302	309	97.73%	0	0	0	0.00%	0.00	(0.26)	
	April 2009	273	278	98.20%	0	0	0	0.00%	0.00	(0.27)	
	March 2009	331	334	99.10%	0	0	0	0.00%	0.00	(0.30)	
	February 2009	247	248	99.60%	0	0	0	0.00%	0.00	(0.32)	
	January 2009	271	278	97.48%	0	0	0	0.00%	0.00	(0.25)	
	December 2008	248	260	95.38%	0	0	0	0.00%	0.00	(0.18)	
	November 2008	244	254	96.06%	0	0	0	0.00%	0.00	(0.20)	
	OP-3D Installation Commitments Met	October 2009	1	1	100.00%	0	17	26	65.38%	-0.71	(1.43)
	Unbundled Loop - 4 Wire Non-Loaded Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		1	1	100.00%	0	32	38	84.21%	-0.43	(1.26)	
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-3D Installation Commitments Met		October 2009	136	137	99.27%	0	0	0	0.00%	0.00	(0.31)
Unbundled Loop - ADSL Qualified Benchmark 0.9		September 2009	98	99	98.99%	0	0	0	0.00%	0.00	(0.30)
	August 2009	82	82	100.00%	0	0	0	0.00%	0.00	(0.33)	
	July 2009	80	82	97.56%	0	0	0	0.00%	0.00	(0.25)	
	June 2009	60	62	96.77%	0	0	0	0.00%	0.00	(0.23)	
	May 2009	49	49	100.00%	0	0	0	0.00%	0.00	(0.33)	

	April 2009	44	44	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	36	36	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	38	38	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	23	23	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	41	42	97.62%	0	0	0	0.00%	0.00	(0.25)
	November 2008	39	40	97.50%	0	0	0	0.00%	0.00	(0.25)
OP-3D Installation Commitments Met	October 2009	151	155	97.42%	0	17	26	65.38%	-3.18	(2.93)
Unbundled Loop - DS1 Capable Parity	September 2009	131	137	95.62%	0	27	30	90.00%	-0.93	(1.57)
	August 2009	111	119	93.28%	0	32	38	84.21%	-1.33	(1.81)
	July 2009	106	112	94.64%	0	34	49	69.39%	-3.20	(2.95)
	June 2009	125	126	99.21%	0	38	40	95.00%	-1.06	(1.65)
	May 2009	120	121	99.17%	0	56	60	93.33%	-1.48	(1.90)
	April 2009	92	94	97.87%	0	25	33	75.76%	-2.55	(2.55)
	March 2009	156	157	99.36%	0	33	45	73.33%	-3.48	(3.12)
	February 2009	191	195	97.95%	0	28	38	73.68%	-3.11	(2.89)
	January 2009	168	182	92.31%	0	22	31	70.97%	-2.42	(2.47)
	December 2008	87	87	100.00%	0	25	38	65.79%	-3.71	(3.25)
	November 2008	121	122	99.18%	0	16	23	69.57%	-2.83	(2.72)
OP-3D Installation Commitments Met	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS3 Capable Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	2	100.00%	0	4	8	50.00%	-1.26	(1.77)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Benchmark 0.9	September 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	6	7	85.71%	0	0	0	0.00%	0.00	0.14
	June 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	2	3	66.67%	0	0	0	0.00%	0.00	0.78
	April 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	10	12	83.33%	0	0	0	0.00%	0.00	0.22
	December 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	October 2009	960	1012	94.86%	0	0	0	0.00%	0.00	(0.16)
Unbundled Loop Analog Benchmark 0.9	September 2009	781	857	91.13%	0	0	0	0.00%	0.00	(0.04)
	August 2009	937	982	95.42%	0	0	0	0.00%	0.00	(0.18)
	July 2009	1033	1042	99.14%	0	0	0	0.00%	0.00	(0.30)
	June 2009	885	914	96.83%	0	0	0	0.00%	0.00	(0.23)
	May 2009	837	848	98.70%	0	0	0	0.00%	0.00	(0.29)
	April 2009	1173	1188	98.74%	0	0	0	0.00%	0.00	(0.29)
	March 2009	1220	1236	98.71%	0	0	0	0.00%	0.00	(0.29)
	February 2009	887	902	98.34%	0	0	0	0.00%	0.00	(0.28)
	January 2009	643	691	93.05%	0	0	0	0.00%	0.00	(0.10)
	December 2008	716	753	95.09%	0	0	0	0.00%	0.00	(0.17)

	November 2008	789	814	96.93%	0	0	0	0.00%	0.00	(0.23)	
OP-3D Installation Commitments Met	October 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00	
Unbundled Loop Conditioned Benchmark 0.9	September 2009	4	9	44.44%	0	0	0	0.00%	0.00	1.52	
	August 2009	0	2	0.00%	0	0	0	0.00%	0.00	3.00	
	July 2009	2	3	66.67%	0	0	0	0.00%	0.00	0.78	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)	
	April 2009	0	2	0.00%	0	0	0	0.00%	0.00	3.00	
	March 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00	
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)	
	January 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)	
	OP-3D Installation Commitments Met	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Unbundled Loop ISDN Capable Parity	September 2009	1	1	100.00%	0	21	25	84.00%	-0.43	(1.26)
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2009		1	1	100.00%	0	9	10	90.00%	-0.32	(1.19)	
June 2009		1	1	100.00%	0	9	11	81.82%	-0.45	(1.27)	
May 2009		6	6	100.00%	0	8	11	72.73%	-1.21	(1.73)	
April 2009		1	1	100.00%	0	14	16	87.50%	-0.37	(1.22)	
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-3E Installation Commitments Met Basic		October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate ISDN Parity		September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	7	7	100.00%	0	4	4	100.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2009	1	1	100.00%	0	0	1	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-3E Installation Commitments Met E911	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		5	5	100.00%	0	0	0	0.00%	0.00	0.00	
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-3E Installation Commitments Met		October 2009	42	42	100.00%	0	0	0	0.00%	0.00	(0.33)
Enhanced Extended Loops - DS1 Capable Benchmark 0.9		September 2009	38	39	97.44%	0.1581	0	0	0.00%	0.00	(0.25)
	August 2009	21	21	100.00%	0	0	0	0.00%	0.00	(0.33)	
	July 2009	35	37	94.59%	0.2261	0	0	0.00%	0.00	(0.15)	

	June 2009	82	85	96.47%	0.1845	0	0	0.00%	0.00	(0.22)
	May 2009	41	41	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	31	32	96.88%	0.174	0	0	0.00%	0.00	(0.23)
	March 2009	50	51	98.04%	0.1386	0	0	0.00%	0.00	(0.27)
	February 2009	29	32	90.63%	0.2915	0	0	0.00%	0.00	(0.02)
	January 2009	24	24	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	16	20	80.00%	0.4	0	0	0.00%	0.00	0.33
	November 2008	16	16	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Frame Relay Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	1	2	50.00%	-0.82	(1.50)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	2	0.00%	0	2	5	40.00%	0.98	(0.96)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met LIS	October 2009	10	10	100.00%	0	13	15	86.67%	-0.96	(1.58)
Trunk Parity	September 2009	5	5	100.00%	0	12	12	100.00%	0.00	0.00
	August 2009	9	9	100.00%	0	3	5	60.00%	-1.46	(1.89)
	July 2009	2	2	100.00%	0	7	7	100.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	2	2	100.00%	0	7	8	87.50%	-0.48	(1.29)
	April 2009	1	1	100.00%	0	12	14	85.71%	-0.39	(1.24)
	March 2009	9	9	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	8	8	100.00%	0	5	6	83.33%	-0.83	(1.50)
	January 2009	2	5	40.00%	0.4899	6	10	60.00%	0.75	(0.89)
	December 2008	3	3	100.00%	0	17	17	100.00%	0.00	0.00
	November 2008	1	2	50.00%	0.5	4	4	100.00%	0.00	(0.74)
OP-3E Installation Commitments Met PBX	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	3	5	60.00%	-0.98	(1.59)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met UDIT	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Above DS1 Level Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	2	50.00%	0.5	1	1	100.00%	0.00	(1.26)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met	October 2009	16	17	94.12%	0.2353	0	0	0.00%	0.00	(0.14)
Unbundled Loop - 2 Wire Non-Loaded	September 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	August 2009	18	18	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	14	14	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	9	10	90.00%	0.3	0	0	0.00%	0.00	0.00
	March 2009	18	19	94.74%	0.2233	0	0	0.00%	0.00	(0.16)
	February 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	25	26	96.15%	0.1923	0	0	0.00%	0.00	(0.21)
	December 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	16	16	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	October 2009	15	15	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - ADSL Qualified	September 2009	21	21	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	August 2009	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	15	15	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	15	16	93.75%	0.2421	0	0	0.00%	0.00	(0.13)
	February 2009	14	14	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	October 2009	13	13	100.00%	0	15	23	65.22%	-2.10	(2.28)
Unbundled Loop - DS1 Capable Parity	September 2009	13	13	100.00%	0	22	29	75.86%	-1.69	(2.03)
	August 2009	9	9	100.00%	0	25	37	67.57%	-1.86	(2.13)
	July 2009	11	15	73.33%	0.4422	22	42	52.38%	-1.39	(1.85)
	June 2009	11	11	100.00%	0	39	49	79.59%	-1.52	(1.92)
	May 2009	12	13	92.31%	0.2665	19	25	76.00%	-1.12	(1.68)
	April 2009	11	11	100.00%	0	37	57	64.91%	-2.23	(2.36)
	March 2009	20	20	100.00%	0	25	33	75.76%	-2.00	(2.21)
	February 2009	15	16	93.75%	0.2421	26	44	59.09%	-2.41	(2.47)
	January 2009	7	7	100.00%	0	16	28	57.14%	-2.05	(2.25)
	December 2008	11	13	84.62%	0.3608	20	36	55.56%	-1.81	(2.10)
	November 2008	12	12	100.00%	0	18	25	72.00%	-1.78	(2.08)
OP-3E Installation Commitments Met	October 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - XDSL Benchmark 0.9	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.78
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	October 2009	98	128	76.56%	0.4236	0	0	0.00%	0.00	0.45
Unbundled Loop Analog Benchmark 0.9	September 2009	142	145	97.93%	0.1423	0	0	0.00%	0.00	(0.26)

	August 2009	141	145	97.24%	0.1638	0	0	0.00%	0.00	(0.24)
	July 2009	133	134	99.25%	0.0861	0	0	0.00%	0.00	(0.31)
	June 2009	97	101	96.04%	0.195	0	0	0.00%	0.00	(0.20)
	May 2009	129	130	99.23%	0.0874	0	0	0.00%	0.00	(0.31)
	April 2009	167	173	96.53%	0.183	0	0	0.00%	0.00	(0.22)
	March 2009	250	264	94.70%	0.2241	0	0	0.00%	0.00	(0.16)
	February 2009	127	154	82.47%	0.3802	0	0	0.00%	0.00	0.25
	January 2009	136	141	96.45%	0.1849	0	0	0.00%	0.00	(0.22)
	December 2008	70	76	92.11%	0.2697	0	0	0.00%	0.00	(0.07)
	November 2008	85	85	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	October 2009	0	2	0.00%	0	0	0	0.00%	0.00	3.00
Unbundled Loop Conditioned Benchmark 0.9	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	5	5	100.00%	0	4	4	100.00%	0.00	0.00
	May 2009	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	2	4	50.00%	-0.89	(1.54)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-4A Installation Interval Business Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	6	2	3.00	1.41	3240	779	4.16	-0.35	(1.22)
	August 2009	6	1	6.00	0	3125	767	4.07	0.38	(0.39)
	July 2009	12	5	2.40	0.89	2882	720	4.00	-0.67	(1.41)
	June 2009	6	3	2.00	0	2848	797	3.57	-0.62	(1.38)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	4	2	2.00	0	3094	812	3.81	-0.36	(1.22)
	February 2009	16	3	5.33	5.77	2609	698	3.74	0.48	(0.36)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	4	2	2.00	0	3028	663	4.57	-0.38	(1.23)
	November 2008	7	3	2.33	0.58	3527	857	4.12	-0.53	(1.32)
OP-4A Installation Interval Line Splitting Benchmark 3.3	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	June 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	May 2009	9	3	3.00	0	0	0	0.00	0.00	(0.27)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	March 2009	6	2	3.00	0	0	0	0.00	0.00	(0.27)
	February 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	January 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	December 2008	6	2	3.00	0	0	0	0.00	0.00	(0.27)
	November 2008	9	3	3.00	0	0	0	0.00	0.00	(0.27)
OP-4A	Installation Interval Residence									
Parity	October 2009	11	3	3.67	1.15	13438	3269	4.11	-0.31	(1.19)
	September 2009	8	2	4.00	0	14224	3356	4.24	-0.14	(1.09)
	August 2009	124	4	31.00	56	9827	2835	3.47	23.56	1.26
	July 2009	9	3	3.00	1	10296	2998	3.43	-0.27	(1.17)
	June 2009	11	3	3.67	0.58	9936	2853	3.48	0.11	(0.73)
	May 2009	3	1	3.00	0	8814	2596	3.40	-0.13	(1.08)
	April 2009	30	8	3.75	0.89	9566	2855	3.35	0.51	(0.51)
	March 2009	11	3	3.67	1.15	10214	3033	3.37	0.28	(0.61)
	February 2009	35	14	2.50	1.09	8817	2595	3.40	-1.13	(1.69)
	January 2009	87	25	3.48	2.43	11612	3011	3.86	-0.73	(1.44)
	December 2008	50	13	3.85	3.13	8595	2509	3.43	0.68	(0.42)
	November 2008	54	17	3.18	0.81	9893	2710	3.65	-0.62	(1.38)
OP-4A	Installation Interval UNE - P (POTS)									
Parity	October 2009	44	15	2.93	2.58	16859	4079	4.13	-1.46	(1.89)
	September 2009	28	11	2.55	1.57	17464	4135	4.22	-1.91	(2.16)
	August 2009	101	14	7.21	12.4	12952	3602	3.60	4.30	0.39
	July 2009	22	10	2.20	1.14	13178	3718	3.54	-1.24	(1.75)
	June 2009	20	11	1.82	0.4	12784	3650	3.50	-1.74	(2.06)
	May 2009	17	8	2.13	1.73	11524	3349	3.44	-1.09	(1.66)
	April 2009	13	5	2.60	1.34	12563	3635	3.46	-0.60	(1.36)
	March 2009	31	14	2.21	0.43	13308	3845	3.46	-1.28	(1.78)
	February 2009	26	9	2.89	2.52	11426	3293	3.47	-0.47	(1.28)
	January 2009	48	16	3.00	3.48	15506	3884	3.99	-1.04	(1.63)
	December 2008	16	6	2.67	1.37	11623	3172	3.66	-0.50	(1.31)
	November 2008	72	12	6.00	8.61	13420	3567	3.76	1.96	0.04
OP-4B	Installation Interval Business Parity									
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	4	2	2.00	0	610	129	4.73	-0.47	(1.29)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	2	1	2.00	0	677	122	5.55	-0.54	(1.33)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4B	Installation Interval Residence									
Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	9	3	3.00	1	2627	629	4.18	-0.64	(1.39)
	August 2009	6	2	3.00	0	2376	549	4.33	-0.51	(1.31)
	July 2009	6	2	3.00	0	2182	580	3.76	-0.36	(1.22)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	6	2	3.00	0	1925	533	3.61	-0.36	(1.22)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	15	3	5.00	2.65	2190	535	4.09	0.36	(0.49)
	January 2009	13	3	4.33	2.31	2225	553	4.02	0.13	(0.62)
	December 2008	15	5	3.00	1.41	1798	485	3.71	-0.51	(1.31)
	November 2008	6	2	3.00	0	1998	543	3.68	-0.34	(1.20)



OP-4B Installation Interval Sub-Loop Unbundling Diagnostic	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4B Installation Interval UNE - P (POTS) Parity	October 2009	3	1	3.00	0	2715	669	4.06	-0.28	(1.17)
	September 2009	7	2	3.50	2.12	3168	743	4.26	-0.26	(1.16)
	August 2009	2	1	2.00	0	2801	645	4.34	-0.62	(1.37)
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	2	1	2.00	0	2930	688	4.26	-0.39	(1.24)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	13	5	2.60	0.89	2531	730	3.47	-0.74	(1.45)
	March 2009	1	1	1.00	0	2783	675	4.12	-0.47	(1.29)
	February 2009	2	1	2.00	0	2605	641	4.06	-0.46	(1.28)
	January 2009	3	1	3.00	0	2902	675	4.30	-0.28	(1.17)
	December 2008	7	2	3.50	2.12	2196	579	3.79	-0.13	(1.08)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4C Installation Interval Business Parity	October 2009	53	54	0.98	0.14	336	277	1.21	-1.56	(1.95)
	September 2009	4	5	0.80	0.45	360	254	1.42	-1.29	(1.78)
	August 2009	11	11	1.00	0	375	252	1.49	-1.42	(1.87)
	July 2009	3	3	1.00	0	493	319	1.55	-0.39	(1.24)
	June 2009	1	1	1.00	0	354	252	1.40	-0.39	(1.24)
	May 2009	2	3	0.67	0.58	694	370	1.88	-1.92	(2.17)
	April 2009	16	16	1.00	0	366	247	1.48	-1.51	(1.92)
	March 2009	2	3	0.67	0.58	432	294	1.47	-1.14	(1.69)
	February 2009	4	4	1.00	0.82	415	269	1.54	-0.86	(1.52)
	January 2009	4	6	0.67	0.52	378	265	1.43	-1.82	(2.11)
	December 2008	5	6	0.83	0.41	251	196	1.28	-1.03	(1.63)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4C Installation Interval Centrex Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	1	0.00	0	2	2	1.00	-0.58	(1.35)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4C Installation Interval Line Splitting Benchmark 3.3	October 2009	15	5	3.00	0	0	0	0.00	0.00	(0.27)
	September 2009	27	9	3.00	0	0	0	0.00	0.00	(0.27)
	August 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	July 2009	26	9	2.89	0.33	0	0	0.00	0.00	(0.37)
	June 2009	21	7	3.00	0	0	0	0.00	0.00	(0.27)

	May 2009	12	4	3.00	0	0	0	0.00	0.00	(0.27)
	April 2009	44	15	2.93	0.26	0	0	0.00	0.00	(0.33)
	March 2009	48	16	3.00	0	0	0	0.00	0.00	(0.27)
	February 2009	42	14	3.00	0	0	0	0.00	0.00	(0.27)
	January 2009	33	11	3.00	0	0	0	0.00	0.00	(0.27)
	December 2008	21	7	3.00	0	0	0	0.00	0.00	(0.27)
	November 2008	27	9	3.00	0	0	0	0.00	0.00	(0.27)
OP-4C	Installation Interval Residence									
Parity	October 2009	2	2	1.00	0	4499	4078	1.10	-0.31	(1.19)
	September 2009	5	5	1.00	0	4851	4413	1.10	-0.49	(1.30)
	August 2009	4	4	1.00	0	4748	4060	1.17	-0.55	(1.34)
	July 2009	2	2	1.00	0	4175	4220	0.99	0.03	(1.51)
	June 2009	2	2	1.00	0	4831	4169	1.16	-0.36	(1.22)
	May 2009	91	90	1.01	0.11	4590	4021	1.14	-2.05	(2.24)
	April 2009	8	8	1.00	0	5239	4717	1.11	-0.37	(1.22)
	March 2009	4	4	1.00	0	5403	4752	1.14	-0.53	(1.32)
	February 2009	52	48	1.08	0.28	4984	4455	1.12	-0.36	(1.22)
	January 2009	86	81	1.06	0.24	5217	4653	1.12	-1.06	(1.64)
	December 2008	83	82	1.01	0.25	4857	4236	1.15	-2.10	(2.28)
	November 2008	101	97	1.04	0.32	5067	4416	1.15	-1.87	(2.14)
OP-4C	Installation Interval UNE - P (POTS)									
Parity	October 2009	1	1	1.00	0	4835	4355	1.11	-0.21	(1.13)
	September 2009	2	2	1.00	0	5211	4667	1.12	-0.32	(1.20)
	August 2009	3	3	1.00	0	5123	4312	1.19	-0.50	(1.30)
	July 2009	4	4	1.00	0	4668	4539	1.03	-0.07	(1.04)
	June 2009	6	6	1.00	0	5185	4421	1.17	-0.65	(1.40)
	May 2009	9	3	3.00	3.46	5284	4391	1.20	4.55	0.75
	April 2009	2	2	1.00	0	5605	4964	1.13	-0.21	(1.13)
	March 2009	22	11	2.00	3.32	5835	5046	1.16	4.79	0.57
	February 2009	4	4	1.00	0.82	5399	4724	1.14	-0.39	(1.24)
	January 2009	1	1	1.00	0	5595	4918	1.14	-0.25	(1.15)
	December 2008	6	6	1.00	0	5108	4432	1.15	-0.62	(1.38)
	November 2008	11	7	1.57	0.53	5380	4636	1.16	1.85	0.06
OP-4D	Installation Interval Basic Rate ISDN									
Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	53	13	4.08	1.93	48	8	6.00	-2.41	(2.47)
	April 2009	2	1	2.00	0	76	14	5.43	-0.54	(1.33)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	5	1	5.00	0	90	18	5.00	0.00	(1.00)
	December 2008	13	3	4.33	0.58	74	5	14.80	-0.97	(1.59)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D	Installation Interval Dark Fiber - IOF									
Diagnostic	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	38	2	19.00	0	0	0	0.00	0.00	0.00
	July 2009	146	8	18.25	1.39	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval DS0 Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	7	1	7.00	0	102	6	17.00	-0.53	(1.32)
	May 2009	5	1	5.00	0	27	7	3.86	0.68	(1.12)
	April 2009	5	1	5.00	0	94	8	11.75	-0.59	(1.36)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Enhanced	October 2009	12	2	6.00	0	0	0	0.00	0.00	0.00
Extended Loops - DS0 Capable Diagnostic	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	19	4	4.75	0.5	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	25	5	5.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	6	1	6.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Enhanced	October 2009	55	13	4.23	0.83	0	0	0.00	0.00	(0.88)
Extended Loops - DS1 Capable Benchmark	September 2009	84	19	4.42	1.02	0	0	0.00	0.00	(0.79)
6	August 2009	71	15	4.73	0.46	0	0	0.00	0.00	(0.63)
	July 2009	74	17	4.35	1	0	0	0.00	0.00	(0.82)
	June 2009	92	20	4.60	0.6	0	0	0.00	0.00	(0.70)
	May 2009	97	21	4.62	0.86	0	0	0.00	0.00	(0.69)
	April 2009	40	8	5.00	0	0	0	0.00	0.00	(0.50)
	March 2009	103	14	7.36	6.28	0	0	0.00	0.00	0.68
	February 2009	77	16	4.81	0.4	0	0	0.00	0.00	(0.59)
	January 2009	20	4	5.00	0	0	0	0.00	0.00	(0.50)
	December 2008	43	10	4.30	0.67	0	0	0.00	0.00	(0.85)
	November 2008	39	9	4.33	1.32	0	0	0.00	0.00	(0.83)
OP-4D Installation Interval ISDN Primary	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	10	2	5.00	0	396	23	17.22	-1.56	(1.95)
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval LIS Trunk Parity	October 2009	13	1	13.00	0	0	0	0.00	0.00	0.00
	September 2009	8	1	8.00	0	0	0	0.00	0.00	0.00
	August 2009	44	2	22.00	0	37	3	12.33	3.67	(0.13)

	July 2009	58	5	11.60	6.43	68	4	17.00	-2.73	(2.66)
	June 2009	60	4	15.00	8.45	56	6	9.33	1.26	(0.42)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	88	9	9.78	5.97	176	9	19.56	-3.88	(3.36)
	March 2009	39	3	13.00	5	136	5	27.20	-1.59	(1.97)
	February 2009	446	23	19.39	5.3	114	6	19.00	0.17	(0.83)
	January 2009	83	5	16.60	10.43	156	7	22.29	-1.90	(2.15)
	December 2008	73	5	14.60	7.3	213	9	23.67	-1.95	(2.18)
	November 2008	58	4	14.50	7.05	133	8	16.63	-0.50	(1.30)
OP-4D Installation Interval PBX Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	3	1	3.00	0	40	7	5.71	-0.58	(1.35)
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	4	1	4.00	0	37	4	9.25	-0.94	(1.57)
OP-4D Installation Interval Unbundled Loop	October 2009	446	181	2.46	0.62	0	0	0.00	0.00	(1.77)
2 Wire Non-Loaded Benchmark 6	September 2009	375	148	2.53	0.61	0	0	0.00	0.00	(1.73)
	August 2009	302	121	2.50	0.59	0	0	0.00	0.00	(1.75)
	July 2009	392	134	2.93	1.01	0	0	0.00	0.00	(1.54)
	June 2009	240	96	2.50	0.87	0	0	0.00	0.00	(1.75)
	May 2009	217	83	2.61	0.96	0	0	0.00	0.00	(1.69)
	April 2009	194	77	2.52	0.8	0	0	0.00	0.00	(1.74)
	March 2009	258	97	2.66	1.15	0	0	0.00	0.00	(1.67)
	February 2009	236	94	2.51	0.7	0	0	0.00	0.00	(1.74)
	January 2009	253	95	2.66	1.22	0	0	0.00	0.00	(1.67)
	December 2008	237	93	2.55	0.88	0	0	0.00	0.00	(1.73)
	November 2008	328	107	3.07	2.03	0	0	0.00	0.00	(1.47)
OP-4D Installation Interval Unbundled Loop	October 2009	2	1	2.00	0	196	18	10.89	-1.72	(2.05)
4 Wire Non-Loaded Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop	October 2009	179	72	2.49	0.63	0	0	0.00	0.00	(1.76)
ADSL Qualified Benchmark 6	September 2009	107	44	2.43	0.73	0	0	0.00	0.00	(1.78)
	August 2009	104	39	2.67	1.2	0	0	0.00	0.00	(1.67)
	July 2009	99	36	2.75	0.5	0	0	0.00	0.00	(1.63)
	June 2009	77	30	2.57	0.73	0	0	0.00	0.00	(1.72)
	May 2009	55	22	2.50	0.67	0	0	0.00	0.00	(1.75)
	April 2009	50	18	2.78	0.43	0	0	0.00	0.00	(1.61)
	March 2009	59	22	2.68	0.65	0	0	0.00	0.00	(1.66)

	February 2009	59	23	2.57	0.59	0	0	0.00	0.00	(1.72)
	January 2009	27	10	2.70	0.48	0	0	0.00	0.00	(1.65)
	December 2008	79	23	3.43	4.09	0	0	0.00	0.00	(1.28)
	November 2008	27	12	2.25	0.62	0	0	0.00	0.00	(1.88)
OP-4D Installation Interval Unbundled Loop	October 2009	535	122	4.39	1.1	0	0	0.00	0.00	(0.61)
DS1 Capable Benchmark 5.5	September 2009	454	97	4.68	2.13	0	0	0.00	0.00	(0.45)
	August 2009	352	80	4.40	0.99	0	0	0.00	0.00	(0.60)
	July 2009	421	91	4.63	1.86	0	0	0.00	0.00	(0.48)
	June 2009	416	99	4.20	1.26	0	0	0.00	0.00	(0.71)
	May 2009	317	76	4.17	1.16	0	0	0.00	0.00	(0.72)
	April 2009	330	75	4.40	0.93	0	0	0.00	0.00	(0.60)
	March 2009	550	119	4.62	0.98	0	0	0.00	0.00	(0.48)
	February 2009	603	126	4.79	1.92	0	0	0.00	0.00	(0.39)
	January 2009	463	98	4.72	1.97	0	0	0.00	0.00	(0.42)
	December 2008	161	35	4.60	0.65	0	0	0.00	0.00	(0.49)
	November 2008	322	78	4.13	1.09	0	0	0.00	0.00	(0.75)
OP-4D Installation Interval Unbundled Loop	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
DS3 Capable Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	10	2	5.00	0	99	8	12.38	-1.34	(1.82)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
XDSLi Benchmark 6	September 2009	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	August 2009	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	July 2009	34	7	4.86	2.12	0	0	0.00	0.00	(0.57)
	June 2009	16	4	4.00	0	0	0	0.00	0.00	(1.00)
	May 2009	17	3	5.67	1.15	0	0	0.00	0.00	(0.17)
	April 2009	18	4	4.50	0.58	0	0	0.00	0.00	(0.75)
	March 2009	50	12	4.17	1.34	0	0	0.00	0.00	(0.92)
	February 2009	13	3	4.33	1.15	0	0	0.00	0.00	(0.83)
	January 2009	75	12	6.25	4.56	0	0	0.00	0.00	0.13
	December 2008	12	3	4.00	1	0	0	0.00	0.00	(1.00)
	November 2008	9	2	4.50	0.71	0	0	0.00	0.00	(0.75)
OP-4D Installation Interval Unbundled Loop	October 2009	3161	627	5.04	1.15	0	0	0.00	0.00	(0.48)
Analog Benchmark 6	September 2009	3201	612	5.23	1.42	0	0	0.00	0.00	(0.38)
	August 2009	3488	688	5.07	1.41	0	0	0.00	0.00	(0.47)
	July 2009	3520	717	4.91	0.62	0	0	0.00	0.00	(0.55)
	June 2009	3214	627	5.13	0.76	0	0	0.00	0.00	(0.44)
	May 2009	2819	559	5.04	0.98	0	0	0.00	0.00	(0.48)
	April 2009	3790	720	5.26	1.17	0	0	0.00	0.00	(0.37)
	March 2009	3482	681	5.11	0.68	0	0	0.00	0.00	(0.44)
	February 2009	2433	484	5.03	0.8	0	0	0.00	0.00	(0.49)
	January 2009	2569	468	5.49	3.56	0	0	0.00	0.00	(0.26)
	December 2008	2570	511	5.03	0.71	0	0	0.00	0.00	(0.49)
	November 2008	2809	560	5.02	0.94	0	0	0.00	0.00	(0.49)
OP-4D Installation Interval Unbundled Loop	October 2009	9	1	9.00	0	0	0	0.00	0.00	(1.20)

Conditioned Benchmark 15	September 2009	124	8	15.50	8.91	0	0	0.00	0.00	0.10	
	August 2009	7	1	7.00	0	0	0	0.00	0.00	(1.60)	
	July 2009	28	3	9.33	6.66	0	0	0.00	0.00	(1.13)	
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	April 2009	28	1	28.00	0	0	0	0.00	0.00	2.60	
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	January 2009	29	1	29.00	0	0	0	0.00	0.00	2.80	
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	November 2008	5	1	5.00	0	0	0	0.00	0.00	(2.00)	
	OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	5	1	5.00	0	135	18	7.50	-0.38	(1.23)	
August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
July 2009	4	1	4.00	0	83	10	8.30	-0.95	(1.58)		
June 2009	4	1	4.00	0	54	10	5.40	-0.42	(1.26)		
May 2009	27	6	4.50	0.55	48	8	6.00	-1.57	(1.95)		
April 2009	2	1	2.00	0	76	14	5.43	-0.54	(1.33)		
March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
OP-4E Installation Interval Basic Rate ISDN Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
May 2009	29	7	4.14	2.19	7	1	7.00	0.00	0.00		
April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
February 2009	5	1	5.00	0	6	1	6.00	0.00	0.00		
January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
OP-4E Installation Interval E911 Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00		
January 2009	12	1	12.00	0	108	9	12.00	0.00	0.00		
December 2008	54	5	10.80	1.64	24	2	12.00	0.00	0.00		
November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	October 2009	152	34	4.47	0.83	0	0	0.00	0.00	(0.76)	
September 2009	125	27	4.63	1.39	0	0	0.00	0.00	(0.69)		
August 2009	57	13	4.38	0.87	0	0	0.00	0.00	(0.81)		
July 2009	127	28	4.54	0.92	0	0	0.00	0.00	(0.73)		
June 2009	299	61	4.90	1.03	0	0	0.00	0.00	(0.55)		
May 2009	140	31	4.52	0.96	0	0	0.00	0.00	(0.74)		

	April 2009	120	26	4.62	0.85	0	0	0.00	0.00	(0.69)
	March 2009	123	26	4.73	1.56	0	0	0.00	0.00	(0.63)
	February 2009	69	12	5.75	4.03	0	0	0.00	0.00	(0.13)
	January 2009	59	13	4.54	0.66	0	0	0.00	0.00	(0.73)
	December 2008	58	12	4.83	0.58	0	0	0.00	0.00	(0.58)
	November 2008	66	15	4.40	1.06	0	0	0.00	0.00	(0.80)
OP-4E Installation Interval LIS Trunk Parity	October 2009	46	4	11.50	5.45	14	1	14.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	86	4	21.50	0.58	13	1	13.00	0.00	0.00
	July 2009	21	1	21.00	0	75	5	15.00	2.93	(0.22)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	22	1	22.00	0	71	5	14.20	0.92	(0.84)
	April 2009	18	1	18.00	0	170	9	18.89	-0.13	(1.08)
	March 2009	39	3	13.00	2.65	122	7	17.43	-1.28	(1.78)
	February 2009	87	4	21.75	0.5	125	5	25.00	-0.50	(1.30)
	January 2009	68	4	17.00	7.66	205	8	25.63	-2.08	(2.26)
	December 2008	50	3	16.67	8.5	256	12	21.33	-0.73	(1.45)
	November 2008	22	1	22.00	0	100	4	25.00	-0.17	(1.10)
OP-4E Installation Interval PBX Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	6	2	3.00	0	36	4	9.00	-2.83	(2.72)
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	October 2009	19	7	2.71	0.76	0	0	0.00	0.00	(1.64)
	September 2009	20	8	2.50	0.76	0	0	0.00	0.00	(1.75)
	August 2009	9	3	3.00	0	0	0	0.00	0.00	(1.50)
	July 2009	10	4	2.50	0.58	0	0	0.00	0.00	(1.75)
	June 2009	10	4	2.50	1	0	0	0.00	0.00	(1.75)
	May 2009	9	3	3.00	0	0	0	0.00	0.00	(1.50)
	April 2009	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
	March 2009	20	7	2.86	0.69	0	0	0.00	0.00	(1.57)
	February 2009	2	1	2.00	0	0	0	0.00	0.00	(2.00)
	January 2009	48	18	2.67	0.77	0	0	0.00	0.00	(1.67)
	December 2008	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
	November 2008	38	13	2.92	0.28	0	0	0.00	0.00	(1.54)
OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	October 2009	24	9	2.67	0.5	0	0	0.00	0.00	(1.67)
	September 2009	38	14	2.71	0.47	0	0	0.00	0.00	(1.64)
	August 2009	3	1	3.00	0	0	0	0.00	0.00	(1.50)
	July 2009	15	6	2.50	0.55	0	0	0.00	0.00	(1.75)
	June 2009	22	8	2.75	0.46	0	0	0.00	0.00	(1.63)
	May 2009	15	6	2.50	0.55	0	0	0.00	0.00	(1.75)
	April 2009	18	8	2.25	0.89	0	0	0.00	0.00	(1.88)
	March 2009	13	4	3.25	1.26	0	0	0.00	0.00	(1.38)
	February 2009	17	6	2.83	0.41	0	0	0.00	0.00	(1.58)
	January 2009	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
	December 2008	13	5	2.60	0.55	0	0	0.00	0.00	(1.70)

	November 2008	19	8	2.38	0.52	0	0	0.00	0.00	(1.81)
OP-4E Installation Interval Unbundled Loop	October 2009	52	12	4.33	0.65	0	0	0.00	0.00	(0.64)
DS1 Capable Benchmark 5.5	September 2009	26	6	4.33	0.82	0	0	0.00	0.00	(0.64)
	August 2009	38	8	4.75	0.71	0	0	0.00	0.00	(0.41)
	July 2009	31	6	5.17	2.93	0	0	0.00	0.00	(0.18)
	June 2009	40	9	4.44	0.88	0	0	0.00	0.00	(0.58)
	May 2009	15	3	5.00	0	0	0	0.00	0.00	(0.27)
	April 2009	44	9	4.89	0.33	0	0	0.00	0.00	(0.33)
	March 2009	47	12	3.92	1.44	0	0	0.00	0.00	(0.86)
	February 2009	76	16	4.75	0.68	0	0	0.00	0.00	(0.41)
	January 2009	24	5	4.80	0.45	0	0	0.00	0.00	(0.38)
	December 2008	166	10	16.60	26.06	0	0	0.00	0.00	6.05
	November 2008	57	12	4.75	0.45	0	0	0.00	0.00	(0.41)
OP-4E Installation Interval Unbundled Loop	October 2009	5	1	5.00	0	0	0	0.00	0.00	(0.50)
XDSLi Benchmark 6	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	April 2009	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	March 2009	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	February 2009	26	6	4.33	1.21	0	0	0.00	0.00	(0.83)
	January 2009	18	4	4.50	1	0	0	0.00	0.00	(0.75)
	December 2008	16	3	5.33	0.58	0	0	0.00	0.00	(0.33)
	November 2008	10	2	5.00	0	0	0	0.00	0.00	(0.50)
OP-4E Installation Interval Unbundled Loop	October 2009	373	66	5.65	1.89	0	0	0.00	0.00	(0.17)
Analog Benchmark 6	September 2009	448	91	4.92	0.98	0	0	0.00	0.00	(0.54)
	August 2009	397	79	5.03	0.32	0	0	0.00	0.00	(0.49)
	July 2009	534	106	5.04	0.57	0	0	0.00	0.00	(0.48)
	June 2009	373	69	5.41	1.65	0	0	0.00	0.00	(0.30)
	May 2009	468	92	5.09	0.41	0	0	0.00	0.00	(0.46)
	April 2009	480	95	5.05	0.27	0	0	0.00	0.00	(0.47)
	March 2009	659	129	5.11	1.45	0	0	0.00	0.00	(0.45)
	February 2009	825	103	8.01	6.71	0	0	0.00	0.00	1.00
	January 2009	476	85	5.60	0.82	0	0	0.00	0.00	(0.20)
	December 2008	352	67	5.25	1.54	0	0	0.00	0.00	(0.37)
	November 2008	230	49	4.69	0.85	0	0	0.00	0.00	(0.65)
OP-4E Installation Interval Unbundled Loop	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
ISDN Capable Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	22	5	4.40	0.89	5	1	5.00	0.00	0.00
	May 2009	3	1	3.00	0	7	1	7.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	5	1	5.00	0	113	4	28.25	-0.56	(1.34)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Basic Rate ISDN Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00



	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	20	20	100.00%	0	13	15	86.67%	-1.15	(1.70)
	April 2009	1	1	100.00%	0	17	20	85.00%	-0.41	(1.25)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	17	17	100.00%	0.00	0.00
	January 2009	1	1	100.00%	0	22	25	88.00%	-0.36	(1.22)
	December 2008	3	3	100.00%	0	9	9	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Business Parity	September 2009	11	12	91.67%	0.2764	1869	2025	92.30%	0.08	(1.18)
	August 2009	28	29	96.55%	0.1825	1739	1900	91.53%	-0.96	(1.59)
	July 2009	10	10	100.00%	0	1907	2041	93.43%	-0.84	(1.51)
	June 2009	10	10	100.00%	0	1942	2104	92.30%	-0.91	(1.55)
	May 2009	16	16	100.00%	0	2039	2198	92.77%	-1.11	(1.68)
	April 2009	19	20	95.00%	0.2179	1933	2093	92.36%	-0.44	(1.27)
	March 2009	11	11	100.00%	0	2044	2176	93.93%	-0.84	(1.51)
	February 2009	9	9	100.00%	0	1788	1956	91.41%	-0.92	(1.56)
	January 2009	10	10	100.00%	0	2006	2183	91.89%	-0.94	(1.57)
	December 2008	10	10	100.00%	0	1734	1878	92.33%	-0.91	(1.55)
	November 2008	3	5	60.00%	0.4899	1967	2112	93.13%	2.93	0.05
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Centrex Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	124	126	98.41%	-0.13	(1.08)
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Dark Fiber - IOF Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	July 2009	7	8	87.50%	0.3307	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair DS0 Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	29	30	96.67%	5.30	(0.08)
	May 2009	1	1	100.00%	0	19	20	95.00%	-0.22	(1.14)
	April 2009	1	1	100.00%	0	9	10	90.00%	-0.32	(1.19)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair E911 Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	12	12	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	21	21	100.00%	0.00	0.00
	December 2008	5	5	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	September 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS0 Capable Diagnostic	August 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	September 2009	76	81	93.83%	0.2407	56	60	93.33%	-0.12	(1.07)
Loops - DS1 Capable Parity	August 2009	49	53	92.45%	0.2642	70	76	92.11%	-0.07	(1.04)
	July 2009	62	67	92.54%	0.2628	86	92	93.48%	0.24	(1.04)
	June 2009	131	133	98.50%	0.1217	87	89	97.75%	-0.37	(1.22)
	May 2009	83	88	94.32%	0.2315	84	87	96.55%	0.81	(0.79)
	April 2009	61	66	92.42%	0.2646	88	94	93.62%	0.30	(1.00)
	March 2009	87	89	97.75%	0.1482	83	85	97.65%	-0.05	(1.03)
	February 2009	72	75	96.00%	0.196	80	85	94.12%	-0.50	(1.31)
	January 2009	53	56	94.64%	0.2252	58	61	95.08%	0.11	(1.18)
	December 2008	46	47	97.87%	0.1443	71	75	94.67%	-0.77	(1.47)
	November 2008	47	49	95.92%	0.1979	46	49	93.88%	-0.42	(1.26)
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Frame Relay Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	2	3	66.67%	-0.61	(1.37)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	4	4	100.00%	0	10	10	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair ISDN Primary Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	2	2	100.00%	0	95	98	96.94%	-0.25	(1.15)	
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5A New Service Installation Quality	Reported to Repair Line Splitting Parity	September 2009	8	9	88.89%	0.3143	14032	15713	89.30%	0.04	(1.22)
		August 2009	1	1	100.00%	0	12904	14650	88.08%	-0.37	(1.22)
		July 2009	11	11	100.00%	0	13608	15351	88.65%	-1.19	(1.72)
		June 2009	8	8	100.00%	0	13599	15371	88.47%	-1.02	(1.62)
		May 2009	5	7	71.43%	0.4518	12957	14562	88.98%	1.48	(0.43)
		April 2009	16	16	100.00%	0	14129	15884	88.95%	-1.41	(1.86)
		March 2009	17	18	94.44%	0.2291	14168	15808	89.63%	-0.67	(1.41)
		February 2009	14	16	87.50%	0.3307	12783	14293	89.44%	0.25	(1.02)
		January 2009	12	12	100.00%	0	13515	15153	89.19%	-1.21	(1.73)
		December 2008	8	10	80.00%	0.4	12474	14050	88.78%	0.88	(0.70)
		November 2008	14	14	100.00%	0	13076	14599	89.57%	-1.28	(1.78)
OP-5A New Service Installation Quality	Reported to Repair LIS Trunk Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		September 2009	9	9	100.00%	0	13	13	100.00%	0.00	0.00
		August 2009	23	23	100.00%	0	15	15	100.00%	0.00	0.00
		July 2009	12	12	100.00%	0	16	16	100.00%	0.00	0.00
		June 2009	10	10	100.00%	0	13	13	100.00%	0.00	0.00
		May 2009	8	8	100.00%	0	14	14	100.00%	0.00	0.00
		April 2009	14	14	100.00%	0	25	25	100.00%	0.00	0.00
		March 2009	16	16	100.00%	0	18	18	100.00%	0.00	0.00
		February 2009	39	39	100.00%	0	20	20	100.00%	0.00	0.00
		January 2009	17	17	100.00%	0	23	23	100.00%	0.00	0.00
		December 2008	12	12	100.00%	0	35	35	100.00%	0.00	0.00
		November 2008	16	16	100.00%	0	23	23	100.00%	0.00	0.00
OP-5A New Service Installation Quality	Reported to Repair PBX Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		September 2009	1	1	100.00%	0	15	16	93.75%	-0.25	(1.15)
		August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		March 2009	3	3	100.00%	0	17	17	100.00%	0.00	0.00
		February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		November 2008	1	1	100.00%	0	5	6	83.33%	-0.41	(1.25)
OP-5A New Service Installation Quality	Reported to Repair Residence Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		September 2009	12	12	100.00%	0	12163	13688	88.86%	-1.23	(1.75)
		August 2009	16	18	88.89%	0.3143	11165	12750	87.57%	-0.17	(1.10)
		July 2009	8	14	57.14%	0.4949	11701	13310	87.91%	3.53	0.61
		June 2009	14	15	93.33%	0.2494	11657	13267	87.86%	-0.65	(1.39)
		May 2009	101	102	99.02%	0.0985	10918	12364	88.30%	-3.35	(3.04)
		April 2009	26	26	100.00%	0	12196	13791	88.43%	-1.84	(2.12)

	March 2009	9	9	100.00%	0	12124	13632	88.94%	-1.06	(1.64)
	February 2009	70	75	93.33%	0.2494	10995	12337	89.12%	-1.17	(1.71)
	January 2009	117	121	96.69%	0.1788	11509	12970	88.74%	-2.76	(2.68)
	December 2008	100	107	93.46%	0.2473	10740	12172	88.24%	-1.67	(2.01)
	November 2008	108	116	93.10%	0.2534	11109	12487	88.96%	-1.42	(1.86)
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Sub-Loop Unbundling Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair UDIT Above DS1 Level Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	5	5	100.00%	0	3	3	100.00%	0.00	0.00
	July 2009	4	4	100.00%	0	14	14	100.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	10	10	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair UDIT DS1 Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	70	76	92.11%	-0.41	(1.25)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	September 2009	325	353	92.07%	0.2702	35	36	97.22%	1.79	(0.54)
	August 2009	298	311	95.82%	0.2001	27	28	96.43%	0.17	(1.28)
	July 2009	365	393	92.88%	0.2572	22	25	88.00%	-0.73	(1.44)
	June 2009	286	297	96.30%	0.1889	15	15	100.00%	0.00	(1.12)
	May 2009	307	325	94.46%	0.2287	13	15	86.67%	-0.87	(1.53)
	April 2009	284	291	97.59%	0.1532	17	20	85.00%	-1.53	(1.93)
	March 2009	339	356	95.22%	0.2132	17	17	100.00%	0.00	(0.92)
	February 2009	249	261	95.40%	0.2094	17	17	100.00%	0.00	(0.94)
	January 2009	298	304	98.03%	0.1391	22	25	88.00%	-1.48	(1.90)
	December 2008	271	278	97.48%	0.1567	9	9	100.00%	0.00	(1.51)
	November 2008	264	272	97.06%	0.169	26	26	100.00%	0.00	(0.97)

OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	70	76	92.11%	-0.29	(1.18)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
September 2009		114	122	93.44%	0.2475	35	36	97.22%	1.21	(0.76)
August 2009		82	90	91.11%	0.2846	27	28	96.43%	1.32	(0.72)
July 2009		91	97	93.81%	0.2409	22	25	88.00%	-0.80	(1.48)
June 2009		69	72	95.83%	0.1998	15	15	100.00%	0.00	(1.10)
May 2009		61	62	98.39%	0.126	13	15	86.67%	-1.20	(1.73)
April 2009		54	57	94.74%	0.2233	17	20	85.00%	-1.05	(1.64)
March 2009		50	52	96.15%	0.1923	17	17	100.00%	0.00	(1.10)
February 2009		51	52	98.08%	0.1373	17	17	100.00%	0.00	(1.42)
January 2009		35	37	94.59%	0.2261	22	25	88.00%	-0.78	(1.48)
December 2008		47	52	90.38%	0.2948	9	9	100.00%	0.00	(0.90)
November 2008		51	53	96.23%	0.1906	26	26	100.00%	0.00	(0.92)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity		October 2009	0	0	0.00%	0	0	0	0.00%	0.00
	September 2009	135	150	90.00%	0.3	56	60	93.33%	0.87	(0.72)
	August 2009	123	130	94.62%	0.2257	70	76	92.11%	-0.64	(1.39)
	July 2009	118	129	91.47%	0.2793	86	92	93.48%	0.60	(0.83)
	June 2009	129	141	91.49%	0.279	87	89	97.75%	3.12	0.04
	May 2009	129	135	95.56%	0.2061	84	87	96.55%	0.40	(1.00)
	April 2009	102	106	96.23%	0.1906	88	94	93.62%	-0.75	(1.46)
	March 2009	173	178	97.19%	0.1652	83	85	97.65%	0.23	(1.15)
	February 2009	193	213	90.61%	0.2917	80	85	94.12%	1.16	(0.55)
	January 2009	188	194	96.91%	0.1731	58	61	95.08%	-0.58	(1.35)
	December 2008	94	100	94.00%	0.2375	71	75	94.67%	0.19	(1.09)
	November 2008	127	137	92.70%	0.2601	46	49	93.88%	0.29	(1.06)
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
September 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2009		2	2	100.00%	0	10	10	100.00%	0.00	0.00
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - XDSL Parity		October 2009	0	0	0.00%	0	0	0	0.00%	0.00
	September 2009	2	2	100.00%	0	56	60	93.33%	-0.37	(1.23)
	August 2009	1	1	100.00%	0	70	76	92.11%	-0.29	(1.18)
	July 2009	8	8	100.00%	0	86	92	93.48%	-0.72	(1.44)
	June 2009	4	4	100.00%	0	87	89	97.75%	-0.30	(1.18)

	May 2009	5	5	100.00%	0	84	87	96.55%	-0.41	(1.25)
	April 2009	6	6	100.00%	0	88	94	93.62%	-0.62	(1.38)
	March 2009	13	13	100.00%	0	83	85	97.65%	-0.52	(1.32)
	February 2009	8	9	88.89%	0.3143	80	85	94.12%	0.63	(0.94)
	January 2009	17	17	100.00%	0	58	61	95.08%	-0.83	(1.50)
	December 2008	6	6	100.00%	0	71	75	94.67%	-0.56	(1.34)
	November 2008	4	4	100.00%	0	46	49	93.88%	-0.49	(1.30)
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop Analog Parity	September 2009	987	1002	98.50%	0.1214	6382	6970	91.56%	-7.39	(5.49)
	August 2009	1099	1130	97.26%	0.1633	5869	6451	90.98%	-6.80	(5.13)
	July 2009	1146	1178	97.28%	0.1626	6162	6752	91.26%	-6.75	(5.11)
	June 2009	1002	1022	98.04%	0.1385	6167	6810	90.56%	-7.63	(5.64)
	May 2009	968	985	98.27%	0.1302	5613	6138	91.45%	-7.11	(5.32)
	April 2009	1344	1362	98.68%	0.1142	6125	6670	91.83%	-8.41	(6.11)
	March 2009	1482	1504	98.54%	0.1201	6229	6755	92.21%	-8.28	(6.03)
	February 2009	1041	1058	98.39%	0.1257	5328	5856	90.98%	-7.74	(5.71)
	January 2009	831	842	98.69%	0.1135	5922	6454	91.76%	-6.88	(5.18)
	December 2008	806	832	96.88%	0.174	5191	5735	90.51%	-5.85	(4.56)
	November 2008	890	904	98.45%	0.1235	5573	6075	91.74%	-6.84	(5.16)
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop ISDN Capable Parity	September 2009	1	1	100.00%	0	35	36	97.22%	-0.17	(1.10)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	22	25	88.00%	-0.36	(1.22)
	June 2009	6	6	100.00%	0	15	15	100.00%	0.00	0.00
	May 2009	7	7	100.00%	0	13	15	86.67%	-0.86	(1.52)
	April 2009	1	1	100.00%	0	17	20	85.00%	-0.41	(1.25)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	22	25	88.00%	-0.36	(1.22)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair UNE - P (POTS) Parity	September 2009	35	39	89.74%	0.3034	14032	15713	89.30%	-0.09	(1.05)
	August 2009	59	60	98.33%	0.128	12904	14650	88.08%	-2.45	(2.49)
	July 2009	29	32	90.63%	0.2915	13608	15351	88.65%	-0.35	(1.21)
	June 2009	29	32	90.63%	0.2915	13599	15371	88.47%	-0.38	(1.23)
	May 2009	22	24	91.67%	0.2764	12957	14562	88.98%	-0.42	(1.26)
	April 2009	38	38	100.00%	0	14129	15884	88.95%	-2.17	(2.32)
	March 2009	119	125	95.20%	0.2138	14168	15808	89.63%	-2.04	(2.24)
	February 2009	37	39	94.87%	0.2206	12783	14293	89.44%	-1.10	(1.67)
	January 2009	39	39	100.00%	0	13515	15153	89.19%	-2.17	(2.32)
	December 2008	59	62	95.16%	0.2146	12474	14050	88.78%	-1.59	(1.97)
	November 2008	35	39	89.74%	0.3034	13076	14599	89.57%	-0.04	(1.02)
OP-5A New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair UNE P (Centrex) Parity	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	70	71	98.59%	8.31	0.16
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Basic Rate ISDN Benchmark 0.965	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	20	20	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Business Benchmark 0.965	September 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	29	29	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	20	20	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	11	11	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Centrex Benchmark 0.965	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS0 Benchmark 0.965	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	August 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)

	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	September 2009	81	81	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	August 2009	53	53	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	67	67	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	133	133	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	88	88	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	66	66	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	89	89	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	75	75	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	56	56	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	47	47	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	49	49	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Frame Relay Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
ISDN Primary Benchmark 0.965	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Line Splitting Benchmark 0.965	September 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	11	11	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	8	8	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	18	18	100.00%	0	0	0	0.00%	0.00	(0.11)



	February 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PBX Benchmark 0.965	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Benchmark 0.965	September 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	18	18	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	14	14	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	15	15	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	102	102	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	26	26	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	75	75	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	121	121	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	106	107	99.07%	0.0962	0	0	0.00%	0.00	(0.08)
	November 2008	116	116	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Sub-Loop Unbundling Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	September 2009	353	353	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	August 2009	311	311	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	393	393	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	297	297	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	325	325	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	291	291	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	356	356	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	261	261	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	304	304	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	278	278	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	271	272	99.63%	0.0605	0	0	0.00%	0.00	(0.10)
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Unbundled Loop - 4 Wire Non-Loaded Benchmark 0.965	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Unbundled Loop - ADSL Qualified Benchmark 0.965	September 2009	122	122	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	90	90	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	97	97	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	72	72	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	57	57	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	52	52	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	52	52	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	37	37	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	52	52	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	53	53	100.00%	0	0	0	0.00%	0.00	(0.11)
	OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Unbundled Loop - DS1 Capable Benchmark 0.965	September 2009	150	150	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	130	130	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	129	129	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	141	141	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	135	135	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	106	106	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	178	178	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	213	213	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	194	194	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	100	100	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	137	137	100.00%	0	0	0	0.00%	0.00	(0.11)
	OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Unbundled Loop - DS3 Capable Benchmark 0.965	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Unbundled Loop - XDSL Benchmark 0.965	September 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	8	8	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)

	April 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	17	17	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	September 2009	994	1002	99.20%	0.089	0	0	0.00%	0.00	(0.08)
	August 2009	1130	1130	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	1174	1178	99.66%	0.0582	0	0	0.00%	0.00	(0.10)
	June 2009	1018	1022	99.61%	0.0624	0	0	0.00%	0.00	(0.10)
	May 2009	983	985	99.80%	0.045	0	0	0.00%	0.00	(0.10)
	April 2009	1362	1362	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	1504	1504	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	1058	1058	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	842	842	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	832	832	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	894	904	98.89%	0.1046	0	0	0.00%	0.00	(0.07)
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	September 2009	39	39	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2009	60	60	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2009	32	32	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2009	32	32	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2009	23	24	95.83%	0.1998	0	0	0.00%	0.00	0.02
	April 2009	38	38	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	125	125	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	39	39	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	39	39	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	39	39	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UNE P (Centrex) Benchmark 0.965	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Business Diagnostic	September 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Dark Fiber - IOF Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate DS0 Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Enhanced Extended Loops - DS0 Capable Diagnostic	September 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Enhanced Extended Loops - DS1 Capable Diagnostic	September 2009	1	6	16.67%	0.3727	0	0	0.00%	0.00	0.00
	August 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00

	June 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	4	25.00%	0.433	0	0	0.00%	0.00	0.00
	January 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Residence Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	7	14.29%	0.3499	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	8	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	8	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	September 2009	2	29	6.90%	0.2534	0	0	0.00%	0.00	0.00
	August 2009	0	13	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	25	4.00%	0.196	0	0	0.00%	0.00	0.00
	June 2009	0	11	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	19	5.26%	0.2233	0	0	0.00%	0.00	0.00
	April 2009	0	7	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	17	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	12	8.33%	0.2764	0	0	0.00%	0.00	0.00
	January 2009	0	6	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	7	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	10	10.00%	0.3	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - DS1 Capable Diagnostic	September 2009	3	18	16.67%	0.3727	0	0	0.00%	0.00	0.00
	August 2009	1	8	12.50%	0.3307	0	0	0.00%	0.00	0.00
	July 2009	3	14	21.43%	0.4103	0	0	0.00%	0.00	0.00
	June 2009	3	15	20.00%	0.4	0	0	0.00%	0.00	0.00
	May 2009	2	8	25.00%	0.433	0	0	0.00%	0.00	0.00
	April 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	22	9.09%	0.2875	0	0	0.00%	0.00	0.00
	January 2009	2	8	25.00%	0.433	0	0	0.00%	0.00	0.00
	December 2008	0	6	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	10	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	September 2009	1	17	5.88%	0.2353	0	0	0.00%	0.00	0.00
	August 2009	0	30	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	2	35	5.71%	0.2321	0	0	0.00%	0.00	0.00
	June 2009	1	22	4.55%	0.2083	0	0	0.00%	0.00	0.00
	May 2009	0	18	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	18	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	23	4.35%	0.2039	0	0	0.00%	0.00	0.00
	February 2009	0	17	0.00%	0	0	0	0.00%	0.00	0.00

	January 2009	0	11	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	26	3.85%	0.1923	0	0	0.00%	0.00	0.00
	November 2008	2	18	11.11%	0.3143	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate UNE - P (POTS) Diagnostic	September 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	8	25.00%	0.433	0	0	0.00%	0.00	0.00
	February 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	4	25.00%	0.433	0	0	0.00%	0.00	0.00
	November 2008	1	5	20.00%	0.4	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate UNE P (Centrex) Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Basic Rate ISDN Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	20	20	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Business Diagnostic	September 2009	11	12	91.67%	0.2764	0	0	0.00%	0.00	0.00
	August 2009	28	29	96.55%	0.1825	0	0	0.00%	0.00	0.00
	July 2009	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	16	16	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	19	20	95.00%	0.2179	0	0	0.00%	0.00	0.00
	March 2009	11	11	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	9	9	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	3	5	60.00%	0.4899	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Centrex Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total DS0 Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	September 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	September 2009	76	81	93.83%	0.2407	0	0	0.00%	0.00	0.00
	August 2009	49	53	92.45%	0.2642	0	0	0.00%	0.00	0.00
	July 2009	62	67	92.54%	0.2628	0	0	0.00%	0.00	0.00
	June 2009	131	133	98.50%	0.1217	0	0	0.00%	0.00	0.00
	May 2009	83	88	94.32%	0.2315	0	0	0.00%	0.00	0.00
	April 2009	61	66	92.42%	0.2646	0	0	0.00%	0.00	0.00
	March 2009	87	89	97.75%	0.1482	0	0	0.00%	0.00	0.00
	February 2009	72	75	96.00%	0.196	0	0	0.00%	0.00	0.00
	January 2009	53	56	94.64%	0.2252	0	0	0.00%	0.00	0.00
	December 2008	46	47	97.87%	0.1443	0	0	0.00%	0.00	0.00
	November 2008	47	49	95.92%	0.1979	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Frame Relay Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00

	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total ISDN Primary Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Line Splitting Diagnostic	September 2009	8	9	88.89%	0.3143	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	11	11	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	8	8	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	5	7	71.43%	0.4518	0	0	0.00%	0.00	0.00
	April 2009	16	16	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	17	18	94.44%	0.2291	0	0	0.00%	0.00	0.00
	February 2009	14	16	87.50%	0.3307	0	0	0.00%	0.00	0.00
	January 2009	12	12	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	8	10	80.00%	0.4	0	0	0.00%	0.00	0.00
	November 2008	14	14	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total PBX Diagnostic	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Residence Diagnostic	September 2009	12	12	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	16	18	88.89%	0.3143	0	0	0.00%	0.00	0.00
	July 2009	8	14	57.14%	0.4949	0	0	0.00%	0.00	0.00
	June 2009	14	15	93.33%	0.2494	0	0	0.00%	0.00	0.00
	May 2009	101	102	99.02%	0.0985	0	0	0.00%	0.00	0.00
	April 2009	26	26	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	9	9	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	70	75	93.33%	0.2494	0	0	0.00%	0.00	0.00
	January 2009	117	121	96.69%	0.1788	0	0	0.00%	0.00	0.00
	December 2008	99	107	92.52%	0.263	0	0	0.00%	0.00	0.00
	November 2008	108	116	93.10%	0.2534	0	0	0.00%	0.00	0.00



OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Sub-Loop Unbundling Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	September 2009	325	353	92.07%	0.2702	0	0	0.00%	0.00	0.00
	August 2009	298	311	95.82%	0.2001	0	0	0.00%	0.00	0.00
	July 2009	365	393	92.88%	0.2572	0	0	0.00%	0.00	0.00
	June 2009	286	297	96.30%	0.1889	0	0	0.00%	0.00	0.00
	May 2009	307	325	94.46%	0.2287	0	0	0.00%	0.00	0.00
	April 2009	284	291	97.59%	0.1532	0	0	0.00%	0.00	0.00
	March 2009	339	356	95.22%	0.2132	0	0	0.00%	0.00	0.00
	February 2009	249	261	95.40%	0.2094	0	0	0.00%	0.00	0.00
	January 2009	298	304	98.03%	0.1391	0	0	0.00%	0.00	0.00
	December 2008	271	278	97.48%	0.1567	0	0	0.00%	0.00	0.00
	November 2008	263	272	96.69%	0.1789	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - ADSL Qualified Diagnostic	September 2009	114	122	93.44%	0.2475	0	0	0.00%	0.00	0.00
	August 2009	82	90	91.11%	0.2846	0	0	0.00%	0.00	0.00
	July 2009	91	97	93.81%	0.2409	0	0	0.00%	0.00	0.00
	June 2009	69	72	95.83%	0.1998	0	0	0.00%	0.00	0.00
	May 2009	61	62	98.39%	0.126	0	0	0.00%	0.00	0.00
	April 2009	54	57	94.74%	0.2233	0	0	0.00%	0.00	0.00
	March 2009	50	52	96.15%	0.1923	0	0	0.00%	0.00	0.00
	February 2009	51	52	98.08%	0.1373	0	0	0.00%	0.00	0.00
	January 2009	35	37	94.59%	0.2261	0	0	0.00%	0.00	0.00
	December 2008	47	52	90.38%	0.2948	0	0	0.00%	0.00	0.00
	November 2008	51	53	96.23%	0.1906	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - DS1 Capable Diagnostic	September 2009	135	150	90.00%	0.3	0	0	0.00%	0.00	0.00
	August 2009	123	130	94.62%	0.2257	0	0	0.00%	0.00	0.00
	July 2009	118	129	91.47%	0.2793	0	0	0.00%	0.00	0.00
	June 2009	129	141	91.49%	0.279	0	0	0.00%	0.00	0.00

	May 2009	129	135	95.56%	0.2061	0	0	0.00%	0.00	0.00
	April 2009	102	106	96.23%	0.1906	0	0	0.00%	0.00	0.00
	March 2009	173	178	97.19%	0.1652	0	0	0.00%	0.00	0.00
	February 2009	193	213	90.61%	0.2917	0	0	0.00%	0.00	0.00
	January 2009	188	194	96.91%	0.1731	0	0	0.00%	0.00	0.00
	December 2008	94	100	94.00%	0.2375	0	0	0.00%	0.00	0.00
	November 2008	127	137	92.70%	0.2601	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - DS3 Capable	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - XDSL Diagnostic	September 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	8	8	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	13	13	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	8	9	88.89%	0.3143	0	0	0.00%	0.00	0.00
	January 2009	17	17	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	September 2009	979	1002	97.70%	0.1498	0	0	0.00%	0.00	0.00
	August 2009	1099	1130	97.26%	0.1633	0	0	0.00%	0.00	0.00
	July 2009	1142	1178	96.94%	0.1721	0	0	0.00%	0.00	0.00
	June 2009	998	1022	97.65%	0.1514	0	0	0.00%	0.00	0.00
	May 2009	966	985	98.07%	0.1375	0	0	0.00%	0.00	0.00
	April 2009	1344	1362	98.68%	0.1142	0	0	0.00%	0.00	0.00
	March 2009	1482	1504	98.54%	0.1201	0	0	0.00%	0.00	0.00
	February 2009	1041	1058	98.39%	0.1257	0	0	0.00%	0.00	0.00
	January 2009	831	842	98.69%	0.1135	0	0	0.00%	0.00	0.00
	December 2008	806	832	96.88%	0.174	0	0	0.00%	0.00	0.00
	November 2008	880	904	97.35%	0.1608	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop ISDN Capable	September 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00

	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total UNE - P (POTS) Diagnostic	September 2009	35	39	89.74%	0.3034	0	0	0.00%	0.00	0.00
	August 2009	59	60	98.33%	0.128	0	0	0.00%	0.00	0.00
	July 2009	29	32	90.63%	0.2915	0	0	0.00%	0.00	0.00
	June 2009	29	32	90.63%	0.2915	0	0	0.00%	0.00	0.00
	May 2009	21	24	87.50%	0.3307	0	0	0.00%	0.00	0.00
	April 2009	38	38	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	119	125	95.20%	0.2138	0	0	0.00%	0.00	0.00
	February 2009	37	39	94.87%	0.2206	0	0	0.00%	0.00	0.00
	January 2009	39	39	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	59	62	95.16%	0.2146	0	0	0.00%	0.00	0.00
	November 2008	35	39	89.74%	0.3034	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total UNE P (Centrex) Diagnostic	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	2	1	2.00	0	204	97	2.10	-0.06	(1.03)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	October 2009	2	2	1.00	0	307	88	3.49	-0.68	(1.41)
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	14	1	14.00	0	237	83	2.86	4.28	0.15
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	3	1	3.00	0	220	59	3.73	-0.06	(1.04)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	6	1	6.00	0	234	61	3.84	0.25	(0.45)
	January 2009	2	2	1.00	0	269	129	2.09	-0.79	(1.48)
	December 2008	3	1	3.00	0	181	103	1.76	0.63	(0.34)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-2 Delayed Days for Non-Facility Reasons Residence Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	1	1	1.00	0	13	10	1.30	-0.42	(1.26)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-2 Delayed Days for Non-Facility	October 2009	1	1	1.00	0	60	19	3.16	-0.51	(1.31)
Reasons UNE - P (POTS) Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Residence Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	1	1	1.00	0	55	18	3.06	-0.72	(1.44)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	1	1	1.00	0	30	7	4.29	-0.92	(1.56)
	December 2008	3	1	3.00	0	25	9	2.78	0.11	(0.83)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons UNE - P (POTS) Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	4	1	4.00	0	38	15	2.53	0.63	(0.56)
	February 2009	1	1	1.00	0	117	18	6.50	-0.55	(1.33)
	January 2009	1	1	1.00	0	40	13	3.08	-0.70	(1.43)
	December 2008	1	1	1.00	0	45	16	2.81	-0.64	(1.39)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Enhanced Extended Loops - DS1	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Capable Parity	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	6	1	6.00	0	65	8	8.13	-0.31	(1.19)

	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	6	3	2.00	1.73	105	6	17.50	-1.58	(1.96)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	3	1	3.00	0	71	6	11.83	-0.91	(1.55)
OP-6A-4 Delayed Days for Non-Facility Reasons Frame Relay Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	7	1	7.00	0	2	1	2.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	January 2009	5	1	5.00	0	2	1	2.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2009	6	1	6.00	0	9	3	3.00	1.50	(0.30)
	August 2009	2	1	2.00	0	21	5	4.20	-0.55	(1.34)
	July 2009	22	13	1.69	0.48	8	2	4.00	-0.72	(1.44)
	June 2009	10	3	3.33	0.58	6	2	3.00	0.00	0.00
	May 2009	34	8	4.25	1.16	1	1	1.00	0.00	0.00
	April 2009	25	2	12.50	0.71	2	2	1.00	0.00	0.00
	March 2009	14	2	7.00	8.49	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	22	7	3.14	2.34	2	1	2.00	0.00	0.00
	December 2008	71	12	5.92	4.23	2	1	2.00	0.00	0.00
	November 2008	6	3	2.00	1.73	4	2	2.00	0.00	(1.00)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	October 2009	3	1	3.00	0	0	0	0.00	0.00	0.00
	September 2009	10	2	5.00	5.66	9	3	3.00	1.26	(0.65)
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	1	1	1.00	0	8	2	4.00	-0.58	(1.35)
	June 2009	2	2	1.00	0	6	2	3.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	19	1	19.00	0	2	1	2.00	0.00	0.00
	November 2008	4	1	4.00	0	4	2	2.00	1.15	(0.59)
OP-6A-4 Delayed Days for Non-Facility	October 2009	7	4	1.75	0.96	37	10	3.70	-1.15	(1.70)

Reasons Unbundled Loop - DS1 Capable Parity	September 2009	8	4	2.00	0	4	1	4.00	0.00	0.00
	August 2009	1	1	1.00	0	43	1	43.00	0.00	0.00
	July 2009	5	5	1.00	0	365	11	33.18	-5.30	(4.22)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	1	1	1.00	0	19	2	9.50	-3.27	(2.99)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	4	1	4.00	0	65	8	8.13	-0.61	(1.37)
	February 2009	7	2	3.50	3.54	86	4	21.50	-0.64	(1.39)
	January 2009	41	14	2.93	4.45	105	6	17.50	-2.15	(2.31)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00
August 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2009		4	1	4.00	0	8	2	4.00	0.00	(1.00)
June 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
May 2009		2	1	2.00	0	1	1	1.00	0.00	0.00
April 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
March 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
February 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
January 2009		21	2	10.50	3.54	2	1	2.00	0.00	0.00
December 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
November 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
October 2009		126	52	2.42	3.03	307	88	3.49	-1.18	(1.72)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity		September 2009	209	75	2.79	2.62	239	80	2.99	-0.35
	August 2009	367	37	9.92	30.97	237	83	2.86	13.82	0.21
	July 2009	16	7	2.29	1.89	253	63	4.02	-0.65	(1.40)
	June 2009	72	29	2.48	2.01	220	59	3.73	-0.45	(1.27)
	May 2009	55	11	5.00	4.63	368	53	6.94	-0.33	(1.20)
	April 2009	34	8	4.25	5.92	262	53	4.94	-0.32	(1.20)
	March 2009	22	8	2.75	1.16	253	49	5.16	-0.78	(1.47)
	February 2009	18	9	2.00	1.73	234	61	3.84	-0.61	(1.37)
	January 2009	82	31	2.65	2.12	269	129	2.09	1.46	(0.15)
	December 2008	66	37	1.78	1.89	181	103	1.76	0.07	(0.91)
	November 2008	33	20	1.65	0.93	323	63	5.13	-1.43	(1.87)
	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	September 2009	1	1	1.00	0	107	4	26.75	-0.72
August 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2009		1	1	1.00	0	275	16	17.19	-0.99	(1.60)
June 2009		11	2	5.50	0.71	99	8	12.38	-0.45	(1.27)
May 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
April 2009		1	1	1.00	0	183	21	8.71	-1.21	(1.74)
March 2009		6	1	6.00	0	79	7	11.29	-0.26	(1.16)
February 2009		3	2	1.50	0.71	230	13	17.69	-0.73	(1.44)
January 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
December 2008		4	1	4.00	0	121	8	15.13	-0.89	(1.54)
November 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
October 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Frame Relay Parity		September 2009	0	0	0.00	0	0	0	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	12	1	12.00	0	22	3	7.33	0.62	(1.00)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons LIS Trunk Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	9	3	3.00	3.46	32	4	8.00	-1.25	(1.76)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	11	1	11.00	0	32	2	16.00	-0.36	(1.22)
OP-6A-5 Delayed Days for Non-Facility	October 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	1	1	1.00	0	9	1	9.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - DS1 Capable Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	15	4	3.75	1.5	275	16	17.19	-1.51	(1.92)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	1	1	1.00	0	230	13	17.69	-0.55	(1.33)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - XDSLi Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00

	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-6A-5	Delayed Days for Non-Facility	October 2009	75	21	3.57	1.43	60	19	3.16	0.32	(0.99)
Reasons Unbundled Loop Analog	Parity	September 2009	2	2	1.00	0	57	21	2.71	-0.62	(1.38)
		August 2009	4	4	1.00	0	40	16	2.50	-1.12	(1.68)
		July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		May 2009	3	1	3.00	0	65	15	4.33	-0.15	(1.09)
		April 2009	6	6	1.00	0	32	17	1.88	-1.59	(1.97)
		March 2009	34	14	2.43	3.37	119	9	13.22	-0.77	(1.47)
		February 2009	313	27	11.59	7.68	54	25	2.16	11.19	1.26
		January 2009	1	1	1.00	0	145	40	3.63	-0.29	(1.18)
		December 2008	20	5	4.00	2.74	45	16	2.81	0.58	(0.61)
		November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1	Delayed Days for Facility Reasons	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Business	Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		August 2009	3	1	3.00	0	282	32	8.81	-0.73	(1.45)
		July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		February 2009	7	1	7.00	0	422	36	11.72	-0.35	(1.21)
		January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1	Delayed Days for Facility Reasons	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Residence	Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		August 2009	109	1	109.00	0	215	31	6.94	18.59	0.13
		July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		January 2009	9	1	9.00	0	330	32	10.31	-0.11	(1.07)
		December 2008	11	1	11.00	0	223	32	6.97	0.59	(0.50)
		November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1	Delayed Days for Facility Reasons	October 2009	10	1	10.00	0	330	39	8.46	0.12	(0.72)
UNE - P (POTS)	Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		August 2009	14	1	14.00	0	497	63	7.89	0.90	(0.37)
		July 2009	3	1	3.00	0	502	52	9.65	-0.53	(1.32)
		June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		May 2009	1	1	1.00	0	293	50	5.86	-1.05	(1.64)
		April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		January 2009	11	1	11.00	0	992	68	14.59	-0.22	(1.13)
		December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		November 2008	40	2	20.00	7.07	638	69	9.25	1.44	(0.26)
OP-6B-4	Delayed Days for Facility Reasons	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	Parity	September 2009	22	3	7.33	0.58	13	1	13.00	0.00	0.00
		August 2009	20	3	6.67	2.31	47	1	47.00	0.00	0.00
		July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00



	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	8	5	1.60	0.89	0	0	0.00	0.00	0.00
	March 2009	12	2	6.00	2.83	0	0	0.00	0.00	0.00
	February 2009	7	1	7.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	49	7	7.00	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	September 2009	9	1	9.00	0	13	1	13.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	6	1	6.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - DS1 Capable Parity	September 2009	19	2	9.50	12.02	91	3	30.33	-1.08	(1.66)
	August 2009	73	7	10.43	5.86	80	5	16.00	-0.53	(1.32)
	July 2009	15	1	15.00	0	65	5	13.00	0.14	(0.80)
	June 2009	6	1	6.00	0	5	1	5.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	11	2	5.50	4.95	63	7	9.00	-0.40	(1.24)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	22	2	11.00	7.07	128	6	21.33	-0.51	(1.31)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	4	1	4.00	0	29	1	29.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - XDSLi Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	24	1	24.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2009	4	1	4.00	0	330	39	8.46	-0.34	(1.21)
Unbundled Loop Analog Parity	September 2009	2	1	2.00	0	319	50	6.38	-0.71	(1.43)
	August 2009	22	8	2.75	1.16	497	63	7.89	-2.03	(2.23)
	July 2009	10	3	3.33	2.52	502	52	9.65	-0.86	(1.52)
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	116	7	16.57	10.98	493	55	8.96	1.57	(0.24)
	March 2009	30	8	3.75	1.39	638	66	9.67	-0.84	(1.51)
	February 2009	26	6	4.33	1.63	828	69	12.00	-1.13	(1.69)

	January 2009	242	17	14.24	12.55	992	68	14.59	-0.08	(1.05)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	26	5	5.20	2.49	638	69	9.25	-0.84	(1.51)
OP-6B-5 Delayed Days for Facility Reasons	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Enhanced Extended Loops - DS1 Capable Diagnostic	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	2	1	2.00	0	0	0	0.00	0.00	0.00
	June 2009	2	1	2.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	13	1	13.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	3	3	1.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Frame Relay Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	12	1	12.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
UDIT Above DS1 Level Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	7	1	7.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	October 2009	52	1	52.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	2	1	2.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	October 2009	2	1	2.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	2	1	2.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	October 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - DS1 Capable Parity	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	11	1	11.00	0	24	3	8.00	0.50	(2.75)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	122	2	61.00	0	169	9	18.78	5.08	0.20
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	October 2009	78	9	8.67	2.92	170	13	13.08	-1.20	(1.73)
Unbundled Loop Analog Parity	September 2009	2	1	2.00	0	103	16	6.44	-0.83	(1.50)
	August 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2009	3	1	3.00	0	155	17	9.12	-0.77	(1.47)
	June 2009	28	4	7.00	0	196	13	15.08	-0.55	(1.33)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	6	1	6.00	0	106	10	10.60	-0.36	(1.22)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	October 2009	1.98333333	666	0:04	0.011805556	0	0	0:00	0.00	0.00
Unbundled Loops" Unbundled Loop - Analog	September 2009	0.81805556	465	0:03	0.001388889	0	0	0:00	0.00	0.00
Diagnostic	August 2009	1.69861111	599	0:04	0.003472222	0	0	0:00	0.00	0.00
	July 2009	2.04097222	693	0:04	0.004861111	0	0	0:00	0.00	0.00
	June 2009	1.54097222	504	0:04	0.007638889	0	0	0:00	0.00	0.00
	May 2009	2.08263889	629	0:05	0.005555556	0	0	0:00	0.00	0.00
	April 2009	2.28472222	831	0:04	0.003472222	0	0	0:00	0.00	0.00
	March 2009	3.62847222	915	0:06	0.00625	0	0	0:00	0.00	0.00
	February 2009	4.09722222	521	0:11	0.023611111	0	0	0:00	0.00	0.00
	January 2009	1.19513889	434	0:04	0.004861111	0	0	0:00	0.00	0.00
	December 2008	0.84444444	402	0:03	0.002777778	0	0	0:00	0.00	0.00
	November 2008	1.16111111	516	0:03	0.002083333	0	0	0:00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	October 2009	0.00208333	1	0:03	0	0	0	0:00	0.00	0.00
Unbundled Loops" Unbundled Loop Other	September 2009	0.00069444	1	0:01	0	0	0	0:00	0.00	0.00
Diagnostic	August 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2009	0.01666667	4	0:06	0.000694444	0	0	0:00	0.00	0.00
	June 2009	0.08680556	3	0:42	0.017361111	0	0	0:00	0.00	0.00
	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.00347222	1	0:05	0	0	0	0:00	0.00	0.00

	March 2009	0.07847222	7	0:16	0.007638889	0	0	0:00	0.00	0.00
	February 2009	0.39375	21	0:27	0.009027778	0	0	0:00	0.00	0.00
	January 2009	1.10416667	44	0:36	0.011805556	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.07291667	7	0:15	0.004861111	0	0	0:00	0.00	0.00
OP-8B Number Portability Timeliness LNP	October 2009	655	656	99.85%	0.039	0	0	0.00%	0.00	(0.15)
Benchmark 0.95	September 2009	453	453	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2009	574	577	99.48%	0.0719	0	0	0.00%	0.00	(0.14)
	July 2009	681	681	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2009	479	479	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	579	579	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	761	761	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	800	800	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	491	495	99.19%	0.0895	0	0	0.00%	0.00	(0.13)
	January 2009	346	347	99.71%	0.0536	0	0	0.00%	0.00	(0.15)
	December 2008	381	381	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	465	468	99.36%	0.0798	0	0	0.00%	0.00	(0.14)
OP-8C Percentage of LNP Triggers Set	October 2009	7493	7493	100.00%	0	0	0	0.00%	0.00	(0.16)
Prior to the Frame Due Time LNP	September 2009	8643	8651	99.91%	0.0304	0	0	0.00%	0.00	(0.15)
Benchmark 0.95	August 2009	9093	9097	99.96%	0.021	0	0	0.00%	0.00	(0.16)
	July 2009	11652	11653	99.99%	0.0093	0	0	0.00%	0.00	(0.16)
	June 2009	12305	12310	99.96%	0.0201	0	0	0.00%	0.00	(0.16)
	May 2009	8930	8935	99.94%	0.0236	0	0	0.00%	0.00	(0.16)
	April 2009	8919	8920	99.99%	0.0106	0	0	0.00%	0.00	(0.16)
	March 2009	9724	9740	99.84%	0.0405	0	0	0.00%	0.00	(0.15)
	February 2009	9675	9675	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	8219	8219	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	8026	8028	99.98%	0.0158	0	0	0.00%	0.00	(0.16)
	November 2008	8199	8199	100.00%	0	0	0	0.00%	0.00	(0.16)
OS-1 Speed of Answer - Operator Services	October 2009	0	0	:00	0	4.95	1	:00	0.00	0.00
Parity by Design	September 2009	0	0	:00	0	6.4	1	:00	0.00	0.00
	August 2009	0	0	:00	0	7.1	1	:00	0.00	0.00
	July 2009	0	0	:00	0	7.15	1	:00	0.00	0.00
	June 2009	0	0	:00	0	7.18	1	:12	0.00	0.00
	May 2009	0	0	:00	0	7.76	1	:24	0.00	0.00
	April 2009	0	0	:00	0	7.07	1	:48	0.00	0.00
	March 2009	0	0	:00	0	6.82	1	:48	0.00	0.00
	February 2009	0	0	:00	0	6.52	1	:48	0.00	0.00
	January 2009	0	0	:00	0	5.96	1	:24	0.00	0.00
	December 2008	0	0	:00	0	7.08	1	:12	0.00	0.00
	November 2008	0	0	:00	0	6.55	1	:00	0.00	0.00
PO-15 Number of Due Date Changes per	October 2009	121	1974	0.06	0.25	244	25157	0.01	19.65	10.94
Order All Parity	September 2009	157	1838	0.09	0.34	288	26154	0.01	26.11	14.87
	August 2009	83	1821	0.05	0.21	0	0	0.00	0.00	0.00
	July 2009	138	2020	0.07	0.28	0	0	0.00	0.00	0.00
	June 2009	111	1751	0.06	0.25	0	0	0.00	0.00	0.00
	May 2009	109	1850	0.06	0.25	0	0	0.00	0.00	0.00
	April 2009	118	2051	0.06	0.26	0	0	0.00	0.00	0.00
	March 2009	130	2351	0.06	0.26	0	0	0.00	0.00	0.00
	February 2009	106	1879	0.06	0.25	0	0	0.00	0.00	0.00
	January 2009	112	1627	0.07	0.27	0	0	0.00	0.00	0.00
	December 2008	124	1553	0.08	0.3	0	0	0.00	0.00	0.00
	November 2008	141	1725	0.08	0.3	0	0	0.00	0.00	0.00

PO-16 Timely Release Notifications Benchmark 0.925	October 2009	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	August 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark 0.95	October 2009	615	615	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	911	923	98.70%	0	0	0	0.00%	0.00	0.00
	August 2009	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	625	627	99.68%	0	0	0	0.00%	0.00	0.00
	May 2009	626	629	99.52%	0	0	0	0.00%	0.00	0.00
	April 2009	527	538	97.96%	0	0	0	0.00%	0.00	0.00
	March 2009	909	913	99.56%	0	0	0	0.00%	0.00	0.00
	February 2009	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	629	629	100.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0 Diagnostic	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	281	284	98.94%	0	0	0	0.00%	0.00	0.00
	February 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0 Diagnostic	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2009	278	284	97.89%	0	0	0	0.00%	0.00	0.00
	August 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	May 2009	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	April 2009	277	278	99.64%	0	0	0	0.00%	0.00	0.00
	March 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0 Diagnostic	October 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	September 2009	281	284	98.94%	0	0	0	0.00%	0.00	0.00
	August 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	283	284	99.65%	0	0	0	0.00%	0.00	0.00

	May 2009	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	April 2009	198	199	99.50%	0	0	0	0.00%	0.00	0.00
	March 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	October 2009	294	294	100.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 26.0 Diagnostic	September 2009	291	294	98.98%	0	0	0	0.00%	0.00	0.00
	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	October 2009	37	37	100.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. VICKI	September 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	August 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	July 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	June 2009	59	59	100.00%	0	0	0	0.00%	0.00	0.00
	May 2009	60	61	98.36%	0	0	0	0.00%	0.00	0.00
	April 2009	52	61	85.25%	0	0	0	0.00%	0.00	0.00
	March 2009	60	61	98.36%	0	0	0	0.00%	0.00	0.00
	February 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
PO-19B Stand-Alone Test Environment	October 2009	177	183	96.72%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy IMA_SATE_XML	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.95	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	162	164	98.78%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times	October 2009	5229.28	2668	:24	0	0	0	:00	0.00	0.00
(Appt. Scheduler) IMA Aggregate	September 2009	4229.59	2147	:48	0	0	0	:00	0.00	0.00
Benchmark 10	August 2009	5553.9	2805	:12	0	0	0	:00	0.00	0.00
	July 2009	6223.14	3143	:12	0	0	0	:00	0.00	0.00
	June 2009	5430.71	2729	:36	0	0	0	:00	0.00	0.00
	May 2009	6045.8	3182	:00	0	0	0	:00	0.00	0.00
	April 2009	5046.18	2713	:24	0	0	0	:00	0.00	0.00
	March 2009	5476.44	2913	:12	0	0	0	:00	0.00	0.00
	February 2009	5170	2750	:12	0	0	0	:00	0.00	0.00
	January 2009	6409.53	3321	:12	0	0	0	:00	0.00	0.00

	December 2008	5709.11	3053	:48	0	0	0	:00	0.00	0.00
	November 2008	5697.18	3063	:24	0	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times	October 2009	266.8	2668	:00	0.01	0	0	:00	0.00	0.00
(Appt. Scheduler) IMA Request Diagnostic	September 2009	214.7	2147	:00	0.04	0	0	:00	0.00	0.00
	August 2009	280.5	2805	:00	0.01	0	0	:00	0.00	0.00
	July 2009	314.3	3143	:00	0	0	0	:00	0.00	0.00
	June 2009	272.9	2729	:00	0	0	0	:00	0.00	0.00
	May 2009	318.2	3182	:00	0.01	0	0	:00	0.00	0.00
	April 2009	271.3	2713	:00	0.03	0	0	:00	0.00	0.00
	March 2009	291.3	2913	:00	0.01	0	0	:00	0.00	0.00
	February 2009	275	2750	:00	0.01	0	0	:00	0.00	0.00
	January 2009	332.1	3321	:00	0.01	0	0	:00	0.00	0.00
	December 2008	305.3	3053	:00	0.01	0	0	:00	0.00	0.00
	November 2008	306.3	3063	:00	0.01	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times	October 2009	4962.48	2668	:24	0.55	0	0	:00	0.00	0.00
(Appt. Scheduler) IMA Response/Accept Diagnostic	September 2009	4014.89	2147	:48	0.54	0	0	:00	0.00	0.00
	August 2009	5273.4	2805	:12	0.56	0	0	:00	0.00	0.00
	July 2009	5908.84	3143	:12	0.56	0	0	:00	0.00	0.00
	June 2009	5157.81	2729	:36	0.88	0	0	:00	0.00	0.00
	May 2009	5727.6	3182	:00	0.72	0	0	:00	0.00	0.00
	April 2009	4774.88	2713	:24	0.77	0	0	:00	0.00	0.00
	March 2009	5185.14	2913	:12	0.56	0	0	:00	0.00	0.00
	February 2009	4895	2750	:12	0.76	0	0	:00	0.00	0.00
	January 2009	6077.43	3321	:12	0.95	0	0	:00	0.00	0.00
	December 2008	5403.81	3053	:48	0.83	0	0	:00	0.00	0.00
	November 2008	5390.88	3063	:24	0.71	0	0	:00	0.00	0.00
PO-1A-10 Total Pre-Order Response Times	October 2009	2279.07	599	:00	0	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Aggregate Benchmark 30	September 2009	1952.46	497	:12	0	0	0	:00	0.00	0.00
	August 2009	2503.34	642	:00	0	0	0	:00	0.00	0.00
	July 2009	2753.73	719	:12	0	0	0	:00	0.00	0.00
	June 2009	2299.13	594	:48	0	0	0	:00	0.00	0.00
	May 2009	2637.95	690	:48	0	0	0	:00	0.00	0.00
	April 2009	2295.6	602	:24	0	0	0	:00	0.00	0.00
	March 2009	2442.49	662	:36	0	0	0	:00	0.00	0.00
	February 2009	2272.42	604	:24	0	0	0	:00	0.00	0.00
	January 2009	2674.66	727	:12	0	0	0	:00	0.00	0.00
	December 2008	2716.57	709	:12	0	0	0	:00	0.00	0.00
	November 2008	2541.99	659	:24	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times	October 2009	60.63	599	:00	0	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Request Diagnostic	September 2009	50.1	497	:00	0	0	0	:00	0.00	0.00
	August 2009	64.48	642	:00	0	0	0	:00	0.00	0.00
	July 2009	72.25	719	:00	0	0	0	:00	0.00	0.00
	June 2009	59.66	594	:00	0	0	0	:00	0.00	0.00
	May 2009	69.36	690	:00	0	0	0	:00	0.00	0.00
	April 2009	62.12	602	:00	0.12	0	0	:00	0.00	0.00
	March 2009	66.78	662	:00	0.01	0	0	:00	0.00	0.00
	February 2009	60.66	604	:00	0	0	0	:00	0.00	0.00
	January 2009	73.03	727	:00	0	0	0	:00	0.00	0.00
	December 2008	71.26	709	:00	0	0	0	:00	0.00	0.00
	November 2008	66.39	659	:00	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times	October 2009	2218.44	599	:00	0.83	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Response Diagnostic	September 2009	1902.36	497	:12	0.94	0	0	:00	0.00	0.00
	August 2009	2438.86	642	:00	1.02	0	0	:00	0.00	0.00

	July 2009	2681.48	719	:12	1.62	0	0	:00	0.00	0.00
	June 2009	2239.47	594	:48	1.31	0	0	:00	0.00	0.00
	May 2009	2568.59	690	:48	0.97	0	0	:00	0.00	0.00
	April 2009	2233.48	602	:24	0.92	0	0	:00	0.00	0.00
	March 2009	2375.71	662	:36	1.34	0	0	:00	0.00	0.00
	February 2009	2211.76	604	:24	0.76	0	0	:00	0.00	0.00
	January 2009	2601.63	727	:12	0.72	0	0	:00	0.00	0.00
	December 2008	2645.31	709	:12	1.92	0	0	:00	0.00	0.00
	November 2008	2475.6	659	:24	0.92	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times	October 2009	23657.67	4783	:00	0	0	0	:00	0.00	0.00
(Service Availability) IMA Aggregate	September 2009	19119.98	3970	:48	0	0	0	:00	0.00	0.00
Benchmark 25	August 2009	24298.41	5034	:12	0	0	0	:00	0.00	0.00
	July 2009	26105.25	5532	:48	0	0	0	:00	0.00	0.00
	June 2009	27415.58	4921	:48	0	0	0	:00	0.00	0.00
	May 2009	29174.71	5584	:48	0	0	0	:00	0.00	0.00
	April 2009	24942.61	4769	:12	0	0	0	:00	0.00	0.00
	March 2009	27423.69	5260	:24	0	0	0	:00	0.00	0.00
	February 2009	24980.84	4981	:48	0	0	0	:00	0.00	0.00
	January 2009	28871.8	5901	:36	0	0	0	:00	0.00	0.00
	December 2008	43326.45	5693	:24	0	0	0	:00	0.00	0.00
	November 2008	38369.77	5423	:12	0	0	0	:00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times	October 2009	732.28	4783	:00	0	0	0	:00	0.00	0.00
(Service Availability) IMA Request	September 2009	612.26	3970	:00	0.05	0	0	:00	0.00	0.00
Diagnostic	August 2009	769.37	5034	:00	0	0	0	:00	0.00	0.00
	July 2009	844.09	5532	:00	0	0	0	:00	0.00	0.00
	June 2009	749.03	4921	:00	0	0	0	:00	0.00	0.00
	May 2009	867.09	5584	:24	0.01	0	0	:00	0.00	0.00
	April 2009	734.24	4769	:00	0.05	0	0	:00	0.00	0.00
	March 2009	810.2	5260	:00	0.01	0	0	:00	0.00	0.00
	February 2009	759.67	4981	:00	0	0	0	:00	0.00	0.00
	January 2009	901.38	5901	:00	0	0	0	:00	0.00	0.00
	December 2008	880.17	5693	:00	0	0	0	:00	0.00	0.00
	November 2008	838.68	5423	:00	0.01	0	0	:00	0.00	0.00
PO-1A-2(b) Pre-Order Response Times	October 2009	22925.39	4783	:36	3.35	0	0	:00	0.00	0.00
(Service Availability) IMA Response	September 2009	18507.72	3970	:24	3.33	0	0	:00	0.00	0.00
Diagnostic	August 2009	23529.04	5034	:48	3.41	0	0	:00	0.00	0.00
	July 2009	25261.16	5532	:48	3.48	0	0	:00	0.00	0.00
	June 2009	26666.55	4921	:48	4.29	0	0	:00	0.00	0.00
	May 2009	28307.62	5584	:48	4.03	0	0	:00	0.00	0.00
	April 2009	24208.37	4769	:12	4.01	0	0	:00	0.00	0.00
	March 2009	26613.49	5260	:24	4.08	0	0	:00	0.00	0.00
	February 2009	24221.17	4981	:24	4.02	0	0	:00	0.00	0.00
	January 2009	27970.42	5901	:36	3.78	0	0	:00	0.00	0.00
	December 2008	42446.28	5693	:24	4.24	0	0	:00	0.00	0.00
	November 2008	37531.09	5423	:48	3.34	0	0	:00	0.00	0.00
PO-1A-3 Total Pre-Order Response Times	October 2009	5112.02	1097	:24	0	0	0	:00	0.00	0.00
(Facility Check) IMA Aggregate Benchmark	September 2009	4177.2	885	:48	0	0	0	:00	0.00	0.00
25	August 2009	5449.89	1167	:48	0	0	0	:00	0.00	0.00
	July 2009	5705.84	1288	:12	0	0	0	:00	0.00	0.00
	June 2009	5050.2	1140	:12	0	0	0	:00	0.00	0.00
	May 2009	5606.4	1280	:12	0	0	0	:00	0.00	0.00
	April 2009	4704	1120	:00	0	0	0	:00	0.00	0.00
	March 2009	5088.06	1229	:36	0	0	0	:00	0.00	0.00



	February 2009	4868.64	1176	:36	0	0	0	:00	0.00	0.00
	January 2009	5658.96	1387	:12	0	0	0	:00	0.00	0.00
	December 2008	5376.28	1274	:48	0	0	0	:00	0.00	0.00
	November 2008	5398.96	1244	:36	0	0	0	:00	0.00	0.00
PO-1A-3(a) Pre-Order Response Times	October 2009	109.7	1097	:00	0	0	0	:00	0.00	0.00
(Facility Check) IMA Request Diagnostic	September 2009	88.5	885	:00	0.04	0	0	:00	0.00	0.00
	August 2009	116.7	1167	:00	0	0	0	:00	0.00	0.00
	July 2009	128.8	1288	:00	0.01	0	0	:00	0.00	0.00
	June 2009	114	1140	:00	0	0	0	:00	0.00	0.00
	May 2009	128	1280	:00	0	0	0	:00	0.00	0.00
	April 2009	112	1120	:00	0.01	0	0	:00	0.00	0.00
	March 2009	122.9	1229	:00	0.01	0	0	:00	0.00	0.00
	February 2009	117.6	1176	:00	0	0	0	:00	0.00	0.00
	January 2009	138.7	1387	:00	0	0	0	:00	0.00	0.00
	December 2008	127.4	1274	:00	0	0	0	:00	0.00	0.00
	November 2008	124.4	1244	:00	0	0	0	:00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times	October 2009	5002.32	1097	:24	2.49	0	0	:00	0.00	0.00
(Facility Check) IMA Response Diagnostic	September 2009	4088.7	885	:48	2.29	0	0	:00	0.00	0.00
	August 2009	5333.19	1167	:48	2.69	0	0	:00	0.00	0.00
	July 2009	5577.04	1288	:12	2.58	0	0	:00	0.00	0.00
	June 2009	4936.2	1140	:12	2.3	0	0	:00	0.00	0.00
	May 2009	5478.4	1280	:12	2.19	0	0	:00	0.00	0.00
	April 2009	4592	1120	:00	1.57	0	0	:00	0.00	0.00
	March 2009	4965.16	1229	:36	1.52	0	0	:00	0.00	0.00
	February 2009	4751.04	1176	:36	1.43	0	0	:00	0.00	0.00
	January 2009	5520.26	1387	:12	1.5	0	0	:00	0.00	0.00
	December 2008	5248.88	1274	:48	1.72	0	0	:00	0.00	0.00
	November 2008	5274.56	1244	:36	1.91	0	0	:00	0.00	0.00
PO-1A-4 Total Pre-Order Response Times	October 2009	19944.48	6916	:12	0	0	0	:00	0.00	0.00
(Address Validation) IMA Aggregate	September 2009	16082.34	5695	:48	0	0	0	:00	0.00	0.00
Benchmark 10	August 2009	21183.23	7218	:12	0	0	0	:00	0.00	0.00
	July 2009	23615.31	8132	:00	0	0	0	:00	0.00	0.00
	June 2009	20159.53	7044	:24	0	0	0	:00	0.00	0.00
	May 2009	28626.43	8143	:48	0	0	0	:00	0.00	0.00
	April 2009	24451.92	6974	:24	0	0	0	:00	0.00	0.00
	March 2009	26694.39	7727	:00	0	0	0	:00	0.00	0.00
	February 2009	26048.94	7572	:36	0	0	0	:00	0.00	0.00
	January 2009	30770.19	8982	:12	0	0	0	:00	0.00	0.00
	December 2008	29171.86	8659	:48	0	0	0	:00	0.00	0.00
	November 2008	28234.74	8224	:12	0	0	0	:00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times	October 2009	1338.5	6916	:36	0.02	0	0	:00	0.00	0.00
(Address Validation) IMA Request	September 2009	1115.91	5695	:00	0.06	0	0	:00	0.00	0.00
Diagnostic	August 2009	1390.9	7218	:36	0.04	0	0	:00	0.00	0.00
	July 2009	1564.91	8132	:36	0.02	0	0	:00	0.00	0.00
	June 2009	1363.87	7044	:36	0.01	0	0	:00	0.00	0.00
	May 2009	1824.44	8143	:48	0.03	0	0	:00	0.00	0.00
	April 2009	1574.78	6974	:12	0.08	0	0	:00	0.00	0.00
	March 2009	1733.53	7727	:48	0.02	0	0	:00	0.00	0.00
	February 2009	1693.26	7572	:48	0.02	0	0	:00	0.00	0.00
	January 2009	2006.3	8982	:48	0.02	0	0	:00	0.00	0.00
	December 2008	1930.44	8659	:48	0.02	0	0	:00	0.00	0.00
	November 2008	1851.68	8224	:12	0.02	0	0	:00	0.00	0.00
PO-1A-4(b) Pre-Order Response Times	October 2009	18605.98	6916	:36	1.4	0	0	:00	0.00	0.00

(Address Validation) IMA Response Diagnostic	September 2009	14966.43	5695	:12	1.34	0	0	:00	0.00	0.00	
	August 2009	19792.33	7218	:36	1.49	0	0	:00	0.00	0.00	
	July 2009	22050.4	8132	:24	1.32	0	0	:00	0.00	0.00	
	June 2009	18795.66	7044	:48	1.07	0	0	:00	0.00	0.00	
	May 2009	26801.99	8143	:36	0.89	0	0	:00	0.00	0.00	
	April 2009	22877.14	6974	:12	0.84	0	0	:00	0.00	0.00	
	March 2009	24960.86	7727	:12	1.4	0	0	:00	0.00	0.00	
	February 2009	24355.68	7572	:48	1.63	0	0	:00	0.00	0.00	
	January 2009	28763.89	8982	:00	0.9	0	0	:00	0.00	0.00	
	December 2008	27241.42	8659	:00	1.24	0	0	:00	0.00	0.00	
	November 2008	26383.06	8224	:24	1.13	0	0	:00	0.00	0.00	
	PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5	October 2009	2171.95	685	:48	0	0	0	:00	0.00	0.00
	September 2009	2473.09	790	:12	0	0	0	:00	0.00	0.00	
August 2009	3102.76	1029	:48	0	0	0	:00	0.00	0.00		
July 2009	3772.22	1150	:12	0	0	0	:00	0.00	0.00		
June 2009	3052.3	996	:24	0	0	0	:00	0.00	0.00		
May 2009	3580.27	1166	:48	0	0	0	:00	0.00	0.00		
April 2009	2898.55	970	:36	0	0	0	:00	0.00	0.00		
March 2009	3278.91	1078	:36	0	0	0	:00	0.00	0.00		
February 2009	3131	1044	:00	0	0	0	:00	0.00	0.00		
January 2009	3870.64	1224	:24	0	0	0	:00	0.00	0.00		
December 2008	3482.22	1172	:48	0	0	0	:00	0.00	0.00		
November 2008	3315.8	1102	:24	0	0	0	:00	0.00	0.00		
PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	October 2009	63.67	685	:36	0	0	0	:00	0.00	0.00	
September 2009	73.64	790	:36	0.01	0	0	:00	0.00	0.00		
August 2009	94.83	1029	:36	0	0	0	:00	0.00	0.00		
July 2009	105.92	1150	:36	0	0	0	:00	0.00	0.00		
June 2009	91.36	996	:36	0	0	0	:00	0.00	0.00		
May 2009	106.99	1166	:36	0	0	0	:00	0.00	0.00		
April 2009	89.51	970	:36	0	0	0	:00	0.00	0.00		
March 2009	99.69	1078	:36	0.01	0	0	:00	0.00	0.00		
February 2009	96.11	1044	:36	0	0	0	:00	0.00	0.00		
January 2009	112.6	1224	:36	0	0	0	:00	0.00	0.00		
December 2008	108.99	1172	:36	0.01	0	0	:00	0.00	0.00		
November 2008	101.51	1102	:36	0.01	0	0	:00	0.00	0.00		
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	October 2009	2108.28	685	:12	8.07	0	0	:00	0.00	0.00	
September 2009	2399.45	790	:36	6.22	0	0	:00	0.00	0.00		
August 2009	3007.93	1029	:48	6.27	0	0	:00	0.00	0.00		
July 2009	3666.3	1150	:36	7.04	0	0	:00	0.00	0.00		
June 2009	2960.94	996	:48	5.45	0	0	:00	0.00	0.00		
May 2009	3473.28	1166	:12	6.24	0	0	:00	0.00	0.00		
April 2009	2809.04	970	:00	6.68	0	0	:00	0.00	0.00		
March 2009	3179.22	1078	:00	5.94	0	0	:00	0.00	0.00		
February 2009	3034.89	1044	:24	5.94	0	0	:00	0.00	0.00		
January 2009	3758.04	1224	:48	6.97	0	0	:00	0.00	0.00		
December 2008	3373.23	1172	:12	6.39	0	0	:00	0.00	0.00		
November 2008	3214.29	1102	:48	6.17	0	0	:00	0.00	0.00		
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	October 2009	6066.14	1765	:36	0	0	0	:00	0.00	0.00	
September 2009	5113.04	1432	:48	0	0	0	:00	0.00	0.00		
August 2009	6655.68	1875	:00	0	0	0	:00	0.00	0.00		
July 2009	7220.45	2043	:12	0	0	0	:00	0.00	0.00		
June 2009	6446.5	1832	:48	0	0	0	:00	0.00	0.00		
May 2009	7462.88	2070	:24	0	0	0	:00	0.00	0.00		

	April 2009	5791.73	1788	:36	0	0	0	:00	0.00	0.00
	March 2009	5836.55	1935	:48	0	0	0	:00	0.00	0.00
	February 2009	5840.8	1869	:12	0	0	0	:00	0.00	0.00
	January 2009	6878.85	2213	:24	0	0	0	:00	0.00	0.00
	December 2008	6492.72	2113	:48	0	0	0	:00	0.00	0.00
	November 2008	6342.07	2010	:24	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times	October 2009	180.9	1765	:00	0.01	0	0	:00	0.00	0.00
(TN Reservation) IMA Request Diagnostic	September 2009	149.86	1432	:00	0.05	0	0	:00	0.00	0.00
	August 2009	189.78	1875	:00	0	0	0	:00	0.00	0.00
	July 2009	207.68	2043	:00	0	0	0	:00	0.00	0.00
	June 2009	186.34	1832	:00	0.01	0	0	:00	0.00	0.00
	May 2009	210.64	2070	:00	0.01	0	0	:00	0.00	0.00
	April 2009	185.74	1788	:00	0.04	0	0	:00	0.00	0.00
	March 2009	196.21	1935	:00	0.01	0	0	:00	0.00	0.00
	February 2009	189.69	1869	:00	0	0	0	:00	0.00	0.00
	January 2009	224.04	2213	:00	0	0	0	:00	0.00	0.00
	December 2008	214.99	2113	:00	0	0	0	:00	0.00	0.00
	November 2008	203.41	2010	:00	0	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times	October 2009	4952.29	1765	:24	0.76	0	0	:00	0.00	0.00
(TN Reservation) IMA Response Diagnostic	September 2009	4228.34	1432	:00	0.86	0	0	:00	0.00	0.00
	August 2009	5530.8	1875	:00	0.82	0	0	:00	0.00	0.00
	July 2009	6007.17	2043	:36	0.88	0	0	:00	0.00	0.00
	June 2009	5333.72	1832	:24	1.08	0	0	:00	0.00	0.00
	May 2009	6195.73	2070	:36	1.48	0	0	:00	0.00	0.00
	April 2009	4819.97	1788	:00	0.88	0	0	:00	0.00	0.00
	March 2009	4785.26	1935	:48	0.69	0	0	:00	0.00	0.00
	February 2009	4829.75	1869	:12	0.75	0	0	:00	0.00	0.00
	January 2009	5671.58	2213	:24	0.77	0	0	:00	0.00	0.00
	December 2008	5359.33	2113	:36	0.97	0	0	:00	0.00	0.00
	November 2008	5207.67	2010	:36	0.86	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times	October 2009	932.95	1765	:12	0.26	0	0	:00	0.00	0.00
(TN Reservation) IMA Accept Diagnostic	September 2009	734.84	1432	:24	0.28	0	0	:00	0.00	0.00
	August 2009	935.1	1875	:00	0.29	0	0	:00	0.00	0.00
	July 2009	1005.6	2043	:36	0.30	0	0	:00	0.00	0.00
	June 2009	926.44	1832	:24	0.28	0	0	:00	0.00	0.00
	May 2009	1056.51	2070	:24	0.34	0	0	:00	0.00	0.00
	April 2009	786.02	1788	:36	0.23	0	0	:00	0.00	0.00
	March 2009	855.08	1935	:36	0.26	0	0	:00	0.00	0.00
	February 2009	821.36	1869	:36	0.28	0	0	:00	0.00	0.00
	January 2009	983.23	2213	:36	0.26	0	0	:00	0.00	0.00
	December 2008	918.4	2113	:12	0.45	0	0	:00	0.00	0.00
	November 2008	930.99	2010	:24	0.44	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times	October 2009	11039.97	1310	:12	0	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Aggregate	September 2009	10341.33	1092	:48	0	0	0	:00	0.00	0.00
Benchmark 20	August 2009	12199.1	1398	:12	0	0	0	:00	0.00	0.00
	July 2009	13390.93	1512	:24	0	0	0	:00	0.00	0.00
	June 2009	11585.24	1372	:36	0	0	0	:00	0.00	0.00
	May 2009	11637.49	1507	:48	0	0	0	:00	0.00	0.00
	April 2009	10233.11	1312	:00	0	0	0	:00	0.00	0.00
	March 2009	12707.2	1463	:36	0	0	0	:00	0.00	0.00
	February 2009	12660.08	1463	:00	0	0	0	:00	0.00	0.00
	January 2009	14106.13	1675	:48	0	0	0	:00	0.00	0.00
	December 2008	12519.19	1580	:48	0	0	0	:00	0.00	0.00

	November 2008	12626.17	1558	:00	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times	October 2009	163.59	1310	:48	0.06	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Request Diagnostic	September 2009	139.66	1092	:12	0.09	0	0	:00	0.00	0.00
	August 2009	175.96	1398	:12	0.06	0	0	:00	0.00	0.00
	July 2009	188.95	1512	:48	0.06	0	0	:00	0.00	0.00
	June 2009	171.75	1372	:12	0.06	0	0	:00	0.00	0.00
	May 2009	188.49	1507	:12	0.06	0	0	:00	0.00	0.00
	April 2009	165.2	1312	:12	0.07	0	0	:00	0.00	0.00
	March 2009	182.99	1463	:12	0.06	0	0	:00	0.00	0.00
	February 2009	182.76	1463	:48	0.06	0	0	:00	0.00	0.00
	January 2009	208.84	1675	:48	0.06	0	0	:00	0.00	0.00
	December 2008	205.77	1580	:12	0.06	0	0	:00	0.00	0.00
	November 2008	201	1558	:12	0.06	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times	October 2009	10876.38	1310	:00	5.26	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Response Diagnostic	September 2009	10201.67	1092	:36	7.19	0	0	:00	0.00	0.00
	August 2009	12023.14	1398	:00	6.06	0	0	:00	0.00	0.00
	July 2009	13201.98	1512	:12	6	0	0	:00	0.00	0.00
	June 2009	11413.49	1372	:48	6.01	0	0	:00	0.00	0.00
	May 2009	11449	1507	:00	4.47	0	0	:00	0.00	0.00
	April 2009	10067.91	1312	:48	4.6	0	0	:00	0.00	0.00
	March 2009	12524.21	1463	:24	6.98	0	0	:00	0.00	0.00
	February 2009	12477.32	1463	:12	5.9	0	0	:00	0.00	0.00
	January 2009	13897.29	1675	:00	6.18	0	0	:00	0.00	0.00
	December 2008	12313.42	1580	:36	5.91	0	0	:00	0.00	0.00
	November 2008	12425.17	1558	:12	5.72	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times	October 2009	5617.45	807	:24	0	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	September 2009	4532.53	613	:36	0	0	0	:00	0.00	0.00
Aggregate Benchmark 25	August 2009	5772.28	799	:48	0	0	0	:00	0.00	0.00
	July 2009	6478.18	948	:12	0	0	0	:00	0.00	0.00
	June 2009	5487	785	:36	0	0	0	:00	0.00	0.00
	May 2009	6825.45	940	:24	0	0	0	:00	0.00	0.00
	April 2009	5492.59	802	:00	0	0	0	:00	0.00	0.00
	March 2009	6117.91	870	:12	0	0	0	:00	0.00	0.00
	February 2009	5256.67	775	:12	0	0	0	:00	0.00	0.00
	January 2009	7116.3	970	:36	0	0	0	:00	0.00	0.00
	December 2008	6087.31	931	:36	0	0	0	:00	0.00	0.00
	November 2008	6285.94	913	:12	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times	October 2009	81.72	807	:00	0	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	September 2009	61.75	613	:00	0	0	0	:00	0.00	0.00
Request Diagnostic	August 2009	80.24	799	:00	0	0	0	:00	0.00	0.00
	July 2009	95.58	948	:00	0	0	0	:00	0.00	0.00
	June 2009	78.88	785	:00	0	0	0	:00	0.00	0.00
	May 2009	94.62	940	:00	0	0	0	:00	0.00	0.00
	April 2009	80.65	802	:00	0	0	0	:00	0.00	0.00
	March 2009	88.56	870	:00	0.01	0	0	:00	0.00	0.00
	February 2009	78.01	775	:00	0	0	0	:00	0.00	0.00
	January 2009	97.88	970	:00	0	0	0	:00	0.00	0.00
	December 2008	94.16	931	:00	0	0	0	:00	0.00	0.00
	November 2008	92.84	913	:00	0.01	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times	October 2009	5535.73	807	:24	2.8	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	September 2009	4470.78	613	:36	6.43	0	0	:00	0.00	0.00
Response Diagnostic	August 2009	5692.04	799	:48	5.88	0	0	:00	0.00	0.00
	July 2009	6382.6	948	:12	5.29	0	0	:00	0.00	0.00

	June 2009	5408.12	785	:36	5.55	0	0	:00	0.00	0.00
	May 2009	6730.83	940	:24	6.87	0	0	:00	0.00	0.00
	April 2009	5411.94	802	:00	4.57	0	0	:00	0.00	0.00
	March 2009	6029.35	870	:12	4.84	0	0	:00	0.00	0.00
	February 2009	5178.66	775	:12	3.13	0	0	:00	0.00	0.00
	January 2009	7018.42	970	:36	6.31	0	0	:00	0.00	0.00
	December 2008	5993.15	931	:36	2.51	0	0	:00	0.00	0.00
	November 2008	6193.1	913	:12	4.23	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	October 2009	15685.45	4345	:24	1.48	0	0	:00	0.00	0.00
	September 2009	16754.36	4516	:24	5.39	0	0	:00	0.00	0.00
	August 2009	16642.02	4547	:24	2.65	0	0	:00	0.00	0.00
	July 2009	16388.35	4565	:36	1.21	0	0	:00	0.00	0.00
	June 2009	15778	4508	:00	1.12	0	0	:00	0.00	0.00
	May 2009	15956.5	4559	:00	1.92	0	0	:00	0.00	0.00
	April 2009	12580.56	4152	:12	0.97	0	0	:00	0.00	0.00
	March 2009	13940.16	4468	:48	2.17	0	0	:00	0.00	0.00
	February 2009	12948.7	4177	:00	1.2	0	0	:00	0.00	0.00
	January 2009	14262.66	4661	:24	0.97	0	0	:00	0.00	0.00
	December 2008	14336.64	4716	:36	2.19	0	0	:00	0.00	0.00
	November 2008	14356.65	4235	:36	3.66	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	October 2009	3568.49	822	:36	3.71	0	0	:00	0.00	0.00
	September 2009	3650.11	853	:12	3.08	0	0	:00	0.00	0.00
	August 2009	3794.44	866	:12	4.11	0	0	:00	0.00	0.00
	July 2009	3833.95	874	:36	4.88	0	0	:00	0.00	0.00
	June 2009	3862.36	870	:36	4.48	0	0	:00	0.00	0.00
	May 2009	3886.25	872	:24	2.64	0	0	:00	0.00	0.00
	April 2009	3237.13	830	:00	2.3	0	0	:00	0.00	0.00
	March 2009	3273.3	864	:36	2.75	0	0	:00	0.00	0.00
	February 2009	3213.51	793	:00	4.63	0	0	:00	0.00	0.00
	January 2009	3494.66	901	:12	3.9	0	0	:00	0.00	0.00
	December 2008	3503.34	884	:24	3.91	0	0	:00	0.00	0.00
	November 2008	3485.52	816	:48	4.33	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	October 2009	27350.52	5109	:00	3.43	0	0	:00	0.00	0.00
	September 2009	31531.29	5326	:48	3.55	0	0	:00	0.00	0.00
	August 2009	32137.64	5362	:36	3.56	0	0	:00	0.00	0.00
	July 2009	32281.68	5419	:24	3.5	0	0	:00	0.00	0.00
	June 2009	33392.86	5357	:12	3.93	0	0	:00	0.00	0.00
	May 2009	33432.8	5397	:36	4.05	0	0	:00	0.00	0.00
	April 2009	26601.88	4989	:12	3.62	0	0	:00	0.00	0.00
	March 2009	30159.93	5312	:12	4.42	0	0	:00	0.00	0.00
	February 2009	27233.72	4948	:00	4.38	0	0	:00	0.00	0.00
	January 2009	28872.17	5543	:24	3.88	0	0	:00	0.00	0.00
	December 2008	49759.5	5542	:12	4.58	0	0	:00	0.00	0.00
	November 2008	44168.17	5013	:24	3.84	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	October 2009	8835.92	1241	:48	8.69	0	0	:00	0.00	0.00
	September 2009	8768.25	1299	:00	8.72	0	0	:00	0.00	0.00
	August 2009	9372.6	1270	:12	10.13	0	0	:00	0.00	0.00
	July 2009	8569.3	1279	:00	8.64	0	0	:00	0.00	0.00
	June 2009	8267.61	1247	:12	8.85	0	0	:00	0.00	0.00
	May 2009	8795.4	1284	:00	8.94	0	0	:00	0.00	0.00
	April 2009	6352.77	1101	:48	8.02	0	0	:00	0.00	0.00
	March 2009	6721.05	1211	:00	8.57	0	0	:00	0.00	0.00
	February 2009	6439.68	1118	:24	8.78	0	0	:00	0.00	0.00

	January 2009	6573.15	1215	:24	7.66	0	0	:00	0.00	0.00
	December 2008	7106.4	1316	:00	8.3	0	0	:00	0.00	0.00
	November 2008	7526.4	1176	:00	11.49	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	October 2009	18132.17	7361	:24	1.78	0	0	:00	0.00	0.00
	September 2009	18818.7	7664	:24	1.44	0	0	:00	0.00	0.00
	August 2009	20082.88	7734	:00	2.86	0	0	:00	0.00	0.00
	July 2009	19657.64	7789	:48	1.62	0	0	:00	0.00	0.00
	June 2009	18662.91	7669	:12	1.11	0	0	:00	0.00	0.00
	May 2009	21115.07	7730	:12	3.03	0	0	:00	0.00	0.00
	April 2009	15737.37	7158	:00	1.07	0	0	:00	0.00	0.00
	March 2009	17264.42	7624	:24	2.31	0	0	:00	0.00	0.00
	February 2009	16735.59	7113	:00	2.72	0	0	:00	0.00	0.00
	January 2009	17357.25	7957	:12	1.08	0	0	:00	0.00	0.00
	December 2008	16888.53	7990	:24	1.44	0	0	:00	0.00	0.00
	November 2008	17450.99	7262	:00	4.02	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	October 2009	6386.07	3021	:24	4.64	0	0	:00	0.00	0.00
	September 2009	5159.44	1761	:12	7.28	0	0	:00	0.00	0.00
	August 2009	6295.62	1817	:24	9.56	0	0	:00	0.00	0.00
	July 2009	5755.94	1843	:48	7.13	0	0	:00	0.00	0.00
	June 2009	5583.61	1861	:00	7.45	0	0	:00	0.00	0.00
	May 2009	5742.73	1851	:00	6.61	0	0	:00	0.00	0.00
	April 2009	4904.62	1777	:24	7.16	0	0	:00	0.00	0.00
	March 2009	5490.12	1924	:00	8	0	0	:00	0.00	0.00
	February 2009	5067.79	1786	:36	6.83	0	0	:00	0.00	0.00
	January 2009	6031.5	1920	:36	8.79	0	0	:00	0.00	0.00
	December 2008	5326.55	1936	:00	7.5	0	0	:00	0.00	0.00
	November 2008	5692.89	1737	:12	8.04	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	October 2009	10667.78	3534	:48	1.62	0	0	:00	0.00	0.00
	September 2009	11200.32	3701	:12	1.11	0	0	:00	0.00	0.00
	August 2009	11366.27	3752	:12	1.03	0	0	:00	0.00	0.00
	July 2009	11437.53	3763	:36	1.19	0	0	:00	0.00	0.00
	June 2009	11191.6	3662	:24	2.25	0	0	:00	0.00	0.00
	May 2009	11501.29	3686	:48	1.47	0	0	:00	0.00	0.00
	April 2009	8693.88	3398	:24	0.98	0	0	:00	0.00	0.00
	March 2009	8996.4	3667	:00	1.64	0	0	:00	0.00	0.00
	February 2009	8440.54	3424	:48	0.97	0	0	:00	0.00	0.00
	January 2009	9266.1	3805	:36	0.77	0	0	:00	0.00	0.00
	December 2008	9542.23	3862	:48	1.06	0	0	:00	0.00	0.00
	November 2008	8813.66	3547	:12	1.04	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	October 2009	52228.52	3605	:36	6.51	0	0	:00	0.00	0.00
	September 2009	49568.94	3771	:36	6	0	0	:00	0.00	0.00
	August 2009	54100.3	3767	:24	7.4	0	0	:00	0.00	0.00
	July 2009	52527.5	3777	:24	6.22	0	0	:00	0.00	0.00
	June 2009	52018.34	3773	:36	7.14	0	0	:00	0.00	0.00
	May 2009	50722.87	3829	:00	6.49	0	0	:00	0.00	0.00
	April 2009	42699.13	3549	:12	5.31	0	0	:00	0.00	0.00
	March 2009	43747.81	3751	:24	5.99	0	0	:00	0.00	0.00
	February 2009	41796.59	3497	:00	7	0	0	:00	0.00	0.00
	January 2009	44902.31	3911	:12	5.42	0	0	:00	0.00	0.00
	December 2008	45558.15	3914	:36	6.48	0	0	:00	0.00	0.00
	November 2008	40314.99	3483	:48	6.51	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML	October 2009	6252.26	1042	:00	2.46	0	0	:00	0.00	0.00
	September 2009	6224.09	1061	:48	1.99	0	0	:00	0.00	0.00

Request/Response Benchmark 25	August 2009	6111.99	1065	:36	1.59	0	0	:00	0.00	0.00
	July 2009	5959.91	1068	:12	1.96	0	0	:00	0.00	0.00
	June 2009	6299.21	1079	:36	3.33	0	0	:00	0.00	0.00
	May 2009	6355.4	1102	:48	1.84	0	0	:00	0.00	0.00
	April 2009	5248.94	998	:24	1.36	0	0	:00	0.00	0.00
	March 2009	5666.65	1063	:12	1.53	0	0	:00	0.00	0.00
	February 2009	5377.15	988	:36	1.33	0	0	:00	0.00	0.00
	January 2009	5996.07	1109	:24	2.21	0	0	:00	0.00	0.00
	December 2008	5990.96	1103	:12	2.52	0	0	:00	0.00	0.00
	November 2008	5384.26	963	:36	2.89	0	0	:00	0.00	0.00
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	PO-20 Manual Service Order Accuracy	October 2009	0	0	0.00%	0	0	0	0.00%	0.00
Resale & UNE-P (POTS) Benchmark 0.95	September 2009	55	56	98.21%	0.1324	0	0	0.00%	0.00	(0.10)
	August 2009	42	44	95.45%	0.2083	0	0	0.00%	0.00	(0.01)
	July 2009	35	37	94.59%	0.2261	0	0	0.00%	0.00	0.01
	June 2009	56	60	93.33%	0.2494	0	0	0.00%	0.00	0.05
	May 2009	49	49	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	33	34	97.06%	0.169	0	0	0.00%	0.00	(0.07)
	March 2009	85	86	98.84%	0.1072	0	0	0.00%	0.00	(0.12)
	February 2009	91	91	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	107	108	99.07%	0.0958	0	0	0.00%	0.00	(0.13)
	December 2008	95	98	96.94%	0.1723	0	0	0.00%	0.00	(0.06)
	November 2008	99	100	99.00%	0.0995	0	0	0.00%	0.00	(0.13)
	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-20 Manual Service Order Accuracy	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loops Benchmark 0.95	September 2009	440	441	99.77%	0.0476	0	0	0.00%	0.00	(0.15)
	August 2009	490	495	98.99%	0.1	0	0	0.00%	0.00	(0.13)
	July 2009	489	490	99.80%	0.0451	0	0	0.00%	0.00	(0.15)
	June 2009	429	430	99.77%	0.0482	0	0	0.00%	0.00	(0.15)
	May 2009	412	412	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	299	301	99.34%	0.0812	0	0	0.00%	0.00	(0.14)
	March 2009	640	643	99.53%	0.0681	0	0	0.00%	0.00	(0.14)
	February 2009	593	595	99.66%	0.0579	0	0	0.00%	0.00	(0.15)
	January 2009	410	412	99.51%	0.0695	0	0	0.00%	0.00	(0.14)
	December 2008	395	402	98.26%	0.1308	0	0	0.00%	0.00	(0.10)
	November 2008	373	374	99.73%	0.0516	0	0	0.00%	0.00	(0.15)
	October 2009	9907	10836	91.43%	0.28	0	0	0.00%	0.00	0.00
PO-2A Electronic Flow-through for LSRs	October 2009	9907	10836	91.43%	0.28	0	0	0.00%	0.00	0.00
received via IMA LNP Diagnostic	September 2009	10472	11465	91.34%	0.2813	0	0	0.00%	0.00	0.00
	August 2009	11177	12129	92.15%	0.2689	0	0	0.00%	0.00	0.00
	July 2009	15581	16694	93.33%	0.2495	0	0	0.00%	0.00	0.00
	June 2009	14608	15768	92.64%	0.2611	0	0	0.00%	0.00	0.00
	May 2009	14008	15042	93.13%	0.253	0	0	0.00%	0.00	0.00
	April 2009	11801	12821	92.04%	0.2706	0	0	0.00%	0.00	0.00
	March 2009	10486	11694	89.67%	0.3044	0	0	0.00%	0.00	0.00
	February 2009	10083	11142	90.50%	0.2933	0	0	0.00%	0.00	0.00
	January 2009	11589	12609	91.91%	0.2727	0	0	0.00%	0.00	0.00
	December 2008	10968	11888	92.26%	0.2672	0	0	0.00%	0.00	0.00
	November 2008	9513	10606	89.69%	0.304	0	0	0.00%	0.00	0.00
	October 2009	118	165	71.52%	0.4513	0	0	0.00%	0.00	0.00
PO-2A Electronic Flow-through for LSRs	October 2009	118	165	71.52%	0.4513	0	0	0.00%	0.00	0.00
received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	September 2009	97	139	69.78%	0.4592	0	0	0.00%	0.00	0.00
	August 2009	125	158	79.11%	0.4065	0	0	0.00%	0.00	0.00
	July 2009	98	139	70.50%	0.456	0	0	0.00%	0.00	0.00
	June 2009	100	170	58.82%	0.4922	0	0	0.00%	0.00	0.00
	May 2009	252	314	80.25%	0.3981	0	0	0.00%	0.00	0.00
	April 2009	167	219	76.26%	0.4255	0	0	0.00%	0.00	0.00

	March 2009	154	193	79.79%	0.4015	0	0	0.00%	0.00	0.00
	February 2009	180	285	63.16%	0.4824	0	0	0.00%	0.00	0.00
	January 2009	176	273	64.47%	0.4786	0	0	0.00%	0.00	0.00
	December 2008	157	263	59.70%	0.4905	0	0	0.00%	0.00	0.00
	November 2008	140	242	57.85%	0.4938	0	0	0.00%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	October 2009	1891	2564	73.75%	0.44	0	0	0.00%	0.00	0.00
	September 2009	1635	2221	73.62%	0.4407	0	0	0.00%	0.00	0.00
	August 2009	1767	2442	72.36%	0.4472	0	0	0.00%	0.00	0.00
	July 2009	1808	2480	72.90%	0.4445	0	0	0.00%	0.00	0.00
	June 2009	1792	2343	76.48%	0.4241	0	0	0.00%	0.00	0.00
	May 2009	1753	2345	74.75%	0.4344	0	0	0.00%	0.00	0.00
	April 2009	1864	2681	69.53%	0.4603	0	0	0.00%	0.00	0.00
	March 2009	1896	2585	73.35%	0.4421	0	0	0.00%	0.00	0.00
	February 2009	1855	2833	65.48%	0.4754	0	0	0.00%	0.00	0.00
	January 2009	1773	2438	72.72%	0.4454	0	0	0.00%	0.00	0.00
	December 2008	1853	2503	74.03%	0.4385	0	0	0.00%	0.00	0.00
	November 2008	1466	2036	72.00%	0.449	0	0	0.00%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	October 2009	197	241	81.74%	0.3863	0	0	0.00%	0.00	0.00
	September 2009	138	180	76.67%	0.423	0	0	0.00%	0.00	0.00
	August 2009	194	242	80.17%	0.3988	0	0	0.00%	0.00	0.00
	July 2009	168	211	79.62%	0.4028	0	0	0.00%	0.00	0.00
	June 2009	164	205	80.00%	0.4	0	0	0.00%	0.00	0.00
	May 2009	221	262	84.35%	0.3633	0	0	0.00%	0.00	0.00
	April 2009	150	189	79.37%	0.4047	0	0	0.00%	0.00	0.00
	March 2009	234	298	78.52%	0.4107	0	0	0.00%	0.00	0.00
	February 2009	137	193	70.98%	0.4538	0	0	0.00%	0.00	0.00
	January 2009	189	234	80.77%	0.3941	0	0	0.00%	0.00	0.00
	December 2008	224	273	82.05%	0.3838	0	0	0.00%	0.00	0.00
	November 2008	269	319	84.33%	0.3636	0	0	0.00%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	October 2009	9907	10005	99.02%	0.0985	0	0	0.00%	0.00	(0.13)
	September 2009	10472	10619	98.62%	0.1168	0	0	0.00%	0.00	(0.11)
	August 2009	11177	11313	98.80%	0.109	0	0	0.00%	0.00	(0.12)
	July 2009	15581	15707	99.20%	0.0892	0	0	0.00%	0.00	(0.13)
	June 2009	14608	14771	98.90%	0.1045	0	0	0.00%	0.00	(0.12)
	May 2009	14008	14139	99.07%	0.0958	0	0	0.00%	0.00	(0.13)
	April 2009	11801	11902	99.15%	0.0917	0	0	0.00%	0.00	(0.13)
	March 2009	10486	10574	99.17%	0.0908	0	0	0.00%	0.00	(0.13)
	February 2009	10083	10175	99.10%	0.0947	0	0	0.00%	0.00	(0.13)
	January 2009	11589	11718	98.90%	0.1043	0	0	0.00%	0.00	(0.12)
	December 2008	10968	11038	99.37%	0.0794	0	0	0.00%	0.00	(0.14)
	November 2008	9513	9653	98.55%	0.1196	0	0	0.00%	0.00	(0.11)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	October 2009	118	124	95.16%	0.2146	0	0	0.00%	0.00	(0.01)
	September 2009	97	101	96.04%	0.195	0	0	0.00%	0.00	(0.03)
	August 2009	125	129	96.90%	0.1733	0	0	0.00%	0.00	(0.06)
	July 2009	98	105	93.33%	0.2494	0	0	0.00%	0.00	0.05
	June 2009	100	110	90.91%	0.2875	0	0	0.00%	0.00	0.13
	May 2009	252	260	96.92%	0.1727	0	0	0.00%	0.00	(0.06)
	April 2009	167	169	98.82%	0.1081	0	0	0.00%	0.00	(0.12)
	March 2009	154	155	99.35%	0.0801	0	0	0.00%	0.00	(0.14)
	February 2009	180	186	96.77%	0.1767	0	0	0.00%	0.00	(0.06)
	January 2009	176	180	97.78%	0.1474	0	0	0.00%	0.00	(0.09)
	December 2008	157	158	99.37%	0.0793	0	0	0.00%	0.00	(0.14)
	November 2008	140	147	95.24%	0.213	0	0	0.00%	0.00	(0.01)



PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	October 2009	1891	1965	96.23%	0.1904	0	0	0.00%	0.00	(0.40)
	September 2009	1635	1705	95.89%	0.1984	0	0	0.00%	0.00	(0.38)
	August 2009	1767	1851	95.46%	0.2081	0	0	0.00%	0.00	(0.37)
	July 2009	1808	1875	96.43%	0.1856	0	0	0.00%	0.00	(0.40)
	June 2009	1792	1846	97.07%	0.1685	0	0	0.00%	0.00	(0.43)
	May 2009	1753	1791	97.88%	0.1441	0	0	0.00%	0.00	(0.45)
	April 2009	1864	1918	97.18%	0.1654	0	0	0.00%	0.00	(0.43)
	March 2009	1896	1976	95.95%	0.1971	0	0	0.00%	0.00	(0.39)
	February 2009	1855	1894	97.94%	0.142	0	0	0.00%	0.00	(0.46)
	January 2009	1773	1819	97.47%	0.157	0	0	0.00%	0.00	(0.44)
	December 2008	1853	1901	97.48%	0.1569	0	0	0.00%	0.00	(0.44)
	November 2008	1466	1502	97.60%	0.1529	0	0	0.00%	0.00	(0.44)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	October 2009	197	198	99.49%	0.0709	0	0	0.00%	0.00	(0.14)
	September 2009	138	141	97.87%	0.1443	0	0	0.00%	0.00	(0.09)
	August 2009	194	201	96.52%	0.1833	0	0	0.00%	0.00	(0.05)
	July 2009	168	169	99.41%	0.0767	0	0	0.00%	0.00	(0.14)
	June 2009	164	164	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2009	221	223	99.10%	0.0943	0	0	0.00%	0.00	(0.13)
	April 2009	150	153	98.04%	0.1386	0	0	0.00%	0.00	(0.10)
	March 2009	234	248	94.35%	0.2308	0	0	0.00%	0.00	0.02
	February 2009	137	140	97.86%	0.1448	0	0	0.00%	0.00	(0.09)
	January 2009	189	190	99.47%	0.0724	0	0	0.00%	0.00	(0.14)
	December 2008	224	227	98.68%	0.1142	0	0	0.00%	0.00	(0.12)
	November 2008	269	270	99.63%	0.0607	0	0	0.00%	0.00	(0.15)
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	October 2009	2.82430556	6	11:18	0.392361111	0	0	0:00	0.00	(1.59)
	September 2009	1.43888889	3	11:31	0.386805556	0	0	0:00	0.00	(1.56)
	August 2009	5.45208333	4	8:43	1.904166667	0	0	0:00	0.00	1.09
	July 2009	1.90694444	5	9:09	0.410416667	0	0	0:00	0.00	(1.86)
	June 2009	1.77847222	3	14:14	0.413194444	0	0	0:00	0.00	(1.22)
	May 2009	1.60555556	2	19:16	0.059027778	0	0	0:00	0.00	(0.59)
	April 2009	6.44513889	9	17:11	1.211111111	0	0	0:00	0.00	(0.85)
	March 2009	11.3409722	20	13:37	0.406944444	0	0	0:00	0.00	(1.30)
	February 2009	5.53472222	8	16:36	0.623611111	0	0	0:00	0.00	(0.92)
	January 2009	2.72361111	8	8:10	0.359027778	0	0	0:00	0.00	(1.98)
	December 2008	4.88958333	8	14:40	0.3625	0	0	0:00	0.00	(1.17)
	November 2008	2.36666667	4	14:12	0.355555556	0	0	0:00	0.00	(1.23)
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	October 2009	50.2069444	333	3:37	1.016666667	0	0	0:00	0.00	(2.10)
	September 2009	27.6333333	272	2:26	0.127777778	0	0	0:00	0.00	(2.39)
	August 2009	46.6201389	253	4:25	0.451388889	0	0	0:00	0.00	(1.89)
	July 2009	26.95625	286	2:16	0.102777778	0	0	0:00	0.00	(2.43)
	June 2009	41.43125	264	3:46	0.272916667	0	0	0:00	0.00	(2.06)
	May 2009	39.4541667	326	2:54	0.172222222	0	0	0:00	0.00	(2.27)
	April 2009	17.9701389	287	1:30	0.086111111	0	0	0:00	0.00	(2.62)
	March 2009	32.1270833	331	2:20	0.091666667	0	0	0:00	0.00	(2.42)
	February 2009	38.2368056	363	2:32	0.125694444	0	0	0:00	0.00	(2.37)
	January 2009	55.1493056	412	3:13	0.164583333	0	0	0:00	0.00	(2.20)
	December 2008	43.3048611	324	3:12	0.177777778	0	0	0:00	0.00	(2.20)
	November 2008	34.9368056	323	2:36	0.149305556	0	0	0:00	0.00	(2.35)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	October 2009	1098	40862	2.69%	0.1617	0	0	0.00%	0.00	0.00
	September 2009	1106	40036	2.76%	0.1639	0	0	0.00%	0.00	0.00
	August 2009	974	38911	2.50%	0.1562	0	0	0.00%	0.00	0.00
	July 2009	1061	39074	2.72%	0.1625	0	0	0.00%	0.00	0.00
	June 2009	1104	39401	2.80%	0.165	0	0	0.00%	0.00	0.00

	May 2009	1057	36767	2.87%	0.1671	0	0	0.00%	0.00	0.00	
	April 2009	964	40059	2.41%	0.1532	0	0	0.00%	0.00	0.00	
	March 2009	1216	40608	2.99%	0.1704	0	0	0.00%	0.00	0.00	
	February 2009	1108	37004	2.99%	0.1704	0	0	0.00%	0.00	0.00	
	January 2009	1319	40573	3.25%	0.1773	0	0	0.00%	0.00	0.00	
	December 2008	1024	38770	2.64%	0.1604	0	0	0.00%	0.00	0.00	
	November 2008	1111	36841	3.02%	0.171	0	0	0.00%	0.00	0.00	
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	October 2009	17647	40862	43.19%	0.4953	0	0	0.00%	0.00	0.00	
	September 2009	16876	40036	42.15%	0.4938	0	0	0.00%	0.00	0.00	
	August 2009	16407	38911	42.17%	0.4938	0	0	0.00%	0.00	0.00	
	July 2009	15788	39074	40.41%	0.4907	0	0	0.00%	0.00	0.00	
	June 2009	16397	39401	41.62%	0.4929	0	0	0.00%	0.00	0.00	
	May 2009	15973	36767	43.44%	0.4957	0	0	0.00%	0.00	0.00	
	April 2009	16891	40059	42.17%	0.4938	0	0	0.00%	0.00	0.00	
	March 2009	16994	40608	41.85%	0.4933	0	0	0.00%	0.00	0.00	
	February 2009	15203	37004	41.08%	0.492	0	0	0.00%	0.00	0.00	
	January 2009	16663	40573	41.07%	0.492	0	0	0.00%	0.00	0.00	
	December 2008	15861	38770	40.91%	0.4917	0	0	0.00%	0.00	0.00	
	November 2008	15253	36841	41.40%	0.4926	0	0	0.00%	0.00	0.00	
	PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	October 2009	6	13	46.15%	0.4985	0	0	0.00%	0.00	0.00
		September 2009	3	6	50.00%	0.5	0	0	0.00%	0.00	0.00
August 2009		4	13	30.77%	0.4615	0	0	0.00%	0.00	0.00	
July 2009		5	8	62.50%	0.4841	0	0	0.00%	0.00	0.00	
June 2009		3	5	60.00%	0.4899	0	0	0.00%	0.00	0.00	
May 2009		2	9	22.22%	0.4157	0	0	0.00%	0.00	0.00	
April 2009		9	15	60.00%	0.4899	0	0	0.00%	0.00	0.00	
March 2009		20	25	80.00%	0.4	0	0	0.00%	0.00	0.00	
February 2009		8	17	47.06%	0.4991	0	0	0.00%	0.00	0.00	
January 2009		8	16	50.00%	0.5	0	0	0.00%	0.00	0.00	
December 2008		8	12	66.67%	0.4714	0	0	0.00%	0.00	0.00	
November 2008		4	7	57.14%	0.4949	0	0	0.00%	0.00	0.00	
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95		October 2009	303	303	100.00%	0	0	0	0.00%	0.00	(0.16)
		September 2009	228	229	99.56%	0.0659	0	0	0.00%	0.00	(0.14)
	August 2009	301	301	100.00%	0	0	0	0.00%	0.00	(0.16)	
	July 2009	259	259	100.00%	0	0	0	0.00%	0.00	(0.16)	
	June 2009	252	252	100.00%	0	0	0	0.00%	0.00	(0.16)	
	May 2009	471	471	100.00%	0	0	0	0.00%	0.00	(0.16)	
	April 2009	306	306	100.00%	0	0	0	0.00%	0.00	(0.16)	
	March 2009	378	378	100.00%	0	0	0	0.00%	0.00	(0.16)	
	February 2009	314	314	100.00%	0	0	0	0.00%	0.00	(0.16)	
	January 2009	359	359	100.00%	0	0	0	0.00%	0.00	(0.16)	
	December 2008	379	379	100.00%	0	0	0	0.00%	0.00	(0.16)	
November 2008	404	404	100.00%	0	0	0	0.00%	0.00	(0.16)		
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95	October 2009	1429	1429	100.00%	0	0	0	0.00%	0.00	(0.16)	
	September 2009	1187	1189	99.83%	0.041	0	0	0.00%	0.00	(0.15)	
	August 2009	1369	1369	100.00%	0	0	0	0.00%	0.00	(0.16)	
	July 2009	1332	1332	100.00%	0	0	0	0.00%	0.00	(0.16)	
	June 2009	1358	1359	99.93%	0.0271	0	0	0.00%	0.00	(0.16)	
	May 2009	1307	1307	100.00%	0	0	0	0.00%	0.00	(0.16)	
	April 2009	1460	1460	100.00%	0	0	0	0.00%	0.00	(0.16)	
	March 2009	1483	1483	100.00%	0	0	0	0.00%	0.00	(0.16)	
	February 2009	1451	1453	99.86%	0.0371	0	0	0.00%	0.00	(0.15)	
	January 2009	1385	1385	100.00%	0	0	0	0.00%	0.00	(0.16)	

	December 2008	1439	1439	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	1100	1100	100.00%	0	0	0	0.00%	0.00	(0.16)
PO-5A-(c) FOCs On Time for Fully	October 2009	8632	8632	100.00%	0	0	0	0.00%	0.00	(0.16)
Electronic LSRs Received Via IMA LNP	September 2009	9117	9151	99.63%	0.0608	0	0	0.00%	0.00	(0.15)
Benchmark 0.95	August 2009	9793	9793	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2009	13833	13834	99.99%	0.0085	0	0	0.00%	0.00	(0.16)
	June 2009	12667	12669	99.98%	0.0126	0	0	0.00%	0.00	(0.16)
	May 2009	12433	12433	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	10568	10568	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	9412	9413	99.99%	0.0103	0	0	0.00%	0.00	(0.16)
	February 2009	9046	9051	99.94%	0.0235	0	0	0.00%	0.00	(0.16)
	January 2009	10398	10398	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	9788	9788	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	8567	8567	100.00%	0	0	0	0.00%	0.00	(0.16)
PO-5B-(a) FOCs On Time For	October 2009	79	79	100.00%	0	0	0	0.00%	0.00	(0.33)
Electronic/Manual LSRs Received Via IMA	September 2009	79	80	98.75%	0.1111	0	0	0.00%	0.00	(0.29)
Resale Aggregate Benchmark 0.9	August 2009	74	75	98.67%	0.1147	0	0	0.00%	0.00	(0.29)
	July 2009	78	81	96.30%	0.1889	0	0	0.00%	0.00	(0.21)
	June 2009	92	92	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	88	88	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	80	80	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	96	97	98.97%	0.101	0	0	0.00%	0.00	(0.30)
	February 2009	130	132	98.48%	0.1222	0	0	0.00%	0.00	(0.28)
	January 2009	133	136	97.79%	0.1469	0	0	0.00%	0.00	(0.26)
	December 2008	143	146	97.95%	0.1419	0	0	0.00%	0.00	(0.26)
	November 2008	143	143	100.00%	0	0	0	0.00%	0.00	(0.33)
PO-5B-(b) FOCs On Time For	October 2009	1102	1113	99.01%	0.0989	0	0	0.00%	0.00	(0.30)
Electronic/Manual LSRs Received Via IMA	September 2009	993	1008	98.51%	0.1211	0	0	0.00%	0.00	(0.28)
Unbundled Loop AGG-EELs Benchmark 0.9	August 2009	1006	1020	98.63%	0.1163	0	0	0.00%	0.00	(0.29)
	July 2009	1096	1109	98.83%	0.1076	0	0	0.00%	0.00	(0.29)
	June 2009	1046	1055	99.15%	0.092	0	0	0.00%	0.00	(0.30)
	May 2009	1029	1047	98.28%	0.13	0	0	0.00%	0.00	(0.28)
	April 2009	1204	1221	98.61%	0.1172	0	0	0.00%	0.00	(0.29)
	March 2009	1110	1131	98.14%	0.135	0	0	0.00%	0.00	(0.27)
	February 2009	1342	1364	98.39%	0.126	0	0	0.00%	0.00	(0.28)
	January 2009	1014	1035	97.97%	0.141	0	0	0.00%	0.00	(0.27)
	December 2008	1005	1051	95.62%	0.2046	0	0	0.00%	0.00	(0.19)
	November 2008	918	935	98.18%	0.1336	0	0	0.00%	0.00	(0.27)
PO-5B-(c) FOCs On Time For	October 2009	865	865	100.00%	0	0	0	0.00%	0.00	(0.33)
Electronic/Manual LSRs Received Via IMA	September 2009	924	924	100.00%	0	0	0	0.00%	0.00	(0.33)
LNP Benchmark 0.9	August 2009	874	874	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	1026	1026	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	1111	1111	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	953	953	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	933	933	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	1138	1138	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	990	990	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	904	904	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	861	876	98.29%	0.1297	0	0	0.00%	0.00	(0.28)
	November 2008	1005	1005	100.00%	0	0	0	0.00%	0.00	(0.33)
PO-5C-(a) FOCs on Time for Manual	October 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
Resale Aggregate Benchmark 0.9	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)

	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00
	March 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
PO-5C-(b) FOCs on Time for Manual	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop AGG-EELs Benchmark	September 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
0.9	August 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5C-(c) FOCs on Time for Manual LNP	October 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	September 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2009	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
PO-5D Firm Order Confirmations (FOCs)	October 2009	28	28	100.00%	0	0	0	0.00%	0.00	(0.53)
On Time LIS Trunk Benchmark 0.85	September 2009	46	47	97.87%	0.1443	0	0	0.00%	0.00	(0.45)
	August 2009	29	29	100.00%	0	0	0	0.00%	0.00	(0.53)
	July 2009	50	50	100.00%	0	0	0	0.00%	0.00	(0.53)
	June 2009	63	64	98.44%	0.124	0	0	0.00%	0.00	(0.47)
	May 2009	48	48	100.00%	0	0	0	0.00%	0.00	(0.53)
	April 2009	84	84	100.00%	0	0	0	0.00%	0.00	(0.53)
	March 2009	50	51	98.04%	0.1386	0	0	0.00%	0.00	(0.46)
	February 2009	110	110	100.00%	0	0	0	0.00%	0.00	(0.53)
	January 2009	57	58	98.28%	0.1302	0	0	0.00%	0.00	(0.47)
	December 2008	49	49	100.00%	0	0	0	0.00%	0.00	(0.53)
	November 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.53)
PO-6 Work Completion Notification	October 2009	194.513194	10704	0.26	0.095833333	0	0	0.00	0.00	(2.78)
Timeliness All Benchmark 0.25	September 2009	232.863194	11535	0.29	0.079166667	0	0	0.00	0.00	(2.76)
	August 2009	260.565278	11661	0.32	0.06875	0	0	0.00	0.00	(2.73)
	July 2009	340.204861	15093	0.32	0.055555556	0	0	0.00	0.00	(2.73)
	June 2009	394.920139	14796	0.38	0.075694444	0	0	0.00	0.00	(2.68)
	May 2009	302.513194	13237	0.33	0.075	0	0	0.00	0.00	(2.73)
	April 2009	218.259028	12835	0.24	0.078472222	0	0	0.00	0.00	(2.80)
	March 2009	246.51875	13746	0.26	0.092361111	0	0	0.00	0.00	(2.78)

	February 2009	221.417361	12827	0:25	0.08125	0	0	0:00	0.00	(2.79)
	January 2009	205.355556	12237	0:24	0.060416667	0	0	0:00	0.00	(2.80)
	December 2008	221.509028	12377	0:26	0.088888889	0	0	0:00	0.00	(2.79)
	November 2008	228.922917	10968	0:30	0.093055556	0	0	0:00	0.00	(2.75)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	October 2009	4785	4785	100.00%	0	201944	201944	100.00%	0.00	0.00
	September 2009	4346	4347	99.98%	0.0152	190128	190128	100.00%	0.00	0.00
	August 2009	4402	4402	100.00%	0	187943	187943	100.00%	0.00	0.00
	July 2009	4462	4462	100.00%	0	226531	226531	100.00%	0.00	0.00
	June 2009	4227	4241	99.67%	0.0574	225339	225339	100.00%	0.00	0.00
	May 2009	4027	4027	100.00%	0	205467	205467	100.00%	0.00	0.00
	April 2009	4376	4376	100.00%	0	193264	193264	100.00%	0.00	0.00
	March 2009	4500	4500	100.00%	0	195504	195504	100.00%	0.00	0.00
	February 2009	3731	3731	100.00%	0	178993	178993	100.00%	0.00	0.00
	January 2009	3969	3969	100.00%	0	196084	196084	100.00%	0.00	0.00
	December 2008	3656	3656	100.00%	0	186489	186489	100.00%	0.00	0.00
	November 2008	3945	3945	100.00%	0	157965	157965	100.00%	0.00	0.00
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	October 2009	4	1	4.00	0	28	22	1.27	-1.44	(1.87)
	September 2009	5	1	5.00	0	34	32	1.06	-1.58	(1.96)
	August 2009	0	1	0.00	0	59	48	1.23	0.79	(0.66)
	July 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	5	1	5.00	0	69	56	1.23	-1.27	(1.77)
	January 2009	4	1	4.00	0	82	62	1.32	-1.18	(1.72)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	3	1	3.00	0	59	59	1.00	-2.14	(2.30)
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	October 2009	232	61	3.80	2.91	28	22	1.27	-5.48	(4.33)
	September 2009	174	63	2.76	1.7	34	32	1.06	-3.20	(2.94)
	August 2009	280	71	3.94	4.75	59	48	1.23	-9.39	(6.71)
	July 2009	168	43	3.91	2.95	62	45	1.38	-5.11	(4.11)
	June 2009	225	66	3.41	1.84	61	46	1.33	-6.81	(5.14)
	May 2009	287	66	4.35	2.8	70	60	1.17	-18.59	(12.30)
	April 2009	245	72	3.40	1.79	137	62	2.21	-1.20	(1.73)
	March 2009	263	63	4.17	1.76	70	59	1.19	-17.95	(11.92)
	February 2009	288	66	4.36	1.94	69	56	1.23	-5.87	(4.57)
	January 2009	294	70	4.20	2.46	82	62	1.32	-7.35	(5.47)
	December 2008	260	74	3.51	2.66	75	44	1.70	-3.10	(2.88)
	November 2008	441	83	5.31	4.41	59	59	1.00	-27.28	(17.59)
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity	October 2009	1	1	1.00	0	28	22	1.27	0.14	(1.63)
	September 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2009	0	1	0.00	0	59	48	1.23	0.79	(0.74)
	July 2009	1	1	1.00	0	62	45	1.38	0.16	(1.68)
	June 2009	4	1	4.00	0	61	46	1.33	-1.66	(2.01)
	May 2009	0	1	0.00	0	70	60	1.17	1.21	(0.36)
	April 2009	5	1	5.00	0	137	62	2.21	-0.48	(1.29)
	March 2009	11	3	3.67	0.58	70	59	1.19	-4.56	(3.77)
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	3	1	3.00	0	59	59	1.00	-2.14	(2.30)
PO-9A Timely Jeopardy Notices Non-	October 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00



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Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forcasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	

MR-3C	Out of Service Cleared within 24 Hours Line Sharing Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours PBX Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Residence Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours All Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity

MR-6A	Mean Time to Restore PBX	Parity
MR-6A	Mean Time to Restore Residence	Parity
MR-6A	Mean Time to Restore UNE - P (POTS)	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21)	Parity
MR-6A	Mean Time to Restore UNE P (Centrex)	Parity
MR-6B	Mean Time to Restore Business	Parity
MR-6B	Mean Time to Restore Centrex 21	Parity
MR-6B	Mean Time to Restore PBX	Parity
MR-6B	Mean Time to Restore Residence	Parity
MR-6B	Mean Time to Restore UNE - P (POTS)	Parity
MR-6C	Mean Time to Restore Business	Parity
MR-6C	Mean Time to Restore Centrex 21	Parity
MR-6C	Mean Time to Restore Line Sharing	Parity
MR-6C	Mean Time to Restore Line Splitting	Parity
MR-6C	Mean Time to Restore PBX	Parity
MR-6C	Mean Time to Restore Residence	Parity
MR-6C	Mean Time to Restore UNE - P (POTS)	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21)	Parity
MR-6C	Mean Time to Restore UNE P (Centrex)	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop	Parity
MR-6D	Mean Time to Restore DS0	Parity
MR-6D	Mean Time to Restore DS1	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity
MR-6D	Mean Time to Restore LIS Trunk	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level	Parity
MR-6D	Mean Time to Restore UDIT DS1	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop	Parity
MR-6E	Mean Time to Restore DS1	Parity
MR-6E	Mean Time to Restore E911	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity
MR-6E	Mean Time to Restore ISDN Primary	Parity
MR-6E	Mean Time to Restore LIS Trunk	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable	Parity
MR-7A	Repair Repeat Report Rate Business	Parity
MR-7A	Repair Repeat Report Rate Centrex	Parity
MR-7A	Repair Repeat Report Rate Centrex 21	Parity
MR-7A	Repair Repeat Report Rate Line Sharing	Parity
MR-7A	Repair Repeat Report Rate Line Splitting	Parity
MR-7A	Repair Repeat Report Rate PBX	Parity
MR-7A	Repair Repeat Report Rate Residence	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7B	Repair Repeat Report Rate Business	Parity
MR-7B	Repair Repeat Report Rate Centrex 21	Parity
MR-7B	Repair Repeat Report Rate PBX	Parity
MR-7B	Repair Repeat Report Rate Residence	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7B	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7C	Repair Repeat Report Rate Business	Parity
MR-7C	Repair Repeat Report Rate Centrex 21	Parity
MR-7C	Repair Repeat Report Rate Line Sharing	Parity
MR-7C	Repair Repeat Report Rate Line Splitting	Parity
MR-7C	Repair Repeat Report Rate PBX	Parity
MR-7C	Repair Repeat Report Rate Residence	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex)	Parity



MR-7D	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7D	Repair Repeat Report Rate DS0	Parity
MR-7D	Repair Repeat Report Rate DS1	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate LIS Trunk	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7E	Repair Repeat Report Rate DS1	Parity
MR-7E	Repair Repeat Report Rate E911	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-8	Trouble Rate Basic Rate ISDN	Parity
MR-8	Trouble Rate Business	Parity
MR-8	Trouble Rate Centrex	Parity
MR-8	Trouble Rate Centrex 21	Parity
MR-8	Trouble Rate Dark Fiber - IOF	Diagnostic
MR-8	Trouble Rate Dark Fiber - Loop	Diagnostic
MR-8	Trouble Rate DS0	Parity
MR-8	Trouble Rate DS1	Parity
MR-8	Trouble Rate DS3	Parity
MR-8	Trouble Rate E911	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnostic
MR-8	Trouble Rate Frame Relay	Parity
MR-8	Trouble Rate ISDN Primary	Parity
MR-8	Trouble Rate Line Sharing	Parity
MR-8	Trouble Rate Line Splitting	Parity
MR-8	Trouble Rate LIS Trunk	Parity
MR-8	Trouble Rate PBX	Parity
MR-8	Trouble Rate Residence	Parity
MR-8	Trouble Rate Sub-Loop Unbundling	Diagnostic
MR-8	Trouble Rate UDIT Above DS1 Level	Parity
MR-8	Trouble Rate UDIT DS1	Parity
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity
MR-8	Trouble Rate Unbundled Loop - DS1 Capable	Parity
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity
MR-8	Trouble Rate Unbundled Loop Analog	Parity
MR-8	Trouble Rate Unbundled Loop ISDN Capable	Parity
MR-8	Trouble Rate UNE - P (POTS)	Parity
MR-8	Trouble Rate UNE P (Centrex 21)	Parity
MR-8	Trouble Rate UNE P (Centrex)	Parity
MR-9A	Repair Appointments Met Business	Parity
MR-9A	Repair Appointments Met Centrex	Parity
MR-9A	Repair Appointments Met Centrex 21	Parity
MR-9A	Repair Appointments Met PBX	Parity
MR-9A	Repair Appointments Met Residence	Parity
MR-9A	Repair Appointments Met UNE - P (POTS)	Parity
MR-9B	Repair Appointments Met Business	Parity
MR-9B	Repair Appointments Met Centrex 21	Parity
MR-9B	Repair Appointments Met PBX	Parity
MR-9B	Repair Appointments Met Residence	Parity
MR-9B	Repair Appointments Met UNE - P (POTS)	Parity

MR-9C	Repair Appointments Met Business	Parity	
MR-9C	Repair Appointments Met Centrex 21	Parity	
MR-9C	Repair Appointments Met Residence	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS)	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk	Parity	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Frame Relay	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date LIS Trunk	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Frame Relay	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons LIS Trunk	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3C	Installation Commitments Met Business	Parity	
OP-3C	Installation Commitments Met Centrex	Parity	
OP-3C	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3C	Installation Commitments Met PBX	Parity	
OP-3C	Installation Commitments Met Residence	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF	Diagnostic	
OP-3D	Installation Commitments Met DS0	Parity	
OP-3D	Installation Commitments Met E911	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Frame Relay	Parity	
OP-3D	Installation Commitments Met ISDN Primary	Parity	
OP-3D	Installation Commitments Met LIS Trunk	Parity	
OP-3D	Installation Commitments Met PBX	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3D	Installation Commitments Met UDIT DS1	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN	Parity	

OP-3E	Installation Commitments Met E911	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay	Parity	
OP-3E	Installation Commitments Met LIS Trunk	Parity	
OP-3E	Installation Commitments Met PBX	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	
OP-4A	Installation Interval Business	Parity	
OP-4A	Installation Interval Line Splitting	Benchmark	3.3
OP-4A	Installation Interval Residence	Parity	
OP-4A	Installation Interval UNE - P (POTS)	Parity	
OP-4B	Installation Interval Business	Parity	
OP-4B	Installation Interval Residence	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS)	Parity	
OP-4C	Installation Interval Business	Parity	
OP-4C	Installation Interval Centrex	Parity	
OP-4C	Installation Interval Line Splitting	Benchmark	3.3
OP-4C	Installation Interval Residence	Parity	
OP-4C	Installation Interval UNE - P (POTS)	Parity	
OP-4D	Installation Interval Basic Rate ISDN	Parity	
OP-4D	Installation Interval Dark Fiber - IOF	Diagnostic	
OP-4D	Installation Interval DS0	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable	Benchmark	6
OP-4D	Installation Interval ISDN Primary	Parity	
OP-4D	Installation Interval LIS Trunk	Parity	
OP-4D	Installation Interval PBX	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable	Parity	
OP-4E	Installation Interval Basic Rate ISDN	Parity	
OP-4E	Installation Interval E911	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable	Benchmark	6
OP-4E	Installation Interval LIS Trunk	Parity	
OP-4E	Installation Interval PBX	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog	Benchmark	6
OP-4E	Installation Interval Unbundled Loop ISDN Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified	Parity	

OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSL	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	Parity
OP-5B	New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0 Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSL Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex) Benchmark 0.965	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0 Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex) Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Business Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total DS0 Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total PBX Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Residence Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSL Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS) Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex) Diagnostic	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Residence Parity	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons Residence Parity	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence Parity	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Frame Relay Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	Parity	

OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Frame Relay	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-6B-5	Delayed Days for Facility Reasons Frame Relay	Parity	
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	
OP-8B	Number Portability Timeliness LNP	Benchmark	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP	Benchmark	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	
PO-15	Number of Due Date Changes per Order All	Parity	
PO-16	Timely Release Notifications	Benchmark	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML	Benchmark	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML	Benchmark	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate	Benchmark	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate	Benchmark	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate	Benchmark	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate	Benchmark	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate	Benchmark	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate	Benchmark	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate	Benchmark	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate	Benchmark	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate	Benchmark	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response	Benchmark	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response	Benchmark	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response	Benchmark	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response	Benchmark	25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response	Benchmark	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response	Benchmark	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response	Benchmark	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response	Benchmark	20

PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response	Benchmark	Benchmark	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS)	Benchmark 0.95	Benchmark	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops	Benchmark 0.95	Benchmark	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic	Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic	Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic	Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic	Diagnostic	
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP	Benchmark 0.95	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark 0.95	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark 0.85	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark 0.95	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate	Benchmark 1	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate	Benchmark 0.5	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic	Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic	Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic	Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate	Benchmark 0.95	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark 0.95	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	Benchmark 0.95	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate	Benchmark 0.9	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark 0.9	Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP	Benchmark 0.9	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate	Benchmark 0.9	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark 0.9	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP	Benchmark 0.9	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark 0.85	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All	Benchmark 0.25	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity	Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services	Parity	Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity	Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS)	Parity	Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services	Parity	Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability	Parity	Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk	Parity	Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS)	Parity	Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent