

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND
TRANSPORTATION
COMMISSION,

Complainant,

v.

QWEST CORPORATION d/b/a
CENTURYLINK QC,

Respondent.

DOCKET UT-140597

OFFER OF PUBLIC COMMENT
EXHIBIT NO. PC-1

1. Public Counsel hereby offers this Public Comment Exhibit No. PC-1 for admission into the record of the proceeding.
2. Public Comment Exhibit No. PC-1. The exhibit consists of e-mails submitted by the public providing comment on the Utilities and Transportation Commission (“UTC” or “Commission”) investigation into CenturyLink’s statewide 911 outage that took place on April 9-10, 2014. These e-mails were submitted to the Commission and to the Public Counsel Unit of the Attorney General’s Office.
3. A number of public comments were received by the Commission and Public Counsel, all via e-mail and internet, for which there are no original hard copies to submit. Commission Consumer Protection and Communications Staff entered the comments received by the Commission into a database. The output from this database has been included in a .pdf file titled “Public Comments rcvd by UTC.” Public Counsel received one comment by email, which is included in a .pdf file titled “Public Comments rcvd by PCU.” The comments contained in the two (2) .pdf files provide all comments submitted by the public on this matter.

OFFER OF PUBLIC COMMENT
EXHIBIT NO. PC-1
DOCKET UT-140597

1

ATTORNEY GENERAL OF WASHINGTON
PUBLIC COUNSEL
800 5TH AVE., SUITE 2000
SEATTLE, WA 98104-3188
(206) 464-7744

4. The submitted material has been counted as follows:

a. Comments received by WUTC:

Opposing the Increase in Penalties	1
Supporting the Increase in Penalties	5
Undecided comments	4

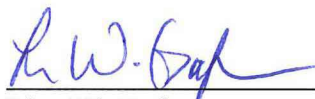
b. Comments received by Public Counsel:

Opposing the Increase in Penalties	1
Supporting the Increase in Penalties	0
Undecided comments	0

5. Public Counsel submits a total of eleven (11) public comments in the exhibit. Of these, two (2) oppose the increase in penalties imposed on CenturyLink and five (5) support the increase in penalties. Four (4) neither oppose nor support the increase in penalties.¹

6. DATED this 19th day of January, 2016.

ROBERT W. FERGUSON
Attorney General



Lisa W. Gafken
Assistant Attorney General
Public Counsel Unit

¹ The comment submitted by Henry Paulman has been listed as "Undecided." Mr. Paulman's comment could be counted as a comment opposed to increasing the penalty, making the final count three (3) opposed, five (5) supporting, and three (3) undecided.