

**Virgin Mobile USA, L.P.**  
**Quarterly Lifeline Report**  
**Washington**  
**4th Quarter 2019**

**Public**

	Sep-2019	Oct-2019	Nov-2019	Dec-2019	Cumulative Total
<b>Customers Enrolled</b>	19,617	22,082	21,746	20,907	20,907
<b>Customers De-activated</b>					
Cure Period Ineligible					
Duplicates					
Inactivity					
Moved					
NLAD-related deact					
Non-Certification					
Non-Subsidy Plan					
Other					
Service Opt-out					
Suspended					
Voluntary Disconnect					
<b>Total Deactivated</b>		2,210	2,092	7,021	11,323
<b>New Customers</b>		4,675	1,756	6,182	12,613

Note: confidential information is in bold numbers.