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Mark S. Reynolds Director, Western Region Regulatory Affairs

July 13, 2011

Via Email and Overnight Mail

Mr. David Danner, Executive Director Washington Utilities & Transportation Commission 1300 S. Evergreen Park Drive SW P.O. Box 47250 Olympia, WA 98504-7250

Re: CenturyLink's compliance with Condition No. 11 to the merged Company's agreement with Commission Staff and Public Counsel, Docket UT-082119, Order 5, Appendix 1

Dear Mr. Danner,

Condition No. 11, "Milestone Reporting", in the Docket UT-082119 merger settlement agreement between the Merged Company, Commission Staff and Public Counsel, adopted by the Commission in its Order 5 in the docket, requires the following notification of major system conversions:

CenturyTel and Embarq agree to provide the Staff and Public Counsel with advance written notice of major system conversions impacting Washington customers and will work with Staff to identify these major conversions. Those major systems will include, but not necessarily be limited to, business office and trouble reporting call centers, maintenance systems that monitor central office and transport equipment, engineering systems, outside plant record systems, and billing systems.

CenturyLink hereby provides in the attached document advance written notice of the conversion from Embarq's carrier access billing system to CenturyTel's carrier access billing system. CenturyLink plans to complete this system conversion in September 2011.

David Danner, Executive Director and Secretary Washington Utilities & Transportation Commission July 13, 2011 Page 2

If you have any questions regarding this filing, please do not hesitate to call me.

Sincerely,

Mark Reynolds

MSR/mep Enclosures

cc: All parties of record