#### 1.0 Unbundled Loops, Line Sharing and Line Splitting Service Interval Table:

(a) Established Service Intervals 2/4 Wire Analog (Voice Grade), 2-Wire Analog Distribution Loop:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
C)	17-24 lines	7 Business days
d)	25 or more	ICB

(b) Established Service Intervals for 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, DS1 Capable Loops, and ADSL Compatible Loops that do not require conditioning:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

(c) Established Service Intervals for xDSL-I/ BRI ISDN Capable Loops that do not require conditioning:

a)	1-8 lines	5 Business days	
b)	9-16 lines	6 Business days	
c)	17-24 lines	7 Business days	

(d) Established Service Intervals for existing DS1 Capable Feeder Loop:

a)	1 – 24 lines	9 Business days
b)	25 or More	ICB

(e) Established Service Intervals for existing DS3 Capable Loops:

a)	1-3 lines	7 Business days	
b)	4 or more	ICB	

(f) Established Service Intervals for Line Sharing and Line Splitting that do not require conditioning:

a)	1-24 lines	3 Business days
d)	25 or More	ICB

(g) Conditioned Loops for 2/4 Wire Non-Loaded Loops, ADSL Compatible, Basic Rate ISDN Capable, xDSL-I Capable Loops, Line Sharing and Line Splitting:

a)	1-8 lines	15 Business days
b)	9 or more	ICB

(h) Established Repair Intervals for Basic 2-wire Analog Loops, Line Sharing, Line Splitting, and Shared Distribution Loop:

24 Hours OSS	
48 Hours AS	

(i) Established Repair Intervals for 4-wire Analog Loops, 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops, xDSL-I Capable Loops, DS1 Capable Loops, DS3 Capable Loops, and Ocn Capable Loops:

4 Hours

### (j) Quick Loop

a)	1 to 8 Lines	Three (3) Business Days
b)	9 to 16 Lines	Three (3) Business Days
C)	17 to 24 Lines	Three (3) Business Days
d)	25 or more Lines	ICB

### (k) OCn Loop

1 or more Lines	ICB	

### (I) Shared Distribution Loop

1 or more Lines	Five (5) Business Days	

# 2.0 Unbundled Dedicated Interoffice Transport (UDIT) Service Interval Table:

	Installation Repa			
Product	Services Ordered	Commitments	Commitments	
UDIT, UCCRE				
DS0	1 to 8	High Density: Five (5)	4 hrs. High	
		Business Days	Density	
			2011011	
		Low Density: Six (6)	4 hrs. Low	
		Business Days	Density	
	9 to 16	High Density: Six (6)	4 hrs. High	
		Business Days	Density	
		Low Density: Seven (7)	4 hrs. Low	
		Business Days	Density	
	17 to 24	High Density: Seven (7)	4 hrs. High	
		Business Days	Density	
		Low Density: Eight (8)	4 hrs. Low	
		Business Days	Density	
	25 or more	ICB	ICB	
DS1	1 to 8	High Density: Five (5)	4 hrs High	
		Business Days	Density	
		Low Density: Eight (8)	4 hrs Low	
		Business Days	Density	
	9 to 16	High Density: Six (6)	4 hrs High	
		Business Days	Density	
		Low Density: Nine (9)	4 hrs Low	
	17 to 24	Business Days	Density	
	17 to 24	High Density: Seven (7)	4 hrs High	
		Business Days	Density	
		Low Density: Ten (10)	4 hrs Low	
		Business Days	Density	
	25 or more	ICB	4 hrs	
DS3	1 to 3 Circuits	High Density: Seven (7)	4 hrs High	
		Business Days	Density	
		-	-	
		Low Density: Nine (9)	4 hrs Low	
		Business Days	Density	
	4 or more Circuits	ICB	4 hrs	
OC3 and Higher	1 or more Circuits	ICB	4 hrs	
UDIT Facility	Single Band Width	UDIT Interval + 3 days		

# 3.0 Unbundled Local Switching Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled Switching			
Unbundled Switching – Line Side Analog With Line Class Code (LCC) already supported in requested	1 to 8	High Density: Five (5) Business Days	24 hrs. High Density
switch.		Low Density: Six (6) Business Days	24 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7) Business Days	24 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	24 hrs. High Density
	05	Low Density: Eight (8) Business Days	24 hrs. Low Density
Unbundled Switching – Line Side	25 or more	ICB	24 hrs.
Analog – Existing – Vertical	1 to 19	Two (2) Business Days	24 hrs. OOS 48 hrs. AS
Feature(s) (Features change without inward line activity and not impacting	20 to 39	Four (4) Business Days	24 hrs. OOS 48 hrs. AS
the design of the circuit.)	40 or more	ICB	24 hrs. OOS 48 hrs. AS
Unbundled Switching – Line Side Analog New Line Class Code (LCC) ordered through customized routing		ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With a US WEST standard configuration and Line	1 to 3 Lines	High Density: Seven (7) Business Days	24 hrs. High Density
Class Code (LCC) already supported in the requested switch		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With non-standard configuration and Line Class Code (LCC) already supported in the requested switch	1 to 3 Lines	High Density: Seventeen (17) Business Days (includes 10 days for complex translations.)	24 hrs. High Density
		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. Non supported Line Class Code (LCC) ordered through Customized Routing		ICB	24 hrs.

Unbundled Switching – DS1 Trunk	1 to 8 Ports	High Density: Five (5)	24 hrs. High
Port		Business Days	Density
			Denety
		Low Density: Six (6)	24 hrs. Low
		Business Days	Density
	9 to 16 Ports	High Density: Six (6)	24 hrs. High
		Business Days	Density
		Ş	
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density
	17 to 24 Ports	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		Low Density: Eight (8)	24 hrs. Low
		Business Days	Density
	25 or more Ports	ICB	24 hrs.
Unbundled Switching – Message	High Density	Seven (7) Business	24 hrs.
Trunk Groups	1 to 24	Days	
<ul> <li>Translation questionnaire required</li> </ul>	1 to 24 25 to 48	Fight (9) Rusiness Dave	24 hrs.
<ul> <li>Routing to trunks is ordered</li> </ul>	49 to 72	Eight (8) Business Days Ten (10) Business Days	24 hrs.
separately as Customized	73 to 96	Twelve (12) Business	24 hrs.
Routing	731090	Days	241115.
<ul> <li>DS1 trunk port &amp; UDIT in place.</li> </ul>	97 to 120	Fourteen (14) Business	24 hrs.
	57 10 120	Days	24113.
	121 to 144	Fifteen (15) Business	24 hrs.
		Days	21110
	145 to 168	Sixteen (16) Business	24 hrs.
		Days	
	169 to 240	Eighteen (18) Business	24 hrs.
		Days	
	241 or more	ICB	24 hrs.
	Low Density	Eighteen (18) Business	24 hrs.
	1 to 24	Days	
	25 to 72	Nineteen (19) Business	24 hrs.
	70 / 400	Days	
	73 to 120	Twenty (20) Business	24 hrs.
	101 or more	Days	24 bro
Unbundled Switching – Two Way	121 or more 1 to 8 Trunks	ICB High Donoitur, Eivo (5)	24 hrs.
and DID Equivalent Group		High Density: Five (5) Business Days	24 hrs. High Density
(add/change/increase)		Dusiness Days	
DS1 trunk port in place		Low Density: Six (6)	24 hrs. Low
		Business Days	Density
	9 to 16 Trunks	High Density: Six (6)	24 hrs. High
		Business Days	Density
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density

	17 to 24 Trunks	High Density: Seven (7) Business Days	24 hrs. High Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 or more Trunks	ICB	24 hrs.
Unbundled Switching – PRI-ISDN Capable Trunk-Side DS1 Trunk port in place	1 to 8	High Density: Five (5) Business Days	4 hrs. High Density
		Low Density: Six (6) Business Days	4 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	4 hrs. High Density
		Low Density: Seven (7) Business Days	4 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	4 hrs. High Density
		Low Density: Eight (8) Business Days	4 hrs. Low Density
	25 or more	ICB	4 hrs.
Unbundled Packet Switching	<ul> <li>Design changes – 8 Business days</li> <li>Non-design changes – 5 Business days</li> <li>Service changes – 5 Business days</li> </ul>	New service request – 10 Business days	24 hrs

# 4.0 Unbundled Dark Fiber Interval Table:

Product	Activity/ Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Dark Fiber					
Initial Records Inquiry (IRI) (simple & complex)			N/A	Ten (10) Business Days	N/A
Field Verification And Quote Preparation (FVOP)			N/A	Twenty (20) Business Days	N/A
Provisioning (non- FVOP requests)			N/A	Twenty (20) Business Days	
OC3 and Higher			N/A	ICB	

# 5.0 Unbundled Network Elements Platform (UNE-P) Service Interval Table:

Product	Services Ordered	Installation Commitments	Repair Commitments
UNE-P POTS 'New'- Soft Dial Tone (SDT) [Where available] Facility Check indicates "AVAILABLE (SDT)" and DISPATCH "NO"		Two (2) Business Days (regardless of the time of day the request is received)	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence Flow Through, Fully Electronic (N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	1 to 39 Lines 40 or more Lines	Three (3) Business Days ICB	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Business Flow Through, Fully Electronic (N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	1 to 19 Lines 20-39 Lines	Three (3) Business Days Four (4) Business Days or next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
<b>UNE-P POTS 'New'-Residence</b> Simple CO Features, or Number	40 or more Lines 1 to 39 Lines	ICB Three (3) Business Days	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
<b>UNE-P POTS 'New'-Business</b> Simple CO Features, or Number	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes	20-39 Lines	Four (4) Business Days	24 hrs OOS 48 hrs AS
without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'- Suspend/Restore	Customers with service placed on "vacation"	Next Business Day	24 hrs OOS 48 hrs AS
	Treatment for Non- payment issues	Same Business Day as payment receipt validated	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence New Installs, Address Changes, Changes with inward line activity Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"	1 to 39 Lines	Next available due date as indicated by Appointment Scheduler <b>Note:</b> Appointment Scheduler minimum default interval is 3 (Three) Business Days.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS

UNE-P POTS 'New'-Business New Installs, Address Changes, Changes with inward line activity Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"	1 to 19 Lines 20-39 Lines 40 or more Lines	Next available due date as indicated by Appointment Scheduler <b>Note:</b> Appointment Scheduler minimum default interval is 3 (Three) Business Days. Four (4) Business Days or next available due date thereafter as indicated by Appointment Scheduler. ICB	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS
			48 hrs AS
UNE-P POTS 'New'- <ul> <li>Directory Listings Changes</li> </ul>	1-10 Listings 11 to 20 Listings	Two (2) Business Days Five (5) Business Days	
(R Orders)	21-50 Listings	Ten (10) Business Days	
	51-100 Listings	Thirty (30) Business Days	
	Over 100 Listings	Sixty (60) Business Days	
	Add Voice Mail to POTS line	Three (3) Business Days	
Voice Mail     Conversions to UNE P POTS	4 to 20 1 in a s		04 hm 000
Conversions to UNE-P POTS- POTS Residence to UNE-P	1 to 39 Lines	Three (3) Business days	24 hrs OOS 48 hrs AS
- Conversion as Specified - Simple CO Features	40 or more lines	ICB	24 hrs OOS 48 hrs AS
<b>Conversions to UNE-P POTS-</b> UNE-P to UNE-P POTS Residence - Conversion as Is	1 to 39 Lines	Same Business Day if received before 12:00 p.m., or, Next Business Day if received later than 12:00 p.m.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
<b>Conversions to UNE-P POTS-</b> POTS Business to UNE-P	1 to 19 Lines	Three (3) Business days	24 hrs OOS 48 hrs AS
- Conversion As Specified - Simple CO Features	20 to 39 Lines	Four (4) Business Days	24 hrs OOS 48 hrs AS
	40 or more Line	ICB	24 hrs OOS 48 hrs AS
<b>Conversions to UNE-P POTS-</b> UNE-P to UNE-P POTS Business - Conversion As Is	1 to 39 Lines	Same Business Day if received before 12:00 p.m., or, Next Business Day if received later than 12:00 p.m.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Line Splitting – UNE-P POTS to UNE-P POTS with Line Splitting	1 to 8 Lines	High Density: Five (5) Business Days	24 hrs OOS 48 hrs AS
- Conversion As Specified		Low Density: Six (6) Business Days	

[	9 to 16 Lines	High Dopoity: Six (6) Publicas	24 bro 000
	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS 48 hrs AS
		days	40 IIIS AS
		Low Dopoity (0) Rusingon	
		Low Density: (9) Business	
	17 to 04 Linco	Days	24 hrs 000
	17 to 24 Lines	High Density: (7) Business	24 hrs OOS
	05.00 Lines	Days	48 hrs AS
	25-39 Lines	ICB	24 hrs OOS
	10		48 hrs AS
	40 or more Lines or	ICB High Density: Five (5)	24 hrs OOS
	if Conditioning is	Business Days	48 hrs AS
	required		
UNE-P Line Splitting –	1 to 8 Lines	High Density: Six (5) Business	24 hrs OOS
POTS Residence or POTS		days	48 hrs AS
Business with Line Sharing to			
UNE-P POTS with Line Splitting		Low Density: Six (6) Business	
- Conversion as Specified		Days	
	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
		days	48 hrs AS
		Low Density: Nine (9)	
		Business Days	
	17 to 24 Lines	High Density: Seven (7)	24 hrs OOS
		Business Days	48 hrs AS
		Low Density: Ten (10)	
		Business Days	
	25-39 Lines	ICB	24 hrs OOS
			48 hrs AS
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P PBX 'New'-	1 to 8 Trunks	Five (5) Business Days	4 hrs
	9 to 16 Trunks	Six (6) Business Days	4 hrs
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
Conversions to UNE-P PBX –	1 to 8 Trunks	Five (5) Business Days	4 hrs
Conversion As Specified or			
Conversion As Is	9 to 16 Trunks	Six (6) Business Days	4 hrs
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
		Thomy (20) Dubinoss Days	

	10 to 12 Lines	Twenty four (24) Dusiness	1 hro
		Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversions to UNE-P DSS-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
Conversions to UNE-P DSS-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Thirteen (13) Business Days	24 hrs
New Installs, Address Changes, Change to add Loop (N2Q)	11 or more Lines	ICB	24 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Three (3) Business Days	24 hrs
Add or Change Feature(s), Add Primary Directory Number (PDN ) to established Loop (N2Q), Add Call Appearance	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN	1 to 10 Lines	Three (3) Business Days	24 hrs
BRI- Conversion As Is	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN BRI- Conversion As Specified	1 to 10 Lines	Three (3) Business Days if a Loop is not involved (or) Thirteen (13) Business Days if a Loop is added or changed	24 hrs
	11 or more Lines	ICB	24 hrs
UNE-P ISDN PRI 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P ISDN PRI 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3	Nine (9) Business Days	4 hrs
<b>PRI-</b> T1 Facility	4 or more	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3 Lines	Twelve (12) Business Days	4 hrs
PRI-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs

	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P Centrex 21 - Non Designed-	1 to 10 Lines	Five (5) Business Days	24 hrs OOS 48 hrs AS
Conversions as Specified	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex 21 - Non Designed- New Installations	1 to 10 Lines [Facility check indicates "Available Dispatch Required" and Dispatch "Yes".]	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Establish Common Block	1 to 10 Lines - No Optional Features 1 to 10 Lines - w/ Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	Twenty (20) Business Days	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
	11-21 Lines – No Optional Features	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
	11 to 21 Lines – w/Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	ICB	24 hrs OOS 48 hrs AS
	22 or more Lines with or without Optional Features	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron	1 to 10 Lines	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
[Centron is MN only] Common Block Configuration Required - Feature Additions requiring Common Block activity per Common Block	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Line Class Codes (LCCs)/ CAT/NCOS/DPAT additions/changes requiring Common Block work.	Per Common Block (must be existing Line Class Codes(LCCs)/ CAT/NCOS/DPAT)	Five (5) Business Days	24 hrs OOS 48 hrs AS
	If new LCC/CAT/NCOS or DPAT	Twenty (20) Business Days	24 hrs OOS 48 hrs AS

UNE-P Centrex Plus / UNE-P	Now Common	Twopty (20) Publicase Davis	N/A
	New Common	Twenty (20) Business Days	IN/A
Centron	Blocks & Cust ID's	(after the initial Common Block	
[Centron is MN only]	(lines installed at the	& associated lines are	
Common Block Configuration	same time the	installed)	
<ul> <li>Required</li> <li>Centrex Management System</li> </ul>	Common Block is		
<b>C I</b>	installed)		
(CMS) UNE-P Centrex Plus / UNE-P		Thirtson (10) Durstones De	04 hm 000
	Tie Lines/DFI/FX	Thirteen (13) Business Days	24 hrs OOS
Centron		(may be longer due to facility	48 hrs AS
[Centron is MN only]		due date requirements)	
Common Block Configuration			
Required			
- Designed Services subsequent to initial Common Block			
installation UNE-P Centrex Plus / UNE-P	Additional/New	Five (5) Pupinges Dave offer	NI/A
Centron		Five (5) Business Days after line is installed	N/A
[Centron is MN only]	Station Lines to be added to CMS		
No Common Block		Five (5) Rusiness Dave	N/A
Configuration Required	Additions Change from Non	Five (5) Business Days	N/A N/A
- Centrex Management System	Blocked to Blocked		IN/ <i>F</i>
(CMS)	Service		
Network Access Registers	SEIVICE		
(NARs)			
UNE-P Centrex Plus / UNE-P	1 to 10 Lines per	Five (5) Business Days or	24 hrs OOS
Centron	location	Next available due date	48 hrs AS
[Centron is MN only]		thereafter as indicated by	
No Common Block		Appointment Scheduler.	
Configuration Required			
- Station Lines (subsequent to			
the establishment of the			
Common Block) Includes:			
Conversions			
New Lines			
Moves			
NOTE: On conversions,	11 to 20 Lines per	Ten (10) Business Davs or	24  hrs  008
<b>NOTE</b> : On conversions, numbers are "chipped" into the	11 to 20 Lines per	Ten (10) Business Days or Next available due date	24 hrs OOS 48 hrs AS
<b>NOTE</b> : On conversions, numbers are "chipped" into the Common Block at the time of	11 to 20 Lines per location	Next available due date	24 hrs OOS 48 hrs AS
<b>NOTE</b> : On conversions, numbers are "chipped" into the	•	Next available due date thereafter as indicated by	
<b>NOTE</b> : On conversions, numbers are "chipped" into the Common Block at the time of	location	Next available due date thereafter as indicated by Appointment Scheduler.	48 hrs AS
<b>NOTE</b> : On conversions, numbers are "chipped" into the Common Block at the time of	location 21 or more Lines per	Next available due date thereafter as indicated by	48 hrs AS 24 hrs OOS
<b>NOTE</b> : On conversions, numbers are "chipped" into the Common Block at the time of installation.	location 21 or more Lines per location	Next available due date thereafter as indicated by Appointment Scheduler. ICB	48 hrs AS 24 hrs OOS 48 hrs AS
NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation. UNE-P Centrex Plus / UNE-P	location 21 or more Lines per	Next available due date thereafter as indicated by Appointment Scheduler.	48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS
NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation. UNE-P Centrex Plus / UNE-P Centron	location 21 or more Lines per location 1 to 19 Lines	Next available due date thereafter as indicated by Appointment Scheduler. ICB Three (3) Business Days	48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation. UNE-P Centrex Plus / UNE-P	location 21 or more Lines per location	Next available due date thereafter as indicated by Appointment Scheduler. ICB	48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS
NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation. UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block	location 21 or more Lines per location 1 to 19 Lines	Next available due date thereafter as indicated by Appointment Scheduler. ICB Three (3) Business Days	48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation. UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required	location 21 or more Lines per location 1 to 19 Lines	Next available due date thereafter as indicated by Appointment Scheduler. ICB Three (3) Business Days	48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS
NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation. UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block	location 21 or more Lines per location 1 to 19 Lines	Next available due date thereafter as indicated by Appointment Scheduler. ICB Three (3) Business Days	48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS
NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation. UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required Line Feature changes/additions/	location 21 or more Lines per location 1 to 19 Lines	Next available due date thereafter as indicated by Appointment Scheduler. ICB Three (3) Business Days	48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS

UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required Designed Services subsequent to initial Common Block installation UNE-P Centrex Plus / UNE-P Centron [Centron is MN only]	Tie Lines/DFI/FX Subsequent to Common Block Installation	Thirteen (13) Business Days (may be longer due to facility due date requirements) Twenty (20) Business Days (may be longer if the activation of ARS is tied to a Private Line	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
No Common Block Configuration Required Automatic Route Selection (ARS)	Changes to Patterns: 1 to 25 changes 26 to 50 changes 51 or more changes Adding new Patterns	of ARS is fied to a Private Line facility installation) Business Days: Five (5) days Ten (10) days Twenty (20) days Twenty (20) Business Days	24 hrs OOS 48 hrs AS 24 hrs OOS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required Uniform Call Distribution (UCD)	Per Request	Thirteen (13) Business Days	48 hrs AS 24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required Additional Numbers subsequent to initial Common Block installation	Blocks (No limit on amount of numbers.)	Five (5) Business Days	N/A
<b>NOTE:</b> Additional numbers are "chipped" into the Common Block at the time of request.			

# 6.0 Enhanced Extended Loop Service Interval Table (EEL):

			Repair
Product	Services Ordered	Installation Commitments	Commitments
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL)-		Business Days	Density
DS0 or Voice Grade			
Equivalent		Low Density: Six (6) Business	4 hrs Low
	9 to 16	Days	Density 4 hrs High
	91010	High Density: Six (6) Business Days	Density
		Days	Density
		Low Density: Seven (7)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Eight (8)	4 hrs Low
	25 or more	Business Days	Density 4 hrs
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL) –	1100	Business Days	Density
DS1			Donoty
		Low Density: Eight (8)	4 hrs Low
		Business Days	Density
	9 to 16	High Density: Six (6) Business	4 hrs High
		Days	Density
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Ten (10)	4 hrs Low
		Business Days	Density
	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 3 Circuits	High Density: Seven (7)	4 hrs High
<b>(EEL) –</b> DS3		Business Days	Density
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	4 or more Circuits	ICB	4 hrs

Enhanced Extended Loop Conversions (EEL-C) –	ICB	24 hrs OOS 48 hrs AS
Private Line (PLTS) - Conversion as is		

\* Installation Guidelines apply where facilities/network capacity is in place. Where facilities/network capacity are not in place, intervals are handled on an Individual Case Basis (ICB).