



TV-210535/TV-210812

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4350 Pacific Hwy.  
Bellingham, WA 98226

3/23/22

To: WUTC

Re: docket #'s TV-210535

And TV-210812

Comments regarding updates to Tariff 15-C

To whom it may concern;

Received  
Records Management  
03/23/22 10:44  
State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION

We here at Swans Moving and Storage are extremely concerned in regards to the Clutter Inc petition. Our 2 main areas of concern are charging consumers by the minute and also removing the minimum rate band.

Charging consumers by the minute would not work! The crew leader would have to keep track of each crew members time to the minute, and also try to estimate the drive time back to the warehouse. This would be extremely difficult. That would require purchasing special software, which we cannot afford. 15 minute increments are easily tracked and easily explained to the customer.

Removing the minimum rate band would be disastrous! How would we be able to compete with companies who could potentially "give the work away" for free? Our entire tariff should not be changed to meet the needs of one company, potentially destroying many.

We are in support of the WMC petition to remove the maximum rate band. Rampant inflation and state legislative actions impacting intrastate HHG moving business operations have been a real challenge. We need to be able to legally charge rates that will allow us to stay in business.

Thank you for your consideration.

Aimee McDonald

Office Manager

Swans Moving and Storage