



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

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April 26, 2018

Steven V. King, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Dr. SW  
P.O. Box 47250  
Olympia, Washington 98504-7250

RE: *Washington Utilities and Transportation Commission v. MVP Moving and Storage, LLC.*  
Commission Staff's Request for Enforcement of Order 03  
Docket TV-170039

Dear Mr. King:

On April 6, 2017, the Washington Utilities and Transportation Commission (commission) issued Order 01 in this matter, assessing a penalty against MVP Moving and Storage, LLC (MVP Moving or company) for safety violations in the amount of \$6,100. Order 01 also suspended a \$3,100 portion of the penalty for two years, with conditions.

On May 31, 2017, in Order 02, the commission imposed the suspended portion of the penalty after the company failed to pay the remaining amount of \$3,000.

The company made a payment of \$3,000 on June 27, 2017. On June 30, 2017, the company submitted a request for mitigation and payment plan for the remaining balance of \$3,100.<sup>1</sup>

On July 12, 2017, in Order 03, the commission denied the company's request for mitigation, but approved a proposal for ten monthly payments of \$300. In addition, Order 03 stated if the company failed to pay any installment by 5 pm on the due date, the unpaid balance would immediately become due and payable without further order by the commission. The order also stated that if the company failed to pay any portion of the assessed penalty by the due date, the commission may cancel the company's household goods permit.

MVP Moving made \$300 payments on August 2 and September 18, 2017. On February 16, 2018, Commission staff provided technical assistance to MVP Moving regarding its penalty payments. Staff encouraged the company to immediately resume making monthly payments, and

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<sup>1</sup> Commission records show a \$3,000 payment received on June 27, 2017. Order 03 states that the Company made a \$3,100 payment on June 27, 2017. Staff believes that the Commission's records are correct and the amount paid was \$3,000. The balance owed at that point would have been \$3,100.

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to write to the commission explaining why the company had missed payments, and stating that it intended to continue with its payment plan. Neither staff, nor the commission received any further correspondence from MVP Moving, however the company did make a \$300 payment on March 15, 2018.

On March 2, 2018, in docket TV-180160, the commission assessed an additional penalty of \$800 for violations identified in a follow up to the 2017 safety investigation. MVP Moving has not responded to this penalty.

In the current case, the company has made only three of the nine payments required to date. None of the three payments were timely.<sup>2</sup> Staff requests that the remaining balance of \$2,200<sup>3</sup> become immediately due and payable, and that the commission cancel MVP Moving's household goods moving permit for non-payment of penalties.

If you have any questions, please contact Mike Turcott, Compliance Investigations Supervisor, Consumer Protection, at (360) 664-1174, or by email at [mike.turcott@utc.wa.gov](mailto:mike.turcott@utc.wa.gov).

Sincerely,



Bridgit Feeser  
Assistant Director, Consumer Protection

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<sup>2</sup> The three payments were one day late, 17 days late, and 171 days late, respectively.

<sup>3</sup> Seven payments of \$300 remain on the payment agreements. An additional \$100 is owed due to discrepancy noted previously.