

DOCKET No. UT-121994

Frontier Communications Petition for Competitive Classification

Exhibit 13

WaveBroadband Offerings



- [Contact Us](#)
- [Support](#)
- [Pay Bill](#)
- [Webmail](#)

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- [For Home](#)
- [For Business](#)
- [Support](#)
- [My Account](#)
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For Home

Cable TV
Internet
WavePhone™

- [Packages](#)
- [Enhanced Voice Mail](#)
- [Calling Features](#)

Bundles

Home Phone Packages



Home phone service you can rely on, at a price you can afford.

Wave offers home phone service that gives you the same quality and reliability as you would expect from your old traditional phone company, but without the charges and fees you'd get with that old service. With WavePhone™, you'll always get:

- A clear and reliable phone line, that's much higher in quality than over-the-internet phone service
- A dedicated phone line that is not tied to your internet or cable service so your phone calls are never affected by your other usage
- [Bundled savings](#) when you package your Wave phone service with [internet](#) or [cable](#)

Choose the home phone package that meets your needs:

Unlimited WavePhone™

Regional WavePhone™

Basic WavePhone™

\$9.95/month with cable TV OR internet
\$19.95/month a la carte

[Ready to Order?](#)

A great option for those that don't use a home phone often, but want to have one ready in case of emergencies, for home security systems, or for unexpected calls.

- All calls, including domestic long distance within the United States and Canada, are only \$0.05/minute
- Add [Voice Mail](#) and/or [Calling Features](#) for \$5.00/month each

Enhanced Voice Mail

Calling Features

The following calling features are included free with the Unlimited WavePhone Plan, and can be added to the Regional WavePhone Plan for only \$5/month.

- Call Waiting
- Caller ID and Call Waiting Caller ID
- Distinctive Ring
- Call Waiting Fax Ring
- Call Hunting
- Three Way Calling
- Caller ID Block
- Return Call
- Call Forwarding
- Select Call Forward
- Anonymous Call Rejection
- Repeat Call
- Speed Dial
- Call Block
- Priority Call
- Selective Call Acceptance
- and more!

Additional Phone Lines

Wave Wire Guard Protection

How does it work?

WavePhone™ is a broadband home phone service that works with the existing telephone wiring and the fiber-optic network already in your neighborhood. You can keep using your regular home phone handsets. If you want to make a call, simply pick up the receiver and dial.

WavePhone™ uses digitally delivered packet cable technology to deliver carrier-grade IP telephony over a private network. That ensures a higher quality of service with consistent and significantly better audio because WavePhone™ doesn't suffer performance issues that might result from dropped packets. For you, that means crystal clear sound, and no annoying echoes or sound delays.

It's easy to switch!

Switching to WavePhone™ is easy. In most cases, you can keep your existing phone number. All that's needed to get you started is to have a Wave installation professional come out and install your telephony modem.

* Offer expires 12/31/2012. Promotional rates and terms may vary by service area; call or order online to view offers specific for your area. [Click here for more details.](#)

- **Help Me Find...**

- [Areas Wave Serves](#)
- [My Channel Line-Up](#)
- [How to Reach Wave](#)
- [Wave Webmail Login](#)
- [Support](#)

- **Our Services**

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- [Cable TV](#)
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- [Phone](#)
- [Business Solutions](#)

- **Latest News**

- [Black Rock Cable Merger](#)
- [Wave In Your Neighborhood](#)
- [Pac-12 Networks Launch](#)
- [News Archive](#)

- **Support**

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- **About Wave**

- [Who We Are](#)
- [Employment](#)
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For Home

Cable TV
Internet
WavePhone™
Bundles

- [Packages](#)
- [Bundle Perks](#)

Cable TV, Internet, and Phone Service Bundles

We know what makes you happy. More choice, flexibility, value and fantastic service. Wave has it all! When you choose Wave, you have the choice of choosing one, two, or all three of our award-winning services. Bundle your TV, internet and phone service with Wave for the best overall savings!

Build your own package or select from our most popular packages.

Interested in our Triple-Play bundles? Here are just a few of our most popular broadband service bundles:

Value 3 Bundle

Value 10 Bundle

Value 18 Bundle

Value 50 Bundle

Enhanced 10 Bundle

~~\$129.00/month~~

[Ready to Order?](#)

ON SALE NOW \$99/month for 12 months*

- Enhanced Basic Cable
(Includes Basic Cable PLUS Interactive Program Guide, Pay-Per-View access, Digital Music channels, and FREE TV on Demand when combined with [digital equipment](#).)
- High Speed 10 Internet
- Unlimited WavePhone™

One of our best phone, cable and internet deals, this package gives you all the speed you need if you frequently browse online, send emails, upload photos, stream shows and movies, etc. It also comes with Unlimited WavePhone™, with unlimited nationwide calling and 15 fantastic calling features.

Enhanced 18 Bundle

Enhanced 50 Bundle

Premium 10 Bundle

Premium 18 Bundle

Premium 50 Bundle

Wave Broadband gives you more choice, savings and overall value with our cable TV, internet and home phone bundles. We don't push you into a specific bundle— you get to choose your own, by mixing and matching services just the way you want them. And whatever bundle you choose, you'll always get more from Wave for the equivalent price level than anywhere else.

- **We have more quality TV entertainment than any of the other providers.** We don't add "filler channels" to our line-up. Our cable networks are some of the largest brands in TV, with top-rated shows and original series. And you get to watch them NOW, while they're hot, not a season after they air.

- **We have contract-free options to give you the most flexibility in choosing the services that are right for you.** We just don't like to force anyone into a long-term commitment, like our competitors do. At Wave, you are free to change your service at any time, or if you're not 100% satisfied, you are free to choose something else.
- **Speaking of satisfaction, we offer a 30-day money-back guarantee.** You'll love us, or we give you your money back. It's that simple.
- **Best of all, we give you [Bundle Perks](#).** We've sweetened the deal with some great extras just for our triple-play bundle customers.

*Offers expire 12/31/2012. Promotional rates and terms may vary by service area; call or order online to view offers specific for your area. [Click here for more details](#).

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