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March 23, 2021

**VIA ELECTRONIC FILING**

Mark L. Johnson, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, Washington 98503

**Re: UG-100677 – NW Natural’s 2020 Smart Energy™ Annual Report**

Northwest Natural Gas Company, dba NW Natural (Company), files herewith its 2020 Smart Energy™ Annual Report in compliance with the terms established in Schedule U, “Smart Energy™ Program.”

In addition, below is the link to the Smart Energy™ Customer Report landing page on NW Natural’s website; the 2020 Annual Report will be uploaded to the website on or before April 1, 2021.

<https://smartenergynw.com/>

Please address any correspondence on this matter to me with copies to the following:

eFiling  
NW Natural  
250 SW Taylor Street  
Portland, Oregon 97204  
Telephone: (503) 610-7330  
eFiling@nwnatural.com

Sincerely,

*/s/ Rebecca T. Brown*

Rebecca T. Brown  
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Enclosure:  
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