

EXHIBIT NO. ___(LFL-13)
DOCKET NO. UE-051828/UE-051966
WITNESS: LYNN F. LOGEN

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WESTERN VILLAGE, LLC, D/B/A
WESTERN VILLAGE ESTATES,**

Complainant,

v.

PUGET SOUND ENERGY, INC.

Respondent.

Docket No. UE-051828

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

Docket No. UE-051966

**TWELFTH EXHIBIT TO THE PREFILED DIRECT TESTIMONY OF
LYNN F. LOGAN
ON BEHALF OF PUGET SOUND ENERGY, INC.**

MARCH 8, 2006

Bork, Molly R

From: Roger Kouchi [rkouchi@wutc.wa.gov]
Sent: Thursday, March 02, 2006 3:10 PM
To: Bork, Molly R
Subject: WA - UTC complaint 55445 for [REDACTED]

Molly - Company upheld.

Roger Kouchi
WUTC Consumer Affairs
PO Box 47250
Olympia, WA 98504
1-800-562-6150; 360-664-1101
fax: 360-664-4291
E-mail: rkouchi@wutc.wa.gov
----- Forwarded by Roger Kouchi/WUTC on 03/02/2006 03:14 PM -----
Washington UTC Complaint 55445

Company: Puget Sound Energy

Customer: Account#

[REDACTED]
Contact: [REDACTED] - Manager
[REDACTED]
Bellingham, WA 98225-[REDACTED]
Phone: (360) [REDACTED]

Complaint: 55445 Serviced by: Lori Kanz
Opened on: 09/15/99 Grouped by: Miscellaneous
Closed on: 12/02/99 Disposition: Company upheld

Description:

- Customer has been owner of this mobile home park for 8 years.
- The park has electric through PSE.
- One of the tenants is trying to get gas service through Cascade Natural Gas.
- PSE will not do the locates for this because they say that from the transformer to the meters on the outside of the mobile homes are private property and they won't do the locates for them.

QUESTION: Doesn't the company own the facilities up to the meter?

Results:

Per Schedule 86 (3) - UNDERGROUND SERVICE LINES TO MULTI-FAMILY RESIDENTIAL STRUCTURES, MOBILE HOME PARKS AND NON-RESIDENTIAL FACILITIES - states "the customer shall install, own and maintain all secondary underground service facilities beyond the secondary termination at the transformer or handhole.

On July 1, 1994, a letter was mailed to all Puget-serviced trailer/ mobile home park in Whatcom County to put us in compliance with the filed tariff.

[REDACTED] was not on the list so it must have been put in at a later date. If so, we didn't run the service.

Activity:

*** 09/17/99 12:34 PM Email: Lori Kanz << Bork, Molly
Locating Inc is contracted with us to do locates of PSE facilities. In a mobile home park the service is owned by the park or customer. So we don't locate them.

*** 09/17/99 12:38 PM Email: Lori Kanz << Bork, Molly
Was this a complaint or an inquiry?

*** 09/17/99 12:43 PM Email: Lori Kanz >> Molly Bork
It's a complaint. I need to pull your tariff and find where it says that facilities in mobile home parks, even though each individual mobile home as a meter, is private and not the company's facilities. Thanks.

*** 09/21/99 02:18 PM Email: Lori Kanz << Bork, Molly
Schedule 86 (3) - UNDERGROUND SERVICE LINES TO MULTI-FAMILY RESIDENTIAL STRUCTURES, MOBILE HOME PARKS AND NON-RESIDENTIAL FACILITIES - states "the customer shall install, own and maintain all secondary underground service facilities beyond the secondary termination at the transformer or handhole.

On July 1, 1994, a letter was mailed to all Puget-served trailer/ mobile home park in Whatcom County to put us in compliance with the filed tariff. [REDACTED] was not on the list so it must have been put in at a later date. If so, we didn't run the service.

*** 12/02/99 12:09 PM Letter: Lori Kanz >> [REDACTED]
Sent the customer a copy of the complaint record with the following cover memo to close:

I have completed my investigation. Enclosed is a copy of the complaint record for your files. Please feel free to contact me if you have any questions. Thank you.

Bork, Molly

To: Lori Kanz
Subject: RE: WA - UTC complaint 55445 for [REDACTED]

Schedule 86 (3) - UNDERGROUND SERVICE LINES TO MULTI-FAMILY RESIDENTIAL STRUCTURES, MOBILE HOME PARKS AND NON-RESIDENTIAL FACILITIES - states "the customer shall install, own and maintain all secondary underground service facilities beyond the secondary termination at the transformer or handhole.

On July 1, 1994, a letter was mailed to all Puget-serviced trailer/ mobile home park in Whatcom County to put us in compliance with the filed tariff. [REDACTED] was not on the list so it must have been put in at a later date. If so, we didn't run the service.

From: lkanz@wutc.wa.gov(SMTP:lkanz@wutc.wa.gov)
Sent: Wednesday, September 15, 1999 2:33 PM
To: Molly Bork
Subject: WA - UTC complaint 55445 for [REDACTED]

Passing complaint.

Forwarded by Lori Kanz/WUTC on 09/15/99 02:31 PM

Washington UTC Complaint 55445

Company: Puget Sound Energy

Customer: Account#

[REDACTED]
Bellingham, WA 98225- [REDACTED]
Phone: (360) [REDACTED]

Complaint: 55445 Serviced by: Lori Kanz
Opened on: 09/15/99 Grouped by: Miscellaneous

Description:

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