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BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In re Application No. D-079116 of

CWA, INC., D/B/A CENTRAL
WASHINGTON AIRPORTER,

for a Certificate of Public Convenience and
Necessity to Operate Motor Vehicles in
Furnishing Passenger and Express Service as
an Auto Transportation Company

Docket No. TC-021402

DIRECT TESTIMONY OF
TRACEY DUSIN
FOR
CWA, INC. D/B/A CENTRAL WASHINGTON AIRPORTER

February 27, 2003

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A. GENERAL BACKGROUND

Q. PLEASE STATE YOUR FULL NAME AND ADDRESS.

A. I am Tracey Dusin. My address is 621 South Third Avenue, Yakima, Washington, 98902.

Q. DO YOU WORK?

A. Yes.

Q. WHERE DO YOU WORK?

A. I am the owner and manager of Town & Country Travel.

B. THE PUBLIC NEED FOR CWA'S SERVICE

Q. HOW MANY TIMES A YEAR DO YOU TRAVEL TO SEATTLE OR SEA-TAC?

A. I travel to Seattle or Sea-Tac about twenty times per year.

Q. WAS THAT TRAVEL FOR BUSINESS OR PLEASURE?

A. Both.

Q. WHERE DO YOU TRAVEL FROM WHEN YOU ARE HEADING TO SEATTLE OR SEA-TAC?

A. I travel from Yakima, generally.

Q. WHEN YOU TRAVEL TO SEATTLE OR SEA-TAC, WHAT MEANS OF TRANSPORTATION DO YOU USE?

A. I travel by airplane or by car.

Q. HOW LONG DOES IT TAKE?

A. It takes about forty minutes by plane and two-and-one-half hours by car.

Q. DO YOU KNOW WHAT AN AIRPORTER SERVICE IS?

A. Yes. It is a scheduled service that transports passengers to an airport.

Q. ARE YOU FAMILIAR WITH THE SERVICE THAT CWA PLANS TO OFFER UNDER THIS APPLICATION?

1 A. Yes. CWA will operate an airporter.

2 Q. ARE YOU FAMILIAR WITH THE LOCATIONS WHERE CWA PLANS TO SERVE?

3 A. Yes. CWA will serve Yakima, Ellensburg, Cle Elum, Amtrak's Seattle station and Sea-
4 Tac Airport.

5 Q. ARE YOU FAMILIAR WITH CWA'S PROPOSED SERVICE SCHEDULE?

6 A. Yes.

7 Q. DO YOU NEED A SERVICE LIKE THAT PROPOSED BY CWA FOR BUSINESS
8 OR PERSONAL TRAVEL?

9 A. Yes, and I would probably use CWA's service if CWA's application were granted.

10 Q. DO YOU BELIEVE THAT YOU HAVE ENOUGH INFORMATION TO GAUGE THE
11 PUBLIC'S NEED FOR CWA'S SERVICE?

12 A. Yes.

13 Q. DO YOU KNOW OTHER PEOPLE WHO HAVE A NEED FOR CWA'S SERVICE OR
14 WOULD CONSIDER USING IT?

15 A. I do know people who would consider using a service like CWA's. There needs to be a
16 service that connects Yakima with Sea-Tac airport. Currently, when my clients cannot
17 get on the Horizon flights originating in Yakima because they are full, they must drive to
18 Seattle and pay for parking. They would use this service.

19 Q. BASED ON THESE FACTORS, DO YOU BELIEVE THAT THERE IS A PUBLIC
20 NEED FOR CWA'S SERVICE?

21 A. Yes, there is a public need for CWA's service.

22 C. **GREYHOUND'S SERVICE IS UNSATISFACTORY**

23 Q. HAVE YOU EVER HEARD OF GREYHOUND?

24 A. Yes.

25 Q. DO YOU KNOW WHAT SERVICE GREYHOUND PROVIDES IN YOUR AREA?

26 A. Yes. Greyhound offers a bus service.

1 Q. HAVE YOU EVER USED THAT SERVICE OR CONSIDERED USING IT?

2 A. Yes.

3 Q. DOES THAT SERVICE PROVIDE TRANSPORTATION BETWEEN SEA-TAC OR
4 AMTRAK AND THE AREA FROM WHICH YOU WOULD TRAVEL?

5 A. It does not. It only travels between bus stations. That is not adequate for travel between
6 Yakima and Sea-Tac airport.

7 Q. IF YOU WANTED TO USE GREYHOUND'S SERVICE BETWEEN SEA-TAC OR
8 AMTRAK AND THE AREA FROM WHICH YOU WOULD TRAVEL, WOULD YOU
9 HAVE TO SWITCH BUSES OR TAKE A CAB FROM DOWNTOWN SEATTLE?

10 A. Yes.

11 Q. DO YOU KNOW HOW OFTEN GREYHOUND'S SERVICE RUNS TO DOWNTOWN
12 SEATTLE FROM WHERE YOU LIVE OR WORK?

13 A. No.

14 Q. DOES GREYHOUND'S SCHEDULE AND ROUTE MEET YOUR TRAVEL NEEDS?

15 A. No.

16 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

17 A. Yes, it does.

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20 I declare under penalty of perjury under the laws of the State of Washington that
21 the foregoing is true and correct.

22 EXECUTED this ____ day of February, 2003 at _____(city) in
23 _____County, Washington.

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Tracey Dusin