

Exhibit No. \_\_\_\_ (JL-11)  
Docket UT-121994  
Witness: Jing Liu

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**In the Matter of Frontier  
Communications Northwest, Inc.'s  
Petition to be Regulated as a Competitive  
Telecommunications Company Pursuant  
to RCW 80.26.320**

**DOCKET UT-121994**

**EXHIBIT TO  
TESTIMONY OF**

**Jing Liu**

**STAFF OF  
WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION**

*Charter Fiberlink's Response to Frontier Data Request No. 16 and  
Excerpt from the Service Guide Attached to Response*

**April 25, 2013**

Docket No. UT-121994  
Charter Responses to Frontier Data Request Nos. 1-50

**FRONTIER DATA REQUEST NO. 16.**

**Re: Tariffs**

Identify and provide a copy of any tariff Charter Fiberlink, and/or any Affiliate of Charter Fiberlink that provides any of the Services in the State of Washington, has filed or maintain with the Commission for any of the Services.

Objection: None.

Response: Charter does not file any tariffs with the Commission. The following documents are posted on Charter's website. A copy of each document is attached to this Response.

1. The Price and Terms Guide (the "Service Guide")
2. The Intrastate Access Services Tariff
3. Charter's Current Promotions

Respondent: Betty J. Sanders, Director, Regulatory Affairs

Date: March 19, 2013

Charter Attachment

**Exhibit Frontier WA Set 1**

**Charter Response to FTR No. 16, 17 & 18**

**Original Title Page**

**Charter Fiberlink WA - CCVII, LLC**

**12405 POWERSCOURT DRIVE  
ST. LOUIS, MISSOURI 63131**

**SERVICE, PRICE AND TERMS GUIDE**

**(This document is not filed with the Washington Utilities and  
Transportation Commission.)**

This guide contains the description, regulations and rates for the furnishing of services and facilities for local and long distance telecommunications services provided by Charter Fiberlink WA-CCVII, LLC to customers within the state of Washington.

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Issued By: Carrie L. Cox, VP and Senior Counsel Telephone Legal and Regulatory Affairs  
12405 Powerscourt Drive, St. Louis, MO 63131  
Charter Fiberlink WA-CCVII, LLC

Effective Date: August 7, 2006

**Local and Intrastate Interexchange Service, Price and Terms Guide**

**Charter Fiberlink WA-CCVII, LLC**

**Washington Guide No. 1**  
**4<sup>th</sup> Revised Page 30**

**4. Rates – Residential Service**

This Local and Intrastate Interexchange Exchange Service, Price and Terms Guide applies to the Services furnished or made available, where technically feasible, by the Telephone Company in the State of Washington. Customer must reside in a serviceable area of the Telephone Company to subscribe to the services outlined in this Guide. The charges quoted are for period of one (1) month unless otherwise noted and are payable monthly in advance. There is a limitation of one primary and one additional line per residential account (more lines may be added where technically feasible.) (C)

**4.1 Basic Service**

**Description**

Telephone Company will provide basic local exchange service to residential Customers only. Basic local exchange service is defined as "two-way switched voice service" for unlimited calls placed within the local calling areas and comprised of any of the following features and services and their recurring and nonrecurring charges:

- A. Basic local dial tone and Touchtone Service
- B. E911 Emergency Service
- C. One standard white page Directory Listing
- D. Access to Operator Services
- E. Access to Directory Assistance
- F. Access to Customer Service and Repair Services
- G. Access to Line Intercept Services
- H. Access to TRS; (using 711, where available)
- I. Access to Interexchange Carriers for Intrastate InterLATA, Intrastate IntraLATA, Interstate InterLATA and Interstate IntraLATA (if exists) toll calling.
- J. Free standard intercept service for 30 days
- K. Free unlimited local calling within the local exchange area of the end-user.

**Note:** Basic local telecommunications service does not include optional toll free calling outside a local calling area.

**Rates**

<b>Service Name</b>	<b>Monthly Recurring Rate</b>
Basic Line	*

\*Not offered as a stand-alone service. Available with Unlimited Service Packages only.

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Issued By: Betty Sanders-Director Regulatory Affairs  
12405 Powerscourt Drive, St. Louis, MO 63131  
Charter Fiberlink WA-CCVII, LLC

Effective Date: October 2, 2012