

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,

Complainant,

v.

PACIFICORP dba  
PACIFIC POWER & LIGHT COMPANY,

Respondent.

DOCKET UE-230172  
*(Consolidated)*

In the Matter of

ALLIANCE OF WESTERN ENERGY  
CONSUMERS'

Petition for Order Approving Deferral of  
Increased Fly Ash Revenues

DOCKET UE-210852  
*(Consolidated)*

EXHIBIT SNS-16

SHAYLEE N. STOKES

ON BEHALF OF THE ENERGY PROJECT

*PacifiCorp First Revised Response to TEP Data Request 013  
Low Income*

UE-230172 / PacifiCorp  
June 27, 2023  
TEP Data Request 013 – 1<sup>st</sup> REVISED

**TEP Data Request 013**

**Low Income** - Reference: Dkt. U-210800, PacifiCorp's Responses, at 6 (Aug. 19, 2022); Dkt. U-210800, PacifiCorp's Responses, at 10 (April 29, 2022).

What percentage of PacifiCorp's customers have selected Spanish as their preferred language for correspondence or communications?

**1<sup>st</sup> Revised Response to TEP Data Request 013**

Further Company's response to TEP Data Request 013 dated June 13, 2023, the Company has become aware that the response provided was based on PacifiCorp's six state service jurisdictions and was therefore incorrect. The Company provides this 1<sup>st</sup> Revised response which replaces, in its entirety, the Company's original response.

Approximately 11 percent of customers within PacifiCorp's Washington service area have identified their preferred language as Spanish.

PREPARER: Tony Worthington \ Lisa Dexheimer

SPONSOR: William Comeau