

Service Date: November 1, 2021



STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

November 1, 2021

Telecommunications Companies

**RE: Docket UT-072149 - Action Required by December 31, 2021  
Annual Compliance with Washington Administrative Code 480-120-414**

Dear Service Provider:

Please provide your current emergency and non-emergency contact information to the Washington Utilities and Transportation Commission (Commission) staff in compliance with WAC 480-120-414. Please verify the Commission has accurate information by December 31, 2021. You may submit the information electronically to: [records@utc.wa.gov](mailto:records@utc.wa.gov) or by regular mail to Amanda Maxwell, Executive Director and Secretary, Washington Utilities and Transportation Commission, Attention Records Center (Docket UT-072149), P.O. Box 47250, Olympia, WA 98504-7250.

The Commission maintains a list of contacts for registered telecommunications providers in Washington. If you are a service provider and have customers in Washington State, the Commission must know how to reach the correct personnel in both the event of an emergency and non-emergency. The Commission and the Washington Military Department, Emergency Operations Center, maintain duplicate lists of contacts. If you have inquiries about this matter, please contact Rebecca Beaton by telephone at (360) 664-1287 or by email at [rebecca.beaton@utc.wa.gov](mailto:rebecca.beaton@utc.wa.gov).


Information requested may be found in the tables below.

1	Company name	ComTech21, LLC
2	Services provided	
3	Emergency plan (Y/N)	
4	Emergency plan filed with the COMMISSION (Y/N)	
5	Company network operations center (Y/N)	
6	Network operations center location	

		Name	Title	24 hour (Y/N)	Address	Email	Tel	Cell
7	Regulatory contact							
8	Primary emergency contact							
9	Alternate emergency contact							
10	Network operations center							
11	24-hour emergency contact							

**WAC-480-120-414 Emergency operation.**

- (1) Each company must maintain, revise and provide to the commission the following:
- (a) The titles and telephone numbers of the company's disaster services coordinator and alternates; and
  - (b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.
- (2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:
- (a) Local network operations center;
  - (b) Regional network operations center; or
  - (c) Emergency operations center.



Amanda Maxwell  
 Executive Director and Secretary

Company Name ComTech21, LLC  
Services Provided Telecommunications Reseller  
Emergency Plan (Y/N) No  
Emergency Plan filed with UTC (Y/N) No  
Regional or Emergency Operation Center (Y/N) No

Primary Regulatory Contact: Laura Matosian  
VP Operations  
One Barnes Park South  
Wallingford, CT. 06492  
[lmatosian@comtech21.com](mailto:lmatosian@comtech21.com)  
203-679-7257

Disaster Service Coordinator: Laura Matosian  
VP Operations  
One Barnes Park South  
Wallingford, CT. 06492  
[lmatosian@comtech21.com](mailto:lmatosian@comtech21.com)  
203-679-7257

Alternate Disaster Service Coordinator: Richard Minervino  
Manager  
One Barnes Park South  
Wallingford, CT. 06492  
[regulatory@comtech21.com](mailto:regulatory@comtech21.com)  
203-679-7000

Local Network Operations Manager: Customer Service Manager  
One Barnes Park South  
Wallingford, CT. 06492  
877-312-5564

Regional/Emergency NOC Manager: Michael Pratt  
CTO  
One Barnes Park South  
Wallingford, CT. 06492  
[mpratt@comtech21.com](mailto:mpratt@comtech21.com)  
203-679-7018

Signed: Laura Matosian Date: 11-8-21