



December 2, 2005  
Via Overnight Delivery

210 N. Park Ave.  
Winter Park, FL  
32789

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel: 407-740-8575  
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tmi@tminc.com

Mr. David Dittemore  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive, S.W.  
Olympia, WA 98504

RE: Custom Teleconnect, Inc  
WA Emergency Operations Information Request  
RE: UT-031755

RECEIVED  
RECORDS MANAGEMENT  
05 DEC -5 AM 11:40  
STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION

Dear Mr. Dittemore:

Enclosed please find a copy of the WA Emergency Operations Information Request, filed on behalf of Custom Teleconnect, Inc. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Lori Kline  
Compliance Reporting Specialist

cc: Sandra Logan - Custom Teleconnect, Inc  
file: Custom Teleconnect, Inc - Reporting - Washington

Rulemaking on Emergency Information  
Docket No. UT-031755

Custom Teleconnect, Inc.

**WAC 480-120-414** Emergency operation.

(1) All companies must maintain, revise, and provide to the commission the following:

(a) The titles and telephone numbers of the company's disaster services coordinator and alternates; and  
Donna Morgan: Phone: 702-368-3324

Cell: 702-275-5679

(b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.

As an interexchange reseller in Washington, Custom Teleconnect relies on its underlying carriers to provide for disaster recovery.

(2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:

(a) Local network operations center;  
Not applicable.

(b) Regional network operations center; or  
333 W. Wacker Drive, 15<sup>th</sup> Floor

Chicago, IL 60606 See (1) (a) for contact information

(c) Emergency operations center.  
Please see answer (1) (b) for information.

  
\_\_\_\_\_  
David H. Barksdale, CFO

11-25-05  
\_\_\_\_\_  
Date