

Kippi Walker 11/17/2000 02:29:14 PM 1



Graciela Etchart
11/17/2000 01:45 PM

To: Kippi Walker/WUTC@WUTC
cc: Jim Russell/WUTC@WUTC
Subject: Elec/Gas rules Allocation of payments Discussion w/Bruce Folsom

Please, add this to both files: Docket UE-990473 and UG-990294.
Thank you! Have a good weekend.

----- Forwarded by Graciela Etchart/WUTC on 11/17/00 01:44 PM -----



Tani Thurston
11/17/00 01:39 PM

To: Jim Russell/WUTC@WUTC, Graciela Etchart/WUTC@WUTC, Vicki Elliott/WUTC@WUTC, Pam Smith/WUTC@WUTC
cc:
Subject: Elec/Gas rules Allocation of payments Discussion w/Bruce Folsom

Bruce called me today to find out what the status is of our rules so he could start drafting the SBEIS.

Allocation of Payments - I advised him that we were still at an impasse. We decided to present the issue to the commissioners providing information from both sides. Bruce stated that although the company was emphatically against restructuring their accounting system for payment allocations and providing the customers a choice of which service to disconnect, IF it came to a choice of the two options, the company would rather chose the choice of service disconnection rather than the allocation of payments. However, he again stated the company was against both options. The choice of disconnection would only be a half million price tag rather than the five million dollars it would take to allocate payments. The company still maintains the way it handles payments and disconnects is appropriate for both the company and the customers.

Billing requirements rule (101/106)-

1g, comparing usage information - Bruce said they have this information, however, it is not associated with the bills. Customers can receive this information upon request.

I spoke to Vicki this morning and we are thinking that we could move that section to 041, Information to Customers, and allow the companies to either place it on the bills or provide it upon request, if available.

1f, amount of rates per therms, basic charge, other applicable charges -

Avista does not include any of this information on its bills. I told Bruce that MY concern is the basic charge. Avista does have a basic charge. I said I really felt that should be included on the bills but that I didnt know what anyone else here thought. Bruce understood this concern and will be talking to his mgmt about this. I asked if this would cost 5 million to change. He said it would probably only be in the lower 5 digits. He will let me know.

Also, I am recommending that we remove the "other applicable charges" in the draft.

1h, amount of taxes AND percentage rates -

I advised Bruce that I am recommending we revert to existing rule which allows the amount of tax or the percentage rate. He was fine with that.

Any questions, let me know.

RMS
L