

Exhibit MDP-16

Vermont Public Service Board Investigation into
Possible Revocation of FairPoint Communications
Certificate of Public Good, Docket No. 7540



Public Service Board
State of Vermont

Investigation into Possible Revocation of FairPoint Communication's Certificate of Public Good (7540)

On July 14, 2009, the Vermont Department of Public Service ("Department") filed a petition with the Public Service Board ("Board") to open an investigation pursuant to 30 V.S.A. § 209 into the business operations of Telephone Operating Company of Vermont LLC, d/b/a FairPoint Communications ("FairPoint"), and for an Order by the Board directing FairPoint to show cause why its Certificate of Public Good should not be revoked. In its petition, the Department outlines its concerns regarding the high level of consumer complaints it has received involving deficiencies in FairPoint's quality of service, and FairPoint's ability to resolve those deficiencies. FairPoint purchased the assets of Verizon New England Inc., d/b/a Verizon Vermont ("Verizon") on March 31, 2008, pursuant to the Board's Order of February 15, 2008 in Docket No. 7270, and completed "cutover" from Verizon's systems to FairPoint's systems on February 1, 2009.

On August 10, 2009, the Board conducted a prehearing conference in this docket. At the prehearing, FairPoint agreed to file its response to the petition by September 17. A copy of the Prehearing Conference Memorandum has been posted on this webpage. The Board has scheduled a Status Conference for September 30, 2009 at 11:00 a.m. to determine the further steps to be taken in this proceeding.

Caption:

Petition of Vermont Department of Public Service for an investigation and for an order directing Telephone Operating Company of Vermont LLC, d/b/a FairPoint Communications, to show cause why its Certificate of Public Good should not be revoked.

Public Participation/Hearings:

- [Public Hearings](#)
- [File a Public Comment](#)

Significant Documents:

- [Petition, Prefiled Testimony and Exhibits](#)
 - [Petition](#)
 - [Filing letter](#)
 - [Nixon Testimony](#)
 - [Exhibit](#)
- [Fairpoint Stabilization Plan Report - 7/8/09](#)
- [Liberty Consulting Stabilization Plan Assessment - 7/13/09](#)
- [CAPI Response - 6/30/09](#)
- [Hearing Notices](#)
- [Schedule](#)
- [Orders and Memoranda](#)
 - [Prehearing Conference - 9/14/09](#)