

## RECEIVED RECORDS MANAGEMENT

November 23, 2005 Via Overnight Delivery

## 05 DEC -2 AM 11:46

STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

210 N. Park Ave.

Winter Park, FL

Mr. David Dittemore

32789

Washington Utilities and Transportation Commission

1300 S. Evergreen Park Drive, S.W.

Olympia, WA 98504

P.O. Drawer 200

Winter Park, FL

RE: ACN Communication Services, Inc.

32790-0200 WA Emergency Operations Information Request

RE: UT-031755

Tel: 407-740-8575

Dear Mr. Dittemore:

Fax: 407-740-0613 tmi@tminc.com

Enclosed please find a copy of the WA Emergency Operations Information Request, filed on behalf of ACN Communication Services, Inc. No check is enclosed, as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Karen E. Gillespie

Compliance Reporting Specialist

Lam C. Hellespie

cc: Timothy M. Seat - ACN Communication Services, Inc.

file: ACN Communication Services, Inc. - Reporting - Washington

## Attachment A ACN Customer Service Center Emergency Contact Personnel

## Michael Day - Director of Customer Care

Office - 906-227-7402 Cell - 906-869-1199 Administrative Assistant - Monique Dykstra 906-227-7403

Open - Call Center Manager

**Lynn Lundquist - Senior Workforce Manager**Office - 906-227-7420
Home - 906-346-3427
Cell - 906-869-4092

**Jessica Fahrenbruch - Associate Call Center Manager** Office - 906-227-7483 Cell - 906-869-7900